

**From:** [Wade, Gregory \(DPU\)](#)  
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**Subject:** FW: DPU 19-07: Working Group Participation and Technical Session Materials  
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**Attachments:** [DPU 19-07 Tech Session slides \(06-06-2019\).pdf](#)

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**Sent:** Friday, June 07, 2019 4:07 PM

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**Subject:** DPU 19-07: Working Group Participation and Technical Session Materials

On June 6, the Department of Public Utilities ("Department") held a technical session to discuss with stakeholders the initiatives identified in D.P.U. 19-07. The Department's PowerPoint presentation for the technical session is attached for your reference. During the technical session, the Department announced its intention to form two stakeholder working groups (see slide 41 of the attached PowerPoint presentation). One working group will address "Customer Awareness/Protection" initiatives: (1) automatic renewal; (2) customer complaint data; (3) marketing standards of conduct; (4) supplier enrollment reports; and (5) [EnergySwitch.MA](#) awareness. A second working group will address improvements to the Energy Switch website, including but not limited to the display of municipal aggregation products.

The Department requests that stakeholders that seek to participate in one or both of the working group(s) complete the sign-up form at the following link: <https://forms.gle/9R3jogf78jm9RdHQ8>.

The Department intends to convene the initial meeting of the working groups during the week of June 17<sup>th</sup>. Please note that remote participation via telephone will be available. The Hearing Officer will provide more information about the initial meeting at a later date.

Thank you,

**Greggory Wade**

Hearing Officer, Legal Division

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