FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (ELECTRIC DIVISION)

		2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021
Line #	DATA REQUESTS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
1	B. Bad Debt Expense Cost Tracking:												
2	1. Reported Revenues												
3	Residential	\$4,083,997	\$4,118,653	\$3,925,544	\$2,872,229	\$2,810,070	\$3,466,646						
4	Low Income	\$512,298	\$559,931	\$584,739	\$435,353	\$428,246	\$392,522						
5	Small C&I	\$167,001	\$183,862	\$190,318	\$145,381	\$135,159	\$132,060						
6	Medium C&I	\$1,387,828	\$1,523,066	\$1,541,441	\$1,254,587	\$1,254,979	\$1,423,192						
7	Large C&I	\$1,360,684	\$1,570,675	\$1,531,291	\$1,427,788	\$1,593,892	\$1,594,979						
8	Total	\$7,511,809	\$7,956,188	\$7,773,333	\$6,135,338	\$6,222,347	\$7,009,399	\$0	\$0	\$0	\$0	\$0	\$0
9	2. Accounts Receivable												
10	Residential	\$4,634,094	\$5,039,193	\$5,043,107	\$5,267,376	\$5,365,190	\$6,054,923						
11	Low Income	\$6,256,707	\$6,526,912	\$6,740,144	\$7,095,045	\$7,128,885	\$6,282,464						
12	Small C&I	\$91,169	\$100,760	\$97,254	\$106,433	\$105,919	\$99,657						
13	Medium C&I	\$428,232	\$477,113	\$471,119	\$469,002	\$442,373	\$396,888						
14	Large C&I	\$206,213	\$204,646	\$200,731	\$173,577	\$347,264	\$280,128						
15	Total	\$11,616,414	\$12,348,623	\$12,552,355	\$13,111,432	\$13,389,631	\$13,114,059	\$0	\$0	\$0	\$0	\$0	\$0
16	3. Gross Write-offs												
17	Residential	\$75,524	\$58,577	\$88,646	\$49,411	\$50,626	\$86,979						
18	Low Income	\$45,341	\$57,497	\$61,608	\$56,729	\$65,716	\$69,211						
19	Small C&I	\$315	\$828	\$0	\$525	\$1,390	\$1,945						
20	Medium C&I	\$952	\$0	\$4,759	\$11,821	\$0	\$5,461						
21	Large C&I	\$0	\$0	\$0	\$0	\$0	\$0						
22	Total	\$122,132	\$116,902	\$155,012	\$118,486	\$117,732	\$163,596	\$0	\$0	\$0	\$0	\$0	\$0
23	4. Write off Recoveries		•	•					•			•	
24	Residential	\$8,038	\$11,720	\$15,467	\$18,516	\$10,153	\$13,958						
25	Low Income	\$6,574	\$1,055	\$1,727	\$4,121	\$3,402	\$5,756						
26	Small C&I	\$0	\$1,273	\$370	\$67	\$531	\$278						
27	Medium C&I	\$155	\$577	\$0	\$0	\$500	\$100						
28	Large C&I	\$0	\$0	\$0	\$0	\$0	\$0						
29	Total	\$14,768	\$14,625	\$17,564	\$22,704	\$14,586	\$20,092	\$0	\$0	\$0	\$0	\$0	\$0
30													
31	C. Financial Health Information:												
32	Any increase, or requested increase, to bank lines of credit		•	•									
	2. Any issuance of dividends, plans to issue dividends, increase in]_,,	DDI 1 20 F0/D)	A.L									
33	dividend amounts, and plans to increase dividend amounts	1	DPU 20-58(D)	Attachment	No Update for	Q2 2021							1
34	3. Capital markets access	FG&E (Q1 202	1)				Ī						
35	4. Credit Rating Agency actions	1					Ī						
36													
37	D. Customer-specific data, including:												
38	Number of customers, by customer class;		•	•		•			•			•	
39	Residential	21,806	21,606	21,617	21,666	21,457	22,360						
40	Low Income	4,099	4,308	4,377	4,329	4,542	3,618					1	
41	Small C&I	2,459	2,462	2,452	2,454	2,468	2,473						
42	Medium C&I	1,512	1,514	1,516	1,514	1,500	1,500						
