FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (ELECTRIC DIVISION)

		2023	2023	2023	2023	2023	2023
Line#	DATA REQUESTS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
2	B. Bad Debt Expense Cost Tracking: 1. Reported Revenues						
3	Residential	\$5,232,194	\$4,989,013	\$4,920,586	\$3,357,130	\$3,154,335	\$3,298,59
4	Low Income	\$957,977	\$1,005,861	\$990,188	\$801,128	\$677,141	\$638,883
5	Small C&I	\$235,731	\$251,846	\$251,366	\$176,039	\$157,755	\$150,385
6	Medium C&I	\$2,254,739	\$2,481,615	\$2,475,184	\$1,729,507	\$1,681,401	\$1,713,66
7	Large C&I	\$1,474,158	\$1,480,552	\$1,484,819	\$1,519,800	\$1,647,243	\$1,777,94
8	Total	\$10,154,799	\$10,208,887	\$10,122,144	\$7,583,605	\$7,317,874	\$7,579,46
9	2. Accounts Receivable						
10	Residential	\$2,746,451	\$3,199,409	\$3,329,375	\$3,427,686	\$3,295,409	\$3,473,21
11	Low Income	\$6,968,233	\$7,283,623	\$7,636,059	\$7,983,401	\$7,836,273	\$7,439,35
12	Small C&I	\$79,222	\$92,782	\$111,283	\$112,754	\$100,759	\$89,532
13	Medium C&I	\$374,892	\$504,563	\$508,356	\$526,428	\$441,598	\$462,983
14	Large C&I	\$254,147	\$378,235	\$248,646	\$275,432	\$113,946	\$470,574
15	Total	\$10,422,945	\$11,458,612	\$11,833,719	\$12,325,702	\$11,787,984	\$11,935,6
16	3. Gross Write-offs						
17	Residential	\$88,018	\$82,921	\$117,250	\$44,390	\$46,586	\$80,716
18	Low Income	\$137,555	\$144,042	\$165,926	\$113,395	\$127,861	\$120,907
19 20	Small C&I Medium C&I	\$12,211 \$0	\$1,571	\$4,023	\$870	\$6,632	\$1,955 \$1,174
21	Large C&I	\$0 \$0	\$4,494 \$0	\$1,618 \$0	\$3,679 \$0	\$2,147 \$0	\$1,174 \$0
22	Total	\$237,783	\$233,028	\$288,817	\$162,333	\$183,227	\$204,752
23	4. Write off Recoveries	ÿ237,703	\$255,020	\$200,017	\$102,555	\$105,EE7	Ç204,732
24	Residential	\$4,157	\$3,839	\$3,852	\$5,926	\$6,945	\$4,771
25	Low Income	\$1,904	\$736	\$1,079	\$1,509	\$3,470	\$1,017
26	Small C&I	\$3,627	\$300	\$54	\$268	\$450	\$141
27	Medium C&I	\$9	\$0	\$1,383	\$192	\$689	\$192
28	Large C&I	\$0	\$0	\$0	\$0	\$0	\$0
29	Total	\$9,698	\$4,876	\$6,368	\$7,894	\$11,553	\$6,121
30							
31	C. Financial Health Information:	1					
32	1. Any increase, or requested increase, to bank lines of credit						
	2. Any issuance of dividends, plans to issue dividends, increase in dividend				Diograf	DBH 30 59/D) **	tachmo-t-FC
33	amounts, and plans to increase dividend amounts	Please refer to DPU	20-58(D) Attachme	nt FG&E (Q1 2023)	riease reter to	DPU 20-58(D) At (Q2 2023)	acnment FG
34	3. Capital markets access	1				(Q2 2023)	
35	4. Credit Rating Agency actions	1					
36							
37	D. Customer-specific data, including:						
38	Number of customers, by customer class;						
39	Residential	21,034	20,880	20,830	20,596	20,560	20,782
40	Low Income	5,174	5,333	5,381	5,591	5,586	5,366
41	Small C&I	2,521	2,514	2,508	2,500	2,503	2,500
42	Medium C&I	1,531	1,533	1,536	1,545	1,544	1,556
43	Large C&I	31	31	31	31	31	31
44	Total	30,291	30,291	30,286	30,263	30,224	30,235
45	2. Number of customers, by customer class, disconnected during the period						
46	Residential	132	118	48	148	192	222
47	Low Income						
48	Small C&I	10	3	5	8 5	7	0
49	Medium C&I	2	5	6	0	6	0
50	Large C&I Total	144					222
51		144	126	59	161	205	222
	Number of customers, by customer class, receiving disconnection notices						
52	during the period						
53	during the period Residential	1,243	1,214	1,564	1,894	3,076	2,249
53 54	during the period Residential Low Income						
53 54 55	during the period Residential Low Income Small C&I	48	63	82	96	92	88
53 54 55 56	during the period Residential Low Income Small C&I Medium C&I	48 51	63 56	82 71	96 90	92 74	88 83
53 54 55 56 57	during the period Low Income Small C&I Medium C&I Large C&I Large C&I	48 51 0	63 56 0	82 71 0	96 90 0	92 74 0	88 83 0
53 54 55 56	during the period Residential Low Income Small C&I Medium C&I	48 51	63 56	82 71	96 90	92 74	88 83
53 54 55 56 57 58	during the period Residential Low income Small C&I Medium C&I Large C&I Total	48 51 0	63 56 0	82 71 0	96 90 0	92 74 0	88 83 0
53 54 55 56 57 58	during the period Low Income Small C&I Medium C&I Large C&I Large C&I	48 51 0 1,342	63 56 0 1,333	82 71 0 1,717	96 90 0 2,080	92 74 0 3,242	88 83 0 2,420
53 54 55 56 57 58	during the period Reidential Low Income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Reidential	48 51 0	63 56 0	82 71 0	96 90 0	92 74 0	88 83 0
53 54 55 56 57 58 59 60 61	during the period during the period Low Income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low Income	48 51 0 1,342	63 56 0 1,333	82 71 0 1,717	96 90 0 2,080	92 74 0 3,242	88 83 0 2,420
53 54 55 56 57 58 59 60 61 62	during the period Residential Low Income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low Income Small C&I	48 51 0 1,342	63 56 0 1,333	82 71 0 1,717	96 90 0 2,080	92 74 0 3,242	88 83 0 2,420 180
53 54 55 56 57 58 59 60 61	during the period Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Medium C&I Medium C&I Medium C&I Medium C&I Medium C&I	48 51 0 1,342	63 56 0 1,333	82 71 0 1,717	96 90 0 2,080	92 74 0 3,242	88 83 0 2,420
53 54 55 56 57 58 59 60 61 62 63	during the period Residential Low Income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low Income Small C&I	48 51 0 1,342	63 56 0 1,333	82 71 0 1,717 34 3	96 90 0 2,080	92 74 0 3,242	88 83 0 2,420 180 2
53 54 55 56 57 58 59 60 61 62 63 64	during the period Residential Low Income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low Income Small C&I Medium C&I Large C&I Large C&I Large C&I Large C&I Large C&I Large C&I	48 51 0 1,342	63 56 0 1,333	82 71 0 1,717 34 3 3 0	96 90 0 2,080	92 74 0 3,242 151 4 5	88 83 0 2,420 180 2 1
53 54 55 56 57 58 59 60 61 62 63 64	during the period Residential Low Income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low Income Small C&I Medium C&I Large C&I Total Total Stage C&I Total Total Sumber of customers, by customer class, assessed reconnection fees or	48 51 0 1,342	63 56 0 1,333	82 71 0 1,717 34 3 3 0	96 90 0 2,080	92 74 0 3,242 151 4 5	88 83 0 2,420 180 2 1
53 54 55 56 57 58 59 60 61 62 63 64 65	during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total Total	48 51 0 1,342	63 56 0 1,333 102 5 4 0 111	82 71 0 1,717 34 3 3 0	96 90 0 2,080	92 74 0 3,242 151 4 5	88 83 0 2,420 180 2 1
53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68	during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, seconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income	48 51 0 1,342 - 109 7 1 1 0 117	63 56 0 1,333 102 5 4 0 111	82 71 0 1,717 34 3 3 0 40	96 90 0 2,080 114 2 1 0 117	92 74 0 3,242 151 4 5 0 160	88 83 0 2,420 180 2 1 0 183
