D.P.U. 20-58-D Data Collection

Eversource Energy as of March 31, 2024

A) Bad Debt:

1. reported revenues,

2. accounts receivable,

3. gross accounts receivable write-offs, and

4. accounts receivable recoveries to track basic information

surrounding bad debt costs.

B) Financial Health Information

1. any increase, or requested increase, to bank lines of credit;

- 2. any issuance of dividends, plans to issue dividends, increase in dividend amounts, and plans to increase dividend amounts;
- 3. capital markets access; and
- 4. credit rating agency actions.

C) Customer-Specific Data

1. Number of customers, by customer class;

2. Number of customers, by customer class, disconnected during the period;

- 3. Number of customers, by customer class, receiving disconnectionnotices during the period;
- 4. Number of customers, by customer class, reconnected during the period;
- 5. Number of customers, by customer class, assessed reconnection fees or charges during the period;
- 6. Number of customers, by customer class, assessed credit card fees or charges during the period;
- 7. Number of customers, by customer class, assessed late payment fees or charges during the period;
- 8. Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements;
- 9. Number of customers by customer class, completing deferred payment arrangements during the period;
- 10. Number of customers, by customer class, enrolling in new deferred payment arrangements during the period;

11. Number of customers, by customer class, renegotiating deferred payment arrangements during the period;

12. Number of customers taking service at the beginning of the period under existing hardship protections;

13. Number of customers completing hardship protections during the period;

- 14. Number of customers enrolling in new hardship protections during the period;
- 15. Number of customers, by customer class, completing an AMP program during the period;
- 16. Number of customers, by customer class, enrolling in an AMP program during the period;
- 17. Number of customers, by customer class, re-enrolling in an AMP program during the period;
- 18. Number of customers, by customer class, dropping off an AMP program during the period;
- 19. Number of customers enrolling in the low-income discount rate program during the period;
- 20. Number of customers dropping off the low-income discount rate program during the period;
- 21. Number of by customers, by customer class, with required deposits with the company at the beginning of the period;
- 22. Number of customers, by customer class, required to submit new deposits or increased deposits during the period;
- 23. Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period; and
- 24. Number of customers, by customer class, whose deposits were returned in full during the period.

NSTAR Electric												
Description	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Reported Revenues	\$ 234,234,652 \$	226,849,087 \$	203,763,560 \$	190,669,652 \$	183,702,440 \$	210,925,972 \$	269,446,489 \$	292,850,396 \$	242,372,428 \$	202,409,092 \$	183,419,619 \$	208,849,612
Accounts Receivable	261,264,778	277,511,244	287,735,952	258,071,563	256,706,167	292,529,606	300,321,636	329,163,710	328,666,611	267,942,863	264,895,087	315,636,680
Gross A/R Write-Offs	2,695,765	1,993,481	1,699,004	1,404,054	1,459,307	2,022,306	1,824,363	1,427,051	1,636,744	1,220,344	1,301,005	1,897,231
A/R Recoveries	512,211	582,214	401,597	307,811	275,290	310,514	255,577	314,598	239,988	301,954	302,376	215,467
NSTAR Gas												
Description	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Reported Revenues	\$ 80,616,137 \$	77,152,671 \$	60,971,096 \$	51,177,142 \$	35,566,600 \$	13,620,062 \$	10,108,584 \$	10,058,491 \$	10,329,892 \$	12,576,967 \$	27,346,857 \$	64,807,135
Accounts Receivable	81,802,905	91,439,084	88,053,023	81,029,587	69,624,935	54,524,280	41,927,881	37,658,508	38,633,522	33,187,145	44,216,390	77,321,835
Gross A/R Write-Offs	886,791	752,394	492,442	361,588	384,072	534,819	586,555	426,638	570,236	445,673	348,577	338,471
A/R Recoveries	154,660	147,109	128,848	75,970	95,292	92,248	95,313	90,752	70,804	204,195	66,909	78,185
EGMA												
Description	Jan-20	Feb-20	Mar-20	Apr-20	May-20	Jun-20	Jul-20	Aug-20	Sep-20	Oct-20	Nov-20	Dec-20
Reported Revenues	\$ - \$	- \$	- \$	- \$	- \$	- \$	- \$	- \$	- \$	13,478,679 \$	40,583,798 \$	63,022,329
Accounts Receivable	-	-	-	-	-	-	-	-	-	36,323,022	34,274,286	57,148,216
Gross A/R Write-Offs	-	-	-	-	-	-	-	-	-	16,065	(33,121)	116,836
A/R Recoveries	-	-	-	-	-	-	-	-	-	28,290	31,357	27,289

NSTAR Electric												
Description	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Reported Revenues	\$ 227,902,379 \$	230,951,015 \$	201,266,408 \$	193,503,840 \$	185,227,190 \$	238,414,326 \$	282,962,990 \$	278,249,648 \$	288,913,444 \$	218,216,809 \$	203,500,829 \$	215,505,277
Accounts Receivable	319,879,727	336,154,134	311,437,691	277,555,827	282,952,650	339,342,128	339,618,942	320,910,977	369,588,895	288,907,360	274,198,257	309,766,684
Gross A/R Write-Offs	1,985,916	1,652,675	2,334,375	1,877,643	2,073,889	1,843,008	1,810,774	1,852,438	1,968,065	2,304,893	4,333,675	4,130,283
A/R Recoveries	499,187	305,295	508,986	311,574	338,042	287,250	261,211	338,723	257,089	500,982	723,200	599,926
NSTAR Gas												
Description	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Reported Revenues	\$ 86,461,980 \$	101,197,977 \$	77,942,664 \$	54,054,882 \$	33,793,244 \$	16,699,733 \$	13,202,173 \$	12,791,008 \$	13,619,581 \$	15,610,133 \$	37,847,690 \$	74,930,629
Accounts Receivable	100,673,933	128,670,683	115,369,859	93,947,763	81,666,088	65,537,137	54,617,654	47,515,664	46,929,215	40,496,682	53,957,622	83,486,742
Gross A/R Write-Offs	392,368	277,109	403,447	511,110	433,828	1,063,910	595,019	642,209	650,276	690,370	1,204,295	1,077,520
A/R Recoveries	68,045	90,610	96,734	72,957	81,644	53,999	90,478	61,205	69,409	164,353	244,970	126,835
EGMA												
Description	Jan-21	Feb-21	Mar-21	Apr-21	May-21	Jun-21	Jul-21	Aug-21	Sep-21	Oct-21	Nov-21	Dec-21
Reported Revenues	\$ 93,032,219 \$	85,732,672 \$	77,481,301 \$	53,669,963 \$	34,848,349 \$	22,711,010 \$	18,616,926 \$	18,152,685 \$	18,811,763 \$	24,383,863 \$	45,227,824 \$	83,202,943
Accounts Receivable	95,160,062	115,205,253	109,158,134	99,133,650	89,773,446	72,250,583	62,370,860	53,618,490	48,797,751	40,606,903	47,973,857	72,370,891
Gross A/R Write-Offs	(16,194)	2,584	(17,111)	10,047	12,949	11,366	373,640	382,677	108,869	5,158,999	4,386,030	735,700
A/R Recoveries	27,285	37,647	42,722	37,014	16,489	19,752	20,992	25,690	23,981	150,929	64,716	132,965

NSTAR Electric												
Description	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
Reported Revenues	\$ 256,240,325 \$	274,732,929 \$	242,835,883 \$	218,727,887 \$	208,224,364 \$	249,944,956 \$	320,189,260 \$	374,292,850 \$	325,817,748 \$	242,029,505 \$	228,986,333 \$	260,766,407
Accounts Receivable	299,257,202	353,023,941	322,769,944	253,143,442	253,545,720	309,271,256	333,435,168	344,119,653	369,644,635	268,436,974	248,812,941	322,943,622
Gross A/R Write-Offs	3,680,909	2,386,057	1,922,646	1,932,504	1,686,434	1,985,761	2,614,694	3,115,940	3,485,126	2,716,132	2,652,612	2,605,650
A/R Recoveries	443,551	566,142	566,862	566,661	408,879	405,305	423,311	318,059	352,074	398,921	389,681	282,120
NSTAR Gas												
Description	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
Reported Revenues	\$ 95,973,860 \$	115,810,429 \$	89,434,232 \$	62,910,611 \$	41,333,220 \$	21,930,630 \$	18,868,111 \$	17,059,241 \$	18,362,513 \$	28,051,046 \$	82,289,026 \$	93,771,654
Accounts Receivable	107,188,399	144,272,243	125,161,528	102,098,674	85,551,441	72,315,331	56,617,360	46,818,842	52,984,147	44,579,990	57,961,509	106,739,186
Gross A/R Write-Offs	1,028,522	738,906	482,075	633,475	587,920	626,623	857,113	810,037	955,708	1,263,067	1,051,835	858,305
A/R Recoveries	128,317	114,285	130,213	135,956	109,625	93,400	122,505	86,752	105,088	122,315	128,526	110,010
EGMA												
Description	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22
Reported Revenues	\$ 113,084,947 \$	113,792,605 \$	100,376,266 \$	65,897,131 \$	43,841,916 \$	22,318,884 \$	18,794,455 \$	17,556,079 \$	19,747,875 \$	34,065,699 \$	60,584,536 \$	99,697,626
Accounts Receivable	107,972,190	144,323,731	148,357,261	112,923,108	118,867,614	103,746,228	90,161,689	69,111,575	83,796,453	59,570,003	76,178,528	132,976,902
Gross A/R Write-Offs	2,102,310	1,118,785	1,144,204	-	700,206	1,078,499	1,019,136	1,002,716	608,772	884,446	786,011	1,128,781
A/R Recoveries	78,093	30,366	42,684	-	63,980	47,847	47,032	34,354	274,391	168,813	130,984	98,987

NSTAR Electric												
Description	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
Reported Revenues	\$ 302,508,957 \$	299,484,724 \$	281,539,967 \$	254,551,034 \$	237,668,647 \$	256,328,322 \$	304,869,650 \$	310,884,726 \$	288,208,925 \$	238,522,249 \$	233,540,144 \$	247,833,034
Accounts Receivable	317,947,413	349,103,654	351,997,925	299,864,200	250,688,812	310,390,692	290,238,102	266,384,888	359,611,885	236,885,609	231,450,572	331,268,597
Gross A/R Write-Offs	3,306,055	2,654,398	1,867,249	1,911,103	1,901,290	2,331,679	2,157,462	3,020,402	3,553,896	2,789,503	3,159,510	2,924,482
A/R Recoveries	284,486	349,873	457,533	(330,010)	(227,559)	(240,608)	(282,177)	(190,086)	(269,774)	(184,399)	(198,303)	(134,993)
NSTAR Gas												
Description	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
Reported Revenues	\$ 124,216,262 \$	107,472,799 \$	96,040,456 \$	68,281,074 \$	37,023,774 \$	20,141,709 \$	14,482,347 \$	13,998,888 \$	13,915,658 \$	16,837,681 \$	38,959,562 \$	85,587,523
Accounts Receivable	126,758,698	140,862,679	133,237,421	115,652,394	80,904,693	69,127,408	49,245,855	41,015,874	45,914,459	37,006,045	53,994,775	95,241,132
Gross A/R Write-Offs	1,006,757	765,489	568,184	844,038	659,054	643,495	686,052	895,181	1,138,914	833,632	1,180,938	983,290
A/R Recoveries	73,668	78,998	136,567	(94,846)	(72,079)	(76,318)	(89,929)	(103,293)	(96,967)	(102,930)	(94,879)	(149,415)
EGMA												
Description	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23	Dec-23
Reported Revenues	\$ 128,274,262 \$	110,503,982 \$	99,697,626 \$	49,542,880 \$	34,059,801 \$	19,227,731 \$	16,689,900 \$	17,919,129 \$	14,683,634 \$	24,020,728 \$	59,763,151 \$	81,390,448
Accounts Receivable	146,854,079	165,311,511	172,703,575	145,240,142	120,637,484	116,411,150	84,771,375	66,463,196	85,968,070	46,283,658	63,163,660	119,562,730
Gross A/R Write-Offs	485,212	656,534	159,234	342,041	121,835	449,719	2,136,934	9,828,867	1,109,070	3,438,383	2,108,629	1,939,360
A/R Recoveries	99,169	66,810	112,975	62,936	73,946	82,832	72,537	149,721	172,956	225,238	342,245	157,084

NSTAR Electric												
Description	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Reported Revenues	\$ 292,388,157 \$	297,252,536 \$	277,665,790									
Accounts Receivable	290,665,401	326,118,608	367,389,910									
Gross A/R Write-Offs	3,748,808	1,969,690	1,399,786									
A/R Recoveries	(143,050)	(166,203)	(230,582)									
NSTAR Gas												
Description	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Reported Revenues	\$ 100,582,699 \$	108,180,415 \$	89,561,734									
Accounts Receivable	113,727,416	132,024,564	130,361,237									
Gross A/R Write-Offs	1,017,986	735,065	514,403									
A/R Recoveries	(69,382)	(75,848)	(93,444)									
EGMA												
Description	Jan-24	Feb-24	Mar-24	Apr-24	May-24	Jun-24	Jul-24	Aug-24	Sep-24	Oct-24	Nov-24	Dec-24
Reported Revenues	\$ 112,141,947 \$	96,471,245 \$	82,913,730	1	•			5				
Accounts Receivable	120,813,299	136,191,330	149,730,766									
Gross A/R Write-Offs	1,719,177	1,461,641	1,594,409									
A/R Recoveries	150,741	207,207	301,052									

D.P.U. 20-58-D Data Collection (B) Financial Health Information - 2020

		NSTAR Electric Co	ompany			NSTAR Gas Con	npany			Eversource Gas Comp	any of MA *	
2020	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
January	None		Yes	None	None		Yes	None				
February	None		Yes	None	None		Yes	None				
March	None	\$196,500,000	Yes	None	None	\$7,000,000	Yes	None				
April	None		Yes	None	None		Yes	None				
May	None		Yes	None	None		Yes	None				
June	None		Yes	None	None	\$7,000,000	Yes	None				
July	None	_	Yes	None	None	_	Yes	None				On 7/22/20, S&P issued a new corporate credit rating of A- with stable outlook
August	None		Yes	None	None		Yes	None				
September	None		Yes	None	None	\$17,000,000	Yes	None				
October	None	_	Yes	None	None	_	Yes	None	On 10/21/20 EGMA, with Eversource Energy, entered into a 364-day \$550M revolving credit agreement	_	Yes	None
November	None		Yes	None	None		Yes	None	None		Yes	None
December	None	\$65,500,000	Yes	None	None	\$7,000,000	Yes	None	None		Yes	None
Total 2020		\$262,000,000				\$38,000,000				\$0		

* Eversource completed the acquisition of assets of Columbia Gas of Massachusetts on October 9, 2020.

D.P.U. 20-58-D Data Collection (B) Financial Health Information - 2021

		NSTAR Electric C	ompany			NSTAR Gas Con	npany			Eversource Gas Comp	any of MA	
2021	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
January	None		Yes	None	None		Yes	None	None		Yes	None
February	None		Yes	None	None		Yes	None	None		Yes	None
March	None	\$206,400,000	Yes	None	None	\$10,000,000	Yes	None	None	\$6,900,000	Yes	None
April	None		Yes	None	None		Yes	None	None	_	Yes	None
May	None	_	Yes	None	None		Yes	None	None	_	Yes	None
June	None	\$76,800,000	Yes	None	None	\$10,000,000	Yes	None	None	\$6,900,000	Yes	None
July	None		Yes	None	None		Yes	None	None		Yes	None
August	None		Yes	None	None		Yes	None	None		Yes	None
September	None	_	Yes	None	None	\$10,000,000	Yes	None	None	\$176,300,000	Yes	None
October	None		Yes	None	None		Yes	None	None		Yes	None
November	None		Yes	None	None		Yes	None	None	_	Yes	None
December	None		Yes	None	None	\$10,000,000	Yes	None	None	\$6,900,000	Yes	None
Total 2021		\$283,200,000				\$40,000,000				\$197,000,000		

D.P.U. 20-58-D Data Collection (B) Financial Health Information - 2022

		NSTAR Electric Co	ompany			NSTAR Gas Com	ipany			Eversource Gas Comp	any of MA	
2022	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	
January	None		Yes	None	None		Yes	None	None		Yes	Γ
February	None		Yes	None	None		Yes	None	None		Yes	ſ
March	None	\$71,900,000	Yes	None	None	\$12,500,000	Yes	None	None	\$6,500,000	Yes	
April	None		Yes	None	None		Yes	None	None		Yes	Γ
May	None		Yes	None	None		Yes	None	None		Yes	Γ
June	None	\$71,900,000	Yes	None	None	\$12,500,000	Yes	None	None	\$6,500,000	Yes	ſ
July	None		Yes	None	None		Yes	None	None		Yes	
August	None		Yes	None	None		Yes	None	None		Yes	
September	None	\$71,900,000	Yes	None	None	\$12,500,000	Yes	None	None	\$6,500,000	Yes	Γ
October	None		Yes	None	None		Yes	None	None		Yes	Γ
November	None		Yes	None	None		Yes	None	None		Yes	Γ
December	None	\$71,900,000	Yes	None	None	\$12,500,000	Yes	None	None	\$6,500,000	Yes	Γ
Total 2022		\$287,600,000				\$50,000,000				\$26,000,000		Γ

		NSTAR Electric Co	ompany			NSTAR Gas Con	ipany			Eversource Gas Com	any of MA	
2023	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
January	None		Yes	None	None		Yes	None	None		Yes	None
February	None		Yes	None	None		Yes	None	None		Yes	None
March	None	\$327,400,000	Yes	None	None	\$14,200,000	Yes	None	None	\$5,300,000	Yes	None
April	None		Yes	None	None		Yes	None	None	_	Yes	None
May	None		Yes	None	None		Yes	None	None		Yes	None
June	None		Yes	None	None	\$14,200,000	Yes	None	None	\$5,300,000	Yes	None
July	None		Yes	None	None		Yes	None	None		Yes	None
August	None		Yes	None	None		Yes	None	None		Yes	None
September	None		Yes	None	None	\$14,200,000	Yes	None	None	\$5,300,000	Yes	None
October	None		Yes	Moody's downgraded Corporate Credit Rating from A1 to A2	None	_	Yes	None	None		Yes	None
November	None		Yes	None	None		Yes	None	None		Yes	None
December	None		Yes	None	None		Yes	None	None	\$5,300,000	Yes	None
Total 2023		\$327,400,000				\$42,600,000				\$21,200,000		

D.P.U. 20-58-D Data Collection Requirements Financial Health Information - 2023

D.P.U. 20-58-D Data Collection Requirements Financial Health Information - 2024

		NSTAR Electric Co	ompany			NSTAR Gas Con	ipany			Eversource Gas Comp	any of MA	
2024	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action	Increases or requested increases to bank lines of credit	Dividends paid	Capital market access	Credit rating agency action
January	None		Yes	Fitch downgraded Corporate Credit Rating from A to A-	None		Yes	None	None		Yes	None
February	None		Yes	None	None		Yes	None	None		Yes	None
March	None	\$96,700,000	Yes	None	None	\$15,800,000	Yes	None	None	\$9,700,000	Yes	None
April												
May												
June												
July												
August												
September												
October												
November												
December												
Total 2024		\$96,700,000				\$15,800,000				\$9,700,000		

