Kenneth W. Christman Assistant General Counsel



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September 10, 2020

VIA ELECTRONIC FILING

Mark D. Marini, Secretary Department of Public Utilities One South Station, 5th Floor Boston, MA 02110

Re: <u>Inquiry into Establishing Policies and Practices for Electric and Gas Companies</u>, D.P.U. 20-58 – Monthly Arrearage Report of Bay State Gas Company d/b/a Columbia Gas of Massachusetts

Dear Secretary Marini:

On behalf of Bay State Gas Company d/b/a Columbia Gas of Massachusetts ("Company"), enclosed please find the Company's monthly arrearage tracking spreadsheet pursuant to D.P.U. 20-58-A, issued by the Department of Public Utilities on June 26, 2020.

Please do not hesitate to contact me at 724-416-6315 with any question you may have.

Very truly yours,

Kenneth W. Churting

Kenneth W. Christman

cc: Rachel Cottle, Esq. – Hearing Officer
Elizabeth Anderson, Esq. – Office of the Attorney General
Robert Hoagland, Esq. – Department of Energy Resources
Charles Harak, Esq. - National Consumer Law Center
Jerrold Oppenheim, Esq. – LEAN
Robert Rio – Associated Industries of Massachusetts

Arrearage Tracking Report - Classifications									
Company	Columbia Gas of Massachusetts								
Contact Name	Shaela Collins, Director Regulatory Policy								
Contact Information	Shaelacollins@NiSource.com								
Date	March 2019 - August 2020								
RATE CLASSIFICATIONS									
Residential:	Residential reflects non-low income residential rate classes R&T-1 and R&T-3.								
Low Income:	Low Income Residential includes rate classes R&T-2 and R&T-4.								
Small C&I:	Small Commercial & Industrial ("C&I") includes rate classes G&T-40 and G&T-50.								
Medium C&I:	Medium C&I includes rate classes G&T-41 and G&T-51.								
Large C&I:	Large C&I includes rate classes G&T-42, G&T-43, G&T-52 and G&T-53 and special contracts.								

LINE-BY-LINE DATA DEFINITIONS	
# of Customers *	Count of service accounts having a status of "active" at the time of the data pull.
# of Customers w/ Arrears *	Count of service accounts with arrears past the due date on the bill.
# Arrears 30-60 *	Count of service accounts where the bill is 0 - 30 days past the due date on the bill.
# Arrears 60-90 *	Count of service accounts where the bill is 31 - 60 days past the due date on the bill.
# Arrears 90> *	Count of service accounts where the bill is greater than 60 days past the due date on the bill.
\$ Arrears 30-60 *	The sum of arrears 0 - 30 days past the due date on the bill.
\$ Arrears 60-90 *	The sum of arrears 31 - 60 days past the due date on the bill.
\$ Arrears 90> *	The sum of arrears over 60 days past the due date on the bill.
\$ Total Arrears *	The sum of arrears past the due date on the bill.
Billed Sales (Therms) **	The sum of commodity billed in therms (gas).
Billed Total Revenue \$ **	The sum of customer charges billed excluding purchased supplier receivables (electric) and marketer receivables (gas).
Supplier Receivables	Not applicable.
Total Revenue Billed \$ **	The sum of all billed customer charges.
\$ Revenue (Payments) Received **	The sum of all customer payments received for current and aged receivables.
# Revenue (Payments) Received **	The count of all customer payments received.
Difference Between Billed and Received Revenue **	The difference between total billed customer charges and payments received.
Customers on Arrearage Mgmt/Forgiveness Plans *	The number of customers active in the arrearage management program.
Customers Disconnected for Non-Payment **	The number of service terminations completed.
Customers on Payment Plans *	The number of customers with an active payment plan.

* Reflects information as the time of the data pull.

** Reflects the month for which the amount is booked.

Company

Arrearage Tracking Summary

Columbia Gas of Massachusetts Contact Name Shaela Collins, Director Regulatory Policy