53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69	during the period Residential Low Income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low Income Small C&I Medium C&I Large C&I Total For Income Small C&I Medium C&I Large C&I Total Large C&I Total Total Low Income Small C&I Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low Income Small C&I	48 51 0 1,342 - 109 7 1 0 117	63 56 0 1,333 102 5 4 0 111 95 15 7	82 71 0 1,717 34 3 3 0 40	96 90 0 2,080 114 2 1 1 0 117	92 74 0 3,242 151 4 5 0 160 108 93 5	88 83 0 2,420 180 2 1 0 183 85 102
53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68	during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, seconnected during the period Residential Low income Small C&I Total 6. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Medium C&I Medium C&I Medium C&I Medium C&I	48 51 0 1,342 - 109 7 1 1 0 117	63 56 0 1,333 102 5 4 0 111	82 71 0 1,717 34 3 3 0 40	96 90 0 2,080 114 2 1 0 117	92 74 0 3,242 151 4 5 0 160	88 83 0 2,420 180 2 1 0 183
53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71	during the period Residential Low Income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low Income Small C&I Medium C&I Large C&I Total For Income Small C&I Medium C&I Large C&I Total Total Medium C&I Large C&I Medium C&I Large C&I Medium C&I Medium C&I Residential Low Income Small C&I Medium C&I Medium C&I Medium C&I Low Income Small C&I Medium C&I Medium C&I Large C&I Medium C&I Large C&I Medium C&I Large C&I Large C&I Medium C&I Large C&I	48 51 0 1,342 - 109 7 1 1 0 117 - 119 33 5	63 56 0 1,333 102 5 4 0 111 95 15 7 5 0	82 71 0 1,717 34 3 3 0 40	96 90 0 2,080 114 2 1 0 117 62 23 3 3	92 74 0 3,242 151 4 5 0 160 108 93 5 3	88 83 0 2,420 180 2 1 1 0 0 183 85 102 10 6
53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70	during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, seconnected during the period Residential Low income Small C&I Total 6. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Medium C&I Medium C&I Medium C&I Medium C&I	48 51 0 1,342 - 109 7 1 1 0 117 - 119 33 5	63 56 0 1,333 102 5 4 0 111 95 15 7	82 71 0 1,717 34 3 3 0 40	96 90 0 2,080 114 2 1 0 117 62 23 3	92 74 0 3,242 151 4 5 0 160 108 93 5 3	180 2,420 180 2 1 1 0 0 183 183
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53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 70 71 72	during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, seconnected during the period Residential 6. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total Medium C&I Large C&I Total 6. Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total 6. Number of customers, by customer class, assessed credit card fees or charges during the period	48 51 0 1,342 - 109 7 1 1 0 117 - 119 33 5 3 0 160	63 56 0 1,333 102 5 4 0 1111 95 15 7 5 0	82 71 0 1,717 34 3 3 0 40 46 8 5 2 0	96 90 0 2,080 114 2 1 0 117 62 23 3 3 0 91	92 74 0 3,242 151 4 5 0 160 108 93 5 5 3 0	88 83 0 2,420 180 2 1 1 0 183 85 102 10 6 0 0 203
53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68 69 70 71 72	during the period Residential Low Income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low Income Small C&I Medium C&I Large C&I Total Low Income Small C&I Medium C&I Large C&I Total Large C&I Total Total Total Low Income Small C&I Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low Income Small C&I Medium C&I Large C&I Total Residential Large C&I Total Number of customers, by customer class, assessed credit card fees or charges during the period Residential	48 51 0 1,342 - 109 7 11 0 117 - 119 33 5 3 0 160	63 56 0 1,333 102 5 4 0 111 95 15 7 7 5 0	82 71 0 1,717 34 3 3 3 0 40 46 8 5 2 0 61	96 90 0 2,080 114 2 1 0 117 62 23 3 3 0 91	92 74 0 3,242 151 4 5 0 0 160 108 93 5 3 0 0	88 83 0 2,420 180 2 1 1 0 183 85 102 0 6 0 203
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53 54 55 55 56 57 58 59 60 61 62 63 64 65 66 67 70 71 72 73 74 75 78 80 80 80 80 80 80 80 80 80 8	during the period Residential Low Income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low Income Small C&I Medium C&I Large C&I Total Low Income Small C&I Medium C&I Large C&I Total Large C&I Total Total For Income Small C&I Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low Income Small C&I Medium C&I Large C&I Total Age C&I Total Medium C&I Large C&I Medium C&I Large C&I Total Medium C&I Large C&I Total Low Income Small C&I Medium C&I Large C&I Total Low Income Small C&I Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low Income Small C&I Medium C&I Large C&I Total Total Nester of customers, by customer class, assessed late payment fees or charges during the period Residential	48 51 0 1,342 - 109 7 11 0 117 119 33 5 3 0 160 0 0 0	63 56 0 1,333 102 5 4 0 0 111 15 7 7 5 0 0 0 0 0 0 0 0 0 0 0 0 0	82 71 0 1,717 34 3 3 3 3 0 40 40 46 8 8 5 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	96 90 0 2,0800 1114 2 1 1 0 117 62 23 3 3 0 91 0 0 0 0 0	92 74 0 3,242 151 4 5 0 160 108 93 5 3 0 0 0 0 0	88 83 0 2,420 180 2 1 1 0 0 183 102 10 6 0 0 0 0 0 0 0 0
53 54 55 55 56 57 58 59 60 61 62 63 64 65 66 67 70 71 72 73 74 75 76 77 78 80 80 81 82 83 84 85 86 86 86 87 87 87 87 87 87 87 87 87 87	during the period Residential Low Income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low Income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, reconnected during the period Residential 5. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low Income Small C&I Medium C&I Large C&I Total 6. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low Income Small C&I Medium C&I Large C&I Total 7. Number of customers, by customer class, assessed credit card fees or charges during the period Medium C&I Large C&I Total	48 51 0 1,342 - 109 7 1 1 0 117 - 119 33 33 5 5 0 0 0 0 0 0 0 0 0 0 0 0 0	63 56 0 1,333 1,333 102 5 4 0 0 1111 95 115 7 7 0 0 0 0 0 0 0 0	82 71 0 1,717 34 3 3 3 0 40 40 61 0 0 0 0	96 90 0 2,080 114 2 1 1 0 117 62 23 3 3 0 91 0 0 0 0 0	92 74 0 3,242 151 4 5 0 160 108 93 5 5 5 0 0 209	88 83 0 2,420 180 2 1 1 0 0 183 85 102 102 0 0 0 0 0 0 0 0
53 54 55 55 56 57 58 59 60 61 62 63 64 65 66 67 70 72 73 74 75 77 78 80 80 81	during the period Residential Low Income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low Income Small C&I Medium C&I Large C&I Total Low Income Small C&I Medium C&I Large C&I Total Large C&I Total Total For Income Small C&I Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low Income Small C&I Medium C&I Large C&I Total Age C&I Total Medium C&I Large C&I Medium C&I Large C&I Total Medium C&I Large C&I Total Low Income Small C&I Medium C&I Large C&I Total Low Income Small C&I Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low Income Small C&I Medium C&I Large C&I Total Total Nester of customers, by customer class, assessed late payment fees or charges during the period Residential	48 51 0 1,342 - 109 7 11 0 117 119 33 5 3 0 160 0 0 0	63 56 0 1,333 102 5 4 0 0 111 15 7 7 5 0 0 0 0 0 0 0 0 0 0 0 0 0	82 71 0 1,717 34 3 3 3 3 0 40 40 46 8 8 5 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	96 90 0 2,0800 1114 2 1 1 0 117 62 23 3 3 0 91 0 0 0 0 0 0	92 74 0 3,242 151 4 5 0 160 108 93 5 3 0 0 0 0 0	88 83 0 2,420 180 2 1 1 0 0 183 85 102 10 6 0 0 0 0 0 0 0

