FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (ELECTRIC DIVISION)

Line#	DATA REQUESTS	2023 JANUARY	2023 FEBRUARY	2023 MARCH	2023 APRIL	2023 MAY	2023 JUNE	2023 JULY	2023 AUGUST	2023 SEPTEMBER	2023 OCTOBER	2023 NOVEMBER	2023 DECEMBER
2	B. Bad Debt Expense Cost Tracking: 1. Reported Revenues												
3	Residential Low Income	\$5,232,194 \$957,977	\$4,989,013	\$4,507,607 \$951,198	\$3,357,130 \$801,128	\$3,154,335 \$677,141	\$3,298,592 \$638,883	\$5,035,285 \$857,623	\$4,729,821 \$853,227	\$4,237,463 \$743,557	\$3,563,598	\$3,794,214 \$660,808	\$4,520,733 \$817,025
5	Small C&I Medium C&I	\$235,731 \$2,254,739	\$251,846 \$2,481,615	\$228,378	\$176,039 \$1,729,507	\$157,755 \$1,681,401	\$150,385 \$1,713,661	\$166,915 \$2,077,353	\$170,149	\$160,749 \$2,002,109	\$157,829 \$1,814,791	\$167,393 \$1,778,260	\$197,318
7	Large C&I	\$1,474,158	\$1,480,552	\$2,029,320 \$1,359,858	\$1,519,800	\$1,647,243	\$1,777,943	\$1,826,121		\$1,842,131	\$1,784,138	\$1,694,542	\$1,862,454 \$1,555,305
8	Total 2. Accounts Receivable	\$10,154,799	\$10,208,887	\$9,076,362	\$7,583,605	\$7,317,874	\$7,579,464	\$9,963,296	\$9,637,122	\$8,986,009	\$7,939,488	\$8,095,218	\$8,952,835
10	Residential	\$2,746,451	\$3,199,409	\$3,329,375	\$3,427,686	\$3,295,409	\$3,473,216 \$7,439,352	\$3,177,230	\$3,358,085	\$3,509,389	\$3,312,212 \$7,603,314	\$3,250,030	\$3,401,529
11 12	Low Income Small C&I	\$79,222	\$7,283,623 \$92,782	\$7,636,059 \$111,283	\$7,983,401 \$112,754	\$7,836,273 \$100,759	\$89,532	\$7,566,033 \$84,989	\$7,805,346 \$85,001	\$7,712,765 \$78,902	\$72,496	\$7,557,788 \$76,869	\$7,616,877 \$86,037
13	Medium C&I Large C&I	\$374,892 \$254,147	\$504,563 \$378,235	\$508,356 \$248,646	\$526,428 \$275,432	\$441,598 \$113.946	\$462,983 \$470,574	\$411,383 \$314.605	\$442,959 \$447,427	\$411,829 \$684.041	\$425,113 \$450,838	\$386,361 \$673,217	\$383,246 \$436.022
15	Total	\$10,422,945		\$11,833,719	\$12,325,702		\$11,935,657	\$11,554,240		\$12,396,926		\$11,944,265	\$11,923,710
16 17	3. Gross Write-offs Residential	\$88,018	\$82,921	\$117,250	\$44,390	\$46,586	\$80,716	\$54,068	\$88,491	\$75,487	\$87,494	\$72,357	\$97,037
18 19	Low Income Small C&I	\$137,555 \$12,211	\$144,042 \$1,571	\$165,926 \$4,023	\$113,395 \$870	\$127,861 \$6,632	\$120,907 \$1,955	\$112,571 \$3,364	\$144,048 \$1,570	\$183,508 \$2,561	\$182,507 \$736	\$127,949 \$181	\$113,204 \$704
20	Medium C&I	\$0	\$4,494	\$1,618	\$3,679	\$2,147	\$1,174	\$9,427	\$553	\$22,633	\$131	\$38,078	\$1,090
21	Large C&I Total	\$0 \$237,783	\$0 \$233,028	\$0 \$288,817	\$0 \$162,333	\$0 \$183,227	\$0 \$204,752	\$0 \$179,430	\$0 \$234,662	\$0 \$284,189	\$0 \$270,867	\$0 \$238,565	\$0 \$212,035
23 24	Write off Recoveries Residential	\$4,157	\$3,839	\$3,852	\$5,926	\$6,945	\$4,771	\$6,447	\$8,865	\$2,322	\$4,570	\$7,257	\$5,709
25	Low Income	\$1,904	\$736	\$1,079	\$1,509	\$3,470	\$1,017	\$1,721	\$4,708	\$858	\$1,104	\$5,113	\$615
26 27	Small C&I Medium C&I	\$3,627 \$9	\$300 \$0	\$54 \$1,383	\$268 \$192	\$450 \$689	\$141 \$192	\$0 \$192	\$230 \$131	\$0 \$400	\$0 \$10	\$0 \$2,948	\$289 \$200
28 29	Large C&I Total	\$0 \$9,698	\$0 \$4,876	\$0 \$6,368	\$0 \$7,894	\$0 \$11,553	\$0 \$6,121	\$0 \$8,360	\$0 \$13,935	\$0 \$3,580	\$0 \$5,684	\$0 \$15,318	\$0 \$6,813