43	Large C&I	31	31	31	31	31	30						
44	Total	29,907	29,921	29,993	29,994	29,998	29,981	0	0	0	0	0	0
45	Number of customers, by customer class, disconnected during the period								•			•	
46	Residential	0	0	0	0	0	0						
47	Low Income	0	0	0	0	0	0					1	
48	Small C&I	2	1	6	0	10	0						
49	Medium C&I	0	1	2	1	4	3						
50	Large C&I	0	0	0	0	0	0						
51	Total	2	2	8	1	14	3	0	0	0	0	0	0
						·							

	2. Number of sustamors, by sustamor class, resolving disconnection												
	3. Number of customers, by customer class, receiving disconnection												
52 53	notices during the period Residential		1	1	1		1	1	1	1	1	1	1
		0	0	0	0	0	319						
54	Low Income												
55	Small C&I		405										
56	Medium C&I	221	195	249	250	224	200						
57	Large C&I												
58	Total	221	195	249	250	224	519	0	0	0	0	0	0
	4. Number of customers, by customer class, reconnected during the												
59	period												
60	Residential	0	0	0	0	0	0						
61	Low Income	0	0	0	0	0	0						
62	Small C&I	1	1	5	0	6	0						
63	Medium C&I	1	0	2	0	0	3						
64	Large C&I	0	0	0	0	0	0						
65	Total	2	1	7	0	6	3	0	0	0	0	0	0
	5. Number of customers, by customer class, assessed reconnection		•	•	•	•	•	•	•	•		•	•
66	fees or charges during the period												l
67	Residential	0	0	0	0	0	0						
68	Low Income	0	0	0	1	0	0						
69	Small C&I	2	1	3	3	0	6						
70	Medium C&I	0	0	2	0	1	1						
71	Large C&I	0	0	0	0	0	0						
72	Total	2	1	5	4	1	7	0	0	0	0	0	0
- ' - -	6. Number of customers, by customer class, assessed credit card fees		_		-		· ·						<u> </u>
73	or charges during the period												
74	Residential	0	0	0	0	0	0		1	1	1	1	
75	Low Income	0	0	0	0	0	0						
76	Small C&I	0	0	0	0	0	0		-	-			
77		0										-	-
	Medium C&I Large C&I		0	0	0	0	0		-	-		1	-
78	-	0	0	0	0	0	0						
79	Total	0	0	0	0	0	0						
	7. Number of customers, by customer class, assessed late payment												
80	fees or charges during the period		_								1	1	
81	Residential	0	0	0	0	0	0						
82	Low Income	0	0	0	0	0	0						
83	Small C&I	0	0	0	0	0	0						
84	Medium C&I	0	0	0	0	0	0						
85	Large C&I	0	0	0	0	0	0						
86	Total	0	0	0	0	0	0	0	0	0	0	0	0
	8. Number of customers, by customer class, taking service at the												
	beginning of the period under existing deferred payment												
87	arrangements *Includes Arrears Forgiveness plans												
88	Residential	381	389	419	411	440	581						
89	Low Income	306	323	353	505	616	700						
90	Small C&I	23	19	25	35	32	32						
91	Medium C&I	33	27	28	32	29	35						
92	Large C&I	0	0	0	0	0	0				1		
93	Total	743	758	593	983	1117	1348	0	0	0	0	0	0
	Number of customers by customer class, completing deferred				•	•	•						•
94	payment arrangements during the period												
95	Residential	8	6	11	5	11	10						
96	Low Income	1	2	9	3	2	2						
97	Small C&I	1	0	0	1	0	1						
98	Medium C&I	1	1	1	2	0	0		-	+	1	1	
99	Large C&I	0	0	0	0	0	0		 	 	1	1	+
100	Total	11	9	21	11	13	13	0	0	0	0	0	0
100	10. Number of customers, by customer class, enrolling in new	11	l a		111	13	13				U	1 0	
101													
101	deferred payment arrangements during the period												