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (ELECTRIC DIVISION)

	Ī	2023	2023	2023	2023	2023	2023
Line #	DATA REQUESTS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
85	Large C&I	1	2	4	2	5	3
86	Total	627	624	695	663	677	646
	 Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements *Includes Arrears 						
87	Forgiveness plans						
88	Residential	665	699	759	856	870	798
89	Low Income	684	736	772	815	1168	1136
90 91	Small C&I Medium C&I	14 15	19 15	17 17	16 29	0	23
91	Large C&I	0	0	0	0	0	31 0
93	Total	1378	1469	1565	1716	2038	1988
	Number of customers by customer class, completing deferred payment						
94	arrangements during the period						
95 96	Residential Low Income	13 5	10	13	10 5	8	12 6
97	Small C&I	0	0	0	2	1	0
98	Medium C&I	1	0	2	2	0	0
99	Large C&I	0	0	0	0	0	0
100	Total	19	13	17	19	13	18
101	10. Number of customers, by customer class, enrolling in new deferred						
101	payment arrangements during the period Residential	315	372	353	465	364	380
103	Low Income	85	70	102	142	319	210
104	Small C&I	10	12	12	13	13	16
105	Medium C&I	10	13	22	30	19	10
106	Large C&I	0	0	0	0	0	0
107	Total	420	467	489	650	715	616
108	 Number of customers, by customer class, renegotiating deferred payment arrangements during the period 						
108	Residential	11	10	19	22	5	9
110	Low Income	5	2	4	4	7	6
111	Small C&I	0	0	0	1	0	0
112	Medium C&I	1	0	4	1	0	0
113	Large C&I	0	0	0	0	0	0
114	Total 12. Number of customers taking service at the horizoning of the period under	17	12	27	28	12	15
115	 Number of customers taking service at the beginning of the period under existing hardship protections 						
116	Residential	N/A	N/A	N/A	N/A	N/A	N/A
117	Low Income	5.168	5.324	5.345	5.330	5.544	5.315
118	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A
119	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A
120	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A
121	Total	5,168	5,324	5,345	5,330	5,544	5,315
122	13. Number of customers completing hardship protections during the period						
123	Residential	N/A	N/A	N/A	N/A	N/A	N/A
124	Low Income	170	149	173	333	161	384
125	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A
126	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A
127	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A
128	Total	170	149	173	333	161	384
129	 Number of customers enrolling in new hardship protections during the period 						
130	Residential	N/A	N/A	N/A	N/A	N/A	N/A
131	Low Income	280	305	194	318	375	155
132	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A
133	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A
134	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A
135	Total	280	305	194	318	375	155
	15. Number of customers, by customer class, completing an AMP program						
136	during the period				1		
137	Residential	N/A	N/A	N/A	N/A	N/A	N/A
138	Low Income	5	17	10	10	35	24
139	Small C&I AFP	0	0	0	0	0	0
140	Medium C&I Large C&I	N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
141	Total	N/A 5	N/A 17	N/A 10	N/A 10	N/A 35	N/A 24
142	.000		- 1/	10	10	33	44
	16 Number of customers by customer steep seculiar in an AAAD.				1		
143	 Number of customers, by customer class, enrolling in an AMP program during the period 				1	1	
144	Residential	N/A	N/A	N/A	N/A	N/A	N/A
145	Low Income	32	67	70	75	202	88
146	Small C&I AFP	0	0	0	0	0	0
147	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A
148	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A
149	Total 17. Number of customers, by customer class, re-enrolling in an AMP program	32	67	70	75	202	88
150	 Number of customers, by customer class, re-enrolling in an AMP program during the period 						
151	Residential	N/A	N/A	N/A	N/A	N/A	N/A
152	Low Income	N/A	N/A	N/A	N/A	N/A	N/A
153	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A
154	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A
155	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A
156	Total	N/A	N/A	N/A	N/A	N/A	N/A
157	 Number of customers, by customer class, dropping off an AMP program during the period 						
157	Residential	N/A	N/A	N/A	N/A	N/A	N/A
159	Low Income	123	33	93	102	52	55
160	Small C&I AFP	0	0	0	0	0	0
161	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A
	· · · · · · · · · · · · · · · · · · ·						

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (ELECTRIC DIVISION)

		2023	2023	2023	2023	2023	2023
Line#	DATA REQUESTS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
162	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A
163	Total	123	33	93	102	52	55
	19. Number of customers enrolling in the low-income discount rate program						
164	during the period	281	307	196	374	192	180
	20. Number of customers dropping off the low-income discount rate program						
165	during the period	170	152	175	180	404	385
	21. Number of by customers, by customer class, with required deposits with						
166	the Company at the beginning of the period						
167	Residential	0	0	0	0	0	0
168	Low Income	0	0	0	0	0	0
169	Small C&I	0	0	2	0	0	0
170	Medium C&I	1	0	3	1	1	0
171	Large C&I	0	0	0	0	0	0
172	Total	1	0	5	1	1	0
	22. Number of customers, by customer class, required to submit new deposits						
173	or increased deposits during the period						
174	Residential	0	0	0	0	0	0
175	Low Income	0	0	0	0	0	0
176	Small C&I	0	0	1	1	4	1
177	Medium C&I	0	0	2	1	4	4
178	Large C&I	0	0	0	0	0	0
179	Total	0	0	3	2	8	5
	23. Number of customers, by customer class, whose required deposits were						
180	reduced in part or foregone during the period						
181	Residential	0	0	0	0	0	0
182	Low Income	0	0	0	0	0	0
183	Small C&I	0	0	0	0	1	3
184	Medium C&I	0	0	0	1	0	1
185	Large C&I	0	0	0	0	0	0
186	Total	0	0	0	1	1	4
	24. Number of customers, by customer class, whose deposits were returned in						
187	full during the period						
188	Residential	0	0	0	0	0	0
189	Low Income	0	0	0	0	0	0
190	Small C&I	0	0	1	0	1	0
191	Medium C&I	2	2	2	0	1	6
192	Large C&I	0	0	0	0	0	0
193	Total	2	2	3	0	2	6

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (GAS DIVISION)

Line#	DATA REQUESTS	2023 IANUARY	2023 FERRUARY	2023 MARCH	2023 APRIL	2023 MAY	2023 IUNF
1	B. Bad Debt Expense Cost Tracking:	JANOARI	PEDROAKI	WARCH	AFRIL	WAT	JONE
2	1. Reported Revenues						
3	Residential	\$3,808,457	\$3,699,300	\$3,232,251	\$2,059,645	\$1,042,668	\$499,929
4	Low Income	\$935,997	\$962,753	\$894,975	\$645,432	\$370,527	\$225,124
5	Small C&I	\$1,044,209	\$1,032,445	\$922,906	\$522,440	\$264,995	\$140,367
6	Medium C&I	\$1,300,522	\$1,286,756	\$1,210,612	\$710,027	\$372,096	\$208,006
7	Large C&I	\$671,490	\$614,503	\$567,134	\$408,700	\$348,814	\$295,383
8	Total	\$7,760,676	\$7,595,758	\$6,827,879	\$4,346,244	\$2,399,101	\$1,368,80