Contact Information

Date

	2019											20	020			2019 / 2020 Variance (2020 minus 2019)								
	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Mar	Apr	May	June	Jul	Aug
1 # of Customers [6]																								
Residential [1]	253,480	254,990	254,207	254,416	252,936	253,397	254,776	255,186	256,693	257,877	256,542	256,712	257,559	259,307	259,642	260,587	256,792	256,621	4,079	4,317	5,435	6,171	3,856	3,224
Low Income Residential	40,590	38,581	39,274	38,721	39,528	39,143	37,878	39,209	39,295	38,785	40,620	40,784	40,343	38,970	39,065	38,356	42,310	42,434	(247)	389	(209)	(365)	2,782	3,291
Small C&I [3]	23,504	23,312	23,087	22,900	22,787	22,725	22,731	22,929	23,336	23,448	23,496	23,485	23,493	23,498	23,512	23,519	23,464	23,426	(11)	186	425	619	677	701
Medium C&I [4]	6,806	6,789	6,782	6,768	6,750	6,748	6,754	6,873	6,905	6,925	6,939	6,939	6,942	6,941	6,940	6,942	6,944	6,939	136	152	158	174	194	191
Large C&I [5]	982 325.362	979 324.651	<u>980</u> 324.330	<u>979</u> 323.784	<u>980</u> 322.981	<u>978</u> 322.991	<u>977</u> 323.116	<u>984</u>	<u>994</u>	993 328.028	993 328.590	994 328.914	<u>995</u> 329.332	<u>997</u> 329.713	<u>995</u> 330.154	<u>997</u> 330.401	<u>997</u> 330.507	1,000 330,420	<u>13</u> 3.970	<u>18</u> 5.062	<u>15</u> 5.824	<u>18</u> 6.617	17	<u>22</u> 7,429
Total	325,362	324,651	324,330	323,/84	322,981	322,991	323,116	325,181	327,223	328,028	328,590	328,914	329,332	329,/13	330,154	330,401	330,507	330,420	3,970	5,062	5,824	6,617	7,526	7,429
2 # of Customers w/ Arrears [7] Residential [1]	61.678	68,702	62.743	65.388	67.100	63.283	59.573	60.088	54,555	54.598	57.052	57.058	67.200	64,999	61.562	65,918	59.190	59.439	5,522	(3,703)	(1,181)	530	(7,910)	(3.844)
Low Income Residential	26,176	27,760	26.473	29,023	28,744	27.137	25,762	26,712	25,414	25,393	25,105	24,108	25.477	26,116	26,607	28,901	29,420	29,077	(699)	(1.644)	134	(122)	676	1,940
Small C&I [3]	4,359	4.886	4,906	4,649	4,995	4,706	4,358	4,420	4,184	3,980	4,160	4,569	5,146	6,251	6,050	5,795	5,335	5,310	787	1,365	1,144	1,146	340	604
Medium C&I [4]	842	1,021	1,075	1,019	1,048	997	847	899	882	781	872	1,068	1,167	1,530	1,411	1,366	1,190	1,176	325	509	336	347	142	179
Large C&I [5]	77	120	<u>106</u>	105	119	128	118	114	104	81	103	148	152	174	<u>154</u>	<u>180</u>	165	147	75	<u>54</u>	48	75	46	<u>19</u>
Total	93,132	102,489	95,303	100,184	102,006	96,251	90,658	92,233	85,139	84,833	87,292	86,951	99,142	99,070	95,784	102,160	95,300	95,149	6,010	(3,419)	481	1,976	(6,706)	(1,102)
3 # Arrears 30-60											·····			1										
Residential [1]	31,926	34,841	23,344	26,723	28,709	23,531	22,018	25,961	22,283	26,948	28,541	28,722	34,917	26,184	22,226	26,136	18,438	18,562	2,991	(8,657)	(1,118)	(587)	(10,271)	(4,969)
Low Income Residential	8,302	8,723	6,396	9,288	5,251	3,601	3,774	4,952	4,374	6,193	6,580	7,338	9,495	8,405	7,130	8,529	4,122	3,971	1,193	(318)	734	(759)	(1,129)	370
Small C&I [3]	2,561	2,835	2,515	2,079	2,311	1,801	1,524	1,777	1,839	2,202	2,481	2,748	3,154	3,099	2,302	2,174	1,525	1,439	593	264	(213)	95	(786)	(362)
Medium C&I [4]	565	696	640	569	564	496	356	463	477	519	594	760	831	901	687	611	421	425	266	205	47	42	(143)	(71)
Large C&I [5]	<u>47</u>	<u>79</u>	<u>63</u>	<u>63</u>	<u>81</u>	74	<u>63</u>	<u>70</u>	<u>60</u>	<u>54</u>	<u>79</u>	<u>114</u>	<u>106</u>	<u>103</u>	<u>71</u>	<u>95</u>	<u>74</u>	<u>58</u>	<u>59</u>	<u>24</u>	<u>8</u>	<u>32</u>	(7)	<u>(16)</u>
Total	43,401	47,174	32,958	38,722	36,916	29,503	27,735	33,223	29,033	35,916	38,275	39,682	48,503	38,692	32,416	37,545	24,580	24,455	5,102	(8,482)	(542)	(1,177)	(12,336)	(5,048)
4 # Arrears 60-90	40.055			10.010		12 5 10	10.100	0.740	10 510	7.000	10.015	10.001	10.550	45.534	11 505	0.105	44.405	0.000	(000)	(22)	(5.040)	(0.70.4)	(00)	(4.555)
