

D.P.U. 20-58-D Data Collection

Eversource Energy as of March 31, 2024

A) Bad Debt:

1. reported revenues,
2. accounts receivable,
3. gross accounts receivable write-offs, and
4. accounts receivable recoveries to track basic information surrounding bad debt costs.

B) Financial Health Information

1. any increase, or requested increase, to bank lines of credit;
2. any issuance of dividends, plans to issue dividends, increase in dividend amounts, and plans to increase dividend amounts;
3. capital markets access; and
4. credit rating agency actions.

C) Customer-Specific Data

1. Number of customers, by customer class;
2. Number of customers, by customer class, disconnected during the period;
3. Number of customers, by customer class, receiving disconnection notices during the period;
4. Number of customers, by customer class, reconnected during the period;
5. Number of customers, by customer class, assessed reconnection fees or charges during the period;
6. Number of customers, by customer class, assessed credit card fees or charges during the period;
7. Number of customers, by customer class, assessed late payment fees or charges during the period;
8. Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements;
9. Number of customers by customer class, completing deferred payment arrangements during the period;
10. Number of customers, by customer class, enrolling in new deferred payment arrangements during the period;
11. Number of customers, by customer class, renegotiating deferred payment arrangements during the period;
12. Number of customers taking service at the beginning of the period under existing hardship protections;
13. Number of customers completing hardship protections during the period;
14. Number of customers enrolling in new hardship protections during the period;
15. Number of customers, by customer class, completing an AMP program during the period;
16. Number of customers, by customer class, enrolling in an AMP program during the period;
17. Number of customers, by customer class, re-enrolling in an AMP program during the period;
18. Number of customers, by customer class, dropping off an AMP program during the period;
19. Number of customers enrolling in the low-income discount rate program during the period;
20. Number of customers dropping off the low-income discount rate program during the period;
21. Number of by customers, by customer class, with required deposits with the company at the beginning of the period;
22. Number of customers, by customer class, required to submit new deposits or increased deposits during the period;
23. Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period; and
24. Number of customers, by customer class, whose deposits were returned in full during the period.

**D.P.U. 20-58-D Data Collection
(A) Bad Debt - 2020**

NSTAR Electric

Description	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Reported Revenues	\$ 234,234,652	\$ 226,849,087	\$ 203,763,560	\$ 190,669,652	\$ 183,702,440	\$ 210,925,972	\$ 269,446,489	\$ 292,850,396	\$ 242,372,428	\$ 202,409,092	\$ 183,419,619	\$ 208,849,612
Accounts Receivable	261,264,778	277,511,244	287,735,952	258,071,563	256,706,167	292,529,606	300,321,636	329,163,710	328,666,611	267,942,863	264,895,087	315,636,680
Gross A/R Write-Offs	2,695,765	1,993,481	1,699,004	1,404,054	1,459,307	2,022,306	1,824,363	1,427,051	1,636,744	1,220,344	1,301,005	1,897,231
A/R Recoveries	512,211	582,214	401,597	307,811	275,290	310,514	255,577	314,598	239,988	301,954	302,376	215,467

NSTAR Gas

Description	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Reported Revenues	\$ 80,616,137	\$ 77,152,671	\$ 60,971,096	\$ 51,177,142	\$ 35,566,600	\$ 13,620,062	\$ 10,108,584	\$ 10,058,491	\$ 10,329,892	\$ 12,576,967	\$ 27,346,857	\$ 64,807,135
Accounts Receivable	81,802,905	91,439,084	88,053,023	81,029,587	69,624,935	54,524,280	41,927,881	37,658,508	38,633,522	33,187,145	44,216,390	77,321,835
Gross A/R Write-Offs	886,791	752,394	492,442	361,588	384,072	534,819	586,555	426,638	570,236	445,673	348,577	338,471
A/R Recoveries	154,660	147,109	128,848	75,970	95,292	92,248	95,313	90,752	70,804	204,195	66,909	78,185

EGMA

Description	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Reported Revenues	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 13,478,679	\$ 40,583,798	\$ 63,022,329
Accounts Receivable	-	-	-	-	-	-	-	-	-	36,323,022	34,274,286	57,148,216
Gross A/R Write-Offs	-	-	-	-	-	-	-	-	-	16,065	(33,121)	116,836
A/R Recoveries	-	-	-	-	-	-	-	-	-	28,290	31,357	27,289

**D.P.U. 20-58-D Data Collection
(A) Bad Debt - 2021**

NSTAR Electric

Description	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Reported Revenues	\$ 227,902,379	\$ 230,951,015	\$ 201,266,408	\$ 193,503,840	\$ 185,227,190	\$ 238,414,326	\$ 282,962,990	\$ 278,249,648	\$ 288,913,444	\$ 218,216,809	\$ 203,500,829	\$ 215,505,277
Accounts Receivable	319,879,727	336,154,134	311,437,691	277,555,827	282,952,650	339,342,128	339,618,942	320,910,977	369,588,895	288,907,360	274,198,257	309,766,684
Gross A/R Write-Offs	1,985,916	1,652,675	2,334,375	1,877,643	2,073,889	1,843,008	1,810,774	1,852,438	1,968,065	2,304,893	4,333,675	4,130,283
A/R Recoveries	499,187	305,295	508,986	311,574	338,042	287,250	261,211	338,723	257,089	500,982	723,200	599,926

NSTAR Gas

Description	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Reported Revenues	\$ 86,461,980	\$ 101,197,977	\$ 77,942,664	\$ 54,054,882	\$ 33,793,244	\$ 16,699,733	\$ 13,202,173	\$ 12,791,008	\$ 13,619,581	\$ 15,610,133	\$ 37,847,690	\$ 74,930,629
Accounts Receivable	100,673,933	128,670,683	115,369,859	93,947,763	81,666,088	65,537,137	54,617,654	47,515,664	46,929,215	40,496,682	53,957,622	83,486,742
Gross A/R Write-Offs	392,368	277,109	403,447	511,110	433,828	1,063,910	595,019	642,209	650,276	690,370	1,204,295	1,077,520
A/R Recoveries	68,045	90,610	96,734	72,957	81,644	53,999	90,478	61,205	69,409	164,353	244,970	126,835

EGMA

Description	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Reported Revenues	\$ 93,032,219	\$ 85,732,672	\$ 77,481,301	\$ 53,669,963	\$ 34,848,349	\$ 22,711,010	\$ 18,616,926	\$ 18,152,685	\$ 18,811,763	\$ 24,383,863	\$ 45,227,824	\$ 83,202,943
Accounts Receivable	95,160,062	115,205,253	109,158,134	99,133,650	89,773,446	72,250,583	62,370,860	53,618,490	48,797,751	40,606,903	47,973,857	72,370,891
Gross A/R Write-Offs	(16,194)	2,584	(17,111)	10,047	12,949	11,366	373,640	382,677	108,869	5,158,999	4,386,030	735,700
A/R Recoveries	27,285	37,647	42,722	37,014	16,489	19,752	20,992	25,690	23,981	150,929	64,716	132,965

**D.P.U. 20-58-D Data Collection
(A) Bad Debt - 2022**

NSTAR Electric

Description	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
Reported Revenues	\$ 256,240,325	\$ 274,732,929	\$ 242,835,883	\$ 218,727,887	\$ 208,224,364	\$ 249,944,956	\$ 320,189,260	\$ 374,292,850	\$ 325,817,748	\$ 242,029,505	\$ 228,986,333	\$ 260,766,407
Accounts Receivable	299,257,202	353,023,941	322,769,944	253,143,442	253,545,720	309,271,256	333,435,168	344,119,653	369,644,635	268,436,974	248,812,941	322,943,622
Gross A/R Write-Offs	3,680,909	2,386,057	1,922,646	1,932,504	1,686,434	1,985,761	2,614,694	3,115,940	3,485,126	2,716,132	2,652,612	2,605,650
A/R Recoveries	443,551	566,142	566,862	566,661	408,879	405,305	423,311	318,059	352,074	398,921	389,681	282,120

NSTAR Gas

Description	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
Reported Revenues	\$ 95,973,860	\$ 115,810,429	\$ 89,434,232	\$ 62,910,611	\$ 41,333,220	\$ 21,930,630	\$ 18,868,111	\$ 17,059,241	\$ 18,362,513	\$ 28,051,046	\$ 82,289,026	\$ 93,771,654
Accounts Receivable	107,188,399	144,272,243	125,161,528	102,098,674	85,551,441	72,315,331	56,617,360	46,818,842	52,984,147	44,579,990	57,961,509	106,739,186
Gross A/R Write-Offs	1,028,522	738,906	482,075	633,475	587,920	626,623	857,113	810,037	955,708	1,263,067	1,051,835	858,305
A/R Recoveries	128,317	114,285	130,213	135,956	109,625	93,400	122,505	86,752	105,088	122,315	128,526	110,010

EGMA

Description	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
Reported Revenues	\$ 113,084,947	\$ 113,792,605	\$ 100,376,266	\$ 65,897,131	\$ 43,841,916	\$ 22,318,884	\$ 18,794,455	\$ 17,556,079	\$ 19,747,875	\$ 34,065,699	\$ 60,584,536	\$ 99,697,626
Accounts Receivable	107,972,190	144,323,731	148,357,261	112,923,108	118,867,614	103,746,228	90,161,689	69,111,575	83,796,453	59,570,003	76,178,528	132,976,902
Gross A/R Write-Offs	2,102,310	1,118,785	1,144,204	-	700,206	1,078,499	1,019,136	1,002,716	608,772	884,446	786,011	1,128,781
A/R Recoveries	78,093	30,366	42,684	-	63,980	47,847	47,032	34,354	274,391	168,813	130,984	98,987

**D.P.U. 20-58-D Data Collection
(A) Bad Debt - 2023**

NSTAR Electric

Description	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
Reported Revenues	\$ 302,508,957	\$ 299,484,724	\$ 281,539,967	\$ 254,551,034	\$ 237,668,647	\$ 256,328,322	\$ 304,869,650	\$ 310,884,726	\$ 288,208,925	\$ 238,522,249	\$ 233,540,144	\$ 247,833,034
Accounts Receivable	317,947,413	349,103,654	351,997,925	299,864,200	250,688,812	310,390,692	290,238,102	266,384,888	359,611,885	236,885,609	231,450,572	331,268,597
Gross A/R Write-Offs	3,306,055	2,654,398	1,867,249	1,911,103	1,901,290	2,331,679	2,157,462	3,020,402	3,553,896	2,789,503	3,159,510	2,924,482
A/R Recoveries	284,486	349,873	457,533	(330,010)	(227,559)	(240,608)	(282,177)	(190,086)	(269,774)	(184,399)	(198,303)	(134,993)

