



May, 2018

Dear Public Safety Official:

Each day, an underground network of over one million miles of pipeline safely carries natural gas to homes, businesses and factories across our state and local communities. As a public safety official, your awareness of the pipeline safety measures of Columbia Gas is vital to your community.

At Columbia Gas, safety is our top priority, each and every day. Natural gas utilities are subject to not only our own internal controls, but federal and state oversight to ensure that natural gas is delivered safely and efficiently to our customers.

I write you today to remind you of the role Columbia Gas plays in providing a safe and reliable energy source to Massachusetts. We recognize that public safety is a shared responsibility, which is why we offer the enclosed Columbia Gas **Safety Bulletin for Emergency Responders**.

Please share this brochure with your staff and feel free to reach out to me if you have any questions or concerns, or simply want to discuss Columbia's role in your public safety plan. If you would like additional brochures, please let me know.

Sincerely,

Dana Argo

Dana Argo
Operations Center Manager
Office: (978) 691-6404
Cell: (508) 726-7021
dargo@nisource.com



May, 2018

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Sincerely,

Kevin Sullivan

Kevin Sullivan
Operations Center Manager
(508) 580-0100 ext. 1451
ksullivan@nisource.com



May, 2018

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Sincerely,

Dave Nelson

Dave Nelson
Operations Center Manager
Office: (413) 784-2156
Cell: (413) 246-0541
dnelson@nisource.com

Safety Bulletin for Emergency Responders

Digging Safely

Every year avoidable accidents occur as a result of damage to underground utility pipes and cables. Contractors, excavators and homeowners cause gas leaks, which can result in personal injury and property damage.

Call 811 Before You Dig

Massachusetts law requires that anyone planning to dig on private or public property must notify Dig Safe (811) at least 3 working days before work is to begin, so that all underground utilities can be located and marked. www.digsafe.com.

Emergency Dig Safe Notification

There are situations where an emergency condition exists and excavation or demolition of structures is necessary to make the area safe. The Massachusetts Dig Safe law states:

"In an emergency, the excavator may commence excavating after having taken all reasonable steps, consistent with the emergency, to notify the system (Dig Safe) and premark the excavation site."

"Circumstances requiring emergency excavation shall not excuse the excavator from the requirement to use all reasonable means to avoid damage to an underground facility."



Be Our Partner

The emergency responders in the Columbia Gas service territory are crucial partners on our safety team. It's important for fire and police officials, emergency management directors and Columbia Gas personnel, to be familiar with each other's emergency response procedures so that we may be prepared for any possible natural gas incident.

Natural Gas Safety Training

Columbia Gas offers natural gas safety training to emergency responders in our service territory. The no-cost training program is available to fire and police departments. Topics include: origin of natural gas and how it gets to our customers; properties of natural gas; combustion and explosion levels; ignition sources; and safe emergency response to a natural gas incident.

In the event of an emergency

1-800-334-0142

Visit us on the web at
www.ColumbiaGasMA.com


Columbia Gas[®]
of Massachusetts

A NiSource Company



**Let's Keep
Massachusetts Safe.**


Columbia Gas[®]
of Massachusetts

A NiSource Company

Emergency Action Guidelines

Follow these guidelines to help safeguard the public in the event of a pipeline emergency:

DO:

- ✓ Call Columbia Gas immediately (**800-334-0142**) to report the location and type of incident (e.g., leak, rupture, fire).
- ✓ Proceed with caution—**NEVER ASSUME NO GAS—ALWAYS CONFIRM BEFORE ACTING!!!**
- ✓ Secure a safety zone around the emergency site and control access & park emergency vehicles outside the safety zone.
- ✓ Evacuate people to a safe distance outside the safety zone—knock on doors, don't ring doorbells (possible ignition source).
- ✓ Be aware of the wind direction and possible flammable and/or ignition sources.
- ✓ Allow Columbia Gas personnel access to the area, work with them to control the emergency, and preserve the area for post incident investigation.

