FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (ELECTRIC DIVISION)

5 Small C&I \$235,731 \$251,846 \$251,346 6 Medium C&I \$225,4739 \$24,816.15 \$24,771 7 Large C&I \$1,474,158 \$1,480,552 \$1,484,85 8 Total \$10,154,799 \$10,208,887 \$10,124,99 9 Z. Accounts Receivable \$10,244,991 \$10,208,887 \$10,124,99 10 Residential \$2,746,451 \$3,199,090 \$3,329,31 11 Low Income \$56,962,33 \$7,233,623 \$7,636,01 12 Small C&I \$79,222 \$92,722 \$12,721 13 Medium C&I \$374,882 \$504,563 \$509,33 14 Large C&I \$351,417 \$378,225 \$94,782 15 Total \$10,422,945 \$11,458,612 \$11,833,11 16 Jow Income \$13,175,55 \$14,042 \$10,82,945 17 Recidential \$80,018 \$82,291 \$11,212 10 Low Income \$13,175,55 \$144,042 \$15,21 11 Large C&I \$0 \$4,494 \$1,51 12 Large C&I \$0 \$4,494 \$1,51 <th></th> <th></th> <th>2023</th> <th>2023</th> <th>2023</th>			2023	2023	2023
1. Reported Revenues		DATA REQUESTS	JANUARY	FEBRUARY	MARCH
Section Sect					
Low Income					
Semant Call				\$4,989,013	
Medium C&I			\$957,977		\$990,188
Medium CAI	5	Small C&I	\$235,731	\$251,846	\$251,366
Total	6	Medium C&I	\$2,254,739	\$2,481,615	\$2,475,18
Total					
1					
10			\$10,154,799	\$10,208,887	\$10,122,1
11					
12					
Medelum CRI	11				
14 Large C&I	12	Small C&I			\$111,28
15	13	Medium C&I	\$374,892	\$504,563	\$508,356
Total	14	Large C&I	\$254,147	\$378,235	\$248,646
15 3. Gross Write-offs	15		\$10,422,945	\$11.458.612	\$11.833.7
17		3 Gross Write-offs	4-0,:,::0	4-0, 100,000	+ ,,-
18			600.010	602.024	6117.25
Small C&I	10	Residential	\$00,010		
Medium C&I			\$137,333		
Large C&I					
223 A. Wirele file Recoveries					
223 A. Wirele file Recoveries		Large C&I			
23 4. Write off Recoveries		Total	\$237,783	\$233,028	\$288,817
Residential S4157 S3,839 S3,852 S5 S5 Small (Ril S5 Small (Ril S5 S5 S5 S5 S5 S5 S5 S	23	Write off Recoveries			
15 15 15 15 15 15 15 15			\$4 157	\$3,839	\$3.852
Small CRI					
Medium (& S S S S S S S					
Large C&I					
Total S9,698 S4,876 S5,368					
1					
2	29	Total	\$9,698	\$4,876	\$6,368
1. Any increase, or requested increase, to bank lines of credit 2. Any issuance of dividends, justine to size dividends, increase in dividend amounts, and plans to increase dividend amounts 3. A Credit Rating Agency actions 3. A Credit Ra		<u> </u>			
1. Any increase, or requested increase, to bank lines of credit 2. Any issuance of dividends, justine to size dividends, increase in dividend amounts, and plans to increase dividend amounts 3. A Credit Rating Agency actions 3. A Credit Ra		C. Financial Health Information:		1	1
2. Ary issuance of dividends, plans to issue dividends, increase in dividend and an analysis of the property					
A credit Rating Agency actions Please refer to DPU 20-58(D) Attachment FG&E (Q1-30-58)			1		
34 3. Capital markets access 36 4. Credit Raine Agency actions 37 0. Customer-specific data, including: 38 1. Number of customers, by customer class; 40 1. Number of customers, by customer class; 41 5 5 5 6 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1	33	amounts, and plans to increase dividend amounts	Please refer to DDI	I 20-58(D) Attachmo	nt FG&F (O1 2
		3 Canital markets access		Jojo/ Accelline	
37 D. Customer-specific data, including:		A. Cradit Pating Agency actions	4		
37 D. Customer-specific data, Including:		4. Credit Rating Agency actions			
1. Number of customers, by customer class;					
Residential 21,034 20,880 20,831 40 10 10 10 10 10 10 1		D. Customer-specific data, including:			
Residential 21,034 20,880 20,881		Number of customers, by customer class;	1	1	1
10	39	Residential	21,034	20,880	20,830
Small CR 2,521 2,514 2,508					
Medium (&I) 1,531 1,533 1,536		Small C&I			
Large C&I 31 31 31 30,281 30,291 30,291 30,281 3					
2					
46	44	Total	30,291	30,291	30,286
46				_	1
A		2. Number of customers, by customer class, disconnected during the period			1
132		Residential	422	440	40
Assemble Assemble	47		132	118	48
Medium (&)			10	3	5
Solution Solution					
Total 144 126 59					
3. Number of customers, by customer class, receiving disconnection notices					
1,243 1,214 1,564	51		144	126	59
1,243					1
1,243					1
1,243	53	Residential	4	4.5	
Second Call			1,243	1,214	1,564
Medium (&)			40	63	07
1,342					
10		Large C&I			
	58	Total	1,342	1,333	1,717
					1
1.00 1.00	59	4. Number of customers, by customer class, reconnected during the period			1
1.00 1.00	60	Residential	400	400	2.
