From:
 Morris, Lauren (DPU)

 To:
 Morris, Lauren (DPU)

 Cc:
 DPU Efiling (DPU)

Subject: MA DPU Competitive Supply License Renewal-Update for all Competitive Supply Companies

**Date:** Monday, October 3, 2022 9:36:32 AM

Hello:

This email is being sent to all electric and gas regulatory contacts that we have on file **regardless** of whether a competitive supply renewal has been received or not.

Competitive supply companies must file their annual license renewal application by July 1 of each year. For 2022, competitive supply companies have a grace period to file their renew application until August 15, 2022. D.P.U. 19-07-C at 17. The companies listed on this webpage:

https://www.mass.gov/info-details/competitive-supply-companies-that-have-not-filed-a-renewal-application have not filed their renewal application as of October 3, 2022.

The companies listed on the webpage **cannot** enroll new customers at this time. The Department of Public Utilities ("DPU") will take licensure action on the outstanding renewal applications from the companies listed on the webpage above.

We have included a FAQ below to address some of the questions that we have recently received.

Thank you, Lauren

### Qu. 1: What does it mean if my competitive supply company is not on the list at the webpage above?

If a competitive supply company is not listed on the webpage above, it means that the DPU has received a renewal application for calendar year 2022.

#### Qu. 2: My company name is listed on the webpage. Can I still renew?

Maybe. If your license is still active, you may renew. Please read the renewal instructions on this webpage: <a href="https://www.mass.gov/info-details/competitive-supply-companies-that-have-not-filed-arenewal-application">https://www.mass.gov/info-details/competitive-supply-companies-that-have-not-filed-arenewal-application</a>.

## Qu. 3: How can I confirm whether my renewal application was received? When will I receive my renewal application approval?

Please read the answers to questions 3 and 4 under "more info" on these webpages: <a href="https://www.mass.gov/how-to/renew-a-competitive-supplier-or-electricity-broker-license">https://www.mass.gov/how-to/renew-a-competitive-supplier-or-electricity-broker-license</a> (for electric) and <a href="https://www.mass.gov/how-to/renew-a-gas-supplier-or-retail-agent-license">https://www.mass.gov/how-to/renew-a-gas-supplier-or-retail-agent-license</a> (for gas).

#### Qu. 4: I have a question, who should I contact?

If you have questions about an **electric** renewal application, please contact the electric power division competitive supply team at: <a href="mailto:dpu.electricsupply@mass.gov">dpu.electricsupply@mass.gov</a>.

If you have questions about a **gas** renewal application, please contact the gas division competitive supply team at: <a href="mailto:dpu.gassupply@mass.gov">dpu.gassupply@mass.gov</a>.

#### Qu. 5: I would like to withdraw my license, what should I do?

Please inform Mark Marini at: <a href="mark.marini@mass.gov">mark.marini@mass.gov</a> and include your license number so that we can withdraw your license.

# Qu. 6: How do I find out about ongoing competitive supply proceedings and other changes regarding the Massachusetts market?

Please email Lauren at <u>lauren.morris@mass.gov</u> and ask to be added to the D.P.U. 19-07 distribution list.

Lauren Morris Hearing Officer Department of Public Utilities

Cell: 617-851-8930