VMA	L					2020						
	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Ľ
Residential	153,120	152,581	152,465	152,247	151,920	151,991	151,431	150,371	150,068	152,130	152,414	1:
Low Income Residential	37,097	37,364	37,150	38,129	38,338	38,248	39,198	40,183	39,536	41,452	41,192	1.
Small C&I	21.577	21,576	21,594	21,602	21,574	21,683	21,715	21,722	21,768	21,883	21,903	
Medium / Large C&I	1,232	1,224	1,223	1,189	1,186	1,207	1,200	1,195	1,222	1,230	1,220	
Streetlights	4,549	4,547	4,546	4,550	4,540	4,548	4,542	4,534	4,528	4.522	4,553	
Total	217,575	217,292	216,978	217,717	217,558	217,677	218,086	218,005	217,122	221,217	221,282	2
umber of customers, by customer class, disconnected during the period				,					,	,		
Residential	605	668	322	0	0	0	0	0	0	0	0	
Low Income Residential	0	0	26	0	0	0	0	0	0	0	0	
Small C&I	15	10	5	0	0	0	0	0	0	0	27	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights	0	0	0	0	0	0	0	0	0	0	0	
Total	620	678	353	0	0	0	0	0	0	0	27	
umber of customers, by customer class, receiving disconnection notices during the period												
Residential	8,020	7,920	4,415	0	0	0	0	0	1	1,709	108	
Low Income Residential	767	553	338	0	0	0	0	0	0	65	3	
Small C&I	1,320	1,127	720	1	0	0	0	0	207	596	483	
Medium / Large C&I	69	65	23	0	0	0	0	0	16	56	26	
Streetlights	91	84	57	0	0	0	0	0	15	50	28	
Total	10,267	9,749	5,553	1	0	0	0	0	239	2,476	648	
sumber of customers, by customer class, reconnected during the period												
Residential	370	449	259	8	6	7	1	1	0	1	1	
Low Income Residential	102	71	43	0	2	0	1	0	1	2	0	
Small C&I	33	29	23	3	1	0	1	0	0	0	12	
Medium / Large C&I	0	0	1	0	0	0	0	0	0	0	0	
Streetlights	2	0	0	0	0	0	0	0	0	0	1	
Total	507	549	326	11	9	7	3	1	1	3	14	
sumber of customers, by customer class, assessed reconnection fees or charges during the period												
Residential	367	437	259	5	7	4	2	0	1	0	1	
Low Income Residential	102	71	42	0	2	0	0	0	0	2	0	
Small C&I	35	30	22	2	1	0	1	0	0	0	11	
Medium / Large C&I	0	0	1	0	0	0	0	0	0	0	0	
Streetlights	2	0	0	0	0	0	0	0	0	0	0	
Total	506	538	324	7	10	4	3	0	1	2	12	
umber of customers, by customer class, assessed credit card fees or charges during the period												
Residential	4,802	4,905	4,630	4,178	3,960	4,196	4,248	4,006	4,117	4,003	3,943	
Low Income Residential	2,618	2,773	2,755	3,033	3,032	3,143	3,219	2,816	3,037	2,772	2,538	
Small C&I	321	351	294	194	186	188	205	189	199	186	165	
Medium / Large C&I	15	11	13	8	9	9	10	11	9	12	13	
Streetlights	20	15	15	10	11	16	13	12	13	13	12	
Total	7,776	8,055	7,707	7,423	7,198	7,552	7,695	7,034	7,375	6,986	6,671	
iumber of customers, by customer class, assessed late payment fees or charges during the period												
Residential	7	9	2	0	0	0	0	0	0	0	0	
Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	
Small C&I	2,526	2,588	1,669	0	0	0	0	0	0	0	0	
Medium / Large C&I	97	101	58	0	0	0	0	0	0	0	0	
Streetlights	239	235	158	0	0	0	0	0	0	0	0	
Total	2,869	2,933	1,887	0	0	0	0	0	0	0	0	
umber of customers, by customer class, taking service at the beginning of the period under existing defe	erred payment	arrangements										
Residential	761	796	788	843	637	573	615	668	784	940	970	
Low Income Residential	383	299	288	285	232	186	201	188	236	268	196	
Small C&I	18	32	17	19	24	27	47	35	43	73	104	
Medium / Large C&I	3	2	2	3	0	1	5	4	4	3	6	
Streetlights	2	0	0	1	7	5	8	5	2	5	15	
Total	1,167	1,129	1,095	1,151	900	792	876	900	1,069	1,289	1,291	
umber of customers by customer class, completing deferred payment arrangements during the period												
Residential	1,158	1,493	1,042	276	233	195	182	153	140	139	153	
Low Income Residential	245											
Small C&I		294	223	109	142	83	86	52	61	60	38	
	257	241	223 161	109 11	142 12	83 12	86 24	52 13	10	60 26	38 71	
Medium / Large C&I	257 9	241 8	161 7	109 11 1	142 12 0	83 12 0	86 24 0	52		60 26 5	38 71 3	
Medium / Large C&I Streetlights	257 9 11	241 8 12	161 7 4	109 11 1 0	142 12 0 1	83 12 0	86 24 0 2	52 13 0 1	10 1 1	60 26 5 1	3 4	
Medium / Large C&I Streeflights Total	257 9 11 1,680	241 8	161 7	109 11 1	142 12 0	83 12 0	86 24 0	52 13 0	10 1	60 26 5	3	
Medium / Large C&l Streetlights Total Total	257 9 11 1,680 eriod	241 8 12 2,048	161 7 4 1,437	109 11 1 0 397	142 12 0 1 388	83 12 0 0 290	86 24 0 2 294	52 13 0 1 219	10 1 1 213	60 26 5 1 231	3 4 269	
Mediam / Large C&I Streetlights Total unnber of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential	257 9 11 1,680 eriod 1,587	241 8 12 2,048 1,841	161 7 4 1,437 1,492	109 11 1 0 397 473	142 12 0 1 388 366	83 12 0 290 437	86 24 0 2 294 477	52 13 0 1 219 551	10 1 213 707	60 26 5 1 231 689	3 4 269 1,039	
Medium / Large C&1 Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential Low Income Residential	257 9 11 1,680 eriod 1,587 344	241 8 12 2,048 1,841 398	161 7 4 1,437 1,492 369	109 11 1 0 397 473 187	142 12 0 1 388 366 212	83 12 0 290 437 177	86 24 0 2 294 477 176	52 13 0 1 219 551 178	10 1 213 707 237	60 26 5 1 231 689 159	3 4 269 1,039 124	
Medium / Large C&l Streetlights Total iumber of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential Low Income Residential Small C&l	257 9 11 1,680 eriod 1,587 344 284	241 8 12 2,048 1,841 398 242	161 7 4 1,437 1,492 369 169	109 11 1 0 397 473 187 28	142 12 0 1 388 366 212 21	83 12 0 290 437 177 39	86 24 0 2 294 477 176 35	52 13 0 1 219 551 178 36	10 1 213 707 237 60	60 26 5 1 231 689 159 94	3 4 269 1,039 124 192	
Medium / Large C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential Low Income Residential Small C&I Medium / Large C&I	257 9 11 1,680 eriod 1,587 344 284 8	241 8 12 2,048 1,841 398 242 8	161 7 4 1,437 1,492 369 169 9	109 11 0 397 473 187 28 0	142 12 0 1 388 366 212 21 1	83 12 0 290 437 177 39 4	86 24 0 2 294 477 176 35 0	52 13 0 1 219 551 178 36 0	10 1 213 707 237 60 0	60 26 5 1 231 689 159 94 94	3 4 269 1,039 124 192 11	
Medium / Large C&l Streetlights Total iumber of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential Low Income Residential Small C&l Medium / Large C&l Streetlights	257 9 11 1,680 eriod 1,587 344 284 8 11	241 8 12 2,048 1,841 398 242 8 12	161 7 4 1,437 1,492 369 169 9 6	109 11 0 397 473 187 28 0 5	142 12 0 1 388 366 212 21 1 0	83 12 0 290 437 177 39 4 4	86 24 0 2 294 477 176 35 0 3	52 13 0 1 219 551 178 36 0 0	10 1 213 707 237 60 0 5	60 26 5 1 231 689 159 94 9 12	3 4 269 1,039 124 192 11 13	
Medium / Large C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total	257 9 11 1,680 eriod 1,587 344 284 8 11 2,234	241 8 12 2,048 1,841 398 242 8	161 7 4 1,437 1,492 369 169 9	109 11 0 397 473 187 28 0	142 12 0 1 388 366 212 21 1	83 12 0 290 437 177 39 4	86 24 0 2 294 477 176 35 0	52 13 0 1 219 551 178 36 0	10 1 213 707 237 60 0	60 26 5 1 231 689 159 94 94	3 4 269 1,039 124 192 11	
Medium / Large C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers, by customer class, renegotiating deferred payment arrangements during the perior	257 9 11 1,680 eriod 1,587 344 284 8 11 11 2,234 od	241 8 12 2,048 1,841 398 242 8 12 2,501	161 7 4 1,437 1,492 369 169 9 6 2,045	109 11 0 397 473 187 28 0 5 693	142 12 0 1 388 366 212 21 1 0 600	83 12 0 290 437 177 39 4 4 661	86 24 0 2 294 477 176 35 0 3 691	52 13 0 1 219 551 178 36 0 0 765	10 1 213 707 237 60 0 5 1,009	60 26 5 1 231 689 159 94 9 12 963	3 4 269 1,039 124 192 11 13 1,379	
Medium / Large C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers, by customer class, renegotiating deferred payment arrangements during the perio Residential	257 9 11 1,680 eriod 284 284 8 11 2,234 0d 56	241 8 12 2,048 1,841 398 242 8 12 2,501 79	161 7 4 1,437 1,492 369 169 9 6 2,045 61	109 11 0 397 473 187 28 0 5 693 21	142 12 0 1 388 366 212 21 1 0 600 16	83 12 0 290 437 177 39 4 4 661 12	86 24 0 2 294 477 176 35 0 3 691 10	52 13 0 1 219 551 178 36 0 0	10 1 213 707 237 60 0 5 1,009 27	60 26 5 1 231 689 94 9 12 963 34	3 4 269 1,039 124 192 11 13 1,379 47	
Medium / Large C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers, by customer class, renegotiating deferred payment arrangements during the perior Residential Low Income Residential	257 9 11 1,680 eriod 284 284 284 284 8 11 2,234 0d 56 17	241 8 12 2,048 1,841 398 242 8 12 2,501 79 30	161 7 4 1,437 1,492 369 9 9 6 2,045 61 31	109 11 0 397 473 187 28 0 5 693 21 14	142 12 0 1 388 366 212 21 1 0 600 16 11	83 12 0 0 290 437 177 39 4 4 661 12 8	86 24 0 2 294 477 176 35 0 3 3 691 10 3	52 13 0 1 219 551 178 36 0 0 0 765 21 7	10 1 213 707 237 60 0 5 1,009 27 6	60 26 5 1 231 689 94 9 12 963 94 9 12 963 94 9 12 963	3 4 269 1,039 124 192 11 13 1,379 47 6	
Mediam / Large C&I Streetlights Total unnber of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential Low Income Residential Small C&I Mediam / Large C&I Streetlights Total iunnber of customers, by customer class, renegotiating deferred payment arrangements during the perio Residential Low Income Residential Small C&I	257 9 11 1.680 rriod 1.587 344 284 8 11 2.234 0d 56 17 7	241 8 12 2,048 1,841 398 242 8 12 2,501 79 30 4	161 7 4 1,437 369 169 9 6 2,045 61 31 6	109 11 1 0 397 4 73 187 28 0 5 693 2 1 14 2	142 12 0 1 388 366 212 21 1 0 600 600 16 11 0	83 12 0 290 437 177 39 4 4 661 12 8 0	86 24 0 2 294 477 176 35 0 3 691 10 3 0 0 3 0 0	52 13 0 1 219 551 178 36 0 0 765 21 7 0	10 1 1 213 707 237 60 0 5 1,009 27 6 0 0 0 5 1,009	60 26 5 1 231 689 159 94 9 12 963 34 9 0	3 4 269 1,039 124 192 11 13 1,379 47 6 0	
Medium / Large C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers, by customer class, renegotiating deferred payment arrangements during the perio Residential Low Income Residential Small C&I Medium / Large C&I	257 9 11 1.680 eriod 1.587 344 284 8 11 2.234 od 56 17 7 0	241 8 12 2,048 1,841 398 242 8 12 2,501 79 30 4 0	161 7 4 1,437 1,492 369 169 9 6 2,045 61 31 6 1	109 11 1 0 397 473 187 28 0 5 693 21 14 2 0	142 12 0 1 388 366 212 21 1 1 0 600 16 11 1 0 0 0	83 12 0 290 437 177 39 4 4 661 12 8 8 0 0	86 24 0 2 294 477 176 35 0 3 3 691 10 3 0 0 0 0	52 13 0 1 219 551 178 36 0 0 765 21 7 0 0 0	10 1 213 707 237 60 0 5 1,009 27 6	60 26 5 1 231 689 159 94 9 12 963 34 9 0 0	3 4 269 1,039 124 192 11 13 1,379 47 6	
Medium / Large C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Small C&I Medium / Large C&I Streetlights	257 9 11 1,587 344 284 8 11 2,234 0 0 56 17 7 7 0 0	241 8 12 2,048 1,841 398 242 8 12 2,501 79 30 4 0 0	161 7 4 1,437 369 169 9 6 2,045 61 31 61 31 0	109 11 1 0 397 473 187 28 0 5 693 21 14 2 0 0 0	142 12 0 1 388 366 212 21 1 0 600 600 16 11 0 0 0 0 0	83 12 0 0 290 437 177 39 4 4 661 12 8 0 0 0 0 0	86 24 0 2 294 477 176 35 0 0 3 691 0 3 0 0 0 1	52 13 0 1 219 551 178 36 0 0 765 71 7 0 0 0 0 0 0 0 0 0 0 0 0 0	10 1 1 213 707 237 60 0 5 1,009 27 6 0 0 1	60 26 5 1 231 689 94 9 94 94 95 94 94 94 94 94 90 0 0 0 0 0	3 4 269 1,039 124 192 11 13 1,379 47 6 0 0 0 2	
Medium / Large C&I Streetlights Total unnber of customer, by customer class, enrolling in new deferred payment arrangements during the pe Residential Low Income Residential Small C&I Medium / Large C&I Stretlights Total unber of customer, by customer class, renegotiating deferred payment arrangements during the perior Residential Low Income Residential Small C&I Medium / Large C&I Small C&I Medium / Large C&I Small C&I Small C&I Medium / Large C&I Streetlights Total	257 9 11 1.680 eriod 1.587 344 284 8 11 2.234 od 56 17 7 0	241 8 12 2,048 1,841 398 242 8 12 2,501 79 30 4 0	161 7 4 1,437 1,492 369 169 9 6 2,045 61 31 6 1	109 11 1 0 397 473 187 28 0 5 693 21 14 2 0	142 12 0 1 388 366 212 21 1 1 0 600 16 11 1 0 0 0	83 12 0 290 437 177 39 4 4 661 12 8 8 0 0	86 24 0 2 294 477 176 35 0 3 3 691 10 3 0 0 0 0	52 13 0 1 219 551 178 36 0 0 765 21 7 0 0 0	10 1 1 213 707 237 60 0 5 1,009 27 6 0 0 0 5 1,009	60 26 5 1 231 689 159 94 9 12 963 34 9 0 0	3 4 269 1,039 124 192 11 13 1,379 47 6 0	
Medium / Large C&I Streetlights Total Low Income Residential Low Income Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Low Income Residential Small C&I Low Income Residential Small C&I Streetlights Total Medium / Large C&I Streetlights Total Streetlights Total Streetlights Total Streetlights Total Streetlights Total Streetlights Streetlights Total Streetlights Total Streetlights Total Streetlights Streetlights Total Streetlights Total Streetlights Streetlights Streetlights Total Streetlights Streetlights Streetlights Total Streetlights Streetligh	257 9 11 1,680 rriod 1,587 344 284 8 11 2,234 0d 56 17 7 7 0 0 0 80	241 8 12 2,048 398 242 8 2,501 79 30 4 4 0 0 0 113	161 7 4 1,437 1,492 369 9 9 6 2,045 6 6 1 31 6 1 0 9 9 9	109 11 1 0 397 473 187 28 0 5 693 21 14 2 0 0 0 37	142 12 0 1 388 366 212 21 1 0 600 600 16 11 0 0 0 27	83 12 0 290 437 177 39 4 4 661 12 8 0 0 0 20 20	86 24 0 2 294 477 176 5 35 0 3 3 691 0 0 3 0 0 0 1 1 4	52 13 0 1 219 551 178 36 0 765 21 7 0 0 0 21 77 0 0 0 22 23 24 25 26 27 20 0 0 28	10 1 1 213 707 237 60 0 5 1,009 27 6 0 0 0 1 34	60 26 5 1 231 689 9 9 9 9 9 9 9 4 3 4 9 0 0 0 4 3 4 9 9 0 0 0 4 3 4 9 9 9 9 9 9 9 9 9 9 9 9 9	3 4 269 124 192 11 13 1,379 47 6 0 0 0 2 55	
Medium / Large C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Medium / Large C&I Streetlights Total Streetlights Total	257 9 111 1.680 1.587 344 284 8 11 2.234 od 17 7 7 0 0 0 0 0 80 2.750	241 8 12 2,048 1,841 398 242 8 12 2,501 79 300 4 0 0 113 3,198	161 7 4 1,437 369 6 2,045 6 6 1 311 6 6 1 0 9 9 9 9 6 3,344	109 11 1 0 397 473 187 28 0 5 693 21 14 2 0 0 0 37 37 3,527	142 12 0 1 388 366 212 21 1 1 0 600 600 0 0 0 0 27 3,580	83 12 0 290 437 177 379 4 4 4 661 12 8 0 0 0 0 20 3,594	86 24 0 2 2 294 477 176 35 0 0 3 6 91 0 0 0 0 0 1 1 4 14 3,628	52 13 0 1 219 551 178 3,701	10 1 1 213 707 237 60 0 5 1,009 277 6 0 0 0 1 1 34 3,738	60 26 5 1 231 689 94 94 94 94 94 94 94 9 0 0 0 0 0 0 34 35 80 0 0 0 0 0 0 0 0 0 0 0 0 0	3 4 269 1.039 124 192 11 13 1.379 47 6 0 0 0 2 55 55 1.738	
Medium / Large C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Streetlights Total Streetlights Total Streetlights Total Streetlights Total Streetlights Total Low Income Residential Streetlights Total Low Income Residential Low Income Residential	257 9 11 1,680 rid 2,844 8 11 1 2,234 od 566 17 7 7 7 0 0 80 0 80 0 80 0 34,565	241 8 12 2,048 1,841 398 242 8 12 2,501 79 30 4 4 0 0 113 3,198 3,6,555	161 7 4 1,437 1,492 369 9 9 6 6 2,045 6 1 31 6 6 6 1 0 9 9 9 9 9 9 3,344 3,6941	109 11 1 0 397 7 28 0 5 693 693 693 0 693 0 693 0 693 0 1 1 1 1 1 2 1 1 1 1 1 1 1 1	142 12 0 1 388 212 21 1 0 600 600 600 600 600 0 0 0 27 7 3,580 38,565	83 12 0 290 391 4 4 661 12 8 0 0 0 0 0 20 0 3,594 38,721	86 24 0 2 294 477 176 35 0 3 3 691 10 3 0 0 0 1 1 14 4 3,628 38,893	52 13 0 1 219 551 178 36 0 0 765 21 7 0 0 0 0 0 28 3,701 40,845	10 1 1 213 707 237 60 0 5 1,009 277 6 0 0 1 34 4,1235	60 26 5 1 231 689 94 9 94 9 159 94 9 12 963 34 9 0 0 0 0 4 380 4 4,886	3 4 269 1.039 1244 192 111 13 1.379 47 6 0 0 0 2 55 1.738 39,062	
Mediam / Large C&I Streetlights Total Low Income Residential Low Income Residential Small C&I Mediam / Large C&I Streetlights Total Low Income Residential Low Income Residential Small C&I Mediam / Large C&I Streetlights Total Low Income Residential Small C&I Mediam / Large C&I Small C&I Mediam / Large C&I Streetlights Total Mediam / Large C&I Streetlights Total Streetlights Total Streetlights Total Streetlights Streetlights Total Small C&I Small C	257 9 11 1587 1587 3444 284 284 8 111 2,234 0 0 0 0 0 0 0 0 0 0 0 0 34,568 0 0	241 8 12 2,048 1,841 398 242 8 12 2,501 79 30 4 0 0 113 3,198 3,655 0	161 7 4 1,437 369 9 9 6 2,045 2,045 0 61 31 6 6 1 1 0 9 9 9 9 9 9 9 9 9 9 9 0 0 1 0 9 9 0 0 1 0 1	109 11 1 0 397 473 187 28 0 5 693 21 14 2 0 0 0 37 37,372 0	142 12 0 1 388 366 212 21 1 0 600 600 0 0 0 0 0 0 0 3,580 3,555 0	83 12 0 290 437 177 39 4 4 4 661 12 8 0 0 0 0 0 20 3,594 38,721 0	86 24 0 2 477 176 35 0 3 691 10 3 0 1 14 3.628 38,893	\$2 13 0 1 219 551 178 36 0 0 0 77 7 7 0 0 0 0 0 0 28 28 3,701 40,845	10 1 1 1 213 707 237 60 0 0 27 6 0 0 0 1 34 3,738 41,235	60 26 5 1 231 159 94 94 94 94 94 94 94 94 94 9	3 4 269 1,039 1,24 192 111 13 1,379 477 6 0 0 0 0 2 55 55 1,738 39,062 0	
Medium / Large C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Streetlights Total Streetlights Total Streetlights Total Streetlights Total Streetlights Total Low Income Residential Streetlights Total Low Income Residential Low Income Residential	257 9 11 1,680 rid 2,844 8 11 1 2,234 od 566 17 7 7 7 0 0 80 0 80 0 80 0 34,565	241 8 12 2,048 1,841 398 242 8 12 2,501 79 30 4 4 0 0 113 3,198 3,6,555	161 7 4 1,437 1,492 369 9 9 6 6 2,045 6 1 31 6 6 6 1 0 9 9 9 9 9 9 3,344 3,6941	109 11 1 0 397 7 28 0 5 693 693 693 0 693 0 693 0 693 0 1 1 1 1 1 2 1 1 1 1 1 1 1 1	142 12 0 1 388 212 21 1 0 600 600 600 600 600 0 0 0 27 7 3,580 38,565	83 12 0 290 391 4 4 661 12 8 0 0 0 0 0 20 0 3,594 38,721	86 24 0 2 294 477 176 35 0 3 3 691 10 3 0 0 0 0 1 1 4 4 3,628 3,8,893	52 13 0 1 219 551 178 36 0 0 765 21 7 0 0 0 0 0 28 3,701 40,845	10 1 1 213 707 237 60 0 5 1,009 277 6 0 0 1 34 4,1235	60 26 5 1 231 689 94 9 94 9 94 9 122 963 34 9 0 0 0 0 4 380 4 4,886	3 4 269 1.039 1244 192 111 13 1.379 47 6 0 0 0 2 55 1.738 39,062	

