FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (ELECTRIC DIVISION)

16 3. Gross Write-offs	3,592 \$5,035,28		SEPTEMBER
2 1. Reported Revenues		\$4,989,013 \$4,920,586 \$3,357,130 \$3,154,335 \$3,298,592 \$5,035,285 \$4,729,	
Control Cont		\$4,989,013 \$4,920,586 \$3,357,130 \$3,154,335 \$3,298,592 \$5,035,285 \$4,729,	
Simul Cidi			
For Medium Cibi			
Total			
8 Total	/ 943 \$1.826.12		3 \$1,842,131
9 2. Accounts Receivable			
11			
12			
Medium CR3			
14 Large 6i S154,147 S372,235 \$248,834,79 \$272,542 \$113,1966 \$41,195,667 \$16 \$3. Gross Write-offs S80,018 \$11,496,817 \$11,295,67 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,67 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,667 \$11,195,67			\$78,902 \$411,829
15 Total			
17 Residential \$88,018 \$82,921 \$112,20 \$14,300 \$44,300 \$64,586 \$80,716 \$19,500 \$10,500 \$10,500 \$113,355 \$123,365 \$131,305 \$123,305 \$123,000 \$120,000 \$120 \$120,000 \$120			
18			
19			\$75,487
20			\$183,508 \$2,561
21 Large C81 S0 S0 S0 S0 S0 S0 S0 S	.74 \$9,427	\$4,494 \$1,618 \$3,679 \$2,147 \$1,174 \$9,427 \$553	\$22,633
22 Total \$327,783 \$238,028 \$328,817 \$304,333 \$183,227 \$204,732 \$244 Recidential \$4,157 \$3,839 \$3,852 \$55,926 \$6,945 \$4,771 \$25 \$1.00 w (norme \$5,1004 \$736 \$5,1079 \$5,509 \$5,470 \$5,107 \$26 \$5 mm (AT \$3,627 \$300 \$54 \$358 \$450 \$5,417 \$27 \$300 \$54 \$358 \$450 \$5,417 \$27 \$300 \$54 \$358 \$450 \$541 \$35,627 \$300 \$54 \$358 \$450 \$541 \$35,627 \$300 \$54 \$358 \$450 \$541 \$35,627 \$300 \$54 \$358 \$450 \$341 \$350 \$35	\$0	\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	\$0
Section Sect	752 \$179,436	\$233,028 \$288,817 \$162,333 \$183,227 \$204,752 \$179,430 \$234,6	\$284,189
1.00 1.00			
1.0 1.0			\$2,322
27 Medium Câl	17 \$1,721 11 \$0		\$858 \$0
28	11 \$0 92 \$192	\$300 \$54 \$268 \$450 \$141 \$0 \$230 \$0 \$1,383 \$192 \$689 \$192 \$192 \$131	\$0 \$400
Total S9,698 \$4,876 \$5,368 \$7,894 \$11,553 \$5,121		\$0 \$0 \$0 \$0 \$0 \$0 \$0 \$0	\$0
31 C. Financial Health Information:		\$4,876 \$6,368 \$7,894 \$11,553 \$6,121 \$8,360 \$13,93	\$3,580
32 1. Any increase, or requested increase, to bank lines of credit 2. Any issuance of dividends, plans to issue dividends and any and any any and any any and any any and any			
2. Any issuance of dividends, plans to issue dividends and answers. And plans to increase dividend amounts and a second amounts and plans to increase dividend amounts and a second amounts are also as a second amounts and amounts and amounts are also as a second amounts and amounts and amounts are also as a second amount and amount and amounts are also as a second amount and amounts are also as		 	\perp
3 amounts, and plants to increase dividend amounts Please refer to DPU 20-58(D) Attachment FG&E (Q1 2023) Please Refer to DPU 20-58(D) Attachment FG&E (Q1 2023) Please Refer to DPU 20-58(D) Attachment FG&E (Q1 2023) Please Refer to DPU 20-58(D) Attachment FG&E (Q1 2023	-		+
34 3 3 4 Credit Rating Agency actions	FG&E	PPLI 20-58(D) Attachment FG&F (O1 2023) Please refer to DPU 20-58(D) Attachment FG&E	
35 4. Credit Rating Agency actions		(Q2 2023)	
37 D. Outsomer-specific data, including:			
38 3. Number of customers, by customer class, disconnected during the period 12 118 48 148 192 22 148 150 147 151 151 156 154 155 155			
