## D.P.U. 20-58-D Data Collection

# Eversource Energy as of June 30, 2021

### A) Bad Debt:

- 1. reported revenues,
- 2. accounts receivable,
- 3. gross accounts receivable write-offs, and
- 4. accounts receivable recoveries to track basic information
- surrounding bad debt costs.

#### **B)** Financial Health Information

1. any increase, or requested increase, to bank lines of credit;

- 2. any issuance of dividends, plans to issue dividends, increase in dividend amounts, and plans to increase dividend amounts;
- 3. capital markets access; and
- 4. credit rating agency actions.

#### C) Customer-Specific Data

- 1. Number of customers, by customer class;
- 2. Number of customers, by customer class, disconnected during the period;
- 3. Number of customers, by customer class, receiving disconnectionnotices during the period;
- 4. Number of customers, by customer class, reconnected during the period;
- 5. Number of customers, by customer class, assessed reconnection fees or charges during the period;
- 6. Number of customers, by customer class, assessed credit card fees or charges during the period;
- 7. Number of customers, by customer class, assessed late payment fees or charges during the period;
- 8. Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements;
- 9. Number of customers by customer class, completing deferred payment arrangements during the period;
- 10. Number of customers, by customer class, enrolling in new deferred payment arrangements during the period;
- 11. Number of customers, by customer class, renegotiating deferred payment arrangements during the period;
- 12. Number of customers taking service at the beginning of the period under existing hardship protections;
- 13. Number of customers completing hardship protections during the period;
- 14. Number of customers enrolling in new hardship protections during the period;
- 15. Number of customers, by customer class, completing an AMP program during the period;
- 16. Number of customers, by customer class, enrolling in an AMP program during the period;
- 17. Number of customers, by customer class, re-enrolling in an AMP program during the period;
- 18. Number of customers, by customer class, dropping off an AMP program during the period;
- 19. Number of customers enrolling in the low-income discount rate program during the period;
- 20. Number of customers dropping off the low-income discount rate program during the period;
- 21. Number of by customers, by customer class, with required deposits with the company at the beginning of the period;
- 22. Number of customers, by customer class, required to submit new deposits or increased deposits during the period;
- 23. Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period; and
- 24. Number of customers, by customer class, whose deposits were returned in full during the period.

## D) Sales

## D.P.U. 20-58-D Data Collection (A) Bad Debt - 2020

NSTAR Electric												
Description	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Reported Revenues	234,234,652	226,849,087	203,763,560	190,669,652	183,702,440	210,925,972	269,446,489	292,850,396	242,372,428	202,409,092	183,419,619	208,849,612
Accounts Receivable	261,264,778	277,511,244	287,735,952	258,071,563	256,706,167	292,529,606	300,321,636	329,163,710	328,666,611	267,942,863	264,895,087	315,636,680
Gross A/R Write-Offs	2,695,765	1,993,481	1,699,004	1,404,054	1,459,307	2,022,306	1,824,363	1,427,051	1,636,744	1,220,344	1,301,005	1,897,231
A/R Recoveries	512,211	582,214	401,597	307,811	275,290	310,514	255,577	314,598	239,988	301,954	302,376	215,467
NSTAR Gas												
Description	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Reported Revenues	80,616,137	77,152,671	60,971,096	51,177,142	35,566,600	13,620,062	10,108,584	10,058,491	10,329,892	12,576,967	27,346,857	64,807,135
Accounts Receivable	81,802,905	91,439,084	88,053,023	81,029,587	69,624,935	54,524,280	41,927,881	37,658,508	38,633,522	33,187,145	44,216,390	77,321,835
Gross A/R Write-Offs	886,791	752,394	492,442	361,588	384,072	534,819	586,555	426,638	570,236	445,673	348,577	338,471
A/R Recoveries	154,660	147,109	128,848	75,970	95,292	92,248	95,313	90,752	70,804	204,195	66,909	78,185
EGMA												
Description	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Reported Revenues										13,478,679	40,583,798	63,022,329
Accounts Receivable										36,323,022	34,274,286	57,148,216
Gross A/R Write-Offs										16,065	(33,121)	116,836
A/R Recoveries										28,290	31,357	27,289

## D.P.U. 20-58-D Data Collection (A) Bad Debt - 2021

NSTAR Electric												
Description	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Reported Revenues	227,902,379	230,951,015	201,266,408	193,503,840	185,227,190	238,414,326	-	-	-	-	-	-
Accounts Receivable	319,879,727	336,154,134	311,437,691	277,555,827	282,952,650	339,342,128	-	-	-	-	-	-
Gross A/R Write-Offs	1,985,916	1,652,675	2,334,375	1,877,643	2,073,889	1,843,008	-	-	-	-	-	-
A/R Recoveries	499,187	305,295	508,986	311,574	338,042	287,250	-	-	-	-	-	-
NSTAR Gas												
Description	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Reported Revenues	86,461,980	101,197,977	77,942,664	54,054,882	33,793,244	16,699,733						
Accounts Receivable	100,673,933	128,670,683	115,369,859	93,947,763	81,666,088	65,537,137						
Gross A/R Write-Offs	392,368	277,109	403,447	511,110	433,828	1,063,910						
A/R Recoveries	68,045	90,610	96,734	72,957	81,644	53,999						
EGMA												
Description	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Reported Revenues	93,032,219	85,732,672	77,481,301	53,669,963	34,848,349	22,711,010						
Accounts Receivable	95,160,062	115,205,253	109,158,134	99,133,650	89,773,446	72,250,583						
Gross A/R Write-Offs	(16,194)	2,584	(17,111)	10,047	12,949	11,366						
A/R Recoveries	27,285	37,647	42,722	37,014	16,489	19,752						

## D.P.U. 20-58-D Data Collection (B) Financial Health Information - 2020

		NSTAR Elect	ric Company			NSTAR Ga	s Company			Eversource Gas	Company of MA *	
2020	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
January	None		Yes	None	None		Yes	None				,
February	None		Yes	None	None		Yes	None				
March	None	\$196,500,000	Yes	None	None	\$7,000,000	Yes	None				
April	None		Yes	None	None		Yes	None				
May	None		Yes	None	None		Yes	None				
June	None		Yes	None	None	\$7,000,000	Yes	None				
ylut	None		Yes	None	None		Yes	None				On 7/22/20, S&P issued a new corporate credit rating of A- with stable outlook
August	None		Yes	None	None		Yes	None				
September	None		Yes	None	None	\$17,000,000	Yes	None				
October	None	_	Yes	None	None		Yes	None	On 10/21/20 EGMA, with Eversource Energy, entererd into a 364-day \$550M revolving credit agreement		Yes	None
November	None		Yes	None	None		Yes	None	None		Yes	None
December	None	\$65,500,000	Yes	None	None	\$7,000,000	Yes	None	None		Yes	None
Total 2020		\$262,000,000				\$38,000,000				\$0		

\* Eversource completed the acquisition of assets of Columbia Gas of Massachusetts on October 9, 2020.

## D.P.U. 20-58-D Data Collection (B) Financial Health Information - 2021

		NSTAR Elect	tric Company			NSTAR Ga	s Company			Eversource Gas	Company of MA	
2021	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
January	None		Yes	None	None		Yes	None	None		Yes	None
February	None		Yes	None	None		Yes	None	None		Yes	None
March	None	\$206,400,000	Yes	None	None	\$10,000,000	Yes	None	None	\$6,900,000	Yes	None
April	None		Yes	None	None		Yes	None	None		Yes	None
May	None		Yes	None	None		Yes	None	None		Yes	None
June	None	\$76,800,000	Yes	None	None	\$10,000,000	Yes	None	None	\$6,900,000	Yes	None
July												
August												
September												
October												
November												
December												
Total 2021		\$283,200,000				\$20,000,000				\$13,800,000		

						2020						
EMA Electric	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Number of customers, by customer class												
Residential	964,411	966,929	965,069	965,149	964,166	964,500	962,353	951,295	953,666	963,593	940,393	977,0
Low Income Residential	89,743	90,679	91,284	91,213	90,805	91,025	91,260	92,556	93,314	95,036	91,752	94,3
Small C&I	160,051	161,208	160,466	159,553	160,711	160,474	159,829	158,618	158,925	163,750	155,461	165,20
Medium / Large C&I	4,883	4,930	4,937	4,983	4,929	4,908	4,908	4,978	4,971	4,895	4,908	4,9
Streetlights	13,251	13,287	13,237	13,240	13,217	13,204	13,214	13,143	13,154	13,298	13,066	13,30
Total	1,232,340	1,237,033	1,234,993	1,234,138	1,233,828	1,234,111	1,231,564	1,220,591	1,224,030	1,240,572	1,205,581	1,254,7
Number of customers, by customer class, disconnected during the period												
Residential	893	1,062	489	0	0	0	0	0	0	0	0	
Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	
Small C&I	127	85	49	0	0	0	0	0	0	0		
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0		
Streetlights	0	0	0	0	0	0	0	0	0	0	0	
Total	1,020	1,147	538	0	0	0		0	0	0		
Number of customers, by customer class receiving a 1st notice of disconnect during the period	-,	_/		-	-	-	-	-	-	-		
Residential	39,371	39,630	19,218	0	0	0	0	0	0	8,003	1,549	
Low Income Residential	129	59,630 118	19,218	0	0	0	0	0	0	8,003	1,549	
Low income Residential Small C&I	4,712	4,681	2,384	0	0	0	0	0	2,408	3,944	4,893	
	4,712	4,081	2,584	0	0	0	0	0	2,408	3,944		
Medium / Large C&I	11	14	8	0	0	0	0	0	4	5		
Streetlights Total	44,223	44,443	21,663	0	0	0	0	0	2,412	11,965	6,465	
Iotal	44,225	44,445	21,005	U	U	0	U	U	2,412	11,965	0,405	0,5
Number of customers, by customer class, receiving Final/72-hour notice of disconnect during the period												
Residential	24,597	22,805	12,235	0	0	0	0	0	0	0		
Low Income Residential	121	124	37	0	0	0	0	0	0	0		
Small C&I	2,850	2,546	1,664	0	0	0	0	0	0	2,777	1,620	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0		
Streetlights	9	8	2	0	0	0	0	0	0	4	3	
Total	27,577	25,483	13,938	0	0	0	0	0	0	2,781	1,623	3,34
Number of customers, by customer class, reconnected during the period												
Residential	587	738	346	11	1		0	0	0	0		
Low Income Residential	18	18	13	3	0		0	0	0	0		
Small C&I	88	81	53	0	0	0	0	0	0	0	17	3
Medium / Large C&I	0	0	0	0			0	0	0	0		
Streetlights	0	0	0	0	0	0	0	0	0	0	0	
Total	693	837	412	14	1	0	0	0	0	0	18	3
Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders												
completed during the same period												
Residential	579	728	343	0	0	0	0	0	0	0	0	
Low Income Residential	18	16	13	0	0	0	0	0	0	0	0	
Small C&I	86	80	51	0	0	0	0	0	0	0		
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0		
Streetlights	0	0	0	0	0	0	0	0	0	0		
Total	683	824	407	0	0	0	0	0	0	0		
Number of customers, by customer class, assessed credit card fees or charges during the period	005	024	407	•	, i i i i i i i i i i i i i i i i i i i			Ū		Ū		
Residential	27,174	26,987	26,083	25,005	24,947	24,607	25,412	24,786	25,544	25,415	22,257	23,9
Low Income Residential	0	20,507	20,005	25,005	24,547	24,007	25,412	24,700	23,344	25,415		
Small C&I	1,304	1,240	1,013	774	715	729	745	715	704	870	837	
Medium / Large C&I	20	21	20	25	18	19	24	21	23	29	32	
Streetlights	6	5	7	2	2	3	5	1	3	4	3	
Total	28,504	28,253	27,123	25,806	25,682	25,358	26,186	25,523	26,274	26,318	23,129	24,9
Number of customers, by customer class, assessed late payment fees or charges during the period												
Residential	0	0	0	0	0	0	0	0	0	0		
Low Income Residential	16	14	8	0	0	0	0	0	0	0		
Small C&I	25,728	25,117	12,303	0	0	0	0	0	0	0		
Medium / Large C&I	564	445	272	0	0	0	0	0	0	0	0	
		875	344	0	0	0	0	0	0	0	0	1
Streetlights	879	8/5	544	0	0	0	0	0	0	0	0	

						2020						
EMA Electric	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	De
Number of customers, by customer class, taking service at the beginning of the period under existing deferred												
payment arrangements (excluding Newstart and Covid AMP)												
Residential	2,715	2,615	2,790	2,421	1,893	1,661	1,443	1,567	1,555	2,056	2,831	
Low Income Residential	1,069	663	505	364	337	400	362	376	326	450	567	
Small C&I	42	59	53	45	36	46	50	41	1	5	6	i l
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights	0	0	0	0	0	0	0	0	0	0	0	
Total	3,826	3,337	3,348	2,830	2,266	2,107	1,855	1,984	1,882	2,511	3,404	
	3,820	3,337	3,340	2,830	2,200	2,107	1,855	1,564	1,002	2,511	3,404	
Number of customers by customer class, completing deferred payment arrangements during the												
period(excluding Newstart and Covid AMP)												_
Residential	223	240	245	254	231	214	132	117	112	115	115	
Low Income Residential	97	78	79	55	63	45	55	50	36	31	25	
Small C&I	7	0	4	2	12	14	10	4	0	0	0	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0		
Streetlights	0	0	0	0	0	0	0	0	0	0	0	1
Total	327	318	328	311	306	273	197	171	148	146	140	
Number of customers, by customer class, enrolling in new deferred payment arrangements during the period												
(excluding Newstart and Covid AMP)											1	
Residential	1.865	1.828	1.917	1.872	863	531	911	938	1.410	2.264	1.622	
Low Income Residential	1,805	1,828	1,917	249	295	146	170	958	278	2,264	1,622	
Small C&I	74	52	54	78	50	52	61	31	5	2		-
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights	0	0	0	0	0	0	0	0	0	0		
Total	2,059	2,020	2,107	2,199	1,208	729	1,142	1,135	1,693	2,651	1,779	
Number of customers, by customer class, renegotiating deferred payment arrangements during the period												
(excluding Newstart and Covid AMP)												
Residential	20	19	34	44	9	15	19	17	34	37	58	
Low Income Residential	1	0	4	9	2	3	1	5	1	3	1	
Small C&I	1	1	1	3	1	1	1	0	0	0	0	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0		
	0	0										
Streetlights	-		0	0	0	0	0	0	0	0		
Total	22	20	39	56	12	19	21	22	35	40	59	
Number of customers taking service at the beginning of the period under existing hardship protections ( O												
exceptions with expiry March 31 ) or M, Y and S protections												
Residential	9,586	9,740	10,114	10,093	7,852	8,057	7,937	7,897	7,850	7,754	8,889	
Low Income Residential	39,644	40,501	41,793	42,564	6,331	6,042	5,904	5,833	5,747	5,604	45,646	
Small C&I	0	0	0	0	0	0	0	0	0	0	0	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	1
Streetlights	0	0	0	0	0	0	0	0	0	0	0	
Total	49,230	50,241	51,907	52,657	14,183	14,099	13,841	13,730	13,597	13,358	54,535	
	45,250	30,241	51,507	52,057	14,105	14,055	13,041	13,730	13,337	13,330	54,555	
Number of customers completing hardship protections or M Y and S protections during the period	464	100	2.057	422	07	64		53		42		-
Residential	161	168	2,857	122	87	61	66	52	64	42	64	
ow Income Residential	794	732	41,465	1,156	686	287	260	257	326	535	321	
Small C&I	0	0	0	0	0	0	0	0	0	0	0	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights	0	0	0	0	0	0	0	0	0	0	0	
Fotal	955	900	44,322	1,278	773	348	326	309	390	577	385	
Number of customers enrolling in new hardship protections or M Y and S protections during the period												
Residential	483	428	374	44	57	53	58	40	64	1,224	135	
	1,093	1,474	1,173	478	337	226	234	184	260	4,297	1,087	
ow Income Residential												
mall C&I	0	0	0	0	0	0	0	0	0	0	0	
Aedium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
treetlights	0	0	0	0	0	0	0	0	0	0	0	
otal	1,576	1,902	1,547	522	394	279	292	224	324	5,521	1,222	
Number of customers, by customer class, completing an AMP program during the period	0	0	0	0	0	0	0	0	0	0	0	1
					205	87	97	83	74	69	48	
Residential	-	85	142									
tesidential ow Income Residential	57	85	142	280								
lesidential ow Income Residential mail C&I	57 0	0	0	0	0	0	0	0	0	0	0	
kesidential ow income Residential mall C&I Viedium / Large C&I	57 0 0	0	0	0	0	0	0	0	0	0	0	1
Number of customers, by customer class, completing an AMP program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights	57 0	0	0	0	0	0	0	0	0	0	0	1