NSTAR Gas

Description	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
Reported Revenues	\$ 124,216,262	\$ 107,472,799	\$ 96,040,456	\$ 68,281,074	\$ 37,023,774	\$ 20,141,709	\$ 14,482,347	\$ 13,998,888	\$ 13,915,658	\$ 16,837,681	\$ 38,959,562	\$ 85,587,523
Accounts Receivable	126,758,698	140,862,679	133,237,421	115,652,394	80,904,693	69,127,408	49,245,855	41,015,874	45,914,459	37,006,045	53,994,775	95,241,132
Gross A/R Write-Offs	1,006,757	765,489	568,184	844,038	659,054	643,495	686,052	895,181	1,138,914	833,632	1,180,938	983,290
A/R Recoveries	73,668	78,998	136,567	(94,846)	(72,079)	(76,318)	(89,929)	(103,293)	(96,967)	(102,930)	(94,879)	(149,415)

EGMA

Description	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
Reported Revenues	\$ 128,274,262	\$ 110,503,982	\$ 99,697,626	\$ 49,542,880	\$ 34,059,801	\$ 19,227,731	\$ 16,689,900	\$ 17,919,129	\$ 14,683,634	\$ 24,020,728	\$ 59,763,151	\$ 81,390,448
Accounts Receivable	146,854,079	165,311,511	172,703,575	145,240,142	120,637,484	116,411,150	84,771,375	66,463,196	85,968,070	46,283,658	63,163,660	119,562,730
Gross A/R Write-Offs	485,212	656,534	159,234	342,041	121,835	449,719	2,136,934	9,828,867	1,109,070	3,438,383	2,108,629	1,939,360
A/R Recoveries	99,169	66,810	112,975	62,936	73,946	82,832	72,537	149,721	172,956	225,238	342,245	157,084

**D.P.U. 20-58-D Data Collection
(A) Bad Debt - 2024**

NSTAR Electric

Description	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Reported Revenues	\$ 292,388,157	\$ 297,252,536	\$ 277,665,790									
Accounts Receivable	290,665,401	326,118,608	367,389,910									
Gross A/R Write-Offs	3,748,808	1,969,690	1,399,786									
A/R Recoveries	(143,050)	(166,203)	(230,582)									

NSTAR Gas

Description	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Reported Revenues	\$ 100,582,699	\$ 108,180,415	\$ 89,561,734									
Accounts Receivable	113,727,416	132,024,564	130,361,237									
Gross A/R Write-Offs	1,017,986	735,065	514,403									
A/R Recoveries	(69,382)	(75,848)	(93,444)									

EGMA

Description	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Reported Revenues	\$ 112,141,947	\$ 96,471,245	\$ 82,913,730									
Accounts Receivable	120,813,299	136,191,330	149,730,766									
Gross A/R Write-Offs	1,719,177	1,461,641	1,594,409									
A/R Recoveries	150,741	207,207	301,052									

**D.P.U. 20-58-D Data Collection
(B) Financial Health Information - 2020**

2020	NSTAR Electric Company			
	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
January	None	—	Yes	None
February	None	—	Yes	None
March	None	\$196,500,000	Yes	None
April	None	—	Yes	None
May	None	—	Yes	None
June	None	—	Yes	None
July	None	—	Yes	None
August	None	—	Yes	None
September	None	—	Yes	None
October	None	—	Yes	None
November	None	—	Yes	None
December	None	\$65,500,000	Yes	None
Total 2020		\$262,000,000		

2020	NSTAR Gas Company			
	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
January	None	—	Yes	None
February	None	—	Yes	None
March	None	\$7,000,000	Yes	None
April	None	—	Yes	None
May	None	—	Yes	None
June	None	\$7,000,000	Yes	None
July	None	—	Yes	None
August	None	—	Yes	None
September	None	\$17,000,000	Yes	None
October	None	—	Yes	None
November	None	—	Yes	None
December	None	\$7,000,000	Yes	None
Total 2020		\$38,000,000		

2020	Eversource Gas Company of MA *			
	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
January				
February				
March				
April				
May				
June				
July				
August				
September				
October				
November				
December				
Total 2020		\$0		

On 7/22/20, S&P issued a new corporate credit rating of A- with stable outlook

On 10/21/20 EGMA, with Eversource Energy, entered into a 364-day \$550M revolving credit agreement

* Eversource completed the acquisition of assets of Columbia Gas of Massachusetts on October 9, 2020.

**D.P.U. 20-58-D Data Collection
(B) Financial Health Information - 2021**

2021	NSTAR Electric Company			
	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
January	None	---	Yes	None
February	None	---	Yes	None
March	None	\$206,400,000	Yes	None
April	None	---	Yes	None
May	None	---	Yes	None
June	None	\$76,800,000	Yes	None
July	None	---	Yes	None
August	None	---	Yes	None
September	None	---	Yes	None
October	None	---	Yes	None
November	None	---	Yes	None
December	None	---	Yes	None
Total 2021		\$283,200,000		

2021	NSTAR Gas Company			
	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
January	None	---	Yes	None
February	None	---	Yes	None
March	None	\$10,000,000	Yes	None
April	None	---	Yes	None
May	None	---	Yes	None
June	None	\$10,000,000	Yes	None
July	None	---	Yes	None
August	None	---	Yes	None
September	None	\$10,000,000	Yes	None
October	None	---	Yes	None
November	None	---	Yes	None
December	None	\$10,000,000	Yes	None
Total 2021		\$40,000,000		

2021	Eversource Gas Company of MA			
	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
January	None	---	Yes	None
February	None	---	Yes	None
March	None	\$6,900,000	Yes	None
April	None	---	Yes	None
May	None	---	Yes	None
June	None	\$6,900,000	Yes	None
July	None	---	Yes	None
August	None	---	Yes	None
September	None	\$176,300,000	Yes	None
October	None	---	Yes	None
November	None	---	Yes	None
December	None	\$6,900,000	Yes	None
Total 2021		\$197,000,000		

**D.P.U. 20-58-D Data Collection
(B) Financial Health Information - 2022**

2022	NSTAR Electric Company			
	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
January	None	—	Yes	None
February	None	—	Yes	None
March	None	\$71,900,000	Yes	None
April	None	—	Yes	None
May	None	—	Yes	None
June	None	\$71,900,000	Yes	None
July	None		Yes	None
August	None		Yes	None
September	None	\$71,900,000	Yes	None
October	None		Yes	None
November	None		Yes	None
December	None	\$71,900,000	Yes	None
Total 2022		\$287,600,000		

2022	NSTAR Gas Company			
	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
January	None	—	Yes	None
February	None	—	Yes	None
March	None	\$12,500,000	Yes	None
April	None	—	Yes	None
May	None	—	Yes	None
June	None	\$12,500,000	Yes	None
July	None		Yes	None
August	None		Yes	None
September	None	\$12,500,000	Yes	None
October	None		Yes	None
November	None		Yes	None
December	None	\$12,500,000	Yes	None
Total 2022		\$50,000,000		

2022	Eversource Gas Company of MA			
	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
January	None	—	Yes	None
February	None	—	Yes	None
March	None	\$6,500,000	Yes	None
April	None	—	Yes	None
May	None	—	Yes	None
June	None	\$6,500,000	Yes	None
July	None		Yes	None
August	None		Yes	None
September	None	\$6,500,000	Yes	None
October	None		Yes	None
November	None		Yes	None
December	None	\$6,500,000	Yes	None
Total 2022		\$26,000,000		

**D.P.U. 20-58-D Data Collection Requirements
Financial Health Information - 2023**

NSTAR Electric Company				
	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
2023				
January	None	---	Yes	None
February	None	---	Yes	None
March	None	\$327,400,000	Yes	None
April	None	---	Yes	None
May	None	---	Yes	None
June	None	---	Yes	None
July	None	---	Yes	None
August	None	---	Yes	None
September	None	---	Yes	None
October	None	---	Yes	Moody's downgraded Corporate Credit Rating from A1 to A2
November	None	---	Yes	None
December	None	---	Yes	None
Total 2023		\$327,400,000		

NSTAR Gas Company				
	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
	None	---	Yes	None
	None	---	Yes	None
	None	\$14,200,000	Yes	None
	None	---	Yes	None
	None	---	Yes	None
	None	\$14,200,000	Yes	None
	None	---	Yes	None
	None	---	Yes	None
	None	\$14,200,000	Yes	None
	None	---	Yes	None
	None	---	Yes	None
	None	\$14,200,000	Yes	None
	None	---	Yes	None
	None	---	Yes	None
	None	\$14,200,000	Yes	None
	None	---	Yes	None
	None	---	Yes	None
	None	\$42,600,000		

Eversource Gas Company of MA				
	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
	None	---	Yes	None
	None	---	Yes	None
	None	\$5,300,000	Yes	None
	None	---	Yes	None
	None	---	Yes	None
	None	\$5,300,000	Yes	None
	None	---	Yes	None
	None	---	Yes	None
	None	\$5,300,000	Yes	None
	None	---	Yes	None
	None	---	Yes	None
	None	\$5,300,000	Yes	None
	None	---	Yes	None
	None	---	Yes	None
	None	\$21,200,000		

**D.P.U. 20-58-D Data Collection Requirements
Financial Health Information - 2024**

NSTAR Electric Company				
	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
2024				
January	None	—	Yes	Fitch downgraded Corporate Credit Rating from A to A-
February	None	—	Yes	None
March	None	\$96,700,000	Yes	None
April				
May				
June				
July				
August				
September				
October				
November				
December				
Total 2024		\$96,700,000		

NSTAR Gas Company				
	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
2024				
January	None	—	Yes	None
February	None	—	Yes	None
March	None	\$15,800,000	Yes	None
April				
May				
June				
July				
August				
September				
October				
November				
December				
Total 2024		\$15,800,000		

