

D.P.U. 20-58-D Data Collection Table

Line No.	Description	Jul-21	Aug-21	Sep-21	Notes
1	a. Continue providing the monthly data contained in the arrearage spreadsheets, as well as any additional data that may provide insight into lost revenues.	See DPU 20-58	See DPU 20-58	See DPU 20-58	filed in docket DPU 20-58
2	b. For bad debt expense cost tracking, provide, on a monthly basis:				
3	1. reported revenues,	See DPU 20-58	See DPU 20-58	See DPU 20-58	Lines 73-78
4	2. accounts receivable,	See DPU 20-58	See DPU 20-58	See DPU 20-58	Lines 59-64
5	3. gross accounts receivable write-offs, and	\$ 105,628	\$ 97,188	\$ 82,577	
6	4. accounts receivable recoveries to track basic information surrounding bad debt costs.	\$ 15,763	\$ 24,835	\$ 24,524	
7	c. Financial health information, including:				
8	1. any increase, or requested increase, to bank lines of credit;	See DPU 15-26	See DPU 15-26	See DPU 15-26	Debt, Dividends, Credit Agency items are provided as part of merger settlement compliance filings in DPU 15-26
9	2. any issuance of dividends, plans to issue dividends, increase in dividend amounts, and plans to increase dividend amounts;	See DPU 15-26	See DPU 15-26	See DPU 15-26	
10	3. capital markets access; and	See DPU 15-26	See DPU 15-26	See DPU 15-26	
11	4. credit rating agency actions.	See DPU 15-26	See DPU 15-26	See DPU 15-26	
12	d. Customer-specific data, including:				
13	1. Number of customers, by customer class;	See DPU 20-58	See DPU 20-58	See DPU 20-58	Lines 3-8
14	2. Number of customers, by customer class, disconnected during the period;	See DPU 20-58	See DPU 20-58	See DPU 20-58	Lines 122-127
15	3. Number of customers, by customer class, receiving disconnection notices during the period;				
16	Residential	336	530	1080	
17	Low Income Residential	43	51	64	
18	Small C&I	143	129	132	
19	Medium C&I	39	20	42	
20	Large C&I	4	9	6	
21	Total	565	739	1324	
22	4. Number of customers, by customer class, reconnected during the period;				
23	Residential	18	66	69	
24	Low Income Residential				
25	Small C&I	2	1	4	
26	Medium C&I				
27	Large C&I				
28	Total	20	67	73	
29	6. Number of customers, by customer class, assessed credit card fees or charges during the period;				
30	Residential	278	346	304	
31	Low Income Residential	96	91	90	
32	Small C&I	10	12	8	
33	Medium C&I	3	3	3	
34	Large C&I		1	1	
35	Total	387	453	406	
36	7. Number of customers, by customer class, assessed late payment fees or charges during the period;				
37	Residential	16	34	52	
38	Low Income Residential				
39	Small C&I	3		5	
40	Medium C&I				
41	Large C&I				
42	Total	19	34	57	
43	8. Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements;				
44	Residential				
45	Low Income Residential				
46	Small C&I				
47	Medium C&I				
48	Large C&I				
49	Total	0	0	0	
50	9. Number of customers by customer class, completing deferred payment arrangements during the period;	NA	NA	NA	
51	10. Number of customers, by customer class, enrolling in new deferred payment arrangements during the period;				
52	Residential	187	311	320	
53	Low Income Residential	96	100	115	
54	Small C&I	4	4	6	
55	Medium C&I			2	
56	Large C&I				
57	Total	287	415	443	

