

D.P.U. 20-58-D Data Collection Table

Line No.	Description	Jan-21	Feb-21	Mar-21	Notes
1	a. Continue providing the monthly data contained in the arrearage spreadsheets, as well as any additional data that may provide insight into lost revenues.	See DPU 20-58	See DPU 20-58	See DPU 20-58	filed in docket DPU 20-58
2	b. For bad debt expense cost tracking, provide, on a monthly basis:				
3	1. reported revenues,	See DPU 20-58	See DPU 20-58	See DPU 20-58	Lines 73-78
4	2. accounts receivable,	See DPU 20-58	See DPU 20-58	See DPU 20-58	Lines 59-64
5	3. gross accounts receivable write-offs, and	\$ 22,654	\$ 453	\$ 40,720	
6	4. accounts receivable recoveries to track basic information surrounding bad debt costs.	\$ 11,966	\$ 14,701	\$ 23,618	
7	c. Financial health information, including:				
8	1. any increase, or requested increase, to bank lines of credit;	See DPU 15-26	See DPU 15-26	See DPU 15-26	Debt, Dividends, Credit Agency items are provided as part of merger settlement compliance filings in DPU 15-26
9	2. any issuance of dividends, plans to issue dividends, increase in dividend amounts, and plans to increase dividend amounts;	See DPU 15-26	See DPU 15-26	See DPU 15-26	
10	3. capital markets access; and	See DPU 15-26	See DPU 15-26	See DPU 15-26	
11	4. credit rating agency actions.	See DPU 15-26	See DPU 15-26	See DPU 15-26	
12	d. Customer-specific data, including:				
13	1. Number of customers, by customer class;	See DPU 20-58	See DPU 20-58	See DPU 20-58	Lines 3-8
14	2. Number of customers, by customer class, disconnected during the period;	See DPU 20-58	See DPU 20-58	See DPU 20-58	Lines 122-127
15	3. Number of customers, by customer class, receiving disconnection notices during the period;	NA	NA	NA	
16	4. Number of customers, by customer class, reconnected during the period;	NA	NA	NA	
17	5. Number of customers, by customer class, assessed reconnection fees or charges during the period;	NA	NA	NA	
18	6. Number of customers, by customer class, assessed credit card fees or charges during the period;	NA	NA	NA	
19	7. Number of customers, by customer class, assessed late payment fees or charges during the period;	\$0	\$0	\$0	
20	8. Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements;	NA	NA	NA	
21	9. Number of customers by customer class, completing deferred payment arrangements during the period;	NA	NA	NA	
22	10. Number of customers, by customer class, enrolling in new deferred payment arrangements during the period;	NA	NA	NA	
23	11. Number of customers, by customer class, renegotiating deferred payment arrangements during the period;	NA	NA	NA	
24	12. Number of customers taking service at the beginning of the period under existing hardship protections;	NA	NA	NA	
25	13. Number of customers completing hardship protections during the period;	NA	NA	NA	
26	14. Number of customers enrolling in new hardship protections during the period;	NA	NA	NA	
27	15. Number of customers, by customer class, completing an AMP program during the period;	NA	NA	NA	
28	16. Number of customers, by customer class, enrolling in an AMP program during the period;	NA	NA	NA	
29	17. Number of customers, by customer class, re-enrolling in an AMP program during the period	NA	NA	NA	
30	18. Number of customers, by customer class, dropping off an AMP program during the period;	NA	NA	NA	
31	19. Number of customers enrolling in the low-income discount rate program during the period;	NA	NA	NA	
32	20. Number of customers dropping off the low-income discount rate program during the period;	NA	NA	NA	
33	21. Number of by customers, by customer class, with required deposits with the company at the beginning of the period;	NA	NA	NA	
34	22. Number of customers, by customer class, required to submit new deposits or increased deposits during the period;	NA	NA	NA	
35	23. Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period; and	NA	NA	NA	
36	24. Number of customers, by customer class, whose deposits were returned in full during the period.	NA	NA	NA	

DPU 20-58 Monthly Filing

Line
No

2021

		Jan	Feb	Mar
1	1	# of Customers		
2				
3		29,522	29,196	29,125
4		5,879	6,210	6,300
5		4,647	4,650	4,655
6		596	596	593
7		114	114	110
8		40,758	40,766	40,783
9	2	# of Customers w/ Arrears¹		
10				
11		5,844	5,991	5,882
12		2,154	2,376	1,276
13		272	273	246
14		24	13	14
15		2	1	0
16		8,296	8,654	7,418
17	3	# Arrears 30-60¹		
18				
19		1,116	1,271	1,369
20		401	562	368
21		87	100	94
22		19	7	8
23		2	1	0
24		1,625	1,941	1,839
25	4	# Arrears 60-90¹		
26				
27		73	231	224
28		(32)	662	33
29		(2)	15	13
30		(2)	3	0
31		(1)	0	0
32		36	911	270
33	5	# Arrears 90>¹		
34				
35		4,655	4,489	4,289
36		1,785	1,152	875
37		187	158	139
38		7	3	6
39		1	0	0
40		6,635	5,802	5,309
41	6	\$ Arrears 30-60¹		
42				
43		\$326,062	\$584,082	\$899,293
44		\$124,691	\$216,829	\$159,186
45		\$22,485	\$32,048	\$37,388
46		\$27,335	\$10,650	\$5,751
47		\$12,216	\$2,498	\$0
48		\$512,790	\$846,108	\$1,101,617
49	7	\$ Arrears 60-90¹		
50				
		\$110,273	\$299,233	\$467,759
		\$52,120	\$85,676	\$85,388
		\$2,515	\$10,628	\$19,257
		\$5,103	\$858	\$5,882
			\$0	\$0
		\$170,011	\$396,395	\$578,286
	8	\$ Arrears 90>¹		