9	2. Accounts Receivable						
10	Residential	\$1,493,731	\$1,972,119	\$2,319,350	\$2,554,186	\$2,436,311	\$2,227,45
11	Low Income	\$3,287,864	\$3,780,690	\$4,263,137	\$4,509,469	\$4,409,137	\$4,049,59
12	Small C&I	\$146,339	\$238,730	\$261,300	\$291,266	\$243,083	\$209,634
13	Medium C&I	\$147,953	\$191,746 \$270.564	\$149,120 \$213.185	\$169,416 \$171,904	\$104,570 \$90.953	\$112,059 \$108.675
14	Large C&I	\$164,869					
15	Total	\$5,240,756	\$6,453,848	\$7,206,093	\$7,696,240	\$7,284,054	\$6,707,41
16	3. Gross Write-offs	452.222	467.440	420.555	420.544	447.404	455.053
17 18	Residential Low Income	\$52,322 \$115,526	\$67,149 \$87,060	\$30,556 \$89,388	\$29,544 \$78,572	\$47,404 \$90,086	\$55,062 \$90,502
19	Small C&I	\$2,835	\$6,139	\$5,222	\$2,658	\$6,440	\$1,476
20	Medium C&I	\$2,633	\$0,139	\$142	\$2,656	\$535	\$1,476
21		\$0 \$0	\$0 \$0	\$142 \$0	\$0	\$535 \$0	\$0 \$0
22	Large C&I Total	\$170.683	\$160,348	\$125,309	\$110,774	\$144,466	\$147,040
23		\$170,083	\$100,346	\$125,309	\$110,774	\$144,400	\$147,040
23	4. Write off Recoveries	67.000	64.722	62.220	64.306	64.430	\$4.807
	Residential	\$7,688	\$4,732	\$3,339	\$4,206	\$4,438	
25 26	Low Income Small C&I	\$765	\$631 \$198	\$3,974 \$136	\$3,114 \$0	\$2,897 \$693	\$323 \$166
26		\$211					
27	Medium C&I	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$243 \$0
	Large C&I						
29	Total	\$8,665	\$5,561	\$7,449	\$7,320	\$8,028	\$5,539
	C Financial Harlet Information		 				
31 32	C. Financial Health Information:		l				
32	Any increase, or requested increase, to bank lines of credit						
25	Any issuance of dividends, plans to issue dividends, increase in	Diames /	11.30 59/03 *** **	-+ FC 8 F /C+ 202-	Please refer to D	PU 20-58(D) Attack	nment FG&E (
33	dividend amounts, and plans to increase dividend amounts	riease refer to DP	U 20-58(D) Attachme	nt ru&E (Q1 2023)		2023)	
34	3. Capital markets access						
35	4. Credit Rating Agency actions		1				
36							
37	D. Customer-specific data, including:						
38	Number of customers, by customer class;						
39	Residential	11,194	11,064	11,057	10,922	10,889	11,051
40	Low Income	3,504	3,632	3,640	3,738	3,723	3,564
41	Small C&I	1,453	1,455	1,458	1,454	1,443	1,447
42	Medium C&I	263	262	263	262	263	255
43	Large C&I	27	27	27	27	27	27
44	Total	27 16,441	27 16,440	27 16,445	27 16,403	27 16,345	27 16,344
44	Total 2. Number of customers, by customer class, disconnected during the						
44	Total 2. Number of customers, by customer class, disconnected during the period						
44 45 46	Total 2. Number of customers, by customer class, disconnected during the period Residential	16,441		16,445	16,403	16,345	16,344
44 45 46 47	Total 2. Number of customers, by customer class, disconnected during the period Residential Low Income	16,441	16,440	16,445	16,403 37	16,345 37	16,344
44 45 46 47 48	Total 2. Number of customers, by customer class, disconnected during the period Residential Low Income Small C&I	16,441	16,440 44 2	2 3	16,403 37 2	16,345 37 5	16,344 40 9
44 45 46 47 48 49	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I	16,441 14 3 0	16,440 44 2 0	2 3 0	16,403 37 2 1	37 5 0	40 9
44 45 46 47 48 49 50	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I	16,441 14 3 0	16,440 44 2 0	2 3 0	37 2 1 0	37 5 0	40 9 1
44 45 46 47 48 49	Total Z Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total	16,441 14 3 0	16,440 44 2 0	2 3 0	16,403 37 2 1	37 5 0	40 9
44 45 46 47 48 49 50 51	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection	16,441 14 3 0	16,440 44 2 0	2 3 0	37 2 1 0	37 5 0	40 9 1
44 45 46 47 48 49 50 51	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period	16,441 14 3 0	16,440 44 2 0	2 3 0	37 2 1 0	37 5 0	40 9 1
44 45 46 47 48 49 50 51	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential	16,441 14 3 0 0	16,440 44 2 0 0 46	2 3 0 0 5	16,403 37 2 1 0 40	37 5 0 42	16,344 40 9 1 0 50
44 45 46 47 48 49 50 51 52 53 54	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income	16,441 14 3 0 0 17 129	16,440 44 2 0 0 46	16,445 2 3 0 0 5	16,403 37 2 1 0 40	37 5 0 0 42	16,344 40 9 1 0 50
44 45 46 47 48 49 50 51 52 53 54 55	Total Z. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Small C&	16,441 14 3 0 0 17 129	16,440 44 2 0 0 46 197	16,445 2 3 0 0 5 183	16,403 37 2 1 0 40 279 25	37 5 0 0 42 372	16,344 40 9 1 0 50 297 21
44 45 46 47 48 49 50 51 52 53 54 55 56	Total 2. Number of customers, by customer class, disconnected during the period Escidential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Medium C&I Medium C&I Medium C&I Medium C&I Medium C&I	16,441 14 3 0 17 129 11 3	16,440 44 2 0 46 197 20 1	16,445 2 3 0 5 183 24 3	16,403 37 2 1 0 40 279 25 4	37 5 0 0 42 372 29 3	16,344 40 9 1 0 50 297 21 5
44 45 46 47 48 49 50 51 52 53 54 55 56	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I	16,441 14 3 0 0 17 129 11 3 0 0	16,440 44 2 0 0 46 197 20 1 0 0	16,445 2 3 0 0 5 183 24 3 0	16,403 37 2 1 0 40 279 25 4	37 5 0 0 42 372 29 3 0	16,344 40 9 1 0 50 297 21 5 0
44 45 46 47 48 49 50 51 52 53 54 55 56	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Low income Small C&I Medium C&I Large C&I Total	16,441 14 3 0 17 129 11 3	16,440 44 2 0 46 197 20 1	16,445 2 3 0 5 183 24 3	16,403 37 2 1 0 40 279 25 4	37 5 0 0 42 372 29 3	16,344 40 9 1 0 50 297 21 5
44 45 46 47 48 49 50 51 52 53 54 55 56 57 58	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the	16,441 14 3 0 0 17 129 11 3 0 0	16,440 44 2 0 0 46 197 20 1 0 0	16,445 2 3 0 0 5 183 24 3 0	16,403 37 2 1 0 40 279 25 4	37 5 0 0 42 372 29 3 0	16,344 40 9 1 0 50 297 21 5 0
44 45 46 47 48 49 50 51 52 53 54 55 56 57 58	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period	16,441 14 3 0 0 17 129 11 3 0 0	16,440 44 2 0 0 46 197 20 1 0 0	16,445 2 3 0 0 5 183 24 3 0	16,403 37 2 1 0 40 279 25 4	37 5 0 0 42 372 29 3 0	16,344 40 9 1 0 50 297 21 5 0
44 45 46 47 48 49 50 51 52 53 54 55 56 57 58	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential	16,441 14 3 0 0 17 129 11 3 0 143	16,440 44 2 0 0 46 197 20 1 0 218	16,445 2 3 0 0 5 183 24 3 0 210	16,403 37 2 1 0 40 279 25 4 0 308	37 5 0 0 42 372 29 3 0 404	16,344 40 9 1 0 50 297 21 5 0 323
44 45 46 47 48 49 50 51 52 53 54 55 56 57 58	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Low income Small C&I Medium C&I Large C&I Total Own income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low income	16,441 14 3 0 0 17 129 11 3 0 143	16,440 44 2 0 0 46 197 20 1 0 218	16,445 2 3 0 0 5 183 24 3 0 210	16,403 37 2 1 0 40 279 25 4 0 308	37 5 0 0 42 372 29 3 0 0 404 17	16,344 40 9 1 0 50 297 21 5 0 323