DON'T:

- ✗ If natural gas is **not burning**, avoid doing anything that could cause ignition (e.g., turning lights or appliances on or off, ringing a doorbell, using a cell phone).
- ✗ If natural gas is burning, control secondary fires, but **DO NOT** put out a pipeline fire unless directed by Columbia Gas personnel.
- ✗ **DO NOT** attempt to operate any pipeline valves (OK to shut off an accessible meter).
- ✗ **DO NOT** demolish a structure or excavate without notifying Dig Safe and confirming the presence of natural gas.

Natural Gas Meters

Natural gas meters can vary in size and shape, and may be located inside or outside a structure. Gas services on high pressure gas mains require a regulator, low pressure services do not.

Shut-Off vs. Cut-Off

Shut-off - Gas service is discontinued, however **gas piping to the structure is live**. Meter valve is locked and meter may or may not be present.

Cut-off - Gas service is physically cut and capped at the main and meter riser. Mass. State Regulations require natural gas distribution companies to abandon inactive gas services within a certain timeframe depending upon the pipe material. Service lines to abandoned properties known to present a possible threat to public safety are abandoned promptly.

Recognizing Gas Leaks

While the largest single cause of pipeline failures is excavator and homeowner damage to underground lines, natural gas leaks due to corrosion or other causes can occur.

LOOK

- Dirt being blown in the air
- Water bubbling or being thrown in the air
- Fire coming from the ground or above the ground

LISTEN

- Hissing, blowing or roaring sound

SMELL

- Pungent odor like rotten eggs



Active Meters - Live Gas



Meters Removed - Live Gas??



Gas or No Gas? DON'T ASSUME!!

Emergency Management Director
Abington Police Department
215 Central Street
Abington MA 02351

Emergency Management Director
Attleboro Fire Department
100 Union Street
Attleboro MA 02703

Emergency Management Director
Avon Fire Department
150 Main Street
Avon MA 02322

Emergency Management Director
Town of Berkley
3 North Main Street
Berkley MA 02779

Emergency Management Director
Bridgewater Fire Department
22 School Street
Bridgewater MA 02324

Emergency Management Director
Canton Fire Department
99 Revere Street
Canton MA 02021

Emergency Management Director
Town of Chicopee
17 Springfield Street
Chicopee MA 01013

Emergency Management Director
Dighton Fire Department
2027 County Street
Dighton MA 02715

Emergency Management Director
Duxbury Fire Department
668 Tremont Street
Duxbury MA 02332

Emergency Management Director
East Bridgewater Fire Department
268 Bedford Street
East Bridgewater MA 02333

Emergency Management Director
Town of Easthampton
32 Payson Avenue
Easthampton MA 01027

Emergency Management Director
Easton Fire Department
413 Bay Road
Easton MA 02375

Emergency Management Director
Foxboro Fire Department
8 Chestnut Street
Foxboro MA 02035

Emergency Management Director
Franklin Fire Department
40 West Central Street
Franklin MA 02038

Emergency Management Director
Halifax Fire Department
540 Plymouth Street
Halifax MA 02338

Emergency Management Director
Hanover Fire Department
550 Hanover Street
Hanover MA 02339

Emergency Management Director
Hanson Fire Department
505 Liberty Street
Hanson MA 02341

Emergency Management Director
Lakeville Fire Department
346 Bedford Street
Lakeville MA 02347

Emergency Management Director
Lawrence Fire Department
65 Lowell Street
Lawrence MA 01845

Emergency Management Director
Ludlow Fire Department
574 Center Street
Ludlow MA 01056

Emergency Management Director
Medfield Police Department
110 North Street
Medfield MA 02052

Emergency Management Director
Medway Police Department
315 Village Street
Medway MA 02053

Emergency Management Director
Northampton Fire Department
26 Carlon Drive
Northampton MA 01060

Emergency Management Director
Norton Fire Department
70 East Main Street
Norton MA 02766

Emergency Management Director
Norwell Fire Department
300 Washington St.
Norwell MA 02061

Emergency Management Director
Pembroke Police Department
100 Center Street
Pembroke MA 02359

Emergency Management Director
Plympton Fire Department
3 Palmer Road
Plympton MA 02367