Residential [1]	12,955 4.812	15,564 5,874	16,914 6.223	13,219 4.642	11,574 6.501	12,648 3.593	10,188 2.404	9,749 2.693	10,513	7,632 2.511	12,345 3.913	12,834	12,559 4.396	15,531 5.300	11,595 5.188	9,495 4.716	11,486	8,083 2,858	(396)	(33)	(5,319)	(3,724)	(88) 825	(4,565)
Low Income Residential Small C&I [3]	4,812	5,874	6,223 1.164	4,642	6,501 895	3,593 962	2,404	2,693	3,212 649	2,511 482	3,913	3,706 951	4,396 892	5,300	5,188	4,716	7,326 1,078	2,858	(416) 9	(574) 534	(1,035) 360	74 (43)	183	(735) (196)
Medium C&I [4]	137	1,065	256	1,123	201	962	159	138	158	482	734	951 189	892	1,599	1,524	332	283	196	38	217	300	(43)	82	(196)
Large C&I [5]	137	1/3 22	250	217 <u>19</u>	12	29	<u>22</u>	130	23	00 8	130 12	20	27	43	40	41	40	30	13	217 21	112	22	28	15
Total	18,801	22,698	24,582	19,220	19,183	17,415	13,493	13,218	14,555	10,719	17,160	17,700	18,049	22,863	18,715	15,664	20,213	11,933	(752)	165	(5,867)	(3,556)	1,030	(5,482)
5 # Arrears 90>				,			,	,	,							/ :	/	/	···-/			(-//	-,	(7/22-/
Residential [1]	16,797	18,297	22,485	25,446	26,817	27,104	27,367	24,378	21,759	20,018	16,166	15,502	19,724	23,284	27,741	30,287	29,266	32,794	2,927	4,987	5,256	4,841	2,449	5,690
Low Income Residential	13,062	13,163	13,854	15,093	16,992	19,943	19,584	19,067	17,828	16,689	14,612	13,064	11,586	12,411	14,289	15,656	17,972	22,248	(1,476)	(752)	435	563	980	2,305
Small C&I [3]	915	986	1,227	1,447	1,789	1,943	2,114	2,018	1,696	1,296	945	870	1,100	1,553	2,224	2,541	2,732	3,105	185	567	997	1,094	943	1,162
Medium C&I [4]	140	152	179	233	283	318	332	298	247	176	122	119	161	239	356	423	486	555	21	87	177	190	203	237
Large C&I [5]	<u>16</u>	<u>19</u>	<u>18</u>	<u>23</u>	<u>26</u>	<u>25</u>	<u>33</u>	<u>31</u>	<u>21</u>	<u>19</u>	<u>12</u>	<u>14</u>	<u>19</u>	<u>28</u>	<u>43</u>	<u>44</u>	<u>51</u>	<u>59</u>	<u>3</u>	<u>9</u>	<u>25</u>	<u>21</u>	<u>25</u>	<u>34</u>
Total	30,930	32,617	37,763	42,242	45,907	49,333	49,430	45,792	41,551	38,198	31,857	29,569	32,590	37,515	44,653	48,951	50,507	58,761	1,660	4,898	6,890	6,709	4,600	9,428
6 \$ Arrears 30-60											·····													
Residential [1]		\$11,057,964	\$4,173,799	\$3,933,530	\$2,291,928	\$1,270,702	\$1,079,402	\$1,250,542	\$1,369,753	\$3,138,833	\$5,816,866	\$7,043,533	\$10,363,317	\$6,359,752	\$4,425,337	\$4,291,359	\$1,093,515	\$928,269	(\$885,333)	(\$4,698,211)	\$251,538	\$357,829	(\$1,198,413)	(\$342,433)
Low Income Residential	\$3,248,210	\$2,458,153	\$1,074,445	\$829,869	\$1,209,554	\$693,292	\$336,024	\$385,497	\$599,330	\$1,486,548	\$2,124,336	\$1,659,610	\$2,335,290	\$1,551,945	\$1,422,476	\$855,748	\$358,441	\$373,342	(\$912,921)	(\$906,208)	\$348,030	\$25,879	(\$851,113)	(\$319,950)
Small C&I [3]	\$1,095,612	\$1,008,688	\$415,968	\$224,574	\$105,207	\$73,720	\$90,785	\$63,834	\$85,145	\$158,791	\$507,706	\$879,480	\$1,002,832	\$742,713	\$524,848	\$305,606	\$84,133	\$88,978	(\$92,780)	(\$265,975)	\$108,880	\$81,032	(\$21,074)	\$15,258
Medium C&I [4]	\$982,410 \$520,766	\$968,349 \$783,972	\$453,809 \$867,309	\$267,262 \$368,808	\$158,546 \$252,380	\$125,394 \$101,449	\$89,617 \$148,842	\$119,592 \$213,906	\$152,946 \$167,046	\$297,250 \$409,170	\$572,886 \$463,176	\$1,167,902 \$897,531	\$1,023,125 \$1,109,991	\$961,577 \$746,437	\$435,041 \$803,908	\$392,890 \$594,342	\$178,295 \$304,874	\$123,501 \$351,296	\$40,716 \$589,224	(\$6,772) (\$37,535)	(\$18,767) (\$63,401)	\$125,627 \$225,534	\$19,749 \$52,493	(\$1,893) \$249,846
Large C&I [5]	······													······										
Total 7 \$ Arrears 60-90	\$17,095,649	\$16,277,126	\$6,985,330	\$5,624,043	\$4,017,615	\$2,264,557	\$1,744,670	\$2,033,370	\$2,374,221	\$5,490,593	\$9,484,969	\$11,648,055	\$15,834,555	\$10,362,424	\$7,611,610	\$6,439,945	\$2,019,258	\$1,865,385	(\$1,261,094)	(\$5,914,702)	\$626,280	\$815,902	(\$1,998,357)	(\$399,172)
