## FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (ELECTRIC DIVISION)

		2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2022	2022	2022	2022	2022	2022
Line #	DATA REQUESTS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
2	B. Bad Debt Expense Cost Tracking: 1. Reported Revenues		L	l					1										$\vdash$
3	Residential	\$4,083,997	\$4,118,653	\$3,925,544	\$2,872,229	\$2,810,070	\$3,466,646	\$3,764,594	\$3,742,086	\$3,571,737	\$2,647,961	\$2,816,005	\$3,810,779	\$4,682,029	\$4,313,715	\$3,772,135	\$3,033,320	\$2,947,316	\$3,305,557
4	Low Income	\$512,298	\$559,931	\$584,739	\$435,353	\$428,246	\$392,522	\$508,003	\$610,226	\$523,510	\$396,516	\$406,151	\$567,252	\$730,548	\$739,812	\$707,201	\$557,267	\$542,240	\$585,090
5	Small C&I	\$167,001	\$183,862	\$190,318	\$145,381	\$135,159	\$132,060	\$135,016	\$140,456	\$134,916	\$120,349	\$126,848	\$176,175	\$220,954	\$232,143	\$211,093	\$164,698	\$151,532	\$139,848
7	Medium C&I Large C&I	\$1,387,828 \$1,360,684	\$1,523,066 \$1,570,675	\$1,541,441 \$1,531,291	\$1,254,587 \$1,427,788	\$1,254,979 \$1,593,892	\$1,423,192 \$1,594,979	\$1,485,217 \$1,726,892	\$1,439,139 \$1,657,710	\$1,520,228 \$1,662,151	\$1,291,386 \$1,682,568	\$1,282,736 \$1,580,089	\$1,554,294 \$1,585,174	\$1,716,830 \$1,705,574	\$1,792,808 \$1,610,862	\$1,621,755 \$1,552,813	\$1,323,652 \$1,544,614	\$1,341,894 \$1,568,713	\$1,542,229 \$1,698,693
8	Total	\$7,511,809	\$7,956,188	\$7,773,333			\$7,009,399	\$7,619,722	\$7,589,617	\$7,412,542	\$6,138,780	\$6,211,829	\$7,693,673	\$9,055,933	\$8,689,340	\$7,864,997	\$6,623,551	\$6,551,694	\$7,271,417
9	2. Accounts Receivable	, ,. ,		•	•				•							. ,		, , , , ,	
10	Residential	\$4,634,094	\$5,039,193	\$5,043,107	\$5,267,376	\$5,365,190	\$6,054,923	\$4,955,895	\$4,642,437	\$4,483,994	\$4,432,011	\$4,017,307	\$3,753,067	\$3,742,841	\$3,880,907	\$3,871,309	\$3,812,652	\$3,513,999	\$3,509,315
11	Low Income Small C&I	\$6,256,707	\$6,526,912	\$6,740,144	\$7,095,045	\$7,128,885	\$6,282,464	\$6,941,641	\$7,173,862	\$7,190,052	\$6,868,806	\$6,745,526	\$6,196,807	\$6,285,238	\$6,531,786	\$6,665,095	\$6,840,630	\$6,911,794	\$6,651,569
12	Medium C&I	\$91,169 \$428.232	\$100,760 \$477.113	\$97,254 \$471.119	\$106,433 \$469,002	\$105,919 \$442,373	\$99,657 \$396.888	\$99,875 \$443,510	\$94,255 \$419,584	\$91,267 \$426,555	\$81,011 \$399,584	\$79,904 \$361.412	\$80,885 \$377.830	\$79,851 \$471.843	\$90,046 \$422.184	\$96,957 \$425.844	\$91,985 \$336.881	\$81,922 \$267.117	\$67,537 \$242.722
14	Large C&I	\$206,213	\$204,646	\$200,731	\$173,577	\$347,264	\$280,128	\$363,376	\$351,236	\$213,341	\$215,039	\$159,746	\$192,799	\$177,039	\$443,226	\$365,818	\$328,290	\$179,549	\$43,090
15	Total	\$11,616,414	\$12,348,623	\$12,552,355	\$13,111,432	\$13,389,631	\$13,114,059	\$12,804,298	\$12,681,374	\$12,405,209	\$11,996,451	\$11,363,895	\$10,601,388	\$10,756,811	\$11,368,150	\$11,425,021	\$11,410,438	\$10,954,382	\$10,514,233
16	3. Gross Write-offs																		
17 18	Residential Low Income	\$75,524 \$45,341	\$58,577 \$57,497	\$88,646 \$61,608	\$49,411 \$56,729	\$50,626 \$65,716	\$86,979 \$69,211	\$94,812 \$134,491	\$60,725 \$126,012	\$84,183 \$151,270	\$120,757 \$203,113	\$196,821 \$187,584	\$282,372 \$257,356	\$134,472 \$189,850	\$136,015 \$206,349	\$104,250 \$170,873	\$88,613 \$125,060	\$93,317 \$159,354	\$60,305 \$143,750
19	Small C&I	\$315	\$828	\$01,000	\$525	\$1,390	\$1,945	\$2,395	\$1,244	\$3,106	\$3.644	\$181	\$3.582	\$9,775	\$290	\$2,993	\$125,000	\$130	\$880
20	Medium C&I	\$952	\$0	\$4,759	\$11,821	\$0	\$5,461	\$472	\$1,502	\$1,771	\$12,080	\$654	\$12,453	\$6,199	\$16,423	\$16,109	\$7,748	\$4,784	\$3,513
21	Large C&I	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
22	Total	\$122,132	\$116,902	\$155,012	\$118,486	\$117,732	\$163,596	\$232,170	\$189,482	\$240,330	\$339,594	\$385,239	\$555,763	\$340,296	\$359,078	\$294,225	\$221,421	\$257,585	\$208,448
