

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL
 DPU 20-58D DATA
 (ELECTRIC DIVISION)

Line #	DATA REQUESTS	2022	2022	2022	2022	2022	2022	2022	2022	2022	2022	2022
		JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER
80	7. Number of customers, by customer class, assessed late payment fees or charges during the period											
81	Residential	0	0	0	0	0	0	0	0	0	0	0
82	Low Income	0	0	0	0	0	0	0	0	0	0	0
83	Small C&I	401	507	527	434	461	405	418	431	399	453	409
84	Medium C&I	142	215	229	164	154	148	157	162	171	199	174
85	Large C&I	0	4	6	7	3	1	3	1	0	4	2
86	Total	543	726	762	605	618	554	578	596	571	652	587
87	8. Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements *Includes Arrears Forgiveness plans											
88	Residential	705	817	824	979	960	955	850	856	802	812	738
89	Low Income	849	872	887	1033	1299	1272	1391	1273	1131	1072	911
90	Small C&I	14	18	17	25	31	33	25	29	23	21	16
91	Medium C&I	26	21	25	23	23	26	26	24	19	15	16
92	Large C&I	0	0	0	0	0	0	0	0	0	0	0
93	Total	852	986	1013	2060	2313	2286	2292	2182	1975	1920	1681
94	9. Number of customers by customer class, completing deferred payment arrangements during the period											
95	Residential	14	19	21	9	14	28	24	24	19	24	19
96	Low Income	4	4	8	5	4	6	2	5	1	8	8
97	Small C&I	1	1	0	0	0	2	2	0	1	3	2
98	Medium C&I	0	0	0	1	1	4	0	0	1	1	0
99	Large C&I	0	0	0	0	0	0	0	0	0	0	0
100	Total	19	24	29	15	19	40	28	29	21	36	30
101	10. Number of customers, by customer class, enrolling in new deferred payment arrangements during the period											
102	Residential	318	396	316	510	434	428	362	409	359	343	277
103	Low Income	68	67	60	96	178	107	150	111	109	138	76
104	Small C&I	9	10	10	23	17	16	9	14	7	6	11
105	Medium C&I	14	12	15	17	17	22	15	16	10	7	11
106	Large C&I	0	0	0	0	0	0	0	0	0	0	0
107	Total	409	485	401	646	646	573	536	550	485	494	375
108	11. Number of customers, by customer class, renegotiating deferred payment arrangements during the period											
109	Residential	27	21	14	9	15	8	19	23	22	14	9
110	Low Income	4	4	0	4	4	7	4	7	3	4	2
111	Small C&I	0	0	1	1	0	2	0	0	0	1	0
112	Medium C&I	0	1	1	1	0	0	0	0	0	0	0
113	Large C&I	0	0	0	0	0	0	0	0	0	0	0
114	Total	31	26	16	15	19	17	23	30	25	18	12
115	12. Number of customers taking service at the beginning of the period under existing hardship protections											
116	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
117	Low Income	4,707	4,817	4,923	4,795	5,043	4,651	4,823	4,852	4,997	4,971	4,965
118	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
119	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
120	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
121	Total	4,707	4,817	4,923	4,795	5,043	4,651	4,823	4,852	4,997	4,971	4,965
122	13. Number of customers completing hardship protections during the period											
123	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
124	Low Income	151	137	106	271	144	615	197	200	211	218	266
125	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
126	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
127	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
128	Total	151	137	106	271	144	615	197	200	211	218	266
129	14. Number of customers enrolling in new hardship protections during the period											
130	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
131	Low Income	281	247	212	143	392	223	369	229	356	192	260
132	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
133	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
134	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
135	Total	281	247	212	143	392	223	369	229	356	192	260
136	15. Number of customers, by customer class, completing an AMP program during the period											
137	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
138	Low Income	12	4	12	14	16	27	20	34	43	27	11
139	Small C&I AFP	0	0	1	0	0	0	0	0	0	0	0
140	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
141	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
142	Total	12	4	13	14	16	27	20	34	43	27	11
143	16. Number of customers, by customer class, enrolling in an AMP program during the period											
144	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
145	Low Income	69	89	100	179	319	199	237	115	99	69	43
146	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0
147	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
148	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
149	Total	69	89	100	179	319	199	237	115	99	69	43