44 45 46 47 48 49 50 51 52 53 54 55 56 57 58	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total A. Number of customers and continued the period Residential Low income Small C&I New income Small C&I New income Large C&I Total 1. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Residential Low income Small C&I I CAI I CAI	16,441 14 3 0 0 17 129 111 3 0 143	16,440 44 2 0 0 46 197 200 1 0 218	16,445 2 3 0 0 5 183 24 3 0 210	16,403 37 2 1 0 40 279 25 4 0 308	37 5 0 0 0 42 372 29 3 0 404 17 1	16,344 40 9 1 0 50 297 21 5 0 323
44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I	16,441 14 3 0 0 17 129 11 3 0 143 12 2 0	16,440 44 44 0 0 46 197 20 1 0 41 1 0 0	16,445 2 3 0 0 5 183 24 3 0 210 2	16,403 37 2 1 0 40 279 25 4 0 308	37 5 0 0 42 372 29 3 0 404	16,344 40 9 1 0 50 297 21 5 0 323
44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Low income Small C&I Medium C&I Large C&I Medium C&I Large C&I Large C&I Medium C&I Large C&I Low income	16,441 14 3 0 0 17 129 113 0 143 122 0 0 0	16,440 44 2 0 0 46 197 20 1 0 218 41 0 0 0	16,445 2 3 0 0 5 183 24 3 0 210 20 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	16,403 37 2 1 0 40 279 25 4 0 308	16,345 37 5 0 0 42 372 29 3 3 0 404 17 1	16,344 40 9 1 0 50 297 21 5 0 323 24 1 0 0
44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Low income Small C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Low income Small C&I Medium C&I Large C&I Medium C&I Large C&I Total	16,441 14 3 0 0 17 129 11 3 0 143 12 2 0	16,440 44 44 0 0 46 197 20 1 0 41 1 0 0	16,445 2 3 0 0 5 183 24 3 0 210 2	16,403 37 2 1 0 40 279 25 4 0 308	37 5 0 0 42 372 29 3 0 404	16,344 40 9 1 0 50 297 21 5 0 323
44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Low income Small C&I Medium C&I Large C&I Medium C&I Large C&I Large C&I Medium C&I Large C&I Low income	16,441 14 3 0 0 17 129 113 0 143 122 0 0 0	16,440 44 2 0 0 46 197 20 1 0 218 41 0 0 0	16,445 2 3 0 0 5 183 24 3 0 210 20 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	16,403 37 2 1 0 40 279 25 4 0 308	16,345 37 5 0 0 42 372 29 3 3 0 404 17 1	16,344 40 9 1 0 50 297 21 5 0 323 24 1 0 0
44 45 46 47 48 49 50 51 52 53 54 55 56 67 57 58 59 60 61 62 63 64 65 66	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total Jow income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, assessed reconnection fees or charges during the period	16,441 14 3 0 0 17 129 11 3 0 143 143 144	16,440 44 47 2 0 46 197 20 1 0 41 1 0 0 42	16,445 2 3 0 0 5 183 24 3 0 210 2 2 0 0 2 2	16,403 37 2 1 0 40 279 25 4 0 38 398 19 0 11 0 1	16,345 37 5 0 0 42 372 29 3 0 404 17 1 1 0 0 18	16,344 40 9 1 0 50 297 21 5 0 323 24 1 0 0 25
44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 60 61 62 63 64 65	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 1. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Residential Residential Residential Residential Residential	16,441 14 3 0 0 17 129 111 3 0 143 12 2 0 0 14	16,440 44 2 0 0 46 197 20 1 0 218 41 1 0 0 42	16,445 2 3 0 0 5 183 24 3 0 210 210 2 2 2 2 25	16,403 37 2 1 0 40 279 25 4 0 308 19 0 1 10 10 10 10 10 10 10 10 10 10 10 10	16,345 37 5 0 0 42 372 29 3 0 404 17 1 0 0 18	16,344 40 9 1 1 0 50 297 21 5 0 323 24 1 0 0 0 25
44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 59 60 61 62 63 64 65 66 67 68	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential 5. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income	16,441 14 3 0 0 17 129 11 3 0 143 142 2 0 0 144 13 2	16,440 44 47 2 0 46 197 20 1 0 41 1 0 0 42 41 1 1 1 1 1 1 1 1 1 1 1 1	16,445 2 3 0 0 5 183 24 3 0 210 2 2 0 0 2 1 1 1	16,403 37 2 1 0 40 279 25 4 0 38 398 19 0 1 1 0 1 1 1 1 1 1 1 1 1	16,345 37 5 0 0 42 372 29 3 0 404 17 1 1 0 0 18	16,344 40 9 1 0 50 297 21 5 0 323 24 1 0 0 25
44 45 46 47 48 49 50 51 52 53 54 55 56 67 68 69	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total A Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total A Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total Total Small C&I Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Residential Low income Small C&I Residential Low income Small C&I	16,441 14 3 0 0 0 17 129 111 3 0 143 12 2 0 14 13 2 1 13 2 1	16,440 44 2 0 0 46 197 20 1 0 218 41 1 0 0 42	16,445 2 3 0 0 5 183 24 3 0 210 210 2 2 0 0 0 2 1 0 0 0 0 0 0 0 0	16,403 37 2 1 1 0 40 279 25 4 0 308 19 0 1 1 0 1 1 0 20	16,345 37 5 0 0 42 372 29 3 0 404 17 1 0 0 18	16,344 40 9 1 0 50 297 21 5 0 323 24 1 0 0 25
44 45 46 47 48 49 50 51 51 52 53 54 55 56 57 58 60 61 62 63 64 65 66 67 68 69 70 70 70 70 70 70 70 70 70 70	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Residential Low income Small C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential 5. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I	16,441 14 3 0 0 17 129 111 3 0 143 142 2 0 0 141 13 2 11 2 1 10	16,440 44 47 0 0 46 197 20 1 0 218 41 1 0 0 42 19 19 20 10 0 0 0 0 0 0 0 0 0 0 0	16,445 2 3 0 0 5 183 24 3 0 0 210 2 2 0 0 0 2 2 1 0 0 0 0 0 0 0	16,403 37 2 1 0 40 279 25 4 0 308 19 0 1 1 0 1 1 0 1 1 1 0 1 1	16,345 37 5 0 0 42 372 29 3 0 404 404 17 1 0 0 18 18	16,344 40 9 1 0 50 297 211 5 0 323 24 1 0 0 25 22 7 1 0
44 45 46 47 48 49 50 51 52 53 54 55 56 60 61 62 63 64 65 66 67 68 69 70 70 71	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total A Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total A Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total Total Residential Low income Small C&I Medium C&I Large C&I Total Residential Low incomers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Medium C&I Large C&I	16,441 14 3 0 0 0 17 129 11 3 0 143 12 2 0 14 13 2 11 0 0 0	16,440 44 2 0 0 46 197 20 1 0 218 41 1 0 0 42 19 2 1 0 0 0 0 0 0 0 0 0 0 0 0	16,445 2 3 0 0 0 5 183 24 3 0 210 210 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0	37 2 11,403 37 2 1 1 0 40 279 25 4 0 308 308 19 0 1 1 0 20 16 3 0 1 1 10 0 1 1 10 0 10 10 10 10 10 10 10 10 10 10 10	16,345 37 5 0 0 42 372 29 3 0 404 17 1 0 0 18	16,344 40 9 1 0 50 297 21 5 0 224 1 0 25 22 7 1 0 0
44 45 46 47 48 49 50 51 51 52 53 54 55 56 57 58 60 61 62 63 64 65 66 67 68 69 70 70 70 70 70 70 70 70 70 70	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential 4. Number of customers, by customer class, recennected during the period Residential Low income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Total Medium C&I Low income Small C&I Medium C&I Large C&I Total	16,441 14 3 0 0 17 129 111 3 0 143 142 2 0 0 141 13 2 11 2 1 10	16,440 44 47 0 0 46 197 20 1 0 218 41 1 0 0 42 19 19 20 10 0 0 0 0 0 0 0 0 0 0 0	16,445 2 3 0 0 5 183 24 3 0 0 210 2 2 0 0 0 2 2 1 0 0 0 0 0 0 0	16,403 37 2 1 0 40 279 25 4 0 308 19 0 1 1 0 1 1 0 1 1 1 0 1 1	16,345 37 5 0 0 42 372 29 3 0 404 404 17 1 0 0 18 18	16,344 40 9 1 0 50 297 211 5 0 323 24 1 0 0 25 22 7 1 0