23	Write off Recoveries     Residential	\$8,038	\$11,720	\$15,467	\$18,516	\$10,153	\$13,958	\$12,666	\$7,816	\$11,327	\$6,914	\$6,378	\$11,352	-\$7,444	-\$9,330	-\$7,981	\$13,370	\$12,473	\$6,330
25	Low Income	\$6,574	\$1,055	\$1,727	\$4,121	\$3,402	\$5,756	\$4,888	\$3,236	\$4,249	\$1,668	\$5,906	\$13,524	-\$1,605	-\$6,279	-\$2,159	\$4,779	\$7,267	\$2,659
26	Small C&I	\$0	\$1,273	\$370	\$67	\$531	\$278	\$822	\$0	\$168	\$0	\$699	\$171	\$0	-\$315	-\$92	\$199	\$231	\$0
27	Medium C&I	\$155	\$577	\$0	\$0	\$500	\$100	\$348	\$181	\$3,880	\$2,911	\$1,784	\$572	\$0	-\$8,026	-\$176	\$1,040	\$1,647	\$420
28 29	Large C&I Total	\$0 <b>\$14,768</b>	\$0 <b>\$14,625</b>	\$0 <b>\$17,564</b>	\$0 <b>\$22,704</b>	\$0 <b>\$14,586</b>	\$0 <b>\$20,092</b>	\$0 <b>\$18,723</b>	\$0 <b>\$11,234</b>	\$0 \$19,625	\$0 <b>\$11,493</b>	\$0 <b>\$14,767</b>	\$0 <b>\$25,619</b>	\$0 - <b>\$9,049</b>	\$0 - <b>\$23,949</b>	\$0 - <b>\$10,407</b>	\$0 <b>\$19,387</b>	\$0 <b>\$21,617</b>	\$0 <b>\$9,409</b>
30	Total	314,700	314,023	317,304	322,704	314,360	320,032	310,723	311,234	\$15,025	311,433	314,707	323,019	-55,045	-323,545	-310,407	\$13,367	321,017	33,403
31	C. Financial Health Information:																		
32	1. Any increase, or requested increase, to bank lines of credit																		
	Any issuance of dividends, plans to issue dividends, increase in	Please refer to I	DPU 20-58(D) Atta	chment FG&E (Q1		- 1-		Please refer to	DPU 20-58(D) Att	achment FG&E (Q3	Please refer to	DPU 20-58(D) Atta	chment FG&E (Q4	Please refer to	DPU 20-58(D) Att	achment FG&E	Please refer to	DPU 20-58(D) Att	achment FG&E
33	dividend amounts, and plans to increase dividend amounts  3. Capital markets access		2021)			n/a			2021)			2021)			(Q1 2022)			(Q2 2022)	
34	Capital markets access     Credit Rating Agency actions																		
36	The state of the s																		
37	D. Customer-specific data, including:																		
38 39	Number of customers, by customer class;	21,806	21,606	21,617	21,666	21,457	22,360	21,888	21,397	21,348	21,279	21,337	21,428	21,271	21,221	21,087	21,114	20,942	21,352
40	Residential Low Income	4.099	4.308	4.377	4.329	4.542	3.618	4.102	4.587	4.623	4.707	4.671	4.593	4.713	4.828	4.929	4,903	5.059	4.666
41	Small C&I	2,459	2,462	2,452	2,454	2,468	2,473	2,476	2,481	2,485	2,492	2,499	2,509	2,507	2,514	2,517	2,512	2,520	2,523
42	Medium C&I	1,512	1,514	1,516	1,514	1,500	1,500	1,503	1,506	1,505	1,504	1,505	1,500	1,505	1,507	1,507	1,507	1,508	1,499
43	Large C&I Total	31	31	31	31	31	30	30	31	31	31	31	31	31	31	30	30	30	30
44	Number of customers, by customer class, disconnected during the	29,907	29,921	29,993	29,994	29,998	29,981	29,999	30,002	29,992	30,013	30,043	30,061	30,027	30,101	30,070	30,066	30,059	30,070
45	period																		ı l
46	Residential	0	0	0	0	0	0	295	201	227	179	141	104	37	151	83	171	207	121
47	Low Income	0	0	0	0	0	0	0	125	49	24								
48 49	Small C&I Medium C&I	2	1	6 2	0	10	0	0	5	10 6	10 10	3	5	2	14 6	3	0	4 11	6
50	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
51	Total	2	2	8	1	14	3	298	337	292	223	148	114	42	171	87	171	222	131
	3. Number of customers, by customer class, receiving disconnection																		
52	notices during the period  Residential				ı	ı	T	ı		1	1								
53 54	Low Income	0	0	0	0	0	319	1821	1992	1362	1277	954	1123	642	1,216	496	1,800	2,685	2,206
55	Small C&I													27	60	16	84	64	55
56	Medium C&I	221	195	249	250	224	200	41	142	130	172	135	122	47	57	20	61	62	56
57	Large C&I		405	240	350	224	540	4053	2424	4400	****	4000	4245	1	0	1	0	0	0
58	Total  4. Number of customers, by customer class, reconnected during the	221	195	249	250	224	519	1862	2134	1492	1449	1089	1245	717	1,333	533	1,945	2,811	2,317
59	period																		1
60	Residential	0	0	0	0	0	0	215	145	178	171	120	99	36	117	75	165	170	105
61	Low Income Small C&I	0	0	0	0	0	0	3	94	42	24			-				-70	