Small CRI 7 5 3	61	Low Income	109	102	34
Medium (& 1 4 3		Small C&I	7	5	3
64					
Total State of customers, by customer class, assessed reconnection fees or State of customers, by customer class, assessed reconnection fees or Charges during the period State of Charges					
S. Number of customers, by customer class, assessed reconnection fees or charges during the period of					
66 charges during the period 67 Residential 119 95 46 68 Low Income 33 15 8 69 Small C&I 5 7 5 70 Medium C&I 3 5 2 71 Large C&I 0 0 0 0 72 Total 160 122 61 6. Number of customers, by customer class, assessed credit card fees or charges during the period 0 0 0 73 Low Income 0 0 0 0 75 Low Income 0 0 0 0 75 Small C&I 0 0 0 0 77 Medium C&I 0 0 0 0 78 Large C&I 0 0 0 0 79 Total 0 0 0 0 70 Total 0 0 0 0 <td>כס</td> <td></td> <td>11/</td> <td>111</td> <td>40</td>	כס		11/	111	40
67 Residential 119 95 46 68 Low Income 33 15 8 69 Small C&I 5 7 5 70 Medium C&I 3 5 2 7 5 71 Large C&I 0 10 10 0		 number of customers, by customer class, assessed reconnection fees or 			1
15		charges during the period			
Small C&I 5 7 5					
Small C&I 5 7 5	68	Low Income	33	15	8
Medium (&) 3 5 2	69	Small C&I	5	7	5
1					
Total 160 122 61					
6. Number of customers, by customer class, assessed credit card fees or 21 charges during the period					
73			160	122	61
74 Residential 0 0 0 75 Low Income 0 0 0 0 76 Small C&I 0 0 0 0 77 Medium C&I 0 0 0 0 78 Large C&I 0 0 0 0 79 Total 0 0 0 0 7. Number of customers, by customer class, assessed late payment fees or charges during the period charges during the period 0 0 0 80 Residential 0 0 0 0					1
15	72	6. Number of customers, by customer class, assessed credit card fees or			
76	72	Number of customers, by customer class, assessed credit card fees or charges during the period			
76	72 73 74	Number of customers, by customer class, assessed credit card fees or charges during the period	0		
77 Medium C&I 0 0 0 78 Large C&I 0 0 0 0 9 Total 0 0 0 0 7. Number of customers, by customer class, assessed late payment fees or charges during the period 0 0 0 81 Residential 0 0 0 0	72 73 74	Number of customers, by customer class, assessed credit card fees or charges during the period Residential			
78	72 73 74 75	Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low Income	0	0	0
79	72 73 74 75 76	Number of Customers, by customer class, assessed credit card fees or charges during the period Residential Low Income Small C&I	0	0	0
7. Number of customers, by customer class, assessed late payment fees or charges during the period 81 Residential 0 0 0 0	73 74 75 76 77	Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low Income Small C&I Medium C&I	0 0 0	0 0	0 0
80 charges during the period 81 Residential 0 0 0	73 74 75 76 77	Knimber of customers, by customer class, assessed credit card fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I	0 0 0	0 0 0	0 0 0
80 charges during the period 81 Residential 0 0 0	73 74 75 76 77	Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low Income Small C&I Medium C&I Large C&I Total	0 0 0	0 0 0	0 0 0
81 Residential 0 0 0	73 74 75 76 77	Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low Income Small C&I Medium C&I Large C&I Total	0 0 0	0 0 0	0 0 0
	72 73 74 75 76 77 78 79	6. Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total 7. Number of customers, by customer class, assessed late payment fees or	0 0 0	0 0 0	0 0 0
	72 73 74 75 76 77 78 79	6. Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total 7. Number of customers, by customer class, assessed late payment fees or charges during the period	0 0 0 0	0 0 0 0 0	0 0 0 0
