

**FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL
DPU 20-58D DATA
(ELECTRIC DIVISION)**

Line #	DATA REQUESTS	2023	2023	2023	2023	2023	2023	2023	2023	2023	2023	2023	2023
		JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER	DECEMBER
115	12. Number of customers taking service at the beginning of the period under existing hardship protections												
116	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
117	Low Income	5,168	5,324	5,345	5,330	5,544	5,315	5,125	5,349	5,293	5,267	5,205	5,058
118	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
119	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
120	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
121	Total	5,168	5,324	5,345	5,330	5,544	5,315	5,125	5,349	5,293	5,267	5,205	5,058
122	13. Number of customers completing hardship protections during the period												
123	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
124	Low Income	170	149	173	333	161	384	338	173	190	185	282	157
125	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
126	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
127	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
128	Total	170	149	173	333	161	384	338	173	190	185	282	157
129	14. Number of customers enrolling in new hardship protections during the period												
130	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
131	Low Income	280	305	194	318	375	155	148	397	134	159	220	250
132	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
133	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
134	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
135	Total	280	305	194	318	375	155	148	397	134	159	220	250
136	15. Number of customers, by customer class, completing an AMP program during the period												
137	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
138	Low Income	5	17	10	10	35	24	75	65	37	32	17	18
139	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0
140	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
141	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
142	Total	5	17	10	10	35	24	75	65	37	32	17	18
143	16. Number of customers, by customer class, enrolling in an AMP program during the period												
144	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
145	Low Income	32	67	70	75	202	88	75	74	54	43	33	25
146	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0
147	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
148	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
149	Total	32	67	70	75	202	88	75	74	54	43	33	25
150	17. Number of customers, by customer class, re-enrolling in an AMP program during the period												
151	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
152	Low Income	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
153	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
154	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
155	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
156	Total	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
157	18. Number of customers, by customer class, dropping off an AMP program during the period												
158	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
159	Low Income	123	33	93	102	52	55	81	119	142	93	73	77
160	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0
161	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
162	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
163	Total	123	33	93	102	52	55	81	119	142	93	73	77
164	19. Number of customers enrolling in the low-income discount rate program during the period	281	307	196	374	192	180	166	293	135	161	259	109
165	20. Number of customers dropping off the low-income discount rate program during the period	170	152	175	180	404	385	236	177	191	188	259	171
166	21. Number of by customers, by customer class, with required deposits with the Company at the beginning of the period												
167	Residential	0	0	0	0	0	0	0	0	0	0	0	0
168	Low Income	0	0	0	0	0	0	0	0	0	0	0	0
169	Small C&I	0	0	2	0	0	0	3	3	5	9	5	7
170	Medium C&I	1	0	3	1	1	0	3	5	4	9	9	11
171	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
172	Total	1	0	5	1	1	0	6	8	9	18	14	18
173	22. Number of customers, by customer class, required to submit new deposits or increased deposits during the period												
174	Residential	0	0	0	0	0	0	0	0	0	0	0	0
175	Low Income	0	0	0	0	0	0	0	0	0	0	0	0
176	Small C&I	0	0	1	1	4	1	4	2	2	4	0	2
177	Medium C&I	0	0	2	1	4	4	3	3	6	3	2	2
178	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
179	Total	0	0	3	2	8	5	7	5	8	7	2	4
180	23. Number of customers, by customer class, whose required deposits were reduced in part or forgone during the period												
181	Residential	0	0	0	0	0	0	0	0	0	0	0	0
182	Low Income	0	0	0	0	0	0	0	0	0	0	0	0
183	Small C&I	0	0	0	0	1	3	0	1	1	1	2	1
184	Medium C&I	0	0	0	1	0	1	1	0	1	1	1	1
185	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
186	Total	0	0	0	1	1	4	1	1	2	2	3	2
187	24. Number of customers, by customer class, whose deposits were returned in full during the period												
188	Residential	0	0	0	0	0	0	0	0	0	0	0	0
189	Low Income	0	0	0	0	0	0	0	0	0	0	0	0
190	Small C&I	0	0	1	0	1	0	0	0	0	1	4	0
191	Medium C&I	2	2	2	0	1	6	2	2	1	3	2	1
192	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
193	Total	2	2	3	0	2	6	2	2	1	4	6	1