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Line No.	Description	Jul-21	Aug-21	Sep-21	Notes
58	11. Number of customers, by customer class, renegotiating deferred payment arrangements during the period;	NA	NA	NA	
59	12. Number of customers taking service at the beginning of the period under existing hardship protections;	NA	NA	NA	
60	13. Number of customers completing hardship protections during the period;				
61	Residential	220	188	164	
62	Low Income Residential	11	53	30	
63	Small C&I				
64	Medium C&I				
65	Large C&I				
66	Total	231	241	194	
67	14. Number of customers enrolling in new hardship protections during the period;				
68	Residential	2	12	16	
69	Low Income Residential	41	218	21	
70	Small C&I				
71	Medium C&I				
72	Large C&I				
73	Total	43	230	37	
74	15. Number of customers, by customer class, completing an AMP program during the period;				
75	Residential				
76	Low Income Residential	0	0	0	
77	Small C&I				
78	Medium C&I				
79	Large C&I				
80	Total	0	0	0	
81	16. Number of customers, by customer class, enrolling in an AMP program during the period;				
82	Residential				
83	Low Income Residential	37	15	26	
84	Small C&I				
85	Medium C&I				
86	Large C&I				
87	Total	37	15	26	
88	17. Number of customers, by customer class, re-enrolling in an AMP program during the period	NA	NA	NA	
89	18. Number of customers, by customer class, dropping off an AMP program during the period;				
90	Residential				
91	Low Income Residential	23	5	0	
92	Small C&I				
93	Medium C&I				
94	Large C&I				
95	Total	23	5	0	
96	19. Number of customers enrolling in the low-income discount rate program during the period;				
97	Residential				
98	Low Income Residential	125	167	51	
99	Small C&I				
100	Medium C&I				
101	Large C&I				
102	Total	125	167	51	
103	20. Number of customers dropping off the low-income discount rate program during the period;				
104	Residential				
105	Low Income Residential	133	319	349	
106	Small C&I				
107	Medium C&I				
108	Large C&I				
109	Total	133	319	349	
110	21. Number of by customers, by customer class, with required deposits with the company at the beginning of the period;				
111	Residential	1	1	1	
112	Low Income Residential				
113	Small C&I	12	7	27	
114	Medium C&I			4	
115	Large C&I			1	
116	Total	13	8	33	
117	22. Number of customers, by customer class, required to submit new deposits or increased deposits during the period;	NA	NA	NA	
118	23. Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period; and	NA	NA	NA	

	<i>Jul</i>	<i>Aug</i>	<i>Sep</i>	
1	# of Customers			
	Residential	28,999	28,936	28,978
	Low Income Residential	6,323	6,358	6,252
	Small C&I	4,628	4,622	4,614
	Medium C&I	587	588	580
	Large C&I	115	113	112
	Total	40,652	40,617	40,536
2	# of Customers w/ Arrears¹			
	Residential	7,454	7,512	7,224
	Low Income Residential	1,842	1,859	1,641
	Small C&I	402	406	402
	Medium C&I	21	27	16
	Large C&I	4	5	1
	Total	9,723	9,809	9,284
3	# Arrears 30-60¹			
	Residential	1,285	1,264	1,066
	Low Income Residential	(411)	0	(36)
	Small C&I	139	92	105
	Medium C&I	11	9	(3)
	Large C&I	3	2	(2)
	Total	1,027	1,367	1,130
4	# Arrears 60-90¹			
	Residential	807	235	(142)
	Low Income Residential	916	(282)	(684)
	Small C&I	16	13	(63)
	Medium C&I	(1)	5	2
	Large C&I	0	2	1
	Total	1,738	(27)	(886)
5	# Arrears 90>>¹			
	Residential	5,362	6,013	6,300
	Low Income Residential	1,337	2,141	2,361
	Small C&I	247	301	360
	Medium C&I	11	13	17
	Large C&I	1	1	2
	Total	6,958	8,469	9,040
6	\$ Arrears 30-60¹			
	Residential	392,854	158,622	\$147,179
	Low Income Residential	63,092	15,674	\$39,551
	Small C&I	(4,572)	2,305	\$9,281
	Medium C&I	(3,578)	5,862	(\$733)
	Large C&I	(5,482)	8,044	(\$563)
	Total	\$442,313	\$190,507	\$194,715
7	\$ Arrears 60-90¹			
	Residential	491,542	312,931	\$120,580
	Low Income Residential	(74,113)	53,121	\$12,212
	Small C&I	10,420	(8,812)	(\$1,318)
	Medium C&I	105	(1,598)	\$1,832
	Large C&I	(7,081)	(4,678)	\$936
	Total	\$420,873	\$350,963	\$134,240
8	\$ Arrears 90>>¹			