Residential [1]	\$4.849.950	\$6,377,159	\$6,546,773	\$3,563,189	\$2,173,177	\$1,192,654	\$651,311	\$557,148	\$707,978	\$612,122	\$2,312,758	\$3,474,319	\$4,001,438	\$6,379,297	\$4,910,874	\$3,154,190	\$2,844,033	\$751,078	(\$848.512)	\$2,139	(\$1,635,899)	(\$408,999)	\$670,857	(\$441,575)
Low Income Residential	\$2,339,410	\$2,474,192	\$1,775,170		\$996,294	\$1,192,654 \$1,056,358	\$593,081	\$366,905	\$415,320	\$521,122	\$2,312,758 \$1,525,087	\$1,923,789	\$4,001,438	\$1,691,820	\$4,910,874 \$1,587,686	\$3,154,190 \$837,138	\$981,570	\$751,078 \$318,130	(\$848,512) (\$1,050,142)	\$2,139 (\$782,372)	(\$1,035,899) (\$187,484)	(\$408,999)	(\$14,724)	(\$738,228)
Small C&I [3]	\$298,138	\$454,958	\$411,472	\$173,383	\$61,560	\$19,318	\$20,767	\$31,926	\$41,178	\$34,392	\$99,533	\$209,348	\$269,155	\$611,483	\$471,893	\$231,928	\$166,021	\$49,050	(\$1,030,142) (\$28,983)	\$156,525	\$60,422	\$58,546	\$104,461	\$29,732
Medium C&I [4]	\$232,833	\$351,697	\$334,038	\$217,262	\$70,628	\$29,247	\$19,220	\$22,392	\$48,467	\$47,789	\$122,537	\$172,995	\$277,809	\$545,040	\$464,236	\$220,793	\$152,364	\$111,918	\$44,975	\$193,343	\$130,198	\$3,530	\$81,736	\$82,671
Large C&I [5]	\$130,815	\$342,252	\$237,016	\$113,322	\$190,572	\$156,663	\$47,939	\$54,134	\$73,343	\$53,665	\$216,711	\$168,216	\$263,397	\$369,299	\$335,431	\$445,227	\$232,382	\$106,636	\$132,582	\$27,047	\$98,415	\$331,905	\$41,810	(\$50,027)
Total	\$7.851.146	\$10.000.257	\$9,304,468	\$5,187,472	\$3,492,231	\$2,454,240	\$1,332,319	\$1,032,506	\$1.286.286	\$1,269,080	\$4,276,625	\$5,948,666	\$6,101,066	\$9,596,939	\$7,770,121	\$4,889,277	\$4.376.370	\$1,336,812	(\$1,750,080)	(\$403.318)	(\$1.534.348)	(\$298,196)	\$884,139	(\$1,117,427)
8 \$ Arrears 90>				,, ., -		,	,,,,	. ,,0	. ,,-50				,,-00			,,-//	,=,=0	,,12		x , ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,			//	
Residential [1]	\$9,277,872	\$10,692,846	\$13,240,152	\$14,907,008	\$14,028,430	\$12,953,455	\$11,417,785	\$9,842,045	\$9,529,479	\$9,415,819	\$8,969,286	\$9,367,496	\$11,985,890	\$14,325,551	\$16,241,395	\$18,775,081	\$19,245,447	\$20,405,064	\$2,708,019	\$3,632,705	\$3,001,243	\$3,868,073	\$5,217,017	\$7,451,609
Low Income Residential	\$11,214,203	\$11,769,889	\$11,305,365	\$10,712,495	\$10,038,457	\$9,871,547	\$9,702,638	\$10,057,342	\$10,125,876	\$10,311,951	\$10,404,240	\$10,705,368	\$10,763,564	\$11,277,547	\$10,905,740	\$11,126,788	\$13,544,671	\$13,938,131	(\$450,639)	(\$492,342)	(\$399,625)	\$414,293	\$3,506,214	\$4,066,584
Small C&I [3]	\$93,932	\$177,262	\$309,302	\$376,557	\$240,344	\$106,725	\$8,764	(\$28,312)	\$43,311	\$132,403	\$150,256	\$150,184	\$261,208	\$512,105	\$823,105	\$944,201	\$992,010	\$1,015,774	\$167,275	\$334,843	\$513,803	\$567,644	\$751,666	\$909,049
Medium C&I [4]	\$91,179	\$169,948	\$255,591	\$301,781	\$241,342	\$147,504	\$108,980	(\$1,796)	\$32,763	\$77,579	\$73,916	\$52,988	\$115,138	\$294,307	\$467,471	\$590,946	\$608,566	\$581,175	\$23,959	\$124,359	\$211,880	\$289,165	\$367,223	\$433,671
Large C&I [5]	\$70,976	\$108,019	\$116,110	\$ <u>168,135</u>	\$188,504	\$272,534	\$ <u>217,537</u>	\$ <u>260,793</u>	\$ <u>237,355</u>	\$240,672	\$140,306	\$308,299	\$288,818	\$467,115	\$446,581	\$494,191	<u>\$743,361</u>	<u>\$726,850</u>	\$217,842	\$359,096	\$330,470	\$326,056	<u>\$554,857</u>	<u>\$454,316</u>
Total	\$20,748,162	\$22,917,964	\$25,226,521	\$26,465,976	\$24,737,078	\$23,351,765	\$21,455,704	\$20,130,072	\$19,968,784	\$20,178,424	\$19,738,005	\$20,584,335	\$23,414,618	\$26,876,625	\$28,884,292	\$31,931,208	\$35,134,055	\$36,666,994	\$2,666,456	\$3,958,661	\$3,657,771	\$5,465,232	\$10,396,977	\$13,315,229
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Company

