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March 5, 2020

BY HAND DELIVERY AND ELECTRONIC MAIL

Mark J. Marini, Secretary Department of Public Utilities One South Station, 5th Floor Boston, MA 02110

> Re: Investigation into Initiatives to Promote and Protect Consumer Interests in the Retail Electric Competitive Supply Market, D.P.U. 19-07

Dear Secretary Marini:

Enclosed for filing in the above-referenced matter, please find an original and two (2) copies of the comments of Direct Energy Services, LLC regarding the Department of Public Utilities' Tier One initiatives in the above captioned proceeding.

If you have any questions, please do not hesitate to contact me.

Please date stamp the enclosed copy of this letter and return it to the messenger for our files. Thank you for your attention to this matter.

Very truly yours,

Robert D. Shapiro

Robert D. Shapiro

cc: Greggory Wade, Hearing Officer (by electronic mail)