100	Budden and		100	4.00						1	1		
102	Residential	124	130	165	142	184	333						
103	Low Income	61	84	78	68	60	91						
104	Small C&I	13	5	23	18	21	14						
105	Medium C&I	20	14	22	27	15	29						
106	Large C&I	0	0	0	0	0	0						
107	Total	218	233	288	255	280	467	0	0	0	0	0	0
	11. Number of customers, by customer class, renegotiating deferred												
108	payment arrangements during the period												
109	Residential	8	9	7	5	5	8						
110	Low Income	5	1	4	3	1	1						
111	Small C&I	0	1	1	0	1	1						
112	Medium C&I	0	0	0	2	0	2						
113	Large C&I	0	0	0	0	0	0						
114	Total	13	11	12	10	7	12	0	0	0	0	0	0
	12. Number of customers taking service at the beginning of the												
115	period under existing hardship protections												
116	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
117	Low Income	4,096	4,308	4,361	4,416	4,446	2,630						
118	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
119	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
120	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
121	Total	4,096	4,308	4,361	4,416	4,446	2,630	0	0	0	0	0	0
	13. Number of customers completing hardship protections during									•	•		
122	the period												
123	Residential	N/A	N/A	N/A	N/A	N/A	N/A						
124	Low Income	112	107	98	149	246	566						
125	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A						
126	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A						
127	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A						
128	Total	112	107	98	149	246	566	0	0	0	0	0	0
	14. Number of customers enrolling in new hardship protections		!		!		!	!		•		!	
129	during the period												
422	Residential	N/A	N/A	N/A	N/A	N/A	N/A						
130		11/ 🗥											
130		99	319	107	204	276	125						
	Low Income Small C&I						125 N/A						
131	Low Income	99	319	107	204	276							
131 132 133	Low Income Small C&I Medium C&I	99 N/A N/A	319 N/A N/A	107 N/A N/A	204 N/A N/A	276 N/A N/A	N/A N/A						
131 132	Low Income Small C&I	99 N/A	319 N/A	107 N/A	204 N/A	276 N/A	N/A	0	0	0	0	0	0
131 132 133 134	Low Income Small C&I Medium C&I Large C&I Total	99 N/A N/A N/A	319 N/A N/A N/A	107 N/A N/A N/A	204 N/A N/A N/A	276 N/A N/A N/A	N/A N/A N/A	0	0	0	0	0	0
131 132 133 134	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP	99 N/A N/A N/A	319 N/A N/A N/A	107 N/A N/A N/A	204 N/A N/A N/A	276 N/A N/A N/A	N/A N/A N/A	0	0	0	0	0	0
131 132 133 134 135	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period	99 N/A N/A N/A 99	319 N/A N/A N/A 319	107 N/A N/A N/A 107	204 N/A N/A N/A 204	276 N/A N/A N/A 276	N/A N/A N/A 125						
131 132 133 134 135 136 137	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential	99 N/A N/A N/A 99	319 N/A N/A N/A 319	107 N/A N/A N/A 107	204 N/A N/A N/A 204	276 N/A N/A N/A 276	N/A N/A N/A 125	0 N/A	O N/A	0 N/A	0 N/A	O N/A	0 N/A
131 132 133 134 135 136 137 138	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income	99 N/A N/A N/A 99 N/A	319 N/A N/A N/A 319	107 N/A N/A N/A 107	204 N/A N/A N/A 204 N/A 7	276 N/A N/A N/A 276 N/A	N/A N/A N/A 125						
131 132 133 134 135 136 137 138 139	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP	99 N/A N/A N/A 99 N/A 5	319 N/A N/A N/A 319 N/A 5	107 N/A N/A N/A 107	204 N/A N/A N/A 204 N/A 7 3	276 N/A N/A N/A 276 N/A 10	N/A N/A N/A 125 N/A 8 0	N/A	N/A	N/A	N/A	N/A	N/A
131 132 133 134 135 136 137 138 139 140	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP Medium C&I	99 N/A N/A N/A 99 N/A 5 0 N/A	319 N/A N/A N/A 319 N/A 5 0 N/A	107 N/A N/A N/A 107 N/A 8 0 N/A	204 N/A N/A N/A 204 N/A 7 3 N/A	276 N/A N/A N/A 276 N/A 10 0 N/A	N/A N/A N/A 125 N/A 8 0 N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
131 132 133 134 135 136 137 138 139 140	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I	99 N/A N/A N/A 99 N/A 5 0 N/A N/A	319 N/A N/A N/A 319 N/A 5 0 N/A N/A	107 N/A N/A N/A 107 N/A 8 0 N/A N/A	204 N/A N/A N/A 204 N/A 7 3 N/A N/A	276 N/A N/A N/A 276 N/A 10 0 N/A N/A	N/A N/A N/A 125 N/A 8 0 N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A