							2020						
EMA Electric		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Number of custo	omers, by customer class, enrolling in an AMP program during the period												
Residential		0	0	0	0	0	0	0	0	0	0	0	
Low Income Resi	idential	197	386	422	767	833	724	686	746	1,105	977	1,029	47
Small C&I		0	0	0	0	0		0	0	0	0	0	
Medium / Large	C&I	0	0	0	0	0		0	0	0	0	0	
Streetlights Total		0	0 386	0 422	0 767	0 833	0 724	0 686	0 746	0 1,105	0 977	0	47
	have a standard and the second standard standard standard standard standard standard standard standard standard	197	386	422	/6/	833	724	686	746	1,105	977	1,029	47
Residential	omers, by customer class, re-enrolling in an AMP program during the period	5	8	6	5	8	8	c	5	8	9	17	
Low Income Resi	idential	132	265	358	5 543	596	540	6 503	444	664	515	447	19
Small C&I	laentia	132	203	2	3	21	27	69	190	285	707	447	48
Medium / Large	(%)	0	0	0	0	0	0	0	0	0	0	0	10
Streetlights		0	0	0	0	0	0	0	0	0	0	0	
Total		137	273	366	551	625	575	578	639	957	1,231	891	68
Number of custr	omers, by customer class, dropping off an AMP program during the period												
Residential		0	0	0	0	0	0	0	0	0	0	0	
Low Income Resi	idential	958	463	357	459	433	232	292	356	400	464	613	81
Small C&I (Total	C&I)	0	0	0	0	0	0	0	0	0	0	0	
Medium & Large	e C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights		0	0	0	0	0	0	0	0	0	0	0	
Total		958	463	357	459	433	232	292	356	400	464	613	81
	omers enrolling in the low-income discount rate program during the period												
Residential		0	0	0	0	0	0	0	0	0	0	0	
Low Income Resi	idential	91,272	91,347	91,152	92,578	91,736	91,437	94,469	93,257	93,565	94,500	93,900	94,39
Small C&I	***	0	0	0	0	0	0	0	0	0	0	0	
Medium / Large	L&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights Total		91,272	91,347	91,152	92,578	91,736	91,437	94,469	93,257	93,565	94,500	93,900	94,39
	amore drawning off the law income discount rate program during the ported	51,272	51,347	51,152	52,578	51,730	51,437	54,405	53,237	53,303	54,500	53,500	54,35
Residential	omers dropping off the low-income discount rate program during the period	Unable to Obta	in Data										
Low Income Resi	idential	onable to obta	ini Data										
Small C&I													
Medium / Large	C&I												
Streetlights													
Total													
Number of custo	omers, by customer class, with required deposits with the company at the beginning of the period												
Number of custo Residential		0	0	0	0	0		0	0	0	0	0	
Number of custo Residential Low Income Resi		0	0	0	0	0	0	0	0	0	0	0	
Number of custo Residential Low Income Resi Small C&I	idential	0 4,729	0 4,696	0 4,661	0 4,602	0 4,537	0 4,443	0 4,384	0 4,325	0 2,754	0 2,682	0 2,629	2,57
Number of custo Residential Low Income Resi Small C&I Medium / Large	idential	0 4,729 81	0 4,696 80	0 4,661 78	0 4,602 79	0 4,537 78	0 4,443 76	0 4,384 75	0 4,325 75	0 2,754 62	0 2,682 63	0 2,629 60	2,57
Number of custo Residential Low Income Resi Small C&I Medium / Large Streetlights	idential	0 4,729 81 2	0 4,696 80 2	0 4,661 78 2	0 4,602 79 2	0 4,537 78 2	0 4,443 76 2	0 4,384 75 2	0 4,325 75 2	0 2,754 62 2	0 2,682 63 2	0 2,629 60 2	2,57 5
Number of custo Residential Low Income Resi Small C&I Medium / Large Streetlights Total	idential C&I	0 4,729 81	0 4,696 80	0 4,661 78	0 4,602 79	0 4,537 78	0 4,443 76	0 4,384 75	0 4,325 75	0 2,754 62	0 2,682 63	0 2,629 60	2,57
Number of custo Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custo	idential	0 4,729 81 2	0 4,696 80 2	0 4,661 78 2	0 4,602 79 2	0 4,537 78 2	0 4,443 76 2	0 4,384 75 2	0 4,325 75 2	0 2,754 62 2	0 2,682 63 2	0 2,629 60 2	2,57
Number of custo Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custo period	idential C&I	0 4,729 81 2 4,812	0 4,696 80 2 4,778	0 4,661 78 2 4,741	0 4,602 79 2 <b>4,683</b>	0 4,537 78 2 4,617	0 4,443 76 2 4,521	0 4,384 75 2 4,461	0 4,325 75 2 4,402	0 2,754 62 2 <b>2,818</b>	0 2,682 63 2 <b>2,747</b>	0 2,629 60 2 <b>2,691</b>	2,57 5 2,63
Number of custo Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custo period Residential	idential C&I omers, by customer class, required to submit new deposits or increased deposits during the	0 4,729 81 2 4,812 0	0 4,696 80 2 4,778	0 4,661 78 2 <b>4,741</b> 0	0 4,602 79 2 4,683	0 4,537 78 2 <b>4,617</b> 0	0 4,443 76 2 <b>4,521</b> 0	0 4,384 75 2 4,461	0 4,325 75 2 4,402	0 2,754 62 2 <b>2,818</b> 0	0 2,682 63 2 <b>2,747</b> 0	0 2,629 60 2 <b>2,691</b> 0	2,57 5 2,63
Number of custa Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custa period Residential Low Income Resi	idential C&I omers, by customer class, required to submit new deposits or increased deposits during the	0 4,729 81 2 4,812 0 0	0 4,696 80 2 4,778 0 0	0 4,661 78 2 4,741 0 0	0 4,602 79 2 4,683 0 0	0 4,537 78 2 4,617 0 0	0 4,443 76 2 <b>4,521</b> 0 0	0 4,384 75 2 4,461 0 0	0 4,325 75 2 <b>4,402</b> 0 0	0 2,754 62 2 <b>2,818</b> 0 0	0 2,682 63 2 <b>2,747</b> 0 0	0 2,629 60 2 <b>2,691</b> 0 0	2,57 5 <b>2,63</b>
Number of custo Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custo period Residential Low Income Resi Small C&I	idential C&I omers, by customer class, required to submit new deposits or increased deposits during the idential	0 4,729 81 2 4,812 0	0 4,696 80 2 4,778	0 4,661 78 2 <b>4,741</b> 0	0 4,602 79 2 4,683	0 4,537 78 2 <b>4,617</b> 0	0 4,443 76 2 <b>4,521</b> 0	0 4,384 75 2 4,461	0 4,325 75 2 4,402	0 2,754 62 2 <b>2,818</b> 0	0 2,682 63 2 <b>2,747</b> 0	0 2,629 60 2 <b>2,691</b> 0	2,57 5 2,63
Number of custr Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custr period Residential Low Income Resi Small C&I Medium / Large	idential C&I omers, by customer class, required to submit new deposits or increased deposits during the idential	0 4,729 81 2 4,812 0 0 0 0 0	0 4,696 80 2 4,778 0 0 0 262	0 4,661 78 2 4,741 0 0 0 0	0 4,602 79 2 4,683 0 0 0 25	0 4,537 78 2 4,617 0 0 0 44	0 4,443 76 2 4,521 0 0 0 35	0 4,384 75 2 4,461 0 0 54	0 4,325 75 2 4,402 0 0 30	0 2,754 62 2 2,818 0 0 0 47	0 2,682 63 2 2,747 0 0 48	0 2,629 60 2 <b>2,691</b> 0 0 17	2,57 2,63
Number of custo Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custo period Residential Low Income Resi Small C&I	idential C&I omers, by customer class, required to submit new deposits or increased deposits during the idential	0 4,729 81 2 4,812 0 0 0 0 0 0	0 4,696 80 2 4,778 0 0 0 262 6	0 4,661 78 2 4,741 0 0 0 0 0 0	0 4,602 79 2 4,683 0 0 0 25 1	0 4,537 78 2 4,617 0 0 0 44 6	0 4,443 76 2 4,521 0 0 0 35 9	0 4,384 75 2 4,461 0 0 0 54	0 4,325 75 2 4,402 0 0 0 30 0	0 2,754 62 2 <b>2,818</b> 0 0 0 47 2	0 2,682 63 2 <b>2,747</b> 0 0 0 48 2	0 2,629 60 2 <b>2,691</b> 0 0 0 17 7	2,57 5 <b>2,63</b> 3
Number of custr Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custo period Residential Low Income Resi Small C&I Medium / Large Streetlights Total	idential C&I omers, by customer class, required to submit new deposits or increased deposits during the idential	0 4,729 81 2 4,812 0 0 0 0 0 0 0 0	0 4,696 80 2 4,778 0 0 0 262 6 0 0	0 4,661 78 2 4,741 0 0 0 0 0 0 0 0 0	0 4,602 79 2 4,683 0 0 0 25 1 1 0	0 4,537 78 2 4,617 0 0 0 44 4 6 0	0 4,443 76 2 4,521 0 0 0 355 9 9 0	0 4,384 75 2 4,461 0 0 54 1 0	0 4,325 75 2 4,402 0 0 0 30 0 0 0	0 2,754 62 2 2,818 0 0 47 2 0 0	0 2,682 63 2 2,747 0 0 48 2 0	0 2,629 60 2 2,691 0 0 17 7 0	2,57
Number of custr Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custo Period Residential Low Income Resi Small C&I Medium / Large Streetlights Total	idential C&I omers, by customer class, required to submit new deposits or increased deposits during the idential C&I C&I	0 4,729 81 2 4,812 0 0 0 0 0 0 0 0	0 4,696 80 2 4,778 0 0 0 262 6 0 0	0 4,661 78 2 4,741 0 0 0 0 0 0 0 0 0	0 4,602 79 2 4,683 0 0 0 25 1 1 0	0 4,537 78 2 4,617 0 0 0 44 4 6 0	0 4,443 76 2 4,521 0 0 0 355 9 9 0	0 4,384 75 2 4,461 0 0 54 1 0	0 4,325 75 2 4,402 0 0 0 30 0 0 0	0 2,754 62 2 2,818 0 0 47 2 0 0	0 2,682 63 2 2,747 0 0 48 2 0	0 2,629 60 2 2,691 0 0 17 7 0	2,57 5 <b>2,63</b> 3
Number of custr Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custr period Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custr	idential C&I omers, by customer class, required to submit new deposits or increased deposits during the idential C&I C&I	0 4,729 81 2 4,812 0 0 0 0 0 0 0 0	0 4,696 80 2 4,778 0 0 0 262 6 0 262 6 0 268	0 4,661 78 2 4,741 0 0 0 0 0 0 0 0 0	0 4,602 79 2 4,683 0 0 0 25 1 1 0	0 4,537 78 2 4,617 0 0 0 44 4 6 0	0 4,443 76 2 4,521 0 0 0 355 9 9 0	0 4,384 75 2 4,461 0 0 54 1 0	0 4,325 75 2 4,402 0 0 0 30 0 0 0	0 2,754 62 2 2,818 0 0 47 2 0 0	0 2,682 63 2 2,747 0 0 48 2 0	0 2,629 60 2 2,691 0 0 17 7 0	2,57 5 2,63
Number of custs Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custs period Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custs period	idential C&I comers, by customer class, required to submit new deposits or increased deposits during the idential C&I comers, by customer class, whose required deposits were reduced in part or foregone during the	0 4,729 81 2 4,812 0 0 0 0 0 0 0 0 0 0 0 0	0 4,696 80 2 4,778 0 0 0 262 6 0 262 6 0 268	0 4,661 78 2 4,741 0 0 0 0 0 0 0 0 0	0 4,602 79 2 4,683 0 0 0 25 1 1 0	0 4,537 78 2 4,617 0 0 0 44 4 6 0	0 4,443 76 2 4,521 0 0 0 355 9 9 0	0 4,384 75 2 4,461 0 0 54 1 0	0 4,325 75 2 4,402 0 0 0 30 0 0 0	0 2,754 62 2 2,818 0 0 47 2 0 0	0 2,682 63 2 2,747 0 0 48 2 0	0 2,629 60 2 2,691 0 0 17 7 0	2,5 2,63
Number of custr Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custr period Residential Low Income Resi Small C&I Number of custr Period Residential Low Income Resi Small C&I	idential C&I comers, by customer class, required to submit new deposits or increased deposits during the idential C&I comers, by customer class, whose required deposits were reduced in part or foregone during the idential	0 4,729 81 2 4,812 0 0 0 0 0 0 0 0 0 0 0 0	0 4,696 80 2 4,778 0 0 0 262 6 0 262 6 0 268	0 4,661 78 2 4,741 0 0 0 0 0 0 0 0 0	0 4,602 79 2 4,683 0 0 0 25 1 1 0	0 4,537 78 2 4,617 0 0 0 44 4 6 0	0 4,443 76 2 4,521 0 0 0 355 9 9 0	0 4,384 75 2 4,461 0 0 54 1 0	0 4,325 75 2 4,402 0 0 0 30 0 0 0	0 2,754 62 2 2,818 0 0 47 2 0 0	0 2,682 63 2 2,747 0 0 48 2 0	0 2,629 60 2 2,691 0 0 17 7 0	2,5
Number of custr Residential Low Income Resi Small C&I Streetlights Total Number of custr period Residential Low Income Resi Streetlights Streetlights Number of custr period Residential Number of custr period Residential Low Income Resi Small C&I Medium / Large	idential C&I comers, by customer class, required to submit new deposits or increased deposits during the idential C&I comers, by customer class, whose required deposits were reduced in part or foregone during the idential	0 4,729 81 2 4,812 0 0 0 0 0 0 0 0 0 0 0 0	0 4,696 80 2 4,778 0 0 0 262 6 0 262 6 0 268	0 4,661 78 2 4,741 0 0 0 0 0 0 0 0 0	0 4,602 79 2 4,683 0 0 0 25 1 1 0	0 4,537 78 2 4,617 0 0 0 44 4 6 0	0 4,443 76 2 4,521 0 0 0 355 9 9 0	0 4,384 75 2 4,461 0 0 54 1 0	0 4,325 75 2 4,402 0 0 0 30 0 0 0	0 2,754 62 2 2,818 0 0 47 2 0 0	0 2,682 63 2 2,747 0 0 48 2 0	0 2,629 60 2 2,691 0 0 17 7 0	2,6
Number of custr Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custr period Residential Low Income Resi Small C&I Number of custr period Residential Low Income Resi Small C&I Medium / Large Streetlights	idential C&I comers, by customer class, required to submit new deposits or increased deposits during the idential C&I comers, by customer class, whose required deposits were reduced in part or foregone during the idential	0 4,729 81 2 4,812 0 0 0 0 0 0 0 0 0 0 0 0	0 4,696 80 2 4,778 0 0 0 262 6 0 262 6 0 268	0 4,661 78 2 4,741 0 0 0 0 0 0 0 0 0	0 4,602 79 2 4,683 0 0 0 25 1 1 0	0 4,537 78 2 4,617 0 0 0 44 4 6 0	0 4,443 76 2 4,521 0 0 0 355 9 9 0	0 4,384 75 2 4,461 0 0 54 1 0	0 4,325 75 2 4,402 0 0 0 30 0 0 0	0 2,754 62 2 2,818 0 0 47 2 0 0	0 2,682 63 2 2,747 0 0 48 2 0	0 2,629 60 2 2,691 0 0 17 7 0	2,5
Number of custr Residential Low Income Resi Small C&I Medium / Large Streetlights Total Low Income Resi Small C&I Number of custr period Residential Low Income Resi Streetlights Total Low Income Resi Small C&I Medium / Large Streetlights Total	idential C&I	0 4,729 81 2 4,812 0 0 0 0 0 0 0 0 0 0 0 0	0 4,696 80 2 4,778 0 0 0 262 6 0 262 6 0 268	0 4,661 78 2 4,741 0 0 0 0 0 0 0 0 0 0	0 4,602 79 2 4,683 0 0 0 25 1 1 0	0 4,537 78 2 4,617 0 0 0 44 4 6 0	0 4,443 76 2 4,521 0 0 0 355 9 9 0	0 4,384 75 2 4,461 0 0 54 1 0	0 4,325 75 2 4,402 0 0 0 30 0 0 0	0 2,754 62 2 2,818 0 0 47 2 0 0	0 2,682 63 2 2,747 0 0 48 2 0	0 2,629 60 2 2,691 0 0 17 7 0	2,5
Number of custo Residential Low Income Resi Small C&I Medium / Large Streetlights <b>Total</b> Number of custo period Residential Low Income Resi Small C&I Medium / Large Streetlights <b>Total</b> Number of custo period Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custo	idential C&I comers, by customer class, required to submit new deposits or increased deposits during the idential C&I comers, by customer class, whose required deposits were reduced in part or foregone during the idential	0 4,729 81 2 4,812 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 4,696 80 0 2 4,778 0 0 0 0 262 6 0 0 268 ain Data	0 4,661 78 2 4,741 0 0 0 0 0 0 0 0 0 0	0 4,602 79 2 4,683 0 0 0 0 25 1 1 0 0 26	0 4,537 78 2 4,617 0 0 0 44 6 0 50 50	0 4,443 76 2 4,521 0 0 0 35 9 0 0 44	0 4,384 75 2 4,461 0 0 54 1 0 55	0 4,325 75 2 4,402 0 0 0 0 0 0 0 0 0 30	0 2,754 62 2 2,818 0 0 0 47 2 0 49 49	0 2,662 63 2 2,747 0 0 0 48 2 0 50 50	0 2,629 60 2 2,691 0 0 0 17 7 0 24	2,6
Number of custt Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custt period Residential Low Income Resi Small C&I Medium / Large Streetlights Total Small C&I Medium / Large Streetlights Total Number of custt Period Streetlights Total Number of custt Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custt	idential C&I Commers, by customer class, required to submit new deposits or increased deposits during the idential C&I	0 4,729 811 2 4,812 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 4,696 800 2 4,778 0 0 0 0 262 262 268 0 0 268 9 10 Data	0 4,661 78 2 4,741 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 4,602 79 2 4,683 0 0 0 25 1 1 0 0 26	0 4,537 78 2 4,617 0 0 0 44 6 0 50 50	0 4,443 76 2 4,521 0 0 0 0 35 9 9 0 0 44	0 4,384 75 2 4,461 0 0 54 1 0 55 55	0 4,325 75 2 4,402 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 2,754 62 2 2,818 0 0 0 47 2 2 0 49 49	0 2,682 63 2 2,747 0 0 0 0 50 50	0 2,629 60 2 2,691 0 0 0 0 24 24	2,6
Number of custor Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custor period Residential Low Income Resi Streetlights Total Number of custor period Residential Low Income Resi Streetlights Total Medium / Large Streetlights Medium / Large Streetlights Total Number of custor Residential Low Income Resi	idential C&I Commers, by customer class, required to submit new deposits or increased deposits during the idential C&I	0 4,729 81 2 4,812 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 4,696 800 2 4,778 0 0 0 2262 6 6 0 0 2268 268 ain Data	0 4,661 78 2 4,741 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 4,602 79 2 4,683 0 0 25 1 1 0 26 26	0 4,537 78 2 4,617 0 0 0 44 6 0 0 50 50	0 4,443 76 2 4,521 0 0 0 35 9 0 0 44 44	0 4,384 755 2 4,461 0 0 54 1 0 55 55	0 4,325 75 2 4,402 0 0 0 0 30 0 0 30 30 30 30 0 0 0 0 0	0 2,754 62 2 2,818 0 0 0 47 2 0 0 49 49	0 2,682 63 2 2,747 0 0 0 48 2 0 0 50 50	0 2,629 60 0 0 0 17 7 7 0 24 24	2,6
Number of custr Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custr period Residential Low Income Resi Streetlights Total Number of custr period Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custr Residential Low Income Resi Small C&I	idential C&I Commers, by customer class, required to submit new deposits or increased deposits during the idential C&I commers, by customer class, whose required deposits were reduced in part or foregone during the idential C&I commers, by customer class, whose deposits were returned in full during the period idential	0 4,729 81 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 4,696 80 0 2 4,778 0 0 0 0 262 6 0 0 268 ain Data 0 0 0 0 201	0 4,661 78 2 4,741 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 4,602 79 2 4,683 0 0 0 25 1 1 0 0 26 26 0 0 0 0 0 8 4	0 4,537 78 2 4,617 0 0 0 44 6 0 0 50 50	0 4,443 76 2 4,521 0 0 0 35 9 9 0 0 4 4 4 4 0 0 0 0 0 0 0 0 0	0 4,384 75 2 4,461 0 0 55 55 55	0 4,325 75 2 4,402 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 2,754 62 2 2,818 0 0 0 49 49 49	0 2,682 63 2 2,747 0 0 0 50 50 50 50 50 50 50 5	0 2,629 60 0 0 0 17 7 7 0 24 24	2,6
Number of custor Residential Low Income Resi Small C&I Medium / Large Streetlights Total Number of custor period Residential Low Income Resi Streetlights Total Number of custor period Residential Low Income Resi Streetlights Total Medium / Large Streetlights Medium / Large Streetlights Total Number of custor Residential Low Income Resi	idential C&I Commers, by customer class, required to submit new deposits or increased deposits during the idential C&I commers, by customer class, whose required deposits were reduced in part or foregone during the idential C&I commers, by customer class, whose deposits were returned in full during the period idential	0 4,729 81 2 4,812 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 4,696 800 2 4,778 0 0 0 2262 6 6 0 0 2268 268 ain Data	0 4,661 78 2 4,741 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 4,602 79 2 4,683 0 0 25 1 1 0 26 26	0 4,537 78 2 4,617 0 0 0 44 6 0 0 50 50	0 4,443 76 2 4,521 0 0 0 35 9 9 0 0 44 44	0 4,384 755 2 4,461 0 0 54 1 0 55 55	0 4,325 75 2 4,402 0 0 0 0 30 0 0 30 30 30 30 0 0 0 0 0	0 2,754 62 2 2,818 0 0 0 47 2 0 0 49 49	0 2,682 63 2 2,747 0 0 0 48 2 0 0 50 50	0 2,629 60 0 0 0 17 7 7 0 24 24	2,5 2,63