44 45 46 47 48 49 50 51 52 53 54 55 56 57 58 60 61 62 63 64 65 66 67 68 69 70 71 72	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 1. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total Total 5. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total Medium C&I Large C&I Total 6. Number of customers, by customer class, assessed credit card fees or Total 6. Number of customers, by customer class, assessed credit card fees or	16,441 14 3 0 0 0 17 129 11 3 0 143 12 2 0 14 13 2 11 0 0 0	16,440 44 2 0 0 46 197 20 1 0 218 41 1 0 0 42 19 2 1 0 0 0 0 0 0 0 0 0 0 0 0	16,445 2 3 0 0 0 5 183 24 3 0 210 210 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0	37 2 11,403 37 2 1 1 0 40 279 25 4 0 308 308 19 0 1 1 0 20 16 3 0 1 1 10 0 1 1 10 0 10 10 10 10 10 10 10 10 10 10 10	16,345 37 5 0 0 42 372 29 3 0 404 17 1 0 0 18	16,344 40 9 1 0 50 297 21 5 0 224 1 0 25 22 7 1 0 0
44 45 46 47 48 49 50 51 52 53 54 55 56 67 61 62 63 64 65 66 67 70 70 71 72	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total Residential Residential Residential Residential Residential Residential Residential Low income Small C&I Medium C&I Large C&I Total Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential Large C&I Total Residential Low income Small C&I Medium C&I Large C&I Total Residential Low income Small C&I Medium C&I Large C&I Total Medium C&I Large C&I Total Medium C&I Large C&I Total Residential Low income Small C&I Medium C&I Large C&I Total Residential Low income Small C&I Medium C&I Large C&I Total Residential Low income Small C&I Medium C&I Large C&I Total Amedium C&I Large C&I Total Residential Low income Small C&I Medium C&I Large C&I Total Amedium C&I Large C&I Total Residential Low income Small C&I Medium C&I Large C&I Total	16,441 14 3 0 0 17 129 111 3 0 143 143 12 2 0 0 14 13 2 1 10 0 0 16	16,440 44 44 2 0 0 46 197 20 1 0 218 41 1 0 0 42 19 2 1 0 0 22 22	16,445 2 3 0 0 5 183 24 3 0 0 210 2 2 0 0 0 2 2 1 0 0 0 2 2 2 2	16,403 37 2 1 0 40 279 25 4 0 308 19 0 1 0 1 1 0 20 20	16,345 37 5 0 0 42 372 29 3 0 404 404 17 1 0 0 18 18 19 10 0 0 10 10 10 10 10 10 10	16,344 40 9 1 0 0 0 297 21 5 0 323 24 1 0 0 25 7 1 0 0 30 30
44 45 46 47 48 49 50 51 52 53 54 55 56 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total A large C&I Total A large C&I Total Large C&I Total Small C&I Medium C&I Large C&I Total A lumber of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total A large C&I Total Residential Low income Small C&I Medium C&I Large C&I Total Total Total Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total A Medium C&I Large C&I Total A Medium C&I Large C&I Total A Number of customers, by customer class, assessed credit card fees or charges during the period Residential Residential Residential Residential Residential Residential	16,441 14 3 0 0 0 17 129 111 3 0 143 142 2 0 14 13 2 1 0 0 16	16,440 44 2 0 0 0 46 197 20 1 0 218 41 1 0 0 42 19 2 1 0 0 0 222	16,445 2 3 0 0 0 5 5 183 24 3 0 210 2 0 0 0 2 2 25 1 0 0 0 0 0 26	16,403 37 2 1 1 0 40 279 25 4 0 308 19 0 1 1 0 20 0 0	16,345 37 5 0 0 42 372 29 3 0 404 17 1 0 0 18 9 10 0 0	16,344 40 9 1 0 50 297 21 5 0 323 24 1 0 0 25 22 7 1 0 0 0 0 0 0 0 0 0 0 0 0
44 45 46 47 48 49 50 51 52 53 56 57 58 59 60 61 62 63 64 65 66 67 70 70 71 72 73 74	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total 6. Number of customers, by customer class, assessed credit card fees or charge during the period Residential 6. Number of customers, by customer class, assessed credit card fees or charge during the period Residential Low income	16,441 14 3 0 0 17 129 111 3 0 143 144 12 2 0 0 14 13 2 1 1 0 0 0 16	16,440 44 47 0 0 46 197 20 11 0 218 41 1 0 42 1 0 0 22 1 0 0 0 0 0 0 0 0 0 0 0 0	2 3 0 0 5 5 183 224 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	16,403 37 2 1 0 40 279 25 4 0 0 19 0 11 0 10 10 10 10 10	16,345 37 5 0 0 42 29 3 3 0 404 404 17 1 0 0 18 19 10 0 0 0 0 0 0 0 0 0 0 0 0 0	16,344 40 9 1 1 50 297 211 5 0 323 24 1 0 25 7 1 0 0 0 0 0 0
44 45 46 47 48 49 50 51 52 53 54 55 55 56 67 68 66 67 68 69 70 71 72 73 74	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total A large C&I Total A large C&I Total Large C&I Total Small C&I Medium C&I Large C&I Total A lumber of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total A large C&I Total Residential Low income Small C&I Medium C&I Large C&I Total Total Total Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total A Medium C&I Large C&I Total A Medium C&I Large C&I Total A Number of customers, by customer class, assessed credit card fees or charges during the period Residential Residential Residential Residential Residential Residential	116,441 14 3 0 0 0 17 119 119 143 143 12 2 0 0 14 13 2 1 1 0 0 0 16	16,440 44 2 0 0 0 46 197 20 1 0 218 41 1 0 0 42 19 2 1 0 0 0 222	16,445 2 3 0 0 0 5 5 183 24 3 0 210 2 0 0 0 2 2 25 1 0 0 0 0 0 26	16,403 37 2 1 1 0 40 279 25 4 0 308 19 0 1 1 0 20 0 0	16,345 37 5 0 0 42 372 29 3 0 404 17 1 0 0 18 9 10 0 0	16,344 40 9 1 0 50 297 21 5 0 323 24 1 0 0 25 22 7 1 0 0 0 0 0 0 0 0 0 0 0 0
44 45 46 47 48 49 50 51 52 53 56 57 58 59 60 61 62 63 64 65 66 67 70 70 71 72 73 74	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total 6. Number of customers, by customer class, assessed credit card fees or charge during the period Residential 6. Number of customers, by customer class, assessed credit card fees or charge during the period Residential Low income	16,441 14 3 0 0 17 129 111 3 0 143 144 12 2 0 0 14 13 2 1 1 0 0 0 16	16,440 44 47 0 0 46 197 20 11 0 218 41 1 0 42 1 0 0 22 1 0 0 0 0 0 0 0 0 0 0 0 0	2 3 0 0 5 5 183 224 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	16,403 37 2 1 0 40 279 25 4 0 0 19 0 11 0 10 10 10 10 10	16,345 37 5 0 0 42 29 3 3 0 404 404 17 1 0 0 18 19 10 0 0 0 0 0 0 0 0 0 0 0 0 0	16,344 40 9 1 1 50 297 211 5 0 323 24 1 0 25 7 1 0 0 0 0 0 0
44 45 46 47 48 49 50 51 52 53 55 56 57 58 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total A large C&I Total A large C&I Total Large C&I Total Small C&I Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total Small C&I Medium C&I Large C&I Total Medium C&I Large C&I Total Total Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total C&I New Medium C&I Large C&I Total A Medium C&I Large C&I Total CAN Medium C&I Large C&I Total Residential Low income Small C&I Medium C&I Large C&I Total 6. Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low income Small C&I Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low income Small C&I	16,441 14 3 0 0 0 17 129 111 3 0 143 143 12 2 0 0 14 15 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	16,440 44 2 0 0 197 20 1 0 218 41 1 0 0 42 19 2 1 0 0 222	16,445 2 3 0 0 0 5 5 183 24 3 0 210 2 0 0 0 2 2 25 1 0 0 0 26	37 2 11,403 37 2 1 1 0 40 279 25 4 0 308 308 308 19 0 1 1 1 0 0 20 0 0 0 0 0	16,345 37 5 0 0 0 42 372 29 3 0 404 17 1 0 0 18 9 10 0 0 0 0 0 0 0 0 0	16,344 40 9 1 0 50 297 21 5 0 323 24 1 0 0 25 22 7 1 0 0 0 0 0 0 0 0 0 0