Section Sect			
10 Low Income			
11 Small C&I 2,521 2,514 2,508 2,500 2,503 2,500 2,5		20,880 20,830 20,596 20,560 20,782 20,890 20,80 5,333 5,381 5,591 5,586 5,366 5,263 5,358	20,868 5,298
Medium CRI 1,531 1,533 1,536 1,544 1,556 1,444 1,556 1,444 1,556 1,541 1,556 1,541 1,556 1,444 1,556 1,541 1,556 1,541 1,556 1,541 1,556 1,541 1,556 1,541 1,556 1,541 1,556 1,541 1,556 1,541 1,556 1,541 1,556 1,541 1,556 1,541 1,556 1,541 1,556 1,541 1,556 1,541 1,556 1,545 1,545 1,545 1,545 1,545 1,545 1,545 1,545 1,545 1,545 1,545 1,556 1,545 1,545 1,545 1,545 1,545 1,545 1,545 1,556 1,545 1,445	00 2,500		2,490
1			1,578
Section Sect	31	31 31 31 31 31 31	31
A	35 30,238	30,291 30,286 30,263 30,224 30,235 30,238 30,25	30,265
A			
10 10 10 10 10 10 10 10			
All	2 196	118 48 148 192 222 196 155	171
Sol	9	3 5 8 7 0 9 5	6
Siling Total 144 126 59 161 205 222			5
3. Number of customers, by customer class, receiving disconnection notices during the period 1,243 1,214 1,564 1,894 3,076 2,249 55 5 5 5 5 5 5 5 5	0		0
S2 during the period	2 213	126 59 161 205 222 213 162	182
1,243			
1,653	40 2477	424 4554 4004 2075 2240 2477 4077	2 225
56 Medium C&i 51 55 71 90 74 83	49 2,177	1,214 1,564 1,894 3,076 2,249 2,177 1,878	2,326
ST			84
Section 1,342 1,333 1,717 2,080 3,242 2,420			80
Second		0 0 0 0 0 0 0 0 0 0 1,333 1,717 2,080 3,242 2,420 2,336 2,009	2,490
60 Residential 109 102 34 114 151 180 162 180 162 180 162 180 162 180 162 180 162 180	2,330	2,555 1,717 2,000 3,242 2,420 2,530 2,000	2,430
60 Residential 109 102 34 114 151 180 61 Low Income 109 102 34 114 151 180 62 Small CBI 7 5 3 2 4 2 2 4 2 2 4 2 2			
61 Low Income	0 160	102 34 114 151 180 160 123	147
63 Medium C&I 1 4 3 1 5 1 64 Large C&I 0			
64 Large C&I 0 10 0 10 0 0 0 0 0 0 0 0 0 0 0 0 <t< td=""><td>7</td><td></td><td>4</td></t<>	7		4
65 Total 117 111 40 117 160 183	0		0
5. Number of Customers, by customer class, assessed reconnection fees or 66 charged during the period 67 Residential 119 95 46 62 108 85 68 Low Income 33 15 8 23 93 102 69 Small C&l 5 7 5 3 5 10			152
67 Residential 119 95 46 62 108 85 68 Low Income 33 15 8 23 99 102 69 Small CBI 5 7 5 3 5 10			
67 Residential 119 95 46 62 108 85 68 Low Income 33 15 8 23 93 102 69 Small C&I 5 7 5 3 5 10			
69 Small C&I 5 7 5 3 5 10		95 46 62 108 85 153 136	107
	2 64	15 8 23 93 102 64 31 7 5 3 5 10 11 2	21 0
			2
70 medianical 3 3 2 3 3 0			0
72 Total 160 122 61 91 209 203			130
6. Number of customers, by customer class, assessed credit card fees or			
73 charges during the period			
74 Residential 0 0 0 0 0 75 Low Income 0 0 0 0 0			1
75 LUWINCOME U U U U U U U U U U T T F F F F F F F F			0
77 Medium C&I 0 0 0 0 0 0			0
78 Large C&i 0 0 0 0 0 0			0
79 Total 0 0 0 0 0 0	1	0 0 0 0 0 1 8	5
7. Number of customers, by customer class, assessed late payment fees or			
80 charges during the period 81 Residential 0 0 0 0 0	0	0 0 0 0 0 0 0	0
81 Residential 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0			0
83 Small C&I 446 445 470 457 440 439			451
84 Medium C&i 180 177 221 204 232 204	4 188	177 221 204 232 204 188 205	214

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (ELECTRIC DIVISION)

]	2023	2023	2023	2023	2023	2023	2023	2023	2023
Line #	DATA REQUESTS Large C&I	JANUARY 1	FEBRUARY 2	MARCH 4	APRIL 2	MAY 5	JUNE 3	JULY 5	AUGUST 5	SEPTEMBER 4