Date

Arrearage Tracking Summary

Columbia Gas of Massachusetts Contact Name Shaela Collins, Director Regulatory Policy

Shaelacollins@NiSource.com

March 2019 - August 2020

Contact Information

2019 2020 2019 / 2020 Variance (2020 minus 2019) Mar Apr Mav Julv Oct Nov Dec Feh Mar Δnr Mar Δnr May lune Aua Sen lan May lun Διια Διια \$ Total Arrears [7] Residential [1 \$25 376 472 \$28 127 968 \$23 960 724 \$22 403 727 \$18 493 535 \$15 416 810 \$13 148 498 \$11 649 734 \$11 607 210 \$13 166 774 \$17 098 910 \$19 885 348 \$26,350,645 \$27,064,600 \$25,577,606 \$26,220,631 \$23,182,996 \$22.084.41 \$974,173 (\$1.063.368) \$1.616.882 \$3.816.904 \$4.690.461 \$6 667 601 Low Income Residen \$16,801,823 \$16,702,234 \$14,154,980 \$12,662,680 \$12,244,305 \$11,621,197 \$10,631,744 \$10,809,744 \$11,140,527 \$12,319,611 \$14,053,663 \$14,288,768 14 299 120 \$14 521 211 \$12 015 002 \$12 910 675 \$14 994 692 \$14 629 603 2 412 70 190 023 \$220.079 \$156.005 \$2 640 277 \$2,009,406 Small C&I [3] \$1,487,682 \$1,640,908 \$1,136,742 \$774.514 \$407,111 \$199,763 \$120,316 \$67,448 \$169.634 \$325,586 \$757.495 \$1.239.01 \$1,533,195 \$1,866,301 \$1,819,847 \$1,481,736 \$1,242,164 \$1,153,80 \$45,513 \$225,393 \$683,105 \$707,222 \$835,053 \$954,038 Medium C&I [4] \$1,306,422 \$1,489,994 \$1,043,438 \$786,306 \$470.516 \$302,146 \$217,817 \$140,188 \$234,176 \$422.618 \$769.339 \$1,393,885 \$1.416.073 \$1.800.924 \$1.366.748 \$1,204,629 \$939.224 \$816.59 \$109,650 \$310,930 \$323,310 \$418.323 \$468,708 \$514,449 Large C&I [5] \$722.557 \$1,234,243 \$1,220,436 \$650,265 \$631,456 \$530.647 \$414,318 \$528,834 \$477,743 \$703,508 \$820,193 \$1,374,046 \$1.662.205 \$1,582,851 \$1,585,920 \$1,533,760 \$1,280,616 \$1,184,78 \$939.648 \$348,608 \$365,484 \$883,495 \$649,160 \$654,135 Total 45.694.956 \$49,195,348 \$41,516,319 \$37,277,492 \$32,246,924 \$28,070,562 \$24,532,693 \$23,195,948 \$23,629,291 \$26,938,097 \$33,499,600 \$38,181,05 \$45,350,239 \$46,835,989 \$44,266,023 \$43,260,430 \$41,529,683 \$39,869,19 \$2,749,704 \$5,982,938 \$9.282.759 11.798.629 \$244 71 10 Billed Sales (Therms) Residential [1] 36 524 049 22 374 072 14 153 447 6 947 996 4 527 635 3 931 647 4 442 656 7 154 128 17 362 531 32 907 479 37 014 283 37 419 48 28 326 809 23 650 726 17 691 643 7 135 613 4 766 398 4 041 37 (8 197 240 1 276 654 3 538 196 187 617 238 763 109 731 4,766,409 1.249.446 Low Income Residentia 6.168.343 3.769.877 2.677.781 1.468.111 797.430 695.783 702.726 1.094.080 2.708.410 4.917.231 5.746.214 6.011.06 3.657.195 2.900.736 864.129 697.913 (1.401.934 (112.682) 222.955 (218.665 66.699 2.130 Small C&I [3] 6.152.995 3.549.585 1.900.084 830.515 530.971 482.381 540.273 853.177 2.223.506 4.984.659 5.852.587 5.947.426 4.329.549 3.232.788 2.110.966 695.630 451.435 420.648 (1.823.440 (316,797) 210.882 (134.885 (79.536 (61.733) 13 447 683 8.467.368 3.070.202 1.977.767 6.182.177 11.311.208 13.064.773 13.192.852 10.210.198 1.758.344 Medium C&I [4] 5.461.645 2.109.949 2.187.047 3.038.722 7.511.197 5.421.306 2.381.082 1.807.153 (3.237.48 (956.171) (40.339 (689.120 (302 796 (219.423 Large C&I [5] 20.096.823 17.165.087 14.009.286 9.831.576 8.561.196 18.938.213 8.395.329 8.756.996 15.925.865 20.681.772 21.215.243 20.201.73 17.206.424 15.510.043 12.286.498 8.672.468 12.126.306 18.860.02 (2.890.399)(1.655.044)722 788) (1.159.108 3.565.110 (78.189 Total 82.389.893 55.325.989 38.202.243 22.148.400 16.527.181 26.025.791 16.268.031 20.897.103 44.402.489 74.802.349 82.893.100 82.772.55 64.839.389 53.561.949 40.411.149 20.134.239 20.015.421 25.778.30 2.208.906 (2.014.161 3.488.240 (247.484) 11 Billed Total Revenue Residential [1] \$51.520.287 \$32.757.778 \$21.115.010 \$11.451.334 \$8.432.572 \$7.518.856 \$8.154.354 \$11.226.978 \$24.325.778 \$45.040.654 \$50.252.174 \$50.746.85 39.158.947 \$33,270,807 \$24,651,545 \$11,099,015 \$8,338,425 \$7.415.16 \$513.030 \$3.536.535 Low Income