

Investigation by the Department of Public Utilities
On its own Motion into Initiatives to Promote and Protect Consumer
Interests in the Retail Electric Competitive Supply Market and
2019 Arrearage Management Plans
Department of Public Utilities
D.P.U. 19-07 and D.P.U. 19-AMP
Information Request: DPU-2-5
March 31, 2021
Person Responsible: Daryush Donyavi and Craig Holden
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Refer to Attachment DPU IR 2, Table 4. Please provide the information requested in columns B through E, and G through H.

Response

Please refer to Attachment DPU-2-5 for the requested information. Please note that reviewing the data, it was noticed that there is a discrepancy in the Customer Counts from the previous data provided for the Department's first set of information requests. The counts provided for the first request excluded customers which had zero use and zero dollar bills, leading to a small variation in customer count between the Company's responses to the Department's First Set of Information Requests and its responses to these Second Set of Information Requests. More relevant to the questions posed, however, the dollars and associated usage are not affected.

Additionally, the Company notes that Pass Through (Dual Bill) accounts are included in Attachment DPU-2-5. For Pro-rated pricing data, the Company used the Effective Date as an estimate for what the bill would have been if the customer had been on Default Service, and did not prorate.

Lastly, with respect to variable rate contracts, the Company is unable to provide the data for January or February 2018, since that data is archived and was unable to be retrieved by the date of this filing. The Company will supplement its response with the data as soon as it is available.