62 63	Small C&I Medium C&I	1	0	5	0	6	0 3	1	4	6	6	3	4 5	2	13 6	1	1	2 11	5
64	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
65	Total	2	1	7	0	6	3	220	244	229	207	124	108	40	136	77	167	183	112
	5. Number of customers, by customer class, assessed reconnection																		1
66 67	fees or charges during the period  Residential	0	0	0	0	0	0	34	175	129	124	139	91	77	47	158	112	167	124
68	Low Income	0	0	0	1	0	0	2	38	145	58	47	13	18	5	36	24	20	19
69	Small C&I	2	1	3	3	0	6	1	1	2	8	2	4	3	10	5	1	1	2
70	Medium C&I	0	0	2	0	1	1	3	4	3	,	2	5	3	6	1	2	9	2
71	Large C&I Total	0	0	5	0	0	7	0 40	0 218	0 279	0 190	0	0 113	0 101	0 68	0 200	0	0 197	0
72	6. Number of customers, by customer class, assessed credit card fees	2	1	5	4	1	1	40	218	279	190	190	113	101	80	200	139	197	147
73	or charges during the period																		1
74	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
75	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
76 77	Small C&I Medium C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
78	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
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## FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (ELECTRIC DIVISION)

		2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2022	2022	2022	2022	2022	2022
Line #	DATA REQUESTS Total	JANUARY 0	FEBRUARY 0	MARCH 0	APRIL 0	MAY 0	JUNE 0	JULY 0	AUGUST	SEPTEMBER 0	OCTOBER 0	NOVEMBER 0	DECEMBER 0	JANUARY 0	FEBRUARY 0	MARCH 0	APRIL 0	MAY 0	JUNE 0
	7. Number of customers, by customer class, assessed late payment	·	· ·							· ·					·			·	
80	fees or charges during the period  Residential	0	0		0	0	0	0	0		0	0	0	0	0	0	0	0	0
81 82	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
83	Small C&I	0	0	0	0	0	0	0	0	0	0	0	3	401	507	527	434	461	405
84	Medium C&I	0	0	0	0	0	0	0	0	0	0	0	0	142	215	229	164	154	148
85 <b>86</b>	Large C&I Total	0	0	0	0	0	0 <b>0</b>	0	0	0	0	0	0 3	0 543	4 726	6 762	7 <b>605</b>	3 <b>618</b>	1 554
- 00	Number of customers, by customer class, taking service at the				-	·		, , , , , , , , , , , , , , , , , , ,						545	720	702	003	010	
	beginning of the period under existing deferred payment																		
87 88	arrangements *Includes Arrears Forgiveness plans Residential	381	389	419	411	440	581	1165	1108	948	924	858	729	705	817	824	979	960	955
89	Low Income	306	323	353	505	616	700	838	1331	1426	1426	1280	1394	849	872	887	1033	1299	1272
90	Small C&I	23	19	25	35	32	32	19	24	23	21	22	14	14	18	17	25	31	33
91	Medium C&I	33	27	28	32	29	35	33 0	29	27	24	29	28	26	21	25	23	23	26
92 93	Large C&I Total	0 743	0 758	0 <b>593</b>	0 983	0 1117	0 1348	2055	0 2492	0 2424	0 2395	0 2189	2165	0 852	0 986	0 1013	0 <b>2060</b>	0 2313	0 2286
94	9. Number of customers by customer class, completing deferred																		
95	payment arrangements during the period  Residential	8	6	11	5	11	10	8	17	6	14	20	14	14	19	21	9	14	28
96	Low Income	1	2	9	3	2	2	5	3	1	3	2	11	4	4	8	5	4	6
97	Small C&I Medium C&I	1	0	0	1	0	1	0	1	0	2	1	0	1	1	0	0	0	2
98 99	Large C&I	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0
100	Total	11	9	21	11	13	13	13	21	7	22	23	25	19	24	29	15	19	40
101	10. Number of customers, by customer class, enrolling in new deferred payment arrangements during the period																		
102	Residential	124	130	165	142	184	333	732	290	344	386	333	254	318	396	316	510	434	428
103	Low Income	61	84	78	68	60	91	147	174	66	84	34	27	68	67	60	96	178	107
104	Small C&I Medium C&I	13	5	23	18	21	14	7	13	10 12	16 8	8	9	9	10	10	23	17 17	16
105 106	Large C&I	20	14 0	0	27 0	15 0	29 0	0	12 0	0	0	17 0	14 0	14 0	12 0	15 0	17 0	0	22 0
107	Total	218	233	288	255	280	467	890	489	432	494	392	304	409	485	401	646	646	573
108	<ol> <li>Number of customers, by customer class, renegotiating deferred payment arrangements during the period</li> </ol>												•						
109	Residential	8	9	7	5	5	8	17	19	17	14	11	24	27	21	14	9	15	8