131 132 133 134 135 136 137 138 139 140	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total	99 N/A N/A N/A 99 N/A 5 0 N/A	319 N/A N/A N/A 319 N/A 5 0 N/A	107 N/A N/A N/A 107 N/A 8 0 N/A	204 N/A N/A N/A 204 N/A 7 3 N/A	276 N/A N/A N/A 276 N/A 10 0 N/A	N/A N/A N/A 125 N/A 8 0 N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
131 132 133 134 135 136 137 138 139 140 141 142	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP	99 N/A N/A N/A 99 N/A 5 0 N/A N/A	319 N/A N/A N/A 319 N/A 5 0 N/A N/A	107 N/A N/A N/A 107 N/A 8 0 N/A N/A	204 N/A N/A N/A 204 N/A 7 3 N/A N/A	276 N/A N/A N/A 276 N/A 10 0 N/A N/A	N/A N/A N/A 125 N/A 8 0 N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A
131 132 133 134 135 136 137 138 139 140 141 142	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period	99 N/A N/A N/A 99 N/A 5 0 N/A N/A 5	319 N/A N/A N/A 319 N/A 5 0 N/A N/A 5	107 N/A N/A N/A 107 N/A 8 0 N/A N/A N/A 8	204 N/A N/A N/A 204 N/A 7 3 N/A N/A 10	276 N/A N/A N/A 276 N/A 10 0 N/A N/A 10	N/A N/A N/A 125 N/A 8 0 N/A N/A 8	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0
131 132 133 134 135 136 137 138 139 140 141 142	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential	99 N/A N/A N/A 99 N/A 5 0 N/A N/A 5 N/A N/A	319 N/A N/A N/A 319 N/A 5 0 N/A N/A 5	107 N/A N/A N/A 107 N/A 8 0 N/A N/A N/A	204 N/A N/A N/A 204 N/A 7 3 N/A N/A 10	276 N/A N/A N/A 276 N/A 10 0 N/A N/A 10	N/A N/A N/A 125 N/A 8 0 N/A N/A 8	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A
131 132 133 134 135 136 137 138 139 140 141 142 143 144	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period	99 N/A N/A N/A 99 N/A 5 0 N/A N/A 5 N/A 25	319 N/A N/A N/A N/A 319 N/A 5 0 N/A N/A 5 N/A N/A 36	107 N/A N/A N/A 107 N/A 8 0 N/A N/A 8 N/A N/A N/A	204 N/A N/A N/A 204 N/A 7 3 N/A N/A 10	276 N/A N/A N/A 276 N/A 10 0 N/A N/A 10 N/A 10 N/A 119	N/A N/A N/A 125 N/A 8 0 N/A N/A 8	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0
131 132 133 134 135 136 137 138 139 140 141 142 143 144 145	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low Income Small C&I AFP	99 N/A N/A N/A 99 N/A 5 0 N/A N/A 5 0 N/A 5 6	319 N/A N/A N/A 319 N/A 5 0 N/A 5 N/A 5 0 N/A 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	107 N/A N/A N/A 107 N/A 8 0 N/A 8 N/A 8 N/A 53	204 N/A N/A N/A 204 N/A 7 3 N/A N/A 10	276 N/A N/A N/A 276 N/A 10 0 N/A N/A 10 10 10 4	N/A N/A N/A 125 N/A 8 0 N/A N/A 8	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0
131 132 133 134 135 136 137 138 139 140 141 142 143 144 145 146 147	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low Income Small C&I AFP Medium C&I	99 N/A N/A N/A 99 N/A 5 0 N/A 5 N/A 5 6 N/A N/A	319 N/A N/A N/A 319 N/A 5 0 N/A 5, 0 N/A 5, 0 N/A N/A	107 N/A N/A N/A 107 N/A 8 0 N/A N/A 8 0 N/A N/A S 53 5 N/A	204 N/A N/A N/A 204 N/A 7 3 N/A N/A 10	276 N/A N/A N/A 276 N/A 10 0 N/A N/A 10 10 0 N/A N/A 10 10 N/A N/A 10	N/A N/A N/A 125 N/A 8 0 N/A N/A 8	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0 N/A	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0
131 132 133 134 135 136 137 138 139 140 141 142 143 144 145 146 147	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Medium C&I Low Income Small C&I AFP Medium C&I Large C&I	99 N/A N/A N/A 99 N/A 5 0 N/A 5 0 N/A 5 6 N/A N/A	319 N/A N/A N/A 319 N/A 5 0 N/A 5 0 N/A 5 0 N/A N/A 5	107 N/A N/A N/A 107 N/A 8 0 N/A N/A 8 0 N/A N/A 8 N/A N/A 8	204 N/A N/A N/A 204 N/A 7 3 N/A 10 N/A 136 3 N/A N/A	276 N/A N/A N/A 276 N/A 10 0 N/A 10 10 N/A 10 N/A N/A 10 N/A N/A N/A	N/A N/A N/A 125 N/A 8 0 N/A N/A 8 N/A 181 3 N/A N/A	N/A N/A O N/A	N/A N/A N/A 0 N/A	N/A N/A N/A 0	N/A N/A 0 N/A N/A	N/A N/A O N/A N/A	N/A N/A N/A 0 N/A