		1		202	1		
	EMA Electric	Jan	Feb	Mar	 Apr	May	Jun
1	Number of customers, by customer class						
	Residential	959,912	959,647	961,078	963,353	961,143	962,877
	Low Income Residential	94,295	95,430	96,547	97,375	97,808	97,685
	Small C&I	161,273	161,043	161,814	161,787	162,053	162,634
	Medium / Large C&I	4,974	4,903	5,000	4,816	4,912	4,949
	Streetlights	13,165	13,130	13,153	13,130	13,131	13,082
	Total	1,233,619	1,234,153	1,237,592	1,240,461	1,239,047	1,241,227
2	Number of customers, by customer class, disconnected during the period						
	Residential	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0
	Small C&I	162	82	124	96	90	84
	Medium / Large C&I Streetlights	0	0	0	0	0	0
	Total	162	82	124	96	90	84
3.1	Number of customers, by customer class receiving a 1st notice of disconnect during the period	102	02	124	50	50	
J.1	Residential	0	0	2	62,884	30,985	3,538
	Low Income Residential	0	0	0	21,099	9,770	89
	Small C&i	5,585	5,567	6,080	4,687	3,817	4,099
	Medium / Large C&I	0	0	0,000	0	0	0
	Streetlights	9	12	12	33	12	12
	Total	5,594	5,579	6,094	88,703	44,584	7,738
3.2	Number of customers, by customer class, receiving Final/72-hour notice of disconnect during the period						
	Residential	0	0	0	2	0	1
	Low Income Residential	0	0	0	0	0	0
	Small C&I	3,008	2,641	2,981	2,385	1,841	2,207
	Medium / Large C&I	0	0	0	0	0	0
	Streetlights	7	8	10	13	9	9
	Total	7 3,015	8 2,649	10 2,992	13 2,400	9 <b>1,850</b>	9 2,217
4	Total	3,015	2,649	2,992	2,400	1,850	2,217
4	Total	<b>3,015</b>	<b>2,649</b> 0	<b>2,992</b> 0	<b>2,400</b> 0	<b>1,850</b> 0	<b>2,217</b> 0
4	Total Number of customers, by customer class, reconnected during the period Residential Low Income Residential	3,015 0 0	<b>2,649</b> 0 0	<b>2,992</b> 0 0	<b>2,400</b> 0 0	<b>1,850</b> 0 0	<b>2,217</b> 0 0
4	Total Number of customers, by customer class, reconnected during the period Residential Low Income Residential Small C&I	3,015 0 0 77	<b>2,649</b> 0 0 65	<b>2,992</b> 0 0 90	<b>2,400</b> 0 0 66	1,850 0 0 51	<b>2,217</b> 0 0 53
4	Total	3,015 0 0 777 0	2,649 0 65 0	2,992 0 0 90 0	2,400 0 66 0	1,850 0 0 51 0	2,217 0 0 53 0
4	Total  Number of customers, by customer class, reconnected during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights	3,015 0 0 777 0 0	2,649 0 0 65 0 0	2,992 0 90 0 0	2,400 0 66 0 0	1,850 0 51 0 0	2,217 0 53 0 0
4	Total           Total           Number of customers, by customer class, reconnected during the period           Residential           Low Income Residential           Small C&I           Medium / Large C&I           Streetlights           Total	3,015 0 0 777 0	2,649 0 65 0	2,992 0 0 90 0	2,400 0 66 0	1,850 0 0 51 0	2,217 0 0 53 0
-	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders	3,015 0 0 777 0 0	2,649 0 0 65 0 0	2,992 0 90 0 0	2,400 0 66 0 0	1,850 0 51 0 0	2,217 0 53 0 0
4	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders completed during the same period	3,015 0 77 0 0 77 77	2,649 0 65 0 0 65	2,992 0 90 0 0	2,400 0 66 0 0 66	1,850 0 51 0 51 51	2,217 0 53 0 0 53 53
-	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders	3,015 0 0 777 0 0	2,649 0 0 65 0 0	2,992 0 90 0 0 90	2,400 0 66 0 0	1,850 0 51 0 0	2,217 0 53 0 0
-	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         Completed during the same period         Residential	3,015 0 0 77 0 0 77 77	2,649 0 65 0 65 65	2,992 0 90 0 90 90 90	2,400 0 66 0 0 66 66	1,850 0 51 0 51 51	2,217 0 53 0 0 53 53 0 0 0
-	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Low Income Residential	3,015 0 77 0 0 77 77 0 0 77 0 0 0 0	2,649 0 0 65 0 0 65 65	2,992 0 90 0 90 90 90	2,400 0 66 0 66 66 66	1,850 0 51 0 51 51 0 0 0 51	2,217 0 53 0 53 53 0 0 0 0 0 0 0 0 0 0 0 0 0
-	Total           Number of customers, by customer class, reconnected during the period           Residential           Low Income Residential           Small C&I           Medium / Large C&I           Streetlights           Total           Low Income Residential           Small C&I           Medium / Large C&I           Streetlights           Total           Streetlights           Total           Streetlights           Small C&I           Medium / Large C&I           Small C&I           Medium / Large C&I           Streetlights	3,015 0 77 0 0 77 77 77 0 0 77	2,649 0 0 65 0 65 65 0 0 65	2,992 0 90 0 90 90 90 90 85	2,400 0 66 0 66 66 0 66 0 0 61	1,850 0 51 0 51 51 0 0 51	2,217 0 0 0 0 0 53 0 0 0 51 0 0 0 0 0 0 0 0 0 0 0 0 0
-	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders completed during the same period         Residential         Low Income Residential         Dow Income Residential         Residential         Residential         Mall C&I         Medium / Large C&I	3,015 0 0 77 0 0 77 77 0 0 77 0 0 71	2,649 0 0 65 0 0 65 0 0 0 65 0	2,992 0 0 0 0 0 90 90 90 90 90 0 0 0 0 0 0	2,400 0 66 0 66 66 0 66 0 0 0	1,850 0 51 0 0 51 51 0 0 51 0 0 0 0 0 0 0	2,217 0 53 0 0 53 53 0 0 53 53 0 0 51 0
-	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Breetlights         Total         Mumber of customers, by customer class, assessed credit card fees or charges during the period	3,015 0 0 77 0 0 77 77 0 0 77 0 0 71 0 0 71	2,649 0 0 65 0 0 65 0 0 0 65 0 0 0 65	2,992 0 90 0 90 90 90 90 90 90 85 0 0 85	2,400 0 66 0 66 66 0 66 61 0 0 61	1,850 0 0 51 0 0 51 0 0 50 0 0 50 50 50	2,217 0 0 53 0 0 53 53 53 53 53 53 53 53 53 53
5	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Streetlights         Total         Mumber of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Medium / Large C&I         Streetlights         Total         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed credit card fees or charges during the period         Residential         Residential         Residential         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed credit card fees or charges during the period         Residential	3,015 0 0 77 0 0 77 0 0 71 0 0 71 0 71 25,606	2,649 0 0 0 0 65 65 0 0 0 0 65 0 0 0 65 23,539	2,992 0 0 0 0 0 0 0 0 0 0 0 0 0	2,400 0 0 0 0 66 0 0 0 61 0 0 0 61 25,848	1,850 0 0 51 0 0 51 0 0 0 50 0 0 0 50 26,013	2,217 0 0 0 53 0 0 0 53 53 0 0 0 51 0 0 51 26,768
5	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Dow Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Dow Income Residential         Streetlights         Total         Number of customers, by customer class, assessed credit card fees or charges during the period         Residential         Low Income Residential	3,015 0 0 77 0 0 77 0 0 71 0 0 71 0 71 25,606 0	2,649 0 0 65 0 0 65 0 0 65 65 23,539 0	2,992 0 0 0 0 0 0 0 0 0 0 0 0 0	2,400 0 66 0 66 66 66 61 0 61 61 25,848 0	1,850 0 51 0 51 0 51 0 50 50 50 266,013 0	2,217 0 0 53 0 0 53 0 0 0 51 0 0 0 51 26,768 0 0
5	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed credit card fees or charges during the period         Residential         Low Income Residential         Small C&I	3,015 0 0 77 0 0 77 0 77 0 0 71 0 0 71 0 0 71 0 0 1,110	2,649 0 0 0 0 0 65 0 0 65 0 0 65 0 0 65 23,539 0 924	2,992 0 0 0 0 0 0 0 0 0 0 0 0 0	2,400 0 0 66 0 0 66 0 0 61 0 0 61 25,848 0 974	1,850 0 0 51 0 0 51 0 50 0 50 26,013 0 913	2,217 0 0 0 53 53 53 51 0 0 0 0 51 26,768 0 952
5	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed credit card fees or charges during the period         Residential         Low Income Residential         Small C&I         Number of customers, by customer class, assessed credit card fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I	3,015 0 0 77 0 0 77 0 0 71 0 0 71 0 0 71 0 0 71 0 0 1,110 46	2,649 0 0 65 0 0 65 0 0 65 0 0 65 0 0 65 23,539 0 924 39	2,992 0 0 0 0 0 0 90 90 90 90 90 90 90 90 90	2,400 0 0 0 0 0 66 0 0 0 0 61 0 0 61 25,848 0 974 40	1,850 0 0 51 0 0 51 0 0 0 0 0 0 0 50 0 0 50 0 913 37	2,217 0 0 53 0 0 0 0 51 0 0 0 51 26,768 0 952 344
5	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Small C&U         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Low Income Residential         Number of customers, by customer class, assessed credit card fees or charges during the period         Residential         Low Income Residential         Gow Income Residential         Small C&I         Medium / Large C&I         Small C&I         Medium / Large C&I         Small C&I         Medium / Large C&I         Streetlights	3,015 0 0 77 0 0 77 0 77 0 0 71 0 71 0 71 25,606 0 1,110 46 5	2,649 0 0 65 0 0 65 0 0 65 0 0 65 23,539 0 924 39 1	2,992 0 90 0 90 90 90 90 90 90 90 90 90 90 90	2,400 0 0 66 0 66 0 66 0 61 0 61 25,848 0 974 40 9	1,850 0 51 0 51 0 51 0 0 50 50 50 50 26,013 0 913 37 8	2,217 0 0 53 0 0 0 53 0 0 51 0 0 51 26,768 0 952 34 8
5	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed credit card fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total	3,015 0 0 77 0 0 77 0 0 71 0 0 71 0 0 71 25,606 0 1,110 46	2,649 0 0 65 0 0 65 0 0 65 0 0 65 0 0 65 23,539 0 924 39	2,992 0 0 0 0 0 0 90 90 90 90 90 90 90 90 90	2,400 0 0 0 0 0 66 0 0 0 0 61 0 0 61 25,848 0 974 40	1,850 0 0 51 0 0 51 0 0 0 0 0 0 0 50 0 0 50 0 913 37	2,217 0 0 53 0 0 0 0 51 0 0 0 51 26,768 0 952 344
5	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed credit card fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed credit card fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed late payment fees or charges during the period	3,015 0 0 77 0 0 77 0 0 71 0 0 71 0 0 71 0 0 71 0 0 71 0 0 0 72 5,5606 0 1,110 46 5 226,767	2,649 0 0 0 0 0 65 0 0 0 65 0 0 0 65 23,539 0 924 39 1 24,503	2,992 0 0 0 0 0 0 0 0 0 0 0 0 0	2,400 0 0 0 0 0 66 0 0 0 61 0 0 61 25,848 0 974 40 9 26,871	1,850 0 0 51 0 0 50 0 0 0 0 0 0 0 0 0 0 0 0 0	2,217 0 0 53 0 0 0 51 0 0 51 26,768 0 952 344 8 27,762
5	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Small C&U         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed credit card fees or charges during the period         Residential         Low Income Residential         Small C&I         Number of customers, by customer class, assessed credit card fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class,	3,015 0 0 77 0 0 77 0 0 77 0 0 71 0 71 0 71 0 71 0 1,110 46 5 26,767 0 0	2,649 0 0 65 0 0 65 0 0 0 0 65 0 0 0 65 23,539 0 924 39 0 924 39 1 24,503 0 0 0 0 0 0 0 0 0 0 0 0 0	2,992 0 90 0 90 0 90 90 90 90 90 9	2,400 0 0 66 0 0 66 0 0 61 25,848 0 974 40 974 40 9 26,871 0	1,850 0 0 51 0 51 0 50 0 0 50 50 26,013 0 913 37 8 26,971 0	2,217 0 0 53 0 0 0 53 0 0 0 51 0 0 0 51 26,768 0 952 34 8 27,762 0 0 0 0 0 0 0 0 0 0 0 0 0
5	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed credit card fees or charges during the period         Residential         Low Income Residential         Streetlights         Total         Number of customers, by customer class, assessed credit card fees or charges during the period         Residential         Low Income Residential         Streetlights         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Low Income Residential         Streetlights         Total         Number of customers, by customer class, assessed late payment fees or charges during the period	3,015 0 0 0 0 77 0 0 77 0 0 71 0 0 71 0 0 71 0 0 0 71 1 0 0 0 77 25,606 0 1,110 46 5 26,767 0 0 0 0 0 0 0 0 0 0 0 0 0	2,649 0 0 0 65 0 0 65 0 0 0 65 0 0 0 65 0 0 0 23,539 0 924 39 1 24,503 0 0 0 0 0 0 0 0 0 0 0 0 0	2,992 0 0 0 0 0 0 0 0 0 0 0 0 0	2,400 0 0 0 0 66 0 0 0 0 0 0 0 0 0 0 0 0 0	1,850 0 0 51 0 51 0 0 0 0 0 0 0 0 0 0 0 0 0	2,217 0 0 0 53 53 53 53 53 53 53 51 0 0 0 51 26,768 0 952 34 8 27,762 0 0 0 0 0 0 0 0 0 0 0 0 0
5	Total           Number of customers, by customer class, reconnected during the period           Residential           Low Income Residential           Small C&I           Medium / Large C&I           Streetlights           Total           Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders           completed during the same period           Residential           Dow Income Residential           Small C&I           Medium / Large C&I           Streetlights           Total           Number of customers, by customer class, assessed credit card fees or charges during the period           Residential           Streetlights           Total           Number of customers, by customer class, assessed credit card fees or charges during the period           Residential           Low Income Residential           Small C&I           Medium / Large C&I           Streetlights           Total           Number of customers, by customer class, assessed late payment fees or charges during the period           Residential           Streetlights           Total           Number of customers, by customer class, assessed late payment fees or charges during the period </td <td>3,015 0 0 77 0 0 77 0 0 0 71 0 0 71 71 0 0 71 71 0 0 71 71 0 0 0 77 71 0 0 0 0 77 7 0 0 0 0 0 0 0 0 0 0 0 0 0</td> <td>2,649 0 0 65 0 65 0 0 65 0 0 65 0 0 65 23,539 0 924 39 1 24,503 0 0 0 0 0 0 0 0 0 0 0 0 0</td> <td>2,992 0 90 0 90 0 90 90 90 90 90 27,361 0 1,123 46 4 85 90 0 0 0 0 0 0 0 0 0 0 0 0 0</td> <td>2,400 0 0 66 0 66 0 66 0 0 61 0 61 255,848 0 974 40 9 26,871 0 0 0 0 0 0 0 0 0 0 0 0 0</td> <td>1,850 0 51 0 51 0 51 0 0 50 50 50 50 50 50 50 50</td> <td>2,217 0 0 53 0 0 0 0 53 0 0 0 51 0 0 51 26,768 0 952 344 8 27,762 0 0 0 0 0 0 0 0 0 0 0 0 0</td>	3,015 0 0 77 0 0 77 0 0 0 71 0 0 71 71 0 0 71 71 0 0 71 71 0 0 0 77 71 0 0 0 0 77 7 0 0 0 0 0 0 0 0 0 0 0 0 0	2,649 0 0 65 0 65 0 0 65 0 0 65 0 0 65 23,539 0 924 39 1 24,503 0 0 0 0 0 0 0 0 0 0 0 0 0	2,992 0 90 0 90 0 90 90 90 90 90 27,361 0 1,123 46 4 85 90 0 0 0 0 0 0 0 0 0 0 0 0 0	2,400 0 0 66 0 66 0 66 0 0 61 0 61 255,848 0 974 40 9 26,871 0 0 0 0 0 0 0 0 0 0 0 0 0	1,850 0 51 0 51 0 51 0 0 50 50 50 50 50 50 50 50	2,217 0 0 53 0 0 0 0 53 0 0 0 51 0 0 51 26,768 0 952 344 8 27,762 0 0 0 0 0 0 0 0 0 0 0 0 0
5	Total         Number of customers, by customer class, reconnected during the period         Residential         Low Income Residential         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders         completed during the same period         Residential         Low Income Residential         Streetlights         Total         Number of customers, by customer class, assessed credit card fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Streetlights         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Number of customers, by customer class, assessed	3,015 0 0 77 0 0 77 0 0 71 0 0 71 0 0 71 0 0 71 0 0 71 0 0 0 77 7 7 7 0 0 0 0 0 0 0 0 0 0 0 0 0	2,649 0 0 65 0 0 65 0 0 0 0 65 0 0 0 65 0 0 0 0 23,539 0 924 39 1 24,503 0 0 0 0 0 0 0 0 0 0 0 0 0	2,992 0 90 90 90 90 90 90 90 90 90	2,400 0 0 66 0 0 66 0 0 0 0 61 0 0 61 25,848 0 974 40 974 40 974 0 0 0 0 0 0 0 0 0 0 0 0 0	1,850 0 0 51 0 0 51 0 0 0 0 0 0 0 0 0 0 0 0 0	2,217 0 0 53 0 0 0 0 0 0 0 0 0 0 0 51 51 26,768 26,768 24 34 8 27,762 0 0 0 0 0 0 0 0 0 0 0 0 0
5	Total           Number of customers, by customer class, reconnected during the period           Residential           Low Income Residential           Small C&I           Medium / Large C&I           Streetlights           Total           Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders           completed during the same period           Residential           Dow Income Residential           Small C&I           Medium / Large C&I           Streetlights           Total           Number of customers, by customer class, assessed credit card fees or charges during the period           Residential           Streetlights           Total           Number of customers, by customer class, assessed credit card fees or charges during the period           Residential           Low Income Residential           Small C&I           Medium / Large C&I           Streetlights           Total           Number of customers, by customer class, assessed late payment fees or charges during the period           Residential           Streetlights           Total           Number of customers, by customer class, assessed late payment fees or charges during the period </td <td>3,015 0 0 77 0 0 77 0 0 0 71 0 0 71 71 0 0 71 71 0 0 71 71 0 0 0 77 71 0 0 0 0 77 7 0 0 0 0 0 0 0 0 0 0 0 0 0</td> <td>2,649 0 0 65 0 65 0 0 65 0 0 65 0 0 65 23,539 0 924 39 1 24,503 0 0 0 0 0 0 0 0 0 0 0 0 0</td> <td>2,992 0 90 0 90 0 90 90 90 90 90 27,361 0 1,123 46 4 85 90 0 0 0 0 0 0 0 0 0 0 0 0 0</td> <td>2,400 0 0 66 0 66 0 66 0 0 61 0 61 255,848 0 974 40 9 26,871 0 0 0 0 0 0 0 0 0 0 0 0 0</td> <td>1,850 0 51 0 51 0 51 0 0 50 50 50 50 50 50 50 50</td> <td>2,217 0 0 53 0 0 0 0 53 0 0 0 51 0 0 51 26,768 0 952 344 8 27,762 0 0 0 0 0 0 0 0 0 0 0 0 0</td>	3,015 0 0 77 0 0 77 0 0 0 71 0 0 71 71 0 0 71 71 0 0 71 71 0 0 0 77 71 0 0 0 0 77 7 0 0 0 0 0 0 0 0 0 0 0 0 0	2,649 0 0 65 0 65 0 0 65 0 0 65 0 0 65 23,539 0 924 39 1 24,503 0 0 0 0 0 0 0 0 0 0 0 0 0	2,992 0 90 0 90 0 90 90 90 90 90 27,361 0 1,123 46 4 85 90 0 0 0 0 0 0 0 0 0 0 0 0 0	2,400 0 0 66 0 66 0 66 0 0 61 0 61 255,848 0 974 40 9 26,871 0 0 0 0 0 0 0 0 0 0 0 0 0	1,850 0 51 0 51 0 51 0 0 50 50 50 50 50 50 50 50	2,217 0 0 53 0 0 0 0 53 0 0 0 51 0 0 51 26,768 0 952 344 8 27,762 0 0 0 0 0 0 0 0 0 0 0 0 0