110	Low Income	5	1	4	3	1	1	1	11	3	2	0	1	4	4	0	4	4	7
111 112	Small C&I Medium C&I	0	0	0	2	0	2	0	1	0	0	0	0	0	0	1	1	0	0
113	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
114	Total	13	11	12	10	7	12	18	32	20	16	12	25	31	26	16	15	19	17
115	<ol> <li>Number of customers taking service at the beginning of the period under existing hardship protections</li> </ol>																		
116	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
117	Low Income	4,096	4,308	4,361	4,416	4,446	2,630	4,093	4,574	4,613	4,703	4,670	4,592	4,707	4,817	4,923	4,795	5,043	4,651
118 119	Small C&I Medium C&I	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
120	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
121	Total	4,096	4,308	4,361	4,416	4,446	2,630	4,093	4,574	4,613	4,703	4,670	4,592	4,707	4,817	4,923	4,795	5,043	4,651
122	<ol> <li>Number of customers completing hardship protections during the period</li> </ol>																		
123	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
124	Low Income	112	107	98	149	246	566	137	128	209	197	347	216	151	137	106	271	144	615
125 126	Small C&I Medium C&I	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
126	Large C&I	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
128	Total	112	107	98	149	246	566	137	128	209	197	347	216	151	137	106	271	144	615
129	<ol> <li>Number of customers enrolling in new hardship protections during the period</li> </ol>		-	-	-	-	-	-	-	-		-	-						
130	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
131	Low Income	99	319	107	204	276	125	357	603	255	288	214	223	281	247	212	143	392	223
132	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
133 134	Medium C&I Large C&I	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
135	Total	99	319	107	204	276	125	357	603	255	288	214	223	281	247	212	143	392	223
136	<ol> <li>Number of customers, by customer class, completing an AMP program during the period</li> </ol>																		
136	program during the period  Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
138	Low Income	5	5	8	7	10	8	19	15	15	19	21	115	12	4	12	14	16	27
139	Small C&I AFP	0	0	0	3	0	0	2	0	7	0	0	0	0	0	1	0	0	0
140 141	Medium C&I Large C&I	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
141	Total	5 S	5	8 8	10	10	8 8	21	15	22	19	21	115	12	4	13	14	16	27
	16. Number of customers, by customer class, enrolling in an AMP		•		•		•	•	•	•	•								
143 144	program during the period	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N1/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
144	Residential Low Income	N/A 25	N/A 36	N/A 53	N/A 136	N/A 119	N/A 181	N/A 185	N/A 487	N/A 232	N/A 169	N/A 71	N/A 63	N/A 69	N/A 89	N/A 100	N/A 179	N/A 319	N/A 199
146	Small C&I AFP	6	0	5	3	4	3	0	0	0	0	0	0	0	0	0	0	0	0
147	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
148 149	Large C&I Total	N/A 31	N/A 36	N/A 58	N/A 139	N/A 123	N/A 184	N/A 185	N/A 487	N/A 232	N/A 169	N/A 71	N/A 63	N/A 69	N/A 89	N/A 100	N/A 179	N/A 319	N/A 199
149	17. Number of customers, by customer class, re-enrolling in an AMP	21	30	30	133	123	104	103	407	232	103	/1	03	03	67	100	1/3	212	133
150	program during the period		,				,	,	,		,								
151	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

# FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (ELECTRIC DIVISION)

		2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2022	2022	2022	2022	2022	2022
Line#	DATA REQUESTS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
152	Low Income	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
153	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
154	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
155	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
156	Total	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	18. Number of customers, by customer class, dropping off an AMP										•								ĺ
157	program during the period																		I .