30		70,000	¥ 1,0.1	70,000	4.,	7,	7-7	7-,	7-0,000	70,000	40,00	7-2,2-2	10,000
31 32	C. Financial Health Information: 1. Any increase, or requested increase, to bank lines of credit									-			
33	Any issuance of dividends, plans to issue dividends, increase in dividend amounts, and plans to increase dividend amounts		to DPU 20-58(D			to DPU 20-58(D			to DPU 20-58(D			to DPU 20-58(D	
34	3. Capital markets access		FG&E (Q1 2023)		FG&E (Q2 2023)		FG&E (Q3 2023	1)		FG&E (Q4 2023)
35 36	Credit Rating Agency actions												\vdash
	D. Customer-specific data, including: 1. Number of customers, by customer class;												
39	Residential	21,034	20,880	20,830	20,596	20,560	20,782	20,890	20,803	20,868	20,911	20,891	20,970
40 41	Low Income Small C&I	5,174 2,521	5,333 2,514	5,381 2,508	5,591 2,500	5,586 2,503	5,366 2,500	5,263 2,500	5,358 2,494	5,298 2,490	5,271 2,492	5,322 2,495	5,261 2,493
42	Medium C&I	1,531	1,533	1,536	1,545	1,544	1,556	1,554	1,565	1,578	1,584	1,590	1,593
43 44	Large C&I Total	31 30,291	31 30,291	31 30,286	31 30,263	31 30,224	31 30,235	31 30,238	31 30,251	31 30,265	31 30,289	31 30,329	31 30,348
45	Number of customers, by customer class, disconnected during the period												
46	Residential Low Income	132	118	48	148	192	243	196	155	171	190	133	88
47 48	Small C&I	10	3	5	8	7	8	9	5	6	10	6	3
49 50	Medium C&I Large C&I	2	5	6	5	6	15 0	8	2	5	13 0	9	7
51	Total	144	126	59	161	205	266	213	162	182	213	148	98
52	Number of customers, by customer class, receiving disconnection notices during the period												
53 54	Residential	1,243	1,214	1,564	1,894	3,076	2,249	2,177	1,878	2,326	2,263	1,359	1,329
55	Low Income Small C&I	48	63	82	96	92	88	81	68	84	56	65	64
56 57	Medium C&I Large C&I	51 0	56 0	71 0	90	74	83 0	78 0	63	80	70 0	85 0	67 0
58	Total	1,342	1,333	1,717	2,080	3,242	2,420	2,336	2,009	2,490	2,389	1,509	1,460
59	4. Number of customers, by customer class, reconnected during the period												
60 61	Residential Low Income	109	102	34	114	151	180	160	123	147	172	112	74
62	Small C&I	7	5	3	2	4	2	7	1	1	6	5	2
63 64	Medium C&I Large C&I	0	4 0	3	0	5	0	6	0	0	9	7	5
65	Total 5. Number of customers, by customer class, assessed reconnection fees or	117	111	40	117	160	183	173	125	152	187	124	81
66	charges during the period												
67 68	Residential Low Income	119 33	95 15	46 8	62 23	108 93	85 102	153 64	136 31	107 21	204 18	108 11	80 5
69 70	Small C&I Medium C&I	5	7 5	5	3	5	10 6	11 10	2 5	0 2	6 8	8 12	2
71	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
72	Total 6. Number of customers, by customer class, assessed credit card fees or	160	122	61	91	209	203	238	174	130	236	139	91
73 74	charges during the period Residential	0	0	0	0	0	0	1	8	4	5	10	33
75	Low Income	0	0	0	0	0	0	0	0	1	1	1	2
76 77	Small C&I Medium C&I	0	0	0	0	0	0	0	0	0	0	3	13 28
78 79	Large C&I Total	0	0	0	0	0	0	0	0	0	0	0 14	0 76
	7. Number of customers, by customer class, assessed late payment fees or			·	·	-	U	-		,		14	7.0
80 81	charges during the period Residential	0	0	0	0	0	0	0	0	0	0	0	0
82 83	Low Income Small C&I	0 446	0 445	0 470	0 457	0 440	0 439	0 411	0 435	0 451	0 426	0 125	0
84	Medium C&I	180	177	221	204	232	204	188	205	214	244	72	0
