

Information Request DPU 2-7

Request:

Refer to Attachment DPU IR 2, Table 5b. Please provide the information in columns B through E, and G through H.

Response:

See Table 5b of Attachment DPU IR 2 for the requested analysis for low-income customers on Rates R-2 (residential non-heating) and R-4 (residential heating). While the Company's responses to the Department's first set of information requests (submitted on July 7, 2020) included all transportation customers, Table 5b requests information for only those customers who paid a higher marketer rate compared to the Company Gas Adjustment Factor. The Company does not, however, maintain this information for this specific subset of customers.

As noted in its response to Information Request DPU 2-5, the information in Table 5b reflects historical values for Rate R-2 and Rate R-4 accounts, and the average supplier rate shown is based on single-billed therms (where the cost of the supplier's commodity is included on the Company's bill to the customer) and dual-billed therms (where the supplier bills the customer directly for commodity). The Company does not have historic data on the amount dual-billed customers were billed by suppliers for commodity. Therefore, the average rate shown in Table 5b is under-stated because it reflects single- and dual-billed therms, but not the amounts associated with the dual-billed therms.

The data reflected in Table 5b are based on the rate that was in effect on the first of each month for both the Company and suppliers and have not been prorated based on the usage during the billing period during which there was a rate change. In addition, the billing information is shown in the month in Table 5b based on each bill's "to date" for the billing period. For example, for a bill issued on January 1, 2020 having a bill period November 30, 2019 to December 30, 2019, the information from the bill is included in December 2019.