Image: constraint of constraints (sectioning diversits and Coold AMP)         Apr         Apr<	8 pa Re	umber of customers, by customer class, taking service at the beginning of the period under existing deferred	Jan	Feb		Apr	May	lup
8         Periader analysement scale decide data products of the scale	8 pa Re							
8         Periader analysement scale decide data products of the scale	8 pa Re						,	
Marcorane Residential         4400         328         355         323         312         400           Small CSA         1         0								
Image: Section of Section of Section of Section of Section Sectin Sectin Section Section Section Section Sectin Section Section	Lo							
Medium / Large C&I         0	<b>C n</b>							
Intermining in the section of the suttomer data, completing deferred payment arrangements during the period (suttomer by suttomer data, completing deferred payment arrangements during the period (suttomer basis) suttomer data, completing deferred payment arrangements during the period (suttomer basis) suttomer data, completing deferred payment arrangements during the period (suttomer basis) suttomer data, period (suttomer basis) suttomer suttomer suttomer suttomer data, period (suttomer suttomer basis) suttomer								
Number of customer Law, coupleting deforred payment arrangements during the period (secular and Could AMP)         Description         Description <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>								
P         Residencial productions hexist and Covid AMP)         Image Cal         <			4,700	3,618	3,311	2,917	2,907	4,076
Image         Image <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>								
Image of the set density density density of the set density of the set density densify density density density density density density den			100	120	200	170	171	262
Small & All         O        O         O <tho< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></tho<>								
Instrume         Instrum         Instrume         Instrume			-					
Total         Total <th< td=""><td>M</td><td>edium / Large C&amp;I</td><td></td><td></td><td></td><td></td><td></td><td></td></th<>	M	edium / Large C&I						
Number of austomers by customer class, enrolling in new deferred payment arrangements during the period         987         961         906         1.158         2.034         3.050           10         dexidential         0         1         2.2         5.5         2.5         2.5         2.5         2.5         2.5         2.5         2.5         2.5         2.5         2.5         2.5         2.5         2.5         2.0         0 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>								
Image (ackding leves/star and Covid AMP)         Seciential         Secie			202	142	250	212	189	299
selection         987         983         906         1.168         2.034         3.605           Low Income Residential         102         111         122         124         185         439           Medium / Large C&I         0								
Image: bit is in the second			987	863	906	1.168	2.034	3.605
Medium / Large C&I         0	Lo	w Income Residential						
Seree/lights         0 <t< td=""><td></td><td></td><td>-</td><td></td><td></td><td></td><td></td><td></td></t<>			-					
Total         1,089         975         1,030         1,234         2,224         4,046           Number of customer, by customer class, renegotiating deferred payment arrangements during the period         - <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>								
Immber of customers, by customer class, renegotiating deferred payment arrangements during the period (excluding Newstart and Covid AMP) Residential         Immber of customers, by customer class, renegotiating deferred payment arrangements during the period Dev Income Residential         Immber of customer served and the beginning of the period under existing hardship protections (O real         Immber of customer served and the beginning of the period under existing hardship protections (O real         Immber of customer served and the beginning of the period under existing hardship protections (O real         Immber of customer served and the beginning of the period under existing hardship protections (O read         Immber of customer served and the beginning of the period under existing hardship protections (O read         Immber of customer served and the beginning of the period under existing hardship protections (O read         Immber of customer served and the beginning of the period under existing hardship protections (O read         Immber of customer served and the deginning of the period under existing hardship protections (O read         Immber of customer served and the deginning of the period method in the served and the deginning of the period method in the served and the deginning of the period         Immeer of customers completing hardship protections or M Y and S protections during the period         Immeer of customers enrolling in new hardship protections or M Y and S protections during the period         Immeer of customers enrolling in new hardship protections or M Y and S protections during the period         Immeer of customers enrolling in new hardship protections or M Y and S protections during the period         Immeer of customers enrolling in new hardship protections or M Y and S protections during the period <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>								
In         Residential         16         8         20         16         27         66           Residential         16         8         20         1         5         77           Small C&I         0         0         1         0         1         0         1         0           Medium / Large C&I         0			1,085	575	1,030	1,234	2,224	4,040
Low Income Residential         2         2         0         1         5         7           Small C&I         0         0         1         0         1         0         1         0           Medium / Large C&I         0								
Small C&J         0         0         1         0         1         0           Medium / Large C&J         0 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>								
Hedium / Large C&i         0								
Streetlights         0         0         0         0         0         0         0         0           Number of customers taking service at the beginning of the period under existing hardship protections (O         18         10         21         17         33         73           Residential         10,337         10,463         10,587         7,184         6,828         7,420           Small C&I         0         0         0         0         1         5         9           Medium / Large C&I         0 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>								
Total         18         10         21         17         33         73           Number of customers taking service at the beginning of the period under existing hardship protections (O								
12         exceptions with expiry March 31 ) or M, Y and S protections								
Residential         10,337         10,463         10,587         7,184         6,628         7,420           Low Income Residential         44,746         45,112         46,111         4,790         4,685         5,098           Small C&I         0								
Isom income Residential         44,746         45,112         46,111         4,790         4,685         5,098           Small C&I         0								
Small C&i         0         0         0         1         5         9           Medium / Large C&i         0 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>								
Medium / Large C&I         0								
TotalTotal55,08355,75756,71411,97511,51812,527Number of customers completing hardship protections or M Y and S protections during the period			0	0				
Number of customers completing hardship protections or M Y and S protections during the period						-		
Residential         34         16         3,303         67         78         107           Low Income Residential         221         160         46,697         295         185         174           Small C&I         0<			55,083	55,575	56,714	11,975	11,518	12,527
Low Income Residential         221         160         46,697         295         185         174           Small C&I         0 </td <td></td> <td></td> <td>24</td> <td>10</td> <td>2 202</td> <td>67</td> <td>70</td> <td>107</td>			24	10	2 202	67	70	107
Small C&i         0         0         1         0         0           Medium / Large C&i         0 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>								
Streetlights         0         255         176         50,018         363         263         281           14         Number of customers enrolling in new hardship protections or M Y and S protections during the period         125         102         102         130         123         167           Low Income Residential         1,148         1,363         808         421         346         381           Small C&I         0         <								
Total         255         176         50,018         363         263         281           14         Number of customers enrolling in new hardship protections or M Y and S protections during the period         125         102         102         130         123         167           Residential         1,148         1,363         808         421         346         381           Small C&I         0         0         0         6         2         0           Medium (Large C&I         0 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>								
Number of customers enrolling in new hardship protections or MY and S protections during the period         125         102         102         130         123         167           Residential         125         102         102         130         123         167           Low Income Residential         1,148         1,363         808         421         346         381           Small C&I         0 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>								
Residential         125         102         102         130         123         167           Low Income Residential         1,148         1,363         808         421         346         381           Small C&I         0         0         0         6         2         0           Medium / Large C&I         0	10		255	176	50,018	363	263	281
Residential         125         102         102         130         123         167           Low Income Residential         1,148         1,363         808         421         346         381           Small C&I         0         0         0         6         2         0           Medium / Large C&I         0         0         0         0         0         0         0         0           Streetlights         0	14 NI	umber of customers enrolling in new bardship protections or M Y and S protections during the period						
Small C&i         0         0         6         2         0           Medium / Large C&i         0 </td <td></td> <td></td> <td>125</td> <td>102</td> <td>102</td> <td>130</td> <td>123</td> <td>167</td>			125	102	102	130	123	167
Medium / Large C&I         0	Lo	w Income Residential		1,363		421	346	381
Streetlights         0 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>								
Total         1,273         1,465         913         557         471         548           15         Number of customers, by customer class, completing an AMP program during the period                       548                548               548              548                  548                548 </td <td></td> <td></td> <td></td> <td></td> <td></td> <td>-</td> <td></td> <td></td>						-		
15     Number of customers, by customer class, completing an AMP program during the period       Residential     0     0     0     0     0								
Residential 0 0 0 0 0 0			_,0	_,		/		1.0
Low Income Residential 57 80 108 190 194 158	Re	sidential						
Small C&I         0								
Meanum / Large Cki         0								
			57	80	108	190	194	194

				2021			
	EMA Electric	Jan	Feb	Mar	Apr	May	Jun
16	Number of customers, by customer class, enrolling in an AMP program during the period						
	Residential	0	0	0	0	0	0
	Low Income Residential Small C&I	644 0	655 0	1,055	2,185	2,697	2,526 0
	Medium / Large C&I	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0
	Total	644	655	1,055	2,185	2,697	2,526
17	Number of customers, by customer class, re-enrolling in an AMP program during the period Residential	1	2	2	4	2	7
	Low Income Residential	286	227	429	549	459	607
	Small C&I	536	377	427	253	184	229
	Medium / Large C&I	0	0	0	0	0	0
	Streetlights Total	0 823	0 606	0 858	0 806	0 645	0 843
18	Number of customers, by customer class, dropping off an AMP program during the period	823	000	656	800	043	043
	Residential	0	0	0	0	0	0
	Low Income Residential	619	459	482	404	499	645
	Small C&I (Total C&I)	0	0	0	0	0	0
	Medium & Large C&I Streetlights	0	0	0	0	0	0
	Total	619	459	482	404	499	645
19	Number of customers enrolling in the low-income discount rate program during the period						
	Residential	0	0	0	0	0	0
	Low Income Residential Small C&I	95,293 0	95,857 0	97,164	97,219 0	97,427	98,552 0
	Medium / Large C&I	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0
	Total	95,293	95,857	97,164	97,219	97,427	98,552
20	Number of customers dropping off the low-income discount rate program during the period Residential						
	Low Income Residential						
	Small C&I						
	Medium / Large C&I						
	Streetlights Total						
	1001						
21	Number of customers, by customer class, with required deposits with the company at the beginning of the period						
	Residential	0	0	0	0	0	0
	Low Income Residential Small C&I	0 2,508	0 2,485	0 2,459	0 2,452	0 2,431	0 2,401
	Medium / Large C&I	56	56	54	50	49	46
	Streetlights	2	2	2	2	2	2
	Total	2,566	2,543	2,515	2,504	2,482	2,449
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the period						
22	Residential	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0
	Small C&I	30	47	57	73	62	35
	Medium / Large C&I Streetlights	1	3	0	0	2	0
	Total	31	50	57	73	64	35
	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the						
23	period						
	Residential						
	Low Income Residential Small C&I						
	Medium / Large C&I						
	Streetlights						
	Total						
	No						
24	Number of customers, by customer class, whose deposits were returned in full during the period	0	C	0	0	C	
24	Residential	0	0	0	0	0	0
24							0 0 91
24	Residential Low Income Residential Small C&I Medium / Large C&I	0 94 4	0 70 3	0 83 2	0 81 4	0 83 3	0 91 4
24	Residential Low Income Residential Small C&I	0 94	0 70	0 83	0 81	0 83	0 91

memorial matrix         19/0         19/00							2020							
Instantion         95.00         15.00         15.00         150.00	WMA Electric	Jan	Feb	Mar	Apr	May		Jul	Aug	Sep	Oct	Nov	Dec	
boxJoyJ	1 Number of customers, by customer class													
Indicis bosing input (b)71/0071/0	Residential	153,120	152,581	152,465	152,247	151,920	151,991	151,431	150,371	150,068	152,130	152,414	153,378	
bothom, jug cdiChange cdi													40,420	
International sectorAnd BodyAnd <br< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>21,932</td></br<>													21,932	
IndexImpact of unity beyondImpact of unity beyondI													1,228	
Number of autament, by contamerida ending the period         1													4,516	
Interesting6405640740 </td <td></td> <td>217,575</td> <td>217,292</td> <td>216,978</td> <td>217,717</td> <td>217,558</td> <td>217,677</td> <td>218,086</td> <td>218,005</td> <td>217,122</td> <td>221,217</td> <td>221,282</td> <td>221,474</td>		217,575	217,292	216,978	217,717	217,558	217,677	218,086	218,005	217,122	221,217	221,282	221,474	
monome sequence         0        0         0         0        <					_	-		-						
Inst. Add beakInst. Add beakInst													0	
Index of Lags CAIntegral in the periodIntegral in the peri													0	
browned basesor <td></td> <td>7</td>													7	
Initial         Obj													( (	
Number of catachers, by catomer day, reading the periodImage of catachers, by catachers, by catacher day, reading the periodImage of catachers, by catacher day, reading the periodImage of catacher day, r													7	
becade unit or example of a second of		020	070	333	•	•	•		•			27	,	
base note Residential         The i         State I All         The i         State I All		8 020	7 920	4 415	0	0	0	0	0	0	1 709	108	C	
Imate Gal         1.120													0	
between by starting (SA)         CM         CM        CM         CM        CM<													974	
Strength         101         101         101         0         0         0         0         0         105         00         648         200           Runder of axtomer, by axtome das, reconnected during the period         0        0         0         0 <td></td> <td>60</td>													60	
TotalTable / Number disastencifié durig the geriedTable / I I 													51	
Image													1,085	
Index         Image         Image <th< td=""><td>4 Number of customers, by customer class, reconnected during the period</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>	4 Number of customers, by customer class, reconnected during the period													
Icone ResidentialIcone ResidentialIc		370	449	259	8	6	7	1	1	0	1	1	C	
Image Cal         C							0	1					C	
Strengthm120000000000000001Total00 <t< td=""><td>Small C&amp;I</td><td>33</td><td>29</td><td>23</td><td>3</td><td>1</td><td>0</td><td>1</td><td>0</td><td>0</td><td>0</td><td>12</td><td>5</td></t<>	Small C&I	33	29	23	3	1	0	1	0	0	0	12	5	
IndexInterInterInt <td>Medium / Large C&amp;I</td> <td>0</td> <td>0</td> <td>1</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>C</td>	Medium / Large C&I	0	0	1	0	0	0	0	0	0	0	0	C	
by hunder of catasters, by catasters dranges during the period         icon         icon <td>Streetlights</td> <td>2</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td>1</td> <td>C</td>	Streetlights	2	0	0	0	0	0	0	0	0	0	1	C	
Redectail         130         74         72         9         6         7         4         7         0         0         00        00         00         00<	Total	507	549	326	11	9	7	3	1	1	3	14	5	
box         box         field         field <th fie<="" td=""><td>5 Number of customers, by customer class, assessed reconnection fees or charges during the period</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th>	<td>5 Number of customers, by customer class, assessed reconnection fees or charges during the period</td> <td></td>	5 Number of customers, by customer class, assessed reconnection fees or charges during the period												
Sindic (Å)         Sindic	Residential	367	437	259			4	2	0	0	0	0	C	
Median / Large CAI         Mode         O													C	
Steeret lights         2         0													4	
Total         State         State <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>C</td></th<>													C	
Number of customer, by sustomer class, assessed readit card fees or charges during the period         4802         4405         4405         4405         4408         4508         4408         4408         4508         4408         4508         4508         4508         4508         4508         4508 <t< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>C</td></t<>													C	
Residential         4,600         4,600         4,718         3,960         4,780         4,000         4,717         4,003         3,243         3,32           Low income Residential         2,618         2,778         2,785         2,318         3,202         2,818         2,818         2,818         2,818         2,818         2,818         2,818         2,81		506	538	324	7	10	4	3	0	0	0	11	4	
Low income Residential       2.6.18       2.7.73       2.7.27       2.7.28       7.7.27       <														
Shall Cà         Stall Cà													3,949	
Medium / Large Câl         11         11         13         8         9         9         10         111         9         12         13         12           Streetlights         20         15         15         10         11         16         13         12         13         12         13         12         13         12         13         12         13         12         13         12         13         12         13         12         13         12         13         12         13         12         13         13         13         12         13         13         13         12         13         14         13         18         7,00         7,03         7,03         7,03         7,03         7,03         7,03         7,03         7,03         7,03         7,03         7,03         7,03         7,03         7,03         7,03         7,03         0													2,423	
Streetlights         20         15         15         10         11         16         13         12         13         12           Total         7,76         8,055         7,77         7,823         7,98         7,552         7,69         7,375         6,66         6,671         6,773         6,753         6,01         0													225	
Total         7,776         8,055         7,777         7,423         7,198         7,552         7,695         7,034         7,375         6,966         6,671         6,671           Number of customer, by customer class, assessed late payment fees or charges during the period         -         <													11	
Inverber of customer, by customer class, assessed late payment fees or charges during the period         Image: constraint of customers, by customer class, assessed late payment fees or charges during the period         Image: constraint of customers, by customer class, assessed late payment fees or charges during the period         Image: constraint of customers, by customer class, assessed late payment fees or charges during the period         Image: constraint of customers, by customer class, taking service at the beginning of the period under existing deferred         Image: constraint of customers, by customer class, taking service at the beginning of the period under existing deferred         Image: constraint of customers, by customer class, taking service at the beginning of the period under existing deferred         Image: constraint of customers, by customer class, taking service at the beginning of the period under existing deferred         Image: constraint of customers, by customer class, taking service at the beginning of the period under existing deferred         Image: constraint of customers, by customer class, taking service at the beginning of the period under existing deferred         Image: constraint of customers, by customer class, taking service at the beginning of the period under existing deferred         Image: constraint of customers, by customer class, taking service at the beginning of the period under existing deferred         Image: constraint of customers, by customer class, constraint of customers, by cu													6,624	
Residential       7       9       2       0 <th< td=""><td></td><td>1,110</td><td>8,033</td><td>7,707</td><td>7,423</td><td>7,158</td><td>7,332</td><td>7,033</td><td>7,034</td><td>1,373</td><td>0,980</td><td>0,071</td><td>0,024</td></th<>		1,110	8,033	7,707	7,423	7,158	7,332	7,033	7,034	1,373	0,980	0,071	0,024	
Low Income Residential         0		7	9	2	0	0	0	0	0	0	0	0	0	
Small C&I         2,526         2,588         1,669         0														
Medium / Large C&i         97         101         58         0		-					-							
Streetlights       239       235       158       0							-						0	
Total         2,869         2,933         1,887         0													C	
Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements         Number of customers, by customer class, taking service at the beginning of the period under existing deferred Residential         761         796         788         843         637         573         615         668         784         940         970         1,15           Residential         383         299         288         285         232         186         201         188         236         268         196         2           Small C&I         18         32         17         19         24         27         47         35         43         73         104         2           Streetlights         2         0         0         1         7         5         8         5         2         5         15           Total         1,167         1,129         1,095         1,151         900         792         876         900         1,089         1,291         1,75           Number of customers by customer class, completing deferred payment arrangements during the period         1         1,158         1,493         1,042         276         233         195         182         153         140         139 <td></td> <td>0</td>													0	
pyment arrangements         model         model <td>Number of customers, by customer class, taking service at the beginning of the period under existing deferred</td> <td></td>	Number of customers, by customer class, taking service at the beginning of the period under existing deferred													
Residential       761       796       788       843       637       573       615       668       784       940       970       1,1         Low Income Residential       383       299       288       285       232       186       201       188       236       783       104       353       104       105       104       105       1151       900       792       876       900       1,289       1,291       1,76       1,76       1,76       1,76       1,76       1,76       1,76       1,76       1,76       1,76       <														
Small C&I       18       32       17       19       24       27       47       35       43       73       104       25         Medium / Large C&I       3       2       2       3       0       1       5       4       4       3       6         Streetlights       2       0       0       1       7       5       8       5       2       5       15         Number of customers by customer dass, completing deferred payment arrangements during the period       1,158       1,493       1,042       276       233       195       182       153       140       139       153       25         Number of customers by customer dass, completing deferred payment arrangements during the period       1,158       1,493       1,042       276       233       195       182       153       140       139       153       25         Low Income Residential       1,158       1,493       1,042       276       233       195       182       153       140       139       153       25         Small C&I       1,158       1,493       1,042       276       233       195       182       153       140       139       153       25		761	796	788	843	637	573	615	668	784	940	970	1,350	
Medium / Large C&I       3       2       2       3       0       1       5       4       4       3       6         Streetlights       2       0       0       1       7       5       8       5       2       5       1.5         Total       1,167       1,129       1,095       1,151       900       792       876       900       1,089       1,289       1,210       1,71         Number of customers by customer class, completing deferred payment arrangements during the period       Low	Low Income Residential	383	299	288	285	232	186	201	188	236	268	196	208	
Streetlights       2       0       0       1       7       5       8       5       2       5       15         Total       1,167       1,129       1,095       1,151       900       792       876       900       1,089       1,289       1,291       1,71         Number of customers by customer class, completing deferred payment arrangements during the period       1	Small C&I	18		17	19		27	47	35	43	73	104	174	
Total         1,167         1,129         1,095         1,151         900         792         876         900         1,069         1,289         1,291         1,1,7           Number of customer class, completing deferred payment arrangements during the period	Medium / Large C&I												g	
Number of customers by customer class, completing deferred payment arrangements during the period         1,158         1,493         1,042         276         233         195         182         153         140         139         153         233           Residential         1,158         1,493         1,042         276         233         195         182         153         140         139         153         233           Low Income Residential         245         294         223         109         142         83         86         52         61         60         38           Small C&I         257         241         161         11         12         12         24         13         100         26         71           Medium / Large C&I         9         8         7         1         0         0         0         1         5         3						-	÷	-					24	
Residential       1,158       1,493       1,042       276       233       195       182       153       140       139       153       153       154         Low Income Residential       245       294       223       109       142       83       86       52       61       60       38         Small C&I       257       241       161       11       12       12       24       13       10       26       71         Medium / Large C&I       9       8       7       1       0       0       0       1       5       3         Streetlights       11       12       4       0       1       0       2       1       1       4	Total	1,167	1,129	1,095	1,151	900	792	876	900	1,069	1,289	1,291	1,765	
Residential       1,158       1,493       1,042       276       233       195       182       153       140       139       153       153       154         Low Income Residential       245       294       223       109       142       83       86       52       61       60       38         Small C&I       257       241       161       11       12       12       24       13       10       26       71         Medium / Large C&I       9       8       7       1       0       0       0       1       5       3         Streetlights       11       12       4       0       1       0       2       1       1       4														
Low Income Residential       245       294       223       109       142       83       86       52       61       60       38         Small C&I       257       241       161       111       12       12       24       13       10       26       71         Medium / Large C&I       9       8       7       1       0       0       0       1       5       3         Streetlights       11       12       4       0       1       0       2       1       1       1       4														
Small C&I         257         241         161         11         12         12         24         13         10         26         71           Medium / Large C&I         9         8         7         1         0         0         0         1         5         3           Streetlights         11         12         4         0         1         0         2         1         1         1         4													143	
Medium/Large C&I         9         8         7         1         0         0         0         1         5         3           Streetlights         11         12         4         0         1         0         2         1         1         1         4													45	
Streetights         11         12         4         0         1         0         2         1         1         4													7	
													4	
Total 1,680 2,048 1,437 397 388 290 294 219 213 231 269 2	Streetlights				0 397		-				1 231		27:	

