



September 16, 2020

BY Electronic Mail

Mark D. Marini, Secretary  
Department of Public Utilities  
One South Station, 5<sup>th</sup> Floor  
Boston, MA 02110

Re: Fitchburg Gas and Electric Light Company d/b/a Unitil  
DPU 20-58: Arrearage Management Program Compliance Filing

Dear Secretary Marini:

On behalf of Fitchburg Gas and Electric Light Company d/b/a Unitil (“Unitil” or the “Company”) I enclose the Company’s 2020 Small Commercial Arrearage Forgiveness Program in compliance with the Department’s September 3, 2020 Order in the above-referenced docket. For ease of reference, Unitil is submitting both a clean, final version of the program as well as a redline version showing the Unitil-specific changes against the pro forma program document submitted by the Customer Assistance Working Group on August 12, 2020 and approved by the Department on September 3, 2020.

Please do not hesitate to contact me with any questions that you have regarding this filing. Thank you for your attention to this matter.

Sincerely,

A handwritten signature in black ink, appearing to read "Patrick H. Taylor", written over a horizontal line.

Patrick H. Taylor  
Attorney for Unitil

Enclosures

cc: Service List

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