44 45 46 47 48 49 50 51 52 53 55 56 57 58 60 61 62 63 64 65 66 67 68 69 70 71 72 73 74 75 76 77	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Total 1. Ow income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total 6. Number of customers, by customer class, assessed credit card fees or charge during the period Residential Low income Small C&I Medium C&I Residential Low income Small C&I Medium C&I Residential Low income Small C&I Medium C&I Med	16,441 14 3 0 0 17 129 111 3 0 143 12 2 0 0 14 13 2 1 1 0 0 0 16	16,440 44 47 0 0 46 197 20 11 0 218 41 1 0 42 2 1 0 0 222	2 3 0 0 5 5 183 224 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	16,403 37 2 1 1 0 40 279 25 4 0 0 10 11 0 0 1 10 0 0 0 0 0	16,345 37 5 0 0 42 29 3 3 0 404 404 17 1 0 0 0 18 19 10 0 0 0 0 0 0 0 0 0 0 0 0 0	16,344 40 9 1 1 0 0 50 297 211 5 0 0 25 224 1 0 0 5 25 27 1 0 0 0 0 0 0 0 0 0
44 45 46 47 48 49 50 51 52 53 54 55 56 67 68 66 67 68 69 70 70 71 72	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total Total Small C&I Medium C&I Large C&I Total Cov income Small C&I Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total 6. Number of customers, by customer class, assessed credit card fees or charge during the period Residential Low income Small C&I Medium C&I Large C&I Total 6. Number of customers, by customer class, assessed credit card fees or charge during the period Residential Low income Small C&I Medium C&II Large C&II	16,441 14 3 0 0 0 17 129 111 3 0 143 143 12 2 0 0 14 15 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	16,440 44 2 0 0 197 20 1 0 218 41 1 0 0 42 19 2 1 0 0 0 0 0 0 0 0 0 0 0	16,445 2 3 0 0 0 5 5 183 24 3 0 210 2 0 0 0 2 2 25 1 0 0 0 26	37 2 11,403 37 2 1 1 0 40 279 25 4 0 308 308 308 19 0 1 1 1 0 0 20 0 0 0 0 0	16,345 37 5 0 0 0 42 372 29 3 0 404 17 1 0 0 18 9 10 0 0 0 0 0 0 0 0 0	16,344 40 9 1 0 50 297 21 5 0 323 24 1 0 0 30 0 0 0 0 0 0 0 0
44 45 46 47 48 49 50 51 52 53 54 55 56 67 68 66 67 68 69 70 70 71 72	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total A Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total A Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total Total Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total 6. Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total 6. Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total 7. Number of customers, by customer class, assessed late payment fees Total 7. Number of customers, by customer class, assessed late payment fees	16,441 14 3 0 0 0 17 129 111 3 0 143 143 12 2 0 0 14 15 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	16,440 44 2 0 0 197 20 1 0 218 41 1 0 0 42 19 2 1 0 0 0 0 0 0 0 0 0 0 0	16,445 2 3 0 0 0 5 5 183 24 3 0 210 2 0 0 0 2 2 25 1 0 0 0 26	37 2 11,403 37 2 1 1 0 40 279 25 4 0 308 308 308 19 0 1 1 1 0 0 20 0 0 0 0 0	16,345 37 5 0 0 0 42 372 29 3 0 404 17 1 0 0 18 9 10 0 0 0 0 0 0 0 0 0	16,344 40 9 1 0 50 297 21 5 0 323 24 1 0 0 30 0 0 0 0 0 0 0 0
44 45 46 47 48 49 50 51 52 53 54 57 58 59 60 61 62 63 64 65 67 68 69 70 71 72 73 74 75 76 77 77 78 78 79 80 80 80 80 80 80 80 80 80 80	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total 6. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total	16,441 14 3 0 0 0 17 129 111 3 0 143 143 12 2 0 0 14 15 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	16,440 44 44 2 0 0 45 46 197 218 41 1 0 0 42 228 41 0 0 0 0 0 0 0 0 0 0	16,445 2 3 0 0 0 5 5 183 24 3 0 210 2 0 0 0 2 2 25 1 0 0 0 26	16,403 37 2 1 0 40 279 25 4 0 0 19 0 1 0 10 0 0 0 0 0 0	16,345 37 5 0 0 0 42 372 29 3 0 404 17 1 0 0 18 9 10 0 0 0 0 0 0 0 0 0	16,344 40 9 1 0 50 297 21 5 0 323 24 1 0 0 30 0 0 0 0 0 0 0 0
44 45 46 47 48 49 50 51 52 53 54 55 56 61 62 63 64 65 66 67 70 71 72 73 74 75 76 77 78 80 80 80 80 80 80 80 80 80 8	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total 4. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Nesting C&I Total 4. Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 5. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total 6. Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total 6. Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total 7. Number of customers, by customer class, assessed late payment fees or charges during the period 7. Number of customers, by customer class, assessed late payment fees or charges during the period	16,441 14 3 0 0 17 129 111 3 0 143 144 12 2 0 0 14 13 2 1 1 0 0 0 0 0 0 0 0 0	16,440 44 2 0 0 197 20 1 0 218 41 1 0 0 42 19 2 1 0 0 0 0 0 0 0 0 0 0 0	16,445 2 3 0 0 5 183 244 3 0 210 2 0 0 0 2 2 0 0 0 0 0 0 0 0 0 0	37 2 11,403 37 2 1 1 0 40 279 25 4 0 308 308 308 19 0 1 1 1 0 0 20 0 0 0 0 0	16,345 37 5 0 0 42 29 3 0 404 17 1 0 0 18 10 0 0 0 0 0 0 0 0	16,344 40 9 11 00 050 297 21 5 00 025 22 7 11 00 0330 00 00 00 00 00 00
44 45 46 47 48 49 50 51 52 53 54 55 56 67 68 69 70 70 71 72 78 80 80	Total 2. Number of customers, by customer class, disconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total 3. Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total A Number of customers, by customer class, receiving disconnection notices during the period Residential Low income Small C&I Medium C&I Large C&I Total A Number of customers, by customer class, reconnected during the period Residential Low income Small C&I Medium C&I Large C&I Total Total Residential Low income Small C&I Medium C&I Large C&I Total A Medium C&I Large C&I Total A Medium C&I Large C&I Total Number of customers, by customer class, assessed reconnection fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total Number of customers, by customer class, assessed credit card fees or charges during the period Residential Low income Small C&I Medium C&I Large C&I Total Total Total Number of customers, by customer class, assessed late payment fees or charges during the period Residential Residential Residential Residential	116,441 14 3 0 0 0 17 119 119 111 3 0 143 143 12 2 0 0 14 16 0 0 0 0 0 0 0 0 0 0 0 0	16,440 44 2 0 0 0 46 197 20 1 0 218 41 1 0 0 42 19 2 1 0 0 0 0 0 0 0 0 0	16,445 2 3 0 0 0 5 5 183 24 3 0 210 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	37 2 11,403 37 2 1 1 0 40 279 25 4 0 0 10 11 10 0 0 0 0 0 0	16,345 37 5 0 0 0 42 372 29 3 0 404 17 1 0 0 18 9 10 0 0 0 0 0 0 0 0 0 0 0	16,344 40 9 1 0 50 297 21 5 0 0 225 24 1 0 0 0 0 0 0 0 0 0

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (GAS DIVISION)

		2023	2023	2023	2023	2023	2023
Line#	DATA REQUESTS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
85	Large C&I	4 216	3 256	3	4 219	3	3 219
86	Total	216	256	254	219	301	219
	 Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements 						
87	*Includes Arrears Forgiveness plans						
88	Residential	487	534	611	690	700	715
89	l ow Income	541	602	643	656	958	955
90	Small C&I	17	16	16	23	27	26
91	Medium C&I	1	4	3	2	2	1
92	Large C&I	0	0	0	0	0	0
93	Total	1046	1156	1273	1371	1687	1697
	Number of customers by customer class, completing deferred						
94	payment arrangements during the period.						