							2020						
ļ	WMA Electric	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Νον	Dec
10	Number of customers, by customer class, enrolling in new deferred payment arrangements during the period												
	Residential Low Income Residential	1,587 344	1,841 398	1,492 369	473 187	366 212	437	477	551 178	707 237	689 159	1,039 124	535 135
	Small C&I	284	242	169	28	212	39	35	36	60	94	124	133
	Medium / Large C&I	8	8	9	0	1	4	0	0	0	9	11	7
	Streetlights	11	12	6	5	0	4	3	0	5	12	13	8
	Total	2,234	2,501	2,045	693	600	661	691	765	1,009	963	1,379	852
11	Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential	56	79	61	21	16	12	10	21	27	34	47	63
	Low Income Residential	17	30	31	14	10	8	3	7	6	9		4
	Small C&I	7	4	6	2	0	0	0	0	0	0	0	5
	Medium / Large C&I	0	0	1	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	1	0	1	0	2	0
	Total	80	113	99	37	27	20	14	28	34	43	55	72
12	Number of customers taking service at the beginning of the period under existing hardship protections												
12	Residential	2,750	3,198	3,344	3,527	3,580	3,594	3,628	3,701	3,738	3,800	1,738	1,742
	Low Income Residential	34,568	36,655	36,941	37,372	38,565	38,721	38,893	40,845	41,235	41,886	39,062	39,872
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights Total	0 37,318	0 39,853	0 40,285	0 40,899	0 42,145	0 42,315	0 42,521	0 44,546	0 44,973	0 45,686	0 40,800	0 41,614
13	Number of customers completing hardship protections during the period	37,318	39,853	40,285	40,899	42,145	42,315	42,521	44,546	44,973	45,686	40,800	41,614
15	Residential	16	158	23	27	27	6	4	24	12	3,820	79	1,001
	Low Income Residential	45	199	23	5	64	1	8	64	13	42,517	100	796
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	61	357	46	32	91	7	12	88	25	46,337	179	1,797
14	Number of customers enrolling in new hardship protections during the period	107		224					<i>co</i>	74	12	4 000	
	Residential	465 2,112	305 512	204 449	80 1,197	37 213	39 171	83	60 455	71 650	42 638	1,803 39,917	86 804
	Low Income Residential Small C&I	2,112	0	449	1,197	213	0	1,977	455	050	038	59,917	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	2,577	817	653	1,277	250	210	2,060	515	721	680	41,720	890
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	55	41	42	53	66	100	62	55	51	32	45	14
	Small C&I Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	-
	Total	55	41	42	53	66	100	62	55	51	32	45	14
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	138	168	184	261	368	231	249	317	281	235	161	143
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights Total	0	0 168	0 184	0 261	0 368	0 231	0 249	0 317	0 281	0 235	0	0
17	Number of customers, by customer class, re-enrolling in an AMP program during the period	130	100	104	201	500	231	245	517	201	235	101	145
17	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	10	5	7	13	12	7	5	7	10	9	15	10
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	10	5	7	13	12	7	5	7	10	9	15	10
18	Number of customers, by customer class, dropping off an AMP program during the period Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Kesidential	453	265	122	167	130	98	179	213	222	190	168	323
	Small C&I (Total C&I)	455	205	0	167	150	98	0	0	0	190	100	525
,		0	0	0	0	0	0	0	0	0	0	0	0
l l	ivieululli & Large Col (liul available)												
	Medium & Large C&I (not available) Streetlights	0	0	0	0	0	0	0	0	0	0	0	0

							2020						
	WMA Electric	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	37,097	37,364	37,150	38,129	38,338	38,248	39,198	40,183	39,536	41,452	41,192	40,420
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	37,097	37,364	37,150	38,129	38,338	38,248	39,198	40,183	39,536	41,452	41,192	40,420
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential	120	122	11	47	7	10	18	26	97	72	468	782
	Low Income Residential	102	111	11	49	20	9	28	52	51	63	382	342
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	222	233	22	96	27	19	46	78	148	135	850	1,124
	Number of customers, by customer class, with required deposits with the company at the beginning of the												1
21	period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	57	50	31	36	33	28	28	27	18	20	32	28
	Medium / Large C&I	0	0	2	2	1	0	5	4	4	1	2	0
	Streetlights	1	1	2	1	1 35	0	4	1	2	0	2	2
	Total	58	51	35	39	35	28	37	32	24	21	36	30
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the												1
22	period Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	44	33	37	15	14	27	16	19	34	25	31	29
	Medium / Large C&I	2	0	1	0	1	7	10	1	2	25	51	25
	Streetlights	1	5	2	1	0	4	2	2	1	1	4	
	Total	47	38	40	16	15	38	19	22	37	28	40	33
	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the									•			
23	period												1
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	3	3	8	5	2	1	2	3	14	2	3	4
	Medium / Large C&I	0	0	1	0	0	0	0	1	0	2	1	0
	Streetlights	1	0	0	1	0	0	1	0	0	0	0	0
	Total	4	3	9	6	2	1	3	4	14	4	4	4
24	Number of customers, by customer class, whose deposits were returned in full during the period												1
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	48	26	42	15	17	21	27	16	413	33	21	25
	Medium / Large C&I	1	0	2	1	2	1	0	2	11	2	1	1
	Streetlights	1	0	0	0	3	1	0	0	25	3	0	3
	Total	50	26	44	16	22	23	27	18	449	38	22	29

				2021			
- E	VMA Electric	Jan	Feb	Mar	Apr	May	Jun
1 1	umber of customers, by customer class						
	esidential	153,559	152,872	152,090	155,961	154,817	154,429
	ow Income Residential	40,515	41,257	41,341	38,471	39,549	40,256
	mall C&I 1edium / Large C&I	21,962	21,977	21,969 1,232	21,937	21,941	22,009 1,243
	treetlights	1,203 4,528	1,215 4,521	4,518	1,222 4,521	1,235 4,514	4,508
	otal	221,767	221,842	221,150	222,112	222,056	222,445
	umber of customers, by customer class, disconnected during the period	222,707	222,012	221,200		222,000	222)113
_	esidential	0	0	0	0	0	0
Ŀ	ow Income Residential	0	0	0	0	0	0
	mall C&I	36	30	14	27	7	16
	1edium / Large C&I	0	0	0	0	0	0
	treetlights otal	0	0	0	0	0	0
_		36	30	14	27	7	16
-	umber of customers, by customer class, receiving disconnection notices during the period esidential	0	0	0	0	0	1,244
	ow Income Residential	0	0	0	0	0	1,244
	mall C&I	1,022	398	908	670	637	734
	1edium / Large C&I	70	22	51	34	23	60
S	treetlights	72	23	52	42	42	47
	otal	1,164	443	1,011	746	702	2,085
	umber of customers, by customer class, reconnected during the period						
	esidential	0	0	0	0	0	0
	ow Income Residential	0	0	0	0	0	0
	mall C&I 1edium / Large C&I	16	21	11 0	22	9	10
	treetlights	0	0	0	1	1	2
	otal	17	21	11	23	10	12
5 N	umber of customers, by customer class, assessed reconnection fees or charges during the period						
	esidential	0	0	0	0	0	0
_	ow Income Residential	0	0	0	0	0	0
	mall C&I	15	6	10	23	9	11
	Iedium / Large C&I treetlights	1	0	0	0	0	0
	otal	16	6	10	23	9	13
_	umber of customers, by customer class, assessed credit card fees or charges during the period	10	Ŭ	10	20	5	
	esidential	4,194	4,019	4,748	4,179	4,002	4,264
Ŀ	ow Income Residential	2,958	2,662	3,251	2,906	2,700	2,940
	mall C&I	250	233	235	239	213	235
	Aedium / Large C&I	10	10	12	11	12	13
	treetlights	13	17	11	12	12	17
	otal umber of customers, by customer class, assessed late payment fees or charges during the period	7,425	6,941	8,257	7,347	6,939	7,469
-	esidential	0	0	0	0	0	0
	ow Income Residential	0	0	0	0	0	0
	mall C&I	0	0	0	0	0	0
	1edium / Large C&I	0	0	0	0	0	0
	treetlights	0	0	0	0	0	0
	otal	0	0	0	0	0	0
	umber of customers, by customer class, taking service at the beginning of the period under existing deferred						
	ayment arrangements esidential	864	675	481	817	695	720
	ow Income Residential	163	135	116	191	172	214
	mall C&I	149	159	131	177	140	114
_	1edium / Large C&I	6	9	7	8	5	7
	treetlights	20	17	11	27	16	17
Ţ	otal	1,202	995	746	1,220	1,028	1,072
	umber of customers by customer class, completing deferred payment arrangements during the period						
	esidential ow Income Residential	160 72	134 45	186 103	155 64	116 45	163 50
	mall C&I	142	100	78	127	45	79
						05	
S	1edium / Large C&I	8	1	3	0	1	3
S N	1edium / Large C&I treetlights	8	1 3	3	0	1	3 10

				2021			
	WMA Electric	Jan	Feb	Mar	Apr	May	Jun
10	Number of customers, by customer class, enrolling in new deferred payment arrangements during the period						
	Residential	481	452 141	684	489	733	1,488
	Low Income Residential Small C&I	166 239	141	181 187	158 185	229 119	572 145
	Medium / Large C&I	14	5	6	105	4	3
	Streetlights	11	16	7	15	12	20
	Total	911	800	1,065	848	1,097	2,228
11	Number of customers, by customer class, renegotiating deferred payment arrangements during the period	29	11	15	18	22	48
	Residential Low Income Residential	5	3	5	7	6	48
	Small C&I	3	7	3	1	2	12
	Medium / Large C&I	0	0	1	1	1	0
	Streetlights	0	0	1	0	1	0
	Total	37	21	25	27	32	68
12	Number of sustamore taking covice at the basinning of the navied under evisting bardship protections						
12	Number of customers taking service at the beginning of the period under existing hardship protections Residential	825	2,591	2,573	8,756	7,382	7,739
	Low Income Residential	39,871	39,633	40,446	40,806	38,795	42,156
	Small C&I	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0
12	Total	40,696	42,224	43,019	49,562	46,177	49,895
13	Number of customers completing hardship protections during the period Residential	28	82	1,043	1,656	235	603
	Low Income Residential	28	70	48	3,500	112	266
	Small C&I	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0
	Total	52	152	1,091	5,156	347	869
14	Number of customers enrolling in new hardship protections during the period Residential	84	67	86	89	123	108
	Low Income Residential	1,475	865	863	1,701	3,922	857
	Small C&I	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0
45	Total	1,559	932	949	1,790	4,045	965
15	Number of customers, by customer class, completing an AMP program during the period Residential	0	0	0	0	0	0
	Low Income Residential	46	32	47	39	5	13
	Small C&I	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0
10	Total	46	32	47	39	5	13
16	Number of customers, by customer class, enrolling in an AMP program during the period Residential	0	0	0	0	0	0
	Low Income Residential	270	176	386	321	435	1,283
	Small C&I	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0
17	Total	270	176	386	321	435	1,283
17	Number of customers, by customer class, re-enrolling in an AMP program during the period Residential	0	0	0	0	0	0
	Low Income Residential	145	22	37	26	42	72
	Small C&I	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0
10	Total Number of sustamore, by sustamore class, dranning off an AMP program during the period	145	22	37	26	42	72
18	Number of customers, by customer class, dropping off an AMP program during the period	0	0	0	0	0	0
	Residential Low Income Residential	259	117	172	189	201	223
	Small C&I (Total C&I)	0	0	0	0	0	0
	Medium & Large C&I (not available)	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0
	Total	259	117	172	189	201	223

				2021	L		
	WMA Electric	Jan	Feb	Mar	Apr	May	Jun
19	Number of customers enrolling in the low-income discount rate program during the period						
	Residential	0	0	0	0	0	0
	Low Income Residential	40,515	41,257	41,341	38,471	39,549	40,256
	Small C&I	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0
	Total	40,515	41,257	41,341	38,471	39,549	40,256
20	Number of customers dropping off the low-income discount rate program during the period						
	Residential	94	60	1,505	627	459	542
	Low Income Residential	95	314	3	478	193	177
	Small C&I	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0
	Total	189	374	1,508	1,105	652	719
	Number of customers, by customer class, with required deposits with the company at the beginning of the						
21	period						
	Residential	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0
	Small C&I	24	25	23	18	27	21
	Medium / Large C&I	2	3	2	4	5	5
	Streetlights Total	28	28	26	23	32	30
	Number of customers, by customer class, required to submit new deposits or increased deposits during the	20	20	20	25	52	50
22	period						
22	Residential	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0
	Small C&I	25	15	36	34	29	32
	Medium / Large C&I	0	1	6	1	0	4
	Streetlights	1	1	4	1	2	1
	Total	26	17	46	36	31	37
	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the						
23	period						
	Residential	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0
	Small C&I	13	23	31	6	2	3
	Medium / Large C&I	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0
	Total	13	23	31	6	2	3
24	Number of customers, by customer class, whose deposits were returned in full during the period						
	Residential	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0
	Small C&I	33	28	32	27	36	14
	Medium / Large C&I	1	0	6	2	0	2
	Streetlights	0	1	2	3	2	0
	Total	34	29	40	32	38	16