158	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
159	Low Income	21	10	13	14	12	112	58	30	104	74	139	282	116	81	85	38	121	140
160	Small C&I AFP	11	4	3	2	9	3	3	0	1	0	0	1	0	0	0	0	0	0
161	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
162	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
163	Total	32	14	16	16	21	115	61	30	105	74	139	283	116	81	85	38	121	140
	19. Number of customers enrolling in the low-income discount rate																		
164	program during the period	100	320	166	200	273	138	360	617	249	288	217	135	270	246	212	145	302	221
	20. Number of customers dropping off the low-income discount rate																		i i
165	program during the period	112	107	99	149	161	801	140	129	208	198	251	213	153	136	105	168	145	618
	21. Number of by customers, by customer class, with required																		
166	deposits with the Company at the beginning of the period																		1 '
167	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
168	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
169	Small C&I	6	6	7	3	3	4	2	1	1	3	2	1	3	0	0	1	2	2
170	Medium C&I	2	3	2	2	3	1	2	1	1	2	0	1	0	2	1	4	5	4
171	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
172	Total	8	9	9	5	6	5	4	2	2	5	2	2	3	2	1	5	7	6
	22. Number of customers, by customer class, required to submit new																		
173	deposits or increased deposits during the period																		·
174	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
175	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
176	Small C&I	1	1	1	0	1	1	0	1	0	1	0	1	0	0	1	1	0	0
177	Medium C&I	3	1	4	0	1	2	1	1	0	2	2	2	1	3	2	10	1	1
178	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
179	Total	4	2	5	0	2	3	1	2	0	3	2	3	1	3	3	11	1	1
	23. Number of customers, by customer class, whose required deposits																		I .
180	were reduced in part or fogegone during the period																		
181	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
182	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
183	Small C&I	0	0	0	0	0	0	0	0	0	1	0	1	0	0	1	0	0	2
184	Medium C&I	0	1	1	0	0	1	1	1	1	0	0	0	0	0	0	0	4	2
185	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
186	Total	0	1	1	0	0	1	1	1	1	1	0	1	0	0	1	0	4	4
	<ol> <li>Number of customers, by customer class, whose deposits were</li> </ol>	1														1			1
187	returned in full during the period																		<b></b>
188	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
189	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
190	Small C&I	0	2	1	0	0	0	1	4	0	4	1	4	0	2	0	2	0	1
191	Medium C&I	1	0	0	3	0	1	0	0	0	9	1	2	0	0	1	0	2	1
192	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
193	Total	1	2	1	3	0	1	1	4	0	13	2	6	0	2	1	2	2	2

## FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (GAS DIVISION)

194   195   196			2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2022	2022	2022	2022	2022	2022
Company			JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
Total																				
Control			\$2.775.200	\$2.060.529	\$2.026.954	¢1 564 570	\$1,079,776	\$502.026	¢229 402	\$426.662	¢449.212	ČEG7 ENE	\$1.261.010	\$2.654.210	\$2 200 610	\$2.622.162	¢2 194 167	\$2 124 427	¢1 270 927	¢510.755
The content																				
Content   Cont	5	Small C&I	\$739,241	\$863,615	\$809,272	\$392,105	\$258,263	\$133,706	\$111,774	\$120,005	\$122,323	\$146,645	\$356,659	\$682,720	\$974,983	\$1,077,558		\$593,099	\$325,632	\$151,130
The column		Medium C&I			\$925,382					\$146,342	\$226,774					\$1,139,775		\$691,660		\$210,415
Part																			\$396,428	
December   Secretary   Secre			\$5,513,725	\$6,229,724	\$5,933,589	\$3,311,534	\$2,357,765	\$1,314,125	\$1,084,600	\$1,063,231	\$1,168,371	\$1,396,742	\$2,973,024	\$5,313,759	\$6,932,962	\$7,339,541	\$6,550,218	\$4,511,108	\$2,790,340	\$1,420,966
Column			62 112 522	\$2.609.940	¢2 110 770	¢2 619 502	\$2.611.020	\$2.756.204	\$2.729.00E	\$2,422,162	\$2.200.216	\$2.011.206	\$1.705.540	\$1.700.027	¢1 904 024	¢2.251.950	\$2,622,112	\$2.706.600	¢2 575 112	¢2 275 700
Vol. 15				\$2,998,879											\$2,925,564					
Second   Principle   Princip		Small C&I	\$148,773		\$209,380	\$253,849	\$213,487	\$176,096	\$153,893	\$126,760	\$119,074	\$105,484	\$106,452	\$115,166		\$218,827	\$215,386	\$224,933	\$182,820	\$142,979
State		Medium C&I																		
R.	14																			
Part			\$5,107,314	\$6,134,223	\$6,934,217	\$8,007,420	\$8,085,649	\$7,488,706	\$6,725,780	\$6,250,273	\$5,804,200	\$5,286,283	\$4,896,383	\$4,759,887	\$5,280,083	\$6,188,096	\$6,865,926	\$7,412,734	\$7,189,266	\$6,719,527
2			639.340	¢10.063	C2E 406	622.257	¢20 621	¢62.606	¢100 447	\$30.70F	CC0 FC4	COE 20E	¢121 020	6224.225	COC 452	¢96 F09	\$67.20F	CEE 142	C41 C40	¢65.222
