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April 2, 2020

Mark D. Marini, Secretary  
Department of Public Utilities  
One South Station, 5<sup>th</sup> Floor  
Boston, MA 02110

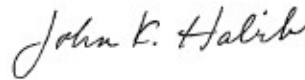
Re: Investigation by the Department of Public Utilities on its own Motion into Initiatives to Promote and Protect Consumer Interests in the Retail Electric Competitive Supply Market – D.P.U. 19-07

Dear Mr. Marini:

Enclosed on behalf of NSTAR Electric Company d/b/a Eversource Energy, Massachusetts Electric Company and Nantucket Electric Company each d/b/a National Grid, and Fitchburg Gas & Electric Light Company d/b/a Unitil (together the “EDCs” or the “Companies”) are the Companies joint initial comments on Tier Two issues in the above-captioned matter. Please note that the EDCs have submitted joint comments on the Customer Account Number requirement along with the Office of the Attorney General and the National Consumer Law Center.

Thank you for your attention to this matter. Please contact me should you have any questions.

Sincerely,



John K. Habib



Brendan P. Vaughan

Enclosures

cc: Gregory Wade, Esq., Hearing Officer  
Elizabeth Anderson, Esq. – Office of the Attorney General  
Meabh Purcell, Esq. – National Grid  
Carleton B. Simpson, Esq. - Unitil