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		JANUARY	FEBRUARY	MARCH	APRIL	MAY	JUNE	JULY	AUGUST	SEPTEMBER	OCTOBER	NOVEMBER
115	12. Number of customers taking service at the beginning of the period under existing hardship protections											
116	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
117	Low Income	3,499	3,631	3,638	3,645	3,721	3,563	3,491	3,574	3,510	3,484	3,514
118	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
119	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
120	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
121	Total	3,499	3,631	3,638	3,645	3,721	3,563	3,491	3,574	3,510	3,484	3,514
122	13. Number of customers completing hardship protections during the period											
123	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
124	Low Income	134	113	153	204	151	282	181	141	156	129	150
125	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
126	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
127	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
128	Total	134	113	153	204	151	282	181	141	156	129	150
129	14. Number of customers enrolling in new hardship protections during the period											
130	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
131	Low Income	219	245	160	211	227	124	109	224	92	103	180
132	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
133	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
134	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
135	Total	219	245	160	211	227	124	109	224	92	103	180
136	15. Number of customers, by customer class, completing an AMP program during the period											
137	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
138	Low Income	5	15	9	9	27	23	65	54	32	29	12
139	Small C&I/AFP	0	0	0	0	0	0	0	0	0	0	0
140	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
141	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
142	Total	5	15	9	9	27	23	65	54	32	29	12
143	16. Number of customers, by customer class, enrolling in an AMP program during the period											
144	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
145	Low Income	21	61	58	62	183	79	65	63	44	42	27
146	Small C&I/AFP	0	0	0	0	0	0	0	0	0	0	0
147	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
148	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
149	Total	21	61	58	62	183	79	65	63	44	42	27
150	17. Number of customers, by customer class, re-enrolling in an AMP program during the period											
151	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
152	Low Income	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
153	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
154	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
155	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
156	Total	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
157	18. Number of customers, by customer class, dropping off an AMP program during the period											
158	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
159	Low Income	108	29	70	86	43	48	73	97	124	78	64
160	Small C&I/AFP	0	0	0	0	0	0	0	0	0	0	0
161	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
162	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
163	Total	108	29	70	86	43	48	73	97	124	78	64
164	19. Number of customers enrolling in the low-income discount rate program during the period	221	240	161	216	130	125	112	207	91	104	186
165	20. Number of customers dropping off the low-income discount rate program during the period	133	113	155	118	247	284	164	142	156	131	141
166	21. Number of customers, by customer class, with required deposits with the Company at the beginning of the period											
167	Residential	0	0	0	0	0	0	0	0	0	0	0
168	Low Income	0	0	0	0	0	0	0	0	0	0	0
169	Small C&I	0	0	0	0	0	1	0	0	1	1	2
170	Medium C&I	0	0	0	0	0	0	1	1	1	0	1
171	Large C&I	0	0	0	0	0	0	0	0	0	0	0
172	Total	0	0	0	0	0	1	1	1	2	1	3
173	22. Number of customers, by customer class, required to submit new deposits or increased deposits during the period											
174	Residential	0	0	0	0	0	0	0	0	0	0	0
175	Low Income	0	0	0	0	0	0	0	0	0	0	0
176	Small C&I	0	0	0	0	1	0	1	0	0	0	1
177	Medium C&I	0	1	0	0	0	1	0	0	0	0	0
178	Large C&I	0	0	0	0	0	0	0	0	0	0	0
179	Total	0	1	0	0	1	1	1	0	0	0	1
180	23. Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period											
181	Residential	0	0	0	0	0	0	0	0	0	0	0
182	Low Income	0	0	0	0	0	0	0	0	0	0	0
183	Small C&I	0	1	0	0	0	0	0	0	1	0	0
184	Medium C&I	0	0	0	0	0	0	0	0	0	0	0
185	Large C&I	0	0	0	0	0	0	0	0	0	0	0
186	Total	0	1	0	0	0	0	0	0	1	0	0
187	24. Number of customers, by customer class, whose deposits were returned in full during the period.											
188	Residential	0	0	0	0	0	0	0	0	0	0	0
189	Low Income	0	0	0	0	0	0	0	0	0	0	0
190	Small C&I	1	0	0	1	0	0	0	0	0	1	0
191	Medium C&I	0	1	2	0	1	0	0	0	0	0	1
192	Large C&I	0	0	0	0	0	0	0	0	0	0	0
193	Total	1	1	2	1	1	0	0	0	0	1	0