

D.P.U. 20-58-D Data Collection Table

Line No.	Description	Apr-21	May-21	Jun-21	Notes
1	a. Continue providing the monthly data contained in the arrearage spreadsheets, as well as any additional data that may provide insight into lost revenues.	See DPU 20-58	See DPU 20-58	See DPU 20-58	filed in docket DPU 20-58
2	b. For bad debt expense cost tracking, provide, on a monthly basis:				
3	1. reported revenues,	See DPU 20-58	See DPU 20-58	See DPU 20-58	Lines 73-78
4	2. accounts receivable,	See DPU 20-58	See DPU 20-58	See DPU 20-58	Lines 59-64
5	3. gross accounts receivable write-offs, and	\$ 41,928	\$ 161,348	\$ 76,208	
6	4. accounts receivable recoveries to track basic information surrounding bad debt costs.	\$ 16,922	\$ 27,573	\$ 30,334	
7	c. Financial health information, including:				
8	1. any increase, or requested increase, to bank lines of credit;	See DPU 15-26	See DPU 15-26	See DPU 15-26	Debt, Dividends, Credit Agency items are provided as part of merger settlement compliance filings in DPU 15-26
9	2. any issuance of dividends, plans to issue dividends, increase in dividend amounts, and plans to increase dividend amounts;	See DPU 15-26	See DPU 15-26	See DPU 15-26	
10	3. capital markets access; and	See DPU 15-26	See DPU 15-26	See DPU 15-26	
11	4. credit rating agency actions.	See DPU 15-26	See DPU 15-26	See DPU 15-26	
12	d. Customer-specific data, including:				
13	1. Number of customers, by customer class;	See DPU 20-58	See DPU 20-58	See DPU 20-58	Lines 3-8
14	2. Number of customers, by customer class, disconnected during the period;	See DPU 20-58	See DPU 20-58	See DPU 20-58	Lines 122-127
15	3. Number of customers, by customer class, receiving disconnection notices during the period;				
16	Residential				
17	Low Income Residential				
18	Small C&I	393	280	218	
19	Medium C&I	64	49	46	
20	Large C&I	10	5	5	
21	Total	467	334	269	
22	4. Number of customers, by customer class, reconnected during the period;				
23	Residential				
24	Low Income Residential				
25	Small C&I	1	1	4	
26	Medium C&I				
27	Large C&I				
28	Total	1	1	4	
29	6. Number of customers, by customer class, assessed credit card fees or charges during the period;				
30	Residential	281	283	274	
31	Low Income Residential	103	87	101	
32	Small C&I	16	25	17	
33	Medium C&I	4	4	5	
34	Large C&I	1	1	1	
35	Total	405	400	398	
36	7. Number of customers, by customer class, assessed late payment fees or charges during the period;				
37	Residential				
38	Low Income Residential				
39	Small C&I				
40	Medium C&I				
41	Large C&I				
42	Total	0	0	0	
43	8. Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements;				
44	Residential	2			
45	Low Income Residential		2	2	
46	Small C&I				
47	Medium C&I				
48	Large C&I				
49	Total	2	2	2	

D.P.U. 20-58-D Data Collection Table

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50	9. Number of customers by customer class, completing deferred payment arrangements during the period;	NA	NA	NA	
51	10. Number of customers, by customer class, enrolling in new deferred payment arrangements during the period;				
52	Residential	45	121	141	
53	Low Income Residential	18	95	133	
54	Small C&I	6	10	7	
55	Medium C&I		2		
56	Large C&I				
57	Total	69	228	281	
58	11. Number of customers, by customer class, renegotiating deferred payment arrangements during the period;	NA	NA	NA	
59	12. Number of customers taking service at the beginning of the period under existing hardship protections;	NA	NA	NA	
60	13. Number of customers completing hardship protections during the period;				
61	Residential	185	30	69	
62	Low Income Residential	1030	61	123	
63	Small C&I				
64	Medium C&I				
65	Large C&I				
66	Total	1215	91	192	
67	14. Number of customers enrolling in new hardship protections during the period;				
68	Residential	5	1		
69	Low Income Residential	154	40	309	
70	Small C&I				
71	Medium C&I				
72	Large C&I				
73	Total	159	41	309	
74	15. Number of customers, by customer class, completing an AMP program during the period;				
75	Residential				
76	Low Income Residential	0	0	0	
77	Small C&I				
78	Medium C&I				
79	Large C&I				
80	Total	0	0	0	
81	16. Number of customers, by customer class, enrolling in an AMP program during the period;				
82	Residential				
83	Low Income Residential	10	11	61	
84	Small C&I				
85	Medium C&I				
86	Large C&I				
87	Total	10	11	61	
88	17. Number of customers, by customer class, re-enrolling in an AMP program during the period	NA	NA	NA	
89	18. Number of customers, by customer class, dropping off an AMP program during the period;				
90	Residential				
91	Low Income Residential	6	7	2	
92	Small C&I				
93	Medium C&I				
94	Large C&I				
95	Total	6	7	2	
96	19. Number of customers enrolling in the low-income discount rate program during the period;				
97	Residential				
98	Low Income Residential	295	84	62	
99	Small C&I				
100	Medium C&I				
101	Large C&I				
102	Total	295	84	62	

