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April 2, 2020

BY ELECTRONIC MAIL

Mark J. Marini, Secretary
Department of Public Utilities
One South Station, 5th Floor
Boston, MA 02110

Re: *Investigation into Initiatives to Promote and Protect Consumer Interests in the
Retail Electric Competitive Supply Market, D.P.U. 19-07*

Dear Secretary Marini:

Enclosed for filing in the above-referenced matter, please find the comments of Direct Energy Services, LLC regarding the Department of Public Utilities' Tier Two initiatives in the above captioned proceeding.

If you have any questions, please do not hesitate to contact me.

Thank you for your attention to this matter.

Very truly yours,

A handwritten signature in cursive script that reads "Robert D. Shapiro".

Robert D. Shapiro

cc: Gregory Wade, Hearing Officer (by electronic mail)