Emergency Management Director
Raynham Fire Department
37 Orchard Street
Raynham MA 02767

Emergency Management Director
Scituate Fire Department
149 First Parish Road
Scituate MA 02066

Emergency Management Director
Seekonk Fire Department
500 Taunton Avenue
Seekonk MA 02771

Emergency Management Director
Sharon Fire Department
92 South Main Street
Sharon MA 02067

Emergency Management Director
Stoughton Fire Department
1550 Central Street
Stoughton MA 02072

Emergency Management Director
Swansea Fire Department
50 New Gardners Neck Road
Swansea MA 02777

Emergency Management Director
West Bridgewater Fire Department
99 West Center Street
West Bridgewater MA 02379

Emergency Management Director
City of West Springfield
44 Van Deene Avenue
West Springfield MA 01089

Emergency Management Director
Town of Wilbraham
2770 Boston Road
Wilbraham MA 01095

Emergency Management Director
Wrentham Fire Department
79 South Street
Wrentham MA 02093

Emergency Management Director
City of Springfield
1212 Crew Street
Springfield MA 01109

Emergency Management Director
Marshfield Fire Department
1639 Ocean Street
Marshfield MA 02050

Emergency Management Director
Town of Agawam
36 Main Street
Agawam MA 01001

Emergency Management Director
Town of Andover
32 North Main Street
Andover MA 01810

Emergency Management Director
Town of Bellingham
28 Blackstone Street
Bellingham MA 02019

Emergency Management Director
City of Brockton
45 School Street
Brockton MA 02301

Emergency Management Director
Town of Dover
P.O. Box 250
Dover MA 02030

Emergency Management Director
Town of East Longmeadow
150 Somers Road
East Longmeadow MA 01028

Emergency Management Director
Town of Granby
5 Carlisle Avenue
Granby MA 01033

Emergency Management Director
Town of Hampden
625 Main Street
Hampden MA 01036

Emergency Management Director
Town of Haverhill
40 Bailey Blvd.
Haverhill MA 01835

Emergency Management Director
Town of Holbrook
50 North Franklin Street
Holbrook MA 02343

Emergency Management Director
Town of Longmeadow
44 Williams Street
Longmeadow MA 01106

Emergency Management Director
Town of Mansfield
63 East St.
Mansfield MA 02048

Emergency Management Director
Town of Mendon
8 Morrison Drive
Mendon MA 01756

Emergency Management Director
City of Methuen
41 Pleasant Street
Methuen MA 01844

Emergency Management Director
Town of Middleboro
125 North Main Street
Middleborough MA 02346

Emergency Management Director
Town of Millis
900 Main Street
Millis MA 02054

Emergency Management Director
Monson Fire Department
60 Palmer Road
Monson MA 01057

Emergency Management Director
Town of Norfolk
117 Main St.
Norfolk MA 02056

Emergency Management Director
Town of North Andover
695 Johnson St.
North Andover MA 01845

Emergency Management Director
Town of Palmer
12 Walnut Street
Palmer MA 01069

Emergency Management Director
Town of Randolph
41 South Main Street
Randolph MA 02368

Emergency Management Director
Town of Rehoboth
334 Anawan Street
Rehoboth MA 02769

Emergency Management Director
Town of Southwick
454 College Highway
Southwick MA 01077

Emergency Management Director
City of Taunton
15 Summer Street
Taunton MA 02780

Emergency Management Director
Town of Walpole
972 Main Street
Walpole MA 02081

Emergency Management Director
Town of South Hadley
41 Bridge Street
South Hadley MA 01075

Chief Alan Sirois
Agawam Fire Department
800 Main Street
Agawam MA 01001

Chief Dean Desmarais
Chicopee Fire Department
80 Church Street
Chicopee MA 01020

Chief David Mottor
Easthampton Fire Department
32 Payson Avenue
Easthampton MA 01027

Chief Paul Morrissette
East Longmeadow Fire Department
150 Somers Road
East Longmeadow MA 01028