86	Total	627	624	695	663	677	646	604	645	669
	8. Number of customers, by customer class, taking service at the beginning of									
87	the period under existing deferred payment arrangements *Includes Arrears Forgiveness plans									
88	Residential	665	699	759	856	870	798	794	1,068	774
89	Low Income	684	736	772	815	1168	1136	1049	973	882
90 91	Small C&I Medium C&I	14 15	19 15	17 17	16 29	0	23 31	17 26	13 22	15 24
91	Large C&I	0	0	0	0	0	0	26	0	0
93	Total	1378	1469	1565	1716	2038	1988	1886	2076	1695
	Number of customers by customer class, completing deferred payment									
94 95	arrangements during the period Residential	13	10	13	10	8	12	12	10	14
96	Low Income	5	3	2	5	4	6	6	9	11
97	Small C&I	0	0	0	2	1	0	1	0	0
98 99	Medium C&I Large C&I	0	0	0	0	0	0	0	0	0
100	Total	19	13	17	19	13	18	19	20	26
	10. Number of customers, by customer class, enrolling in new deferred									
101	payment arrangements during the period	245	272	252	455	264	200	225	220	20.5
102	Residential Low Income	315 85	372 70	353 102	465 142	364 319	380 210	336 166	330 169	396 169
104	Small C&I	10	12	12	13	13	16	5	9	11
105	Medium C&I	10	13	22	30	19	10	9	20	15
106 107	Large C&I Total	0 420	0 467	0 489	0 650	0 715	0 616	0 516	0 528	0 591
107	11. Number of customers, by customer class, renegotiating deferred payment	420	40/	407	030	715	010	310	320	331
108	arrangements during the period									
109	Residential	11	10	19	22	5	9	10	15	17
110 111	Low Income Small C&I	5	0	4 0	1	7	6	7	12 0	8
112	Medium C&I	1	0	4	1	0	0	0	1	1
113	Large C&I	0	0	0	0	0	0	0	0	0
114	Total 12. Number of customers taking service at the beginning of the period under	17	12	27	28	12	15	17	28	26
115	existing hardship protections									
116	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
117	Low Income	5,168	5,324	5,345	5,330	5,544	5,315	5,125	5,349	5,293
118 119	Small C&I Medium C&I	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
120	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
121	Total	5,168	5,324	5,345	5,330	5,544	5,315	5,125	5,349	5,293
122	13. Number of customers completing hardship protections during the period									
123	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
124	Low Income	170	149	173	333	161	384	338	173	190
125	Small C&I Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
126 127	Large C&I	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
128	Total	170	149	173	333	161	384	338	173	190
	14. Number of customers enrolling in new hardship protections during the									
129 130	period Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
131	Low Income	280	305	194	318	375	155	148	397	134
132	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
133 134	Medium C&I Large C&I	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
134	Total	N/A 280	N/A 305	N/A 194	N/A 318	N/A 375	N/A 155	148	N/A 397	N/A 134
	***		1					-		
	15. Number of customers, by customer class, completing an AMP program									
136 137	during the period Residential	AI/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
137	Residential Low Income	N/A 5	N/A 17	N/A 10	N/A 10	N/A 35	N/A 24	N/A 75	N/A 65	N/A 37
139	Small C&I AFP	0	0	0	0	0	0	0	0	0
140	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
141	Large C&I	N/A 5	N/A 17	N/A 10	N/A 10	N/A 35	N/A 24	N/A 75	N/A 65	N/A 37
142	1014			- 10	- 20	- 33		,,	05	3.