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		JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER
150	17. Number of customers, by customer class, re-enrolling in an AMP program during the period											
151	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
152	Low Income	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
153	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
154	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
155	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
156	Total	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
157	18. Number of customers, by customer class, dropping off an AMP program during the period											
158	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
159	Low Income	116	91	85	38	121	143	158	210	221	151	174
160	Small C&I APP	0	0	0	0	0	0	0	0	0	0	0
161	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
162	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
163	Total	116	81	85	38	121	143	158	210	221	151	174
164	19. Number of customers enrolling in the low-income discount rate program during the period	270	246	212	145	302	221	372	227	249	190	147
165	20. Number of customers dropping off the low-income discount rate program during the period	153	136	105	168	145	618	196	205	208	218	168
166	21. Number of by customers, by customer class, with required deposits with the Company at the beginning of the period											
167	Residential	0	0	0	0	0	0	0	0	0	0	0
168	Low Income	0	0	0	0	0	0	0	0	0	0	0
169	Small C&I	3	0	0	1	2	2	1	0	0	0	0
170	Medium C&I	0	2	1	4	5	4	0	0	1	1	0
171	Large C&I	0	0	0	0	0	0	0	0	0	0	0
172	Total	3	2	1	5	7	6	1	0	1	1	0
173	22. Number of customers, by customer class, required to submit new deposits or increased deposits during the period											
174	Residential	0	0	0	0	0	0	0	0	0	0	0
175	Low Income	0	0	0	0	0	0	0	0	0	0	0
176	Small C&I	0	0	1	1	0	0	0	1	0	0	1
177	Medium C&I	1	3	2	10	1	1	0	1	0	0	1
178	Large C&I	0	0	0	0	0	0	0	0	0	0	0
179	Total	1	3	3	11	1	1	0	2	0	0	2
180	23. Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period											
181	Residential	0	0	0	0	0	0	0	0	0	0	0
182	Low Income	0	0	1	0	0	0	0	0	0	0	0
183	Small C&I	0	0	1	0	0	2	1	0	0	1	0
184	Medium C&I	0	0	0	0	4	2	0	0	0	2	0
185	Large C&I	0	0	0	0	0	0	0	0	0	0	0
186	Total	0	0	1	0	4	4	1	0	0	3	0
187	24. Number of customers, by customer class, whose deposits were returned in full during the period											
188	Residential	0	0	0	0	0	0	0	0	0	0	0
189	Low Income	0	0	0	0	0	0	0	0	0	0	0
190	Small C&I	0	2	0	2	0	1	0	0	2	1	0
191	Medium C&I	0	0	1	0	2	1	0	1	1	5	3
192	Large C&I	0	0	0	0	0	0	0	0	0	0	0
193	Total	0	2	1	2	2	2	0	1	3	6	3

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Line #	DATA REQUESTS	2022											
		JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
155	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
156	Total	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
157	18. Number of customers, by customer class, dropping off an AMP program during the period												
158	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
159	Low Income	106	63	67	23	109	122	127	191	261	127	129	142
160	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0
161	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
162	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
163	Total	106	63	67	23	109	122	127	191	261	127	129	142
164	19. Number of customers enrolling in the low-income discount rate program during the period	214	179	159	113	247	148	277	170	178	158	187	118
165	20. Number of customers dropping off the low-income discount rate program during the period	115	97	85	132	111	372	164	178	149	160	120	127
166	21. Number of by customers, by customer class, with required deposits with the Company at the beginning of the period												
167	Residential	0	0	0	0	0	0	0	0	0	0	0	0
168	Low Income	0	0	0	0	0	0	0	0	0	0	0	0
169	Small C&I	0	0	0	5	7	0	2	1	1	1	1	2
170	Medium C&I	1	0	0	0	0	6	0	0	0	0	2	0
171	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
172	Total	1	0	0	5	7	6	2	1	1	1	3	2
173	22. Number of customers, by customer class, required to submit new deposits or increased deposits during the period												
174	Residential	0	0	0	0	0	0	0	0	0	0	0	0
175	Low Income	0	0	0	0	0	0	0	0	0	0	0	0
176	Small C&I	0	0	0	1	0	1	1	1	0	0	1	1
177	Medium C&I	0	0	0	0	0	0	0	0	2	1	0	0
178	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
179	Total	0	0	0	1	0	1	1	1	1	2	2	1
180	23. Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period												
181	Residential	0	0	0	0	0	0	0	0	0	0	0	0
182	Low Income	0	0	0	0	0	0	0	0	0	0	0	0
183	Small C&I	0	0	1	0	0	0	0	1	1	1	1	0
184	Medium C&I	0	0	0	0	1	0	0	0	0	0	0	0
185	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
186	Total	0	0	1	0	1	0	0	1	1	1	1	0
187	24. Number of customers, by customer class, whose deposits were returned in full during the period.												
188	Residential	0	0	0	0	0	0	0	0	0	0	0	0
189	Low Income	0	0	0	0	0	0	0	0	0	0	0	0
190	Small C&I	0	1	1	4	0	0	0	0	4	1	0	0
191	Medium C&I	0	0	1	0	2	0	0	0	0	0	0	0
192	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
193	Total	0	1	2	4	2	0	0	0	4	1	0	0