	Residential	3,709,848	3,646,424	\$3,427,789
	Low Income Residential	434,710	340,554	\$361,197
	Small C&I	47,305	30,112	\$920
	Medium C&I	20,136	1,500	(\$4,043)
	Large C&I	4,471	(6,915)	(\$11,491)
	Total	\$4,216,470	\$4,011,674	\$3,774,373
9	\$ Total Arrears¹			
	Residential	4,594,243	4,117,977	\$3,695,548
	Low Income Residential	423,690	409,349	\$412,959
	Small C&I	53,153	23,604	\$8,883
	Medium C&I	16,662	5,763	(\$2,944)
	Large C&I	(8,092)	(3,550)	(\$11,118)
	Total	\$5,079,656	\$4,553,144	\$4,103,328
10	Billed Sales kWh or therms			
	Residential	512,218	438,203	466,261
	Low Income Residential	100,621	85,900	89,472
	Small C&I	225,827	199,783	218,179
	Medium C&I	316,932	292,845	338,282
	Large C&I	2,931,162	3,080,326	3,218,894
	Total	4,086,760	4,097,057	4,331,088
11	Billed Total Revenue \$			
	Residential	959,886	867,865	941,642
	Low Income Residential	146,900	133,584	141,304
	Small C&I	271,603	247,241	278,131
	Medium C&I	217,879	201,619	241,749
	Large C&I	826,111	796,532	846,611
	Total	\$2,422,378	\$2,246,841	\$2,449,436
12	Supplier Receivables Purchased (for EDCs)(1)			
	Residential			
	Low Income Residential			
	Small C&I			
	Medium C&I			
	Large C&I			
	Total	0	0	0
13	Total Revenue Billed \$ (Line 11 + Line 12)			
	Residential	\$959,886	\$867,865	\$941,642
	Low Income Residential	\$146,900	\$133,584	\$141,304
	Small C&I	\$271,603	\$247,241	\$278,131
	Medium C&I	\$217,879	\$201,619	\$241,749
	Large C&I	\$826,111	\$796,532	\$846,611
	Total	\$2,422,378	\$2,246,841	\$2,449,436
14	\$ Revenue (Payments) Received²			
	Residential	\$1,834,780	\$1,765,414	\$1,699,086
	Low Income Residential	173,633	153,868	\$156,988
	Small C&I	378,411	342,806	\$307,740
	Medium C&I	269,361	252,203	\$206,539
	Large C&I	600,533	971,472	\$907,539
	Total	\$3,256,718	\$3,485,763	\$3,277,893

15	# Revenue (Payments) Received²			
	Residential	20,246	20,387	20,435
	Low Income Residential	1,866	1,780	1,793
	Small C&I	3,163	3,247	3,052
	Medium C&I	442	466	436
	Large C&I	84	99	95
	Total	25,801	25,979	25,811
16	Difference Between Billed and Received Revenue (Line 13 - Line 14)			
	Residential	(\$874,894)	(\$897,549)	(\$757,445)
	Low Income Residential	(\$26,733)	(\$20,284)	(\$15,685)
	Small C&I	(\$106,808)	(\$95,565)	(\$29,609)
	Medium C&I	(\$51,482)	(\$50,584)	\$35,210
	Large C&I	\$225,578	(\$174,940)	(\$60,929)
	Total	(\$834,340)	(\$1,238,922)	(\$828,457)
17	Customers on Arrearage Mgmt/Forgiveness Plans			
	Residential			
	Low Income Residential	194	191	190
	Small C&I			
	Medium C&I			
	Large C&I			
	Total	194	191	190
18	Customers Disconnected for Non-Payment			
	Residential	32	143	109
	Low Income Residential	3		
	Small C&I	3	2	2
	Medium C&I			
	Large C&I			
	Total	38	145	111
19	Customers on Payment Plans			
	Residential	580	661	699
	Low Income Residential	202	180	146
	Small C&I	29	22	16
	Medium C&I	3	2	2
	Large C&I			
	Total	814	865	863
20	# of Customers Restored			
	Residential	15	66	62
	Low Income Residential	3		8
	Small C&I	2	1	4
	Medium C&I			
	Large C&I			
	Total	20	67	74