Resident \$6,560,695 \$4,148,788 \$3,005,372 \$1,764,843 \$1.081.568 \$968.966 \$954,941 \$1,285,463 \$2,841,275 \$5,064,210 \$5,867,187 \$6,126,64 \$4,941,774 \$3,861,387 \$3,026,969 \$1,429,265 \$1,097,679 \$950.28 \$21.597 \$16.111 (\$18.683 (\$287.401 Small C&I [3] \$7.715.647 \$4,597,306 \$2.523.250 \$1.300.518 \$979.848 \$913,709 \$961.869 \$1.271.723 \$2.850.415 \$6.144.796 \$7.155.611 \$7.251.72 \$5.377.295 \$4.119.181 \$2.731.681 \$1.138.506 \$886.207 \$840.59 2.338.3 \$208.431 (\$93.64 Medium C&I [4] \$10,803,327 \$6,923,117 \$4.310.940 \$2,387,000 \$1,737,137 \$1,596,992 \$1,708,512 \$2,231,478 \$4,640,643 \$8,869,193 \$10,198,116 \$10,288,749 \$8.031.370 \$6,034,123 \$4,216,245 \$1.890.430 \$1.484.690 \$1.415.884 2.771.95 1000 004 (\$94,69 (\$496,569 (\$252.447 (\$181.108 \$2,462,263 \$8.508.766 \$2,373,973 \$2,469,557 \$2,638,141 \$4,738,478 \$7,253,345 \$6,818,755 \$4,983,024 \$2,690,825 \$2,204,569 Large C&I [5] \$6,582,118 \$5.415.659 \$3,007,162 \$8,156,364 \$8,514,975 \$8,630,10 \$2,256,744 1.255.42 \$236,637 \$432 63/ (\$316,336 (\$117,229 (\$264.988 Total \$85,108,723 \$55,009,107 \$36,370,230 \$19,910,856 \$14,605,098 \$13,468,080 \$14,241,938 \$18,653,783 \$39,396,590 \$73,275,217 \$81,988,064 \$83,044,079 \$64,762,730 \$54,104,254 \$39,609,464 \$18,248,042 \$14,063,745 \$12,826,495 20,345,99 (\$904,853) \$3,239,233 (\$1,662,814 (\$541,354) (\$641,585) 12 Supplier Receivables Purchase (for EDCs) Residential [1] n/a Low Income Resident n/a Small C&I [3] n/a Medium C&I [4] n/a Large C&I [5] n/a Total n/a 13 Total Revenue Billed \$ (Line 11 + Line 12) Residential [1] \$51 520 287 \$32 757 778 \$21 115 010 \$11 451 334 \$8 432 572 \$7 518 856 \$8 154 354 \$11 226 978 \$24 325 778 \$45 040 654 \$50 252 174 \$50 746 854 \$39 158 947 \$33 270 807 \$24 651 545 \$11 099 015 \$8 338 425 \$7 415 163 2 361 340 \$513,030 \$3,536,535 (\$352.31) (\$94.149 (\$103.693 Low Income Residentia \$6,560,695 \$4,148,788 \$3,005,372 \$1,764,843 \$1,081,568 \$968,966 \$954,941 \$1,285,463 \$2,841,275 \$5,064,210 \$5,867,187 \$6,126,647 \$4,941,774 \$3,861,387 \$3,026,969 \$1,429,265 \$1,097,679 \$950.284 1.618.92 (\$287,401) \$21.597 (\$335.578 \$16.111 (\$18.683) Small C&I [3] \$7,715,647 \$4,597,306 \$2.523.250 \$1.300.518 \$979.848 \$913,709 \$961.869 \$1.271.723 \$2.850.415 \$6.144.796 \$7.155.611 \$7.251.72 \$5.377.295 \$4.119.181 \$2.731.681 \$1.138.506 \$886.207 \$840.59 \$2.338.352 (\$478.125 \$208.431 (\$162.013 (\$93.641 (\$73.114 \$2,231,478 \$4,640,643 \$8,869,193 \$10,198,116 \$10,288,749 \$8.031.370 \$6.034.123 \$4.216.245 \$1,415,884 Medium C&I [4] \$10.803.327 \$6.923.117 \$4.310.940 \$2.387.000 \$1,737,137 \$1,596,992 \$1,708,512 \$1.890.430 \$1.484.690 2.771.958 (\$888.994) (\$94,695 (\$496.569 (\$252,447 (\$181.108 Large C&I [5] \$8.508.766 \$6.582.118 \$5.415.659 \$3.007.162 \$2.373.973 \$2,469,557 \$2.462.263 \$2,638,141 \$4,738,478 \$8,156,364 \$8,514,975 \$8,630,106 \$7.253.345 \$6.818.755 \$4.983.024 \$2,690.825 \$2,256,744 \$2.204.569 \$1.255.421 \$236.637 \$432 634 (\$316.336) (\$117.229 (\$264.988) Total \$85 108 723 \$55 009 107 \$36 370 230 \$19 910 856 \$14 605 098 \$13 468 080 \$14 241 938 \$18 653 783 \$39 396 590 \$73 275 217 \$81 988 064 \$83 044 07 64,762,730 \$54,104,254 \$39,609,464 \$18,248,042 \$14,063,745 \$12,826,49 \$3,239,233 \$641.5 14 S Revenue (Payments) Rece 50.875.981 \$45,746,696 \$29,572,242 \$22,063,033 \$19,303,682 \$15,790,365 \$14,220,172 \$15,455,515 \$14,913,539 \$32,552,967 \$38,388,223 \$36,567,855 43.069.225 \$31.495.722 \$26.579.579 \$24.013.482 \$15.489.988 \$12.910.270 7.806.756 \$1.950.449 3.813.69 .880.09 Residential [1] \$14.250.974) (\$2.992.663 \$2.287.654 \$2.176.109 \$1.647.846 \$1.430.519 \$1.351.938 \$1.291.221 \$1.035.347 \$1.519.151 \$1.760.080 \$1.765.12 \$1,974,553 \$1,858,203 \$1,747,924 \$1.562.942 \$1.108.055 \$923.86 (\$506.652 Low Income Resident \$2.540.667 \$1.603.094 \$566.114 (\$428.18 \$40.15 Small C&I [3] \$8.950.950 \$7.351.045 \$4.077.077 \$2,565,402 \$1.716.689 \$1.276.438 \$1.123.846 \$1,277,401 \$1,439,835 \$4.119.522 \$5.827.607 \$5.543.86 \$7.307.894 \$4,174,806 \$3,632,351 \$2.977.100 \$1.398.191 \$1.063.849 1.643.05 \$411.699 \$212.588 3 176 240 \$444 72 \$5,795,290 Medium C&I [4] \$12.602.930 \$10,700,128 \$6.256.681 \$3.884.716 \$2.784.753 \$2,106,322 \$1.817.034 \$2.074.624 \$2.081.426 \$6,590,773 \$8.798,161 \$7.698.36 11.138.751 \$6.452.903 \$4 182 441 \$2 205 358 \$1,704,321 1 464 179 4 247 226 \$297.725 \$402.00 \$8.543.866 \$5.762.680 \$4.513.895 \$3.291.036 \$2.403.936 \$2.585.394 \$2,750,143 \$2,522,291 \$6.513.082 \$7.939.687 \$6.477.264 \$9.850.757 \$6.263.926 \$6.179.055 \$4,707,605 \$2,539,234 Large C&I [5] \$10.341.387 \$2.392.74 \$490.630 2.279.940 \$416,375 \$193.711 (\$751.80 (\$11.18 Total \$85 311 916 \$74 629 390 \$47 844 789 \$34 630 139 \$28 744 006 \$23 007 579 \$21 098 384 \$22 848 905 \$21 992 437 \$51 295 496 \$62 713 760 \$58 052 47 \$73 341 179 \$50 245 559 \$43 934 199 \$37 443 571 \$22 740 826 \$18 995 061 1 970 737 24 383 831 910 59 \$2 813 432 6 003 18 Revenue (Payments) Receiv 231.986 213.287 207.448 231.275 216.075 222.658 257.182 204.46 245.425 216.423 203 417 239.028 215 132 203.29 13.439 (12.78 Residential [1] 245 035 204 036 180 621 225 979 (28.612 (9.870 31.580 (16.14 17.880 17.853 17.066 19.012 18.419 18,494 19.228 15.351 18.029 14.908 15.835 15.657 16.864 Low Income Residenti 18.317 16.715 16.262 15.237 15.272 (2.018)12 66 (3.147 21.275 12 26 (1.938 Small C&I [3] 22.447 23,456 20.754 19.581 20.265 19.118 20.784 16.326 24,995 21.224 18.05 23,760 18.109 18,485 22.042 19.074 18.32 1.313 (5 347 2.461 7,009 930 7.439 6.597 6.984 6.641 6.751 5.102 6.842 5.553 7.939 5.795 6.152 7.051 6.462 903 Medium C&I [4] 6.148 6.240 8.148 6.08 (1.644 (445 Large C&I [5] 1.057 1.087 974 904 1.071 979 954 1.015 778 1.224 1.048 79 1.274 856 920 1.096 956 938 217 192 (41 243.920 251.147 262.379 248.842 218.178 271.808 243.78 Total 280.379 294.870 259.929 279.617 270.436 309.578 294,660 257.018 244.631 286.081 256.861 14.281 34,934 (18.45) Difference Between Billed and Rec ved Revenue (Line 13 - Line 14) Residential [1] \$644.306 6 065 919 \$9,412,239 \$12,487,686 \$11,863,951 \$14,178,99 010 279 \$1,775,085 028 02/ 2.914.467 \$14,764,004 \$6.529,198 \$3,719,547 \$2,776,397 (\$12,099,019) 611 60 105 1 Low Income Residenti \$4.020.028 \$1,861,134 \$829,263 \$161,749 \$566.277 \$461.5 \$1,805,928 \$3,545,059 \$4,107,107 \$4,361,526 \$2,967,221 \$2,003,184 \$1,279,045 (\$133.677 (\$10.37 \$26,41 \$142,050 \$449,782 \$555.902 \$487,969 ¢306.00 105 759 \$1.052.80 205 426 Small C&I [3] 1.553.82 1.264.883 (\$736.841 362.7 \$161.97 \$1,410,580 \$2.025.274 \$1.328.004 \$1,707,85 (\$900.670 1.838.595 (\$511.989 \$2,698,114 \$653,157 \$224,857 \$139,474 235.303) (\$2.753.739) Medium C&I [4] 1.799.603) (\$3.777.011) (\$1.945.741) (\$1.497.716 (\$1.047.616) \$509.330 (\$108.52) \$156,854 \$2,559,217 \$2,278,420 \$1,399,955 \$2,590,386 107.381 \$418,780 1.579.045 \$2,292,010) (\$720.668 (\$288.4 1.307.7 \$3,358,232 \$366,696 794.294 \$326,949 \$220,892 (\$917,062) \$1,643,283 \$2,152,84 \$2,516,578 Large C&I [5] 1,832,621) (\$1,961,748) (\$347,021 \$1,506,73 \$65,621 \$2,216,188 \$575,288 97.412 \$554,829 1,196,031 \$2,016,780 (\$282,490 (\$188,1 (\$764.79 \$634,572 Total \$17,404,153 \$21,979,721 19.274.304 \$24,991,60 3.858.695 \$23,478,978 \$7,149,823 \$5.461.826 \$3,370,934 17 Customers on Arrearage Mgmt/Forgiveness Plans Residential [1] 43 47 60 66 67 63 40 45 54 52 60 50 44 49 38 44 41 (14 (19 (928) Low Income Residenti 997 1.085 1,511 1.541 1.363 1.465 1,467 1.345 1.184 1.035 887 814 723 654 625 613 642 667 (274) (431 (886 (798 Small C&I [3] 0 Medium C&I [4] 0 Large C&I [5] 0 Total 1.040 1.130 1.565 1.593 1.410 1.525 1.528 1.411 1.251 1.098 937 767 694 674 651 686 708