Description   1,000																				
Margin Column   19																				
Second   Company		Medium C&I	\$0	\$0	\$0	\$0	\$0		\$0						\$0				\$14,262	
20   1.5	21	Large C&I	ŞÜ																Ç	
March   Marc			\$70,401	\$32,718	\$74,930	\$53,348	\$88,200	\$113,398	\$207,955	\$115,863	\$194,580	\$237,787	\$248,313	\$391,261	\$208,923	\$208,410	\$163,576	\$141,849	\$143,974	\$180,050
1			*****	dr. 004	60.220	642.554	640.075	644.022	60.206	640 305	60.530	647.252	År roc	<b>\$5.050</b>	ćr 007	64.704	65.270	64.004	63.756	65.350
Second Column	24					\$12,551		\$14,022		\$10,308		\$17,353 \$6.087								
27   Marker CEA   190																				
Second content of the property of the proper																				
State   Stat	28	Large C&I	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$2,241	\$0
11   C. Ferreir in Information			\$7,042	\$5,798	\$11,070	\$16,861	\$15,064	\$16,624	\$14,339	\$15,065	\$14,716	\$23,602	\$11,397	\$9,969	\$6,793	\$6,276	\$8,597	\$6,127	\$11,385	\$7,207
1.																		ļ		
Peace of the 10th (1) 20 (1)																				
All	32	7																		
1.	22		Please refer to		achment FG&E		n/a		Please refer to	DPU 20-58(D) At	tachment FG&E (Q3	Please refer to	DPU 20-58(D) Atta	hment FG&E (Q4	Please refer to	DPU 20-58(D) Att	achment FG&E	Please refer to		tachment FG&E
1.			-	(Q1 2021)			11/4			2021)			2021)			(Q1 2022)			(Q2 2022)	
10																				
38   1. Normer de concerne, your conservance,   13. Normer de concerne, your concerne dans, grant   13. Normer de concerne, your concerne dans,	36																			
Proceedings																				
40   Low Income   2,722   2,285   2,246   2,506   3.05   2,540   2,818   3.100   3.100   3.100   3.100   3.100   3.100   3.100   3.27   3.240   3.24																				
Fig.																				
A																				
44	41																			256
Test																				
46		Total			16,282	16,273	16,248				16,196	16,218								
## Reviewfield ## Color Income																				
43									1					I						
## Small CAI							- U						1	1	9	21	15	32	42	38
Medium (Al)						_	-						0	0	0	3	1	4	5	3
Solid   Large CR																			-	
3. Number of customers Lay sustainer Class, receiving disconnection of the previous of the p	50	Large C&I	0	0	0	0	0	0	0	0	0	0	0		0	0	0	0	0	0
S2	51		0	0	2	2	2	1	35	27	13	43	1	1	9	25	16	36	47	41
Selectivities   Selectivitities   Selectivities   Selectivities   Selectivities   Selectivit																				
Second California   Color Co				1	1		1			1	ı			1						
Small (CAI	54		0	0	0	0	0	4	156	127	89	32	29	40	98	97	114	192	302	222
Second Column															2	31	7	19	29	21
Stage Cisis	56	Medium C&I	21	20	18	22	20	15	2	9	8	8	7	9		3	4			4
A Number of customers, by customer class, reconnected during the period   Selidential   O   O   O   O   O   O   O   O   O	57																			
September   Sept	58		21	20	18	22	20	19	158	136	97	40	36	49	104	131	125	212	335	247
Formula   Form																				
Small CBi			n	n	n	n	n	ρ	10	11	А	16						1		$\vdash$
Second Circle   Second Circl											1		7	1	7	11	9	21	17	14
Sample   Medium C&l   Sample   Sample   Medium C&l   Sample   Sample   Medium C&l   Sample   Sample   Medium C&l   Sample				-	_								0	0	1	1	0	0	1	0
Solution	63		0	0	0	0	0	1	0	0	0	0	0	0	0	1	0	0		0
S. Number of customers, by customer class, assessed recented in fees or charges during the period			-																	
66   fees or Charges during the period	65		0	0	1	0	0	1	10	15	5	18	7	1	8	13	9	21	18	14
From																				
Small CBi			0	0	0	0	0	0	1	21	7	12	17	3	8	6	13	15	19	q
69   Small C&l																				
70	69																			2
Total			-		-	_							0							
6. Number of customers, by customer class, assessed credit card fees or charges during the period													1							
73   orcharges during the period	72		0	0	0	0	0	1	1	23	15	17	25	6	10	8	16	17	22	13
74         Residential         0 <t< td=""><td>72</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	72																			
75         Low Income         0 <th< td=""><td></td><td></td><td>n</td><td>n</td><td>n</td><td>n</td><td>n</td><td>ρ</td><td>n</td><td>n</td><td>n</td><td>n</td><td>n</td><td>n</td><td>n</td><td>n</td><td>n</td><td>n</td><td>n</td><td>0</td></th<>			n	n	n	n	n	ρ	n	n	n	n	n	n	n	n	n	n	n	0
76 Small C&I 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0																				
78 Large C&i 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
	78	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0

## FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (GAS DIVISION)

80 81 82 83 84 85	DATA REQUESTS  Total  7. Number of customers, by customer class, assessed late payment	JANUARY 0	FEBRUARY 0	MARCH 0	APRIL 0	MAY 0	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY				MAY	
81 82 83 84 85	7. Number of customers, by customer class, assessed late payment					U	0	0	0	0	0	0	0	0	FEBRUARY 0	MARCH 0	APRIL 0	0	JUNE 0
81 82 83 84 85					•	•	<u> </u>				•								
82 83 84 85	fees or charges during the period  Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
83 84 85	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
85	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0	187	227	215	150	206	139
	Medium C&I	0	0	0	0	0	0	0	0	0	0	0	0	24	25	21	17	19	19
86	Large C&I	0	0 <b>0</b>	0	0	0	0	0	0	0	0	0	0	0	3	4	2	4	2
	Total  8. Number of customers, by customer class, taking service at the	U	U	U	U	U	U	0	U	U	0	U	U	211	255	240	169	229	160
	beginning of the period under existing deferred payment																		
87	arrangements *Includes Arrears Forgiveness plans			1	1				,										
88 89	Residential Low Income	250 234	260 253	299 276	315 395	350 496	463 553	872 673	835 1071	696 1133	685 1127	634 1021	539 740	530 664	623 707	618 727	756 858	767 1081	764
90	Small C&I	31	253	32	40	496	40	31	32	27	21	26	25	24	31	30	35	34	1076 42
91	Medium C&I	3	2	1	1	1	1	1	1	1	1	2	1	1	1	2	1	1	2
92	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
93	Total  9. Number of customers by customer class, completing deferred	518	396	432	751	887	1057	1577	1939	1857	1834	1683	1305	1219	1362	1377	1650	1883	1884
94	payment arrangements during the period.																		
95	Residential	9	4	7	4	5	7	8	10	9	11	17	7	11	12	13	11	15	20
96 97	Low Income	2	3	7	1	1	2	5	2	2	3	3	8	2	1	2	5	3	9
97	Small C&I Medium C&I	0	0	0	0	0	0	0	0	0	3	0	0	0	0	0	0	0	0
99	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
100	Total	11	7	14	5	6	9	13	13	12	17	22	15	13	13	15	17	19	31
101	<ol> <li>Number of customers, by customer class, enrolling in new deferred payment arrangements during the period</li> </ol>																		
101	payment arrangements during the period  Residential	88	94	131	127	151	265	536	199	230	303	239	187	255	333	245	428	379	353
103	Low Income	50	65	62	59	46	74	115	130	49	53	25	17	57	61	47	77	140	97
104	Small C&I	17	10	32	29	25	31	5	18	12	8	19	16	13	22	18	30	22	23
105 106	Medium C&I Large C&I	0	3 0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
107	Total	157	172	225	215	222	370	656	347	291	364	284	220	326	417	311	537	541	475
	11. Number of customers, by customer class, renegotiating deferred		,	•	•	•	,												
108	payment arrangements during the period											_							
109 110	Residential Low Income	7	0	6 4	2	4	5	11 0	12 10	11 3	11	7	19	25 4	17 4	7	3	13	5
111	Small C&I	0	0	0	3	1	3	0	1	0	0	1	0	0	1	1	2	0	2
112	Medium C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
113	Large C&I Total	0	7	0	0	0 <b>6</b>	0	0	0	0	0	0	0	0	0	0 8	0	0	0
114	12. Number of customers taking service at the beginning of the period	11	,	10	10	ь	8	11	23	14	12	8	20	29	22	8	12	15	12
115	under existing hardship protections																		
116	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
117 118	Low Income Small C&I	2,752 N/A	2,895 N/A	2,930 N/A	2,989 N/A	3,071 N/A	3,910 N/A	2,818 N/A	3,108 N/A	3,135 N/A	3,194 N/A	3,168 N/A	3,093 N/A	3,191 N/A	3,273 N/A	3,348 N/A	3,309 N/A	3,458 N/A	3,240 N/A
119	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
120	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
121	Total  13. Number of customers completing hardship protections during the	2,752	2,895	2,930	2,989	3,071	3,910	2,818	3,108	3,135	3,194	3,168	3,093	3,191	3,273	3,348	3,309	3,458	3,240
122	period																		
123	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
124 125	Low Income Small C&I	82 N/A	89 N/A	75 N/A	112 N/A	125 N/A	782 N/A	99 N/A	96 N/A	149 N/A	157 N/A	209 N/A	168 N/A	115 N/A	98 N/A	85 N/A	152 N/A	110 N/A	369 N/A
125	Medium C&I	N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A	N/A N/A	N/A	N/A N/A	N/A N/A	N/A N/A
127	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
128	Total	82	89	75	112	125	782	99	96	149	157	209	168	115	98	85	152	110	369
129	<ol> <li>Number of customers enrolling in new hardship protections during the period</li> </ol>																		
130	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
131	Low Income	81	232	89	171	207	246	301	384	179	216	165	110	214	180	160	113	259	151
132	Small C&I Medium C&I	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A
133 134	Large C&I	N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A	N/A N/A	N/A	N/A N/A	N/A N/A	N/A N/A
135	Total	81	232	89	171	207	246	301	384	179	216	165	110	214	180	160	113	259	151