Eversource Gas Company of MA				
	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
2024				
January	None	—	Yes	None
February	None	—	Yes	None
March	None	\$9,700,000	Yes	None
April				
May				
June				
July				
August				
September				
October				
November				
December				
Total 2024		\$9,700,000		

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (WMA) - 2020

		2020											
WMA		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	16	158	23	27	27	6	4	24	12	3,820	79	1,001
	Low Income Residential	45	199	23	5	64	1	8	64	13	42,517	100	796
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	61	357	46	32	91	7	12	88	25	46,337	179	1,797
14	Number of customers enrolling in new hardship protections during the period												
	Residential	465	305	204	80	37	39	83	60	71	42	1,803	86
	Low Income Residential	2,112	512	449	1,197	213	171	1,977	455	650	638	39,917	804
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	2,577	817	653	1,277	250	210	2,060	515	721	680	41,720	890
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	55	41	42	53	66	100	62	55	51	32	45	14
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	55	41	42	53	66	100	62	55	51	32	45	14
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	138	168	184	261	368	231	249	317	281	235	161	143
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	138	168	184	261	368	231	249	317	281	235	161	143
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	10	5	7	13	12	7	5	7	10	9	15	10
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	10	5	7	13	12	7	5	7	10	9	15	10
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	453	265	122	167	130	98	179	213	222	190	168	323
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I (not available)	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	453	265	122	167	130	98	179	213	222	190	168	323
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	37,097	37,364	37,150	38,129	38,338	38,248	39,198	40,183	39,536	41,452	41,192	40,420
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	37,097	37,364	37,150	38,129	38,338	38,248	39,198	40,183	39,536	41,452	41,192	40,420
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential	120	122	11	47	7	10	18	26	97	72	468	782
	Low Income Residential	102	111	11	49	20	9	28	52	51	63	382	342
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	222	233	22	96	27	19	46	78	148	135	850	1,124
21	Number of customers, by customer class, with required deposits with the company at the beginning of the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	57	50	31	36	33	28	28	27	18	20	32	28
	Medium / Large C&I	0	0	2	2	1	0	5	4	4	1	2	0
	Streetlights	1	1	2	1	1	0	4	1	2	0	2	2
	Total	58	51	35	39	35	28	37	32	24	21	36	30
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	44	33	37	15	14	27	16	19	34	25	31	29
	Medium / Large C&I	2	0	1	0	1	7	1	1	2	2	5	4
	Streetlights	1	5	2	1	0	4	2	2	1	1	4	0
	Total	47	38	40	16	15	38	19	22	37	28	40	33
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	3	3	8	5	2	1	2	3	14	2	3	4
	Medium / Large C&I	0	0	1	0	0	0	0	1	0	2	1	0
	Streetlights	1	0	0	1	0	0	1	0	0	0	0	0
	Total	4	3	9	6	2	1	3	4	14	4	4	4
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	48	26	42	15	17	21	27	16	413	33	21	25
	Medium / Large C&I	1	0	2	1	2	1	0	2	11	2	1	1
	Streetlights	1	0	0	0	3	1	0	0	25	3	0	3
	Total	50	26	44	16	22	23	27	18	449	38	22	29

**D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (WMA) - 2021**

		2021											
WMA		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	28	82	1,043	1,656	235	603	6	10	7	4,063	478	1,189
	Low Income Residential	24	70	48	3,500	112	266	6	24	1	42,670	151	250
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	52	152	1,091	5,156	347	869	12	34	8	46,733	629	1,439
14	Number of customers enrolling in new hardship protections during the period												
	Residential	84	67	86	89	123	108	165	199	140	87	4,569	70
	Low Income Residential	1,475	865	863	1,701	3,922	857	944	749	830	982	30,564	759
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	1,559	932	949	1,790	4,045	965	1,109	948	970	1,069	35,133	829
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	46	32	47	39	5	13	20	31	32	24	16	27
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	46	32	47	39	5	13	20	31	32	24	16	27
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	270	176	386	321	435	1,283	473	1,215	736	581	321	169
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	270	176	386	321	435	1,283	473	1,215	736	581	321	169
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	145	22	37	26	42	72	106	233	257	147	141	153
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	145	22	37	26	42	72	106	233	257	147	141	153
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	259	117	172	189	201	223	274	208	490	531	509	842
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I (not available)	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	259	117	172	189	201	223	274	208	490	531	509	842
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	40,515	41,257	41,341	38,471	39,549	40,256	40,217	40,606	40,540	41,045	41,134	40,403
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	40,515	41,257	41,341	38,471	39,549	40,256	40,217	40,606	40,540	41,045	41,134	40,403
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential	94	60	1,505	627	459	542	74	103	155	177	1,066	911
	Low Income Residential	95	314	3	478	193	177	78	44	45	144	196	76
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	189	374	1,508	1,105	652	719	152	147	200	321	1,262	987
21	Number of customers, by customer class, with required deposits with the company at the beginning of the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	24	25	23	18	27	21	26	35	32	30	26	43
	Medium / Large C&I	2	3	1	4	5	2	1	3	1	1	2	1
	Streetlights	2	0	2	1	0	4	2	3	1	1	1	2
	Total	28	28	26	23	32	30	30	39	36	32	29	46
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	25	15	36	34	29	32	46	29	43	36	35	42
	Medium / Large C&I	0	1	6	1	0	4	6	2	4	2	0	1
	Streetlights	1	1	4	1	2	1	7	0	1	7	2	2
	Total	26	17	46	36	31	37	59	31	48	45	37	45
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	13	23	31	6	2	3	8	5	10	8	12	5
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	13	23	31	6	2	3	8	5	10	8	12	5
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	33	28	32	27	36	14	48	28	26	27	41	36
	Medium / Large C&I	1	0	6	2	0	2	7	3	1	1	1	5
	Streetlights	0	1	2	3	2	0	7	3	1	0	1	1
	Total	34	29	40	32	38	16	62	34	28	28	43	42

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (WMA) - 2022

		2022											
WMA		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	0	9	54	92	60	125	13	28	21	3,643	679	567
	Low Income Residential	5	33	2	26	55	12	19	40	34	45,847	262	146
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	5	42	56	118	115	137	32	68	55	49,490	941	713
14	Number of customers enrolling in new hardship protections during the period												
	Residential	169	190	140	120	136	115	109	107	88	144	1,995	183
	Low Income Residential	1,098	993	959	832	624	826	717	696	786	909	41,969	985
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	1,267	1,183	1,099	952	760	941	826	803	874	1,053	43,964	1,168
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	34	15	21	29	36	41	44	81	306	31	44	58
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	34	15	21	29	36	41	44	81	306	31	44	58
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	3,850	91	199	333	790	932	675	346	478	495	260	147
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	3,850	91	199	333	790	932	675	346	478	495	260	147
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	42	16	9	186	620	376	326	301	337	250	162	42
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	42	16	9	186	620	376	326	301	337	250	162	42
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	480	452	1,323	1,493	956	530	650	664	717	515	352	568
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I (not available)	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	480	452	1,323	1,493	956	530	650	664	717	515	352	568
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	40,341	40,992	41,603	42,015	42,249	42,339	42,529	42,781	42,832	43,060	43,071	42,645
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	40,341	40,992	41,603	42,015	42,249	42,339	42,529	42,781	42,832	43,060	43,071	42,645
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential	81	139	125	80	101	131	87	99	115	425	929	367
	Low Income Residential	264	49	6	71	40	19	90	59	43	221	201	75
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	345	188	131	151	141	150	177	158	158	646	1,130	442
21	Number of customers, by customer class, with required deposits with the company at the beginning of the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	35	39	31	27	21	26	28	25	32	28	27	29
	Medium / Large C&I	0	0	1	0	3	1	1	1	0	0	3	0
	Streetlights	1	1	1	2	0	2	1	3	0	1	0	1
	Total	36	40	33	29	24	29	30	29	32	29	30	30
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	23	30	42	32	17	34	31	45	31	54	51	66
	Medium / Large C&I	2	0	1	3	0	3	2	4	1	2	3	4
	Streetlights	1	3	2	3	3	2	3	6	2	4	2	4
	Total	26	33	45	38	20	39	36	55	34	60	56	74
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	10	4	9	11	2	8	7	12	7	18	14	17
	Medium / Large C&I	0	0	0	0	0	0	1	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	10	4	9	11	2	8	8	12	7	18	14	17
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	25	26	34	46	40	45	29	31	33	24	20	27
	Medium / Large C&I	0	2	4	6	2	2	0	0	0	0	0	3
	Streetlights	4	1	0	2	0	3	1	1	2	0	1	1
	Total	29	29	38	54	42	50	30	32	35	24	21	31

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (WMA) - 2023

		2023											
WMA		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	4	22	48	41	78	89	48	105	101	1,202	47	663
	Low Income Residential	0	6	52	47	71	100	44	69	57	42,690	59	917
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	4	28	100	88	149	189	92	174	158	43,892	106	1,580
14	Number of customers enrolling in new hardship protections during the period												
	Residential	359	225	183	197	130	51	97	70	154	120	3,797	230
	Low Income Residential	895	824	712	736	650	553	677	725	1,253	674	41,704	759
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	1,254	1,049	895	933	780	604	774	795	1,407	794	45,501	989
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	64	51	50	67	76	64	59	524	99	64	53	5
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	64	51	50	67	76	64	59	524	99	64	53	5
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	5,833	80	126	424	1,077	342	317	306	485	428	216	114
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	5,833	80	126	424	1,077	342	317	306	485	428	216	114
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	3,543	15	30	126	457	160	158	196	275	267	817	2,618
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	3,543	15	30	126	457	160	158	196	275	267	817	2,618
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	145	452	898	3,014	771	617	622	721	510	255	283	453
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I (not available)	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	145	452	898	3,014	771	617	622	721	510	255	283	453
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	42,900	43,404	43,807	44,042	44,366	44,150	44,205	44,030	44,752	45,567	45,141	44,725
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	42,900	43,404	43,807	44,042	44,366	44,150	44,205	44,030	44,752	45,567	45,141	44,725
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential	93	71	104	56	132	143	69	110	149	129	468	1,593
	Low Income Residential	44	68	50	74	129	73	122	99	29	139	350	631
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	137	139	154	130	261	216	191	209	178	268	818	2,224
21	Number of customers, by customer class, with required deposits with the company at the beginning of the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	38	45	45	32	51	29	24	39	33	39	53	19
	Medium / Large C&I	0	2	2	2	0	0	0	1	0	0	1	1
	Streetlights	1	2	3	2	1	1	2	2	3	0	2	0
	Total	39	49	50	36	52	30	26	42	36	39	56	20
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	44	53	59	45	48	48	51	46	63	63	44	58
	Medium / Large C&I	3	0	0	3	2	1	1	2	2	2	0	4
	Streetlights	5	2	5	2	2	7	1	3	4	3	3	3
	Total	52	55	64	50	52	56	53	51	69	68	47	65
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	15	9	19	13	15	16	14	19	19	19	17	31
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	2
	Streetlights	0	1	2	0	0	0	1	1	0	0	1	4
	Total	15	10	21	13	15	16	15	20	19	19	18	37
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	38	23	78	36	18	30	143	27	22	27	52	39
	Medium / Large C&I	2	1	0	1	0	0	1	1	1	1	2	0
	Streetlights	0	0	0	0	1	0	10	2	1	1	2	1
	Total	40	24	78	37	19	30	154	30	24	29	56	40

