

| <b>UNITIL Small Commercial Arrears<br/>Forgiveness Program (AFP) Data Points</b> | <b>Q4 2020</b> | <b>Q1 2021</b> | <b>Q2 2021</b> | <b>Q3 2021</b> | <b>Q4 2021</b> | <b>Q1 2022</b> | <b>Total to Date</b> |
|--|----------------|----------------|----------------|----------------|----------------|----------------|----------------------|
| Number of Accounts Enrolled in AFP as of last day of Quarter                     | 19             | 10             | 17             | 2              | 1              | 0              | NA                   |
| Number of NEW Accounts Enrolled in AFP During Quarter*                           | 31             | 14             | 14             | 0              | 0              | 0              | 59                   |
| Forgiveness Credits Given During Quarter   | \$5,289.43     | \$1,456.56     | \$1,492.87     | \$1,519.15     | \$0.00         | \$201.98       | \$9,959.99           |
| Number of Accounts Successfully Completed AFP Program During Quarter             | 5              | 1              | 3              | 14             | 0              | 1              | 24                   |

\* does not include reinstatements

| <b>Eversource Small Commercial Arrears Forgiveness Program (AFP) Data Points</b> | <b>Q4 2020</b> | <b>Q1 2021</b> | <b>Q2 2021</b> | <b>Q3 2021</b> | <b>Q4 2021</b> | <b>Q1 2022</b> | <b>Total to Date</b> |
|--|----------------|----------------|----------------|----------------|----------------|----------------|----------------------|
| Number of Accounts Enrolled in AFP as of last day of Quarter                     | 1426           | 1299           | 1119           | 326            | 174            | 18             | NA                   |
| Number of NEW Accounts Enrolled in AFP During Quarter*                           | 3061           | 2128           | 1570           | NA             | NA             | NA             | 6759                 |
| Forgiveness Credits Given During Quarter   | \$905,009.81   | \$463,893.48   | \$319,227.68   | \$144,827.88   | \$78,469.19    | \$42,200.64    | \$1,953,628.68       |
| Number of Accounts Successfully Completed AFP Program During Quarter             | 116            | 209            | 277            | 207            | 150            | 95             | 1054                 |

\* does not include reinstatements

\*\*This data includes EMA (gas and electric),WMA and EGMA.

| <b>National Grid Small Commercial Arrears Forgiveness Program (AFP) Data Points</b> | <b>Q4 2020</b> | <b>Q1 2021</b> | <b>Q2 2021</b> | <b>Q3 2021</b> | <b>Q4 2021</b> | <b>Q1 2022</b> | <b>Total to Date</b> |
|---|----------------|----------------|----------------|----------------|----------------|----------------|----------------------|
| Number of Accounts Enrolled in AFP as of last day of Quarter                        | 636            | 1467           | 670            | 522            | 325            | 100            | 3720                 |
| Number of NEW Accounts Enrolled in AFP During Quarter*                              | 2045           | 1878           | 42             | 20             | 0*             | 0              | 3985                 |
| Forgiveness Credits Given During Quarter  | \$321,009.14   | \$548,856.03   | \$58,444.11    | \$31,958.80    | \$19,961.25    | \$12,544.27    | \$988,279.44         |
| Number of Accounts Successfully Completed AFP Program During Quarter                | 56             | 32             | 136            | 93             | 69             | 54             | 440                  |

\* does not include reinstatements

\* Enrollments Ended 9/30/2021

| <b>Berkshire Small Commercial Arrears<br/>Forgiveness Program (AFP) Data Points</b> | <b>Q4 2020</b> | <b>Q1 2021</b> | <b>Q2 2021</b> | <b>Q3 2021</b> | <b>Q4 2021</b> | <b>Q1 2022</b> | <b>Total to Date</b> |
|---|----------------|----------------|----------------|----------------|----------------|----------------|----------------------|
| Number of Accounts Enrolled in AFP as of last day of Quarter                        | 28             | 19             | 20             | 10             | 0              | 0              | N/A                  |
| Number of NEW Accounts Enrolled in AFP During Quarter*                              | 30             | 9              | 15             | N/A            | N/A            | N/A            | 54                   |
| Forgiveness Credits Given During Quarter  | \$19,208.00    | \$11,560.00    | \$11,324.50    | \$13,665.50    | \$0.00         | \$0.00         | \$55,758.00          |
| Number of Accounts Successfully Completed AFP Program During Quarter                | 0              | 0              | 4              | 5              | 0              | 0              | 9                    |

\* does not include reinstatements

| <b>Liberty Small Commercial Arrears<br/>Forgiveness Program (AFP) Data Points</b> | <b>Q4 2020</b> | <b>Q1 2021</b> | <b>Q2 2021</b> | <b>Q3 2021</b> | <b>Q4 2021</b> | <b>Q1 2022</b> | <b>Total to Date</b> |
|---|----------------|----------------|----------------|----------------|----------------|----------------|----------------------|
| Number of Accounts Enrolled in AFP as of last day of Quarter                      | 5              | 1              | 0              | 0              | 0              | 0              | NA                   |
| Number of NEW Accounts Enrolled in AFP During Quarter*                            | 9              | 1              | 0              | 0              | 0              | 0              | 10                   |
| Forgiveness Credits Given During Quarter  | \$766.89       | \$1,708.91     | \$0.00         | \$0.00         | \$0.00         | \$0.00         | \$2,475.80           |
| Number of Accounts Successfully Completed AFP Program During Quarter              | 0              | 0              | 0              | 0              | 0              | 0              | 0                    |

\* does not include reinstatements