

COMMONWEALTH OF MASSACHUSETTS
DEPARTMENT OF PUBLIC UTILITIES

RESPONSE OF COLUMBIA GAS OF MASSACHUSETTS TO THE
FIRST SET OF INFORMATION REQUESTS FROM THE D.P.U.
PIPELINE ENGINEERING AND SAFETY DIVISION

D.P.U. 19-PL-07 – Merrimack Valley Incident (9/13/18)

Date: September 18, 2019

Responsible: Robert V. Mooney, V.P. Engineering and Construction

- IR-PL-1-18: Please provide details of notifications made at the time of the incident, including:
- a) Initial notification made to the Department;
 - b) Date and time of initial notification to Department;
 - c) Information included in the initial notification to the Department;
 - d) Any subsequent notifications to the Department;
 - e) Any subsequent notifications based on escalation of the situation to the Department;
 - f) Date of TIN Follow-Up Report submitted to the Department; and
 - g) Date and time of notification to the National Response Center.

Response: CMA first called the Department at about 4:53 p.m. on September 13, 2018. Because there was no answer, CMA left a message stating that there had been an incident. CMA placed a second call to the Department at 5:49 p.m.

After the initial notice of the incident to the Department on September 13, 2018, the Company established communications with the Department when the response team arrived on site. The Company liaison remained in contact with the Department throughout the event.

CMA provided an update to the Department at approximately 12:18 p.m. on September 14, 2018. CMA later submitted several follow-up reports to the DPU.

The Telephonic Incident Reports are provided at Attachment IR-PL-1-18(a).

CMA reported the incident to the National Response Center (NRC) between 5:05 p.m. and 5:08 p.m. on September 13 (NRC Report No. 1224542). CMA made three additional reports to NRC over the next half hour (NRC Report Nos. 1224544, 1224545, and 1224546). CMA then updated all four prior reports at 3:01 a.m. on September 14 (NRC Report No. 1224570).

The reports made to NRC are provided at Attachment IR-PL-1-18(b).