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (WMA) - 2024

		2024											
WMA		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1	Number of customers, by customer class												
	Residential	154,012											
	Low Income Residential	43,264											
	Small C&I	22,734											
	Medium / Large C&I	772											
	Streetlights	5,121											
	Total	225,903											
2	Number of customers, by customer class, disconnected during the period												
	Residential	122	0	0									
	Low Income Residential	3	0	0									
	Small C&I	15	0	0									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	140	0	0									
3.1	Number of customers, by customer class, receiving disconnection notices during the period												
	Residential	0	0	3,732									
	Low Income Residential	0	0	0									
	Small C&I	0	0	202									
	Medium / Large C&I	0	0	4									
	Streetlights	0	0	0									
	Total	0	0	3,938									
4	Number of customers, by customer class, reconnected during the period												
	Residential	144	35	26									
	Low Income Residential	7	0	0									
	Small C&I	4	3	4									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	155	38	30									
5	Number of customers, by customer class, assessed reconnection fees or charges during the period												
	Residential	144											
	Low Income Residential	6											
	Small C&I	5											
	Medium / Large C&I	0											
	Streetlights	0											
	Total	155											
6	Number of customers, by customer class, assessed credit card fees or charges during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I												
	Medium / Large C&I												
	Streetlights												
	Total												
7	Number of customers, by customer class, assessed late payment fees or charges during the period												
	Residential	0											
	Low Income Residential	0											
	Small C&I	2,628											
	Medium / Large C&I	52											
	Streetlights	227											
	Total	2,907											
8	Number of customers, by customer class, taking service at the beginning of the period under existing def												
	Residential	1,323											
	Low Income Residential	698											
	Small C&I	44											
	Medium / Large C&I	1											
	Streetlights	4											
	Total	2,070											
9	Number of customers by customer class, completing deferred payment arrangements during the period												
	Residential	719	114	98									
	Low Income Residential	205	50	50									
	Small C&I	56	8	8									
	Medium / Large C&I	1	0	0									
	Streetlights	2	0	1									
	Total	983	172	157									
10	Number of customers, by customer class, enrolling in new deferred payment arrangements during the pe												
	Residential	1,233	769	564									
	Low Income Residential	319	309	262									
	Small C&I	70	67	33									
	Medium / Large C&I	1	0	0									
	Streetlights	2	1	0									
	Total	1,625	1,146	859									
11	Number of customers, by customer class, renegotiating deferred payment arrangements during the peri												
	Residential	28	3	4									
	Low Income Residential	6	0	1									
	Small C&I	1	0	0									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	35	3	5									
12	Number of customers taking service at the beginning of the period under existing hardship protections												
	Residential	2,520											
	Low Income Residential	42,316											
	Small C&I	0											
	Medium / Large C&I	0											
	Streetlights	0											
	Total	44,836											

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (WMA) - 2024

		2024											
WMA		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	27	119	268									
	Low Income Residential	8	155	187									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	35	274	455									
14	Number of customers enrolling in new hardship protections during the period												
	Residential	225	241	1,560									
	Low Income Residential	3,135	511	26,102									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	3,360	752	27,662									
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0									
	Low Income Residential	97	17	69									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	97	17	69									
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0									
	Low Income Residential	94	307	486									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	94	307	486									
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	0	0	0									
	Low Income Residential	57	2	9									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	57	2	9									
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0									
	Low Income Residential	414	4	25									
	Small C&I (Total C&I)	0	0	0									
	Medium & Large C&I (not available)	0	0	0									
	Streetlights	0	0	0									
	Total	414	4	25									
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0											
	Low Income Residential	43,264											
	Small C&I	0											
	Medium / Large C&I	0											
	Streetlights	0											
	Total	43,264											
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential	805	216	347									
	Low Income Residential	10	138	671									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	815	354	1,018									
21	Number of customers, by customer class, with required deposits with the company at the beginning of the period												
	Residential	0											
	Low Income Residential	0											
	Small C&I	1											
	Medium / Large C&I	0											
	Streetlights	0											
	Total	1											
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	44	13	18									
	Medium / Large C&I	1	0	0									
	Streetlights	3	0	0									
	Total	48	13	18									
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	57	0	1									
	Medium / Large C&I	1	0	0									
	Streetlights	4	0	0									
	Total	62	0	1									
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	65	17	10									
	Medium / Large C&I	1	0	0									
	Streetlights	6	1	0									
	Total	72	18	10									

Note:
Due to the recent implementation of an updated Customer Information System in WMA and EGMA, customer counts are currently unavailable for several customer classes for these operating companies. Unavailable customer counts are identified as yellow highlighted cells above. The Company plans to update and true-up customer counts in the Q4 2024 D.P.U. 20-58-D filing.

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (EGMA) - 2020

EGMA		2020											
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	518	660	3,240	216	190	137	161	172	152	114	155	173
	Low Income Residential	916	887	5,651	321	234	239	194	208	193	159	293	594
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	1,434	1,547	8,891	537	424	376	355	380	345	273	448	767
14	Number of customers enrolling in new hardship protections during the period												
	Residential	754	650	459	52	41	41	89	101	36	40	57	35
	Low Income Residential	682	618	493	97	101	104	113	98	97	85	10,391	307
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	1,436	1,268	952	149	142	145	202	199	133	125	10,448	342
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	9	8	24	41	67	56	20	26	21	15	610	0
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	9	8	24	41	67	56	20	26	21	15	610	0
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	25	40	49	46	126	136	144	139	136	111	49	24
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	25	40	49	46	126	136	144	139	136	111	49	24
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	3	0	1	0	0	0	1	0
	Small C&I	0	0	0	0	0	0	0	0	0	1	0	2
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	0	0	0	0	3	0	1	0	0	1	1	2
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	167	106	115	88	110	95	80	91	96	100	24	26
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I (not available)	0	0	0	0	0	0	0	0	0	0	0	0
	Total	167	106	115	88	110	95	80	91	96	100	24	26
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	40,642	40,793	36,100	38,964	39,058	38,376	42,306	42,425	42,959	43,429	43,958	44,420
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	40,642	40,793	36,100	38,964	39,058	38,376	42,306	42,425	42,959	43,429	43,958	44,420
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	36	283	2,674	46	482	197	19	23	24	20	25	48
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	36	283	2,674	46	482	197	19	23	24	20	25	48
21	Number of customers, by customer class, with required deposits with the company at the beginning of the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	2,996	3,020	3,041	3,024	3,007	2,968	2,923	2,897	2,882	2,770	2,439	2,408
	Medium / Large C&I	740	748	760	751	743	740	739	736	729	698	589	583
	Total	3,736	3,768	3,801	3,775	3,750	3,708	3,662	3,633	3,611	3,468	3,028	2,991
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	105	100	65	47	27	28	42	51	48	46	60	82
	Medium / Large C&I	15	38	8	13	10	7	10	9	12	12	10	20
	Total	120	138	73	60	37	35	52	60	60	58	70	102
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	179	98	151	54	96	101	53	65	66	77	123	85
	Medium / Large C&I	15	38	15	7	7	3	8	2	5	10	17	12
	Total	194	136	166	61	103	104	61	67	71	87	140	97
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	87	78	64	66	72	75	69	54	147	391	89	89
	Medium / Large C&I	15	15	19	14	16	8	13	11	35	79	13	13
	Total	102	93	83	80	88	83	82	65	182	470	102	102

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (EGMA) - 2021

		2021											
EGMA		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	169	206	252	116	96	101	109	142	120	213	3,270	516
	Low Income Residential	472	455	560	170	131	125	149	170	163	225	10,040	778
	Small C&I	0	0	2	0	0	0	0	0	0	0	2	0
	Medium / Large C&I	0	0	3	0	0	0	0	0	0	0	0	0
	Total	641	661	817	286	227	226	258	312	283	438	13,312	1,294
14	Number of customers enrolling in new hardship protections during the period												
	Residential	89	97	118	59	57	68	89	76	103	329	416	215
	Low Income Residential	459	472	606	104	109	106	107	119	109	280	4,776	461
	Small C&I	0	0	0	0	0	0	0	0	0	0	2	1
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	548	569	724	163	166	174	196	195	212	609	5,194	677
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	3	22	3	1	2	4	6	5	2	6
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	0	0	3	22	3	1	2	4	6	5	2	6
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	34	52	151	142	172	300	277	245	439	875	499	152
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	34	52	151	142	172	300	277	245	439	875	499	152
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	0	0	1	0	0	0	0	0	103	0	0	0
	Low Income Residential	1	1	3	1	3	6	10	12	109	11	12	10
	Small C&I	1	3	1	5	0	4	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	2	4	5	6	3	10	10	12	212	11	12	10
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	28	12	26	2	50	73	93	157	192	205	356	575
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I (not available)	0	0	0	0	0	0	0	0	0	0	0	0
	Total	28	12	26	2	50	73	93	157	192	205	356	575
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	45,095	45,722	46,374	43,510	44,492	45,149	45,900	46,101	46,349	46,901	47,535	48,059
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	45,095	45,722	46,374	43,510	44,492	45,149	45,900	46,101	46,349	46,901	47,535	48,059
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	52	62	4,015	204	66	62	62	51	53	61	76	71
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	52	62	4,015	204	66	62	62	51	53	61	76	71
21	Number of customers, by customer class, with required deposits with the company at the beginning of the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	2,404	2,387	2,121	2,168	2,176	2,170	2,158	2,145	2,118	2,115	2,145	2,192
	Medium / Large C&I	594	584	585	569	562	569	568	583	579	577	542	544
	Total	2,998	2,971	2,706	2,737	2,739	2,739	2,726	2,728	2,697	2,692	2,687	2,736
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	107	71	0	52	50	35	36	56	64	70	108	71
	Medium / Large C&I	30	32	13	9	13	5	18	11	12	13	20	22
	Total	137	103	13	61	63	40	54	67	76	83	128	93
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	73	104	58	40	25	35	58	122	51	44	60	72
	Medium / Large C&I	11	29	14	40	9	7	5	19	14	7	13	8
	Total	84	133	72	80	34	42	63	141	65	51	73	80
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	96	104	60	53	48	42	38	74	51	66	66	61
	Medium / Large C&I	35	25	26	15	8	8	2	11	14	19	20	15
	Total	131	129	86	68	56	50	40	85	65	85	86	76