85 86	Large C&I Total	1 627	2 624	4 695	2 663	5 677	3 646	5 604	5 645	4 669	3 673	3 200	0
	8. Number of customers, by customer class, taking service at the beginning of												
87	the period under existing deferred payment arrangements *Includes Arrears Forgiveness plans		<u> </u>							<u> </u>			
88 89	Residential Low Income	665 684	699 736	759 772	856 815	870 1168	798 1136	794 1049	1,068 973	774 882	694 828	726 729	631 594
90	Small C&I	14	19	17	16	0	23	17	13	15	13	13	12
91 92	Medium C&I Large C&I	15 0	15 0	17 0	29 0	0	31 0	26 0	22 0	24 0	22 0	27 0	24 0
93	Total 9. Number of customers by customer class, completing deferred payment	1378	1469	1565	1716	2038	1988	1886	2076	1695	1557	1495	1261
94	arrangements during the period		<u> </u>										
95 96	Residential Low Income	13 5	10 3	13 2	10 5	8	12 6	12 6	10 9	14 11	18 9	14 12	15 7
97	Small C&I	0	0	0	2	1	0	1	0	0	0	0	0
98 99	Medium C&I Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
100	Total 10. Number of customers, by customer class, enrolling in new deferred	19	13	17	19	13	18	19	20	26	27	26	24
101	payment arrangements during the period												
102 103	Residential Low Income	315 85	372 70	353 102	465 142	364 319	380 210	336 166	330 169	396 169	294 157	294 103	272 70
104	Small C&I	10	12	12	13	13	16	5	9	11	6	8	6
105 106	Medium C&I Large C&I	10 0	13 0	0	30 0	19 0	10 0	9	20 0	15 0	10 0	18 0	20 1
107	Total 11. Number of customers, by customer class, renegotiating deferred payment	420	467	489	650	715	616	516	528	591	467	423	369
108	arrangements during the period	44	10	10	22	-	0	10	45	47	4.4	0	16
109 110	Residential Low Income	11 5	10 2	19 4	22 4	5 7	9	10 7	15 12	17 8	14 11	8 5	16 5
111 112	Small C&I Medium C&I	0	0	0	1	0	0	0	0	0	0	1 1	0 2
113	Large C&I Total	0	0	0	0	0	0	0	0	0	0	0	0
114		17	12	27	28	12	15	17	28	26	25	15	23

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (ELECTRIC DIVISION)

		2023	2023	2023	2023	2023	2023	2023	2023	2023	2023	2023	2023
Line #	DATA REQUESTS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
115	 Number of customers taking service at the beginning of the period under existing hardship protections 												
116	Residential	N/A											
117	Low Income	5,168	5,324	5,345	5,330	5,544	5,315	5,125	5,349	5,293	5,267	5,205	5,058
118	Small C&I	N/A											
119	Medium C&I	N/A											
120 121	Large C&I Total	N/A 5,168	N/A 5,324	N/A 5,345	N/A 5,330	N/A 5,544	N/A 5,315	N/A 5,125	N/A 5,349	N/A 5,293	N/A 5,267	N/A 5,205	N/A 5,058
121	Iotal	5,168	5,324	5,345	5,330	5,544	5,315	5,125	5,349	5,293	5,267	5,205	5,058
122	13. Number of customers completing hardship protections during the period												
123	Residential	N/A											
124	Low Income	170	149	173	333	161	384	338	173	190	185	282	157
125	Small C&I	N/A											
126	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A N/A	N/A N/A	N/A	N/A	N/A	N/A	N/A
127	Large C&I Total	N/A 170	N/A 149	N/A 173	N/A 333	N/A 161	N/A 384	N/A 338	N/A 173	N/A 190	N/A 185	N/A 282	N/A 157
120	14. Number of customers enrolling in new hardship protections during the	170	143	1/3	333	101	304	336	1/3	190	103	202	137
129	period												
130	Residential	N/A											
131	Low Income	280	305	194	318	375	155	148	397	134	159	220	250