	72 73 74 75 76 77 78 79	6. Number of customers, by customer class, assessed credit card fees or charge during the period Residential Low income Small C&I Medium C&I Large C&I Total Total Total Total Number of customers, by customer class, assessed late payment fees or charges during the period Residential	0 0 0 0 0	0 0 0 0 0	0 0 0 0 0
	73 74 75 76 77 78 79 80 81 82	6. Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total 7. Number of customers, by customer class, assessed late payment fees or charges during the period Residential Low income	0 0 0 0 0	0 0 0 0 0	0 0 0 0 0
	72 73 74 75 76 77 78 79 80	6. Number of customers, by customer class, assessed credit card fees or charge during the period Residential Low income Small C&I Medium C&I Large C&I Total Total Total Total Number of customers, by customer class, assessed late payment fees or charges during the period Residential	0 0 0 0 0	0 0 0 0 0	0 0 0 0 0

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (ELECTRIC DIVISION)

Line#	DATA REQUESTS	JANUARY	2023 FEBRUARY	2023 MARCH
85 86	Large C&i Total	627	2 624	4 695
80	Number of customers, by customer class, taking service at the beginning of	027	024	093
	the period under existing deferred payment arrangements *Includes Arrears			
87	Forgiveness plans			
88	Residential	665	699	759
89	Low Income	684	736	772
90 91	Small C&I	14 15	19 15	17 17
92	Medium C&I Large C&i	0	0	0
93	Total	1378	1469	1565
33	Number of customers by customer class, completing deferred payment	1570	1403	1303
94	arrangements during the period			
95	Residential	13	10	13
96	Low Income	5	3	2
97	Small C&I	0	0	0
98 99	Medium C&I	0	0	2
100	Large C&I Total	19	0 13	0 17
100	10. Number of customers, by customer class, enrolling in new deferred	17	13	- 17
101	payment arrangements during the period			
102	Residential	315	372	353
103	Low Income	85	70	102
104	Small C&I	10	12	12
105	Medium C&I	10	13	22
106	Large C&I	0	0	0
107	Total 11 Number of customers by customer class reposatiating deferred payment	420	467	489
108	11. Number of customers, by customer class, renegotiating deferred payment arrangements during the period			
109	Residential	11	10	19
110	Low Income	5	2	4
111	Small C&I	0	0	0
112	Medium C&I	1	0	4
113	Large C&I	0	0	0
114	Total	17	12	27
115	 Number of customers taking service at the beginning of the period under existing hardship protections 			
116	Residential	N/A	N/A	N/A
117	Low Income	5.168	5.324	5.345
118	Small C&I	N/A	N/A	N/A
119	Medium C&I	N/A	N/A	N/A
120	Large C&I	N/A	N/A	N/A
121	Total	5,168	5,324	5,345
122	13. Number of customers completing hardship protections during the period Residential		****	
123 124	Low Income	N/A 170	N/A 149	N/A 173
125	Small C&I	1/0 N/A	149 N/A	1/3 N/A
126	Medium C&I	N/A	N/A	N/A
127	Large C&I	N/A	N/A	N/A
128	Total	170	149	173
	14. Number of customers enrolling in new hardship protections during the			
129	period			
130	Residential	N/A	N/A	N/A
131	Low Income Small C&I	280 N/A	305 N/A	194 N/A
133	Medium C&I	N/A N/A	N/A N/A	N/A N/A
134	Large C&I	N/A	N/A	N/A
135	Total	280	305	194
	15. Number of customers, by customer class, completing an AMP program		1	
136	during the period			
137	Residential	N/A	N/A	N/A
137 138	Residential Low Income	5	17	10
137 138 139	Residential Low Income Small C&I AFP	5	17 0	10 0
137 138 139 140	Residential Low Income Small C&I AFP Medium C&I	5 0 N/A	17 0 N/A	10 0 N/A
137 138 139 140 141	Residential Low Income Small C&I AFP	5 0 N/A N/A	17 0 N/A N/A	10 0 N/A N/A
137 138 139 140	Residential Low Income Small C&I AFP Medium C&I Large C&I	5 0 N/A	17 0 N/A	10 0 N/A