	16. Number of customers, by customer class, enrolling in an AMP program									
143	during the period								<u> </u>	
144	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
145 146	Low Income Small C&I AFP	32 0	67 0	70 0	75 0	202	88	75 0	74 0	54 0
147	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
148	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
149	Total	32	67	70	75	202	88	75	74	54
150	 Number of customers, by customer class, re-enrolling in an AMP program during the period 									
151	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
152	Low Income	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
153	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
154 155	Medium C&I Large C&I	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
156	Total	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	18. Number of customers, by customer class, dropping off an AMP program		1 '	· ·						
157	during the period	N/*	B-7-	81/2	N/*	N1/*	A1/*	N/A	b1/4	N/*
158 159	Residential Low Income	N/A 123	N/A 33	N/A 93	N/A 102	N/A 52	N/A 55	N/A 81	N/A 119	N/A 142
160	Small C&I AFP	0	0	0	0	0	0	0	0	0

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (ELECTRIC DIVISION)

		2023	2023	2023	2023	2023	2023	2023	2023	2023
Line#	DATA REQUESTS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER
161	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
162	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
163	Total	123	33	93	102	52	55	81	119	142
	19. Number of customers enrolling in the low-income discount rate program									
164	during the period	281	307	196	374	192	180	166	293	135
	20. Number of customers dropping off the low-income discount rate program									
165	during the period	170	152	175	180	404	385	236	177	191
	21. Number of by customers, by customer class, with required deposits with									
166	the Company at the beginning of the period									
167	Residential	0	0	0	0	0	0	0	0	0
168	Low Income	0	0	0	0	0	0	0	0	0
169	Small C&I	0	0	2	0	0	0	3	3	5
170	Medium C&I	1	0	3	1	1	0	3	5	4
171	Large C&I	0	0	0	0	0	0	0	0	0
172	Total	1	0	5	1	1	0	6	8	9
	22. Number of customers, by customer class, required to submit new deposits									
173	or increased deposits during the period									
174	Residential	0	0	0	0	0	0	0	0	0
175	Low Income	0	0	0	0	0	0	0	0	0
176	Small C&I	0	0	1	1	4	1	4	2	2
177	Medium C&I	0	0	2	1	4	4	3	3	6
178	Large C&I	0	0	0	0	0	0	0	0	0
179	Total	0	0	3	2	8	5	7	5	8
	23. Number of customers, by customer class, whose required deposits were									
180	reduced in part or foregone during the period									
181	Residential	0	0	0	0	0	0	0	0	0
182	Low Income	0	0	0	0	0	0	0	0	0
183	Small C&I	0	0	0	0	1	3	0	1	1
184	Medium C&I	0	0	0	1	0	1	1	0	1
185	Large C&I	0	0	0	0	0	0	0	0	0
186	Total	0	0	0	1	1	4	1	1	2
	24. Number of customers, by customer class, whose deposits were returned in									
187	full during the period									
188	Residential	0	0	0	0	0	0	0	0	0
189	Low Income	0	0	0	0	0	0	0	0	0
190	Small C&I	0	0	1	0	1	0	0	0	0
191	Medium C&I	2	2	2	0	1	6	2	2	1
192	Large C&I	0	0	0	0	0	0	0	0	0