132	Small C&I	N/A											
133 134	Medium C&I Large C&I	N/A N/A											
135	Total	280	305	194	318	375	155	148	397	134	159	220	250
133	1000	200	505	154	510	3,3	233	140	337	154	133	LLU	250
	15. Number of customers, by customer class, completing an AMP program												
136	during the period		1							1		1	
137	Residential	N/A											
138	Low Income	5	17	10	10	35	24	75	65	37	32	17	18
139	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0
140 141	Medium C&I	N/A N/A											
141	Large C&I Total	N/A 5	17	10	10	N/A 35	N/A 24	75	65	N/A 37	N/A 32	17	18
	****					- 55							
1	16. Number of customers, by customer class, enrolling in an AMP program		1							1		1	1
143	during the period												
144	Residential	N/A											
145	Low Income	32	67	70	75	202	88	75	74	54	43	33	25
146	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0
147	Medium C&I	N/A											
148	Large C&I Total	N/A											
149	17. Number of customers, by customer class, re-enrolling in an AMP program	32	67	70	75	202	88	75	74	54	43	33	25
150	during the period												
151	Residential	N/A											
152	Low Income	N/A											
153	Small C&I	N/A											
154	Medium C&I	N/A											
155 156	Large C&I Total	N/A N/A											
130	18. Number of customers, by customer class, dropping off an AMP program	N/A	IN/A	N/A	N/A	N/A	IN/A	N/A	IN/A	IN/A	IN/A	IN/A	N/A
157	during the period												
158	Residential	N/A											
159	Low Income	123	33	93	102	52	55	81	119	142	93	73	77
160	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0
161	Medium C&I	N/A											
162 163	Large C&I Total	N/A 123	N/A 33	N/A 93	N/A 102	N/A 52	N/A 55	N/A 81	N/A 119	N/A 142	N/A 93	N/A 73	N/A 77
103	19. Number of customers enrolling in the low-income discount rate program	123	- 33	93	102	32	- 33	91	119	142	33	/3	- ''
164	during the period	281	307	196	374	192	180	166	293	135	161	259	109
	20. Number of customers dropping off the low-income discount rate program												
165	during the period	170	152	175	180	404	385	236	177	191	188	259	171
4	21. Number of by customers, by customer class, with required deposits with		1							1		1	
166	the Company at the beginning of the period		_	0	0			0		_			-
167 168	Residential Low Income	0	0	0	0	0	0	0	0	0	0	0	0
169	Small C&I	0	0	2	0	0	0	3	3	5	9	5	7
170	Medium C&I	1	0	3	1	1	0	3	5	4	9	9	11
171	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
172	Total	1	0	5	1	1	0	6	8	9	18	14	18
	22. Number of customers, by customer class, required to submit new deposits		1							1		1	
173	or increased deposits during the period	_	_	0	0		_	_	_	_		_	-
174 175	Residential Low Income	0	0	0	0	0	0	0	0	0	0	0	0
176	Small C&I	0	0	1	1	4	1	4	2	2	4	0	2
177	Medium C&I	0	0	2	1	4	4	3	3	6	3	2	2
178	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
179	Total	0	0	3	2	8	5	7	5	8	7	2	4
4.55	23. Number of customers, by customer class, whose required deposits were		1							1		1	
180 181	reduced in part or foregone during the period	_				C		^	^		c	C	0
181	Residential Low Income	0	0	0	0	0	0	0	0	0	0	0	0
182	Small C&I	0	0	0	0	1	3	0	1	1	1	2	1
184	Medium C&I	0	0	0	1	0	1	1	0	1	1	1	1
185	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
186	Total	0	0	0	1	1	4	1	1	2	2	3	2