95	Residential	12	5	12	9	6	7
96	Low Income	2	4	3	6	9	8
97	Small C&I	0	0	2	2	0	2
98	Medium C&I	0	0	0	0	0	0
99	Large C&I	0	0	0	0	0	0
100	Total	14	9	17	17	15	17
	10. Number of customers, by customer class, enrolling in new deferred						
101	payment arrangements during the period						
102	Residential	268	312	293	386	293	326
103	Low Income	70	70	91	98	264	178
104	Small C&I	12	10	22	26	13	18
105	Medium C&I	1	4	1	4	1	0
106	Large C&I	0	0	0	0	0	0
107	Total	351	396	407	514	571	522
	11. Number of customers, by customer class, renegotiating deferred				1		1
108	payment arrangements during the period		!				
109	Residential	8	7	12	15	2	6
110	Low Income	5	1	4	4	3	5
111	Small C&I	0	0	2	1	0	0
112	Medium C&I	0	0	0	0	0	0
113	Large C&I Total	13	0	0 18	0 20	5	11
114	12. Number of customers taking service at the beginning of the period	15	8	18	20	5	11
115	under existing hardship protections						
116	Residential	N/A	N/A	N/A	N/A	N/A	N/A
117	Low Income	N/A 3.499	N/A 3.631	N/A 3.638	N/A 3.645		N/A 3.563
118	Small C&I	3,499 N/A	3,631 N/A	3,638 N/A	3,645 N/A	3,721 N/A	3,563 N/A
119	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A
120	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A
121	Total	3,499	3,631	3,638	3,645	3,721	3,563
	13. Number of customers completing hardship protections during the	5,455	5,051	3,030	3,043	5,721	3,303
122	period period						
123	Residential	N/A	N/A	N/A	N/A	N/A	N/A
124	Low Income	134	113	153	204	151	282
125	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A
126	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A
127	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A
128	Total	134	113	153	204	151	282
	14. Number of customers enrolling in new hardship protections during						
129	the period						
130	Residential	N/A	N/A	N/A	N/A	N/A	N/A
131	Low Income	219	245	160	211	227	124
132	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A
133	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A
134	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A
135	Total	219	245	160	211	227	124
	15. Number of customers, by customer class, completing an AMP						
136	program during the period				1		1
137	Residential	N/A	N/A	N/A	N/A	N/A	N/A
138	Low Income	5	15	9	9	27	23
139	Small C&I AFP	0	0	0	0	0	0
140	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A
141	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A
142	Total	5	15	9	9	27	23
	16. Number of customers, by customer class, enrolling in an AMP						
143	program during the period						
144	Residential	N/A	N/A	N/A	N/A	N/A	N/A
145	Low Income	21	61	58	62	183	79
146	Small C&I AFP	0	0	0	0	0	0
147	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A
148	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A
149	Total	21	61	58	62	183	79
150	17. Number of customers, by customer class, re-enrolling in an AMP				1		1
150	program during the period	N/*	B1 / *	N/*	N/*	N/*	****
151	Residential	N/A	N/A	N/A	N/A	N/A	N/A
152	Low Income	N/A	N/A	N/A	N/A	N/A	N/A
153 154	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A
	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A
155	Large C&I Total	N/A	N/A	N/A	N/A	N/A	N/A
156		N/A	N/A	N/A	N/A	N/A	N/A
157	18. Number of customers, by customer class, dropping off an AMP				1		1
157	program during the period	N/*	B1 / *	N/*	N/*	N/*	****
158	Residential	N/A	N/A	N/A	N/A	N/A	N/A
159 160	Low Income Small C&I AFP	108	29	70	86	43	48
		0	0	0	0	0	0
161	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A
162	Large C&I Total	N/A 108	N/A	N/A	N/A	N/A 43	N/A
163			29	70	86		48

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (GAS DIVISION)

		2023	2023	2023	2023	2023	2023
Line#	DATA REQUESTS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE
	19. Number of customers enrolling in the low-income discount rate						
164	program during the period	221	240	161	216	130	125
	20. Number of customers dropping off the low-income discount rate						
165	program during the period	133	113	155	118	247	284
	21. Number of by customers, by customer class, with required deposits						
166	with the Company at the beginning of the period						
167	Residential	0	0	0	0	0	0
168	Low Income	0	0	0	0	0	0
169	Small C&I	0	0	0	0	0	1
170	Medium C&I	0	0	0	0	0	0
171	Large C&I	0	0	0	0	0	0
172	Total	0	0	0	0	0	1
	22. Number of customers, by customer class, required to submit new						
173	deposits or increased deposits during the period						
174	Residential	0	0	0	0	0	0
175	Low Income	0	0	0	0	0	0
176	Small C&I	0	0	0	0	1	0
177	Medium C&I	0	1	0	0	0	1
178	Large C&I	0	0	0	0	0	0
179	Total	0	1	0	0	1	1
	23. Number of customers, by customer class, whose required deposits						
180	were reduced in part or foregone during the period						
181	Residential	0	0	0	0	0	0
182	Low Income	0	0	0	0	0	0
183	Small C&I	0	1	0	0	0	0
184	Medium C&I	0	0	0	0	0	0
185	Large C&I	0	0	0	0	0	0
186	Total	0	1	0	0	0	0
	24. Number of customers, by customer class, whose deposits were						
187	returned in full during the period.						
188	Residential	0	0	0	0	0	0
189	Low Income	0	0	0	0	0	0
190	Small C&I	1	0	0	1	0	0
191	Medium C&I	0	1	2	0	1	0
192	Large C&I	0	0	0	0	0	0
193	Total	1	1	2	1	1	0

	2023
	2023 JUNE 125
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