137 138 139 140 141	Residential Lov income Small C&I AFP Medium C&I Large C&I Total	5 0 N/A N/A	17 0 N/A N/A	10 0 N/A N/A
137 138 139 140 141 142	Residential Low income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program	5 0 N/A N/A	17 0 N/A N/A	10 0 N/A N/A
137 138 139 140 141	Residential Low income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period	5 0 N/A N/A	17 0 N/A N/A	10 0 N/A N/A
137 138 139 140 141 142	Residential Low income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program	5 0 N/A N/A 5	17 0 N/A N/A 17	10 0 N/A N/A 10
137 138 139 140 141 142 143 144 145 146	Residential Low income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low income Small C&I AFP	5 0 N/A N/A 5 5 N/A 32 0	17 0 N/A N/A 17 17	10 0 N/A N/A 10 N/A 70
137 138 139 140 141 142 143 144 145 146 147	Residential Lov income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Lov income Small C&I AFP Medium C&I	5 0 N/A N/A 5 5 N/A 32 0 N/A	17 0 N/A N/A 17 17 N/A 67 0 N/A	10 0 N/A N/A 10
137 138 139 140 141 142 143 144 145 146 147 148	Residential Low income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low income Small C&I AFP Medium C&I Large C&I	5 0 N/A N/A 5 N/A 32 0 N/A N/A	17 0 N/A N/A 17 17 N/A 67 0 N/A N/A	10 0 N/A N/A 10 N/A 70 0 N/A N/A
137 138 139 140 141 142 143 144 145 146 147	Residential Lov income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Lov income Small C&I AFP Medium C&I Large C&I Total	5 0 N/A N/A 5 5 N/A 32 0 N/A	17 0 N/A N/A 17 17 N/A 67 0 N/A	10 0 N/A N/A 10
137 138 139 140 141 142 143 144 145 146 147 148 149	Residential Low income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low income Small C&I AFP Medium C&I Large C&I Total 17. Number of customers, by customer class, renolling in an AMP program	5 0 N/A N/A 5 N/A 32 0 N/A N/A	17 0 N/A N/A 17 17 N/A 67 0 N/A N/A	10 0 N/A N/A 10 N/A 70 0 N/A N/A
137 138 139 140 141 142 143 144 145 146 147 148 149	Residential Lov income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Lov income Small C&I AFP Medium C&I Large C&I Total 17. Number of customers, by customer class, re-enrolling in an AMP program during the period	5 0 N/A N/A 5 N/A 32 0 N/A N/A 32	17 0 N/A N/A 17 17 N/A 67 0 N/A N/A 67	10 0 N/A N/A 10 10 N/A 70 0 N/A N/A 70
137 138 139 140 141 142 143 144 145 146 147 148 149	Residential Low income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low income Small C&I AFP Medium C&I Large C&I Total 17. Number of outstomers, by customer class, re-enrolling in an AMP program during the period Residential Residential	5 0 N/A N/A 5 N/A 32 0 N/A N/A 32	17 0 N/A N/A 17 17 17 N/A 67 0 N/A N/A 67	10 0 N/A N/A 10 N/A 70 0 N/A N/A 70
137 138 139 140 141 142 143 144 145 146 147 148 149 150 151 152	Residential Lov income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Lov income Small C&I AFP Medium C&I Large C&I Total 17. Number of customers, by customer class, re-enrolling in an AMP program during the period	5 0 N/A N/A 5 5 N/A 32 0 N/A N/A 32	17 0 N/A N/A 17 17 17 N/A 67 0 N/A N/A N/A N/A N/A	10 0 N/A N/A 10 N/A 10 N/A N/A N/A N/A
137 138 139 140 141 142 143 144 145 146 147 148 149 150 151 152 153	Residential Low income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low income Small C&I AFP Medium C&I Large C&I Total 17. Number of outstomers, by customer class, re-enrolling in an AMP program during the period Residential Residential	5 0 N/A N/A 5 N/A 32 0 N/A N/A N/A N/A N/A	17 0 N/A N/A 17 17 N/A 67 0 N/A N/A 67 0 N/A N/A N/A N/A N/A	10 0 N/A N/A 10 N/A 70 0 N/A N/A 70
