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August 24, 2023

Mark D. Marini, Secretary
Department of Public Utilities
One South Station, 5th Floor
Boston, MA 02110

Re: Inquiry into Establishing Policies and Practices for Electric and Gas Companies – D.P.U. 20-58

Dear Secretary Marini:

On behalf of NSTAR Electric Company, NSTAR Gas Company, and Eversource Gas Company of Massachusetts each d/b/a Eversource Energy (“Company”), please find enclosed the Company’s monthly arrearage tracking spreadsheets pursuant to D.P.U. 20-58-A issued by the Department of Public Utilities on June 26, 2020. The NSTAR Electric Company data for western Massachusetts, reflected in the “Data WMA” tab of the Eversource spreadsheet, reflects negative billed usage for certain customers in cells BC77, BC84, and BC98. These data points reflect a billing issue that the Company expects to be corrected in August. The Eversource Gas Company of Massachusetts data in the EGMA spreadsheet reflects the auto-enrollment of low-income residential customer accounts in the AMP in cells BC123 and BC127.

Thank you for your attention to this matter.

Sincerely,

John K. Habib

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Enclosures

cc: Susan Geiser, Esq. – Hearing Officer
Jonathan Goldberg, Esq. – Department of Public Utilities
Jo Ann Bodemer, Esq. – Office of the Attorney General
William Daniels, Esq. – Office of the Attorney General
Robert Hoaglund, Esq. – Department of Energy Resources
Charles Harak, Esq. - National Consumer Law Center
Jerrold Oppenheim, Esq. – LEAN
Brooke Thomson – Associated Industries of Massachusetts
Kristen Gasparonis – Eversource Energy
Kerry Britland – Eversource Energy