

25 Salisbury Road  
Brookline, MA 02445-2104

March 8, 2019

Mass. Dept. of Public Utilities

Re: D.P.U. 19-07: Investigation by the DPU Initiatives to Promote and Protect Consumer Interests in the Retail Electric Competitive Supply Market

Dear Sir or Madam:

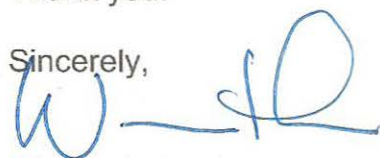
I am a private citizen, but fairly knowledgeable about the Massachusetts system of solar RECs and some of the nuances of claims by electricity suppliers about renewable energy.

I have had three face-to-face encounters with representatives of suppliers who have tried to get me to switch to their product. Two of these people knocked on my door; one, believe it or not approached me riding on a two-wheel Segway machine while I was taking a walk near my neighborhood. I participate in Brookline's Community Choice Aggregation program, which provides me with 100% high-quality green electricity. None of the three of these people really understood that program at all, and, more important, could not reasonably explain the product they were selling, nor compare it to what I already have. I am quite sure from their explanations that they were doing a hard sell for an inferior product. Many people less knowledgeable than I might well take the bait.

In order to protect Massachusetts consumers, please regulate these sales much more strictly than you do currently.

Thank you.

Sincerely,



Werner Lohe

617-739-0892

Werner.Lohe@gmail.com

Cw/x