D.P.U.: 19-07/19 AMP Exhibit: DPU 2-9 Date: March 31, 2021

Department of Public Utilities' Second Set of Document and Information Requests

THE BERKSHIRE GAS COMPANY D.P.U. 19-07/19 AMP

Witness: Jennifer Boucher/Robert Gyurjan

Date: March 31, 2021

Question

IR DPU 2-9 Discuss the costs associated with, and the operational feasibility of, returning LI

customers to default service.

Response: No LI customers have ever been served by a competitive supplier. Berkshire's LI

customers have historically only taken default service.