D.P.U. 20-58-D Data Collection Table

Line No.	Description	Apr-21	May-21	Jun-21	Notes
103	20. Number of customers dropping off the low-income discount rate program during the period;				
104	Residential				
105	Low Income Residential	167	161	198	
106	Small C&I				
107	Medium C&I				
108	Large C&I				
109	Total	167	161	198	
110	21. Number of by customers, by customer class, with required deposits with the company at the beginning of the period;				
111	Residential	1			
112	Low Income Residential				
113	Small C&I	5	19	17	
114	Medium C&I		1	2	
115	Large C&I				
116	Total	6	20	19	
117	22. Number of customers, by customer class, required to submit new deposits or increased deposits during the period;	NA	NA	NA	
118	23. Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period; and				
119	Residential				
120	Low Income Residential				
121	Small C&I				
122	Medium C&I				
123	Large C&I				
124	Total	0	0	0	

D.P.U. 20-58 Motnly Report

Line No		Apr	May	Jun
1	<b># of Customers</b>			
2	Residential	29,167	28,964	28,937
3	Low Income Residential	6,274	6,459	6,426
4	Small C&I	4,649	4,639	4,638
5	Medium C&I	587	588	587
6	Large C&I	116	117	115
7	Total	40,793	40,767	40,703
8	<b># of Customers w/ Arrears<sup>1</sup></b>			
9	Residential	6,507	6,787	7,320
10	Low Income Residential	2,002	1,455	2,542
11	Small C&I	254	321	350
12	Medium C&I	12	18	22
13	Large C&I	2	4	4
14	Total	8,777	8,585	10,238
15	<b># Arrears 30-60<sup>1</sup></b>			
16	Residential	1,737	1,653	1,760
17	Low Income Residential	983	131	1,276
18	Small C&I	102	141	108
19	Medium C&I	6	9	16
20	Large C&I	2	3	4
21	Total	2,830	1,937	3,164
22	<b># Arrears 60-90<sup>1</sup></b>			
23	Residential	436	736	707
24	Low Income Residential	149	575	93
25	Small C&I	15	38	65
26	Medium C&I	1	3	(3)
27	Large C&I	0	1	0
28	Total	601	1,353	862
29	<b># Arrears 90&gt;<sup>1</sup></b>			
30	Residential	4,334	4,398	4,853
31	Low Income Residential	870	749	1,173
32	Small C&I	137	142	177
33	Medium C&I	5	6	9
34	Large C&I	0	0	0
35	Total	5,346	5,295	6,212
36	<b>\$ Arrears 30-60<sup>1</sup></b>			
37	Residential	927,801	869,784	\$606,663
38	Low Income Residential	52,870	98,676	(\$72,641)
39	Small C&I	39,292	30,485	\$22,566
40	Medium C&I	17,048	13,149	\$17,365
41	Large C&I	(12,733)	17,118	(\$3,570)
42	Total	\$1,024,278	\$1,029,211	\$570,383
43	<b>\$ Arrears 60-90<sup>1</sup></b>			
44	Residential	765,262	768,382	\$714,041
45	Low Income Residential	140,630	23,340	\$84,829
46	Small C&I	25,361	28,887	\$15,707