							2020						
WM	A	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13 Num	ber of customers completing hardship protections during the period												
_	Residential	16	158	23	27	27	6	4	24	12	3,820	79	1,001
	Low Income Residential	45	199	23	5	64	1	8	64	13	42,517	100	796
_	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	61	357	46	32	91	7	12	88	25	46,337	179	1,797
14 Nun	ber of customers enrolling in new hardship protections during the period					,							-,.,.
	Residential	465	305	204	80	37	39	83	60	71	42	1,803	86
	Low Income Residential	2,112	512	449	1,197	213	171	1,977	455	650	638	39,917	804
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	2,577	817	653	1,277	250	210	2,060	515	721	680	41,720	890
15 Num	ber of customers, by customer class, completing an AMP program during the period	0	0	0	0	0	0	0	0	0	0	0	(
_	Residential Low Income Residential	55	41	42	53	66	100	62	55	51	32	45	14
	Small C&I	0	0	- 42	0	0	0	02	0	0	0	45	(
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	(
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	(
	Total	55	41	42	53	66	100	62	55	51	32	45	14
16 Num	ber of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	(
- H-	Low Income Residential	138	168	184	261	368	231	249	317	281	235	161	143
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	(
\vdash	Medium / Large C&I Streetlights	0	0	0	0	0	0	0	0	0	0	0	(
	Total	138	168	184	261	368	231	249	317	281	235	161	143
17 Num	ber of customers, by customer class, re-enrolling in an AMP program during the period	150	1.50		201	200	201	-17	517	201	200	1.51	14.
	Residential	0	0	0	0	0	0	0	0	0	0	0	(
	Low Income Residential	10	5	7	13	12	7	5	7	10	9	15	10
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	(
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	(
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
_	Total	10	5	7	13	12	7	5	7	10	9	15	10
18 Num	ber of customers, by customer class, dropping off an AMP program during the period	0	0	0	0	0	0	0	0	0	0	0	(
_	Residential							4					
_	Low Income Residential Small C&I (Total C&I)	453	265 0	122	167 0	130	98 0	179	213	222	190 0	168 0	323
	Medium & Large C&I (not available)	0	0	0	0	0	0	0	0	0	0	0	(
1													
-	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights Total	0 453	0 265	0 122	0 167	0	0 98	0 179	0 213	0 222	0 190	0 168	
19 Num	Streetlights Total ber of customers enrolling in the low-income discount rate program during the period	453	265	122	167	130	98	179	213	222	190	168	
19 Num	Streetlights Total ber of customers enrolling in the low-income discount rate program during the period Residential	453 0	265 0	122 0	167 0	130 0	98 0	179 0	213 0	222 0	190 0	168 0	323
19 Num	Streetlights Total ber of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential	453 0 37,097	265 0 37,364	0 37,150	167 0 38,129	130 0 38,338	98 0 38,248	0 39,198	213 0 40,183	0 39,536	190 0 41,452	168 0 41,192	323
19 Nun	Streetlights Total ber of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I	453 0 37,097 0	265 0 37,364 0	0 37,150 0	167 0 38,129 0	130 0 38,338 0	98 0 38,248 0	179 0 39,198 0	213 0 40,183 0	222 0 39,536 0	190 0 41,452 0	168 0 41,192 0	323 (40,420 (
19 <u>Nun</u>	Streetlights Total ber of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I	453 0 37,097 0 0	265 0 37,364 0 0	122 0 37,150 0 0	167 0 38,129 0 0	130 0 38,338 0 0	98 0 38,248 0 0	179 0 39,198 0 0	213 0 40,183 0 0	222 0 39,536 0 0	190 0 41,452 0 0	168 0 41,192 0 0	323 0 40,420 0 0 0
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	Streetlights Total ber of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights	453 0 37,097 0 0 0 0	265 0 37,364 0 0 0 0	122 0 37,150 0 0 0	167 0 38,129 0 0 0 0	130 0 38,338 0 0 0 0	98 0 38,248 0 0 0 0	179 0 39,198 0 0 0 0	213 0 40,183 0 0 0 0	222 0 39,536 0 0 0 0	190 0 41,452 0 0 0 0	168 0 41,192 0 0 0 0	323 0 40,420 0 0 0 40,420
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20 Num	Steerlights Total Total Residential Low Income Residential Mediam / Large C&I Cost Steerlights Total Low Income Residential Streetlights Total Low Income Residential Streetlights Total	453 0 37,097 0 0 0 37,097 120 102 0 0 0 0 0 222	265 0 37,364 0 0 0 37,364 122 111 0 0 0	122 0 37,150 0 0 37,150 11 11 11 0 0 0	167 0 38,129 0 0 0 38,129 47 49 0 0 0 0 0 0	130 0 38,338 0 0 0 38,338 7 7 7 20 0 0 0	98 0 38,248 0 0 0 0 38,248 10 9 0 0 0 0	179 0 39,198 0 0 39,198 18 28 28 0 0 0	213 0 40,183 0 0 0 40,183 26 52 0 0 0 0	222 0 39,536 0 0 39,536 0 0 39,536 97 51 0 0 0	190 0 41,452 0 0 0 41,452 72 63 0 0 0	168 0 41,192 0 0 41,192 468 382 0 0 0	323 (40,420 (((((((((((((((((((
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20 Num	Steetlights Total Wedium // Large C&I Streetlights Total Der of customers, by customer class, with required deposits with the company at the beginning of the	453 0 37,097 0 0 0 37,097 120 102 0 0 0 0 222 c period	265 0 37,364 0 0 0 37,364 122 111 111 0 0 0 0 0	122 0 37,150 0 0 37,150 11 11 11 11 0 0 0 0	167 0 38,129 0 0 38,129 47 49 0 0 0 0 0	130 0 38,338 0 0 0 38,338 7 7 20 0 0 0 0 0	98 0 38,248 0 0 0 38,248 10 9 0 0 0 0 0 0 0 19	179 0 39,198 0 0 39,198 18 28 0 0 0 0 0 46	213 0 40,183 0 0 0 40,183 26 52 0 0 0 0 0	222 0 39,536 0 0 0 39,536 97 51 0 0 0 0 0 0	190 0 41,452 0 0 0 41,452 72 63 0 0 0 0 0 135	168 0 41,192 0 0 0 41,192 468 382 0 0 0 0 0 0	32: 40,42(40,42(40,42(78: 34: 34: 1,12:
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WMA	Jan	Feb	Mar	Apr	May	2021 Jun	Jul	Aug	Sep	Oct	Nov	1
	Jun	rev	Mar	Apr	May	Jun	Jui	Aug	Sep	00	NOV	
Number of customers, by customer class	153,559	152.872	152.090	155.961	154.817	154.429	154.482	154,193	153,869	153.810	153.808	-
Residential												
Low Income Residential	40,515	41,257	41,341	38,471	39,549	40,256	40,217	40,606	40,540	41,045	41,134	_
Small C&I	21,962	21,977	21,969	21,937	21,941	22,009	22,046	22,510	22,080	22,077	22,067	
Medium / Large C&I	1,203	1,215	1,232	1,222	1,235	1,243	1,230	1,236	1,228	1,228	1,208	
Streetlights	4,528	4,521	4,518	4.521	4,514	4,508	4,495	4,499	4,493	4,474	4,564	
Total	221,767	221,842	221,150	222,112	222,056	222,445	222,470	223,044	222,210	222,634	222,781	
	221,707	221,042	221,150	222,112	222,050	222,945	222,470	223,044	222,210	222,034	222,701	-
Number of customers, by customer class, disconnected during the period												-
Residential	0	0	0	0	0	0	271	632	1,843	784	506	
Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	
Small C&I	36	30	14	27	7	16	16	19	19	13	9	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
	0	0	0	0	0	0	0	0	0	0	0	
Streetlights												
Total	36	30	14	27	7	16	287	651	1,862	797	515	
Number of customers, by customer class, receiving disconnection notices during the period												
Residential	0	0	0	0	0	1,244	2,667	6,335	6,955	5,301	7,060	
Low Income Residential	0	0	0	0	0	0	1.247	4.107	2,764	2,296	1.266	
Small C&I	-	398	908			734	695	732	785	=,=,; ;	647	+
	1,022	398		670	637					648		-
Medium / Large C&I	70	22	51	34	23	60	41	44	50	35	46	
Streetlights	72	23	52	42	42	47	47	51	66	43	50	
Total	1,164	443	1,011	746	702	2,085	4,697	11,269	10,620	8,323	9,069	
	1,104	110	1,011	740	702	2,005	4,027	11,207	10,020	0,020	,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	1
Number of customers, by customer class, reconnected during the period												-
Residential	0	0	0	0	0	0	70	182	706	378	295	1
Low Income Residential	0	0	0	0	0	0	10	119	541	281	144	1
Small C&I	16	21	11	22	9	10	8	15	15	18	15	1
Medium / Large C&I	1	0	0	0	0	0	0	0	0	0	0	
	1						÷					
Streetlights	0	0	0	1	1	2	0	0	0	0	0	
Total	17	21	11	23	10	12	88	316	1,262	677	454	
Number of customers, by customer class, assessed reconnection fees or charges during the period												
Residential	0	0	0	0	0	0	65	150	691	378	288	1
	0	0	0	0	0	0	14	130	538	279	146	+
Low Income Residential												+
Small C&I	15	6	10	23	9	11	9	15	15	11	11	
Medium / Large C&I	1	0	0	0	0	0	0	0	0	0	0	
Streetlights	0	0	0	0	0	2	0	0	0	0	0	
Total	16	6	10	23	9	13	88	311	1,244	668	445	
	10	U	10	23	,	15	00	311	1,244	000	443	
Number of customers, by customer class, assessed credit card fees or charges during the period												
Residential	4,194	4,019	4,748	4,179	4,002	4,264	4,616	5,169	5,769	6,093	6,081	
Low Income Residential	2,958	2,662	3,251	2,906	2,700	2,940	3,143	3,404	3,856	4,027	3,823	
Small C&1	250	233	235	239	213	235	191	241	245	208	303	
					210						000	-
Medium / Large C&I	10	10	12	11	12	13	13	11	11	14	26	
Streetlights	13	17	11	12	12	17	18	17	15	22	25	
Total	7,425	6,941	8,257	7,347	6,939	7,469	7,981	8,842	9,896	10,364	10,258	
Number of customers, by customer class, assessed late payment fees or charges during the period											-	
Residential	0	0	0	0	0	0	0	0	0	0	0	
	-						\$				\$	
Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	
Small C&I	0	0	0	0	0	0	0	0	0	0	0	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights	0	0	0	0	0	0	0	0	0	0	0	
Total	0	0	0	0	0	0	0	0	0	0	0	r –
	U	U	U	U	U	U	U	U	U	U	U	
Number of customers, by customer class, taking service at the beginning of the period under existing def												
Residential	864	675	481	817	695	720	1,372	1,473	1,811	3,184		
Low Income Residential	163	135	116	191	172	214	<u> </u>	330	450		2.915	
Small C&I	149	159	131							588	2,915	1
		139			140		334	72	62	588	607	
	6			177	140	114	88	72	62	106	607 100	
Medium / Large C&I	0	9	7	8	5	114 7	88 2	72 4	62 2	106 0	607 100 0	
	20	17		8 27		114	88		2 5	106	607 100	
Medium / Large C&I	20 1,202		7	8 27	5	114 7	88 2			106 0	607 100 0	
Medium / Large C&I Streetlights Total	20	17	7	8	5 16	114 7 17	88 2 10	4 8	2 5	106 0 8	607 100 0 9	
Medium / Large C&I Streetlights Total Number of customers by customer class, completing deferred payment arrangements during the period	20 1,202	17 995	7 11 746	8 27 1,220	5 16 1,028	114 7 17 1,072	88 2 10 1,806	4 8 1,887	2 5 2,330	106 0 8 3,886	607 100 0 9 3,631	
Medium / Large C&I Streetlights Total Number of customers by customer class, completing deferred payment arrangements during the period Residential	20 1,202 160	17 995 134	7 11 746 186	8 27 1,220 155	5 16 1,028 116	114 7 17 1,072 163	88 2 10 1,806 244	4 8 1,887 364	2 5 2,330 824	106 0 8 3,886 847	607 100 0 9 3,631 704	
Medium / Large C&I Streetlights Total Number of customers by customer class, completing deferred payment arrangements during the period	20 1,202 160 72	17 995 134 45	7 11 746 186 103	8 27 1,220 155 64	5 16 1,028 116 45	114 7 17 1,072 163 50	88 2 10 1,806 244 64	4 8 1,887 364 102	2 5 2,330 824 268	106 0 8 3,886 847 277	607 100 9 3,631 704 187	
Medium / Large C&I Streetlights Total Number of customers by customer class, completing deferred payment arrangements during the period Residential	20 1,202 160 72	17 995 134 45	7 11 746 186 103	8 27 1,220 155 64	5 16 1,028 116 45	114 7 17 1,072 163 50	88 2 10 1,806 244 64	4 8 1,887 364 102	2 5 2,330 824 268	106 0 8 3,886 847 277	607 100 9 3,631 704 187	
Medium / Large C&I Streetlights Total Number of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Small C&I	20 1,202 160 72 142	17 995 134	7 11 746 186	8 27 1,220 155	5 16 1,028 116	114 7 17 1,072 163	88 2 10 1,806 244	4 8 1,887 364	2 5 2,330 824	106 0 8 3,886 847	607 100 0 9 3,631 704	
Medium / Large C&I Streetlights Total Number of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I	20 1,202 160 72 142 8	17 995 134 45 100 1	7 11 746 186 103 78 3	8 27 1,220 155 64 127 0	5 16 1,028 116 45 65 1	114 7 17 1,072 163 50 79 3	88 2 10 1,806 244 64 114 2	4 8 1,887 364 102 133 4	2 5 2,330 824 268 105 4	106 0 8 3,886 847 277 127 4	607 100 9 3,631 704 187 121 2	
Medium / Large C&I Streetlights Total Number of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights	20 1,202 160 72 142 8 5	17 995 134 45 100 1 3	7 11 746 103 78 3 2	8 27 1,220 155 64 127 0 14	5 16 1,028 116 45 65 1 5	114 7 17 1,072 163 50 79 3 10	88 2 10 1,806 244 64 114 2 9	4 8 1,887 364 102 133 4 7	2 5 2,330 824 268 105 4 3	106 0 8 3,886 277 127 4 7	607 100 9 3,631 704 187 121 2 7	
Medium / Large C&I Streetlights Total Yumber of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total	20 1,202 160 72 142 8	17 995 134 45 100 1	7 11 746 186 103 78 3	8 27 1,220 155 64 127 0	5 16 1,028 116 45 65 1	114 7 17 1,072 163 50 79 3	88 2 10 1,806 244 64 114 2	4 8 1,887 364 102 133 4	2 5 2,330 824 268 105 4	106 0 8 3,886 847 277 127 4	607 100 9 3,631 704 187 121 2	
Medium / Large C&I Streetlights Total Number of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights	20 1,202 160 72 142 8 5	17 995 134 45 100 1 3	7 11 746 103 78 3 2	8 27 1,220 155 64 127 0 14 360	5 16 1,028 1116 45 65 1 5 232	114 7 17 1,072 163 50 79 3 10	88 2 10 1,806 244 64 114 2 9 433	4 8 1,887 364 102 133 4 7 610	2 5 2,330 824 268 105 4 3 1,204	106 0 8 3,886 277 127 4 7	607 100 9 3,631 704 187 121 2 7	
Medium / Large C&I Streetlights Total Yumber of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total	20 1,202 160 72 142 8 5	17 995 134 45 100 1 3	7 11 746 103 78 3 2	8 27 1,220 155 64 127 0 14	5 16 1,028 116 45 65 1 5	114 7 17 1,072 163 50 79 3 10	88 2 10 1,806 244 64 114 2 9 433	4 8 1,887 364 102 133 4 7	2 5 2,330 824 268 105 4 3	106 0 8 3,886 277 127 4 7	607 100 9 3,631 704 187 121 2 7	
Medium / Large C&I Streetlights Total Number of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, earolling in new deferred payment arrangements during the pa Residential	20 1,202 160 72 142 8 5 387 481	17 995 134 45 100 1 3 283 452	7 11 746 103 78 3 2 372 684	8 27 1,220 155 64 127 0 14 14 360 489	5 16 1,028 1116 45 65 1 5 232	114 7 17 1,072 163 50 79 3 10 305	88 2 10 1,806 244 64 114 2 9 9 433 1,272	4 8 1,887 364 102 133 4 7 610 2,510	2 5 2,330 824 268 105 4 3 1,204 3,299	106 0 8 3,886 277 127 4 7 7 1,262 2,400	607 100 9 3,631 704 187 121 2 7 1,021 2,187	
Medium / Large C&I Streetlights Total Number of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, earolling in new deferred payment arrangements during the p Residential Low Income Residential	20 1,202 160 72 142 8 5 387 481 166	17 995 134 45 100 1 3 283 	7 11 746 186 103 78 3 2 372 372 684 181	8 27 1,220 155 64 127 0 14 360 489 158	5 16 1,028 116 45 65 1 5 232 733 229	114 7 17 1,072 163 50 79 3 10 305 1,488 572	88 2 10 1,806 244 64 64 114 2 9 433 1,272 275	4 8 1,887 364 102 133 4 7 610 2,510 503	2 5 2,330 824 268 105 4 3 1,204 3,299 1,303	106 0 8 3,886 847 277 127 4 7 1,262 2,400 701	607 100 9 3,631 704 187 121 2 7 1,021 2,187 536	
Medium / Large C&I Streetlights Total Number of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the per Residential Low Income Residential Small C&I Small C&I	20 1,202 160 72 142 8 5 387 481 166 239	17 995 134 45 100 1 3 283 452 141 186	7 11 746 103 78 3 2 372 684 181 187	8 27 1,220 155 64 127 0 14 360 489 158 185	5 16 1,028 116 45 65 1 5 232 733 229 119	114 7 17 1,072 163 50 79 3 10 305 1,488 572 145	88 2 10 1,806 64 114 2 9 433 1,272 275 162	4 8 1,887 364 102 133 4 7 610 2,510 503 165	2 5 2,330 824 268 105 4 3 1,204 3,299 1,303 171	106 0 8 3,886 847 277 127 4 7 1,262 2,400 701 170	607 100 9 3,631 704 187 121 2 7 1,021 2,187 536 177	
Medium / Large C&I Streetlights Total Total Residential Low Income Residential Small C&I Number of customers, by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Low Income Residential Low Income Residential Small C&I Small	20 1,202 160 72 142 8 5 387 481 166 239 14	17 995 134 45 100 1 3 283 452 141 186 5	7 11 746 186 103 78 3 2 372 372 684 181	8 27 1,220 155 64 127 0 14 360 360 489 158 185 1	5 16 1,028 116 45 65 1 1 5 232 733 229 119 4	114 7 17 1,072 163 50 79 3 10 305 1,488 572 145 3	88 2 10 1,806 64 114 2 9 433 1,272 275 162 6	4 8 1,887 364 102 133 4 7 610 2,510 503 165 4	2 5 2,330 824 268 105 4 3 1,204 3,299 1,303	106 0 8 3,886 847 277 127 4 7 1,262 2,400 701 170 4	607 100 9 3,631 704 187 121 2 7 1,021 7 1,021 2,187 536 177 4	
Medium / Large C&I Streetlights Total Number of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the per Residential Low Income Residential Small C&I Small C&I	20 1,202 160 72 142 8 5 387 481 166 239 14 11	17 995 134 45 100 1 1 3 283 452 141 186 5 16	7 11 746 103 78 3 2 372 372 6684 181 187 6 7	8 27 1,220 155 64 127 0 14 360 489 158 185 15 15	5 16 1,028 116 45 65 1 5 232 733 229 119 4 12	114 7 17 1,072 163 50 79 3 10 305 1,488 572 145 3 20	88 2 10 1,806 2244 64 1114 2 9 433 1,272 275 162 6 6 12	4 8 1,887 364 102 133 4 7 610 610 503 165 4 11	2 5 2,330 824 268 105 4 3 1,204 3,299 1,303 171 3 7	106 0 8 3,886 847 277 127 4 7 1,262 2,400 701 170 4 12	607 100 0 9 3,631 101 102 102 102 102 102 102 10	
Medium / Large C&I Streetlights Total Total Residential Low Income Residential Small C&I Number of customers, by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Low Income Residential Low Income Residential Small C&I Small	20 1,202 160 72 142 8 5 387 481 166 239 14 11	17 995 134 45 100 1 1 3 283 452 141 186 5 16	7 11 746 103 78 3 2 372 372 6684 181 187 6 7	8 27 1,220 155 64 127 0 14 360 489 158 185 15 15	5 16 1,028 116 45 65 1 5 232 733 229 119 4 12	114 7 17 1,072 163 50 79 3 10 305 1,488 572 145 3 20	88 2 10 1,806 2244 64 1114 2 9 433 1,272 275 162 6 6 12	4 8 1,887 364 102 133 4 7 610 610 503 165 4 11	2 5 2,330 824 268 105 4 3 1,204 3,299 1,303 171 3 7	106 0 8 3,886 847 277 127 4 7 1,262 2,400 701 170 4 12	607 100 0 9 3,631 101 102 102 102 102 102 102 10	
Medium / Large C&I Streetlights Total Number of customer sby customer class, completing deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total	20 1,202 160 72 142 8 5 387 481 166 239 14	17 995 134 45 100 1 3 283 452 141 186 5	7 11 746 103 78 3 2 372 684 181 187	8 27 1,220 155 64 127 0 14 360 360 489 158 185 1	5 16 1,028 116 45 65 1 1 5 232 733 229 119 4	114 7 17 1,072 163 50 79 3 10 305 1,488 572 145 3	88 2 10 1,806 64 114 2 9 433 1,272 275 162 6	4 8 1,887 364 102 133 4 7 610 2,510 503 165 4	2 5 2,330 824 268 105 4 3 1,204 3,299 1,303 171	106 0 8 3,886 847 277 127 4 7 1,262 2,400 701 170 4	607 100 9 3,631 704 187 121 2 7 1,021 7 1,021 2,187 536 177 4	
Medium / Large C&I Streetlights Total Number of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Medium / Large C&I Streetlights Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the p Residential Number of customers, by customer class, enrolling in new deferred payment arrangements during the p Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period	200 1,202 160 72 142 8 5 387 481 166 239 14 11 911	17 995 134 45 100 1 3 3 283 452 141 186 5 16 800	7 11 746 103 78 3 2 372 684 181 187 6 7 1,065	8 27 1,220 155 64 127 0 14 360 489 158 185 185 1 15 848	5 16 1,028 116 45 65 1 5 232 733 229 119 4 12 1,097	114 7 177 1,072 163 50 79 3 10 305 1,488 572 1,488 572 1,488 572 20 2,228	88 2 10 1,806 244 64 114 2 9 433 1,272 275 162 6 12 1,727	4 8 1,887 102 133 4 7 610 2,510 503 165 4 11 3,193	2 5 2,330 824 268 105 4 3 1204 3,299 1,303 1711 3 7 4,783	106 0 8 3.886 847 277 127 4 7 1,262 2,400 701 170 4 122 3,287	607 100 0 3,631 704 1877 121 2,187 536 1777 4 12 2,916	
Medium / Large C&I Streetlights Total Number of customer sby customer class, completing deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total	200 1,202 1600 72 142 8 8 5 387 481 166 239 14 11 11 911 29	17 995 134 45 100 1 1 3 283 283 452 141 186 5 16 800 11	7 11 746 103 78 3 2 372 372 6684 181 187 6 7	8 27 1,220 155 64 127 0 14 360 489 158 185 15 15	5 16 1,028 116 45 65 1 5 232 733 229 119 4 12	114 7 17 1,072 163 50 79 3 10 305 1,488 572 145 3 20	88 2 10 1,806 2244 64 1114 2 9 433 1,272 275 162 6 6 12	4 8 1,887 364 102 133 4 7 610 610 503 165 4 11	2 5 2,330 824 268 105 4 3 1,204 3,299 1,303 171 3 7	106 0 8 3,886 847 277 127 4 7 1,262 2,400 701 170 4 12	607 100 0 9 3,631 704 187 121 2 7 1,021 7 1,021 1,021 2,187 536 177 4 12 2,916 149	
Medium / Large C&I Streetlights Total Number of customer by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income, Ry customer class, earolling in new deferred payment arrangements during the per Residential Number of customers, by customer class, earolling in new deferred payment arrangements during the per Residential Low Income Residential Small C&I Medium / Large C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, renegotiating deferred payment arrangements during the perie Residential	200 1,202 160 72 142 8 5 387 481 166 239 14 11 911	17 995 134 45 100 1 3 3 283 452 141 186 5 16 800	7 11 746 103 78 3 2 372 684 181 187 6 7 1,065	8 27 1,220 155 64 127 0 14 360 489 158 185 185 1 15 848	5 16 1,028 116 45 65 1 5 232 733 229 119 4 12 1,097	114 7 177 1,072 163 50 79 3 10 305 1,488 572 1,488 572 1,488 572 20 2,228	88 2 10 1,806 244 64 114 2 9 433 1,272 275 162 6 12 1,727	4 8 1,887 102 133 4 7 610 2,510 503 165 4 11 3,193	2 5 2,330 824 268 105 4 3 1204 3,299 1,303 1711 3 7 4,783	106 0 8 3.886 847 277 127 4 7 1,262 2,400 701 170 4 122 3,287	607 100 0 3,631 704 1877 121 2,187 536 1777 4 12 2,916	
Medium / Large C&I Streetlights Total Number of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Streetlights Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the period Residential Low Income Residential Streetlights Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the period Residential Low Income Residential Streetlights Total Number of customers, by customer class, renegotiating deferred payment arrangements during the perively residential Low Income Residential	20 1,202 160 72 142 8 5 387 	17 995 134 45 100 1 3 283 452 141 186 5 16 800 0 1 11 3	7 11 746 103 78 3 2 372 684 181 187 6 7 6 7 1.065 5	8 27 1,220 1,220 1,220 64 127 0 0 14 360 14 360 158 188 188 188 158 158 188 848 848 7	5 16 1,028 1,028 1,028 10 10 10 10 10 10 10 10 10 10	114 7 177 1,072 163 50 79 3 10 305 79 3 10 305 79 3 3 10 305 79 3 10 305 20 2,228 2,228 48 8	88 2 10 1,806 244 64 114 114 2 9 433 1,272 275 162 6 12 1,727 1,727 1,5 5	4 8 364 102 133 4 7 610 2,510 503 165 4 111 3,193 80 10	2 5 2,330 824 268 105 4 3 3 299 1,303 171 3 7 7 4,783 919 191 72	106 0 8 3,886 847 277 127 127 127 1,262 2,400 701 170 4 12 3,287 12 13 3,388 43	607 100 0 3,631 704 1877 121 2,187 536 1.021 2,187 536 1.77 47 2,187 536 1.49 49 45	
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Total 26 17 46 36 31 37 59 31 48 45 23 Number of customers, by customer class, whose required deposits were reduced in part or foregoned uri 0		
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24 Number of customer, by customer class, whose deposits were returned in full during the period 0		0
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Medium/Large C&I 1 0 6 2 0 2 7 3 1 1		