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(C) Customer Specific Data (EGMA) - 2022

		2022											
EGMA		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	300	362	396	33	53	53	60	56	57	55	49	35
	Low Income Residential	620	707	745	32	21	7	16	13	25	43	34	23
	Small C&I	0	0	2	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	920	1,069	1,143	65	74	60	76	69	82	98	83	58
14	Number of customers enrolling in new hardship protections during the period												
	Residential	177	216	236	73	72	120	464	501	528	447	507	264
	Low Income Residential	666	688	719	94	114	150	213	270	327	603	278	142
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	843	904	955	167	186	270	677	771	855	1,050	785	406
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	11	16	13	18	26	22	21	34	30	17	4
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	0	11	16	13	18	26	22	21	34	30	17	4
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	119	138	242	264	212	309	385	665	1,010	2,056	434	197
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	119	138	242	264	212	309	385	665	1,010	2,056	434	197
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	0	0	1	0	0	0	0	0	0	0	0	0
	Low Income Residential	10	6	11	5	12	26	63	106	67	372	171	114
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	10	6	12	5	12	26	63	106	67	372	171	114
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	388	188	226	169	271	337	366	433	251	431	442	1,220
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I (not available)	0	0	0	0	0	0	0	0	0	0	0	0
	Total	388	188	226	169	271	337	366	433	251	431	442	1,220
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	48,706	49,452	49,960	50,353	50,779	51,656	49,949	51,308	52,855	51,807	52,406	53,668
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	48,706	49,452	49,960	50,353	50,779	51,656	49,949	51,308	52,855	51,807	52,406	53,668
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	77	64	84	664	696	646	696	808	1,137	1,104	594	1,212
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	77	64	84	664	696	646	696	808	1,137	1,104	594	1,212
21	Number of customers, by customer class, with required deposits with the company at the beginning of the period												
	Residential	0	2	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	2,198	2,230	2,189	5	0	0	0	2	6	28	69	73
	Medium / Large C&I	543	538	532	0	0	0	0	0	0	7	10	10
	Total	2,741	2,770	2,721	5	0	0	2	6	35	79	83	
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	87	59	46	2	0	0	2	16	50	30	62	100
	Medium / Large C&I	25	12	7	0	0	0	0	0	15	3	7	34
	Total	112	71	53	2	0	2	16	65	33	69	134	
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	59	75	26	10	5	9	5	9	21	27	33	22
	Medium / Large C&I	13	13	5	1	1	0	2	2	4	3	2	3
	Total	72	88	31	11	6	9	7	11	25	30	35	25
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	82	94	63	1	0	0	22	54	22	36	26	23
	Medium / Large C&I	25	18	22	0	0	0	5	7	2	12	5	6
	Total	107	112	85	1	0	27	61	24	48	31	29	

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(C) Customer Specific Data (EGMA) - 2023

		2023											
EGMA		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	38	27	32	9	14	76	58	41	55	30	37	10
	Low Income Residential	25	27	28	68	55	38	25	25	26	105	75	53
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	63	54	60	77	69	114	83	66	81	135	112	63
14	Number of customers enrolling in new hardship protections during the period												
	Residential	290	257	251	211	279	685	686	622	618	601	441	194
	Low Income Residential	143	157	277	220	267	563	406	371	351	391	285	137
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	433	414	528	431	546	1,248	1,092	993	969	992	726	331
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	9	8	16	14	30	32	44	47	126	201	64	21
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	9	8	16	14	30	32	44	47	126	201	64	21
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	249	205	374	438	666	1,346	6,847	604	729	763	687	296
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	249	205	374	438	666	1,346	6,847	604	729	763	687	296
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	86	132	214	206	298	516	1,298	370	584	203	525	231
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	86	132	214	206	298	516	1,298	370	584	203	525	231
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	854	534	476	363	529	672	1,040	1,656	4,110	1,869	1,122	1,296
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I (not available)	0	0	0	0	0	0	0	0	0	0	0	0
	Total	854	534	476	363	529	672	1,040	1,656	4,110	1,869	1,122	1,296
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	61,999	63,618	67,037	71,040	74,190	77,028	77,445	78,991	56,618	53,339	54,486	55,546
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	61,999	63,618	67,037	71,040	74,190	77,028	77,445	78,991	56,618	53,339	54,486	55,546
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	536	478	233	465	584	758	588	597	571	2,291	690	653
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	536	478	233	465	584	758	588	597	571	2,291	690	653
21	Number of customers, by customer class, with required deposits with the company at the beginning of the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	90	85	101	73	63	36	74	70	66	68	83	123
	Medium / Large C&I	13	16	16	14	8	0	19	14	20	13	16	24
	Total	103	101	117	87	71	36	93	84	86	81	99	147
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	4	30	43	17	17	38	4	11	61	24	77	88
	Medium / Large C&I	2	6	5	2	3	6	1	3	9	1	13	13
	Total	6	36	48	19	20	44	5	14	70	25	90	101
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	19	20	16	17	17	13	17	15	21	27	54	18
	Medium / Large C&I	4	2	3	6	2	1	1	4	0	6	3	5
	Total	23	22	19	23	19	14	18	19	21	33	57	23
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	35	28	29	55	56	65	44	33	36	27	47	46
	Medium / Large C&I	5	7	4	4	5	11	6	9	6	5	6	8
	Total	40	35	33	59	61	76	50	42	42	32	53	54

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(C) Customer Specific Data (EGMA) - 2024

		2024											
EGMA		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1	Number of customers, by customer class												
	Residential	251,005	251,146	251,503									
	Low Income Residential	52,887	52,875	52,422									
	Small C&I												
	Medium / Large C&I												
	Streetlights	0	0	0									
	Total												
2	Number of customers, by customer class, disconnected during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	15	0	0									
	Medium / Large C&I	2	0	0									
	Streetlights	0	0	0									
	Total	17	0	0									
3.1	Number of customers, by customer class receiving a 1st notice of disconnect during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	0	17	524									
	Medium / Large C&I	0	58	424									
	Total	0	75	948									
3.2	Number of customers, by customer class, receiving Final/72-hour notice of disconnect during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	0	0	69									
	Medium / Large C&I	0	0	100									
	Total	0	0	169									
4	Number of customers, by customer class, reconnected during the period												
	Residential	92	26	26									
	Low Income Residential	14	0	0									
	Small C&I	45	15	5									
	Medium / Large C&I	3	0	1									
	Total	154	41	32									
5	Number of customers, by customer class, assessed reconnection fees or charges from the reconnect order												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
6	Number of customers, by customer class, assessed credit card fees or charges during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I												
	Medium / Large C&I												
	Total												
7	Number of customers, by customer class, assessed late payment fees or charges during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
8	Number of customers, by customer class, taking service at the beginning of the period under existing deferral												
	Residential	1,813	1,700	1,195									
	Low Income Residential	275	310	293									
	Small C&I	116	126	104									
	Medium / Large C&I	3	4	1									
	Total	2,207	2,140	1,593									
9	Number of customers by customer class, completing deferred payment arrangements during the period												
	Residential	259	302	99									
	Low Income Residential	30	46	25									
	Small C&I	12	11	8									
	Medium / Large C&I	1	0	0									
	Total	302	359	132									
10	Number of customers, by customer class, enrolling in new deferred payment arrangements during the period												
	Residential	184	206	494									
	Low Income Residential	48	80	131									
	Small C&I	25	23	49									
	Medium / Large C&I	0	1	0									
	Total	257	310	674									
11	Number of customers, by customer class, renegotiating deferred payment arrangements during the period												
	Residential	N/A	N/A	N/A									
	Low Income Residential	N/A	N/A	N/A									
	Small C&I	N/A	N/A	N/A									
	Medium / Large C&I	N/A	N/A	N/A									
	Total	N/A	N/A	N/A									
12	Number of customers taking service at the beginning of the period under existing hardship protections												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												

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(C) Customer Specific Data (EGMA) - 2024

		2024											
EGMA		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	45	52	125									
	Low Income Residential	29	45	102									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Total	74	97	227									
14	Number of customers enrolling in new hardship protections during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0									
	Low Income Residential	21	28	39									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Total	21	28	39									
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0									
	Low Income Residential	261	332	7,248									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Total	261	332	7,248									
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential												
	Low Income Residential												
	Small C&I (Total C&I)												
	Medium & Large C&I (not available)												
	Total												
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential	0	0	0									
	Low Income Residential	473	309	1,146									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Total	473	309	1,146									
21	Number of customers, by customer class, with required deposits with the company at the beginning of the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	19	9	9									
	Medium / Large C&I	1	0	0									
	Total	20	9	9									
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	5	2	22									
	Medium / Large C&I	0	0	1									
	Total	5	2	23									

Note:
Due to the recent implementation of an updated Customer Information System in WMA and EGMA, customer counts are currently unavailable for several customer classes for these operating companies. Unavailable customer counts are identified as yellow highlighted cells above. The Company plans to update and true-up customer counts in the Q4 2024 D.P.U. 20-58-D filing.