193	Total	2	2	3	0	2	6	2	2	1

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (GAS DIVISION)

		2023	2023	2023	2023	2023	2023	2023	2023	2023
Line #	DATA REQUESTS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER
2	B. Bad Debt Expense Cost Tracking: 1. Reported Revenues									
3	Residential	\$3,808,457	\$3,699,300	\$3,232,251	\$2,059,645	\$1,042,668	\$499,929	\$467,853	\$428,771	\$439,996
4	Low Income	\$935,997	\$962,753	\$894,975	\$645,432	\$370,527	\$225,124	\$139,172	\$124,970	\$110,085
5	Small C&I	\$1,044,209	\$1,032,445	\$922,906	\$522,440	\$264,995	\$140,367	\$115,583	\$113,096	\$112,569
7	Medium C&I	\$1,300,522	\$1,286,756	\$1,210,612	\$710,027	\$372,096	\$208,006	\$161,246	\$162,276	\$160,105
8	Large C&I Total	\$671,490 \$7,760,676	\$614,503 \$7,595,758	\$567,134 \$6,827,879	\$408,700 \$4,346,244	\$348,814 \$2,399,101	\$295,383 \$1,368,808	\$275,450	\$269,465	\$272,774 \$1,095,530
9	2. Accounts Receivable	\$7,700,070	\$1,555,756	30,827,873	34,340,244	32,333,101	31,308,808	\$1,133,303	\$1,030,376	31,033,330
10	Residential	\$1,493,731	\$1,972,119	\$2,319,350	\$2,554,186	\$2,436,311	\$2,227,458	\$1,829,785	\$1,586,810	\$1,409,008
11	Low Income	\$3,287,864	\$3,780,690	\$4,263,137	\$4,509,469	\$4,409,137	\$4,049,593	\$3,908,600	\$3,734,312	\$3,493,377
12	Small C&I Medium C&I	\$146,339 \$147,953	\$238,730 \$191.746	\$261,300 \$149.120	\$291,266 \$169,416	\$243,083 \$104,570	\$209,634 \$112.059	\$160,900 \$41.862	\$134,837 \$57,235	\$105,398 \$72.818
14	Large C&I	\$147,953	\$191,746	\$149,120	\$169,416	\$104,570	\$112,059	\$116,524	\$108,628	\$103,587
15	Total	\$5,240,756	\$6,453,848	\$7,206,093	\$7,696,240	\$7,284,054	\$6,707,419	\$6,057,670	\$5,621,823	
16	3. Gross Write-offs									
17	Residential	\$52,322	\$67,149	\$30,556	\$29,544	\$47,404	\$55,062	\$54,856	\$72,683	\$85,675
18 19	Low Income Small C&I	\$115,526	\$87,060	\$89,388	\$78,572	\$90,086	\$90,502	\$76,038	\$107,757	\$148,933
20	Small C&I Medium C&I	\$2,835 \$0	\$6,139 \$0	\$5,222 \$142	\$2,658 \$0	\$6,440 \$535	\$1,476 \$0	\$16,120 \$0	\$9,769 \$0	\$20,597 \$0
21	Large C&I	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
22	Total	\$170,683	\$160,348	\$125,309	\$110,774	\$144,466	\$147,040	\$147,014	\$190,210	\$255,205
23	4. Write off Recoveries									
24	Residential	\$7,688	\$4,732	\$3,339	\$4,206	\$4,438	\$4,807	\$5,611	\$10,409	\$3,564
25 26	Low Income Small C&I	\$765 \$211	\$631 \$198	\$3,974 \$136	\$3,114 \$0	\$2,897 \$693	\$323 \$166	\$561 \$0	\$3,292 \$0	\$875 \$0
26	Medium C&I	\$211	\$198 \$0	\$136	\$0 \$0	\$693	\$243	\$0	\$0 \$0	\$0 \$0
28	Large C&I	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0	\$0
29	Total	\$8,665	\$5,561	\$7,449	\$7,320	\$8,028	\$5,539	\$6,172	\$13,701	\$4,439
30										
31	C. Financial Health Information:									
32	Any increase, or requested increase, to bank lines of credit							-	-	\vdash
33	Any issuance of dividends, plans to issue dividends, increase in dividend amounts, and plans to increase dividend amounts.	Please refer to DD	U 20-58(D) Attachme	nt FG&F (O1 2022)	Please refer to D	PU 20-58(D) Attac	hment FG&E (Q2			