WMA	Jan	Feb	Mar	Apr	May	2022	Jul	Aug	Sep	Oct	Nov	D
Number of customers, by customer class	Jan	reo	Mar	Apr	May	Jun	Jui	Aug	Sep	Oci	NOV	D
Residential	154,908	154,542	154,078	153,676	153,428	153,236	153,135	153,143	153,037	153,125	153,199	15
Low Income Residential	40,341	40,992	41,603	42,015	42,249	42,339	42,529	42,781	42,832	43,060	43,071	4
Small C&I	22,226	22,189	22,270	22,221	22,228	22,299	22,249	22,268	22,323	22,304	22,285	
Medium / Large C&I	1,220	1,194	1,210	1,203	1,207	1,202	1,204	1,219	1,215	1,211	1,221	
Streetlights	4,525	4,536	4,536	4,527	4,542	4,518	4,524	4,524	4,495	4,505	4,534	
Total	223,220	223,453	223,697	223,642	223,654	223,594	223,641	223,935	223,902	224,205	224,310	2
Number of customers, by customer class, disconnected during the period												
Residential	407	469	368	474	668	981	1,182	1,227	1,150	1,205	616	
Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	
Small C&I	15	13	26	23	32	31	22	7	28	20	10	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights Total	422	482	394	497	700	1,012	1,204	1,234	1,178	1,225	626	
	422	402	374	49/	700	1,012	1,204	1,234	1,170	1,223	020	
Number of customers, by customer class, receiving disconnection notices during the period Residential	8,951	4,065	7,258	1,075	2,392	8,795	9,446	10,872	12,840	9,003	7,390	
Low Income Residential	0,551	0	0	2,417	2,301	5.092	4,153	4.874	5,774	4.669	1,256	
Small C&I	66	53	58	669	855	912	837	871	971	845	725	
Medium / Large C&I	826	773	1,051	44	52	48	53	45	51	18	12	
Streetlights	123	113	125	97	97	120	103	110	131	77	94	
Total	9,966	5,004	8,492	4,302	5,697	14,967	14,592	16,772	19,767	14,612	9,477	
Number of customers, by customer class, reconnected during the period												
Residential	340	358	290	364	270	7	513	571	612	590	4,549	
Low Income Residential	0	0	0	8	142	1	477	397	411	430	3,214	
Small C&I	15	14	27	16	17	0	16	12	13	12	183	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights	0	0	0	0	0	0	0	0	0	0	0	
Total	355	372	317	388	429	8	1,006	980	1,036	1,032	7,946	
Number of customers, by customer class, assessed reconnection fees or charges during the period												
Residential	337	353	277	350	151	333	491	473	552	501	415	
Low Income Residential	0	0	0	23	254	324	491	486	465	517	202	
Small C&I	9	8	20	17	18	18	16	14	13	13	10	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights	0	361	297	0 390	423	675	0 998	0 973	0 1,030	1,031	0	
Total	346	301	297	390	423	6/5	998	973	1,030	1,031	627	
Number of customers, by customer class, assessed credit card fees or charges during the period Residential	5,427	5,146	5,535	5,669	5,540	6,076	6,826	7,193	7,446	7,797	6,707	
Low Income Residential	2,377	2,577	2,957	3,009	3,540	4,132	5,003	5,387	5,511	5.413	4,305	
Small C&I	2,377	2,577	2,007	287	359	318	326	299	289	382	276	
Medium / Large C&I	12	11	11	23	29	50	42	32	34	22	270	
Streetlights	19	20	23	25	24	9	29	24	24	31	20	
Total	8,037	8,015	8,817	9,095	9,743	10,585	12,226	12,935	13,304	13,645	11,337	
Number of customers, by customer class, assessed late payment fees or charges during the period				•								
Residential	0	0	0	0	0	0	0	0	0	0	0	
Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	
Small C&I	2,857	2,911	3,426	2,315	2,353	2,294	2,637	2,349	2,583	3,053	2,634	
Medium / Large C&I	141	130	178	106	94	82	122	86	89	65	66	
Streetlights	254	265	314	195	199	201	209	214	215	255	211	
Total	3,252	3,306	3,918	2,616	2,646	2,577	2,968	2,649	2,887	3,373	2,911	
Number of customers, by customer class, taking service at the beginning of the period under existing def												
Residential	2,559	2,539	2,128	2,798	2,180	1,539	2,535	2,655	2,194	2,976	3,145	
Low Income Residential Small C&I	620 106	455 98	316 94	466	391	526 86	1,018 88	1,402 80	1,511 92	2,091 99	2,172	
Medium / Large C&I	6	4	4	3	4	1	4	2	2	1	109	
Streetlights	7	9	6	9	12	7	8	9	9	7	3	
Total	3,298	3,105	2,548	3,379	2,673	2,159	3,653	4,148	3,808	5,174	5,430	
Number of customers by customer class, completing deferred payment arrangements during the period	5,270	5,105	2,540	5,577	2,075	2,157	5,055	4,140	5,000	5,174	3,430	
Residential	1.008	844	670	699	204	488	1.156	1.132	1.259	1.309	1.190	
Low Income Residential	79	72	68	86	114	190	438	517	553	644	430	
Small C&I	135	120	125	153	119	124	147	107	136	115	116	
Medium / Large C&I	3	4	3	4	4	3	3	1	0	0	2	
Streetlights	5	5	6	6	8	4	7	8	7	13	5	
Total	1,230	1,045	872	948	449	809	1,751	1,765	1,955	2,081	1,743	
Number of customers, by customer class, enrolling in new deferred payment arrangements during the po												
Residential	2,548	2,175	2,529	1,750	1,081	2,274	2,783	2,596	2,810	2,867	2,185	
Low Income Residential	266	259	330	279	663	1,068	1,579	1,749	1,788	1,757	867	
Small C&I	187	167	192	210	182	182	197	169	172	164	166	
Medium / Large C&I	3	7	7	6	6	5	1	2	2	1	2	
Streetlights Total	14 3.018	10 2.618	3.067	2.260	1.943	3,538	10 4.570	4,523	4,785	4.800	3.225	
	3,018	2,018	3,007	2,200	1,945	3,338	4,570	4,323	4,/85	4,800	3,223	
Number of customers, by customer class, renegotiating deferred payment arrangements during the perio Residential	39	86	121	40	61	97	49	144	146	47	95	
Low Income Residential	1	6	121	40	28	50	45	144	140	47	56	
Small C&I	3	4	6	0	3	4	4.5	3	3		4	
Medium / Large C&I	0	0	0	0	2	0	0	0	0	0		-
Streetlights	0	0	0	1	0	1	0	0	0	1	0	
Total	43	96	141	44	94	152	96	272	273	96	155	
Number of customers taking service at the beginning of the period under existing hardship protections												
Residential	1,392	1,341	1,366	1,700	1,718	1,798	2,060	2,090	2,107	3,500	542	
Low Income Residential	39,803	40,861	41,757	42,385	43,170	43,170	44,312	44,956	45,592	44,951	10,258	
Small C&I	0	0	0	0	0	0	0	0	0	0	0	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights	0 41,195	0	43,123	0 44,085	0	0 44,968	0	0 47,046	0	0 48,451	0	