	24. Number of customers, by customer class, whose deposits were returned in						1						
187	full during the period											_	
188	Residential	0	0	0	0	0	0	0	0	0	0	0	0
189 190	Low Income Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
191	Medium C&I	2	2	2	0	1	6	2	2	1	3	2	1
192	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
193	Total	2	2	3	0	2	6	2	2	1	4	6	1

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (GAS DIVISION)

Line#	DATA REQUESTS B. Bad Debt Expense Cost Tracking:	2023 JANUARY	2023 FEBRUARY	2023 MARCH	2023 APRIL	2023 MAY	2023 JUNE	2023 JULY	2023 AUGUST	2023 SEPTEMBER	2023 OCTOBER	2023 NOVEMBER	2023 DECEMBER
2	Reported Revenues Residential	\$3,808,457	\$3,699,300	\$3,232,251	\$2,059,645	\$1,042,668	\$499,929	\$467,853	\$428,771	\$439,996	\$647,373	\$1,478,164	\$2,579,923
4	Low Income	\$935,997	\$962,753	\$894,975	\$645,432	\$370,527	\$225,124	\$139,172	\$124,970	\$110,085	\$163,707	\$335,315	\$627,604
5 6	Small C&I Medium C&I	\$1,044,209 \$1,300,522	\$1,032,445 \$1,286,756	\$922,906 \$1,210,612	\$522,440 \$710,027	\$264,995 \$372,096	\$140,367 \$208,006	\$115,583 \$161,246	\$113,096 \$162,276	\$112,569 \$160,105	\$167,064 \$249,926	\$392,290 \$596,750	\$702,227 \$905,089
7	Large C&I Total	\$671,490 \$7,760,676		\$567,134 \$6,827,879	\$408,700 \$4,346,244	\$348,814 \$2,399,101	\$295,383 \$1,368,808	\$275,450 \$1,159,303	\$269,465 \$1,098,578	\$272,774 \$1,095,530	\$324,083 \$1,552,153	\$526,801 \$3,329,319	\$570,698 \$5,385,541
9	2. Accounts Receivable Residential												
10	Low Income	\$1,493,731 \$3,287,864	\$1,972,119 \$3,780,690	\$2,319,350 \$4,263,137	\$2,554,186 \$4,509,469	\$2,436,311 \$4,409,137	\$2,227,458 \$4,049,593	\$1,829,785 \$3,908,600	\$1,586,810 \$3,734,312	\$1,409,008 \$3,493,377	\$1,270,244 \$3,285,444	\$1,255,895 \$3,215,863	\$1,400,562 \$3,288,908
12 13	Small C&I Medium C&I	\$146,339 \$147,953	\$238,730 \$191,746	\$261,300 \$149,120	\$291,266 \$169,416	\$243,083 \$104,570	\$209,634 \$112,059	\$160,900 \$41,862	\$134,837 \$57,235	\$105,398 \$72,818	\$97,080 \$59,150	\$84,451 \$60,717	\$119,359 \$94,855
14	Large C&I	\$164,869	\$270,564	\$213,185	\$171,904	\$90,953	\$108,675	\$116,524	\$108,628	\$103,587	\$117,402	\$142,624	\$13,659
15 16	Total 3. Gross Write-offs	\$5,240,756	\$6,453,848	\$7,206,093	\$7,696,240	\$7,284,054	\$6,707,419	\$6,057,670	\$5,621,823	\$5,184,187	\$4,829,320	\$4,759,550	\$4,917,342
17 18	Residential Low Income	\$52,322 \$115,526	\$67,149 \$87,060	\$30,556 \$89,388	\$29,544 \$78,572	\$47,404 \$90,086	\$55,062 \$90,502	\$54,856 \$76,038	\$72,683 \$107,757	\$85,675 \$148,933	\$48,993 \$139,929	\$45,263 \$104,052	\$63,714 \$95,017
19	Small C&I	\$2,835	\$6,139	\$5,222	\$2,658	\$6,440	\$1,476	\$16,120	\$9,769	\$20,597	\$2,354	\$4,197	\$1,249
20	Medium C&I Large C&I	\$0 \$0	\$0 \$0	\$142 \$0	\$0 \$0	\$535 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$13,353 \$0	\$0 \$0
22	Total 4. Write off Recoveries	\$170,683	\$160,348	\$125,309	\$110,774	\$144,466	\$147,040	\$147,014	\$190,210	\$255,205	\$191,276	\$166,865	\$159,980
24	Residential	\$7,688	\$4,732	\$3,339	\$4,206	\$4,438	\$4,807	\$5,611	\$10,409	\$3,564	\$4,168	\$6,210	\$5,760
