



The Commonwealth of Massachusetts

DEPARTMENT OF PUBLIC UTILITIES

MEMORANDUM

TO: Distribution List in:
D.P.U. 19-07, Investigation into Initiatives to Promote and Protect
Consumer Interests in the Retail Electric Competitive Supply Market

FROM: Gregory Wade, Hearing Officer

RE: Agenda for November 1, 2019 Technical Session

DATE: October 30, 2019

CC: Mark D. Marini, Secretary

I. INTRODUCTION

On October 17, 2019, the Department of Public Utilities (“Department”) issued an email to the D.P.U. 19-07 electronic distribution list announcing that the Department will host a technical session to discuss certain of the issues raised in D.P.U. 19-07. The Department will host the technical session on November 1, 2019, from 10:00 a.m. to 5:00 p.m., at the Department’s office, One South Station, 5th Floor, Boston, Massachusetts 02110.

II. AGENDA

The agenda for the technical session is detailed below.

- Introductions
- Background
- Discussion of Tier One Initiatives
 - Review of license applications
 - Third-party marketing vendors

- Door-to-door marketing notification
- Marketing materials
- Marketing scripts
- Contract summary form
- Marketing recordings
- Automatic renewal notifications/reports
- Supplier enrollment reports
- Energy Switch website

- Discussion of Tier Two Initiatives
 - Customer account number requirement (Supplier Group presentation)
 - Third-party verification
 - Automatic renewal product limitations
 - Low-income customer product limitations

- Next Steps

For further information regarding this memorandum or to request addition to, or removal from, the electronic distribution list, please contact Gregory Wade, Hearing Officer, at greggory.wade@mass.gov or (617) 305-3500.