Chief John Mitchell
Granby Fire Department
250 State Street
Granby MA 01033

Chief Michael Gorski
Hampden Fire Department
North Road
Hampden MA 01036

Chief John Dearborn
Longmeadow Fire Department
44 Williams Street
Longmeadow MA 01106

Chief Ryan Pease
Ludlow Fire Department
574 Center Street
Ludlow MA 01056

Chief Laurent McDonald
Monson Fire Department
200 Main Street, P.O. Box 335
Monson MA 01057

Chief Duane Nichols
Northampton Fire Department
26 Carlon Drive
Northampton MA 01060

Chief Alan Roy
Palmer Fire Department
12 Walnut Street
Palmer MA 01069

Chief Robert Authier
South Hadley Fire District 1
114 Newton Street
South Hadley MA 01075

Chief Scott Brady
South Hadley Fire District 2
200 Woodbridge Street
South Hadley MA 01075

Chief Russell Anderson
Southwick Fire Department
15 Depot Street
Southwick MA 01077

Commissioner Bernard J. Calvi
Springfield Fire Department
605 Worthington Street
Springfield MA 01105

Chief David Bourcier
Wilbraham Fire Department
2770 Boston Road
Wilbraham MA 01095

Chief William Flaherty
West Springfield Fire Department
44 Van Deene Avenue
West Springfield MA 01089

Chief Michael Mansfield
Andover Fire Department
32 North Main Street
Andover MA 01810

Chief Brian Moriarty
Lawrence Fire Department
65 Lowell Street
Lawrence MA 01840

Chief Tim Sheehy
Methuen Fire Department
24 Lowell Street
Methuen MA 01844

Chief William McCarthy
North Andover Fire Department
795 Chickering Road
North Andover MA 01845

Chief Scott LaChance
Attleboro Fire Department
100 union Street
Attleboro MA 02703

Chief Robert Spurr
Avon Fire Department
150 Main Street
Avon MA 02322

Chief Steve Gentile
Bellingham Fire Department
28 Blackstone Street
Bellingham MA 02019

Chief Scott Fournier
Berkley Fire Department
3 North Main Street
Berkley MA 02779

Chief Thomas Levy
Bridgewater Fire Department
22 School Street
Bridgewater MA 02324

Chief Michael Williams
Brockton Fire Department
560 West Street
Brockton MA 02301

Chief Charles Doody
Canton Fire Department
99 Revere Street
Canton MA 02021

Chief Michael Maguy
Dighton Fire Department
300 Main Street
Dighton MA 02715

Chief Craig Hughes
Dover Fire Department
1 Walpole Street
Dover MA 02030

Chief Kevin Nord
Duxbury Fire Department
668 Tremont Street
Duxbury MA 02332

Chief Timothy Harhen
East Bridgewater Fire Department
268 Bedford Street
East Bridgewater MA 02333

Chief Kevin Partridge
Easton Fire Department
413 Bay Road
Easton MA 02375

Chief Roger Hatfield
Foxboro Fire Department
8 Chestnut Street
Foxboro MA 02035

Chief Gary McCarraher
Franklin Fire Department
40 W. Central Street
Franklin MA 02038

Chief Jason Viveiros
Halifax Fire Department
438 Plymouth Street
Halifax MA 02338

Chief Jeffrey Blanchard
Hanover Fire Department
32 Center Street
Hanover MA 02339

Chief Jerome Thompson
Hanson Fire Department
505 Liberty Street
Hanson MA 02341

Chief Luke McFadden
Holbrook Fire Department
300 S. Franklin Street
Holbrook MA 02343

Chief Daniel Hopkins
Lakeville Fire Department
346 Bedford Street
Lakeville MA 02347

Chief Neal Boldrighini
Mansfield Fire Department
10 Plymouth Street
Mansfield MA 02048

Chief William Hocking
Marshfield Fire Department
60 South River Street
Marshfield MA 02050

Chief William Kingsbury
Medfield Fire Department
114 North Street
Medfield MA 02052