Line
No

2021

		Jan	Feb	Mar
51	Residential	\$2,202,914	\$2,274,834	\$2,427,775
52	Low Income Residential	\$550,658	\$457,536	\$378,827
53	Small C&I	\$32,529	\$42,118	\$41,533
54	Medium C&I	\$8,129	\$10,748	\$11,980
55	Large C&I	(\$31)	\$0	\$0
56	Total	\$2,794,200	\$2,785,236	\$2,860,114
57	9 \$ Total Arrears¹			
58	Residential	\$2,639,250	\$3,158,149	\$3,794,827
59	Low Income Residential	\$727,469	\$760,041	\$623,401
60	Small C&I	\$57,529	\$84,794	\$98,177
61	Medium C&I	\$40,567	\$22,255	\$23,613
62	Large C&I	\$12,186	\$2,498	\$0
63	Total	\$3,477,001	\$4,027,738	\$4,540,018
64	10 Billed Sales kWh or therms			
65	Residential	4,687,997	4,765,198	3,970,179
66	Low Income Residential	849,636	893,308	795,900
67	Small C&I	1,783,600	2,126,392	1,327,835
68	Medium C&I	2,016,103	2,005,744	1,705,154
69	Large C&I	5,253,880	4,989,674	5,143,718
70	Total	14,591,216	14,780,316	12,942,786
71	11 Billed Total Revenue \$			
72	Residential	\$6,917,517	\$6,891,205	\$5,797,356
73	Low Income Residential	\$948,416	\$978,316	\$878,451
74	Small C&I	\$2,047,935	\$2,419,947	\$1,484,326
75	Medium C&I	\$1,469,227	\$1,450,838	\$1,229,321
76	Large C&I	\$1,539,927	\$1,466,380	\$1,387,118
77	Total	\$12,923,021	\$13,206,686	\$10,776,573
78	12 Supplier Receivables Purchased (for EDCs)(1)			
79	Residential			
80	Low Income Residential			
81	Small C&I			
82	Medium C&I			
83	Large C&I			
84	Total	\$0	\$0	\$0
85	13 Total Revenue Billed \$ (Line 11 + Line 12)			
86	Residential	\$6,917,517	\$6,891,205	\$5,797,356
87	Low Income Residential	\$948,416	\$978,316	\$878,451
88	Small C&I	\$2,047,935	\$2,419,947	\$1,484,326
89	Medium C&I	\$1,469,227	\$1,450,838	\$1,229,321
90	Large C&I	\$1,539,927	\$1,466,380	\$1,387,118
91	Total	\$12,923,021	\$13,206,686	\$10,776,573
92	14 \$ Revenue (Payments) Received²			
93	Residential	\$4,663,594	\$5,129,989	\$6,363,660
94	Low Income Residential	\$278,604	\$311,402	\$450,594
95	Small C&I	\$1,577,091	\$1,899,210	\$2,350,823
96	Medium C&I	\$968,539	\$1,355,614	\$1,668,478
97	Large C&I	\$1,516,470	\$1,611,623	\$1,324,976
98	Total	\$9,004,298	\$10,307,838	\$12,158,531
99	15 # Revenue (Payments) Received²			
100	Residential	21,851	20,903	23,294
101	Low Income Residential	2,129	2,161	2,548

Line
No

2021

		Jan	Feb	Mar
102	Small C&I	3,492	3,464	3,798
103	Medium C&I	465	470	509
104	Large C&I	88	88	77
105	Total	28,025	27,086	30,226
106	16 Difference Between Billed and Received Revenue (Line 13 - Line 14)			
107	Residential	2,253,923	1,761,216	(566,304)
108	Low Income Residential	669,812	666,914	427,857
109	Small C&I	470,844	520,737	(866,497)
110	Medium C&I	500,688	95,224	(439,157)
111	Large C&I	23,457	(145,243)	62,142
112	Total	3,918,723	2,898,848	(1,381,958)
113	17 Customers on Arrearage Mgmt/Forgiveness Plans			
114	Residential			
115	Low Income Residential	86	96	103
116	Small C&I			
117	Medium C&I			
118	Large C&I			
119	Total	86	96	103
120	18 Customers Disconnected for Non-Payment			
121	Residential			
122	Low Income Residential	1	0	
123	Small C&I			3
124	Medium C&I			
125	Large C&I			
126	Total	1	0	3
127	19 Customers on Payment Plans			
128	Residential	262	280	348
129	Low Income Residential	77	83	97
130	Small C&I	25	30	28
131	Medium C&I	6	7	5
132	Large C&I			
133	Total	370	400	478

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Footnotes

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¹The data presented in Sections 2 through 9 include budget billing, which in some instances results in a credit balance due to timing

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²The data presented in Sections 14 and 15 in reflect customer payments only (not monies received from assistance programs)