D.P.U. 20-58 Motnhly Report

Line No		Apr	May	Jun
47	Medium C&I	5,597	21,356	\$7,245
48	Large C&I	0	(1,899)	\$0
49	Total	\$936,850	\$840,067	\$821,821
50	<b>\$ Arrears 90<sup>&gt;1</sup></b>			
51	Residential	2,711,060	3,062,237	\$3,483,709
52	Low Income Residential	432,631	429,775	\$424,690
53	Small C&I	53,057	61,302	\$64,523
54	Medium C&I	13,925	16,534	\$27,078
55	Large C&I	0	0	\$0
56	Total	\$3,210,673	\$3,569,848	\$4,000,000
57	<b>\$ Total Arrears<sup>1</sup></b>			
58	Residential	4,404,123	4,700,403	\$4,804,412
59	Low Income Residential	626,131	551,791	\$436,878
60	Small C&I	117,710	120,674	\$102,797
61	Medium C&I	36,570	51,039	\$51,688
62	Large C&I	(12,733)	15,220	(\$3,570)
63	Total	\$5,171,801	\$5,439,127	\$5,392,205
64	<b>Billed Sales kWh or therms</b>			
65	Residential	2,778,897	1,680,905	757,726
66	Low Income Residential	563,186	351,581	153,541
67	Small C&I	1,044,016	592,273	291,054
68	Medium C&I	1,168,693	713,805	406,536
69	Large C&I	4,232,106	3,626,520	3,058,421
70	Total	9,786,898	6,965,084	4,667,278
71	<b>Billed Total Revenue \$</b>			
72	Residential	4,163,153	2,484,203	\$1,228,033
73	Low Income Residential	637,856	396,015	\$191,604
74	Small C&I	1,191,760	649,153	\$323,751
75	Medium C&I	860,259	490,439	\$268,637
76	Large C&I	1,269,612	968,262	\$841,569
77	Total	\$8,122,640	\$4,988,072	\$2,853,593
78	<b>Supplier Receivables Purchased (for EDCs)(1)</b>			
79	Residential			
80	Low Income Residential			
81	Small C&I			
82	Medium C&I			
83	Large C&I			
84	Total	0	0	0
85	<b>Total Revenue Billed \$ (Line 11 + Line 12)</b>			
86	Residential	\$4,163,153	\$2,484,203	\$1,228,033
87	Low Income Residential	\$637,856	\$396,015	\$191,604
88	Small C&I	\$1,191,760	\$649,153	\$323,751
89	Medium C&I	\$860,259	\$490,439	\$268,637
90	Large C&I	\$1,269,612	\$968,262	\$841,569
91	Total	\$8,122,640	\$4,988,072	\$2,853,593
92	<b>\$ Revenue (Payments) Received<sup>2</sup></b>			

D.P.U. 20-58 Motnhly Report

Line No		Apr	May	Jun
93	Residential	\$4,411,976	\$3,256,458	\$2,440,940
94	Low Income Residential	305,452	250,604	\$209,491
95	Small C&I	1,563,503	1,077,738	\$645,198
96	Medium C&I	1,180,033	715,125	\$505,184
97	Large C&I	1,857,905	1,461,428	\$1,135,498
98	Total	\$9,318,869	\$6,761,353	\$4,936,311
99	<b># Revenue (Payments) Received<sup>2</sup></b>			
100	Residential	21,112	20,681	21,158
101	Low Income Residential	2,130	2,017	1,919
102	Small C&I	3,427	3,451	3,476
103	Medium C&I	491	478	492
104	Large C&I	98	97	101
105	Total	27,258	26,724	27,146
106	<b>Difference Between Billed and Received Revenue (Line 13 - Line 14)</b>			
107	Residential	(\$248,823)	(\$772,255)	(\$1,212,907)
108	Low Income Residential	\$332,404	\$145,411	(\$17,887)
109	Small C&I	(\$371,743)	(\$428,586)	(\$321,447)
110	Medium C&I	(\$319,774)	(\$224,686)	(\$236,548)
111	Large C&I	(\$588,293)	(\$493,166)	(\$293,929)
112	Total	(\$1,196,229)	(\$1,773,281)	(\$2,082,718)
113	<b>Customers on Arrearage Mgmt/Forgiveness Plans</b>			
114	Residential			
115	Low Income Residential	113	97	192
116	Small C&I			
117	Medium C&I			
118	Large C&I			
119	Total	113	97	192
120	<b>Customers Disconnected for Non-Payment</b>			
121	Residential			
122	Low Income Residential			
123	Small C&I	4	5	6
124	Medium C&I			
125	Large C&I			
126	Total	4	5	6
127	<b>Customers on Payment Plans</b>			
128	Residential	365	355	534
129	Low Income Residential	112	90	180
130	Small C&I	32	23	33
131	Medium C&I	3	3	3
132	Large C&I			
133	Total	512	471	750