137 138 139 140 141 142 143 144 145 146 147 148 149 150 151 152	Residential Low Income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 17. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 17. Number of customers, by customer class, re-enrolling in an AMP program during the period Residential Low Income Small C&I Medium C&I Large C&I Medium C&I Large C&I Medium C&I Large C&I	5 0 N/A N/A 5 5 N/A 32 0 N/A N/A 32	17 0 N/A N/A 17 17 17 N/A 67 0 N/A N/A N/A N/A N/A	10 0 N/A N/A 10 N/A 10 N/A N/A N/A N/A
137 138 139 140 141 142 143 144 145 146 147 148 149 150 151 152 153 154	Residential Lov income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Lov income Small C&I AFP Medium C&I Large C&I Total 17. Number of customers, by customer class, re-enrolling in an AMP program during the period Residential Lov income Small C&I Residential Lov income Small C&I Medium C&I	5 0 N/A N/A N/A 5 N/A 32 0 N/A N/A 32 N/A N/A N/A	17 0 N/A N/A 17 17 17 0 N/A 67 0 N/A N/A N/A N/A N/A	10 0 N/A N/A 10 N/A 70 0 N/A N/A N/A N/A N/A
137 138 139 140 141 142 143 144 145 146 147 150 151 152 153 154 155 156	Residential Low Income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 17. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low Income Small C&I AFP Medium C&I Large C&I Total 17. Number of customers, by customer class, re-enrolling in an AMP program during the period Residential Low Income Small C&I Medium C&I Large C&I Medium C&I Large C&I Medium C&I Large C&I	5 0 N/A N/A 5 N/A 32 0 N/A N/A N/A N/A N/A N/A	17 0 N/A N/A 17 17 17 0 N/A 67 0 N/A N/A N/A N/A N/A N/A	10 0 N/A N/A 10 N/A 70 0 N/A N/A N/A N/A N/A N/A
137 138 140 141 142 143 144 145 147 148 149 150 151 152 153 154 155 156	Residential Lov income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Lov income Small C&I AFP Medium C&I Large C&I Total 17. Number of customers, by customer class, re-enrolling in an AMP program during the period Residential Lov income Small C&I AFP Medium C&I Large C&I Total 18. Number of customers, by customer class, re-enrolling in an AMP program during the period Residential Lov income Small C&I Medium C&I Large C&I Total 18. Number of customers, by customer class, dropping off an AMP program during the period	5 0 N/A N/A S S S N/A	17 0 N/A N/A 17 17 N/A 67 0 N/A N/A N/A N/A N/A N/A N/A	10 0 N/A N/A 10 10 N/A 70 0 N/A N/A N/A N/A N/A N/A
137 138 140 141 142 143 144 145 146 147 148 149 150 151 152 153 154 155 156	Residential Low Income Small C&I APP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Low Income Small C&I APP Medium C&I Large C&I Total 17. Number of customers, by customer class, re-enrolling in an AMP program during the period Residential Low Income Small C&I APP Medium C&I Large C&I Total 18. Number of customers, by customer class, re-enrolling in an AMP program during the period Residential Low Income Small C&I Medium C&I Large C&I Total 18. Number of customers, by customer class, dropping off an AMP program during the period Residential Residential Residential Residential Residential Residential Residential Residential	5 0 N/A N/A 5 S N/A 5 S N/A S 2 O N/A	17 0 N/A N/A 17 17 17 0 N/A 67 0 N/A N/A N/A N/A N/A	10 0 N/A N/A 10 10 N/A 70 0 N/A N/A 70 0 N/A N/A N/A N/A
137 138 140 141 142 143 144 145 147 148 149 150 151 152 153 154 155 156	Residential Lov income Small C&I AFP Medium C&I Large C&I Total 16. Number of customers, by customer class, enrolling in an AMP program during the period Residential Lov income Small C&I AFP Medium C&I Large C&I Total 17. Number of customers, by customer class, re-enrolling in an AMP program during the period Residential Lov income Small C&I AFP Medium C&I Large C&I Total 18. Number of customers, by customer class, re-enrolling in an AMP program during the period Residential Lov income Small C&I Medium C&I Large C&I Total 18. Number of customers, by customer class, dropping off an AMP program during the period	5 0 N/A N/A S S S N/A	17 0 N/A N/A 17 17 N/A 67 0 N/A N/A N/A N/A N/A N/A N/A	10 0 N/A N/A 10 10 N/A 70 0 N/A N/A N/A N/A N/A N/A