	МА	1	E.L	Mar	1	1.	2022	Jul	4	C	Oct	Nor	Dec
3 N		Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
, n	umber of customers completing hardship protections during the period Residential	0	9	54	92	60	125	13	28	21	3,643	679	567
F	Low Income Residential	5	33	2	26	55	125	19	40	34	45,847	262	146
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	(
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	(
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	(
	Total	5	42	56	118	115	137	32	68	55	49,490	941	71.
4 N	umber of customers enrolling in new hardship protections during the period												
L	Residential	169	190	140	120	136	115	109	107	88	144	1,995	183
L	Low Income Residential	1,098	993	959	832	624	826	717	696	786	909	41,969	98:
Ŀ	Small C&I	0	0	0	0	0	0	0	0	0	0	0	
H	Medium / Large C&I Streetlights	0	0	0	0	0	0	0	0	0	0	0	(
	Total	1,267	1,183	1,099	952	760	941	826	803	874	1,053	43,964	1,16
5 N	umber of customers, by customer class, completing an AMP program during the period	1,207	1,105	1,077	752	700	741	020	805	0/4	1,055	45,704	1,104
	Residential	0	0	0	0	0	0	0	0	0	0	0	
	Low Income Residential	34	15	21	29	36	41	44	81	306	31	44	5
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	(
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	
	Total	34	15	21	29	36	41	44	81	306	31	44	5
6 N	umber of customers, by customer class, enrolling in an AMP program during the period												
F	Residential	0	0	0	0	0	0	0	0	0	0	0	14
F	Low Income Residential	3,850	91	199	333	790	932	675	346	478	495	260	14
⊢	Small C&I	0	0	0	0	0	0	0	0	0	0	0	
⊢	Medium / Large C&I Streatlights	0	0	0	0	0	0	0	0	0	0	0	
	Streetlights Total	3,850	0 91	199	333	790	932	675	346	478	495	260	14
, k	umber of customers, by customer class, re-enrolling in an AMP program during the period	3,000	91	199		190	932	015	340	+/0	493	200	14
1	Residential	0	0	0	0	0	0	0	0	0	0	0	
F	Low Income Residential	42	16	9	186	620	376	326	301	337	250	162	4
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	
	Total	42	16	9	186	620	376	326	301	337	250	162	4
N	umber of customers, by customer class, dropping off an AMP program during the period												
L	Residential	0	0	0	0	0	0	0	0	0	0	0	
F	Low Income Residential	480	452	1,323	1,493	956	530	650	664	717	515	352	56
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	
F	Medium & Large C&I (not available)	0	0	0	0	0	0	0	0	0	0	0	
Ŀ	Streetlights Total	0 480	0 452	1,323	0 1,493	0 956	0 530	0 650	0 664	0 717	0 515	0 352	
。 x	umber of customers enrolling in the low-income discount rate program during the period	480	452	1,323	1,495	950	530	050	004	/1/	515	352	568
· ·	Residential	0	0	0	0	0	0	0	0	0	0	0	(
	Low Income Residential	40,341	40,992	41,603	42,015	42,249	42,339	42,529	42,781	42,832	43,060	43,071	42,64
	Small C&I												
		0	0	0	0	0	0	0	0	0	45,000	45,071	42,04
		0	0	0	0	0	0						
F	Medium / Large C&I Streetlights	0	0	0	0	0	0	0 0 0 0	0 0 0 0	0 0 0 0	0 0 0 0	0 0 0	
	Medium / Large C&I Streetlights Total	0	0	0	0	0	0	0	0	0	0	0	
	Medium / Large C&I Streetlights Total unber of customers dropping off the low-income discount rate program during the period	0 0 40,341	0 0 40,992	0 0 41,603	0 0 42,015	0 0 42,249	0 0 42,339	0 0 0 42,529	0 0 0 42,781	0 0 0 42,832	0 0 0 43,060	0 0 0 43,071	42,64
) N	Medium / Large C&I Streetlights Total umber of customers dropping off the low-income discount rate program during the period Residential	0 0 40,341 81	0 0 40,992 139	0 0 41,603 125	0 0 42,015 80	0 0 42,249 101	0 0 42,339 131	0 0 42,529 87	0 0 42,781 99	0 0 42,832	0 0 0 43,060 425	0 0 43,071 929	42,64 36
) N	Medium / Large C&I Streetlights Total umber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential	0 0 40,341 81 264	0 0 40,992 139 49	0 0 41,603 125 6	0 0 42,015 80 71	0 0 42,249 101 40	0 0 42,339 131 19	0 0 42,529 87 90	0 0 42,781 99 59	0 0 42,832 115 43	0 0 43,060 425 221	0 0 43,071 929 201	42,64 36 7
N	Medium / Large C&I Streetights Total Total miber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I	0 0 40,341 81 264 0	0 0 40,992 139 49 0	0 0 41,603 125 6 0	0 0 42,015 80 71 0	0 0 42,249 101 40 0	0 0 42,339 131 19 0	0 0 42,529 87 90 0	0 0 42,781 99 59 0	0 0 42,832 115 43 0	0 0 43,060 425 221 0	0 0 43,071 929 201 0	42,64 36 7
N	Medium / Large C&1 Streetlights Total muber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&1 Medium / Large C&1	0 0 40,341 81 264 0 0	0 0 40,992 139 49 0 0	0 0 41,603 125 6 0 0	0 0 42,015 80 71 0 0	0 0 42,249 101 40 0 0	0 0 42,339 131 19 0 0	0 0 42,529 87 90 0 0	0 0 42,781 99 59 0 0	0 0 42,832 115 43 0 0	0 0 43,060 425 221 0 0	0 0 43,071 929 201 0 0	42,6 4 36
	Medium / Large C&I Streetlights Total umber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights	0 0 40,341 81 264 0 0 0	0 0 40,992 139 49 0 0 0	0 0 41,603 125 6 0 0 0 0	0 0 42,015 80 71 0 0 0	0 0 42,249 101 40 0 0 0 0	0 0 42,339 131 19 0 0 0	0 0 42,529 87 90 0 0 0	0 0 42,781 99 59 0 0 0	0 0 42,832 115 43 0 0 0	0 0 43,060 425 221 0 0 0 0	0 0 43,071 929 201 0 0 0	42,6 4
	Medium / Large C&1 Streetlights Total miber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total	0 0 40,341 81 264 0 0	0 0 40,992 139 49 0 0	0 0 41,603 125 6 0 0	0 0 42,015 80 71 0 0	0 0 42,249 101 40 0 0	0 0 42,339 131 19 0 0	0 0 42,529 87 90 0 0	0 0 42,781 99 59 0 0	0 0 42,832 115 43 0 0	0 0 43,060 425 221 0 0	0 0 43,071 929 201 0 0	42,6 4
	Medium / Large C&1 Streetlights Total muber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total muber of customers, by customer class, with required deposits with the company at the beginning of th	0 0 40,341 81 264 0 0 0 345	0 0 40,992 139 49 0 0 0 0 188	0 0 41,603 125 6 0 0 0 131	0 0 42,015 80 71 0 0 0 0 151	0 0 42,249 101 40 0 0 0 0 141	0 0 42,339 131 19 0 0 0 0 150	0 0 42,529 87 90 0 0 0 0 177	0 0 42,781 99 59 0 0 0 158	0 0 42,832 115 43 0 0 0 158	0 0 43,060 425 221 0 0 0 646	0 0 43,071 929 201 0 0 0 0 0 1,130	42,64
	Medium / Large C&1 Streetlights Total miber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total	0 0 40,341 81 264 0 0 0	0 0 40,992 139 49 0 0 0	0 0 41,603 125 6 0 0 0 0	0 0 42,015 80 71 0 0 0	0 0 42,249 101 40 0 0 0 0	0 0 42,339 131 19 0 0 0	0 0 42,529 87 90 0 0 0	0 0 42,781 99 59 0 0 0	0 0 42,832 115 43 0 0 0	0 0 43,060 425 221 0 0 0 0	0 0 43,071 929 201 0 0 0	42,6- 3(4-
	Medium / Large C&1 Streetlights Total muber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total umber of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential	0 0 40,341 81 264 0 0 0 345 0 0	0 0 40,992 139 49 0 0 0 0 188 8 8	0 0 41,603 125 6 0 0 0 131 0	0 0 42,015 80 71 0 0 151 0	0 0 42,249 101 40 0 0 0 141 0	0 0 42,339 131 19 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,529 87 90 0 0 0 177 0	0 0 42,781 99 59 0 0 0 0 158 0 0	0 0 42,832 115 43 0 0 0 158 0	0 0 43,060 425 221 0 0 0 646 0	0 0 43,071 929 201 0 0 0 1,130	42,6- 3(
	Medium / Large C&I Streetlights Total Residential Residential Small C&I Medium / Large C&I Streetlights Total Medium / Large C&I Streetlights Total Medium / Large C&I Streetlights Total Inducer of customers, by customer class, with required deposits with the company at the beginning of th Residential	0 0 40,341 81 264 0 0 0 0 345	0 0 40,992 139 49 0 0 0 0 0 8 88 188 0 0 0 0	0 0 41,603 125 6 0 0 0 0 131 0 0 0	0 0 42,015 80 71 0 0 0 151 0 0 0 0	0 0 42,249 101 40 0 0 0 141 0 0 0 0	0 0 42,339 131 19 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,529 87 90 0 0 0 177 0 0 0	0 0 42,781 99 59 0 0 0 0 158 0 0 0	0 0 42,832 115 43 0 0 0 0 158 0 0 0	0 0 43,060 425 221 0 0 0 646 646	0 0 43,071 929 201 0 0 0 0 0 1,130	42,64
	Medium / Large C&I Streetights Total Residential Small C&I Medium / Large C&I Streetights Total mber of customer, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Streetights Total Medium / Large C&I Small C&I Residential Low Income Residential Small C&I Small C&I Medium / Large C&I Streetights	0 0 40,341 264 0 0 0 0 345 0 0 0 345 0 0 1	0 0 40.992 139 49 0 0 0 188 8 0 0 0 399 0 1	0 0 41,603 125 6 0 0 0 131 0 0 0 31 1 1	0 0 42,015 80 71 0 0 0 151 0 0 27 0 0 2	0 0 42,249 101 40 0 0 0 141 0 0 0 21 3 0 0	0 0 42,339 131 19 0 0 0 0 150 0 0 0 26 1 2	0 0 42,529 87 90 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,781 99 59 0 0 0 0 158 0 0 0 25 1 3	0 0 0 42,832 115 43 0 0 0 0 158 0 0 0 0 32 0 0 0	0 0 43,060 425 221 0 0 0 0 646 0 0 0 28 0 0 1	0 0 0 43,071 929 201 0 0 0 1,130 0 0 27 3 0	42,6- 30
N	Medium / Large C&1 Streetlights Total Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Imbler of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Medium / Large C&1 Streetlights Total	0 0 40,341 81 264 0 0 0 0 345 0 0 0 345 0 0 0 0 0 35 0	0 0 40,992 139 49 0 0 0 0 8 188 0 0 0 39 0 0	0 0 41,603 125 6 0 0 0 0 131 0 0 0 31 1	0 0 42,015 80 71 0 0 0 151 0 0 27	0 0 42,249 101 40 0 0 0 141 0 0 0 21 3	0 0 42,339 131 19 0 0 0 0 150 0 0 0 0 26 1	0 0 42,529 87 90 0 0 0 177 0 0 28 1	0 0 42,781 99 59 0 0 0 158 0 0 0 25 1	0 0 42,832 115 43 0 0 0 158 0 0 0 0 0 32 0	0 0 43,060 425 221 0 0 0 646 646 0 0 28 0	0 0 43,071 929 201 0 0 0 1,130 0 0 0 27 3	42,64 36 7 44
N	Medium / Large C&1 Streetlights Total Residential Small C&1 Medium / Large C&1 Streetlights Total umber of customers, drapped customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total	0 0 40,341 264 0 0 0 345 0 0 0 345 0 0 0 0 1 35 0 0 1 36	0 0 40,992 139 49 0 0 0 0 188 0 0 0 0 39 0 1 1 40	0 0 41,603 125 6 0 0 0 131 0 0 0 31 1 1 33	0 0 42,015 80 71 0 0 0 0 0 0 0 0 0 0 27 0 2 29	0 0 42,249 101 40 0 0 0 0 141 0 0 0 21 3 0 0 24	0 0 42,339 131 19 0 0 0 0 0 150 0 0 0 26 1 2 29	0 0 42,529 87 90 0 0 0 177 0 0 0 0 28 1 1 1 30	0 0 42,781 99 59 0 0 0 0 158 0 0 0 0 55 25 1 3 29	0 0 42,832 115 43 0 0 0 0 158 0 0 0 0 0 0 0 0 32 0 0 0 32	0 0 0 43,060 425 221 0 0 0 646 646 0 0 0 28 0 0 1 29	0 0 0 43,071 929 201 0 0 0 1,130 0 0 0 0 277 3 0 0 30	42,64 36 7 44 44 2 3
N	Medium / Large C&1 Streetlights Total miher of customers dropping off the low-income discount rate program during the period Residential Residential Small C&1 Medium / Large C&1 Streetlights Total Medium / Large C&1 Streetlights Total Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Medium / Large C&1 Streetlights Total Medium / Large C&1 Streetlights Total miber of customers, by customer class, required to submit new deposits or increased deposits during to Residential	0 0 0 40,341 264 0 0 0 345 0 0 0 0 345 0 0 1 35 0 0 1 36	0 0 40,992 49,992 0 0 0 188 0 0 188 0 0 39 0 1 1 40 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 41,603 125 6 0 0 0 131 0 0 31 1 1 33 0	0 0 42,015 80 71 0 0 0 0 151 0 0 0 277 0 0 2 2 29 0	0 0 42,249 101 40 0 0 0 0 141 0 0 0 21 3 0 0 24 0 0	0 0 42,339 131 19 0 0 0 150 0 0 26 1 2 29 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,529 87 90 0 0 0 0 177 0 0 0 0 28 1 1 30 0	0 0 42,781 99 59 0 0 0 0 59 0 0 0 0 0 25 1 3 29 0 0 0 0 0 0 0 25 1 3 0 0 0 0 0 0 0 0 0 0 0 59 59 0 0 0 0 0 59 59 59 0 0 0 0	0 0 42,832 115 43 0 0 0 0 58 0 0 0 0 0 0 32 0 0 0 0 32 0 0 0 0 0 0 0	0 0 0 43,060 4425 221 0 0 0 0 646 646 0 0 0 28 0 0 1 29 29	0 0 0 43,071 929 201 0 0 1,130 0 0 0 27 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	42,64 36 7 44 44 2 3
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N	Medium / Large C&1 Streetlights Total Residential Streetlights Total Medium / Large C&1 Streetlights Total Molton Residential Streetlights Total Medium / Large C&1 Streetlights Total Deal (C&1) Medium / Large C&1 Streetlights Total Total Deal (Castomer, by customer class, required to submit new deposits or increased deposits during to Residential Streetlights Total Total Customer, by customer class, required to submit new deposits or increased deposits during to Residential Low Income Residential Streetlights Total Residential Low Income Residential Small C&1	0 0 40,341 81 264 0 0 0 0 0 0 345 0 0 0 0 35 0 1 0 0 0 0 0 0 0 0 0 35 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 40,992 139 49 0 0 0 0 188 0 0 0 1 40 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 41,603 125 6 0 0 0 131 0 0 31 1 1 33 0 0 0 0 2 31 2 33 2 33 2 33 2 33 2 33 2 33 2 33 2 5 33 2 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	0 0 42,015 80 71 0 0 0 151 0 0 0 27 0 0 2 29 0 0 32	0 0 42,249 101 40 0 0 0 141 0 0 0 21 3 0 0 24 24 0 0 0 0 17	0 0 42,339 131 19 0 0 0 0 0 0 26 1 1 2 29 29 0 0 0 0 34	0 0 42,529 87 90 0 0 0 0 0 0 0 0 0 28 28 1 1 1 0 0 0 0 31	0 0 42,781 99 0 0 0 0 158 0 0 0 0 5 5 1 3 3 29 0 0 0 0 45	0 0 42,832 115 43 0 0 0 0 58 58 58 50 0 0 0 0 32 0 0 0 32 0 0 33 2 0 0 33	0 0 0 43,060 425 221 0 0 0 646 646 646 0 0 0 28 0 0 0 1 1 29 0 0 0 54	0 0 0 3 3 0 2 0 0 0 0 0 0 0 0 0 0 0 0 0	42,6- 3(
N	Medium / Large C&1 Streetlights Total Residential Small C&1 Medium / Large C&1 Streetlights Total Small C&1 Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Low Incomer, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Low Income Residential Low Income Residential Low Income Residential Medium / Large C&1 Low Income Residential Low Income Residential Medium / Large C&1	0 0 40,341 81 264 0 0 0 0 345 0 0 1 1 36 0 0 0 0 2 2 2	0 0 0 40,992 139 49 0 0 0 0 188 8 8 0 0 0 0 1 1 40 0 0 0 0 0 0 0 0 0 0 0 0	0 0 41,603 125 6 0 0 131 0 0 31 1 33 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,015 80 71 0 0 0 151 0 0 27 0 2 29 0 0 0 3 3	0 0 42,249 101 40 0 0 0 141 0 0 0 21 3 0 0 24 0 0 24 0 0 0 21 3 0 0 0 21 3 0 0 0 21 3 0 0 0 21 24 0 0 0 0	0 0 42,339 131 19 0 0 0 0 150 0 0 0 0 26 1 2 29 29 0 0 0 0	0 0 42,529 87 90 0 0 0 0 0 0 0 0 0 0 28 1 1 1 0 0 0 28 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,781 99 59 0 0 0 158 0 0 0 25 1 3 3 29 0 0 0 0 4 4	0 0 42,832 115 43 0 0 0 158 0 0 0 158 0 0 0 0 32 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 43,060 425 221 0 0 0 0 646 0 0 0 28 0 0 1 1 29 0 0 0 0 54 2	0 0 0 43,071 929 201 0 0 0 0 1,130 0 0 27 3 3 0 0 0 0 0 0 0 5 1 3	42,6- 34
N	Medium / Large C&I Streetlights Total Bandler of C&I Streetlights Total Bandler G customers, by customer class, required to submit new deposits or increased deposits during the Residential Dow Income Residential Low Income Residential Low Income Residential Small C&I Medium / Large C&I Small C&I Medium / Large C&I Small C&I Medium / Large C&I Streetlights	0 0 0 40,341 81 264 0 0 0 0 335 0 0 335 0 0 1 3 36 0 0 0 0 0 2 3 1	0 0 40.992 139 49 0 0 0 188 0 0 0 0 1 8 8 0 0 0 0 0 0 0 0	0 0 41,603 125 6 0 0 0 131 0 0 0 131 1 1 33 0 0 0 42 1 2	0 0 42,015 80 71 0 0 0 151 0 0 0 2 29 0 0 0 0 32 3 3	0 0 42,249 101 40 0 0 0 141 0 0 0 141 0 0 21 21 0 0 24 0 0 17 0 0 3	0 0 42,339 131 19 0 0 0 0 26 26 2 2 2 2 9 0 0 0 0 34 34 3 2	0 0 42,529 87 90 0 0 0 177 0 0 0 0 28 1 1 30 0 0 0 0 31 2 3	0 0 42,781 99 0 0 0 0 158 0 0 0 0 25 1 3 29 0 0 0 0 0 0 45 45 4 6	0 0 42,832 115 43 0 0 0 158 0 0 0 0 32 0 0 0 0 32 0 0 0 0 32 0 0 0 32 1 2	0 0 43.060 425 221 0 0 0 646 646 0 0 0 0 28 0 0 0 28 0 0 1 29 0 0 0 0 54 2 2	0 0 0 3 3 0 2 0 0 0 0 0 0 0 0 0 0 0 0 0	42,6 3) 4
N	Medium / Large C&1 Streetlights Total Residential Residential Small C&1 Medium / Large C&1 Streetlights Total Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Duber of customers, by customer class, with required deposits with the company at the beginning of th Residential Small C&1 Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total	0 0 40,341 81 264 0 0 0 0 345 0 0 1 1 36 0 0 0 0 2 2 2	0 0 0 40,992 139 49 0 0 0 0 188 8 8 0 0 0 0 1 1 40 0 0 0 0 0 0 0 0 0 0 0 0	0 0 41,603 125 6 0 0 0 131 0 0 31 1 1 33 0 0 0 0 2 31 2 33 2 33 2 33 2 33 2 33 2 33 2 33 2 5 33 2 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	0 0 42,015 80 71 0 0 0 151 0 0 27 0 2 29 0 0 0 3 3	0 0 42,249 101 40 0 0 0 141 0 0 0 21 3 0 0 24 0 0 24 0 0 0 21 3 0 0 0 21 3 0 0 0 21 3 0 0 0 21 24 0 0 0 0	0 0 42,339 131 19 0 0 0 0 0 0 26 1 1 2 29 29 0 0 0 0 34	0 0 42,529 87 90 0 0 0 0 0 0 0 0 0 28 28 1 1 1 0 0 0 0 31	0 0 42,781 99 59 0 0 0 158 0 0 0 25 1 3 3 29 0 0 0 0 4 4	0 0 42,832 115 43 0 0 0 0 58 58 58 50 0 0 0 0 32 0 0 0 32 0 0 33 2 0 0 33	0 0 0 43,060 425 221 0 0 0 0 646 0 0 0 28 0 0 1 1 29 0 0 0 0 54 2	0 0 0 0 201 0 0 0 0 0 0 0 0 0 0 0 0 0 0	42,6 3) 4
N	Medium / Large C&1 Streetlights Total Residential Small C&1 Medium / Large C&1 Streetlights Total Innoter of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Low Incomers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total unber of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low Income Residential Low Income Residential Streetlights Total Medium / Large C&1 Streetlights Total Med	0 0 40,341 811 264 0 0 0 0 0 0 345 0 0 0 0 1 36 0 0 0 0 23 22 1 26 4 26 26 26 26 26 26 26 26 26 26	0 0 0 40,992 139 49 0 0 0 0 0 188 8 0 0 0 0 1 188 0 0 0 0 19 19 19 19 19 19 19 19 19 19	0 0 125 6 0 0 0 131 0 0 0 31 1 1 1 33 0 0 0 42 45	0 0 42.015 80 71 0 0 0 151 0 0 0 27 0 2 29 0 0 0 23 3 38	0 0 42,249 101 40 0 0 0 141 0 0 0 141 0 0 21 21 0 0 24 0 0 17 0 0 3	0 0 42,339 131 19 0 0 0 0 150 1 0 0 0 26 1 2 29 29 0 0 0 34 3 3 2 239	0 0 42,529 87 90 0 0 0 177 0 0 0 0 28 1 1 30 0 0 0 0 31 2 3	0 0 42,781 99 0 0 0 0 158 0 0 0 0 25 1 3 29 0 0 0 0 0 0 45 45 4 6	0 0 42,832 115 43 0 0 0 158 0 0 0 0 32 0 0 0 0 32 0 0 0 0 32 0 0 0 32 1 2	0 0 43.060 425 221 0 0 0 646 646 0 0 0 0 28 0 0 0 28 0 0 1 29 0 0 0 0 54 2 2	0 0 0 0 201 0 0 0 0 0 0 0 0 0 0 0 0 0 0	42,6