25 26	Low Income Small C&I	\$765 \$211	\$631 \$198	\$3,974 \$136	\$3,114 \$0	\$2,897 \$693	\$323 \$166	\$561 \$0	\$3,292 \$0	\$875 \$0	\$717 \$0	\$5,236 \$5,042	\$1,287 \$203
27 28	Medium C&I Large C&I	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$243 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0	\$0 \$0
29	Total	\$8,665	\$5,561	\$7,449	\$7,320	\$8,028	\$5,539	\$6,172	\$13,701	\$4,439	\$4,884	\$16,489	\$7,250
30 31	C. Financial Health Information:												
32	Any increase, or requested increase, to bank lines of credit Any issuance of dividends, plans to issue dividends, increase in												
33	dividend amounts, and plans to increase dividend amounts		to DPU 20-58(D FG&E (Q1 2023			to DPU 20-58(D FG&E (Q2 2023			to DPU 20-58(FG&E (Q3 202	D) Attachment		to DPU 20-58(D FG&E (Q4 2023)	
34 35	Capital markets access Credit Rating Agency actions		. June 141 2023	,		. Jul 142 2023	,		(43 202	-,		. June 144 2023	
36													
37 38	D. Customer-specific data, including: 1. Number of customers, by customer class;											-	
39	Residential	11,194	11,064	11,057	10,922	10,889	11,051	11,090	11,067	11,138	11,165	11,181	11,267
40	Low Income Small C&I	3,504 1,453	3,632 1,455	3,640 1,458	3,738 1,454	3,723 1,443	3,564 1,447	3,511 1,445	3,575 1,449	3,510 1,449	3,484 1,457	3,529 1,469	3,482 1,478
42 43	Medium C&I Large C&I	263 27	262 27	263 27	262 27	263 27	255 27	249 27	249 26	249 26	250 26	252 26	253 26
44	Total	16,441	16,440	16,445	16,403	16,345	16,344	16,322	16,366	16,372	16,382	16,457	16,506
45	Number of customers, by customer class, disconnected during the period												
46	Residential Low Income	14	44	2	37	37	40	51	15	16	16	7	6
48	Small C&I	3	2	3	2	5	9	7	0	2	3	1	2
49 50	Medium C&I Large C&I	0	0	0	1 0	0	1 0	1 0	0	0	0	0	0
51	Total	17	46	5	40	42	50	59	15	18	19	8	8
52	Number of customers, by customer class, receiving disconnection notices during the period												
53	Residential	129	197	183	279	372	297	232	73	154	136	67	97
54 55	Low Income Small C&I	11	20	24	25	29	21	19	2	13	12	8	10
56 57	Medium C&I Large C&I	3	1 0	3	4	3 0	5	2	3	4 0	0	0	2
58	Total	143	218	210	308	404	323	253	78	171	148	75	109
59	 Number of customers, by customer class, reconnected during the period 												
60	Residential	12	41	2	19	17	24	21	5	7	11	4	6
61 62	Low Income Small C&I	2	1	0	0	1	1	0	0	0	1	1	0
63 64	Medium C&I Large C&I	0	0	0	1 0	0	0	0	0	0	0	0	0
65	Total	14	42	2	20	18	25	21	5	7	12	5	6
66	Number of customers, by customer class, assessed reconnection fees or charges during the period												
67 68	Residential Low Income	13 2	19 2	25 1	16 3	9 10	22 7	24	10	5 1	4 2	8	4
69	Small C&I	1	1	0	0	0	1	1	0	0	0	5	0
70 71	Medium C&I Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
72	Total	16	22	26	20	19	30	26	12	6	6	14	4
73	Number of customers, by customer class, assessed credit card fees or charges during the period												
74 75	Residential Low Income	0	0	0	0	0	0	1 0	6	3	4	4	20 1
76	Small C&I	0	0	0	0	0	0	0	0	0	0	1	7
77 78	Medium C&I Large C&I	0	0	0	0	0	0	0	0	0	0	1	8
79	Total	ő	0	ő	ō	0	0	1	6	3	4	7	36
80	Number of customers, by customer class, assessed late payment fees or charges during the period											1	
81 82	Residential Low Income	0	0	0	0	0	0	0	0	0	0	0	0