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (ELECTRIC DIVISION)

		2023	2023	2023
Line#	DATA REQUESTS	JANUARY	FEBRUARY	MARCH
162	Large C&I	N/A	N/A	N/A
163	Total	123	33	93
	19. Number of customers enrolling in the low-income discount rate program			
164	during the period	281	307	196
	20. Number of customers dropping off the low-income discount rate program			
165	during the period	170	152	175
	21. Number of by customers, by customer class, with required deposits with			
166	the Company at the beginning of the period			
167	Residential	0	0	0
168	Low Income	0	0	0
169	Small C&I	0	0	2
170	Medium C&I	1	0	3
171	Large C&I	0	0	0
172	Total	1	0	5
	22. Number of customers, by customer class, required to submit new deposits			
173	or increased deposits during the period			
174	Residential	0	0	0
175	Low Income	0	0	0
176	Small C&I	0	0	1
177	Medium C&I	0	0	2
178	Large C&I	0	0	0
179	Total	0	0	3
	23. Number of customers, by customer class, whose required deposits were			
180	reduced in part or foregone during the period			
181	Residential	0	0	0
182	Low Income	0	0	0
183	Small C&I	0	0	0
184	Medium C&I	0	0	0
185	Large C&I	0	0	0
186	Total	0	0	0
	24. Number of customers, by customer class, whose deposits were returned in			
187	full during the period			
188	Residential	0	0	0
189	Low Income	0	0	0
190	Small C&I	0	0	1
191	Medium C&I	2	2	2
192	Large C&I	0	0	0
193	Total	2	2	3

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (GAS DIVISION)

ine#	DATA REQUESTS	2023 JANUARY	2023 FEBRUARY	2023 MARCH
1 B.B	ad Debt Expense Cost Tracking:			
2 1	L. Reported Revenues			
3	Residential	\$3,808,457	\$3,699,300	\$3,232,25
4	Low Income	\$935,997	\$962,753	\$894,975
5	Small C&I	\$1,044,209	\$1,032,445	\$922,906
6	Medium C&I	\$1,300,522	\$1,286,756	\$1,210,61
7	Large C&I	\$671,490	\$614,503	\$567,134
	Total 2. Accounts Receivable	\$7,760,676	\$7,595,758	\$6,827,87
10	Residential	\$1,493,731	\$1,972,119	\$2,319,35
11	Low Income	\$3,287,864	\$3,780,690	\$4,263,13
12	Small C&I	\$146,339	\$238,730	\$261,300
13	Medium C&I	\$147,953	\$191,746	\$149,120
14	Large C&I	\$164,869	\$270,564	\$213.185
15	Total	\$5,240,756	\$6,453,848	\$7,206,09
16 3	3. Gross Write-offs			
17	Residential	\$52,322	\$67,149	\$30,556
18	Low Income	\$115,526	\$87,060	\$89,388
19	Small C&I	\$2,835	\$6,139	\$5,222
20	Medium C&I	\$0	\$0	\$142
21	Large C&I	\$0	\$0	\$0
22	Total	\$170,683	\$160,348	\$125,309
	1. Write off Recoveries			
24	Residential	\$7,688	\$4,732	\$3,339
25	Low Income	\$765	\$631	\$3,974
26	Small C&I	\$211	\$198	\$136
27	Medium C&I	\$0	\$0	\$0
28	Large C&I	\$0	\$0	\$0
29	Total	\$8,665	\$5,561	\$7,449
30		ļ		
31 C. F i	inancial Health Information:		l	
J∠]	L. Any increase, or requested increase, to bank lines of credit 2. Any issuance of dividends, plans to issue dividends, increase in	-		
		Bloaro refer to DD	U 20-58(D) Attachme	mt EG P.E (O1 3)
	dividend amounts, and plans to increase dividend amounts 3. Capital markets access	r lease refer to DP	υ 20-36(D) Attachme	iii ruat (Q1 20
	8. Capital markets access 1. Credit Rating Agency actions	4		
36	Credit rading Agency actions	1	ı	
	ustomer-specific data, including:	1		
	L. Number of customers, by customer class;		1	
39	Residential	11,194	11,064	11,057
40	Low Income	3,504	3.632	3,640
41	Small C&I	1.453	1.455	1,458
