

Investigation by the Department of Public Utilities  
On its own Motion into Initiatives to Promote and Protect Consumer  
Interests in the Retail Electric Competitive Supply Market and  
2019 Arrearage Management Plans  
Department of Public Utilities  
D.P.U. 19-07 and D.P.U. 19-AMP  
Eversource Gas Company of Massachusetts  
Information Request: DPU-2-1  
April 26, 2021  
Person Responsible: Daryush Donyavi and Craig Holden

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Information Request DPU-2-4

Refer to the Company's response to information request DPU 1-4, Table 1. To the extent practicable, please explain why, beginning in June 2019, the number of R-1 and R-3 competitive supply customers drops significantly, and the number of R-2 and R-4 competitive customers drops to zero.

Response

Beginning in June 2019, a Competitive Supplier exited the Company's supplier program. This Competitive Supplier served the largest number of R-1 and R-3 customers, and was the only Competitive Supplier serving R-2 and R-4 customers, and its exit caused the decrease noted above.