NSTAR Gas Company	Jan	Feb	Mar	Apr	May	<b>2020</b> Jun	Jul	Aug	Sep	Oct	Nov	Dec	J
Number of customers, by customer class	5011	100	with	Api	widy	5011	501	Aug	JCP	001	1107	Dee	
	242,579	242,120	241,657	241,634	241,654	241,415	241,382	240,317	240,158	240,376	240,752	243,424	
Residential	242,579	242,120	29,801	30,012	29,948	30,099	29,967	30,820	30,531	30,987	240,732	30,378	
Low Income Residential Small C&I	29,038	29,580	29,801	24,642	29,948	24,514	29,967	24,425	24,421	24,477	29,748	24,713	
Medium / Large C&I Total	4,446	4,232	4,035	4,219	4,393	4,081	4,243	4,206	4,236	4,227	4,159	4,276	
	300,863	300,631	300,239	300,507	300,614	300,109	300,100	299,768	299,346	300,067	299,048	302,791	
Number of customers, by customer class, disconnected during the period													
Residential	0	0	0	0	0	0	0	0	0	0	0	0	
Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0	
Small C&I	29	86	38	0	0	0	0	0	0	0	3	49	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	
Total	29	86	38	0	0	0	0	0	0	0	3	49	
Number of customers, by customer class receiving a 1st notice of disconnect during the period													
Residential	4,749	5,648	4,251	0	0	0	0	0	0	0	0	0	
Low Income Residential	20	24	17	0	0	0	0	0	0	0	0	0	
Small C&I	949	1,050	473	0	0	0	0	0	450	222	304	1,061	
Medium / Large C&I	140	1,050	73	0	0	0	0	0	148	55	61	1,001	
Total	5,858	6,869	4,814	0	0	0	0	0	598	277	365	1,216	
lota	5,656	0,009	4,014	0	U	U	U	U	596	211	305	1,210	
Number of customers, by customer class, receiving Final/72-hour notice of disconnect during the period													<u> </u>
Residential	2,797	3,253	1,596	0	0	0	0	0	0	0	0	0	I
Low Income Residential	20	21	7	0	0	0	0	0	0	0	0	0	I
Small C&I	374	575	407	0	0	0	0	0	0	435	156	375	
Medium / Large C&I	79	79	51	0	0	0	0	0	0	98	9	40	1
Total	3,270	3,928	2,061	0	0	0	0	0	0	533	165	415	
Number of customers, by customer class, reconnected during the period	1												
Residential	0	0	0	10	0	0	0	0	0	0	0	0	
Low Income Residential	0	0	0	11	0	0	0	0	0	0	0	0	
Small C&I	11	55	26	1	0	0	0	0	0	0	1	29	
	0	2	0	0	0	0	0	0	0	0	0	25	
Medium / Large C&I Total		57	•	22	0	0	0	0		0		29	
	11	57	26	22	U	U	U	U	U	U	1	29	-
Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders													
completed during the same period													
Residential	0	0	0	0	0	0	0	0	0	0	0	0	
Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0	
Small C&I	11	47	24	0	0	0	0	0	0	0	1	26	
Medium / Large C&I	0	2	0	0	0	0	0	0	0	0	0	0	
Total	11	49	24	0	0	0	0	0	0	0	1	26	
Number of customers, by customer class, assessed credit card fees or charges during the period													
Residential	5,477	5,757	5,640	5,769	5,646	5,322	5,046	4,379	4,641	4,601	4,311	4,715	
Low Income Residential	0	0	0	0	0	0	0	0	0	0	.,===	.,0	
Small C&I	197	274	201	154	110	140	101	80	72	95	81	130	
Medium / Large C&I	35	30	201	20	110	140	6	6	9	13	16	22	
Total	5,709	6,061	5,869	5,943	5,775	5,478	5,153	4,465	4,722	4,709	4,408	4,867	
	5,709	0,001	5,009	5,945	5,775	5,476	5,155	4,405	4,/22	4,709	4,408	4,007	
Number of customers, by customer class, assessed late payment fees or charges during the period													
Residential	0	0	0	0	0	0	0	0	0	0	0	0	
Low Income Residential	3	7	5	0	0	0	0	0	0	0	0	0	
Small C&I	4,378	4,458	2,280	0	0	0	0	0	0	0	0	0	
Medium / Large C&I	599	636	258	0	0	0	0	0	0	0	0	0	
Total	4,980	5,101	2,543	0	0	0	0	0	0	0	0	0	
Number of customers, by customer class, taking service at the beginning of the period under existing deferred													
payment arrangements (excluding Newstart and Covid AMP)													
Residential	514	490	687	878	886	968	855	774	567	575	688	733	
Low Income Residential	108	69	72	80	95	127	113	97	69	68	68	62	
Small C&I	2	2	9	6	5	127	113	10	0	4	1	1	1
	2	0	9	1	2	2	12	2	2	4	10	31	1
Medium / Large C&I Total	625	561	=	965	988	1,110	981	883	638		767	827	
	625	561	769	965	988	1,110	981	883	638	651	/6/	827	
Number of customers by customer class, completing deferred payment arrangements during the													1
period(excluding Newstart and Covid AMP)													I
Residential	40	21	14	46	58	82	127	118	132	92	55	39	I
Low Income Residential	10	6	3	6	10	15	24	18	18	14	3	5	
	0	1	0	1	1	6	1	4	4	3	0	0	
Small C&I		0	0	1	0	1	0	0	2	0	1	0	1
Small C&I	0				69	104	152	140	156	109	59	44	
Small C&I Medium / Large C&I		28	17	54									
Small C&I Medium / Large C&I Total	50	28	17	54	05	104	101				1		
Small C&I Medium / Large C&I Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the period		28	17	54	05	201	151						
Small C&I Medium / Large C&I Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the period (excluding Newstart and Covid AMP)	50												
Small C&I Medium / Large C&I Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the period		28 517 38	17 713 52	929 89	435	276	368 38	243 27	357 46	573	353 28	659 30	

NSTAR Gas Company	Jan	Feb	Mar	Apr	May	<b>2020</b> Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jo
Medium / Large C&I	0		0	2	2	2	2	1	4	7	19	6	
Total	389	568	773	1,030	532	329	418	274	414	636	400	695	
Number of customers, by customer class, renegotiating deferred payment arrangements during the period				-									
(excluding Newstart and Covid AMP)													
Residential	3	5	17	21	3	7	7	6	9	2	6	4	
Low Income Residential	0	0	0	2	0	0	0	2	2	3	0	0	
Small C&I	0		1	0	0	0	0	0	0	0	0	0	
Medium / Large C&I	0	-	0	0	0	0	0	0	0	0	0	0	
Total	3	5	18	23	3	7	7	8	11	5	6	4	
Number of customers taking service at the beginning of the period under existing hardship protections ( O													
exceptions with expiry March 31 ) or M , Y and S protections Residential	3,209	3,238	3,430	3,515	2,586	2,698	2,688	2,650	2,649	2,613	2,812	3,053	
Low Income Residential	15,459	16,294	17,109	17,615	1,761	1,711	1,678	1,643	1,623	1,573	17,728	17,959	
Small C&I	0	0	0	0	0	0	0	0	0	0	0	0	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	
Total	18,668	19,532	20,539	21,130	4,347	4,409	4,366	4,293	4,272	4,186	20,540	21,012	
Number of customers completing hardship protections or M Y and S protections during the period													
Residential	46	39	1,367	31	18	18	9	11	19	12	11	15	
Low Income Residential	203	185	16,757	289	186	69	56	60	82	122	73	48	
Small C&I	0		0	0	0	0	0	0	0	0	0	0	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	
Total	249	224	18,124	320	204	87	65	71	101	134	84	63	
Number of austamore anyalling in your bandship watestions or MAV and Countrations during the second of	1												
Number of customers enrolling in new hardship protections or M Y and S protections during the period Residential	196	146	173	18	16	18	10	9	14	271	39	33	
Low Income Residential	883	834	580	18	80	60	48	42	54	1,118	253	500	
Small C&I	0		0	0	0	0	40	42	0	0	0	0	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	
Total	1,079	980	753	131	96	78	58	51	68	1,389	292	533	
Number of customers, by customer class, completing an AMP program during the period													
Residential	0	0	0	0	0	0	0	0	0	0	0	0	
Low Income Residential	6	17	23	39	51	46	36	26	31	23	6	1	
Small C&I	0		0	0	0	0	0	0	0	0	0	0	
Medium / Large C&I	0		0	0	0	0	0	0	0	0	0	0	
Total	6	17	23	39	51	46	36	26	31	23	6	1	
Number of customers, by customer class, enrolling in an AMP program during the period	0	0	0	0	0	0		0	0		0		
Residential	33	95	128	218	239	216	0 163	212	281	0 219	206	0 90	
Low Income Residential Small C&I	0		0	218	239	210	105	0	201	219	208	90	
Medium / Large C&I	0		0	0	0	0	0	0	0	0	0	0	
Total	33		128	218	239	216	163	212	281	219	206	90	
Number of customers, by customer class, re-enrolling in an AMP program during the period													
Residential	0	2	2	2	1	3	0	0	2	3	4	0	
Low Income Residential	27	72	113	176	174	161	130	140	175	127	97	41	
Small C&I	0	0	2	2	5	5	12	27	55	93	50	78	
Medium / Large C&I	0		0	0	0	0	0	0	0	0	0	0	
Total	27	74	117	180	180	169	142	167	232	223	151	119	
Number of customers, by customer class, dropping off an AMP program during the period	1									-			
Residential	0		0	0	0	0	0	0	0	0	0	0	
Low Income Residential Small C&I (Total C&I)	315	157 0	93 0	90 0	113 0	84 0	90 0	121 0	132 0	133 0	183 0	264	
Medium & Large C&I	0		0	0	0	0	0	0	0	0	0	0	
Total	315		93	90	113	84	90	121	132	133	183	264	
Number of customers enrolling in the low-income discount rate program during the period													
Residential	0	0	0	0	0	0	0	0	0	0	0	0	
Low Income Residential	29,953	29,980	30,019	30,618	30,351	30,307	31,344	30,807	30,884	31,178	30,480	30,547	
Small C&I	0	0	0	0	0	0	0	0	0	0	0	0	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	
Total	29,953	29,980	30,019	30,618	30,351	30,307	31,344	30,807	30,884	31,178	30,480	30,547	
Number of customers dropping off the low-income discount rate program during the period													
Residential	Unable to Obt	ain Data											
Low Income Residential													
Small C&I	1												
Medium / Large C&I Total	-												
	-												
Number of customers, by customer class, with required deposits with the company at the beginning of the period													
Residential	0	0	0	0	0	0	0	0	0	0	0	0	
	0	-	0	0	0	0	0	0	0	0	0	0	

						2020							
NSTAR Gas Company	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec	Jan
Small C&I	1,295	1,298	1,282	1,254	1,230	1,203	1,186	1,168	861	844	828	807	794
Medium / Large C&I	193	199	197	193	191	191	191	190	157	150	149	145	141
Total	1,488	1,497	1,479	1,447	1,421	1,394	1,377	1,358	1,018	994	977	0	935
Number of customers, by customer class, required to submit new deposits or increased deposits during the period													
Residential	0	0	0	0	0	0	0	0	0	0	0	0	0
Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0	0
Small C&I	0	75	0	1	6	9	13	7	9	20	7	5	10
Medium / Large C&I	0	13	0	1	2	1	5	0	3	1	3	1	1
Total	0	88	0	2	8	10	18	7	12	21	10	6	11
Number of customers, by customer class, whose required deposits were reduced in part or foregone during the 23 period													
Residential	Unable to Obt	ain Data											
Low Income Residential													
Small C&I													
Medium / Large C&I													
Total													
24 Number of customers, by customer class, whose deposits were returned in full during the period													
Residential	0	0	0	0	0	0	0	0	0	0	0	0	0
Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0	0
Small C&I	0	70	48	29	30	36	30	25	316	37	23	26	23
Medium / Large C&I	0	7	6	4	4	1	5	1	36	8	4	5	5
Total	0	77	54	33	34	37	35	26	352	45	27	31	28

			202	1		
NSTAR Ga	s Company	Feb	Mar	Apr	May	Jun
	f customers, by customer class					
Residentia	l ne Residential	242,635 30,706	242,201 31,070	242,260 31,316	241,781 31,504	241,375 31,713
Small C&I	le Residential	24,680	24,647	24,630	24,486	24,544
Medium /	Large C&I	4,404	4,097	4,227	4,220	4,220
Total	•	302,425	302,015	302,433	301,991	301,852
	f customers, by customer class, disconnected during the period					
Residentia	l ne Residential	0	0	0	0	0
Small C&I	ic Residential	40	75	93	71	80
Medium /	Large C&I	0	0	0	0	0
Total		40	75	93	71	80
-	f customers, by customer class receiving a 1st notice of disconnect during the period	0	0	22,388	11,896	1,567
Residentia	ne Residential	0	0	8,319	4,177	1,587
Small C&I		1,381	1,571	1,217	909	847
Medium /	Large C&I	165	182	181	104	124
Total		1,546	1,753	32,105	17,086	2,568
3.2 Number o	f customers, by customer class, receiving Final/72-hour notice of disconnect during the period					
Residentia		0	0	0	0	0
	ne Residential	0	0	0	0	0
Small C&I		581	735	685	530	543
Medium / Total	Large C&I	59 640	73 808	57 742	51 581	57 600
	f customers, by customer class, reconnected during the period	040	808	/42	501	000
Residentia		0	0	0	0	0
	ne Residential	0	0	0	0	0
Small C&I		25	31	27	10	18
Medium / Total	Large C&I	3 28	2	2 29	1	2
	f customers, by customer class, assessed reconnection fees or charges from the reconnect orders	20		25		20
	during the same period					
Residentia		0	0	0	0	0
	ne Residential	0	0	0 27	0	0 18
Small C&I Medium /	large C&I	24	29	2/	10	18
Total		27	31	29	11	20
	f customers, by customer class, assessed credit card fees or charges during the period					
Residentia		5,369	6,552	5,848	6,090	5,872
Low Incon Small C&I	ne Residential	0 186	0 230	0	0	0
Medium /	Large C&I	180	230	191	25	24
Total		5,573	31	6,057	6,243	6,015
7 Number o	f customers, by customer class, assessed late payment fees or charges during the period					
Residentia		0	0	0	0	0
Small C&I	ne Residential	0	0	0	0	0
	Large C&I	0	0	0	0	0
Total		0	0	0	0	0
	f customers, by customer class, taking service at the beginning of the period under existing deferred					
8 payment a Residentia	arrangements (excluding Newstart and Covid AMP)	752	730	740	931	1,548
	i ne Residential	42	60	90	108	1,548
Small C&I		0	0	0	0	0
Medium /	Large C&I	26	28	24	24	24
Total		820	818	854	1,063	1,722
	f customers by customer class, completing deferred payment arrangements during the					
						53
9 period(ex	cluding Newstart and Covid AMP)	18	34	26	38	
9 period(ex Residentia Low Incon		0	7	7	1	13
9 period(ex Residentia Low Incon Small C&I	l ne Residential	0	7	7	1	13 0
9 period(ex Residentia Low Incon Small C&I Medium /	l ne Residential	0 0 3	7 0 2	7 0 0	1 0 3	13 0 3
9 period(ex Residentia Low Incon Small C&I Medium / Total	l e Residential Large C&I	0	7	7	1	13 0
9 period(ex Residentia Low Incon Small C&I Medium / Total Number o	। e Residential Large C&। f customers, by customer class, enrolling in new deferred payment arrangements during the period	0 0 3	7 0 2	7 0 0	1 0 3	13 0 3
9 period(ex Residentia Low Incon Small C&I Medium / Total Number o	I e Residential Large C&I f customers, by customer class, enrolling in new deferred payment arrangements during the period Newstart and Covid AMP)	0 0 3	7 0 2	7 0 0	1 0 3	13 0 3
9 period(ex Residentia Low Incon Small C&I Medium / Total Number o (excluding Residentia	I e Residential Large C&I f customers, by customer class, enrolling in new deferred payment arrangements during the period Newstart and Covid AMP)	0 0 3 21	7 0 2 43	7 0 0 <b>33</b>	1 0 3 42	13 0 3 69

			2021			
	NSTAR Gas Company	Feb	Mar	Apr	May	Jun
	Medium / Large C&I	6	6	7	5	6
	Total	310	408	524	1,105	1,795
	Number of customers, by customer class, renegotiating deferred payment arrangements during the period					
11	(excluding Newstart and Covid AMP) Residential	4	5	12	7	23
	Low Income Residential	1	0	12	4	0
	Small C&I	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	1
	Total	5	5	13	11	24
12	Number of customers taking service at the beginning of the period under existing hardship protections ( O					
12	exceptions with expiry March 31 ) or M , Y and S protections Residential	3,795	3,800	2,378	2,366	2,465
	Low Income Residential	17,520	18,190	1,313	1,378	1,459
	Small C&I	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0
4.0	Total	21,315	21,990	3,691	3,744	3,924
13	Number of customers completing hardship protections or M Y and S protections during the period Residential	5	1,377	19	39	39
	Low Income Residential	31	18,561	81	59	51
	Small C&I	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0
	Total	36	19,940	100	98	90
14	Number of sustainers any line in neur bandship protostions or M.V. and C. protostions during the second of					
14	Number of customers enrolling in new hardship protections or M Y and S protections during the period Residential	61	40	37	57	50
	Low Income Residential	849	428	133	114	111
	Small C&I	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0
	Total	910	470	170	171	161
15	Number of customers, by customer class, completing an AMP program during the period Residential	0	0	0	0	0
	Low Income Residential	9	25	37	66	39
	Small C&I	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0
	Total	9	25	37	66	39
16	Number of customers, by customer class, enrolling in an AMP program during the period Residential	0	0	0	0	0
	Low Income Residential	134	296	758	972	842
	Small C&I	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0
	Total	134	296	758	972	842
17	Number of customers, by customer class, re-enrolling in an AMP program during the period	1	1	2	0	1
	Residential Low Income Residential	1 39	94	3	145	1 147
	Small C&I	61	77	44	40	37
	Medium / Large C&I	0	0	0	1	1
	Total	101	172	201	186	186
18	Number of customers, by customer class, dropping off an AMP program during the period	0	0	0	0	0
	Residential Low Income Residential	112	95	100	114	192
	Small C&I (Total C&I)	0	0	0	0	0
	Medium & Large C&I	0	0	0	0	0
	Total	112	95	100	114	192
19	Number of customers enrolling in the low-income discount rate program during the period					
	Residential Low Income Residential	0 31,061	0 31,538	0 31,559	0 31,811	0 32,116
	Small C&I	0	0	0	0	32,110
	Medium / Large C&I	0	0	0	0	0
	Total	31,061	31,538	31,559	31,811	32,116
20	Number of customers dropping off the low-income discount rate program during the period					
	Residential					
	Low Income Residential Small C&I					
	Medium / Large C&I					
	Total					
	Number of customers, by customer class, with required deposits with the company at the beginning of the					
21	period					
	Residential	0	0	0	0	0
	Low Income Residential	0	0	0	0	0

			2021			
	NSTAR Gas Company	Feb	Mar	Apr	May	Jun
	Small C&I	793	779	761	740	720
	Medium / Large C&I	140	135	128	121	117
	Total	933	914	889	861	837
	Number of customers, by customer class, required to submit new deposits or increased deposits during the					
22	period					
	Residential	0	0	0	0	0
	Low Income Residential	0	0	0	0	0
	Small C&I	13	13	19	14	9
	Medium / Large C&I	2	1	2	2	1
	Total	15	14	21	16	10
	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the					
23	period					
	Residential					
	Low Income Residential					
	Small C&I					
	Medium / Large C&I					
	Total					
24	Number of customers, by customer class, whose deposits were returned in full during the period					
	Residential	0	0	0	0	0
	Low Income Residential	0	0	0	0	0
	Small C&I	14	27	37	35	32
	Medium / Large C&I	3	6	9	9	9
	Total	17	33	46	44	41