42	Medium C&I	263	262	263
43	Large C&I	27	27	27
44	Total	16,441	16,440	16,445
	2. Number of customers, by customer class, disconnected during the			
45 F	period		1	
46	Residential	14	44	2
47	Low Income			
48	Small C&I	3	2	3
49	Medium C&I	0	0	0
50	Large C&I	0	0	0
51	Total	17	46	5
	Number of customers, by customer class, receiving disconnection			
52 r 53	notices during the period Residential			
53	Residential	129	197	183
		11	20	24
55	Small C&I Medium C&I	11 3		
56 57		0	0	3
58	Large C&I Total	143	218	210
	1. Number of customers, by customer class, reconnected during the	143	210	210
	s. Number of customers, by customer class, reconnected during the period		1	
60 F	Residential		1	—
61	Low Income	12	41	2
62	Small C&I	2	1	0
63	Medium C&I	0	0	0
64	Large C&I	0	0	0
65	Total	14	42	2
	5. Number of customers, by customer class, assessed reconnection fees		·-	
	or charges during the period		1	
67	Residential	13	19	25
68	Low Income	2	2	1
69	Small C&I	1	1	0
70	Medium C&I	0	0	0
71	Large C&I	0	0	0
72	Total	16	22	26
6	5. Number of customers, by customer class, assessed credit card fees or			
73 c	charges during the period			
74	Residential	0	0	0
75	Low Income	0	0	0
76	Small C&I	0	0	0
77	Medium C&I	0	0	0
78	Large C&I	0	0	0
79	Total	0 0		0
	7. Number of customers, by customer class, assessed late payment fees			
80 c	or charges during the period			
81	Residential	0	0	0
82	Low Income	0	0	0
		184	219	226
83	Small C&I Medium C&I	28	34	25

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (GAS DIVISION)

Line#	DATA REQUESTS	JANUARY 4	2023 FEBRUARY	2023 MARCH
86	Large C&I Total	216	256	254
	8. Number of customers, by customer class, taking service at the			
	beginning of the period under existing deferred payment arrangements			
87	*Includes Arrears Forgiveness plans			
88	Residential	487	534	611
89 90	Low Income Small C&I	541 17	602	643
90	Small C&I Medium C&I	17	16 4	16 3
92	Large C&I	0	0	0
93	Total	1046	1156	1273
	Number of customers by customer class, completing deferred			
94	payment arrangements during the period.			
95	Residential	12	5	12
96	Low Income	2	4	3
97	Small C&I Medium C&I	0	0	2
98 99	Large C&I	0	0	0
100	Total	14	9	17
	10. Number of customers, by customer class, enrolling in new deferred		-	
101	payment arrangements during the period			
102	Residential	268	312	293
103	Low Income	70	70	91
104	Small C&I	12	10	22
105 106	Medium C&I Large C&I	0	0	0
106	Large C&I Total	351	396	407
107	11. Number of customers, by customer class, renegotiating deferred	331	330	407
108	payment arrangements during the period			
109	Residential	8	7	12
110	Low Income	5	1	4
111	Small C&I	0	0	2
112	Medium C&I	0	0	0
113	Large C&I	0	0	0
114	Total 12. Number of customers taking service at the beginning of the period	13	ð	18
115	under existing hardship protections			
116	Residential	N/A	N/A	N/A
117	Low Income	3,499	3.631	3.638
118	Small C&I	N/A	N/A	N/A
119	Medium C&I	N/A	N/A	N/A
120	Large C&I	N/A	N/A	N/A
121	Total	3,499	3,631	3,638
	13. Number of customers completing hardship protections during the			
122 123	period Residential	N/A	N/A	N/A
124	Low Income	134	113	153
125	Small C&I	N/A	N/A	N/A
126	Medium C&I	N/A	N/A	N/A
127	Large C&I	N/A	N/A	N/A
128	Total	134	113	153
129	14. Number of customers enrolling in new hardship protections during			
130	the period Residential	N/A	N/A	N/A
131	Low Income	219	245	160
132	Small C&I	N/A	N/A	N/A
133	Medium C&I	N/A	N/A	N/A
134	Large C&I	N/A	N/A	N/A
135	Total	219	245	160
	15. Number of customers, by customer class, completing an AMP			
136	program during the period			21/2
137	Residential Low Income	N/A 5	N/A 15	N/A 9