860

(273)

(436

(891)

(942

(724)

(817)

Company

Arrearage Tracking Summary

Columbia Gas of Massachusetts Shaela Collins, Director Regulatory Policy

Shaelacollins@NiSource.com

Contact Name

Contact Information

Date

March 2019 - August 2020

	2019													20	2019 / 2020 Variance (2020 minus 2019)									
	Mar	Apr	May	Jun	July	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Mar	Apr	May	June	Jul	Aug
18 Customers Disconnected for Non	-Payment												1											
Residential [1]	80	917	665	639	983	766	1,256	181	2	3	16	6	2	0	0	0	0	0	(78)	(917)	(665)	(639)	(983)	(766)
Low Income Residential	6	18	262	237	455	313	624	70	0	0	0	0	0	0	0	0	0	0	(6)	(18)	(262)	(237)	(455)	(313)
Small C&I [3]	78	105	132	105	79	62	41	1	0	1	32	58	22	0	0	0	0	0	(56)	(105)	(132)	(105)	(79)	(62)
Medium C&I [4]	6	10	9	9	7	5	7	0	0	0	3	3	1	0	0	0	0	0	(5)	(10)	(9)	(9)	(7)	(5)
Large C&I [5]	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	(1)	(1)	0	0	0
Total	170	1,051	1,069	990	1,524	1,146	1,928	252	2	4	51	67	25	0	0	0	0	0	(145)	(1,051)	(1,069)	(990)	(1,524)	(1,146)
19 Customers on Payment Plans [10]	I											I			Ì	Ì						Ì	
Residential [1]	6,071	8,434	10,246	8,801	8,537	7,773	6,476	4,489	3,143	2,139	2,751	3,727	3,018	1,624	1,738	1,471	1,174	957	(3,053)	(6,810)	(8,508)	(7,330)	(7,363)	(6,816)
Low Income Residential	1,317	1,669	3,587	3,163	3,293	3,206	2,802	2,143	726	317	293	338	351	318	403	394	341	274	(966)	(1,351)	(3,184)	(2,769)	(2,952)	(2,932)
Small C&I [3]	134	190	208	163	135	104	89	66	53	47	64	76	44	26	25	26	24	20	(90)	(164)	(183)	(137)	(111)	(84)
Medium C&I [4]	54	62	69	59	54	48	37	23	24	27	28	39	30	10	10	12	16	21	(24)	(52)	(59)	(47)	(38)	(27)
Large C&I [5]	5	<u>7</u>	<u>8</u>	7	<u>6</u>	5	3	2	3	2	<u>3</u>	2	<u>1</u>	<u>0</u>	2	<u>0</u>	3	4	(<u>4</u>)	(<u>7</u>)	(<u>6</u>)	(<u>7</u>)	(<u>3</u>)	(<u>1</u>)
Total	7,581	10,362	14,118	12,193	12,025	11,136	9,407	6,723	3,949	2,532	3,139	4,182	3,444	1,978	2,178	1,903	1,558	1,276	(4,137)	(8,384)	(11,940)	(10,290)	(10,467)	(9,860)

Footnotes:

rootnotes:
[1] Residential reflects non-low income residential rate classes R&T-1 and R&T-3.
[2] Low Income Residential includes rate classes R&T-2 and R&T-4.
[3] Small Commercial & Industrial ("C&II") includes rate classes G&T-40 and G&T-50.
[4] Medium C&I includes rate classes G&T-41 and G&T-51.
[5] Large C&I includes rate classes G&T-42, G&T-52 and G&T-53 and special contracts.
[6] Contempore bescher and state craiting contracts.

[6] Customer are based on active services.

[7] CMA calculates arrearage based on the number of days past the due date which is presented as follows:

- Arrears 30 - 60: Reflects 0 to 30 days past the due date. - Arrears 60 - 90: Reflects 31 to 60 days past the due date.

- Arrears > 90: Reflects more than 60 days past the due date.

[8] Payments received can include payments toward both current and aged receivables.

[9] Beginning with the April 24 report, CMA will pull data each Monday morning for information to be included in the Friday report.

Additional Information:

[A] The weekly updates will be presented in a cumulative month-to-date basis beginning with April 2020.
[B] CMA can provide weekly updates for all categories.