N	Medium / Large C&1 Streetlights Total mibler of customers dropping off the low-income discount rate program during the period Residential Residential Small C&1 Medium / Large C&1 Streetlights Total Medium / Large C&1 Streetlights Total Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Medium / Large C&1 Streetlights Total Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Medium / Large C&1 Streetlights Total Medium / Large C&1 S	0 0 0 40,341 81 264 0 0 0 0 335 0 0 335 0 0 1 3 36 0 0 0 0 0 2 3 1	0 0 40.992 139 49 0 0 0 188 0 0 0 0 1 8 8 0 0 0 0 0 0 0 0	0 0 41,603 125 6 0 0 0 131 0 0 0 31 1 1 33 0 0 0 42 1 2	0 0 42,015 80 71 0 0 0 151 0 0 0 2 29 0 0 0 0 32 3 3	0 0 42,249 101 40 0 0 0 0 141 101 0 0 0 21 3 0 0 24 0 0 17 0 0 3 20	0 0 42,339 131 19 0 0 0 0 26 26 2 2 2 2 9 0 0 0 0 34 34 3 2	0 0 42,529 87 90 0 0 0 0 28 1 1 0 0 0 28 1 1 30 2 2 3 3 36	0 0 0 42,781 99 59 0 0 0 0 0 158 0 0 0 0 255 1 1 3 29 0 0 0 0 45 4 4 6 555	0 0 0 42,832 115 0 0 0 0 0 32 0 0 0 0 32 0 0 0 0 32 0 0 0 32 1 1 2 34	0 0 43.060 42.5 221 0 0 0 646 0 0 0 28 0 0 0 1 28 0 0 1 29 29 29 2 2 2 2 2 4 4 60	0 0 0 43,071 929 201 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	42,6-
N	Medium / Large C&1 Streetlights Total Residential Small C&1 Medium / Large C&1 Streetlights Total Innoter of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Low Incomers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total unber of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low Income Residential Low Income Residential Streetlights Total Medium / Large C&1 Streetlights Total Med	0 0 40,341 81 264 0 0 0 0 0 335 5 0 0 0 0 0 1 1 36 0 0 0 0 0 23 3 2 2 1 1 26 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 139 49 0 0 0 0 0 188 8 0 0 0 0 0 1 1 40 0 0 0 0 0 0 39 0 0 0 0 39 0 0 0 3 3 3 3	0 0 41.003 125 6 0 0 0 0 131 0 0 0 31 1 1 1 1 0 0 0 42 2 1 2 45 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42.015 80 71 0 0 0 0 151 0 0 0 27 29 0 0 0 22 9 0 0 0 3 3 3 8 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,249 101 40 0 0 0 0 141 0 0 0 21 21 24 0 0 0 24 0 0 0 24 0 0 0 21 21 21 22 21 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,339 131 19 0 0 0 0 0 0 0 0 0 0 0 0 26 1 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,529 87 90 0 0 0 177 0 0 0 0 28 1 1 0 0 0 0 30 1 30 0 31 3 36 0 0 0	0 0 42,781 99 0 0 0 0 158 0 0 0 0 55 1 3 29 0 0 0 0 55 25 1 3 29 0 0 0 0 55 5 25 1 0 0 0 0 0 0 0 0 0 0 0 0 5 5 5 5 9 5 5 5 5	0 0 0 42,832 115 43 0 0 0 0 158 0 0 0 0 32 0 0 0 0 32 0 0 0 0 32 0 0 0 332 2 0 0 0 0	0 0 0 43,060 425 221 0 0 0 0 646 646 0 0 0 0 28 0 0 0 0 29 0 0 0 0 54 4 4 60	0 0 0 43,071 929 201 0 0 0 1,130 0 0 0 0 27 3 0 0 0 0 0 30 30 51 3 2 56 0 0 0 0 0 0 0 0 0 0 0 0 0	42,6
N	Medium / Large C&1 Streetlights Total Inder of customers dropping off the low-income discount rate program during the period Residential Residential Small C&1 Medium / Large C&1 Streetlights Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Indber of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low Income Residential Streetlights Total Indber of customer, by customer class, required to submit new deposits or increased deposits during to Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Indber of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low Income Residential Low Income Residential Low Income Residential Small C&1 Medium / Large C&2 <tr< td=""><td>0 0 40,341 81 264 0 0 0 0 0 0 0 0 0 0 0 0 0</td><td>0 0 0 40,992 139 49 0 0 0 0 0 0 0 0 0 0 188 8 0 0 0 0 0 0 0</td><td>0 0 1125 6 0 0 0 131 1 1 1 1 3 3 0 0 0 0 4 2 2 4 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0</td><td>0 0 42.015 80 71 0 0 0 0 0 151 0 0 0 27 0 2 2 2 2 9 0 0 0 0 23 3 3 3 8 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0</td><td>0 0 42,249 101 40 0 0 0 141 0 0 0 21 3 0 0 21 3 0 0 0 0 141 20 0 0 0 3 20 0 0 0 0 0 0 0 0 0 0 0 0 0</td><td>0 0 0 42,339 131 19 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0</td><td>0 0 42,529 87 90 0 0 0 0 28 1 1 1 0 0 0 28 1 1 1 30 0 0 31 2 2 3 3 3 3 5 6</td><td>0 0 42,781 99 59 0 0 0 0 0 158 0 0 0 0 25 1 1 3 29 0 0 0 0 45 4 4 5 5 9 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0</td><td>0 0 0 42,832 115 43 0 0 0 0 158 0 0 0 0 0 32 0 0 0 0 0 0 0 32 0 0 0 0 32 1 1 2 34 1 3 2 0 0 0 0 0 0 0 0 0 1 5 8 9 1 1 5 1 5 1 5 1 5 1 5 1 5 1 5 1 5 1 5</td><td>0 0 43,060 42,060 0 0 0 646 0 0 0 28 0 0 0 28 0 0 0 1 29 0 0 0 54 22 2 4 4 60</td><td>0 0 0 43,071 929 201 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0</td><td>42,6</td></tr<>	0 0 40,341 81 264 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 40,992 139 49 0 0 0 0 0 0 0 0 0 0 188 8 0 0 0 0 0 0 0	0 0 1125 6 0 0 0 131 1 1 1 1 3 3 0 0 0 0 4 2 2 4 5 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42.015 80 71 0 0 0 0 0 151 0 0 0 27 0 2 2 2 2 9 0 0 0 0 23 3 3 3 8 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,249 101 40 0 0 0 141 0 0 0 21 3 0 0 21 3 0 0 0 0 141 20 0 0 0 3 20 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,339 131 19 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,529 87 90 0 0 0 0 28 1 1 1 0 0 0 28 1 1 1 30 0 0 31 2 2 3 3 3 3 5 6	0 0 42,781 99 59 0 0 0 0 0 158 0 0 0 0 25 1 1 3 29 0 0 0 0 45 4 4 5 5 9 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,832 115 43 0 0 0 0 158 0 0 0 0 0 32 0 0 0 0 0 0 0 32 0 0 0 0 32 1 1 2 34 1 3 2 0 0 0 0 0 0 0 0 0 1 5 8 9 1 1 5 1 5 1 5 1 5 1 5 1 5 1 5 1 5 1 5	0 0 43,060 42,060 0 0 0 646 0 0 0 28 0 0 0 28 0 0 0 1 29 0 0 0 54 22 2 4 4 60	0 0 0 43,071 929 201 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	42,6
N	Medium / Large C&1 Streetlights Total Residential Small C&1 Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&2 Streetlights Total Low Income Residential Small C&2 Medium / Large C&2 Streetlights Total Low Income Residential Small C&2 Medium / Large C&2 Streetlights Total Low Income Residential Streetlights Total unber of customers, by customer class, whose required deposits were reduced in part or foregone duri Res	0 0 0 40,241 264 0 0 0 0 335 0 0 0 0 335 0 0 0 0 0 335 0 0 0 0	0 0 0 139 139 0 0 0 0 0 188 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 125 6 0 0 0 131 0 0 0 131 1 33 0 0 0 42 1 2 45 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42.015 80 71 0 0 0 151 0 0 0 27 29 0 0 0 27 29 0 0 0 32 3 3 3 8 0 0 0 0 11	0 0 42,249 101 40 0 0 0 141 0 0 0 21 3 0 24 0 0 24 0 0 24 0 0 24 0 0 0 21 3 0 0 21 3 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,339 131 19 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,529 87 90 0 0 0 177 0 0 0 0 28 1 1 0 0 0 0 31 28 1 30 0 0 0 0 7 7	0 0 42,781 99 59 0 0 0 158 0 0 0 0 25 1 3 29 0 0 0 45 4 55 0 0 0 0 12	0 0 42,832 115 43 0 0 0 158 0 0 0 32 0 0 32 0 0 32 0 32 0 32 0 32 0 0 32 0 0 32 0 0 0 32 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 43,060 425 221 0 0 0 646 646 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 43,071 929 201 0 0 0 1,130 0 0 0 0 0 0 0 0 0 0 0 0 0	42,62
	Medium / Large C&1 Streetlights Total Residential Residential Small C&1 Medium / Large C&1 Streetlights Total Imber of customers, by customer class, with required deposits with the company at the beginning of the Residential Residential Small C&1 Medium / Large C&1 Streetlights Total Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Imber of customers, by customer class, required to submit new deposits or increased deposits during the Residential Small C&1 Medium / Large C&1 Streetlights Total	0 0 40,341 81 264 0 0 0 0 348 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 139 40,992 0 0 0 0 0 188 8 8 0 0 0 0 1 1 40 0 0 0 0 0 0 0 0 0 0 0 0	0 0 125 6 0 0 0 131 0 0 0 31 1 1 3 1 3 0 0 0 42 2 1 2 2 45 0 0 0 9 0 0	0 0 42,015 80 71 0 0 0 0 0 151 0 0 0 0 27 2 2 2 2 2 2 2 2 3 3 3 3 3 3 3 0 0 0 0 0	0 0 42,249 101 40 0 0 0 141 0 0 0 21 3 0 0 21 3 0 0 0 17 0 0 0 17 0 0 0 20 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,339 131 19 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,529 87 90 0 0 0 0 0 0 0 0 0 177 0 0 0 28 1 1 1 0 0 0 31 2 3 3 3 0 0 0 7 1	0 0 42,781 99 59 0 0 0 0 0 158 0 0 0 0 25 1 3 3 29 0 0 0 0 4 5 4 4 4 5 5 5 0 0 0 0 0 0 0 0	0 0 0 42,832 115 43 0 0 0 0 0 0 32 0 0 0 32 0 0 0 32 0 0 0 32 0 0 32 1 2 32 0 0 33 1 1 2 34 1 31 32 1 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5 5	0 0 43,060 425 221 0 0 0 646 0 0 28 0 0 0 1 29 0 0 54 29 0 0 54 29 0 0 0 0 1 8 0 0 0 0 0 1 8 0 0 0 0 1 8 0 0 0 0	0 0 0 43,071 929 201 0 0 0 0 1,130 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	42,62
	Medium / Large C&I Streetlights Total amber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total amber of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total mber of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Imber of customers, by customer class, required to submit new deposits or increased deposits during the Residential Small C&I Medium / Large C&I Streetlights Total Imber of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total<	0 0 0 40,341 264 0 0 0 0 335 0 0 0 335 0 0 0 0 0 0 0 0 0	0 0 0 139 139 0 0 0 0 188 0 0 0 0 1 188 0 0 0 0 0 0 0	0 0 125 6 0 0 0 131 0 0 0 131 1 1 33 0 0 42 45 0 0 42 45 0 0 0 9 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,015 80 71 0 0 0 151 0 0 0 27 0 0 2 29 0 0 0 32 3 3 3 3 8 0 0 0 151 1 0 0 0 0 151 1 0 0 0 0 0 151 1 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,249 101 40 0 0 141 0 0 21 3 0 24 0 0 0 17 0 3 20 0 0 0 21 24 0 0 0 21 24 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,339 131 19 0 0 0 150 10 26 29 29 0 0 0 0 34 3 2 39 0 0 0 8 0 0 8 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,529 87 90 0 0 0 0 28 1 1 1 30 0 0 0 31 3 3 3 3 3 3 6 0 0 0 0 7 7 1 0 0 0 0 0 8 8 8 1 9 9 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,781 99 99 0 0 0 0 0 158 0 0 0 255 1 3 29 0 0 0 0 455 45 59 0 0 0 0 0 158 59 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,832 115 0 0 0 0 158 0 0 0 0 32 0 0 0 0 32 0 0 0 32 0 0 33 2 0 0 0 0	0 0 43.060 425 221 0 0 0 0 646 0 0 0 28 0 0 0 28 0 0 0 28 0 0 0 28 0 0 0 28 0 0 0 28 0 0 0 1 1 29 0 0 0 0 0 8 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 43,071 929 201 1,130 0 0 0 0 0 0 0 0 0 0 0 0 0	42,62
	Medium / Large C&1 Streetlights Total minber of customers dropping off the low-income discount rate program during the period Residential Residential Small C&1 Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Medium / Large C&1 Streetlights Total Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large	0 0 40,341 811 264 0 0 0 0 0 335 0 0 0 0 0 0 0 0 0 0 0 0 23 3 2 2 1 1 26 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 41.003 125 6 0 0 0 0 131 0 0 0 0 31 1 1 1 1 1 1 0 0 0 0 42 2 1 2 45 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42.015 80 71 0 0 0 0 151 0 0 0 0 227 29 0 0 0 0 229 0 0 0 33 3 38 0 0 0 0 151 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,249 101 40 0 0 0 141 0 0 0 21 21 24 0 0 0 0 24 0 0 0 0 0 0 21 21 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,339 131 19 0 0 0 0 0 0 0 0 0 0 0 0 26 29 0 0 0 0 0 0 34 3 2 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,529 90 0 0 0 0 0 28 1 1 1 1 30 0 0 0 31 1 33 6 0 0 0 0 1 1 1 33 6 0 0 0 0 1 1 1 33 6 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,781 99 59 0 0 0 0 0 55 1 5 8 0 0 0 0 0 0 5 5 1 0 0 0 0 5 5 1 0 0 0 0	0 0 0 42,832 115 158 0 0 0 0 32 0 0 0 32 0 0 0 31 1 1 2 0 0 0 31 1 1 2 34 0 0 0 7 7	0 0 0 43,060 425 221 0 0 0 0 646 0 0 28 0 0 0 28 0 0 0 1 29 0 0 0 4 4 0 0 0 0 54 4 0 0 0 0 1 8 0 0 0 1 8 0 0 0 0 0 1 8 1 0 0 0 0	0 0 0 43,071 929 201 0 0 0 0 1,130 0 0 0 1,130 0 0 0 0 0 0 0 0 1,130 0 0 0 0 0 0 0 0 0 0 0 0 0	42,62
N	Medium / Large C&I Streetights Total Annow of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetights Total umber of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&I Medium / Large C&I Streetights Total Medium / Large C&I Streetights Total Medium / Large C&I Streetights Total Dow Income Residential Small C&I Medium / Large C&I Streetights Total Muber of customers, by customer class, whose required deposits were reduced in part or foregone duri Residentia	0 0 0 40,341 264 0 0 0 0 335 0 0 0 0 335 0 0 0 0 0 0 0 0	0 0 0 139 139 49 0 0 0 0 1 188 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 125 6 0 0 0 131 0 0 0 131 1 1 1 3 3 3 0 0 0 0	0 0 42.015 80 71 0 11 0 0 0	0 0 0 42,249 101 40 0 0 0 0 0 0 0 141 1 0 0 0 0 0 141 0 0 0 0	0 0 0 42,339 131 19 0 0 0 0 0 0 26 1 0 0 26 1 2 2 2 9 0 0 0 34 3 2 2 9 0 0 0 34 3 0 0 0 8 0 0 0 8 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,529 87 90 0 0 0 0 28 1 1 0 0 0 28 1 1 30 0 0 31 2 2 2 3 3 36 0 0 0 7 7 1 1 0 0 0 0 0 0 0 0 0 107 107	0 0 0 42,781 99 59 0 0 0 0 0 158 0 0 0 0 25 15 3 29 0 0 0 0 45 4 4 4 55 5 9 0 0 0 0 0 0 0 12 0 0 0 0 0 0 0 15 8	0 0 0 42,832 115 13 0 0 0 0 158 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 43,060 425 225 0 0 0 0 646 0 0 0 0 1 28 0 0 0 0 1 29 9 9 9 9 9 9 9 0 0 0 0 0 0 1 8 0 0 0 0 0 0 1 8 1 9 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 43,071 929 201 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	42,66,62
	Medium / Large C&1 Streetlights Total Inder of customers dropping off the low-income discount rate program during the period Residential Residential Small C&1 Medium / Large C&1 Streetlights Total Medium / Large C&1 Streetlights Total Medium / Large C&1 Small C&1 Keidential Cov Income Residential Small C&1 Medium / Large C&1 Small C&1 Medium / Large C&1 Streetlights Total Indber of customers, by customer class, required to submit new deposits or increased deposits during the Residential Small C&1 Medium / Large C&1 Streetlights Total Indber of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Small C&1 Medium / Large C&1 Streetlights Total Indber of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low Income Residential <	0 0 40,341 811 264 0 0 0 0 335 0 0 0 0 335 0 0 0 0 335 0 0 0 0	0 0 0 139 0 0 0 0 0 0 188 0 0 0 0 0 0 0 0 0 0 0 0	0 0 125 6 0 0 0 131 0 0 0 131 1 33 0 0 0 42 45 1 0 0 0 0 9 9 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42.015 80 71 0 0 0 0 151 0 0 0 27 0 0 27 29 0 0 0 27 29 0 0 0 27 29 0 0 0 0 27 29 0 0 0 151 1 0 0 0 0 151 0 0 0 0 151 0 0 0 0	0 0 42,249 101 40 0 0 0 141 0 0 0 21 3 0 24 0 0 24 0 0 24 0 0 22 0 0 24 0 0 22 22 0 0 0 22 22 0 0 0 22 22	0 0 42,339 131 19 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,529 87 900 0 177 0 0 0 28 1 1 0 0 0 0 31 2 30 0 0 0 0 0 0 0 177 1 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,781 99 0 0 0 158 0 0 0 0 0 25 1 3 29 0 0 0 0 45 4 6 55 0 0 0 0 12 0 0 0 12 0 0 0 13 13 29 1 1 1 1 1 1 1 1 1 1 1 1 1	0 0 42,832 115 43 0 0 0 158 0 0 0 32 0 0 32 0 0 32 0 32 0 32 0 32 0 0 32 0 0 32 0 0 32 0 0 0 32 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 43,060 425 221 0 0 0 646 646 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 43,071 929 201 0 0 0 1,139 0 0 0 0 0 0 0 0 0 0 0 0 0	42,64 36,36 7 7 44 44 2 2 2 3 3 3 6 6 7 7 7 1 1 1 2 2 2
	Medium / Large C&I Streetights Total Annow of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetights Total umber of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&I Medium / Large C&I Streetights Total Medium / Large C&I Streetights Total Medium / Large C&I Streetights Total Dow Income Residential Small C&I Medium / Large C&I Streetights Total Muber of customers, by customer class, whose required deposits were reduced in part or foregone duri Residentia	0 0 0 40,341 264 0 0 0 0 335 0 0 0 0 335 0 0 0 0 0 0 0 0	0 0 0 139 139 49 0 0 0 0 1 188 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 125 6 0 0 0 131 0 0 0 131 1 1 1 3 3 3 0 0 0 0	0 0 42.015 80 71 0 11 0 0 0	0 0 0 42,249 101 40 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,339 131 19 0 0 0 0 0 0 26 1 0 0 26 1 2 2 2 9 0 0 0 34 3 2 2 9 0 0 0 34 3 0 0 0 8 0 0 0 8 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,529 87 90 0 0 0 0 28 1 1 0 0 0 28 1 1 30 0 0 31 2 2 2 3 3 36 0 0 0 7 7 1 1 0 0 0 0 0 0 0 0 0 107 107	0 0 0 42,781 99 59 0 0 0 0 0 158 0 0 0 0 25 15 3 29 0 0 0 0 45 4 4 4 55 5 9 0 0 0 0 0 0 0 12 0 0 0 0 0 0 0 15 8	0 0 0 42,832 115 13 0 0 0 0 158 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 43,060 425 225 0 0 0 0 646 0 0 0 0 1 28 0 0 0 0 1 29 9 9 9 9 9 9 9 0 0 0 0 0 0 1 8 0 0 0 0 0 0 1 8 1 9 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 43,071 929 201 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	42,64 36 7 7 44 2 2 2 3 3 3 6 6 7 7 1 1