34	dividend amounts, and plans to increase dividend amounts 3. Capital markets access	riease refer to Dr	0 20-36(D) Attachine	III 1 GAL (Q1 2023)		2023)				
35	Credit Rating Agency actions									
36										
37	D. Customer-specific data, including:									
38	Number of customers, by customer class;									
39	Residential	11,194	11,064	11,057	10,922	10,889	11,051	11,090	11,067	11,138
40	Low Income Small C&I	3,504 1.453	3,632 1,455	3,640 1.458	3,738 1.454	3,723 1.443	3,564 1,447	3,511 1.445	3,575 1,449	3,510 1.449
41	Medium C&I	263	262	263	262	263	255	249	249	249
43	Large C&I	27	27	27	27	27	27	27	26	26
44	Total	16,441	16,440	16,445	16,403	16,345	16,344	16,322	16,366	16,372
	2. Number of customers, by customer class, disconnected during the									
45	period									
46	Residential Low Income	14	44	2	37	37	40	51	15	16
48	Small C&I	3	2	3	2	5	9	7	0	2
49	Medium C&I	0	0	0	1	0	1	1	0	0
50	Large C&I	0	0	0	0	0	0	0	0	0
51	Total	17	46	5	40	42	50	59	15	18
	Number of customers, by customer class, receiving disconnection									
52 53	notices during the period Residential									
54	Low Income	129	197	183	279	372	297	232	73	154
55	Small C&I	11	20	24	25	29	21	19	2	13
56	Medium C&I	3	1	3	4	3	5	2	3	4
57	Large C&I	0	0	0	0	0	0	0	0	0
58	Total	143	218	210	308	404	323	253	78	171
59	 Number of customers, by customer class, reconnected during the period 									
60	Period Residential							-	-	\vdash
61	Low Income	12	41	2	19	17	24	21	5	7
62	Small C&I	2	1	0	0	1	1	0	0	0
63	Medium C&I	0	0	0	1	0	0	0	0	0
64	Large C&I	0	0	0	0	0	0	0	0	0
65	Total 5. Number of customers, by customer class, assessed reconnection fees	14	42	2	20	18	25	21	5	7
66	Number of customers, by customer class, assessed reconnection fees or charges during the period									
67	Residential	13	19	25	16	9	22	24	10	5
68	Low Income	2	2	1	3	10	7	1	2	1
69	Small C&I	1	1	0	0	0	1	1	0	0
70	Medium C&I	0	0	0	1	0	0	0	0	0
71	Large C&I	0	0	0	0	0	0	0	0	0
72	Total 6. Number of customers, by customer class, assessed credit card fees or	16	22	26	20	19	30	26	12	6
73	charges during the period									
74	Residential	0	0	0	0	0	0	1	6	3
75	Low Income	0	0	0	0	0	0	0	0	0
76	Small C&I	0	0	0	0	0	0	0	0	0
77	Medium C&I	0	0	0	0	0	0	0	0	0
78	Large C&I	0	0	0	0	0	0	0	0	0
79	Total 7. Number of customers, by customer class, assessed late payment fees	0	0	0	0	0	0	1	6	3
80	or charges during the period	1								
81	Residential	0	0	0	0	0	0	0	0	0
82	Low Income	0	0	0	0	0	0	0	0	0
83	Small C&I	184	219	226	190	264	193	185	201	198
84	Medium C&I	28	34	25	25	34	23	16	25	21

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (GAS DIVISION)

Line#	DATA REQUESTS	2023 JANUARY	2023 FERRUARY	2023 MARCH	2023 APRIL	2023 MAY	2023 JUNE	2023 JULY	2023 AUGUST	2023 SEPTEMBER
85	Large C&I	4	3	3	4	3	3	2	2	4
86	Total	216	256	254	219	301	219	203	228	223
	Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements									
87	*Includes Arrears Forgiveness plans									
88 89	Residential Low Income	487 541	534 602	611 643	690 656	700 958	715 955	680 870	606 811	609 721
90	Small C&I	17	16	16	23	27	26	19	16	19