Chief Jeffrey Lynch
Medway Fire Department
44 Milford Street
Medway MA 02053

Chief David Kurczy
Mendon Fire Department
8 Morrison Drive
Mendon MA 01756

Chief Lance Benjamino
Middleborough Fire Department
125 N. Main Street
Middleborough MA 02346

Chief Richard Barrett
Millis Fire Department
885 Main Street
Millis MA 02054

Chief Cole Bushnell
Norfolk Fire Department
117 North Main Street
Norfolk MA 02056

Chief Paul Schleicher
Norton Fire Department
70 East Main Street
Norton MA 02766

Chief T. Andrew Reardon
Norwell Fire Department
300 Washington Street
Norwell MA 02061

Chief Michael Hill
Pembroke Fire Department
172 Center Street
Pembroke MA 02359

Chief Warren Borsari
Plympton Fire Department
3 Palmer Road
Plympton MA 02367

Chief Richard Donovan
Randolph Fire Department
10 Memorial Parkway
Randolph MA 02368

Chief James Januse
Raynham Fire Department
37 Orchard Street
Raynham MA 02767

Chief John Murphy
Scituate Fire Department
149 First Parish Road
Scituate MA 02066

Chief Michael Healy
Seekonk Fire Department
500 Taunton Avenue
Seekonk MA 02771

Chief James Wright
Sharon Fire Department
92 South Main Street
Sharon MA 02067

Chief Michael Laracy
Stoughton Fire Department
1550 Central Street
Stoughton MA 02072

Chief Peter Burke
Swansea Fire Department
50 Gardner Neck Road
Swansea MA 02777

Chief Tim Bradshaw
Taunton Fire Department
50 School Street
Taunton MA 02780

Chief Timothy Bailey
Walpole Fire Department
20 Stone Street
Walpole MA 02081

Chief Leonard Hunt
West Bridgewater Fire Department
99 West Center Street
West Bridgewater MA 02379

Chief James McMorrow
Wrentham Fire Department
99 South Street
Wrentham MA 02093

Chief Eric Gillis
Agawam Police Department
681 Springfield Street
Agawam MA 01030

Chief William Jebb
Chicopee Police Department
110 Church Street
Chicopee MA 01020

Chief Jeffrey Dalessio
East Longmeadow Police Department
160 Somers Road
East Longmeadow MA 01028

Chief Robert Alberti
Easthampton Police Department
32 Payson Avenue
Easthampton MA 01027

Chief Alan Wishart
Granby Police Department
194 West State Street
Granby MA 01033

Chief Jeffrey Farnsworth
Hampden Police Department
100 Allen Street
Hampden MA 01036

Chief John Stankiewicz
Longmeadow Police Department
34 Williams Street
Longmeadow MA 01106

Chief Paul Madera
Ludlow Police Department
612 Chapin Road
Ludlow MA 01056

Chief Steven Kozloski
Monson Police Department
110 Main Street
Monson MA 01057

Chief Jody Kasper
Northampton Police Department
29 Center Street
Northampton MA 01060

Chief John Janulewicz
Palmer Police Department
4417 Main Street
Palmer MA 01069

Chief Steven Parentela
South Hadley Police Department
41 Bridge Street
South Hadley MA 01075

Chief David Ricardi
Southwick Police Department
11 Depot Street
Southwick MA 01077

Commissioner John Barbieri
Springfield Police Department
130 Pearl Street
Springfield MA 01105

Chief Ronald Campurciani
West Springfield Police Department
26 Central Street
West Springfield MA 01089

Chief Robert Zollo
Wilbraham Police Department
2780 Boston Road
Wilbraham MA 01095

Chief Patrick Keefe
Andover Police Department
32 North Main Street
Andover MA 01810

Chief James Fitzpatrick
Lawrence Police Department
90 Lowell Street
Lawrence MA 01840

Chief Joseph Soloman
Methuen Police Department
90 Hampshire Street
Methuen MA 01844

Chief Charles Gray
North Andover Police Department
1475 Osgood Street
North Andover MA 01845

Chief Kyle Heagney
Attleboro Police Department
12 Union Street
Attleboro MA 02701