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (EMA) - 2020

		2020											
EMA Electric		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	161	168	2,857	122	87	61	66	52	64	42	64	41
	Low Income Residential	794	732	41,465	1,156	686	287	260	257	326	535	321	230
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	955	900	44,322	1,278	773	348	326	309	390	577	385	261
14	Number of customers enrolling in new hardship protections during the period												
	Residential	483	428	374	44	57	53	58	40	64	1,224	135	156
	Low Income Residential	1,093	1,474	1,173	478	337	226	234	184	260	4,297	1,087	1,408
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	1,576	1,902	1,547	522	394	279	292	224	324	5,521	1,222	1,564
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	57	85	142	280	205	87	97	83	74	69	48	40
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	57	85	142	280	205	87	97	83	74	69	48	40
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	197	386	422	767	833	724	686	746	1,105	977	1,029	478
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	197	386	422	767	833	724	686	746	1,105	977	1,029	478
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	5	8	6	5	8	8	6	5	8	9	17	4
	Low Income Residential	132	265	358	543	596	540	503	444	664	515	447	197
	Small C&I	0	0	2	3	21	27	69	190	285	707	427	485
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	137	273	366	551	625	575	578	639	957	1,231	891	686
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	958	463	357	459	433	232	292	356	400	464	613	813
	Small C&I Total C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	958	463	357	459	433	232	292	356	400	464	613	813
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	91,272	91,347	91,152	92,578	91,736	91,437	94,469	93,257	93,565	94,500	93,900	94,394
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	91,272	91,347	91,152	92,578	91,736	91,437	94,469	93,257	93,565	94,500	93,900	94,394
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential	Unable to Obtain Data											
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Streetslights												
	Total												
21	Number of customers, by customer class, with required deposits with the company at the beginning of the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	4,729	4,696	4,661	4,602	4,537	4,443	4,384	4,325	2,754	2,682	2,629	2,572
	Medium / Large C&I	81	80	78	79	78	76	75	75	62	63	60	59
	Streetslights	2	2	2	2	2	2	2	2	2	2	2	2
	Total	4,812	4,778	4,741	4,683	4,617	4,521	4,461	4,402	2,818	2,747	2,691	2,633
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	0	262	0	25	44	35	54	30	47	48	17	37
	Medium / Large C&I	0	6	0	1	6	9	1	0	2	2	7	3
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	0	268	0	26	50	44	55	30	49	50	24	40
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period												
	Residential	Unable to Obtain Data											
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Streetslights												
	Total												
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	0	291	135	84	109	129	113	89	1,618	120	70	94
	Medium / Large C&I	0	7	2	29	1	2	2	0	15	1	3	4
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	0	298	137	113	110	131	115	89	1,633	121	73	98

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (EMA) - 2021

		2021											
EMA Electric		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	34	16	3,303	67	78	107	135	135	149	149	158	167
	Low Income Residential	221	160	46,697	295	185	174	182	215	287	475	397	364
	Small C&I	0	0	0	1	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	255	176	50,000	363	263	281	317	350	436	624	555	531
14	Number of customers enrolling in new hardship protections during the period												
	Residential	125	102	102	130	123	167	200	223	238	191	746	411
	Low Income Residential	1,148	1,363	808	421	346	381	407	858	690	604	43,168	1,572
	Small C&I	0	0	0	6	2	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	1,273	1,465	910	557	471	548	607	1,081	928	795	43,914	1,983
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	57	80	108	190	194	158	196	256	264	343	204	148
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	57	80	108	190	194	158	196	256	264	343	204	148
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	644	655	1,055	2,185	2,697	2,526	2,136	2,921	2,619	1,930	1,513	559
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	644	655	1,055	2,185	2,697	2,526	2,136	2,921	2,619	1,930	1,513	559
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	1	2	2	4	2	7	8	14	9	7	5	4
	Low Income Residential	286	227	429	549	459	607	475	1,170	1,002	841	751	248
	Small C&I	536	377	427	253	184	229	209	148	177	154	177	180
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	823	606	858	806	645	843	692	1,332	1,188	1,002	933	432
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	619	459	482	404	499	645	1,090	1,195	1,236	1,975	1,989	2,238
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	619	459	482	404	499	645	1,090	1,195	1,236	1,975	1,989	2,238
19	Number of customers enrolling in the low-income discount rate program												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	95,293	95,857	97,164	97,219	97,427	98,552	98,847	97,326	98,255	97,752	98,263	92,469
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	95,293	95,857	97,164	97,219	97,427	98,552	98,847	97,326	98,255	97,752	98,263	92,469
20	Number of customers dropping off the low-income discount rate program												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Streetlights												
	Total												
21	Number of customers, by customer class, with required deposits with the program												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	2,508	2,485	2,459	2,452	2,431	2,401	2,357	2,365	2,362	2,350	2,349	2,337
	Medium / Large C&I	56	56	54	50	49	46	47	48	48	48	47	40
	Streetlights	2	2	2	2	2	2	2	2	2	2	2	2
	Total	2,566	2,543	2,515	2,504	2,482	2,449	2,406	2,415	2,412	2,400	2,398	2,379
22	Number of customers, by customer class, required to submit new deposits												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	30	47	57	73	62	35	62	92	70	90	97	59
	Medium / Large C&I	1	3	0	0	2	0	2	2	1	1	1	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	31	50	57	73	64	35	64	94	71	91	98	59
23	Number of customers, by customer class, whose required deposits were returned												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Streetlights												
	Total												
24	Number of customers, by customer class, whose deposits were returned in the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	94	70	83	81	83	91	106	84	73	102	98	71
	Medium / Large C&I	4	3	2	4	3	4	1	1	1	1	2	7
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	98	73	85	85	86	95	107	85	74	103	100	78

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (EMA) - 2022

EMA Electric		2022											
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	131	128	153	2,487	177	129	169	172	187	227	243	147
	Low Income Residential	405	578	587	46,595	432	253	299	400	592	811	1,000	664
	Small C&I	0	0	0	15	0	2	2	1	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	536	706	740	49,097	609	384	470	573	779	1,038	1,243	811
14	Number of customers enrolling in new hardship protections during the period												
	Residential	420	413	540	251	230	235	239	297	274	299	1,161	472
	Low Income Residential	1,410	1,422	2,041	703	1,237	829	688	879	910	1,145	48,006	1,960
	Small C&I	0	0	15	1	0	4	1	1	3	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	1,830	1,835	2,596	955	1,467	1,068	928	1,177	1,187	1,444	49,167	2,432
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	190	292	364	426	451	430	379	268	244	202	150	133
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	190	292	364	426	451	430	379	268	244	202	150	133
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	282	10,324	530	1,589	3,690	1,907	2,201	1,346	1,320	1,597	1,190	540
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	282	10,324	530	1,589	3,690	1,907	2,201	1,346	1,320	1,597	1,190	540
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	106	1	6	6	21	7	7	13	10	12	11	2
	Low Income Residential	4,716	133	466	1,242	2,411	1,197	966	1,069	905	958	526	167
	Small C&I	147	145	122	125	0	130	82	99	90	115	91	90
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	4,969	279	594	1,373	2,432	1,334	1,055	1,181	1,005	1,085	628	259
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	2,158	1,503	7,846	1,283	1,391	1,439	2,154	1,631	1,637	1,762	1,468	1,972
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	2,158	1,503	7,846	1,283	1,391	1,439	2,154	1,631	1,637	1,762	1,468	1,972
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	98,476	99,695	101,418	102,445	102,422	103,551	102,759	101,843	102,886	102,532	103,639	104,193
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetslights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	98,476	99,695	101,418	102,445	102,422	103,551	102,759	101,843	102,886	102,532	103,639	104,193
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Streetslights												
	Total												
21	Number of customers, by customer class, with required deposits with the program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	2,333	2,333	2,328	2,354	2,350	2,321	2,335	2,352	2,406	2,419	2,429	2,476
	Medium / Large C&I	44	41	42	41	42	42	44	43	46	47	49	42
	Streetslights	2	2	2	3	3	2	2	2	2	2	2	2
	Total	2,379	2,376	2,372	2,398	2,395	2,365	2,381	2,397	2,454	2,468	2,480	2,520
22	Number of customers, by customer class, required to submit new deposits during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	87	91	77	109	71	63	111	66	110	80	62	102
	Medium / Large C&I	4	0	1	0	3	0	3	0	3	2	2	5
	Streetslights	0	0	0	1	0	0	0	0	0	0	0	0
	Total	91	91	78	110	74	63	114	66	113	82	64	107
23	Number of customers, by customer class, whose required deposits were returned during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Streetslights												
	Total												
24	Number of customers, by customer class, whose deposits were returned during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	91	91	99	83	75	92	97	49	56	67	52	45
	Medium / Large C&I	0	3	0	1	2	0	1	1	0	1	0	1
	Streetslights	0	0	0	0	0	1	0	0	0	0	0	0
	Total	91	94	99	84	77	93	98	50	56	68	52	46

