

**FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL
DPU 20-58D DATA
(ELECTRIC DIVISION)**

Line #	DATA REQUESTS	2023	2023	2023
		JANUARY	FEBRUARY	MARCH
1	B. Bad Debt Expense Cost Tracking:			
2	1. Reported Revenues			
3	Residential	\$5,232,194	\$4,989,013	\$4,920,586
4	Low Income	\$957,977	\$1,005,861	\$990,188
5	Small C&I	\$235,731	\$251,846	\$251,366
6	Medium C&I	\$2,754,739	\$2,481,615	\$2,475,184
7	Large C&I	\$1,474,158	\$1,480,552	\$1,484,819
8	Total	\$10,154,799	\$10,208,887	\$10,122,144
9	2. Accounts Receivable			
10	Residential	\$2,746,451	\$3,199,409	\$3,329,375
11	Low Income	\$6,968,233	\$7,283,623	\$7,636,059
12	Small C&I	\$79,222	\$92,782	\$111,283
13	Medium C&I	\$374,882	\$504,563	\$508,356
14	Large C&I	\$254,147	\$378,235	\$248,646
15	Total	\$10,422,945	\$11,458,612	\$11,833,719
16	3. Gross Write-offs			
17	Residential	\$88,018	\$82,921	\$117,250
18	Low Income	\$137,555	\$144,042	\$165,926
19	Small C&I	\$12,211	\$1,571	\$4,023
20	Medium C&I	\$0	\$4,494	\$1,618
21	Large C&I	\$0	\$0	\$0
22	Total	\$237,783	\$233,028	\$288,817
23	4. Write off Recoveries			
24	Residential	\$4,157	\$3,839	\$3,852
25	Low Income	\$1,904	\$736	\$1,079
26	Small C&I	\$3,627	\$300	\$54
27	Medium C&I	\$9	\$0	\$1,383
28	Large C&I	\$0	\$0	\$0
29	Total	\$9,698	\$4,876	\$6,368
30				
31	C. Financial Health Information:			
32	1. Any increase, or requested increase, to bank lines of credit			
33	2. Any issuance of dividends, plans to issue dividends, increase in dividend amounts, and plans to increase dividend amounts			
34	3. Capital markets access			
35	4. Credit Rating Agency actions			
36				
37	D. Customer-specific data, including:			
38	1. Number of customers, by customer class;			
39	Residential	21,034	20,880	20,830
40	Low Income	5,174	5,333	5,381
41	Small C&I	2,521	2,514	2,508
42	Medium C&I	1,531	1,523	1,536
43	Large C&I	31	31	33
44	Total	30,291	30,291	30,286
45	2. Number of customers, by customer class, disconnected during the period			
46	Residential			
47	Low Income	132	118	48
48	Small C&I	10	3	5
49	Medium C&I	2	5	6
50	Large C&I	0	0	0
51	Total	144	126	59
52	3. Number of customers, by customer class, receiving disconnection notices during the period			
53	Residential			
54	Low Income	1,243	1,214	1,564
55	Small C&I	48	63	82
56	Medium C&I	51	56	71
57	Large C&I	0	0	0
58	Total	1,342	1,333	1,717
59	4. Number of customers, by customer class, reconnected during the period			
60	Residential			
61	Low Income	109	102	34
62	Small C&I	7	5	3
63	Medium C&I	1	4	3
64	Large C&I	0	0	0
65	Total	117	111	40
66	5. Number of customers, by customer class, assessed reconnection fees or charges during the period			
67	Residential			
68	Low Income	119	95	46
69	Small C&I	33	15	8
70	Medium C&I	5	7	5
71	Large C&I	3	5	2
72	Total	160	122	61
73	6. Number of customers, by customer class, assessed credit card fees or charges during the period			
74	Residential			
75	Low Income	0	0	0
76	Small C&I	0	0	0
77	Medium C&I	0	0	0
78	Large C&I	0	0	0
79	Total	0	0	0
80	7. Number of customers, by customer class, assessed late payment fees or charges during the period			
81	Residential			
82	Low Income	0	0	0
83	Small C&I	446	445	470
84	Medium C&I	180	177	221

Please refer to DPU 20-58(D) Attachment FG&E (Q1 2023)

**FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL
DPU 20-58D DATA
(ELECTRIC DIVISION)**

Line #	DATA REQUESTS	2023	2023	2023
		JANUARY	FEBRUARY	MARCH
85	Large C&I	1	2	4
86	Total	627	624	695
87	8. Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements *Includes Arrears Forgiveness plans			
88	Residential	665	699	759
89	Low Income	684	736	772
90	Small C&I	14	19	17
91	Medium C&I	15	15	17
92	Large C&I	0	0	0
93	Total	1378	1469	1565
94	9. Number of customers by customer class, completing deferred payment arrangements during the period			
95	Residential	13	10	13
96	Low Income	5	3	2
97	Small C&I	0	0	0
98	Medium C&I	1	0	2
99	Large C&I	0	0	0
100	Total	19	13	17
101	10. Number of customers, by customer class, enrolling in new deferred payment arrangements during the period			
102	Residential	315	372	353
103	Low Income	85	70	102
104	Small C&I	10	12	12
105	Medium C&I	10	13	22
106	Large C&I	0	0	0
107	Total	420	467	489
108	11. Number of customers, by customer class, renegotiating deferred payment arrangements during the period			
109	Residential	11	10	19
110	Low Income	5	2	4
111	Small C&I	0	0	0
112	Medium C&I	1	0	4
113	Large C&I	0	0	0
114	Total	17	12	27
115	12. Number of customers taking service at the beginning of the period under existing hardship protections			
116	Residential	N/A	N/A	N/A
117	Low Income	5,168	5,324	5,345
118	Small C&I	N/A	N/A	N/A
119	Medium C&I	N/A	N/A	N/A
120	Large C&I	N/A	N/A	N/A
121	Total	5,168	5,324	5,345
122	13. Number of customers completing hardship protections during the period			
123	Residential	N/A	N/A	N/A
124	Low Income	170	149	173
125	Small C&I	N/A	N/A	N/A
126	Medium C&I	N/A	N/A	N/A
127	Large C&I	N/A	N/A	N/A
128	Total	170	149	173
129	14. Number of customers enrolling in new hardship protections during the period			
130	Residential	N/A	N/A	N/A
131	Low Income	280	305	194
132	Small C&I	N/A	N/A	N/A
133	Medium C&I	N/A	N/A	N/A
134	Large C&I	N/A	N/A	N/A
135	Total	280	305	194
136	15. Number of customers, by customer class, completing an AMP program during the period			
137	Residential	N/A	N/A	N/A
138	Low Income	5	17	10
139	Small C&I AFP	0	0	0
140	Medium C&I	N/A	N/A	N/A
141	Large C&I	N/A	N/A	N/A
142	Total	5	17	10
143	16. Number of customers, by customer class, enrolling in an AMP program during the period			
144	Residential	N/A	N/A	N/A
145	Low Income	32	57	70
146	Small C&I AFP	0	0	0
147	Medium C&I	N/A	N/A	N/A
148	Large C&I	N/A	N/A	N/A
149	Total	32	67	70
150	17. Number of customers, by customer class, re-enrolling in an AMP program during the period			
151	Residential	N/A	N/A	N/A
152	Low Income	N/A	N/A	N/A
153	Small C&I	N/A	N/A	N/A
154	Medium C&I	N/A	N/A	N/A
155	Large C&I	N/A	N/A	N/A
156	Total	N/A	N/A	N/A
157	18. Number of customers, by customer class, dropping off an AMP program during the period			
158	Residential	N/A	N/A	N/A
159	Low Income	123	33	93
160	Small C&I AFP	0	0	0
161	Medium C&I	N/A	N/A	N/A

**FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL
DPU 20-58D DATA
(ELECTRIC DIVISION)**

Line #	DATA REQUESTS	2023	2023	2023
		JANUARY	FEBRUARY	MARCH
162	Large C&I	N/A	N/A	N/A
163	Total	123	33	93
164	19. Number of customers enrolling in the low-income discount rate program during the period	281	307	196
165	20. Number of customers dropping off the low-income discount rate program during the period	170	152	175
166	21. Number of by customers, by customer class, with required deposits with the Company at the beginning of the period			
167	Residential	0	0	0
168	Low Income	0	0	0
169	Small C&I	0	0	2
170	Medium C&I	1	0	3
171	Large C&I	0	0	0
172	Total	1	0	5
173	22. Number of customers, by customer class, required to submit new deposits or increased deposits during the period			
174	Residential	0	0	0
175	Low Income	0	0	0
176	Small C&I	0	0	1
177	Medium C&I	0	0	2
178	Large C&I	0	0	0
179	Total	0	0	3
180	23. Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period			
181	Residential	0	0	0
182	Low Income	0	0	0
183	Small C&I	0	0	0
184	Medium C&I	0	0	0
185	Large C&I	0	0	0
186	Total	0	0	0
187	24. Number of customers, by customer class, whose deposits were returned in full during the period			
188	Residential	0	0	0
189	Low Income	0	0	0
190	Small C&I	0	0	1
191	Medium C&I	2	2	2
192	Large C&I	0	0	0
193	Total	2	2	3

**FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL
DPU 20-58D DATA
(GAS DIVISION)**

Line #	DATA REQUESTS	2023	2023	2023
		JANUARY	FEBRUARY	MARCH
1	B. Bad Debt Expense Cost Tracking:			
2	1. Reported Revenues			
3	Residential	\$3,808,457	\$3,699,300	\$3,232,251
4	Low Income	\$935,997	\$962,753	\$894,975
5	Small C&I	\$1,044,209	\$1,032,445	\$922,906
6	Medium C&I	\$1,300,522	\$1,286,756	\$1,210,612
7	Large C&I	\$671,490	\$614,503	\$567,134
8	Total	\$7,760,676	\$7,595,758	\$6,827,879
9	2. Accounts Receivable			
10	Residential	\$1,493,731	\$1,972,119	\$2,319,350
11	Low Income	\$3,287,864	\$3,780,690	\$4,263,137
12	Small C&I	\$146,339	\$238,730	\$261,300
13	Medium C&I	\$147,953	\$191,746	\$149,130
14	Large C&I	\$164,869	\$270,564	\$213,185
15	Total	\$5,240,756	\$6,453,848	\$7,206,093
16	3. Gross Write-offs			
17	Residential	\$52,322	\$67,149	\$30,556
18	Low Income	\$115,526	\$87,060	\$89,388
19	Small C&I	\$2,835	\$6,139	\$5,222
20	Medium C&I	\$0	\$0	\$142
21	Large C&I	\$0	\$0	\$0
22	Total	\$170,683	\$160,348	\$125,309
23	4. Write off Recoveries			
24	Residential	\$7,688	\$4,732	\$3,339
25	Low Income	\$765	\$631	\$3,974
26	Small C&I	\$211	\$198	\$136
27	Medium C&I	\$0	\$0	\$0
28	Large C&I	\$0	\$0	\$0
29	Total	\$8,665	\$5,561	\$7,449
30				
31	C. Financial Health Information:			
32	1. Any increase, or requested increase, to bank lines of credit			
33	2. Any issuance of dividends, plans to issue dividends, increase in dividend amounts, and plans to increase dividend amounts	Please refer to DPU 20-58(D) Attachment FG&E (Q1 2023)		
34	3. Capital markets access			
35	4. Credit Rating Agency actions			
36				
37	D. Customer-specific data, including:			
38	1. Number of customers, by customer class;			
39	Residential	11,194	11,064	11,057
40	Low Income	3,504	3,632	3,640
41	Small C&I	1,453	1,455	1,458
42	Medium C&I	263	263	263
43	Large C&I	27	27	27
44	Total	16,441	16,440	16,445
45	2. Number of customers, by customer class, disconnected during the period			
46	Residential			
47	Low Income	14	44	2
48	Small C&I	3	2	3
49	Medium C&I	0	0	0
50	Large C&I	0	0	0
51	Total	17	46	5
52	3. Number of customers, by customer class, receiving disconnection notices during the period			
53	Residential			
54	Low Income	129	197	183
55	Small C&I	11	20	24
56	Medium C&I	3	1	3
57	Large C&I	0	0	0
58	Total	143	218	210
59	4. Number of customers, by customer class, reconnected during the period			
60	Residential			
61	Low Income	12	41	2
62	Small C&I	2	1	0
63	Medium C&I	0	0	0
64	Large C&I	0	0	0
65	Total	14	42	2
66	5. Number of customers, by customer class, assessed reconnection fees or charges during the period			
67	Residential	13	19	25
68	Low Income	2	2	1
69	Small C&I	1	1	0
70	Medium C&I	0	0	0
71	Large C&I	0	0	0
72	Total	16	22	26
73	6. Number of customers, by customer class, assessed credit card fees or charges during the period			
74	Residential	0	0	0
75	Low Income	0	0	0
76	Small C&I	0	0	0
77	Medium C&I	0	0	0
78	Large C&I	0	0	0
79	Total	0	0	0
80	7. Number of customers, by customer class, assessed late payment fees or charges during the period			
81	Residential	0	0	0
82	Low Income	0	0	0
83	Small C&I	184	219	226
84	Medium C&I	28	34	25

**FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL
DPU 20-58D DATA
(GAS DIVISION)**

Line #	DATA REQUESTS	2023	2023	2023
		JANUARY	FEBRUARY	MARCH
85	Large C&I	4	3	3
86	Total	216	256	254
87	8. Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements *Includes Arrears Forgiveness plans			
88	Residential	487	534	611
89	Low Income	541	602	643
90	Small C&I	17	16	16
91	Medium C&I	1	4	3
92	Large C&I	0	0	0
93	Total	1046	1156	1273
94	9. Number of customers by customer class, completing deferred payment arrangements during the period.			
95	Residential	12	5	12
96	Low Income	2	4	3
97	Small C&I	0	0	2
98	Medium C&I	0	0	0
99	Large C&I	0	0	0
100	Total	14	9	17
101	10. Number of customers, by customer class, enrolling in new deferred payment arrangements during the period			
102	Residential	268	312	293
103	Low Income	70	70	91
104	Small C&I	12	10	22
105	Medium C&I	1	4	1
106	Large C&I	0	0	0
107	Total	351	396	407
108	11. Number of customers, by customer class, renegotiating deferred payment arrangements during the period			
109	Residential	8	7	12
110	Low Income	5	1	4
111	Small C&I	0	0	2
112	Medium C&I	0	0	0
113	Large C&I	0	0	0
114	Total	13	8	18
115	12. Number of customers taking service at the beginning of the period under existing hardship protections			
116	Residential	N/A	N/A	N/A
117	Low Income	3,499	3,631	3,638
118	Small C&I	N/A	N/A	N/A
119	Medium C&I	N/A	N/A	N/A
120	Large C&I	N/A	N/A	N/A
121	Total	3,499	3,631	3,638
122	13. Number of customers completing hardship protections during the period			
123	Residential	N/A	N/A	N/A
124	Low Income	134	113	153
125	Small C&I	N/A	N/A	N/A
126	Medium C&I	N/A	N/A	N/A
127	Large C&I	N/A	N/A	N/A
128	Total	134	113	153
129	14. Number of customers enrolling in new hardship protections during the period			
130	Residential	N/A	N/A	N/A
131	Low Income	219	245	160
132	Small C&I	N/A	N/A	N/A
133	Medium C&I	N/A	N/A	N/A
134	Large C&I	N/A	N/A	N/A
135	Total	219	245	160
136	15. Number of customers, by customer class, completing an AMP program during the period			
137	Residential	N/A	N/A	N/A
138	Low Income	5	15	9
139	Small C&I/AFP	0	0	0
140	Medium C&I	N/A	N/A	N/A
141	Large C&I	N/A	N/A	N/A
142	Total	5	15	9
143	16. Number of customers, by customer class, enrolling in an AMP program during the period			
144	Residential	N/A	N/A	N/A
145	Low Income	21	61	58
146	Small C&I/AFP	0	0	0
147	Medium C&I	N/A	N/A	N/A
148	Large C&I	N/A	N/A	N/A
149	Total	21	61	58
150	17. Number of customers, by customer class, re-enrolling in an AMP program during the period			
151	Residential	N/A	N/A	N/A
152	Low Income	N/A	N/A	N/A
153	Small C&I	N/A	N/A	N/A
154	Medium C&I	N/A	N/A	N/A
155	Large C&I	N/A	N/A	N/A
156	Total	N/A	N/A	N/A
157	18. Number of customers, by customer class, dropping off an AMP program during the period			
158	Residential	N/A	N/A	N/A
159	Low Income	108	29	70
160	Small C&I/AFP	0	0	0
161	Medium C&I	N/A	N/A	N/A
162	Large C&I	N/A	N/A	N/A
163	Total	108	29	70

**FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL
DPU 20-58D DATA
(GAS DIVISION)**

Line #	DATA REQUESTS	2023	2023	2023
		JANUARY	FEBRUARY	MARCH
164	19. Number of customers enrolling in the low-income discount rate program during the period	221	240	161
165	20. Number of customers dropping off the low-income discount rate program during the period	133	113	155
166	21. Number of by customers, by customer class, with required deposits with the Company at the beginning of the period			
167	Residential	0	0	0
168	Low Income	0	0	0
169	Small C&I	0	0	0
170	Medium C&I	0	0	0
171	Large C&I	0	0	0
172	Total	0	0	0
173	22. Number of customers, by customer class, required to submit <u>new</u> deposits or increased deposits during the period			
174	Residential	0	0	0
175	Low Income	0	0	0
176	Small C&I	0	0	0
177	Medium C&I	0	1	0
178	Large C&I	0	0	0
179	Total	0	1	0
180	23. Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period			
181	Residential	0	0	0
182	Low Income	0	0	0
183	Small C&I	0	1	0
184	Medium C&I	0	0	0
185	Large C&I	0	0	0
186	Total	0	1	0
187	24. Number of customers, by customer class, whose deposits were returned in full during the period.			
188	Residential	0	0	0
189	Low Income	0	0	0
190	Small C&I	1	0	0
191	Medium C&I	0	1	2
192	Large C&I	0	0	0
193	Total	1	1	2