91	Medium C&I	1	4	3	2	2	1	1	0	1
92 93	Large C&I Total	0 1046	0 1156	0 1273	0 1371	0 1687	0 1697	0 1570	0 1433	0 1350
93	Number of customers by customer class, completing deferred	1046	1156	12/3	13/1	1687	1697	15/0	1433	1350
94	payment arrangements during the period.									
95 96	Residential	12	5	12	9	6	7	8	10 7	13
96	Low Income Small C&i	0	4	3 2	6 2	0	8 2	3	0	6
98	Medium C&I	ő	0	0	0	Ö	0	0	0	0
99	Large C&I	0	0	0	0	0	0	0	0	0
100	Total 10. Number of customers, by customer class, enrolling in new deferred	14	9	17	17	15	17	13	17	20
101	payment arrangements during the period									
102	Residential	268	312	293	386	293	326	280	271	276
103	Low Income Small C&I	70 12	70 10	91 22	98 26	264 13	178 18	126 9	128 17	124 15
104	Medium C&I	1	4	1	4	1	0	0	0	2
106	Large C&I	0	0	0	0	0	0	0	0	0
107	Total 11. Number of customers, by customer class, renegotiating deferred	351	396	407	514	571	522	415	416	417
108	 Number of customers, by customer class, renegotiating deferred payment arrangements during the period 									
109	Residential	8	7	12	15	2	6	8	12	8
110	Low Income	5	1	4	4	3	5	4	10	7
111 112	Small C&I Medium C&I	0	0	0	0	0	0	0	0	0
113	Large C&I	ő	0	Ö	0	Ö	0	0	0	0
114	Total	13	8	18	20	5	11	12	22	16
115	 Number of customers taking service at the beginning of the period under existing hardship protections 									
116	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
117	Low Income	3,499	3,631	3,638	3,645	3,721	3,563	3,491	3,574	3,510
118	Small C&I Medium C&I	N/A N/A	N/A N/A	N/A N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A
120	Large C&I	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A	N/A N/A
121	Total	3,499	3,631	3,638	3,645	3,721	3,563	3,491	3,574	3,510
	13. Number of customers completing hardship protections during the									
122	period Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
124	Low Income	134	113	153	204	151	282	181	141	156
125	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
126 127	Medium C&I Large C&I	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
128	Total	134	113	153	204	151	282	181	141	156
	14. Number of customers enrolling in new hardship protections during									
129	the period Residential			21/2				21/4	****	
130 131	Low Income	N/A 219	N/A 245	N/A 160	N/A 211	N/A 227	N/A 124	N/A 109	N/A 224	N/A 92
132	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
133	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
134 135	Large C&I Total	N/A 219	N/A 245	N/A 160	N/A 211	N/A 227	N/A 124	N/A 109	N/A 224	N/A 92
133	15. Number of customers, by customer class, completing an AMP		2-22	100			***	100		
136	program during the period									
137 138	Residential Low Income	N/A 5	N/A 15	N/A 9	N/A 9	N/A 27	N/A 23	N/A 65	N/A 54	N/A 32
138	Small C&I AFP	0	0	0	0	0	0	0	0	0
140	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
141	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
142	Total 16. Number of customers, by customer class, enrolling in an AMP	5	15	9	9	27	23	65	54	32
143	program during the period			<u> </u>				<u> </u>	<u></u>	