VMA	Jan	Feb	Mar	Anr	May	2023	Jul	Aug	Sep	Oct	Nov	1
iumber of customers, by customer class	Jun	reo	mur	Apr	May	Jun	Jui	Aug	Sep	UCI	NOV	
Residential	153,560	153,279	153,011	152,831	152,516	152,335	152,364	152,349	150,509	152,518	151,863	
Low Income Residential	42,900	43,404	43,807	44.042	44,366	44.150	44.205	44,030	44,752	45,567	45,141	
Small C&I	22,426	22,621	22,901	22,711	22,762	22,743	22,814	22,800	22,754	22,984	22,869	
Medium / Large C&I	784	780	804	814	825	797	819	808	820	817	814	
Streetlights	4,441	4,688	8,236	4,570	4,483	4,481	4,554	4,546	4,471	4,469	4,459	
Total	224,111	224,772	228,759	224,968	224,952	224,506	224,756	224,533	223,306	226,355	225,146	
umber of customers, by customer class, disconnected during the period	,	,										
Residential	402	235	253	586	1,876	873	1,000	722	436	677	347	
Low Income Residential	0	0	0	0	0	0	0	514	287	390	166	
Small C&I	14	12	20	19	15	21	13	25	11	20	13	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights	0	0	0	0	0	0	0	0	0	0	0	
Total	416	247	273	605	1.891	894	1,013	1,261	734	1,087	526	
iumber of customers, by customer class, receiving disconnection notices during the period	-110	247	210	000	1,071	0/4	1,010	1,201	704	1,007	520	
Residential	3,146	3,604	6,432	7,816	8,698	11,533	8,543	12,193	11,450	10,854	9.603	
Low Income Residential	208	129	126	7,206	4,420	5,261	4.226	6,192	5.005	4,519	2.092	
Small C&I	1,021	623	1,040	894	942	932	767	899	892	843	784	
Medium / Large C&I	23	44	26	24	16	23	16	17	7	24	11	
Streetlights	95	75	107	94	109	115	69	72	63	65	62	
Total	4,493	4,475	7,731	16,034	14,185	17.864	13,621	19,373	17,417	16,305	12,552	
	4,475	4,4 75	7,751	10,054	14,105	17,004	15,021	1),575	17,417	10,505	12,332	
iumber of customers, by customer class, reconnected during the period Residential	307	177	207	321	528	352	418	608	352	558	370	
Low Income Residential	307	6	206	321	528	470	254	402	232	304	370	-
Low Income Residential Small C&I	13	6	12	14	557	4/0	254	402	232	304 10	156	-
	0	0	0	0	0	0	0	0	0	0	0	-
Medium / Large C&I Streetlights	0	0	0	0	2	0	0	0	0	0	0	-
Total	331	189	225	347	1,098	838	677	1,015	592	872	533	<u> </u>
	331	189	225	347	1,098	838	0//	1,015	592	8/2	533	-
iumber of customers, by customer class, assessed reconnection fees or charges during the period	202	175	195	204	438	240	339	479	298	475	326	-
Residential	283 33	165 16	195	304 31	438 639	348 470	339 327	479 524	298 281	475	326	-
Low Income Residential												
Small C&I	11	6	13	12	0	13	5	6	8	12	8	
Medium / Large C&I												
Streetlights	0	0	0	0	0	0	0	0	0	0	0	
Total	327	187	224	347	1,088	831	671	1,009	587	866	533	
umber of customers, by customer class, assessed credit card fees or charges during the period												
Residential	6,555	6,309	6,958	36	0	0	0	0	0	0	0	
Low Income Residential	3,704	3,519	3,960	11	1	0	0	0	0	0	0	
Small C&I	361	307	334	264	265	345	363	344	313	342	280	
Medium / Large C&I	19	24	30	17	15	16	21	37	29	22	31	
Streetlights	22	27	28	22	20	18	12	15	20	15	22	
Total	10,661	10,186	11,310	350	301	379	396	396	362	379	333	
umber of customers, by customer class, assessed late payment fees or charges during the period												
Residential	0	0	0	0	0	0	0	0	0	0	0	
Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	
Small C&I	2,497	2,718	2,583	2,207	2,703	2,520	2,540	2,547	2,569	2,679	2,597	
Medium / Large C&I	55	83	66	49	55	46	56	45	51	60	60	
Streetlights	184	210	205	159	194	204	168	203	200	233	226	_
Total	2,736	3,011	2,854	2,415	2,952	2,770	2,764	2,795	2,820	2,972	2,883	
umber of customers, by customer class, taking service at the beginning of the period under existing def												
Residential	2,335	2,150	1,825	2,484	2,481	2,099	2,469	2,540	1,875	2,862	2,869	
Low Income Residential	945	764	497	669	826	1,165	1,625	1,610	1,366	1,938	1,829	
Small C&I	115	104	84	104	102	73	88	101	65	82	82	
Medium / Large C&I	2	2	2	3	6	5	4	2	3	4	4	
Streetlights	6	6	4	3	4	6	5	8	4	5	6	
Total	3,403	3,026	2,412	3,263	3,419	3,348	4,191	4,261	3,313	4,891	4,790	
umber of customers by customer class, completing deferred payment arrangements during the period												
Disable state	637	487						1.394	1,287	1.402	1.360	1
Residential			709	965	1,157	1,338	1,376				-,	_
Low Income Residential	134	112	125	162	747	604	748	723	645	681	486	
Low Income Residential Small C&I	103	112 85	125	162 138	747	604 151	748 109	112	98	115	486	
Low Income Residential Small C&1 Medium // Large C&I	103 0	112 85 2	125	162	747	604	748 109 3	112 3	98 1	115 3	486 124 1	
Low Income Residential Small C&I	103 0 4	112 85 2 4	125 111 4 1	162 138 2 2	747 117 2 2	604 151 2 5	748 109 3 6	112 3 4	98 1 8	115 3 3	486 124 1 7	
Low Income Residential Snall C&I Medium / Large C&I Streetlights Total	103 0	112 85 2	125	162 138	747	604 151	748 109 3	112 3	98 1	115 3	486 124 1	
Low Income Residential Small C&1 Medium / Large C&1 Streetlights	103 0 4 878	112 85 2 4 690	125 111 4 1 950	162 138 2 2 1,269	747 117 2 2,025	604 151 2 5 2,100	748 109 3 6 2,242	112 3 4 2,236	98 1 8 2,039	115 3 3 2,204	486 124 1 7 1,978	
Low Income Residential Small C&I Medium / Lage C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the pr Residential	103 0 4 878 1,728	112 85 2 4 690 1,670	125 111 4 1 950 2,120	162 138 2 2 1,269 2,124	747 117 2 2,025 2,704	604 151 2 5 2,100 2,328	748 109 3 6 2,242 2,481	112 3 4 2,236 2,572	98 1 8 2,039 2,460	115 3 3 2,204 2,717	486 124 1 7 1,978 2,299	
Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the p Residential Low Income Residential	103 0 4 878 1,728 292	112 85 2 4 690 1,670 290	125 111 4 1 950 2,120 329	162 138 2 2 1,269 2,124 565	747 117 2 2,025 2,704 2,254	604 151 2 5 2,100 2,328 1,431	748 109 3 6 2,242 2,481 1,420	112 3 4 2,236 2,572 1,776	98 1 8 2,039 2,460 1,564	115 3 3 2,204 2,717 1,421	486 124 1 7 1,978 2,299 873	
Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the po Residential Low Income Residential Small C&1	103 0 4 878 1,728 292 153	112 85 2 4 690 1,670 290 135	125 111 4 950 2,120 329 169	162 138 2 2 1,269 2,124 565 185	747 117 2 2,025 2,704 2,254 165	604 151 2 5 2,100 2,328 1,431 201	748 109 3 6 2,242 2,481 1,420 150	112 3 4 2,236 2,572 1,776 147	98 1 8 2,039 2,460 1,564 122	115 3 3 2,204 2,717	486 124 1 7 1,978 2,299	
Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the p Residential Low Income Residential Small C&I Medium / Large C&I	103 0 4 878 1,728 292 153 1	112 85 2 4 690 1,670 290	125 111 4 1 950 2,120 329 169 4	162 138 2 2 2 1,269 2,124 565 185 6	747 117 2 2,025 2,704 2,254	604 151 2 5 2,100 2,328 1,431	748 109 3 6 2,242 2,481 1,420 150 4	112 3 4 2,236 2,572 1,776 147 5	98 1 8 2,039 2,460 1,564 122 2	115 3 3 2,204 2,717 1,421	486 124 1 7 1,978 2,299 873 162 1	
Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total iumber of customers, by customer class, enrolling in new deferred payment arrangements during the p Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights	103 0 4 878 1,728 292 153 1 6	112 85 2 4 690 1,670 290 135 5 7	125 111 4 1 950 2,120 329 169 4 2	162 138 2 2 1,269 2,124 565 185 6 4	747 117 2 2,025 2,025 2,704 2,254 165 6 7	604 151 2 5 2,100 2,328 1,431 201 3 5	748 109 3 6 2,242 2,481 1,420 150 4 11	112 3 4 2,236 2,572 1,776 147 5 5	98 1 8 2,039 2,460 1,564 122 2 9	115 3 2,204 2,717 1,421 158 3 7	486 124 1 7 1,978 2,299 873 162 1 10	
Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the p Residential Low Income Residential Small C&I Medium / Large C&I	103 0 4 878 1,728 292 153 1	112 85 2 4 690 1,670 290 135	125 111 4 1 950 2,120 329 169 4	162 138 2 2 2 1,269 2,124 565 185 6	747 117 2 2,025 2,704 2,254 165	604 151 2 5 2,100 2,328 1,431 201	748 109 3 6 2,242 2,481 1,420 150 4	112 3 4 2,236 2,572 1,776 147 5	98 1 8 2,039 2,460 1,564 122 2	115 3 2,204 2,717 1,421 158	486 124 1 7 1,978 2,299 873 162 1	
Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the p Residential Low Income Residential Small C&I Small C&I Medium / Large C&I Streetlights Total	103 0 4 878 1,728 292 153 1 6 2,180	112 85 2 4 690 1,670 290 135 5 7 7 2,107	125 111 4 1 950 2,120 329 169 4 2,624	162 138 2 2 1,269 2,124 565 185 6 4	747 117 2 2,025 2,025 2,704 2,254 165 6 7	604 151 2 5 2,100 2,328 1,431 201 3 5	748 109 3 6 2,242 2,481 1,420 150 4 11 4,066	112 3 4 2,236 2,572 1,776 147 5 4,505	98 1 8 2,039 2,460 1,564 122 2 9 4,157	115 3 2,204 2,717 1,421 158 3 7 4,306	486 124 1 7 1,978 2,299 873 162 1 10	
Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total iumber of customers, by customer class, enrolling in new deferred payment arrangements during the p Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights	103 0 4 878 1,728 292 153 1 6	112 85 2 4 690 1,670 290 135 5 7	125 111 4 1 950 2,120 329 169 4 2	162 138 2 2 1,269 2,124 565 185 6 4	747 117 2 2,025 2,025 2,704 2,254 165 6 7	604 151 2 5 2,100 2,328 1,431 201 3 5	748 109 3 6 2,242 2,481 1,420 150 4 11	112 3 4 2,236 2,572 1,776 147 5 5	98 1 8 2,039 2,460 1,564 122 2 9	115 3 2,204 2,717 1,421 158 3 7	486 124 1 7 1,978 2,299 873 162 1 10	
Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Unber of customers, by customer class, renegotiating deferred payment arrangements during the perin Residential	103 0 4 878 1,728 292 153 1 6 2,180	112 85 2 4 690 1,670 290 135 5 7 2,107 79	125 111 4 1 950 2,120 329 169 4 2,624	162 138 2 2 1,269 2,124 565 185 6 4 2,884	747 117 2 2,025 2,704 2,254 165 6 7 5,136	604 151 2 5 2,100 2,328 1,431 201 3 5 3,968 115	748 109 3 6 2,242 2,481 1,420 150 4 111 4,066 32	112 3 4 2,236 2,572 1,776 147 5 5 4,505 79	98 1 8 2,039 2,460 1,564 122 2 9 4,157 113	115 3 2,204 2,717 1,421 158 3 7 4,306	486 124 1 7 1,978 2,299 873 162 1 10 3,345 125	
Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Inter of customers, by customer class, renegotiating deferred payment arrangements during the period Streetlights Total Low Income Residential Low Income Residential Low Income Residential Low Income Residential Low Income Residential	103 0 4 878 1,728 292 153 1 6 2,180 33	112 85 2 4 690 1,670 290 135 5 7 7 2,107	125 111 4 1 2,120 329 169 4 2 2,624 94	162 138 2 2 1,269 2,124 565 185 6 4 2,884 4 44	747 117 2 2,025 2,704 2,254 165 6 7 5,136 85	604 151 2 5 2,100 2,328 1,431 201 3 5 3,968	748 109 3 6 2,242 2,481 1,420 150 4 11 4,066	112 3 4 2,236 2,572 1,776 147 5 4,505	98 1 8 2,039 2,460 1,564 122 2 9 4,157	115 3 2,204 2,717 1,421 158 3 7 4,306 43	486 124 1 7 1,978 2,299 873 162 1 1 0 3,345	
Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Low Locome Residential Streetlights Total Low Locomer, by customer class, renegotiating deferred payment arrangements during the perior Residential Low Income Residential Small C&1 Low Income Residential Small C&1 Streetlights	103 0 4 878 292 153 1 6 2,180 33 9	112 85 2 4 690 1,670 290 135 5 7 2,107 79 10	125 111 4 1 950 2,120 329 169 4 2 2,624 94 17	162 138 2 2 1,269 2,124 565 185 6 4 2,884 4 2,884 44 7	747 117 2 2 2,025 2,704 2,254 165 6 7 5,136 85 57	604 151 2 5 2,328 1,431 201 3 5 3,968 115 104	748 109 3 6 2,242 2,481 1,420 150 4 11 4,066 32 28	112 3 4 2,236 2,572 1,776 147 5 5 4,505 79 80	98 1 8 2,039 2,460 1,564 122 2 9 4,157 113 56	115 3 2,204 2,717 1,421 158 3 7 4,306 43 22	486 124 1 7 1,978 2,299 873 162 1 1 0 3,345 125 61	
Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Low Income Residential Low Income Residential Medium / Large C&I Streetlights Total Low Incomers, by customer class, renegotiating deferred payment arrangements during the periv Residential Low Income Residential Streetlights Total Low Income Residential Low Income Residential Small C&I Low Income Residential Small C&I Low Income Residential Small C&I Streetlights Low Income Residential Small C&I Streetlights Low Income Residential Small C&I Streetlights Streetl	103 0 4 878 1,728 292 153 1 1 6 2,180 33 9 1 0	112 85 2 4 690 135 5 7 2,107 79 10 1	125 111 4 1 2,120 329 169 4 2 2,624 94 17 2	162 138 2 2 1,269 2,124 565 185 6 4 2,884 44 7 1	747 117 2 2,025 2,704 2,254 165 6 7 5,136 85 57 2	604 151 2 5 2,100 2,328 1,431 201 3 5 3,968 115 104 3	748 109 3 6 2,242 2,481 1,420 150 4 11 4,066 32 28 0	112 3 4 2,257 1,776 147 5 4,505 79 80 3	98 1 8 2,039 2,460 1,564 122 2 9 4,157 113 56 5	115 3 3 2,204 2,717 1,421 158 3 7 4,306 43 22 0	486 124 1 7 1,978 2,299 873 162 1 10 3,345 125 61 3	
Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Low Locome Residential Streetlights Total Low Locomer, by customer class, renegotiating deferred payment arrangements during the perior Residential Low Income Residential Small C&1 Low Income Residential Small C&1 Streetlights	103 0 4 878 1,728 292 153 1 6 2,180 33 9 1 1 0 0 0	112 85 2 4 690 1,670 290 135 5 7 2,107 79 10 10 1	125 111 4 1 950 2,120 329 169 4 2 2,624 94 17 2 0 0 0	162 138 2 2 1,269 1,269 2,124 565 185 6 4 2,884 4 44 7 1 0 0	747 117 2 2,0025 2,704 2,254 165 6 7 5,136 85 57 2 0 0	604 151 2 5 2,328 1,431 3 5 3,968 115 104 3 0 0	748 748 109 3 6 2,242 2,481 1,420 150 4 11 4,066 32 28 0 0 0	112 3 4 2,236 2,572 1,776 147 5 4,505 79 80 3 1 0	98 1 8 2,039 2,460 1,564 122 2 9 4,157 113 56 5 0 1	115 3 2,204 2,717 1,421 158 3 7 4,306 43 22 0 0 0 0 0 0	486 124 1 7 1.978 2.299 873 162 1 10 3.345 61 3 0 0	
Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total	103 0 4 878 1,728 292 153 1 1 6 2,180 33 9 1 0	112 85 2 4 690 1,670 290 135 5 7 2,107 79 10 1 1 0	125 111 4 1 2,120 329 169 4 2 2,624 94 17 2 0	162 138 2 2 1,269 2,124 565 185 6 4 2,884 44 7 1 0	747 117 2 2,025 2,004 2,254 165 6 7 5,136 85 57 2 0	604 151 2 5 2,328 1,431 201 3 5 3,968 115 104 3 0	748 109 3 6 2,242 2,481 1,420 150 4 11 4,066 32 28 0 0	112 3 4 2,236 2,572 1,776 147 5 5 4,505 79 80 3 1	98 1 8 2,039 2,460 1,564 122 2 9 4,157 113 56 5	115 3 2,204 2,717 1,421 158 3 7 4,306 43 222 0 0 0	486 124 1 1 7 1,978 2,299 873 162 1 1 10 3,345 125 61 3 0	
Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers, by customer class, enrolling in new deferred payment arrangements during the pr Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Streetlights Total Streetlights Total Uncome Residential Streetlights Total Streetlights Total Streetlights Total Streetlights Total Streetlights Streetlights Total Streetlights Streetlights Streetlights Total Streetlights Streetlights Streetlights Total Streetlights Total Streetlights Streetlights Total Streetlights Streetlights Total Streetlights Streetlights Total Streetlights Total Streetlights Total Streetlights Streetlights Streetlights Total Streetlights Streetligh	103 0 4 878 77 1,728 292 153 1 6 6 2,180 9 1 1 0 0 4 3	112 85 2 4 690 1.670 290 135 5 7 7 2,107 79 10 1 1 0 0 1 91	125 111 4 1 950 2,120 329 169 4 2 2,624 94 17 2 0 0 0 113	162 138 2 2 1,269 2,124 565 185 6 4 2,884 44 7 1 0 0 0 52	747 117 2 2,025 2,704 2,205 6 7 5,136 85 57 2 0 0 0 0 144	604 151 2 5 2,100 2,328 1,431 201 3 5 3,968 115 104 3 0 0 0 222	748 109 3 6 2,242 2,481 1,420 150 4 111 4,066 32 28 0 0 0 0 60	112 3 4 2,236 2,572 1,776 147 5 5 4,505 79 80 3 1 0 163	98 1 8 2,039 2,460 1,564 122 2 9 4,157 113 56 5 0 1 175	115 3 3 2,204 2,717 1,421 158 3 3 7 4,306 43 22 0 0 0 0 0 5	486 124 1 7 1,978 2,299 873 162 1 100 3,345 61 3 0 0 0 189	
Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Medium / Large C&I Streetlights Total Streetlights Total	103 0 4 878 1,728 292 153 1 6 2,180 33 9 1 1 0 0 0	112 85 2 4 690 135 5 7 2,107 79 10 1 1 0 1 1 2,107 2,107 2,107 1 ,1467	125 111 4 1 950 2,120 329 169 4 2 2,624 94 17 2 0 0 113 1,597	162 138 2 2 1,269 1,269 2,124 565 185 6 4 2,884 4 44 7 1 0 0	747 117 2 2,0025 2,704 2,254 165 6 7 5,136 85 57 2 0 0	604 151 2 5 2,100 - 2,321 - 3 3 5 - 3,3968 - 115 - 104 - 0 - 2,22 -	748 748 109 3 6 2,242 2,481 1,420 150 4 11 4,066 32 28 0 0 0	112 3 4 2,236 2,572 1,776 147 5 4,505 79 80 3 1 0 0 163 2,287	98 1 8 2,039 2,460 1,564 122 2 9 4,157 113 566 5 0 1 175 2,304	115 3 2,204 2,717 1,421 1,421 1,58 3 7 4,306 43 22 0 0 0 0 65 5,508	486 124 1 7 1,978 2,299 873 162 1 1 10 3,345 61 3 0 0 0 189 3,754	
Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Incomers, by customer class, enrolling in new deferred payment arrangements during the p Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Low Income Residential Low Income Residential Low Income Residential Small C&I Streetlights Total Medium / Large C&I Streetlights Total Income Residential Small C&I Streetlights Total Income Residential Streetlights Total Income Residential Low Income Residential Streetlights Total Income Residential Low Income Residential Low Income Residential Income Residential Income Residential Income Residential Low Income Residential Low Income Residential Low Income Residential	103 0 4 878 1,728 292 153 1 5 6 2,180 33 9 1 1 0 0 4 33 9 1 1 1 0 0 4 33 1 1 1 1 1 1 1 1 1 1 1 1 1	112 85 2 4 690 2900 2900 135 5 7 7 2,107 79 10 1 1 0 1 1 91 2 9 10 1 1 45,286	125 111 4 1 2,120 329 169 4 2 2,624 94 17 2 0 0 0 113 1,597 44,076	162 138 2 1,269 1,269 1,269 1,265 6 4 2,884 4 4 7 1 0 0 0 52 1,967 4,439	747 117 2 2,025 2,004 2,254 165 6 7 5,136 85 57 2 0 0 0 144 2,131 45,135	604 151 2 5 2,100 1 2,328 1,431 1,431 201 3 5 3,968 1 104 3 0 0 2222 2 2,178 45,712	748 109 3 6 2,242 1,420 150 4 111 4,066 32 28 0 0 0 0 0 0 0 0 0 0 0 0 0	112 3 4 2,236 2,572 1,776 147 5 4,505 79 80 3 1 0 163 1 2,287 47,035	98 1 8 2,409 2,460 1,564 122 2 9 4,157 113 56 5 0 1 175 2,304 47,776	115 3 2,204 2,717 1,421 158 3 7 4,306 43 22 0 0 0 0 0 5,508 45,671	486 124 1 7 1.978 2.299 873 162 1 10 3.345 61 3 0 0 189 	
Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total C&I Medium / Large C&I Small C&I Low Income Residential Small C&I Medium / Large C&I Streetlights Total Streetlights Total Interface C&I Streetlights Total Streetlights Total Interface C&I Streetlights Total Interface C&I Streetlights Streetlights Total Interface C&I Streetlights Total Interface C&I Streetlights Total	103 0 4 878 878 292 153 1 6 2,180 33 9 1 0 0 0 3 3 3 9 1 1 0 0 0 0 1 1,135 4,297	112 85 2 4 690 1,670 290 135 5 5 7 7 2,107 79 10 0 1 1 91 91 91 1,467 43,286	125 111 4 1 90 2,120 329 169 4 2 2,624 94 17 2 0 0 113 1,597 44,076 0	162 138 2 1,269 2,124 565 6 4 2,884 4 4 4 7 1 0 0 0 52 1,967 4,4,39 0 0 52 1,967 1,967 1,967 1,967 1,967 1,967 1,967 1,967 1,967 1,967 1,967 1,967 1,977 1,	747 117 2 2,025 2,025 6 7 5,136 85 577 2 0 0 144 2,131 45,135 0	664 151 2 5 2,100 2,328 1,431 201 3 5 3,968 115 104 3 0 0 2222 2,178 2,178 0 0	748 109 3 6 2,242 2,242 150 1,420 150 4 11 4,066 228 0 0 0 0 0 0 0 0 2,234 46,392 2,234 26,304	112 3 4 2,236 2,572 1,776 147 5 5 4,505 79 80 3 1 0 163 2,287 47,05 0 0	98 1 8 2,039 2,460 1,564 122 2 9 4,157 113 56 5 0 1 175 2,304 47,776 0 0	115 3 2,204 2,717 1,421 158 3 7 4,306 43 22 0 0 0 65 5,508 45,671 0	486 124 1 7 1.978 2.299 873 162 1 1 10 3.345 61 1 3 0 0 0 189 3.754 41,673 0	
Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Incomers, by customer class, enrolling in new deferred payment arrangements during the p Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Low Income Residential Low Income Residential Low Income Residential Small C&I Streetlights Total Medium / Large C&I Streetlights Total Income Residential Small C&I Streetlights Total Income Residential Streetlights Total Income Residential Low Income Residential Streetlights Total Income Residential Low Income Residential Low Income Residential Income Residential Income Residential Income Residential Low Income Residential Low Income Residential Low Income Residential	103 0 4 878 1,728 292 153 1 5 6 2,180 33 9 1 1 0 0 4 33 9 1 1 1 0 0 4 33 1 1 1 1 1 1 1 1 1 1 1 1 1	112 85 2 4 690 2900 2900 135 5 7 7 2,107 79 10 1 1 0 1 1 91 2 9 10 1 1 45,286	125 111 4 1 2,120 329 169 4 2 2,624 94 17 2 0 0 0 113 1,597 44,076	162 138 2 1,269 1,269 1,269 1,265 6 4 2,884 4 4 7 1 0 0 0 52 1,967 4,439	747 117 2 2,025 2,004 2,254 165 6 7 5,136 85 57 2 0 0 0 144 2,131 45,135	604 151 2 5 2,100 1 2,328 1,431 1,431 201 3 5 3,968 1 104 3 0 0 2222 2 2,178 45,712	748 109 3 6 2,242 1,420 150 4 111 4,066 32 28 0 0 0 0 0 0 0 0 0 0 0 0 0	112 3 4 2,236 2,572 1,776 147 5 4,505 79 80 3 1 0 163 1 2,287 47,035	98 1 8 2,409 2,460 1,564 122 2 9 4,157 113 56 5 0 1 175 2,304 47,776	115 3 2,204 2,717 1,421 158 3 7 4,306 43 22 0 0 0 0 0 5,508 45,671	486 124 1 7 1.978 2.299 873 162 1 10 3.345 61 3 0 0 189 	