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (EMA) - 2023

		2023											
EMA Electric		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	96	136	180	2,947	211	191	140	161	145	173	215	189
	Low Income Residential	566	531	775	47,164	782	436	359	482	518	814	1,254	779
	Small C&I	0	1	1	8	3	1	1	0	0	2	0	1
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	662	668	956	50,119	996	628	500	643	663	989	1,469	969
14	Number of customers enrolling in new hardship protections during the period												
	Residential	449	478	701	211	271	268	199	262	249	287	1,166	528
	Low Income Residential	1,756	1,778	2,180	638	1,648	1,052	811	991	949	1,151	51,819	1,677
	Small C&I	2	0	6	4	3	1	0	0	1	2	1	2
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	2,207	2,256	2,887	853	1,922	1,321	1,010	1,253	1,199	1,440	52,986	2,207
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	321	160	163	280	190	189	179	103	106	128	120	108
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	321	160	163	280	190	189	179	103	106	128	120	108
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	2,153	14,518	410	2,424	4,009	1,803	1,941	1,539	1,811	1,709	1,251	397
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	2,153	14,518	410	2,424	4,009	1,803	1,941	1,539	1,811	1,709	1,251	397
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	5	101	4	8	18	20	9	20	14	15	3	4
	Low Income Residential	1,629	8,051	96	678	3,039	1,224	1,080	1,223	1,110	1,073	742	173
	Small C&I	96	84	111	59	82	83	69	63	69	79	79	60
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	1,730	8,236	211	745	3,139	1,327	1,158	1,306	1,193	1,167	824	237
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	1,363	895	819	9,558	1,795	2,051	2,422	2,166	2,135	2,011	1,895	2,181
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	1,363	895	819	9,558	1,795	2,051	2,422	2,166	2,135	2,011	1,895	2,181
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	104,434	106,355	107,458	108,828	109,446	109,492	109,378	109,291	109,142	108,214	109,853	108,356
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	104,434	106,355	107,458	108,828	109,446	109,492	109,378	109,291	109,142	108,214	109,853	108,356
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Streetlights												
	Total												
21	Number of customers, by customer class, with required deposits with the program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	2,524	2,580	2,578	2,600	2,601	2,634	2,665	2,618	2,608	2,572	2,532	2,550
	Medium / Large C&I	42	41	41	42	42	44	48	42	41	43	43	42
	Streetlights	2	2	2	2	2	2	2	1	1	1	1	1
	Total	2,568	2,623	2,621	2,644	2,645	2,680	2,715	2,661	2,650	2,616	2,576	2,593
22	Number of customers, by customer class, required to submit new deposits during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	98	120	73	115	60	108	102	41	75	39	39	88
	Medium / Large C&I	1	1	0	1	1	2	5	0	0	3	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	99	121	73	116	61	110	107	41	75	42	39	88
23	Number of customers, by customer class, whose required deposits were returned during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Streetlights												
	Total												
24	Number of customers, by customer class, whose deposits were returned during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	48	64	75	93	59	75	71	88	85	75	79	70
	Medium / Large C&I	1	2	0	0	1	0	1	6	1	1	0	1
	Streetlights	0	0	0	0	0	0	0	1	0	0	0	0
	Total	49	66	75	93	60	75	72	95	86	76	79	71

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (EMA) - 2024

		2024											
EMA Electric		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1	Number of customers, by customer class												
	Residential	979,599	978,879	979,050									
	Low Income Residential	108,358	110,109	111,288									
	Small C&I	165,085	165,477	167,454									
	Medium / Large C&I	4,520	4,456	4,499									
	Streetlights	12,197	12,219	12,138									
	Total	1,269,758	1,271,139	1,274,429									
2	Number of customers, by customer class, disconnected during the period												
	Residential	562	616	1,890									
	Low Income Residential	0	0	0									
	Small C&I	89	65	116									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	651	681	2,006									
3.1	Number of customers, by customer class receiving a 1st notice of disconn												
	Residential	43,605	44,828	44,518									
	Low Income Residential	163	129	174									
	Small C&I	6,050	6,389	6,467									
	Medium / Large C&I	0	0	0									
	Streetlights	44	47	47									
	Total	49,862	51,393	51,206									
3.2	Number of customers, by customer class, receiving Final/72-hour notice												
	Residential	24,322	22,480	25,205									
	Low Income Residential	149	112	168									
	Small C&I	3,132	2,920	3,310									
	Medium / Large C&I	0	0	0									
	Streetlights	26	25	25									
	Total	27,629	25,537	28,708									
4	Number of customers, by customer class, reconnected during the period												
	Residential	473	607	1,563									
	Low Income Residential	5	8	19									
	Small C&I	49	42	59									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	527	657	1,641									
5	Number of customers, by customer class, assessed reconnection fees or ch												
	Residential	450	485	1,483									
	Low Income Residential	5	7	16									
	Small C&I	49	41	58									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	504	533	1,557									
6	Number of customers, by customer class, assessed credit card fees or cha												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	1,696	1,637	1,945									
	Medium / Large C&I	59	52	49									
	Streetlights	9	8	13									
	Total	1,764	1,697	2,007									
7	Number of customers, by customer class, assessed late payment fees or ch												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	11,863	12,895	11,255									
	Medium / Large C&I	217	270	146									
	Streetlights	517	531	446									
	Total	12,597	13,696	11,847									
8	Number of customers, by customer class, taking service at the beginning												
	Residential	6,601	4,822	5,122									
	Low Income Residential	1,718	1,043	839									
	Small C&I	61	46	34									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	8,380	5,911	5,995									
9	Number of customers by customer class, completing deferred payment as												
	Residential	606	377	442									
	Low Income Residential	99	87	84									
	Small C&I	5	7	7									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	710	471	533									
10	Number of customers, by customer class, enrolling in new deferred paym												
	Residential	4,067	4,896	4,289									
	Low Income Residential	185	254	279									
	Small C&I	42	53	60									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	4,294	5,203	4,628									
11	Number of customers, by customer class, renegotiating deferred payment												
	Residential	73	57	56									
	Low Income Residential	0	3	1									
	Small C&I	2	0	0									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	75	60	57									
12	Number of customers taking service at the beginning of the period under												
	Residential	8,861	9,219	9,636									
	Low Income Residential	50,444	51,044	51,984									
	Small C&I	7	7	7									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	59,312	60,270	61,627									

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (EMA) - 2024

		2024											
EMA Electric		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	159	184	216									
	Low Income Residential	656	694	825									
	Small C&I	2	0	2									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	817	878	1,043									
14	Number of customers enrolling in new hardship protections during the period												
	Residential	555	528	663									
	Low Income Residential	1,809	1,877	2,081									
	Small C&I	2	2	5									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	1									
	Total	2,366	2,407	2,750									
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0									
	Low Income Residential	197	472	307									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	197	472	307									
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0									
	Low Income Residential	326	476	838									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	326	476	838									
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	5	1	6									
	Low Income Residential	144	184	360									
	Small C&I	99	53	74									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	248	238	440									
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0									
	Low Income Residential	327	361	754									
	Small C&I Total C&I	0	0	0									
	Medium & Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	327	361	754									
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0									
	Low Income Residential	109,937	110,751	111,786									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	109,937	110,751	111,786									
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Streetlights												
	Total												
21	Number of customers, by customer class, with required deposits with the program during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	2,536	2,525	2,484									
	Medium / Large C&I	42	44	45									
	Streetlights	1	1	1									
	Total	2,579	2,570	2,530									
22	Number of customers, by customer class, required to submit new deposits during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	53	62	74									
	Medium / Large C&I	0	3	2									
	Streetlights	0	0	0									
	Total	53	65	76									
23	Number of customers, by customer class, whose required deposits were returned during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Streetlights												
	Total												
24	Number of customers, by customer class, whose deposits were returned during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	67	73	115									
	Medium / Large C&I	0	1	1									
	Streetlights	0	0	0									
	Total	67	74	116									

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (EMA Gas) - 2020

EMA Gas		2020											
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	46	39	1,367	31	18	18	9	11	19	12	11	15
	Low Income Residential	203	185	16,757	289	186	69	56	60	82	122	73	48
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	249	224	18,124	320	204	87	65	71	101	134	84	63
14	Number of customers enrolling in new hardship protections during the period												
	Residential	196	146	173	18	16	18	10	9	14	271	39	33
	Low Income Residential	883	834	580	113	80	60	48	42	54	1,118	253	500
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	1,079	980	753	131	96	78	58	51	68	1,389	292	533
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	6	17	23	39	51	46	36	26	31	23	6	1
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	6	17	23	39	51	46	36	26	31	23	6	1
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	33	95	128	218	239	216	163	212	281	219	206	90
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	33	95	128	218	239	216	163	212	281	219	206	90
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	0	2	2	2	1	3	0	0	2	3	4	0
	Low Income Residential	27	72	113	176	174	161	130	140	175	127	97	41
	Small C&I	0	0	2	2	5	5	12	27	55	93	50	78
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	27	74	117	180	180	169	142	167	232	223	151	119
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	315	157	93	90	113	84	90	121	132	133	183	264
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	315	157	93	90	113	84	90	121	132	133	183	264
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	29,953	29,980	30,019	30,618	30,351	30,307	31,344	30,807	30,884	31,178	30,480	30,547
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	29,953	29,980	30,019	30,618	30,351	30,307	31,344	30,807	30,884	31,178	30,480	30,547
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential	Unable to Obtain Data											
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
21	Number of customers, by customer class, with required deposits with the company at the beginning of the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	1,295	1,298	1,282	1,254	1,230	1,203	1,186	1,168	861	844	828	807
	Medium / Large C&I	193	199	197	193	191	191	191	190	157	150	149	145
	Total	1,488	1,497	1,479	1,447	1,421	1,394	1,377	1,358	1,018	994	977	952
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	0	75	0	1	6	9	13	7	9	20	7	5
	Medium / Large C&I	0	13	0	1	2	1	5	0	3	1	3	1
	Total	0	88	0	2	8	10	18	7	12	21	10	6
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period												
	Residential	Unable to Obtain Data											
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	0	70	48	29	30	36	30	25	316	37	23	26
	Medium / Large C&I	0	7	6	4	4	1	5	1	36	8	4	5
	Total	0	77	54	33	34	37	35	26	352	45	27	31

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (EMA Gas) - 2021

		2021											
EMA Gas		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	5	5	1,377	19	39	39	40	43	44	43	31	26
	Low Income Residential	41	31	18,561	81	59	51	47	37	71	129	126	97
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	46	36	19,938	100	98	90	87	80	115	172	157	123
14	Number of customers enrolling in new hardship protections during the period												
	Residential	50	61	40	37	57	50	65	52	69	47	445	93
	Low Income Residential	802	849	428	133	114	111	109	180	168	149	17,513	512
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	852	910	468	170	171	161	174	232	237	196	17,958	605
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	14	9	25	37	66	39	30	53	43	42	29	25
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	14	9	25	37	66	39	30	53	43	42	29	25
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	125	134	296	758	972	842	466	854	1,024	673	316	89
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	125	134	296	758	972	842	466	854	1,024	673	316	89
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	0	1	1	3	0	1	3	5	3	3	2	3
	Low Income Residential	63	39	94	154	145	147	119	242	343	242	198	54
	Small C&I	85	61	77	44	40	37	33	14	20	26	23	21
	Medium / Large C&I	0	0	0	0	1	1	1	1	0	1	0	1
	Total	148	101	172	201	186	186	156	262	366	272	223	79
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	174	112	95	100	114	192	370	360	437	639	736	840
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	174	112	95	100	114	192	370	360	437	639	736	840
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	30,903	31,061	31,538	31,559	31,811	32,116	32,289	31,915	32,150	31,407	31,409	29,915
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	30,903	31,061	31,538	31,559	31,811	32,116	32,289	31,915	32,150	31,407	31,409	29,915
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
21	Number of customers, by customer class, with required deposits with the company at the beginning of the												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	794	793	779	761	740	720	699	703	698	716	738	754
	Medium / Large C&I	141	140	135	128	121	117	110	108	107	103	100	99
	Total	935	933	914	889	861	837	809	811	805	819	838	853
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	10	13	13	19	14	9	11	25	18	40	52	39
	Medium / Large C&I	1	2	1	2	2	1	2	0	1	2	0	4
	Total	11	15	14	21	16	10	13	25	19	42	52	43
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	23	14	27	37	35	32	32	21	23	22	30	23
	Medium / Large C&I	5	3	6	9	9	9	9	2	2	6	3	5
	Total	28	17	33	46	44	41	41	23	25	28	33	28