131 132 133 134 135 136 137 138 139 140 141 142 143 144 145 146 147	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total	99 N/A N/A N/A 99 N/A 5 0 N/A 5 N/A 5 6 N/A N/A	319 N/A N/A N/A 319 N/A 5 0 N/A 5, 0 N/A 5, 0 N/A N/A	107 N/A N/A N/A 107 N/A 8 0 N/A N/A 8 0 N/A N/A S 53 5 N/A	204 N/A N/A N/A 204 N/A 7 3 N/A N/A 10	276 N/A N/A N/A 276 N/A 10 0 N/A N/A 10 10 0 N/A N/A 10 10 N/A N/A 10	N/A N/A N/A 125 N/A 8 0 N/A N/A 8	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0 N/A	N/A N/A N/A 0	N/A N/A N/A 0	N/A N/A N/A 0
131 132 133 134 135 136 137 138 139 140 141 142 143 144 145 146 147 148 149	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 17. Number of customers, by customer class, re-enrolling in an AMP	99 N/A N/A N/A 99 N/A 5 0 N/A 5 0 N/A 5 6 N/A N/A	319 N/A N/A N/A 319 N/A 5 0 N/A 5 0 N/A 5 0 N/A N/A 5	107 N/A N/A N/A 107 N/A 8 0 N/A N/A 8 0 N/A N/A 8 N/A N/A 8	204 N/A N/A N/A 204 N/A 7 3 N/A 10 N/A 136 3 N/A N/A	276 N/A N/A N/A 276 N/A 10 0 N/A 10 10 N/A 10 N/A N/A 10 N/A N/A N/A	N/A N/A N/A 125 N/A 8 0 N/A N/A 8 N/A 181 3 N/A N/A	N/A N/A O N/A	N/A N/A N/A 0 N/A	N/A N/A N/A 0	N/A N/A 0 N/A N/A	N/A N/A O N/A N/A	N/A N/A N/A 0 N/A
131 132 133 134 135 136 137 138 139 140 141 142 143 144 145 146 147 148 149	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 17. Number of customers, by customer class, re-enrolling in an AMP program during the period	99 N/A N/A N/A 99 N/A 5 0 N/A N/A 5 N/A N/A 5 N/A 31	319 N/A N/A N/A N/A 319 N/A 5 0 N/A N/A 5 N/A N/A 5 N/A 36 0 N/A N/A 36	107 N/A N/A N/A 107 N/A 8 0 N/A N/A 8 N/A 53 5 N/A N/A 58	204 N/A N/A N/A N/A 204 N/A 7 3 N/A 10 N/A 136 3 N/A N/A 136 3 N/A N/A 139	276 N/A N/A N/A 276 N/A 10 0 N/A N/A 10 N/A 10 N/A 10 N/A 119 4 N/A N/A 123	N/A N/A N/A 125 N/A 8 0 N/A N/A 8 N/A 181 3 N/A N/A	N/A N/A 0 N/A N/A 0 N/A N/A 0 0	N/A N/A 0 N/A N/A 0 N/A 0 N/A 0	N/A N/A N/A 0 N/A N/A N/A N/A N/A 0	N/A N/A O N/A N/A N/A N/A N/A N/A O	N/A N/A O N/A N/A N/A N/A N/A O	N/A N/A N/A 0 N/A N/A N/A
131 132 133 134 135 136 137 138 139 140 141 142 143 144 145 146 147 148 149 150 151	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Low Income Small C&I AFP Medium C&I Low Income Small C&I AFP Medium C&I Large C&I Total 17. Number of customers, by customer class, re-enrolling in an AMP program during the period	99 N/A N/A N/A 99 N/A 5 0 N/A N/A 5 N/A 5 N/A S N/A 1 N/A N/A N/A N/A N/A N/A	319 N/A N/A N/A N/A 319 N/A 5 0 N/A N/A 5 N/A N/A 5 N/A N/A 36 N/A N/A N/A N/A	107 N/A N/A N/A N/A 107 N/A 8 0 N/A N/A N/A 8 N/A N/A 8 N/A N/A 8 N/A N/A N/A N/A N/A N/A	204 N/A N/A N/A N/A 204 N/A 7 3 N/A N/A 10 N/A 136 3 N/A	276 N/A N/A N/A 276 N/A 10 0 N/A N/A 10 10 10 N/A 10 11 10 N/A 112 N/A N/A N/A N/A N/A N/A N/A	N/A N/A N/A 125 N/A 8 0 N/A N/A 8 N/A 181 3 N/A N/A 184	N/A N/A N/A 0 N/A N/A N/A N/A N/A N/A N/A	N/A N/A N/A 0 N/A N/A N/A N/A N/A N/A N/A	N/A N/A N/A 0 N/A N/A N/A N/A N/A N/A N/A	N/A N/A N/A 0 N/A N/A N/A N/A N/A N/A N/A N/A	N/A N/A N/A 0 N/A N/A N/A N/A N/A N/A N/A	N/A N/A N/A 0 N/A N/A N/A N/A N/A N/A N/A
131 132 133 134 135 136 137 138 139 140 141 142 143 144 145 146 147 148 149	Low Income Small C&I Medium C&I Large C&I Total 15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 17. Number of customers, by customer class, re-enrolling in an AMP program during the period	99 N/A N/A N/A 99 N/A 5 0 N/A N/A 5 N/A N/A 5 N/A 31	319 N/A N/A N/A N/A 319 N/A 5 0 N/A N/A 5 N/A N/A 5 N/A 36 0 N/A N/A 36	107 N/A N/A N/A 107 N/A 8 0 N/A N/A 8 N/A 53 5 N/A N/A 58	204 N/A N/A N/A N/A 204 N/A 7 3 N/A 10 N/A 136 3 N/A N/A 136 3 N/A N/A 139	276 N/A N/A N/A 276 N/A 10 0 N/A N/A 10 N/A 10 N/A 10 N/A 119 4 N/A N/A 123	N/A N/A N/A 125 N/A 8 0 N/A N/A 8 N/A 181 3 N/A N/A	N/A N/A 0 N/A N/A 0 N/A N/A 0 0	N/A N/A 0 N/A N/A 0 N/A 0 N/A 0	N/A N/A N/A 0 N/A N/A N/A N/A N/A 0	N/A N/A O N/A N/A N/A N/A N/A N/A O	N/A N/A O N/A N/A N/A N/A N/A O	N/A N/A N/A 0 N/A N/A N/A

154	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
155	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
156	Total	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
150	18. Number of customers, by customer class, dropping off an AMP	,	,//.	,//	14/71	,/.	,/	,,,	,/.	,	,/.	,	,