138	Low Income Small C&I AFP	0	15 0	0
140	Medium C&I	N/A	N/A	N/A
141	Large C&I	N/A	N/A	N/A
142	Total	5	15	9
	16. Number of customers, by customer class, enrolling in an AMP			
143	program during the period			
144	Residential	N/A	N/A	N/A
145	Low Income	21	61	58
146 147	Small C&I AFP Medium C&I	0 N/A	0 N/A	0 N/A
147	Large C&I	N/A N/A	N/A N/A	N/A N/A
149	Total	21	61	58
	17. Number of customers, by customer class, re-enrolling in an AMP	-		
150	program during the period			
151	Residential	N/A	N/A	N/A
152	Low Income	N/A	N/A	N/A
153	Small C&I	N/A	N/A	N/A
154	Medium C&I	N/A N/A	N/A N/A	N/A N/A
	Large C&I Total			
156	18. Number of customers, by customer class, dropping off an AMP	N/A	N/A	N/A
157	program during the period			
158	Residential	N/A	N/A	N/A
159	Low Income	108	29	70
160	Small C&I AFP	0	0	0
161	Medium C&I	N/A	N/A	N/A
162	Large C&I	N/A	N/A	N/A
163	Total	108	29	70

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (GAS DIVISION)

19		Ī			
19. Number of customers encolling in the low-income discount rate 221 240 161			2023	2023	2023
154	Line #		JANUARY	FEBRUARY	MARCH
20. Number of customers dropping off the low-income discount rate 133 113 155 155 157 15					
155 program during the period 133 113 155	164		221	240	161
21. Number of by customers, by customer class, with required deposits with the Company at the beginning of the period 0					
166	165		133	113	155
167 Residential 0 0 0 0 0 0 0 158 Lose Incrome 0 0 0 0 0 0 0 0 0					
1568					
169				_	_
170 Medium C&I					
171	169	Small C&I	0	0	0
172 Total	170	Medium C&I	0	0	0
22. Number of customers, by customer class, required to submit new deposits of increased deposits during the period 0	171	Large C&I	0	0	0
173 deposits or increased deposits during the period	172	Total	0	0	0
174 Residential 0 0 0 0 0 0 175 Love Income 0 0 0 0 0 0 0 0 0		22. Number of customers, by customer class, required to submit new			
175	173	deposits or increased deposits during the period			
176	174	Residential	0	0	0
177 Medium C&I 0 1 0 1 0 1 1 0 1 1	175	Low Income	0	0	0
178	176	Small C&I	0	0	0
Total	177	Medium C&I	0	1	0
23. Number of customers, by customer class, whose required deposits	178	Large C&I	0	0	0
180 were reduced in part or foregone during the period	179	Total	0	1	0
181 Residential 0 0 0 0 0 1 182 Low Income 0 0 0 0 0 0 183 Small C&I 0 0 0 0 0 0 0 183 Small C&I 0 0 0 0 0 0 0 0 0		23. Number of customers, by customer class, whose required deposits			
182	180	were reduced in part or foregone during the period			
183 Small C&I 0 1 0 1 0 1 1 0 1 1	181	Residential	0	0	0
184	182	Low Income	0	0	0
185	183	Small C&I	0	1	0
186 Total 24. Number of customers, by customer class, whose deposits were	184	Medium C&I	0	0	0
24. Number of customers, by customer class, whose deposits were	185	Large C&I	0	0	0
187 returned in full during the period. 188 Residential 0 0 0 189 Low Income 0 0 0 190 Small C&I 1 0 0 191 Medium C&I 0 1 2 192 Large C&I 0 0 0	186	Total	0	1	0
187 returned in full during the period. 188 Residential 0 0 0 189 Low Income 0 0 0 190 Small C&I 1 0 0 191 Medium C&I 0 1 2 192 Large C&I 0 0 0		24. Number of customers, by customer class, whose deposits were			
188 Residential 0 0 0 0 189 Low income 0 0 0 0 0 190 Small (&l 1 0 0 0 191 191 Medium (&l 1 0 0 1 2 192 Large (&l 0 0 0 0 0 0 0 0 0	187	returned in full during the period.			
190 Small C&l 1 0 0 191 Medium C&l 0 1 2 192 Large C&l 0 0 0 0 0	188		0	0	0
190 Small C&l 1 0 0 191 Medium C&l 0 1 2 192 Large C&l 0 0 0 0 0	189	Low Income	0	0	0
192 Large C&I 0 0 0		Small C&I	í	0	0
192 Large C&I 0 0 0	191	Medium C&I	0	1	2
	192	Large C&I	0	0	0
	193	Total	1	1	2