136	15. Number of customers, by customer class, completing an AMP		<del></del>				_			· <u> </u>			· <u> </u>						1 1
136	program during the period  Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
138	Low Income	6	3	8	5	7	7	15	14	14	18	22	96	9	2	8	11	14	16
139	Small C&I AFP	1	0	0	0	0	0	2	0	3	0	0	0	0	0	0	0	0	0
140 141	Medium C&I Large C&I	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
141	Total	N/A 7	N/A 3	N/A 8	N/A 5	N/A 7	N/A 7	17	N/A 14	17	18	N/A 22	96	N/A 9	N/A 2	N/A 8	11	N/A 14	N/A 16
	16. Number of customers, by customer class, enrolling in an AMP	•	1		- 1	·	•								_				
143	program during the period								T										
144 145	Residential Low Income	N/A 21	N/A 28	N/A 42	N/A 102	N/A 104	N/A 146	N/A 160	N/A 403	N/A 199	N/A 142	N/A 62	N/A 50	N/A 59	N/A 80	N/A 89	N/A 146	N/A 278	N/A 175
145	Small C&I AFP	5	0	2	0	3	146	190	0	0	0	0	0	0	0	0	0	0	0
147	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
148	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
149	Total  17. Number of customers, by customer class, re-enrolling in an AMP	26	28	44	102	107	147	160	403	199	142	62	50	59	80	89	146	278	175
	program during the period																<u> </u>		
150 151	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

# FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (GAS DIVISION)

		2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2021	2022	2022	2022	2022	2022	2022
Line#	DATA REQUESTS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
152	Low Income	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
153	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
154	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
155	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
156	Total	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	18. Number of customers, by customer class, dropping off an AMP					•		•	•	•	•								
157	program during the period																		
158	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
159	Low Income	14	8	10	8	10	96	49	25	89	57	113	245	106	63	67	23	109	118
160	Small C&I AFP	6	1	6	0	1	2	1	0	1	0	0	0	0	0	0	0	0	0
161	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
162	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
163	Total	20	9	16	8	11	98	50	25	90	57	113	245	106	63	67	23	109	118
	19. Number of customers enrolling in the low-income discount rate																		
164	program during the period	81	234	125	163	202	101	302	387	178	216	166	94	214	179	159	113	247	148
	20. Number of customers dropping off the low-income discount rate																		
165	program during the period	82	90	76	113	112	570	100	97	149	159	192	169	115	97	85	132	111	372
	21. Number of by customers, by customer class, with required deposits					•	•	•	•	•		•	•						
166	with the Company at the beginning of the period																		
167	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
168	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
169	Small C&I	3	4	2	2	2	1	0	0	0	0	0	0	0	0	0	5	7	0
170	Medium C&I	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	6
171	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
172	Total	3	4	2	2	2	1	0	0	0	0	0	0	1	0	0	5	7	6
	22. Number of customers, by customer class, required to submit new		•									•	•						
173	deposits or increased deposits during the period																		
174	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
175	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
176	Small C&I	4	0	2	1	0	2	0	0	0	0	0	0	0	0	0	1	0	1
177	Medium C&I	0	0	0	0	0	0	0	1	0	0	1	0	0	0	0	0	0	0
178	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
179	Total	4	0	2	1	0	2	0	1	0	0	1	0	0	0	0	1	0	1
	23. Number of customers, by customer class, whose required deposits																		
180	were reduced in part or foregone during the period																		
181	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
182	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
183	Small C&I	0	0	0	0	0	0	0	0	1	0	0	0	0	0	1	0	0	0
184	Medium C&I	0	0	2	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
185	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
186	Total	0	0	2	0	0	0	0	0	1	0	0	0	0	0	1	0	1	0
	24. Number of customers, by customer class, whose deposits were	1		<del></del> -			·												. 7
187	returned in full during the period.																		
188	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
189	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
190	Small C&I	1	0	0	3	0	0	0	2	0	0	0	0	0	1	1	4	0	0
191	Medium C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	2	0
192	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
193	Total	1	0	0	3	0	0	0	2	0	0	0	0	0	1	2	4	2	0