157	program during the period												
158	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
159	Low Income	21	10	13	14	12	112	11//	11//	III/A	14/74	III/A	1,77
160	Small C&I AFP	11	4	3	2	9	3						
161	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
162	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
163	Total	32	14	16	16	21	115	0	0	0	0	0	0
	19. Number of customers enrolling in the low-income discount rate												†
164	program during the period	100	320	166	200	273	138						
	20. Number of customers dropping off the low-income discount rate												
165	program during the period	112	107	99	149	161	801						
	21. Number of by customers, by customer class, with required				!								
166	deposits with the Company at the beginning of the period												
167	Residential	0	0	0	0	0	0						
168	Low Income	0	0	0	0	0	0						
169	Small C&I	6	6	7	3	3	4						
170	Medium C&I	2	3	2	2	3	1						
171	Large C&I	0	0	0	0	0	0						
172	Total	8	9	9	5	6	5	0	0	0	0	0	0
	22. Number of customers, by customer class, required to submit				•	•	•	•	•	•	•		•
173	new deposits or increased deposits during the period												
174	Residential	0	0	0	0	0	0						
175	Low Income	0	0	0	0	0	0						
176	Small C&I	1	1	1	0	1	1						
177	Medium C&I	3	1	4	0	1	2						
178	Large C&I	0	0	0	0	0	0						
179	Total	4	2	5	0	2	3	0	0	0	0	0	0
	23. Number of customers, by customer class, whose required												
180	deposits were reduced in part or fogegone during the period												
181	Residential	0	0	0	0	0	0						
182	Low Income	0	0	0	0	0	0						
183	Small C&I	0	0	0	0	0	0						
184	Medium C&I	0	1	1	0	0	1						
185	Large C&I	0	0	0	0	0	0						
186	Total	0	1	1	0	0	1	0	0	0	0	0	0
	24. Number of customers, by customer class, whose deposits were												
187	returned in full during the period												
188	Residential	0	0	0	0	0	0						
189	Low Income	0	0	0	0	0	0						
190	Small C&I	0	2	1	0	0	0						
191	Medium C&I	1	0	0	3	0	1						<u> </u>
192	Large C&I	0	0	0	0	0	0						<u> </u>
193	Total	1	2	1	3	0	1	0	0	0	0	0	0

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (GAS DIVISION)

		2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021
Line#	DATA REQUESTS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	
1	B. Bad Debt Expense Cost Tracking:												
2	1. Reported Revenues												
3	Residential	\$2,775,299	\$3,060,538	\$2,926,854	\$1,564,579	\$1,078,776	\$592,036						ı
4	Low Income	\$623,241	\$718,518	\$752,942	\$458,098	\$342,270	\$143,695						ı
5	Small C&I	\$739,241	\$863,615	\$809,272	\$392,105	\$258,263	\$133,706						
6	Medium C&I	\$878,493	\$1,009,375	\$925,382	\$531,884	\$363,182	\$193,890						
7	Large C&I	\$497,450	\$577,677	\$519,139	\$364,868	\$315,274	\$250,799						
8	Total	\$5,513,725	\$6,229,724	\$5,933,589	\$3,311,534	\$2,357,765	\$1,314,125	\$0	\$0	\$0	\$0	\$0	\$0
9	2. Accounts Receivable												
10	Residential	\$2,112,523	\$2,698,849	\$3,110,778	\$3,618,503	\$3,611,920	\$3,756,394						ı
11	Low Income	\$2,638,340	\$2,998,879	\$3,348,394	\$3,779,737	\$3,874,320	\$3,374,361						ı
12	Small C&I	\$148,773	\$186,028	\$209,380	\$253,849	\$213,487	\$176,096						ı
13	Medium C&I	\$96,596	\$131,915	\$135,511	\$187,343	\$121,642	\$68,288						ı
14	Large C&I	\$111,082	\$118,552	\$130,154	\$167,989	\$264,280	\$113,566						
15	Total	\$5,107,314	\$6,134,223	\$6,934,217	\$8,007,420	\$8,085,649	\$7,488,706	\$0	\$0	\$0	\$0	\$0	\$0
16	3. Gross Write-offs												
17	Residential	\$38,349	\$19,963	\$35,406	\$22,257	\$28,631	\$62,606						
18	Low Income	\$29,609	\$12,725	\$37,138	\$27,501	\$59,011	\$47,133						
19	Small C&I	\$2,443	\$30	\$2,386	\$3,589	\$558	\$1,238						
20	Medium C&I	\$0	\$0	\$0	\$0	\$0	\$2,420						
21	Large C&I	\$0	\$0	\$0	\$0	\$0	\$0						
22	Total	\$70,401	\$32,718	\$74,930	\$53,348	\$88,200	\$113,398	\$0	\$0	\$0	\$0	\$0	\$0
23	4. Write off Recoveries												
24	Residential	\$4,661	\$5,094	\$9,339	\$12,551	\$10,875	\$14,022						
25	Low Income	\$2,336	\$704	\$1,453	\$3,773	\$1,768	\$2,425						
26	Small C&I	\$45	\$0	\$279	\$232	\$2,421	\$177						
27	Medium C&I	\$0	\$0	\$0	\$305	\$0	\$0						
28	Large C&I	\$0	\$0	\$0	\$0	\$0	\$0						
29	Total	\$7,042	\$5,798	\$11,070	\$16,861	\$15,064	\$16,624	\$0	\$0	\$0	\$0	\$0	\$0
30													ı
31	C. Financial Health Information:												
32	1. Any increase, or requested increase, to bank lines of credit												ı
	2. Any issuance of dividends, plans to issue dividends, increase in	Diagra rafar ta	DDI 20 E9/D)	Attachment									
33	dividend amounts, and plans to increase dividend amounts	Please refer to	DPU 20-36(D)	Attaciment	No Update fo	r Q2 2021							.