						2020						
Eversource Gas of Massachusetts	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Number of customers, by customer class												
Residential	256,542	256,712	257,559	259,307	259,642	260,587	256,792	256,621	256,285	256,196	256,249	256,14
Low Income Residential	40,620	40,784	40,343	38,970	39,065	38,356	42,310	42,434	42,966	43,439	43,961	44,43
Small C&I	23,496	23,485	23,493	23,498	23,512	23,519	23,464	23,426	23,414	23,886	24,012	24,12
Medium / Large C&I	7,932	7,933	7,937	7,938	7,935	7,939	7,941	7,939	7,944	7,477	7,478	7,49
Streetlights Total	0	0	0	0	0	0	0	0	0	0	0	
	328,590	328,914	329,332	329,713	330,154	330,401	330,507	330,420	330,609	330,998	331,700	332,19
Number of customers, by customer class, disconnected during the period	10											
Residential	16	6	2	0	0	0	0	0	0	0	0	
Low Income Residential	0	0 58	0	0	0	0	0	0	0	0	0	
Small C&I Medium / Large C&I	32	3	1	0	0	0	0	0	0	0	0	
Streetlights	0	0	0	0	0	0	0	0	0	0	0	
Total	51	67	25	0	0	0	0	0	0	0	0	
Number of customers, by customer class receiving a 1st notice of disconnect during the period	51	07	25	0	U	0	0	0	0	0	0	
	22,253	20,990	10,177	0	0	0	0	0	0	0	0	
Residential Low Income Residential	22,255	20,990	10,177	0	0	0	0	0	0	0	0	
Small C&I	1,243	1,266	601	0	0	0	0	436	35	387	0	
Medium / Large C&I	1,243	1,266	214	0	0	0	0	436	35	387	0	
Total	23,846	22,652	10,992	0	0	0	0	587	47	571	0	
	23,040	22,032	10,352		0	0	0	567	-47	5/1	0	
Number of customers, by customer class, receiving Final/72-hour notice of disconnect during the period												
Residential	16,685	13,569	9,404	0	0	0	0	0	0	0	0	
Low Income Residential	10,085	15,569	9,404	0	0	0	0	0	0	0	0	
Small C&I	748	726	488	0	0	0	0	2	0	0	0	
Medium / Large C&I	199	189	110	0	0	0	0	1	0	0	0	
Total	17,632	14,484	10,002	0	0	0	0	3	0	0	0	
Number of customers, by customer class, reconnected during the period	17,032	14,404	10,002				Ū	J	Ű		0	
Residential	13	6	7	2	9	4	2	0	2	3	4	
Low Income Residential	11	8	0	1	2	0	1	1	2	2	4	
Small C&I	16	19	18	0	1	1	1	0	1	2	5	
Medium / Large C&I	5	2	0	0	0	0	0	0	0	1	0	
Total	45	35	25	3	12	5	4	1	5	8	13	
Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders				-		-		-	-	-		
completed during the same period												
Residential	12	6	7	2	8	5	2	0	2	2	5	
Low Income Residential	12	8	0	1	2	0	1	1	2	2	4	
Small C&I	15	19	17	0	1	1	1	0	1	2	5	
Medium / Large C&I	5	2	0	0	0	0	0	0	0	1	0	
Total	44	35	24	3	11	6	4	1	5	7	14	
Number of customers, by customer class, assessed credit card fees or charges during the period									-			
Residential	9,314	9,069	8,619	8,201	7,704	7,374	7,712	7,591	7,885	8,044	7,734	9,63
Low Income Residential	2,699		0,015	0,201	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1,511			7,005			
			2 512	3 112	2 948	2 900	2 707	2 407	2 549	2 510	2 100	2 10
		2,672	2,512	3,112	2,948 246	2,900	2,707	2,407	2,549 247	2,510	2,100	
Small C&I	433	436	478	240	246	221	271	254	247	268	271	3
	433 63	436 101	478 99	240 50	246 27	221 33	271 35	254 37	247 22	268 27	271 33	3
Small C&I Medium / Large C&I Total	433	436	478	240	246	221	271	254	247	268	271	2,19 35 12,19
Small C&I Medium / Large C&I	433 63 <b>12,509</b>	436 101 <b>12,278</b>	478 99 <b>11,708</b>	240 50 <b>11,603</b>	246 27 <b>10,925</b>	221 33 <b>10,528</b>	271 35	254 37 <b>10,289</b>	247 22 <b>10,703</b>	268 27	271 33	35
Small C&I Medium / Large C&I Total Number of customers, by customer class, assessed late payment fees or charges during the period Residential	433 63	436 101 <b>12,278</b> 0	478 99 <b>11,708</b> 0	240 50 <b>11,603</b> 0	246 27 <b>10,925</b> 0	221 33 <b>10,528</b> 0	271 35 <b>10,725</b>	254 37 <b>10,289</b> 0	247 22 <b>10,703</b> 0	268 27 <b>10,849</b>	271 33 <b>10,138</b> 0	3 12,19
Small C&I Medium / Large C&I Total Number of customers, by customer class, assessed late payment fees or charges during the period Residential Low Income Residential	433 63 <b>12,509</b> 0 0	436 101 <b>12,278</b> 0 0	478 99 <b>11,708</b> 0 0	240 50 <b>11,603</b> 0 0	246 27 <b>10,925</b> 0 0	221 33 <b>10,528</b> 0 0	271 35 <b>10,725</b> 0 0	254 37 <b>10,289</b> 0 0	247 22 <b>10,703</b> 0 0	268 27 <b>10,849</b> 0 0	271 33 <b>10,138</b> 0 0	3
Small C&I Medium / Large C&I Total Number of customers, by customer class, assessed late payment fees or charges during the period Residential Low Income Residential Small C&I	433 63 <b>12,509</b> 0 0 5,511	436 101 <b>12,278</b> 0 0 5,602	478 99 <b>11,708</b> 0 0 2,293	240 50 <b>11,603</b> 0 0 64	246 27 <b>10,925</b> 0 0 0	221 33 <b>10,528</b> 0 0 0 0	271 35 <b>10,725</b> 0 0 0	254 37 <b>10,289</b> 0 0 0	247 22 <b>10,703</b> 0 0 0	268 27 <b>10,849</b> 0 0 0 0	271 33 <b>10,138</b> 0 0 0 0	3
Small C&I Medium / Large C&I Total Number of customers, by customer class, assessed late payment fees or charges during the period Residential Low Income Residential	433 63 <b>12,509</b> 0 0 5,511 1,485	436 101 12,278 0 0 5,602 1,701	478 99 <b>11,708</b> 0 0 2,293 735	240 50 <b>11,603</b> 0 0	246 27 <b>10,925</b> 0 0	221 33 <b>10,528</b> 0 0	271 35 <b>10,725</b> 0 0	254 37 <b>10,289</b> 0 0	247 22 <b>10,703</b> 0 0	268 27 <b>10,849</b> 0 0	271 33 <b>10,138</b> 0 0	3
Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Total	433 63 <b>12,509</b> 0 0 5,511	436 101 <b>12,278</b> 0 0 5,602	478 99 <b>11,708</b> 0 0 2,293	240 50 11,603 0 0 64 20	246 27 <b>10,925</b> 0 0 0 0 0	221 33 <b>10,528</b> 0 0 0 0 0	271 35 <b>10,725</b> 0 0 0 0	254 37 <b>10,289</b> 0 0 0 0 0	247 22 <b>10,703</b> 0 0 0 0 0	268 27 <b>10,849</b> 0 0 0 0	271 33 <b>10,138</b> 0 0 0 0 0	3
Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I	433 63 <b>12,509</b> 0 0 5,511 1,485	436 101 12,278 0 0 5,602 1,701	478 99 <b>11,708</b> 0 0 2,293 735	240 50 11,603 0 0 64 20	246 27 <b>10,925</b> 0 0 0 0 0	221 33 <b>10,528</b> 0 0 0 0 0	271 35 <b>10,725</b> 0 0 0 0	254 37 <b>10,289</b> 0 0 0 0 0	247 22 <b>10,703</b> 0 0 0 0 0	268 27 <b>10,849</b> 0 0 0 0	271 33 <b>10,138</b> 0 0 0 0 0	3
Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements	433 63 <b>12,509</b> 0 0 5,511 1,485 <b>6,996</b>	436 101 12,278 0 0 5,602 1,701 7,303	478 99 <b>11,708</b> 0 0 2,293 735 <b>3,028</b>	240 50 11,603 0 0 64 20 84	246 27 10,925 0 0 0 0 0 0 0 0 0	221 33 10,528 0 0 0 0 0 0 0 0	271 35 10,725 0 0 0 0 0 0 0 0 0	254 37 10,289 0 0 0 0 0 0 0 0 0	247 22 10,703 0 0 0 0 0 0 0 0	268 27 10,849 0 0 0 0 0 0 0 0	271 33 10,138 0 0 0 0 0 0 0 0 0	3 12,1
Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, taking service at the beginning of the period under existing deferred	433 63 <b>12,509</b> 0 0 5,511 1,485	436 101 12,278 0 0 5,602 1,701	478 99 <b>11,708</b> 0 0 2,293 735	240 50 11,603 0 0 64 20	246 27 <b>10,925</b> 0 0 0 0 0	221 33 <b>10,528</b> 0 0 0 0 0	271 35 <b>10,725</b> 0 0 0 0	254 37 <b>10,289</b> 0 0 0 0 0	247 22 <b>10,703</b> 0 0 0 0 0	268 27 <b>10,849</b> 0 0 0 0	271 33 <b>10,138</b> 0 0 0 0 0	3
Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Modium / Large C&I         Total         Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements         Residential	433 63 12,509 0 0 5,511 1,485 6,996 1,653	436 101 <b>12,278</b> 0 0 0 5,602 1,701 <b>7,303</b> 2,552	478 99 <b>11,708</b> 0 0 2,293 735 <b>3,028</b> 3,505	240 50 <b>11,603</b> 0 0 64 20 <b>84</b> <b>84</b> 4,049	246 27 10,925 0 0 0 0 0 0 0 3,958	221 33 10,528 0 0 0 0 0 0 0 3,974	271 35 10,725 0 0 0 0 0 0 0 3,152	254 37 10,289 0 0 0 0 0 0 0 0 1,976	247 22 10,703 0 0 0 0 0 0 0 1,451	268 27 10,849 0 0 0 0 0 0 0 0 0 1,098	271 33 10,138 0 0 0 0 0 0 0 0 0 913	3
Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements         Residential         Low Income Residential	433 63 <b>12,509</b> 0 0 5,511 1,485 <b>6,996</b> 1,653 336	436 101 12,278 0 0 0 5,602 1,701 7,303 2,552 370	478 99 11,708 0 0 2,293 735 3,028 3,505 398	240 50 <b>11,603</b> 0 0 0 64 20 <b>84</b> 4 4,049 455	246 27 10,925 0 0 0 0 0 0 3,958 550	221 33 10,528 0 0 0 0 0 0 0 3,974 644	271 35 10,725 0 0 0 0 0 0 3,152 687	254 37 <b>10,289</b> 0 0 0 0 0 0 0 <b>0</b> <b>0</b> <b>0</b> <b>0</b> <b>0</b> <b>0</b>	247 22 10,703 0 0 0 0 0 0 1,451 542	268 27 10,849 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1,098 413	271 33 10,138 0 0 0 0 0 0 0 913 306	12,1
Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements         Residential         Low Income Residential         Small C&I         Small C&I	433 63 12,509 0 0 5,511 1,485 6,996 1,653 336 41	436 101 12,278 0 0 5,602 1,701 7,303 2,552 370 61	478 99 11,708 0 0 2,293 735 3,028 3,505 3,505 3,98 71	240 50 <b>11,603</b> 0 0 64 20 84 4,049 4,049 455 81	246 27 <b>10,925</b> 0 0 0 0 0 0 <b>0</b> <b>0</b> <b>0</b> <b>0</b> <b>0</b> <b>0</b> <b>0</b>	221 33 10,528 0 0 0 0 0 0 3,974 58	271 35 10,725 0 0 0 0 0 0 3,152 3,152 687 43	254 37 <b>10,289</b> 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 27	247 22 10,703 0 0 0 0 0 0 1,451 1,451 5,42 31	268 27 10,849 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 2 0 0 0 0 0 52	271 33 10,138 0 0 0 0 0 0 0 913 306 23	12,
Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements         Residential         Low Income Residential         Small C&I         Medium / Large C&I	433 63 12,509 0 0 5,511 1,485 6,996 1,653 336 41 23	436 101 12,278 0 0 5,602 1,701 7,303 2,552 370 61 2,7	478 99 11,708 0 0 2,293 735 3,028 3,505 398 71 38	240 50 11,603 0 64 20 84 4,049 4,55 81 41	246 27 10,925 0 0 0 0 0 3,958 550 77 30	221 33 10,528 0 0 0 0 0 0 0 3,974 644 58 19	271 35 10,725 0 0 0 0 0 0 3,152 687 43 19	254 37 <b>10,289</b> 0 0 0 0 0 0 1,976 659 27 20	247 22 10,703 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	268 27 10,849 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	271 33 10,138 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	12,1 12,1
Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements         Residential         Low Income Residential         Small C&I         Medium / Large C&I	433 63 12,509 0 0 5,511 1,485 6,996 1,653 336 41 23	436 101 12,278 0 0 5,602 1,701 7,303 2,552 370 61 2,7	478 99 11,708 0 0 2,293 735 3,028 3,505 398 71 38	240 50 11,603 0 64 20 84 4,049 4,55 81 41	246 27 10,925 0 0 0 0 0 3,958 550 77 30	221 33 10,528 0 0 0 0 0 0 0 3,974 644 58 19	271 35 10,725 0 0 0 0 0 0 3,152 687 43 19	254 37 <b>10,289</b> 0 0 0 0 0 0 1,976 659 27 20	247 22 10,703 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	268 27 10,849 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	271 33 10,138 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3 12,1
Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Total	433 63 12,509 0 0 5,511 1,485 6,996 1,653 336 41 23	436 101 12,278 0 0 5,602 1,701 7,303 2,552 370 61 2,7	478 99 11,708 0 0 2,293 735 3,028 3,505 398 71 38	240 50 11,603 0 64 20 84 4,049 4,55 81 41	246 27 10,925 0 0 0 0 0 3,958 550 77 30	221 33 10,528 0 0 0 0 0 0 0 3,974 644 58 19	271 35 10,725 0 0 0 0 0 0 3,152 687 43 19	254 37 <b>10,289</b> 0 0 0 0 0 0 1,976 659 27 20	247 22 10,703 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	268 27 10,849 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	271 33 10,138 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3 12,1 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8 8
Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Medium / Large C&I         Medium / Large C&I         Total         Number of customers by customer class, completing deferred payment arrangements during the period	433 63 12,509 0 0 5,511 1,485 6,996 1,653 336 41 23 2,053	436 101 12,278 0 0 0 5,662 1,701 7,303 2,552 3,70 61 1 27 3,010	478 99 11,708 0 0 2,293 735 3,028 3,505 398 71 38 4,012	240 50 11,603 0 64 20 84 4,049 455 81 41 4,626	246 27 10,925 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	221 33 10,528 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	271 35 10,725 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	254 37 10,289 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	247 22 10,703 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	268 27 10,849 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	271 33 10,138 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3
Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Total         Number of customers by customer class, completing deferred payment arrangements during the period         Residential         Number of customers by customer class, completing deferred payment arrangements during the period         Residential	433 63 12,509 0 0 5,511 1,485 6,996 1,653 336 41 23 2,053 133	436 101 12,278 0 0 5,602 1,701 7,303 2,552 370 61 277 3,010 217 3,010	478 99 11,708 0 0 2,293 735 3,028 3,505 398 71 38 4,012 163	240 50 11,603 0 0 64 20 84 84 4,049 455 81 41 4,626 147	246 27 10,925 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	221 33 10,528 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	271 35 10,725 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	254 37 10,289 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	247 22 10,703 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	268 27 10,849 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	271 33 10,138 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3 12,1 8 8 9
Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, assessed late payment fees or charges during the period         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Total         Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements         Residential         Low Income Residential         Small C&I         Medium / Large C&I         Total         Number of customers by customer class, completing deferred payment arrangements during the period         Residential         Low Income Residential         Low Income Residential	433 63 12,509 0 0 5,511 1,485 6,996 1,653 336 41 23 2,053 2,053 133 26	436 101 12,278 0 0 5,602 1,701 7,303 2,552 3,700 61 2,7 3,010 3,010 135 2,4	478 99 11,708 0 0 2,293 735 3,028 3,505 3,908 711 3,802 4,012 4,012 163 3,8	240 50 11,603 0 0 64 20 84 84 4,049 4,049 455 81 41 4,626 81 41 4,626	246 27 10,925 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	221 33 10,528 0 0 0 0 0 0 0 3,974 644 58 19 4,695 197 46	271 35 10,725 0 0 0 0 0 0 3,152 687 43 19 3,901 3,901 193 40	254 37 10,289 0 0 0 0 0 0 0 1,976 659 27 20 2,682 2,682 132 33	247 22 10,703 0 0 0 0 0 0 0 1,451 542 31 26 2,050 2,050 91 40	268 27 10,849 0 0 0 0 0 0 0 0 0 1,098 413 52 38 1,601 1,601 92 32	271 33 10,138 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	3 12,1 8 8 9

							2020						I
	Eversource Gas of Massachusetts	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
10	Number of customers, by customer class, enrolling in new deferred payment arrangements during the period Residential	1,714	1,832	1,523	364	631	314	253	219	196	160	200	153
	Low Income Residential	264	234	280	133	212	100	76	45	42	48	51	29
	Small C&I	46	31	27	10	10	13	8	9	24	20	11	5
	Medium / Large C&I	11	17	10	1	5	5	9	9	16	9	6	3
	Total	2,035	2,114	1,840	508	858	432	346	282	278	237	268	190
11													
11	Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential	65	65	68	25	63	50	37	17	18	9	15	6
	Low Income Residential	11	11	9	9	7	6	4	2	10	5	0	1
	Small C&I	2	0	0	1	1	2	0	0	1	1	0	0
	Medium / Large C&I	0	1	1	0	2	0	0	0	1	2	1	0
	Total	78	77	78	35	73	58	41	19	21	17	16	7
13	Number of sustainers taking convice at the basinning of the navied under svicting bandship protections												
12	Number of customers taking service at the beginning of the period under existing hardship protections Residential	5,194	5,345	5,601	4,853	4,730	4,606	4,444	4,361	4,289	4,183	4,166	4,083
	Low Income Residential	26,490	26,383	21,756	3,162	2,997	2,878	2,817	2,740	2,643	2,602	20,575	28,503
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	31,684	31,728	27,357	8,015	7,727	7,484	7,261	7,101	6,932	6,785	24,741	32,586
13	Number of customers completing hardship protections during the period												
	Residential	518	660	3,240	216	190	137	161	172	152	114	155	173
	Low Income Residential Small C&I	916 0	887 0	5,651 0	321 0	234 0	239 0	194 0	208 0	193 0	159 0	293 0	594
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	1,434	1,547	8,891	537	424	376	355	380	345	273	448	767
14	Number of customers enrolling in new hardship protections during the period												
	Residential	754	650	459	52	41	41	89	101	36	40	57	35
	Low Income Residential	682	618	493	97	101	104	113	98	97	85	10,391	307
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I Total	0 1,436	0 1,268	0 952	0	0 142	0 145	0 202	0 199	0	0 125	0 10,448	0 342
15	Number of customers, by customer class, completing an AMP program during the period	1,430	1,200	322	149	142	145	202	199	155	125	10,440	542
15	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	9	8	24	41	67	56	20	26	21	15	610	0
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	9	8	24	41	67	56	20	26	21	15	610	0
16	Number of customers, by customer class, enrolling in an AMP program during the period	0		0	0	0	0	0		0			
	Residential Low Income Residential	25	0 40	49	46	126	136	144	0 139	136	0	0 49	24
	Small C&I	0	40	49	40	0	0	0	135	0	0	49	24
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	25	40	49	46	126	136	144	139	136	111	49	24
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	3 0	0	1	0	0	0	1	0
	Small C&I Medium / Large C&I	0	0	0	0	0	0	0	0	0	1	0	2
	Total	0	0		0	3	0	1	0	0	1	1	•
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	167	106	115	88	110	95	80	91	96	100	24	26
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I (not available) Total	0	0 106	0 115	0	0 110	0 95	0	0 91	0 96	0	0 24	0 26
19	Number of customers enrolling in the low-income discount rate program during the period	107	100	115	00	110	95			30	100	24	20
10	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	40,642	40,793	36,100	38,964	39,058	38,376	42,306	42,425	42,959	43,429	43,958	44,420
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	40,642	40,793	36,100	38,964	39,058	38,376	42,306	42,425	42,959	43,429	43,958	44,420
20	Number of customers dropping off the low-income discount rate program during the period	0		0	0	~	0	0	~	0		0	
	Residential Low Income Residential	36	0 283	2,674	46	0 482	197	19	0 23	24	0 20	25	48
	Small C&I	0	285	2,074	40	482	0	0	0	0	0	0	48
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	· · · ·		5	5	Ű	5	0	-	5	2	-	5	