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (EMA Gas) - 2022

		2022											
EMA Gas		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	18	23	30	930	47	33	48	83	53	54	43	26
	Low Income Residential	88	132	142	18,207	90	61	78	107	147	189	208	133
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	106	155	172	19,137	137	94	126	190	200	243	251	159
14	Number of customers enrolling in new hardship protections during the period												
	Residential	114	93	109	53	67	64	99	113	66	80	414	118
	Low Income Residential	794	717	824	179	240	166	206	259	209	281	16,907	712
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	908	810	933	232	307	230	305	372	275	361	17,321	830
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	23	47	82	129	143	109	100	91	61	36	20	11
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	23	47	82	129	143	109	100	91	61	36	20	11
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	3,142	88	293	476	501	575	1,301	1,039	572	486	304	95
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	3,142	88	293	476	501	575	1,301	1,039	572	486	304	95
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	14	2	3	4	9	1	8	3	3	11	3	1
	Low Income Residential	1,300	55	159	239	332	280	508	446	282	309	167	37
	Small C&I	26	18	27	15	0	20	15	17	16	11	8	12
	Medium / Large C&I	0	0	1	0	0	0	2	0	0	0	0	1
	Total	1,340	75	190	258	341	301	533	466	301	331	178	51
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	693	321	2,509	305	367	338	536	440	547	727	587	772
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	693	321	2,509	305	367	338	536	440	547	727	587	772
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	31,407	31,831	32,421	32,752	32,959	33,340	33,205	32,987	33,261	32,705	33,000	33,051
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	31,407	31,831	32,421	32,752	32,959	33,340	33,205	32,987	33,261	32,705	33,000	33,051
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
21	Number of customers, by customer class, with required deposits with the company at the beginning of the												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	755	761	764	749	754	742	743	736	742	750	761	777
	Medium / Large C&I	100	99	101	99	97	97	95	98	96	97	95	100
	Total	855	860	865	848	851	839	838	834	838	847	856	877
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	31	30	28	24	28	14	32	9	27	33	25	36
	Medium / Large C&I	6	6	4	4	3	2	3	5	3	2	3	8
	Total	37	36	32	28	31	16	35	14	30	35	28	44
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	30	23	26	39	23	26	31	16	21	25	14	20
	Medium / Large C&I	5	7	1	6	5	2	5	2	5	1	5	3
	Total	35	30	27	45	28	28	36	18	26	26	19	23

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (EMA Gas) - 2023

		2023											
EMA Gas		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	27	33	31	1,042	94	69	43	46	46	31	40	30
	Low Income Residential	145	133	176	18,167	170	121	86	142	116	173	321	181
	Small C&I	0	0	0	3	0	0	1	0	0	1	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	172	166	207	19,212	264	190	130	188	162	205	361	211
14	Number of customers enrolling in new hardship protections during the period												
	Residential	105	162	155	56	135	97	57	70	65	64	473	87
	Low Income Residential	853	753	933	163	455	275	213	257	229	268	18,039	604
	Small C&I	0	0	3	1	0	1	0	0	1	0	0	1
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	958	915	1,091	220	590	373	270	327	295	332	18,512	692
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	40	30	32	65	59	87	112	45	25	16	11	9
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	40	30	32	65	59	87	112	45	25	16	11	9
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	360	4,359	153	745	1,788	913	694	548	509	453	253	55
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	360	4,359	153	745	1,788	913	694	548	509	453	253	55
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	0	51	1	2	12	1	5	2	4	2	6	0
	Low Income Residential	282	2,675	36	188	935	412	382	416	340	334	197	29
	Small C&I	15	6	23	10	16	17	6	11	9	12	7	10
	Medium / Large C&I	0	0	1	0	0	1	1	0	0	0	0	0
	Total	297	2,732	61	200	963	431	394	429	353	348	210	39
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	436	279	240	3,114	494	604	873	774	841	723	655	784
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	436	279	240	3,114	494	604	873	774	841	723	655	784
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	33,118	33,916	34,278	34,882	35,218	35,294	35,150	35,059	35,059	34,562	35,168	34,453
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	33,118	33,916	34,278	34,882	35,218	35,294	35,150	35,059	35,059	34,562	35,168	34,453
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
21	Number of customers, by customer class, with required deposits with the company at the beginning of the												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	797	800	806	807	811	817	822	818	815	813	807	790
	Medium / Large C&I	105	113	119	122	120	123	128	127	130	130	130	129
	Total	902	913	925	929	921	940	950	945	945	943	937	919
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	30	20	22	27	15	23	29	12	25	19	20	16
	Medium / Large C&I	11	11	7	4	1	7	5	0	6	1	3	1
	Total	41	31	29	31	16	30	34	12	31	20	23	17
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	10	17	16	26	11	17	24	16	28	21	26	33
	Medium / Large C&I	6	3	1	1	3	4	0	1	3	1	3	2
	Total	16	20	17	27	14	21	24	17	31	22	29	35

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (EMA Gas) - 2024

		2024											
EMA Gas		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1	Number of customers, by customer class												
	Residential	246,092	244,717	245,130									
	Low Income Residential	34,494	34,646	35,051									
	Small C&I	24,493	24,470	24,402									
	Medium / Large C&I	4,240	4,225	4,245									
	Total	309,319	308,058	308,828									
2	Number of customers, by customer class, disconnected during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	30	42	67									
	Medium / Large C&I	0	0	0									
	Total	30	42	67									
3.1	Number of customers, by customer class receiving a 1st notice of disconnect during the period												
	Residential	683	7	10,517									
	Low Income Residential	0	0	6									
	Small C&I	1,134	1,209	1,269									
	Medium / Large C&I	195	212	199									
	Total	2,012	1,428	11,991									
3.2	Number of customers, by customer class, receiving Final/72-hour notice of disconnect during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	508	643	746									
	Medium / Large C&I	110	94	116									
	Total	618	737	862									
4	Number of customers, by customer class, reconnected during the period												
	Residential	1	1	2									
	Low Income Residential	1	0	1									
	Small C&I	14	17	24									
	Medium / Large C&I	0	2	1									
	Total	16	20	28									
5	Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders												
	Residential	1	0	2									
	Low Income Residential	1	0	1									
	Small C&I	14	16	24									
	Medium / Large C&I	0	2	1									
	Total	16	18	28									
6	Number of customers, by customer class, assessed credit card fees or charges during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	287	299	328									
	Medium / Large C&I	53	56	55									
	Total	340	355	383									
7	Number of customers, by customer class, assessed late payment fees or charges during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	1,844	2,077	1,683									
	Medium / Large C&I	195	239	165									
	Total	2,039	2,318	1,849									
8	Number of customers, by customer class, taking service at the beginning of the period under existing deferral												
	Residential	1,578	775	710									
	Low Income Residential	286	137	148									
	Small C&I	9	3	3									
	Medium / Large C&I	0	0	1									
	Total	1,873	915	862									
9	Number of customers by customer class, completing deferred payment arrangements during the period (excluding those who have been disconnected)												
	Residential	90	27	39									
	Low Income Residential	18	14	14									
	Small C&I	0	1	0									
	Medium / Large C&I	0	0	0									
	Total	108	42	53									
10	Number of customers, by customer class, enrolling in new deferred payment arrangements during the period												
	Residential	347	449	637									
	Low Income Residential	49	91	110									
	Small C&I	7	6	14									
	Medium / Large C&I	1	3	2									
	Total	404	549	763									
11	Number of customers, by customer class, renegotiating deferred payment arrangements during the period												
	Residential	8	6	6									
	Low Income Residential	1	0	1									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Total	9	6	7									
12	Number of customers taking service at the beginning of the period under existing hardship protections (Customer Specific Data)												
	Residential	2,932	2,984	3,152									
	Low Income Residential	17,198	17,525	18,364									
	Small C&I	2	2	3									
	Medium / Large C&I	0	0	0									
	Total	20,132	20,511	21,519									

D.P.U. 20-58-D Data Collection
(C) Customer Specific Data (EMA Gas) - 2024

EMA Gas		2024											
		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	21	41	42									
	Low Income Residential	162	147	179									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Total	183	188	221									
14	Number of customers enrolling in new hardship protections during the period												
	Residential	96	99	175									
	Low Income Residential	1,001	919	983									
	Small C&I	1	0	1									
	Medium / Large C&I	0	0	0									
	Total	1,098	1,018	1,159									
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0									
	Low Income Residential	13	65	42									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Total	13	65	42									
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0									
	Low Income Residential	50	99	236									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Total	50	99	236									
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	0	1	0									
	Low Income Residential	29	41	106									
	Small C&I	6	7	11									
	Medium / Large C&I	0	0	0									
	Total	35	49	117									
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0									
	Low Income Residential	46	65	208									
	Small C&I (Total C&I)	0	0	0									
	Medium & Large C&I	0	0	0									
	Total	46	65	208									
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential	0	0	0									
	Low Income Residential	35,021	35,096	35,503									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Total	35,021	35,096	35,503									
20	Number of customers dropping off the low-income discount rate program during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
21	Number of customers, by customer class, with required deposits with the company at the beginning of the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	795	788	769									
	Medium / Large C&I	133	132	130									
	Total	928	920	899									
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	24	17	15									
	Medium / Large C&I	9	2	5									
	Total	33	19	20									
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period												
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	19	24	34									
	Medium / Large C&I	5	3	7									
	Total	24	27	41									