34	3. Capital markets access	FG&E (Q1 202.	L)										
35	4. Credit Rating Agency actions												
36													
37	D. Customer-specific data, including:												
38	1. Number of customers, by customer class;												
39	Residential	11,806	11,662	11,615	11,590	11,456	11,982						
40	Low Income	2,752	2,895	2,944	2,968	3,085	2,540						
41	Small C&I	1,432	1,434	1,431	1,424	1,418	1,411						
42	Medium C&I	266	265	265	264	262	254						
43	Large C&I	27	27	27	27	27	27						
44	Total	16,283	16,283	16,282	16,273	16,248	16,214	0	0	0	0	0	0
	2. Number of customers, by customer class, disconnected during the		<u></u>										
45	period					1							
46	Residential	0	0	0	0	0	0						
47	Low Income	0	0	0	0	0	0						

48	Small C&I	0	0	2	1	0	0						
49	Medium C&I	0	0	0	1	2	1						
50	Large C&I	0	0	0	0	0	0						
51	Total	0	0	2	2	2	1	0	0	0	0	0	0
	Number of customers, by customer class, receiving disconnection		-			-	-						
52	notices during the period												
53	Residential				1				l				T
54	Low Income	0	0	0	0	0	4						
55	Small C&I												+
56	Medium C&I	21	20	18	22	20	15						
57	Large C&I	21	20	10		20	15						
58	Total	21	20	18	22	20	19	0	0	0	0	0	0
58		21	20	18			19						
	4. Number of customers, by customer class, reconnected during the												
59	period		1 0	1 0		1 0	1 0	1	ı	1		1	Т
60	Residential	0	0	0	0	0	0	-		-			-
61	Low Income	0	0	0	0	0	0			-		-	
62	Small C&I	0	0	1	0	0	0						
63	Medium C&I	0	0	0	0	0	1						
64	Large C&I	0	0	0	0	0	0						
65	Total	0	0	1	0	0	1	0	0	0	0	0	0
	5. Number of customers, by customer class, assessed reconnection												
66	fees or charges during the period												
67	Residential	0	0	0	0	0	0						
68	Low Income	0	0	0	0	0	0						
69	Small C&I	0	0	0	0	0	1						
70	Medium C&I	0	0	0	0	0	0						
71	Large C&I	0	0	0	0	0	0						
72	Total	0	0	0	0	0	1	0	0	0	0	0	0
	6. Number of customers, by customer class, assessed credit card						•		•				•
73	fees or charges during the period												
74	Residential	0	0	0	0	0	0	0	0	0	0	0	0
75	Low Income	0	0	0	0	0	0	0	0	0	0	0	0
76	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
77	Medium C&I	0	0	0	0	0	0	0	0	0	0	0	0
78	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
79	Total	0	0	0	0	0	0	0	0	0	0	0	0
	7. Number of customers, by customer class, assessed late payment		-										
80	fees or charges during the period												
81	Residential	0	0	0	0	0	0		l				T
82	Low Income	0	0	0	0	0	0						
83	Small C&I	0	0	0	0	0	0						+
84	Medium C&I	0	0	0	0	0	0	†		†			1
85	Large C&I	0	0	0	0	0	0	<u> </u>		<u> </u>			+
86	Total	0	0	0	0	0	0	0	0	0	0	0	0
80	8. Number of customers, by customer class, taking service at the												
07	beginning of the period under existing deferred payment												
87	arrangements *Includes Arrears Forgiveness plans	250	250	200	245	250	463	I	<u> </u>	1		<u> </u>	T
88	Residential	250	260	299	315	350	463						
89	Low Income	234	253	276	395	496	553						
90	Small C&I	31	27	32	40	40	40	 		1			
91	Medium C&I	3	2	1	1	1	1					-	1
92	Large C&I	0	0	0	0	0	0						
93	Total	518	396	432	751	887	1057	0	0	0	0	0	0
	9. Number of customers by customer class, completing deferred												
94	payment arrangements during the period.												

95	Residential	9	4	7	4	5	7						1
96	Low Income	2	3	7	1	1	2						
97	Small C&I	0	0	0	0	0	0						
98	Medium C&I	0	0	0	0	0	0						†
99	Large C&I	0	0	0	0	0	0						†
100	Total	11	7	14	5	6	9	0	0	0	0	0	0
100	10. Number of customers, by customer class, enrolling in new	- 11	, ,	14			, ,	U	U	U			
