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**To:** [DPU Efiling \(DPU\)](#); [Seigal, Scott \(DPU\)](#); [Weisman, Laurie \(DPU\)](#)  
**Subject:** Electronic Distribution List in Public Awareness and Participation .Procedures, D.P.U. 21-50  
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Report of Granville Centre Water Company (PWS ID 1112000)

Response to memo dated 4/27/2022

The Granville Centre Water Company has a total of 30 customers and maintains personal contact with all of its customers. Responding to your inquiry:

1. The Company has no email addresses on file for its customers.
2. The Company currently uses telephone, personal visits or U.S. Mail to communicate with its customers. Currently, personal visitation is the most effective method of communication and provides the most effective and greatest method of customer engagement with customers.
3. The Company currently has no social media platforms other than telephone or personal visitation and does not anticipate any increase in social media platforms.
4. All customers of the Company speak English. The Company maintains personal contact with all of its customers at least quarterly. The Company does not track the languages spoken in its service territory by census block group.

Respectfully submitted,

John C. Stevenson, President  
914-400-4243 (cell phone)