144	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
145 146	Low Income Small C&I AFP	21 0	61 0	58 0	62 0	183 0	79 0	65 0	63	44 0
146	Small C&I AFP Medium C&I	0 N/A	0 N/A	0 N/A	N/A	0 N/A	N/A	N/A	N/A	N/A
148	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
149	Total	21	61	58	62	183	79	65	63	44
150	 Number of customers, by customer class, re-enrolling in an AMP program during the period 									
151	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
152	Low Income	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
153 154	Small C&I Medium C&I	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A	N/A N/A	N/A N/A
154	Medium C&I Large C&I	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
156	Total	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
	18. Number of customers, by customer class, dropping off an AMP							1	1	
157 158	program during the period Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
159	Low Income	108	29	70	86	43	48	73	97	124
160	Small C&I AFP	0	0	0	0	0	0	0	0	0
161 162	Medium C&I	N/A N/A	N/A N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A	N/A N/A
162	Large C&I Total	N/A 108	N/A 29	N/A 70	N/A 86	N/A 43	N/A 48	73	N/A 97	N/A 124
03	(a sec						_ ~			

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (GAS DIVISION)

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		2023	2023	2023	2023	2023	2023	2023	2023	2023
Line #	DATA REQUESTS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER
	19. Number of customers enrolling in the low-income discount rate									
164	program during the period	221	240	161	216	130	125	112	207	91
	20. Number of customers dropping off the low-income discount rate									
165	program during the period	133	113	155	118	247	284	164	142	156
	21. Number of by customers, by customer class, with required deposits									
166	with the Company at the beginning of the period									
167	Residential	0	0	0	0	0	0	0	0	0
168	Low Income	0	0	0	0	0	0	0	0	0
169	Small C&I	0	0	0	0	0	1	0	0	1
170	Medium C&I	0	0	0	0	0	0	1	1	1
171	Large C&I	0	0	0	0	0	0	0	0	0
172	Total	0	0	0	0	0	1	1	1	2
	22. Number of customers, by customer class, required to submit new									
173	deposits or increased deposits during the period									
174	Residential	0	0	0	0	0	0	0	0	0
175	Low Income	0	0	0	0	0	0	0	0	0
176	Small C&I	0	0	0	0	1	0	1	0	0
177	Medium C&I	0	1	0	0	0	1	0	0	0
178	Large C&I	0	0	0	0	0	0	0	0	0
179	Total	0	1	0	0	1	1	1	0	0
	23. Number of customers, by customer class, whose required deposits									
180	were reduced in part or foregone during the period									
181	Residential	0	0	0	0	0	0	0	0	0
182	Low Income	0	0	0	0	0	0	0	0	0
183	Small C&I	0	1	0	0	0	0	0	0	1
184	Medium C&I	0	0	0	0	0	0	0	0	0
185	Large C&I	0	0	0	0	0	0	0	0	0
186	Total	0	1	0	0	0	0	0	0	1
	24. Number of customers, by customer class, whose deposits were									
187	returned in full during the period.									
188	Residential	0	0	0	0	0	0	0	0	0
189	Low Income	0	0	0	0	0	0	0	0	0
190	Small C&I	1	0	0	1	0	0	0	0	0
191	Medium C&I	0	1	2	0	1	0	0	0	0
192	Large C&I	0	0	0	0	0	0	0	0	0
193	Total	1	1	2	1	1	0	0	0	0
255	2,0000									