101	deferred payment arrangements during the period												
101	Residential	88	94	131	127	151	265				I		1
102		50	65	62	59	46	74					-	-
103	Low Income			32	29	25							
	Small C&I	17 2	10 3				31						
105	Medium C&I			0	0	0	0					-	-
106	Large C&I	0	0	0	0	0	0	_		_	_		
107	Total	157	172	225	215	222	370	0	0	0	0	0	0
	11. Number of customers, by customer class, renegotiating deferred												
108	payment arrangements during the period		1	1	1		1						
109	Residential	7	7	6	5	4	5						
110	Low Income	4	0	4	2	1	0						
111	Small C&I	0	0	0	3	1	3						
112	Medium C&I	0	0	0	0	0	0						
113	Large C&I	0	0	0	0	0	0						
114	Total	11	7	10	10	6	8	0	0	0	0	0	0
	12. Number of customers taking service at the beginning of the												
115	period under existing hardship protections												
116	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
117	Low Income	2,752	2,895	2,930	2,989	3,071	3,910						
118	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
119	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
120	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
121	Total	2,752	2,895	2,930	2,989	3,071	3,910	0	0	0	0	0	0
	13. Number of customers completing hardship protections during												
122	the period												
123	Residential	N/A	N/A	N/A	N/A	N/A	N/A						
124	Low Income	82	89	75	112	125	782						
125	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A						
126	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A						
127	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A						
128	Total	82	89	75	112	125	782	0	0	0	0	0	0
	14. Number of customers enrolling in new hardship protections					'	•			•	!		
129	during the period												
130	Residential	N/A	N/A	N/A	N/A	N/A	N/A						
131	Low Income	81	232	89	171	207	246						
132	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A						
133	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A						
134	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A						
		81	232	89	171	207	246	0	0	0	0	0	0
	lotal	<u> </u>										· •	· •
135	Total 15. Number of customers, by customer class, completing an AMP												
135	15. Number of customers, by customer class, completing an AMP												
135 136	 Number of customers, by customer class, completing an AMP program during the period 	Ν/Δ	N/A	N/A	N/A	I N/Δ	N/Δ	N/A	N/A	N/A	N/A	N/Δ	N/A
135 136 137	15. Number of customers, by customer class, completing an AMP program during the period Residential	N/A 6	N/A	N/A 8	N/A 5	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
135 136 137 138	15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income	6	3	8	5	7	7	N/A	N/A	N/A	N/A	N/A	N/A
135 136 137 138 139	15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income Small C&I AFP	6	3	8	5	7 0	7						
135 136 137 138	15. Number of customers, by customer class, completing an AMP program during the period Residential Low Income	6	3	8	5	7	7	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A

	16. Number of customers, by customer class, enrolling in an AMP												
143	program during the period												
144	Residential	N/A	N/A	N/A	N/A								
145	Low Income	21	28	42	102	104	146						
146	Small C&I AFP	5	0	2	0	3	1						
147	Medium C&I	N/A	N/A	N/A	N/A								
148	Large C&I	N/A	N/A	N/A	N/A								
149	Total	26	28	44	102	107	147	0	0	0	o	0	0
	17. Number of customers, by customer class, re-enrolling in an AMP				!		!						4
150	program during the period												
151	Residential	N/A	N/A	N/A	N/A								
152	Low Income	N/A	N/A	N/A	N/A								
153	Small C&I	N/A	N/A	N/A	N/A								
154	Medium C&I	N/A	N/A	N/A	N/A								
155	Large C&I	N/A	N/A	N/A	N/A								
156	Total	N/A	N/A	N/A	N/A								
	18. Number of customers, by customer class, dropping off an AMP	•						,			,		
157	program during the period												
158	Residential	N/A	N/A	N/A	N/A								
159	Low Income	14	8	10	8	10	96	,	, ·	, , , , , , , , , , , , , , , , , , ,	,	<i>'</i>	<u> </u>
160	Small C&I AFP	6	1	6	0	1	2						
161	Medium C&I	N/A	N/A	N/A	N/A								
162	Large C&I	N/A	N/A	N/A	N/A								
163	Total	20	9	16	8	11	98	0	0	0	Ō	0	0
	19. Number of customers enrolling in the low-income discount rate												
164	program during the period	81	234	125	163	202	101						
	20. Number of customers dropping off the low-income discount rate												
165	program during the period	82	90	76	113	112	570						
	21. Number of by customers, by customer class, with required		1					I.			!		-1
166	deposits with the Company at the beginning of the period												
167	Residential	0	0	0	0	0	0		1				
168	Low Income	0	0	0	0	0	0						
169	Small C&I	3	4	2	2	2	1						
170	Medium C&I	0	0	0	0	0	0						
171	Large C&I	0	0	0	0	0	0						
172	Total	3	4	2	2	2	1	0	0	0	0	0	0
	22. Number of customers, by customer class, required to submit					'				•			
173	new deposits or increased deposits during the period												
174	Residential	0	0	0	0	0	0						1
175	Low Income	0	0	0	0	0	0						
176	Small C&I	4	0	2	1	0	2						
177	Medium C&I	0	0	0	0	0	0						
178	Large C&I	0	0	0	0	0	0						
179	Total	4	0	2	1	0	2	0	0	0	0	0	0
	23. Number of customers, by customer class, whose required												
180	deposits were reduced in part or foregone during the period												
181	Residential	0	0	0	0	0	0						
182	Low Income	0	0	0	0	0	0						
183	Small C&I	0	0	0	0	0	0						
184	Medium C&I	0	0	2	0	0	0						
185	Large C&I	0	0	0	0	0	0						
186	Total	0	0	2	0	0	0	0	0	0	0	0	0
	24. Number of customers, by customer class, whose deposits were			•			•	•	•	•	•		
187	returned in full during the period.												
188	Residential	0	0	0	0	0	0						
			•	•	•	•	•	-	•		•		

189	Low Income	0	0	0	0	0	0						
190	Small C&I	1	0	0	3	0	0						
191	Medium C&I	0	0	0	0	0	0						
192	Large C&I	0	0	0	0	0	0						
193	Total	1	0	0	3	0	0	0	0	0	0	0	0