							2020						
	Eversource Gas of Massachusetts	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
	Total	36	283	2,674	46	482	197	19	23	24	20	25	48
	Number of customers, by customer class, with required deposits with the company at the beginning of the												
21	period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	2,996	3,020	3,041	3,024	3,007	2,968	2,923	2,897	2,882	2,770	2,439	2,408
	Medium / Large C&I	740	748	760	751	743	740	739	736	729	698	589	583
	Total	3,736	3,768	3,801	3,775	3,750	3,708	3,662	3,633	3,611	3,468	3,028	2,991
	Number of customers, by customer class, required to submit new deposits or increased deposits during the												
22	period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	105	100	65	47	27	28	42	51	48	46	60	82
	Medium / Large C&I	15	38	8	13	10	7	10	9	12	12	10	20
	Total	120	138	73	60	37	35	52	60	60	58	70	102
	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the												
23	period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	179	98	151	54	96	101	53	65	66	77	123	85
	Medium / Large C&I	15	38	15	7	7	3	8	2	5	10	17	12
	Total	194	136	166	61	103	104	61	67	71	87	140	97
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	87	78	64	66	72	75	69	54	147	391	89	89
	Medium / Large C&I	15	15	19	14	16	8	13	11	35	79	13	13
	Total	102	93	83	80	88	83	82	65	182	470	102	102

				202:	1		
	Eversource Gas of Massachusetts	Jan	Feb	Mar	Apr	May	Jun
1	Number of customers, by customer class						
	Residential	255,661	255,691	255,149	257,930	256,935	256,408
	Low Income Residential	45,102	45,728	46,380	43,512	44,449	44,964
	Small C&I	24,152	24,128	24,120	24,050	23,954	23,869
	Medium / Large C&I	7,518	7,539	7,559	7,549	7,548	7,535
	Streetlights Total	0 332,433	0 333,086	0 333,208	0 333,041	0 332,886	0 332,776
2	Number of customers, by customer class, disconnected during the period	332,433	555,060	555,206	555,041	332,000	332,770
2	Residential	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0
	Small C&I	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0
	Total	0	0	0	0	0	0
3.1	Number of customers, by customer class receiving a 1st notice of disconnect during the period						
	Residential	0	0	0	0	0	1
	Low Income Residential	0	0	0	0	1	5
	Small C&I	0	0	0	0	32	310
	Medium / Large C&I	0	0	0	0	10	104
	Total	0	0	0	0	43	420
3.2	Number of customers, by customer class, receiving Final/72-hour notice of disconnect during the period						
	Residential	0	0	0	0	0	1
	Low Income Residential	0	0	0	0	0	0
	Small C&I	0	0	0	0	0	74
	Medium / Large C&I	0	0	0	0	0	24
	Total	0	0	0	0	0	99
4	Number of customers, by customer class, reconnected during the period						
	Residential	3	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0
	Small C&I	1	1	0	0	0	2
	Medium / Large C&I Total	0	1	0	0	0	2
	Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders	4	1	0	U	0	2
5	completed during the same period						
5	Residential	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0
	Small C&I	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0
	Total	0	0	0	0	0	0
6	Number of customers, by customer class, assessed credit card fees or charges during the period						
	Residential	11,573	11,356	12,779	14,798	13,529	12,621
	Low Income Residential	2,740	2,557	3,252	3,788	3,423	3,286
	Small C&I	434	420	458	793	634	604
	Medium / Large C&I	18	16	22	33	25	37
	Total	14,765	14,349	16,511	19,412	17,611	16,548
7	Number of customers, by customer class, assessed late payment fees or charges during the period						
	Residential	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0
	Small C&I	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0
	Total	0	0	0	0	0	0
	Number of customers, by customer class, taking service at the beginning of the period under existing deferred						
8	payment arrangements		863		4 54-	1 00-	
0	Decide skiel			1,101	1,517	1,825	2,133 677
U	Residential	762			202		b/7
0	Low Income Residential	56	119	211	382	555	
5	Low Income Residential Small C&I	56 29	119 27	211 35	40	82	84
5	Low Income Residential Small C&I Medium / Large C&I	56 29 32	119 27 29	211 35 37	40 36	82 54	84 60
5	Low Income Residential Small C&I	56 29	119 27	211 35	40	82	84
	Low Income Residential Small C&I Medium / Large C&I <b>Total</b>	56 29 32	119 27 29	211 35 37	40 36	82 54	84 60
9	Low Income Residential Small C&I Medium / Large C&I <b>Total</b> Number of customers by customer class, completing deferred payment arrangements during the period	56 29 32 <b>879</b>	119 27 29 <b>1,038</b>	211 35 37 <b>1,384</b>	40 36 <b>1,975</b>	82 54 <b>2,516</b>	84 60 <b>2,954</b>
	Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period Residential	56 29 32 <b>879</b> 32	119 27 29 <b>1,038</b> 40	211 35 37 <b>1,384</b> 44	40 36 <b>1,975</b> 40	82 54 <b>2,516</b> 39	84 60 <b>2,954</b> 65
	Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential	56 29 32 <b>879</b> 32 879 7	119 27 29 <b>1,038</b> 40 12	211 35 37 <b>1,384</b> 44 14	40 36 <b>1,975</b> 40 36	82 54 <b>2,516</b> 39 34	84 60 <b>2,954</b> 65 39
	Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period Residential	56 29 32 <b>879</b> 32	119 27 29 <b>1,038</b> 40	211 35 37 <b>1,384</b> 44	40 36 <b>1,975</b> 40	82 54 <b>2,516</b> 39	84 60 <b>2,954</b> 65

	I		202			
Eversource Gas of Massachusetts	Jan	Feb	Mar	Apr	May	Jun
	-					
Number of customers, by customer class, enrolling in new deferred payment arrangements during the period	222	428	654	524	550	70
Residential Low Income Residential	323 96	428	651 315	534 210	558 150	23
Small C&I	96	1/6	13	52	150	
Medium / Large C&I	1	10	13	29	8	1
Total	427	622	990	825	724	1,05
						_,
Number of customers, by customer class, renegotiating deferred payment arrangements during the period						
Residential	27	27	56	35	57	8
Low Income Residential	3	0	9	5	7	1
Small C&I	0	0	2	1	1	
Medium / Large C&I	0	3	2	3	0	
Total	30	30	69	44	65	10
Number of customers taking service at the beginning of the period under existing hardship protections						
Residential	4,002	3,988	8,184	4,022	3,948	3,90
Low Income Residential	28,369	28,717	24,857	2,048	2,079	2,10
Small C&I	0	0	0	0	0	
Medium / Large C&I Total	0	0	0	0	0	6.00
	32,371	32,705	33,041	6,070	6,027	6,00
Number of customers completing hardship protections during the period	160	200	252	110	00	40
Residential Low Income Residential	169 472	206 455	252 560	116 170	96 131	10
Small C&I	4/2	455	2	0	0	12
Medium / Large C&I	0	0	3	0	0	
Total	641	661	817	286	227	22
Number of customers enrolling in new hardship protections during the period						
Residential	89	97	118	59	57	6
Low Income Residential	459	472	606	104	109	10
Small C&I	0	0	0	0	0	
Medium / Large C&I	0	0	0	0	0	
Total	548	569	724	163	166	17
Number of customers, by customer class, completing an AMP program during the period						
Residential	0	0	0	0	0	
Low Income Residential	0	0	3	22	3	
Small C&I	0	0	0	0	0	
Medium / Large C&I Total	0	0	0	0 22	0	
	0	U	3	22	3	
Number of customers, by customer class, enrolling in an AMP program during the period Residential	0	0	0	0	0	
Low Income Residential	34	52	151	142	172	30
Small C&I	0	0	0	0	0	50
Medium / Large C&I	0	0	0	0	0	
Total	34	52	151	142	172	30
Number of customers, by customer class, re-enrolling in an AMP program during the period						
Residential	0	0	1	0	0	
Low Income Residential	1	1	3	1	3	
			1	5	0	
Small C&I	1	3			0	
Medium / Large C&I	0	0	0	0		
Medium / Large C&I Total	-			0 6	3	1
Medium / Large C&I Total Number of customers, by customer class, dropping off an AMP program during the period	0	0 4	0 5	6		1
Medium / Large C&I Total Number of customers, by customer class, dropping off an AMP program during the period Residential	0 2 0	0 4 0	0 5 0	<b>6</b> 0	0	
Medium / Large C&I Total Number of customers, by customer class, dropping off an AMP program during the period Residential Low Income Residential	0 2 0 2 8	0 4 0 12	0 5 0 26	6 0 2	0 50	
Medium / Large C&I Total Number of customers, by customer class, dropping off an AMP program during the period Residential Low Income Residential Small C&I (Total C&I)	0 2 0 28 0	0 4 0 12 0	0 5 0 26 0	6 0 2 0	0 50 0	
Medium / Large C&I Total Number of customers, by customer class, dropping off an AMP program during the period Residential Low Income Residential Small C&I (Total C&I) Medium & Large C&I (not available)	0 2 0 28 0 0	0 4 0 12 0 0	0 5 0 26 0 0	6 0 2 0 0	0 50 0	
Medium / Large C&I Total Number of customers, by customer class, dropping off an AMP program during the period Residential Low Income Residential Small C&I (Total C&I) Medium & Large C&I (not available) Total	0 2 0 28 0	0 4 0 12 0	0 5 0 26 0	6 0 2 0	0 50 0	
Medium / Large C&I Total Number of customers, by customer class, dropping off an AMP program during the period Residential Low Income Residential Small C&I (Total C&I) Medium & Large C&I (not available) Total Number of customers enrolling in the Iow-income discount rate program during the period	0 2 0 28 0 0 28	0 4 0 12 0 0 0 12	0 5 0 26 0 0 26 26	6 0 2 0 0 2	0 50 0 0 <b>50</b>	
Medium / Large C&I Total Number of customers, by customer class, dropping off an AMP program during the period Residential Low Income Residential Small C&I (Total C&I) Medium & Large C&I (not available) Total Number of customers enrolling in the low-income discount rate program during the period Residential	0 2 0 28 0 0 28 0 28 0 0 28	0 4 0 12 0 0 12 12	0 5 0 26 0 0 <b>26</b> <b>26</b> 0 0	6 0 2 0 0 0 2 2 0 0	0 50 0 50 50	
Medium / Large C&I Total Number of customers, by customer class, dropping off an AMP program during the period Residential Low Income Residential Small C&I (Total C&I) Medium & Large C&I (not available) Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential	0 2 0 28 0 0 28 0 0 28 0 0 28 0 0 45,095	0 4 0 12 0 0 12 12 0 0 45,722	0 5 0 26 0 0 26 26 26 0 46,374	6 0 2 0 0 2 2 0 43,510	0 50 0 50 50 0 44,492	
Medium / Large C&I Total Number of customers, by customer class, dropping off an AMP program during the period Residential Low Income Residential Small C&I (Total C&I) Medium & Large C&I (not available) Total Number of customers enrolling in the Iow-income discount rate program during the period Residential Low Income Residential Small C&I	0 2 0 28 0 0 28 0 0 28 0 0 45,095 0	0 4 0 12 0 0 12 2 0 45,722 0	0 5 0 26 0 26 26 0 46,374 0	6 0 2 0 2 2 0 43,510 0	0 50 0 50 50 44,492 0	
Medium / Large C&I Total Total Number of customers, by customer class, dropping off an AMP program during the period Residential Low Income Residential Small C&I (Total C&I) Medium & Large C&I (not available) Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Medium / Large C&I	0 2 0 28 0 0 28 0 28 0 28 0 0 45,095 0 0 0	0 4 0 12 0 0 12 2 0 45,722 0 0	0 5 0 0 0 26 0 26 0 46,374 0 0	6 0 0 2 0 2 2 0 43,510 0 0 0	0 50 0 50 50 44,492 0 0	45,1
Medium / Large C&I Total Total Number of customers, by customer class, dropping off an AMP program during the period Residential Low Income Residential Small C&I (Total C&I) Mumber of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Total	0 2 0 28 0 0 28 0 0 28 0 0 45,095 0	0 4 0 12 0 0 12 2 0 45,722 0	0 5 0 26 0 26 26 0 46,374 0	6 0 2 0 2 2 0 43,510 0	0 50 0 50 50 44,492 0	45,1
Medium / Large C&I Total Number of customers, by customer class, dropping off an AMP program during the period Residential Low Income Residential Small C&I (Total C&I) Medium & Large C&I (not available) Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period	0 2 28 0 0 28 0 28 0 28 0 45,095 0 0 45,095	0 4 0 12 0 0 12 0 45,722 0 0 45,722 0 0	0 5 0 26 0 0 26 0 26 0 46,374 0 0 46,374	6 0 2 0 0 43,510 0 43,510 0 0 43,510	0 50 0 50 50 44,492 0 0 44,492	45,1
Medium / Large C&I Total Number of customers, by customer class, dropping off an AMP program during the period Residential Low Income Residential Small C&I (Total C&I) Medium & Large C&I (not available) Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Number of customers dropping off the low-income discount rate program during the period Residential	0 2 0 28 0 0 28 0 28 0 45,095 0 0 45,095	0 4 0 12 0 0 12 12 0 0 45,722 0 0 0 45,722 0 0 0	0 5 0 26 0 0 26 26 26 0 46,374 0 0 46,374 0 0 0 46,374	6 0 2 0 2 2 0 43,510 0 43,510 0 0 43,510	0 50 0 50 50 44,492 0 0 44,492 0 0 0 44,492	45,1-
Medium / Large C&I Total Number of customers, by customer class, dropping off an AMP program during the period Residential Low Income Residential Small C&I (Total C&I) Medium & Large C&I (not available) Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period	0 2 28 0 0 28 0 28 0 28 0 45,095 0 0 45,095	0 4 0 12 0 0 12 0 45,722 0 0 45,722 0 0	0 5 0 26 0 0 26 0 26 0 46,374 0 0 46,374	6 0 2 0 0 43,510 0 43,510 0 0 43,510	0 50 0 50 50 44,492 0 0 44,492	

				20	21		
	Eversource Gas of Massachusetts	Jan	Feb	Mar	Apr	May	Jun
	Total	52	62	4,015	204	66	62
	Number of customers, by customer class, with required deposits with the company at the beginning of the						
21	period						
	Residential	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0
	Small C&I	2,404	2,387	2,121	2,168	2,176	2,170
	Medium / Large C&I	594	584	585	569	562	569
	Total	2,998	2,971	2,706	2,737	2,738	2,739
	Number of customers, by customer class, required to submit new deposits or increased deposits during the						
22	period						
	Residential	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0
	Small C&I	107	71	0	52	50	35
	Medium / Large C&I	30	32	13	9	13	5
	Total	137	103	13	61	63	40
	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the						
23	period						
	Residential	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0
	Small C&I	73	104	58	40	25	35
	Medium / Large C&I	11	29	14	40	9	7
	Total	84	133	72	80	34	42
24	Number of customers, by customer class, whose deposits were returned in full during the period						
	Residential	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0
	Small C&I	96	104	60	53	48	42
	Medium / Large C&I	35	25	26	15	8	8
	Total	131	129	86	68	56	50

## D.P.U. 20-58-D Data Collection (D) Sales - 2020

NSTAR Electric (kWh)												
Description	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Residential	701,733,214	595,834,588	589,994,949	582,609,713	591,457,124	710,939,010	941,816,453	951,251,734	678,675,561	582,886,764	609,887,127	771,706,085
Commercial	1,125,272,147	1,066,134,461	1,035,995,109	864,360,006	885,319,593	1,060,609,012	1,254,085,298	1,173,368,141	1,024,238,501	999,448,624	924,716,271	1,034,507,897
Industrial	123,074,353	123,546,629	135,258,776	120,369,927	111,994,471	131,590,126	160,736,298	141,840,688	136,612,010	122,420,688	129,361,366	128,412,754
Street Lighting	10,088,552	8,627,435	8,414,974	7,251,978	6,528,518	6,019,567	6,284,053	6,903,919	7,467,386	8,537,541	8,999,355	9,929,864
Total	1,960,168,266	1,794,143,112	1,769,663,807	1,574,591,624	1,595,299,707	1,909,157,715	2,362,922,102	2,273,364,482	1,846,993,458	1,713,293,618	1,672,964,119	1,944,556,599
NSTAR Gas (therms)												
Description	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Residential	35,266,973	28,374,356	30,051,958	18,380,985	11,626,107	5,811,368	4,717,976	3,950,542	5,452,253	11,310,842	20,890,232	34,657,254
Commercial	30,689,628	33,371,666	22,827,434	19,249,588	10,283,177	7,656,379	7,257,094	6,937,850	7,974,310	13,476,826	17,551,355	30,752,446
Industrial	6,124,200	8,096,758	1,738,503	5,943,613	4,573,506	2,484,599	3,015,723	3,205,745	3,864,931	4,045,221	3,799,151	6,167,260
Total	72,080,801	69,842,780	54,617,895	43,574,186	26,482,790	15,952,346	14,990,792	14,094,137	17,291,495	28,832,888	42,240,738	71,576,960
EGMA (therms)												
Description	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Residential	41,993,667	39,996,804	31,285,668	24,968,171	10,786,549	4,848,909	5,567,927	5,416,151	7,386,946	12,839,938	21,727,245	40,242,713
Commercial	18,599,520	17,619,388	13,243,497	9,851,345	3,398,462	2,205,972	2,277,598	2,418,292	2,709,506	5,203,730	9,930,067	17,825,699
Industrial	19,228,411	17,884,984	15,160,149	12,713,150	7,914,749	5,968,465	6,272,660	6,721,235	7,225,054	9,694,955	12,820,174	18,394,385
Total	79,821,598	75,501,176	59,689,314	47,532,666	22,099,760	13,023,346	14,118,185	14,555,678	17,321,506	27,738,623	44,477,486	76,462,797

## D.P.U. 20-58-D Data Collection (D) Sales - 2021

NSTAR Electric (kWh)												
Description	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Residential	767,876,856	691,266,423	635,436,203	537,851,370	566,251,811	748,671,955						
Commercial	1,062,675,348	997,488,524	1,014,136,123	913,229,054	953,177,904	1,202,963,836						
Industrial	129,397,950	122,685,798	130,717,175	128,331,190	127,682,096	146,980,267						
Street Lighting	9,713,806	8,232,588	7,909,084	7,027,917	6,385,561	5,876,965						
Total	1,969,663,960	1,819,673,334	1,788,198,585	1,586,439,531	1,653,497,372	2,104,493,024	-	-	-	-	-	-
NSTAR Gas (therms)												
Description	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Residential	41,412,865	33,534,446	33,131,883	15,101,768	8,718,481	3,550,391						
Commercial	33,854,776	31,479,271	24,052,275	18,032,508	12,591,196	7,329,200						
Industrial	5,908,901	7,800,865	2,294,158	5,366,484	3,794,219	3,283,484						
Total	81,176,543	72,814,582	59,478,316	38,500,760	25,103,896	14,163,075	-	-	-	-	-	-
EGMA (therms)												
Description	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Residential	46,374,862	43,351,212	34,748,994	20,159,098	9,447,169	4,219,151						
Commercial	19,744,375	19,934,736	15,986,389	9,048,551	3,924,783	2,441,943						
Industrial	18,984,635	17,811,178	15,880,422	12,357,358	8,788,610	6,851,176						
Total	85,103,872	81,097,126	66,615,805	41,565,007	22,160,562	13,512,270	-	-	-	-	-	-