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Subject: FW: DPU 19-07: Initial Working Group Meeting Date
Date: Friday, June 14, 2019 2:42:31 PM

From: Wade, Gregory (DPU)

Sent: Friday, June 14, 2019 2:42 PM

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Subject: DPU 19-07: Initial Working Group Meeting Date

On June 7, the Department of Public Utilities (“Department”) announced its intention to form two stakeholder working groups, and requested that stakeholders that seek to participate in one or both of the working group(s) complete the sign-up form at the following link:

<https://forms.gle/9R3jogf78jm9RdHQ8>. As indicated in the June 7 email, one working group will address "Customer Awareness/Protection" initiatives: (1) automatic renewal; (2) customer complaint data; (3) marketing standards of conduct; (4) supplier enrollment reports; and (5) [EnergySwitch.MA](#) awareness. A second working group will address improvements to the Energy Switch website, including but not limited to the display of municipal aggregation products.

On June 26, 2019, from 2:00 p.m. to 4:00 p.m., the Department will host an initial meeting for both working groups at the Department’s offices at 1 South Station, 5th Floor, Boston, MA 02110. Please note that remote participation via telephone will be available. Additional information will follow.

Thank you,

Greggory Wade

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