83	Small C&I	184	219	226	190	264	193	185	201	198	177	27	0
84 85	Medium C&I Large C&I	28 4	34	25 3	25 4	34	23	16 2	25 2	21 4	16 1	8	0
86	Total	216	256	254	219	301	219	203	228	223	194	37	0
	Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements											1	
87 88	*Includes Arrears Forgiveness plans Residential	487	534	611	690	700	715	680	606	609	534	543	479
89	Low Income	541	602	643	656	958	955	870	811	721	662	575	456
90 91	Small C&I Medium C&I	17	16 4	16 3	23	27	26 1	19	16 0	19	13	14	19 2
92	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
93	Total 9. Number of customers by customer class, completing deferred	1046	1156	1273	1371	1687	1697	1570	1433	1350	1210	1134	956
94 95	payment arrangements during the period. Residential	12	5	12	9	6	7	8	10	13	13	10	10
96	Low Income	2	4	3	6	9	8	3	7	6	6	10	5
97 98	Small C&I Medium C&I	0	0	0	0	0	0	0	0	0	0	0	0
99	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
100	Total 10. Number of customers, by customer class, enrolling in new deferred	14	9	17	17	15	17	13	17	20	19	21	15
101 102	payment arrangements during the period Residential	268	312	293	386	293	326	280	271	276	215	234	213
103	Low Income	70	70	91	98	264	178	126	128	124	122	81	66
104 105	Small C&I Medium C&I	12 1	10 4	22 1	26 4	13 1	18 0	9	17 0	15 2	8	16 1	15 1
106	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
107	Total 11. Number of customers, by customer class, renegotiating deferred	351	396	407	514	571	522	415	416	417	346	332	295
108	payment arrangements during the period	0	7	12	45	2	-	0	43	0	0		13
109 110	Residential Low Income	8 5	7	12 4	15 4	2	6 5	8	12 10	8 7	9 10	6 4	13 4
111 112	Small C&I Medium C&I	0	0	2	1 0	0	0	0	0	1 0	0	2	0
113	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
114	Total	13	8	18	20	5	11	12	22	16	19	12	18

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL DPU 20-58D DATA (GAS DIVISION)

		2023	2023	2023	2023	2023	2023	2023	2023	2023	2023	2023	2023
Line#	DATA REQUESTS	JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
	12. Number of customers taking service at the beginning of the period												
115	under existing hardship protections												
116	Residential	N/A											
117 118	Low Income Small C&I	3,499 N/A	3,631 N/A	3,638 N/A	3,645 N/A	3,721 N/A	3,563 N/A	3,491 N/A	3,574 N/A	3,510 N/A	3,484 N/A	3,514 N/A	3,414 N/A
119	Medium C&I	N/A											
120	Large C&I	N/A											
121	Total	3,499	3,631	3,638	3,645	3,721	3,563	3,491	3,574	3,510	3,484	3,514	3,414
	13. Number of customers completing hardship protections during the												
122	period												
123 124	Residential Low Income	N/A 134	N/A 113	N/A	N/A 204	N/A 151	N/A 282	N/A 181	N/A 141	N/A	N/A 129	N/A 150	N/A 126
124	Small C&I	134 N/A	N/A	153 N/A	204 N/A	N/A	282 N/A	N/A	N/A	156 N/A	N/A	150 N/A	N/A
126	Medium C&I	N/A											
127	Large C&I	N/A											
128	Total	134	113	153	204	151	282	181	141	156	129	150	126
	14. Number of customers enrolling in new hardship protections during												
129 130	the period Residential	N/A											
131	Low Income	219	245	160	211	227	124	109	224	N/A 92	103	180	133
132	Small C&I	N/A											
133	Medium C&I	N/A											
134	Large C&I	N/A											
135	Total	219	245	160	211	227	124	109	224	92	103	180	133