Chief Davis Martineau
Avon Police Department
150 Main Street
Avon MA 02322

Chief Gerard Daigle Jr.
Bellingham Police Department
6 Blackstone Street
Bellingham MA 02019

Chief Scott LaBonte
Berkley Police Department
3 North Main Street
Berkley MA 02779

Chief Christopher Delmonte
Bridgewater Police Department
220 Pleasant Street
Bridgewater MA 02324

Chief John Crowley
Brockton Police Department
7 Commercial Street
Brockton MA 02302

Chief Kenneth Berkowitz
Canton Police Department
1492 Washington Street
Canton MA 02021

Chief Robert Macdonald
Dighton Police Department
1551 Somerset Avenue
Dighton MA 02715

Chief Peter McGowan
Dover Police Department
P.O. Box 192
Dover MA 02030

Chief Matthew Clancy
Duxbury Police Department
441 West Street
Duxbury MA 02332

Chief Scott Allen
East Bridgewater Police Department
153 Central Street
East Bridgewater MA 02333

Chief Gary Sullivan
Easton Police Department
46 Lathrop Street
Easton MA 02356

Chief William Baker
Foxboro Police Department
8 Chestnut Street
Foxboro MA 02035

Chief Thomas Lunch
Franklin Police Department
911 Panther Way
Franklin MA 02038

Chief of Police
Halifax Police Department
540 Plymouth Street
Halifax MA 02338

Chief Walter Sweeney
Hanover Police Department
129 Rockland Street
Hanover MA 02339

Chief Michael Miksch
Hanson Police Department
775 Main Street
Hanson MA 02341

Chief William Smith
Holbrook Police Department
300 South Franklin Street
Holbrook MA 02343

Chief Frank Alvilhiera
Lakeville Police Department
296 Bedford Street
Lakeville MA 02347

Chief Ronald Sellon
Mansfield Police Department
50 West Street
Mansfield MA 02048

Chief Phillip Tavares
Marshfield Police Department
1639 Ocean Street
Marshfield MA 02050

Chief Robert Meaney
Medfield Police Department
110 North Street
Medfield MA 02052

Chief Earnest Horn
Mendon Police Department
22 Main Street
Mendon MA 01756

Chief Allen Tingley
Medway Police Department
315 Village Street
Medway MA 02053

Chief Joseph Perkins
Middleborough Police Department
99 N. Main Street
Middleborough MA 02346

Chief Christopher Soffayer
Millis Police Department
885 Main Street
Millis MA 02054

Chief Charles Stone Jr.
Norfolk Police Department
117 Main Street
Norfolk MA 02056

Chief Brian Clark
Norton Police Department
82 east Main Street
Norton MA 02766

Chief Theodore Ross
Norwell Police Department
300 Washington Street
Norwell MA 02061

Chief Richard Wall
Pembroke Police Department
80 Center Street, P.O. Box 535
Pembroke MA 02359

Chief Patrick Dillon
Plympton Police Department
5 Palmer Road
Plympton MA 02367

Chief William Pace
Randolph Police Department
41 South Main Street
Randolph MA 02368

Chief James Donovan
Raynham Police Department
53 Orchard Street
Raynham MA 02767

Chief Michael Stewart
Scituate Police Department
604 Chief Justice Cushing Highway
Scituate MA 02066

Chief Ronald Charron
Seekonk Police Department
500 Taunton Avenue
Seekonk MA 02771

Chief Tilden Kaufman
Sharon Police Department
213 South Main Street
Sharon MA 02067

Chief Donna McNamara
Stoughton Police Department
26 Rose Street
Stoughton MA 02072

Chief George Arruda
Swansea Police Department
1700 G.A.R. Highway
Swansea MA 02777

Chief Edward Walsh
Taunton Police Department
23 Summer Street
Taunton MA 02780

Chief John Carmichael
Walpole Police Department
972 Main Street
Walpole MA 02081

Chief Victor Flaherty
West Bridgewater Police Department
99 West Center Street
West Bridgewater MA 02379

Chief James Anderson
Wrentham Police Department
89 South Street
Wrentham MA 02093