

Seigal, Scott (DPU)

From: Donald L Clawson <montclaw@icloud.com>
Sent: Friday, April 29, 2022 2:52 PM
To: DPU Efiling (DPU); Seigal, Scott (DPU); Weisman, Laurie (DPU)
Subject: Public Awareness and Participation

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Good afternoon,

We are a VSS water co. with approximately 70 customers. To the following questions:

- 1- We have around 98% of the customers email addresses. The remaining we notify by phone (they have no computers).
- 2- We use the town web site to have a contact page only. We send all communications out either by email or direct mail. We get a very low response on any method of contact.
- 3- We do not use any form of social media apart from email. As mentioned we have a very low response from our customers.
- 4- We do not track language in our community. All communications are in English only.

I hope this helps.

Donald Clawson

President

Monterey Water Co.