136	15. Number of customers, by customer class, completing an AMP												
136	program during the period Residential	N/A											
138	Low Income	5 5	15	9	9	27	23	65	54	32	29	12	16
139	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0
140	Medium C&I	N/A											
141	Large C&I	N/A											
142	Total	5	15	9	9	27	23	65	54	32	29	12	16
143	16. Number of customers, by customer class, enrolling in an AMP												
144	program during the period Residential	N/A											
145	Low Income	21	61	58	62	183	79	65	63	44	42	27	19
146	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0
147	Medium C&I	N/A											
148	Large C&I	N/A											
149	Total	21	61	58	62	183	79	65	63	44	42	27	19
150	 Number of customers, by customer class, re-enrolling in an AMP program during the period 												
151	Residential	N/A											
152	Low Income	N/A											
153	Small C&I	N/A											
154	Medium C&I	N/A											
155	Large C&I	N/A											
156	Total	N/A											
157	 Number of customers, by customer class, dropping off an AMP program during the period 												
158	Residential	N/A											
159	Low Income	108	29	70	86	43	48	73	97	124	78	64	69
160	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0
161	Medium C&I	N/A											
162	Large C&I Total	N/A 108	N/A	N/A 70	N/A	N/A 43	N/A 48	N/A	N/A 97	N/A	N/A 78	N/A 64	N/A 69
163	19. Number of customers enrolling in the low-income discount rate	108	29	70	86	43	48	73	97	124	/8	64	69
164	program during the period	221	240	161	216	130	125	112	207	91	104	186	76
	20. Number of customers dropping off the low-income discount rate												
165	program during the period	133	113	155	118	247	284	164	142	156	131	141	124
	21. Number of by customers, by customer class, with required deposits												
166	with the Company at the beginning of the period			_									
167 168	Residential Low Income	0	0	0	0	0	0	0	0	0	0	0	0
169	Small C&I	0	0	0	0	0	1	0	0	1	1	2	1
170	Medium C&I	0	0	0	0	0	0	1	1	1	0	1	0
171	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
172	Total	0	0	0	0	0	1	1	1	2	1	3	1
470	22. Number of customers, by customer class, required to submit new					1							1
173 174	deposits or increased deposits during the period Residential	0	0	0	0	0	0	0	0	0	0	0	0
174	Low Income	0	0	0	0	0	0	0	0	0	0	0	0
176	Small C&I	0	0	0	0	1	0	1	0	0	0	1	0
177	Medium C&I	0	1	0	0	0	1	0	0	0	0	0	0
178	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
179	Total	0	1	0	0	1	1	1	0	0	0	1	0
180	23. Number of customers, by customer class, whose required deposits												
181	were reduced in part or foregone during the period Residential	0	0	0	0	0	0	0	0	0	0	0	0
182	Low Income	0	0	0	0	0	0	0	0	0	0	0	0
183	Small C&I	0	1	0	0	0	0	0	0	1	0	0	0
184	Medium C&I	0	0	0	0	0	0	0	0	0	0	0	0
185	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
186	Total	0	1	0	0	0	0	0	0	1	0	0	0
187	 Number of customers, by customer class, whose deposits were returned in full during the period. 												
188	Residential	0	0	0	0	0	0	0	0	0	0	0	0
189	Low Income	0	0	0	0	0	0	0	0	0	0	0	0
190	Small C&I	1	0	0	1	0	0	0	0	0	1	0	0
191	Medium C&I	0	1	2	0	1	0	0	0	0	0	0	1
192 193	Large C&I Total	0	0	0	0	0	0	0	0	0	0	0	0
193	rotal	1 1	1	2	1	1	U	U	U	U	1	ı u	