WMA	Jan	Feb	Mar	4	May	2023 Jun	Jul	4	C	Oct	Nov	Dec
WMA Number of customers completing hardship protections during the period	Jan	reb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Residential	4	22	48	41	78	89	48	105	101	1,202	47	
Low Income Residential	0	6	52	47	71	100	44	69	57	42,690	59	
Small C&I	0	0	0	0	0	0	0	0	0	0	0	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights	0	0	0	0	0	0	0	0	0	0	0	
Total	4	28	100	88	149	189	92	174	158	43,892	106	1,
Number of customers enrolling in new hardship protections during the period												
Residential	359	225	183	197	130	51	97	70	154	120	3,797	
Low Income Residential	895	824	712	736	650	553	677	725	1,253	674	41,704	
Small C&I	0	0	0	0	0	0	0	0	0	0	0	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights	0	0	0	0	0	0	0	0	0	0	0	
Total	1,254	1,049	895	933	780	604	774	795	1,407	794	45,501	
Number of customers, by customer class, completing an AMP program during the period												
Residential	0	0	0	0	0	0	0	0	0	0	0	
Low Income Residential	64	51	50	67	76	64	59	524	99	64	53	
Small C&I	0	0	0	0	0	0	0	0	0	0	0	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights	0	0	0	0	0	0	0	0	0	0	0	
Total	64	51	50	67	76	64	59	524	99	64	53	
Number of customers, by customer class, enrolling in an AMP program during the period												
Residential	0	0	0	0	0	0	0	0	0	0	0	
Low Income Residential	5,833	80	126	424	1,077	342	317	306	485	428	216	
Small C&I	0	0	0	0	0	0	0	0	0	0	0	
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights	0	0	0	0	0	0	0	0	0	0	0	_
Total	5,833	80	126	424	1,077	342	317	306	485	428	216	
Number of customers, by customer class, re-enrolling in an AMP program during the period		-			0	0		0		0		
Residential	0 3,543	0	0	0	0 457	0	0	0	0	0	0	
Low Income Residential	3,543	15	30		457	160	158	196	275	267	817	
Small C&I				0		0						
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
Streetlights	0	0	0	0	0	0	0	0	0	0	0	
Total	3,543	15	30	126	457	160	158	196	275	267	817	
sumber of customers, by customer class, dropping off an AMP program during the period			-				- 1					
Residential	0	0	0	0	0	0	0	0	0	0	0	
Low Income Residential	145	452	898	3,014	771	617	622	721	510	255	283	
Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	
Medium & Large C&I (not available)	0	0	0	0	0	0	0	0	0	0	0	
Streetlights	0	0	0	0	0	0	0		0	0	0	
Total	145	452	898	3,014	771	617	622	721	510	255	283	
	0	0	0	0	0	0	0	0	0	0	0	
Residential	0	0	0	0	0	0	0	0	0	0	0	
Residential Low Income Residential	42,900	43,404	43,807	44,042	44,366	44,150	44,205	44,030	44,752	45,567	45,141	4
Low Income Residential Small C&I	42,900 0	43,404 0	43,807 0	44,042 0	44,366 0	44,150 0	44,205 0	44,030 0	44,752 0	45,567 0	45,141 0	4
Residential Low Income Residential Small C&I Medium / Large C&I	42,900 0 0	43,404 0 0	43,807 0 0	44,042 0 0	44,366 0 0	44,150 0 0	44,205 0 0	44,030 0 0	44,752 0 0	45,567 0 0	45,141 0 0	4
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights	42,900 0 0	43,404 0 0 0	43,807 0 0	44,042 0 0 0	44,366 0 0 0	44,150 0 0 0	44,205 0 0 0	44,030 0 0 0	44,752 0 0 0	45,567 0 0 0	45,141 0 0 0	
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total	42,900 0 0	43,404 0 0	43,807 0 0	44,042 0 0	44,366 0 0	44,150 0 0	44,205 0 0	44,030 0 0	44,752 0 0	45,567 0 0	45,141 0 0	
Residential Low Income Residential Small C&I Medium / Lage C&I Streetlights Total umber of customers dropping off the low-income discount rate program during the period	42,900 0 0 42,900	43,404 0 0 0 43,404	43,807 0 0 43,807	44,042 0 0 44,042	44,366 0 0 44,366	44,150 0 0 44,150	44,205 0 0 0 44,205	44,030 0 0 44,030	44,752 0 0 0 44,752	45,567 0 0 0 45,567	45,141 0 0 0 45,141	
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Total Number of customers dropping off the low-income discount rate program during the period Residential	42,900 0 0 42,900 93	43,404 0 0 43,404 71	43,807 0 0 43,807 104	44,042 0 0 44,042 56	44,366 0 0 44,366 132	44,150 0 0 44,150	44,205 0 0 44,205 69	44,030 0 0 44,030 110	44,752 0 0 44,752 149	45,567 0 0 45,567 129	45,141 0 0 45,141 468	4
Residential Low Income Residential Small C&I Medium // Large C&I Streetlights Total Yumber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential	42,900 0 0 42,900 93 44	43,404 0 0 43,404 71 68	43,807 0 0 43,807 104 50	44,042 0 0 44,042 56 74	44,366 0 0 44,366 132 129	44,150 0 0 0 44,150 143 73	44,205 0 0 44,205 69 122	44,030 0 0 44,030 110 99	44,752 0 0 44,752 149 29	45,567 0 0 45,567 129 139	45,141 0 0 45,141 468 350	4
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total aumber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I	42,900 0 0 42,900 93 44 0	43,404 0 0 43,404 71 68 0	43,807 0 0 43,807 104 50 0	44,042 0 0 44,042 56 74 0	44,366 0 0 44,366 132 129 0	44,150 0 0 44,150 143 73 0	44,205 0 0 44,205 69 122 0	44,030 0 0 44,030 110 99 0	44,752 0 0 0 44,752 149 29 0	45,567 0 0 45,567 129 139 0	45,141 0 0 45,141 468 350 0	4
Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Context of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&1 Medium / Large C&1	42,900 0 0 42,900 93 44 0 0	43,404 0 0 43,404 71 68 0 0	43,807 0 0 43,807 104 50 0 0	44,042 0 0 44,042 56 74 0 0	44,366 0 0 44,366 132 129 0 0	44,150 0 0 44,150 143 73 0 0	44,205 0 0 44,205 69 122 0 0	44,030 0 0 44,030 110 99 0 0	44,752 0 0 0 44,752 149 29 0 0	45,567 0 0 45,567 129 139 0 0	45,141 0 0 45,141 468 350 0 0	
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Winnber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights	42,900 0 0 42,900 93 44 0 0 0 0	43,404 0 0 43,404 71 68 0 0 0 0	43,807 0 0 43,807 104 50 0 0 0	44,042 0 0 44,042 56 74 0 0 0	44,366 0 0 44,366 132 129 0 0 0	44,150 0 0 44,150 143 73 0 0 0	44,205 0 0 44,205 69 122 0 0 0	44,030 0 0 44,030 110 99 0 0 0	44,752 0 0 0 44,752 149 29 0 0 0 0	45,567 0 0 45,567 129 139 0 0 0	45,141 0 0 45,141 468 350 0 0 0	4
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total	42,900 0 0 42,900 93 44 0 0	43,404 0 0 43,404 71 68 0 0	43,807 0 0 43,807 104 50 0 0	44,042 0 0 44,042 56 74 0 0	44,366 0 0 44,366 132 129 0 0	44,150 0 0 44,150 143 73 0 0	44,205 0 0 44,205 69 122 0 0	44,030 0 0 44,030 110 99 0 0	44,752 0 0 0 44,752 149 29 0 0	45,567 0 0 45,567 129 139 0 0	45,141 0 0 45,141 468 350 0 0	4
Residential Low Income Residential Small C&I Medium / Large C&I Stretelights Total Winber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Stretelights Total	42,900 0 0 42,900 93 44 0 0 0 137	43,404 0 0 43,404 71 68 0 0 0 0 139	43,807 0 0 43,807 104 50 0 0 0 154	44,042 0 0 44,042 56 74 0 0 0 130	44,366 0 0 44,366 132 129 0 0 0 0 261	44,150 0 0 44,150 143 73 0 0 0 0 216	44,205 0 0 44,205 69 122 0 0 0 0 0 191	44,030 0 0 44,030 110 99 0 0 0 0 209	44,752 0 0 44,752 149 29 0 0 0 0 178	45,567 0 0 45,567 129 139 0 0 0 0 268	45,141 0 0 45,141 468 350 0 0 0 818	4
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Total	42,900 0 0 42,900 93 44 0 0 0 137 0	43,404 0 0 43,404 71 68 0 0 0 0 139	43,807 0 0 43,807 104 50 0 0 154 0 0 0 0 0 0 0 0 0 0 0 0 0	44,042 0 0 44,042 56 74 0 0 0 0 130 0	44,366 0 0 44,366 132 129 0 0 0 0 261 0	44,150 0 0 44,150 143 73 0 0 0 0 216 0	44,205 0 0 44,205 69 122 0 0 0 191 0	44,030 0 0 44,030 110 99 0 0 0 0 209 0 0	44,752 0 0 0 44,752 149 29 0 0 0 0 0 178 0	45,567 0 0 45,567 129 139 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	45,141 0 0 45,141 468 350 0 0 0 818 0 0 0 0 0 0 0 0 0 0 0 0 0	4
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Streetlights Low Income Residential Small C&I Medium / Large C&I Streetlights Total Total Kumber of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential	42,900 0 0 42,900 42,900 0 137 0 0 0 0 0 0 0 0 0 0 0 0 0	43,404 0 0 43,404 71 68 0 0 0 139 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,807 0 0 43,807 104 50 0 0 0 154 0 0 0 0 0 0 0 0 0 0 0 0 0	44,042 0 0 44,042 56 74 0 0 0 130 0 0 0 0	44,366 0 0 44,366 132 129 0 0 0 261 0 0 0 0 0 0 0 0 0 0 0 0 0	44,150 0 0 44,150 143 73 0 0 0 0 216 0 0 0 0	44,205 0 0 44,205 69 122 0 0 0 0 191 0 0 0 0	44,030 0 0 44,030 110 99 0 0 0 0 0 0 0 0 0 0 0 0 0	44,752 0 0 0 44,752 149 29 0 0 0 0 178 0 0 0	45,567 0 0 45,567 129 139 0 0 0 0 268 0 0 0 0	45,141 0 0 45,141 468 350 0 0 0 818 0 0 0 0 0 0 0 0 0 0 0 0 0	4
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total winnber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Total Customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&I	42,900 0 42,900 93 444 0 0 0 137 0 0 38	43,404 0 0 43,404 71 68 0 0 0 139 0 0 0 45	43,807 0 0 43,807 104 50 0 0 154 0 0 0 0 0 0 0 0 0 0 0 0 0	44,042 0 0 44,042 56 74 0 0 0 0 130 0	44,366 0 0 44,366 132 129 0 0 0 261 0 0 51	44,150 0 0 44,150 143 73 0 0 0 0 216 0 0 29	44,205 0 0 44,205 69 122 0 0 0 191 0 0 24	44,030 0 0 44,030 110 99 0 0 0 209 0 0 39	44,752 0 0 0 44,752 29 0 0 0 0 178 0 0 33	45,567 0 0 45,567 129 139 0 0 0 268 0 0 0 39	45,141 0 0 45,141 468 350 0 0 818 0 0 0 53	4
Residential Low Income Residential Small C&I Streetlights Total Streetlights Come Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Streetlights Total Come Residential Low Income Residential Small C&I Low Income Residential Small C&I Low Income Residential Small C&I Streetlights	42,900 0 0 42,900 93 44 44 0 0 0 137 0 0 38 0 0	43,404 0 0 43,404 71 68 0 0 0 0 139 0 0 0 45 2	43,807 0 0 43,807 104 50 0 0 0 154 0 0 45	44,042 0 0 44,042 56 74 0 0 0 130 0 32	44,366 0 0 44,366 132 129 0 0 0 261 0 0 0 0 0 0 0 0 0 0 0 0 0	44,150 0 0 44,150 143 73 0 0 0 0 216 0 0 0 0	44,205 0 0 44,205 69 122 0 0 0 0 191 0 0 0 0	44,030 0 0 44,030 110 99 0 0 0 0 0 0 0 0 0 0 0 0 0	44,752 0 0 0 44,752 149 29 0 0 0 0 178 0 0 0	45,567 0 0 45,567 129 139 0 0 0 0 268 0 0 0 39 0	45,141 0 0 45,141 468 350 0 0 0 818 0 0 0 0 0 0 0 0 0 0 0 0 0	4
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Streetlights Total Low Income Residential Small C&I Low Income Residential Small C&I Medium / Large C&I Streetlights	42,900 0 42,900 42,900 42,900 0 137 0 0 0 38 0 1	43,404 0 0 43,404 71 68 0 0 0 139 0 0 0 435 2 2 2	43,807 0 0 43,807 104 50 0 0 0 154 0 0 0 45 2 3	44,042 0 0 44,042 56 74 0 0 0 0 130 0 32 2 2 2	44,366 0 0 44,366 132 129 0 0 0 261 0 0 51 0 1	44,150 0 0 44,150 143 73 0 0 0 216 0 0 0 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1	44,205 0 0 44,205 69 122 0 0 0 0 191 0 0 0 0 24 2	44,030 0 0 44,030 110 99 0 0 0 0 0 0 0 0 0 0 0 1 2 2	44,752 0 0 0 44,752 149 29 0 0 0 178 0 0 33 0 3	45,567 0 0 45,567 129 139 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	45,141 0 0 45,141 468 350 0 0 0 818 818 0 0 0 1 2	4
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total	42,900 0 0 42,900 93 44 44 0 0 0 137 0 0 38 0 0	43,404 0 0 43,404 71 68 0 0 0 0 139 0 0 0 45 2	43,807 0 0 43,807 104 50 0 0 0 154 0 0 45	44,042 0 0 44,042 56 74 0 0 0 130 0 32	44,366 0 0 44,366 132 129 0 0 0 261 0 0 51	44,150 0 0 44,150 143 73 0 0 0 0 216 0 0 29	44,205 0 0 44,205 69 122 0 0 0 191 0 0 24	44,030 0 0 44,030 110 99 0 0 0 209 0 0 39	44,752 0 0 0 44,752 29 0 0 0 0 178 0 0 33	45,567 0 0 45,567 129 139 0 0 0 0 268 0 0 0 39 0	45,141 0 0 45,141 468 350 0 0 818 0 0 0 53	4
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Usuber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Usuber of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Usuber of customers Residential Small C&I Medium / Large C&I Streetlights Total Usuber of customers (Large C&I Streetlights Total Usuber of customers, by customer class, required to submit new deposits or increased deposits during to Under of customers, by customer class, required to submit new deposits or increased deposits during to	42,900 0 42,900 42,900 42,900 0 137 0 0 0 38 0 1	43,404 0 0 43,404 71 68 0 0 0 139 0 0 0 435 2 2 2	43,807 0 0 43,807 104 50 0 0 0 154 0 0 0 45 2 3	44,042 0 0 44,042 56 74 0 0 0 0 130 0 32 2 2 2	44,366 0 0 44,366 132 129 0 0 0 261 0 0 51 0 1	44,150 0 0 44,150 143 73 0 0 0 216 0 0 0 0 0 0 1 1 1 1 1 1 1 1 1 1 1 1 1	44,205 0 0 44,205 69 122 0 0 0 0 191 0 0 0 0 24 2	44,030 0 0 44,030 110 99 0 0 0 0 0 0 0 0 0 0 0 1 2 2	44,752 0 0 0 44,752 149 29 0 0 0 178 0 0 33 0 3	45,567 0 0 45,567 129 139 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	45,141 0 0 45,141 468 350 0 0 0 818 818 0 0 0 1 2	4
Residential Low Income Residential Small C&I Medium / Large C&I Stretelights Total umber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Stretelights Total unber of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&I Medium / Large C&I Stretelights Total under C&I Small C&I Medium / Large C&I Stretelights Total iumber of customers, by customer class, required to submit new deposits or increased deposits during th Residential	42,900 0 0 42,900 93 44 0 0 0 0 0 0 0 0 0 0 0 38 0 1 39 0 0 0 0 0 0 0 0 0 0 0 0 0	43,404 0 0 0 43,404 71 68 0 0 0 139 0 0 0 45 2 2 2 49 0 0 0 0 0 0 0 0 0 0 0 0 0	43.807 0 0 43.807 104 50 0 0 0 154 0 0 0 0 0 2 3 50	44,042 0 0 0 44,042 0 56 74 0 0 0 0 130 0 0 0 2 2 36 36	44,366 0 0 44,366 132 132 0 0 0 0 0 0 0 0 0 0 1 51 0 1 52	44,150 0 0 44,150 143 73 0 0 0 0 216 0 0 0 0 0 1 30 1 30	44,205 0 0 0 44,205 0 69 122 0 0 0 0 0 0 0 0 0 0 0 0 0 0 24 0 2 2 26 0	44,030 0 0 44,030 110 99 0 0 0 0 0 0 0 0 0 0 0 1 2 42 1 0 0 0 0 0 0 0 0 0 0 0 0 0	44,752 0 0 44,752 149 29 0 0 0 0 0 178 0 0 0 3 3 0 3 3 6	45,567 0 0 45,567 129 0 0 0 0 0 268 0 0 0 0 0 0 0 0 0 39 0 0 0 39	45,141 0 0 45,141 468 350 0 0 0 0 0 818 818 0 0 0 53 1 2 56 0 0 0 0 0 0 0 0 0 0 0 0 0	4
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Under of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Under of customers, by customer class, with required deposits with the company at the beginning of th Residential Small C&I Low Income Residential Small C&I Streetlights Total Under of customers, by customer class, required to submit new deposits or increased deposits during to Under of customers, by customer class, required to submit new deposits or increased deposits during to	42,900 0 0 42,900 93 444 0 0 0 137 0 0 38 0 1 39 39	43,404 0 0 0 43,404 71 68 0 0 0 139 0 0 0 45 2 2 2 49	43,807 0 0 43,807 104 50 0 0 0 154 0 0 45 2 3 50 0 0 0 0 0 0 0 0 0 0 0 0 0	44,042 0 0 44,042 56 74 0 0 0 0 0 0 0 0 0 0 0 32 2 2 36 0 0 0 0 0 0 0 0 0 0 0 0 0	44,366 0 0 44,366 132 129 0 0 0 0 0 0 0 0 51 0 1 52 0 0 0 0 0 0 0 0 0 0 0 0 0	44,150 0 0 44,150 0 44,150 0 0 0 0 0 0 0 0 0 0 0 0 0	44,205 0 0 0 44,205 0 69 122 0 0 0 0 0 0 0 0 0 0 0 0 0 0 2 0 2 2 2 2 2 2	44,030 0 0 0 44,030 0 110 99 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 10 39 1 2 42 42	44,752 0 0 0 44,752 0 149 29 0 0 0 0 0 0 0 0 0 0 0 0 0 0 33 0 36 0	45,567 0 0 45,567 129 139 0 0 0 0 0 268 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	45,141 0 0 45,141 468 350 0 0 0 818 818 0 0 0 0 0 0 33 1 2 2 56	4
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Streetlights Total umber of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers, by customer class, required to submit new deposits or increased deposits during the Reside	42,900 0 0 0 42,900 0 93 44 0 0 0 0 137 1 39 0 0 0 0 0 0 0 0 0 0 0 0 0	43,404 0 0 0 43,404 71 68 0 0 0 0 139 	43.807 0 0 43.807 43.807 0 0 0 154 0 0 0 45 2 3 50 0 0 0 0 0 0 0 0 0 0 0 0 0	44,042 0 0 0 44,042 0 56 74 74 0 0 0 0 0 0 0 0 0 0 0 0 0 2 2 36 0 0 0 0 0	44,366 0 0 0 44,366 132 132 129 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 51 0 52 0 0 0 0 0	44,150 0 0 44,150 0 44,150 0 0 0 216 0 0 0 216 0 0 0 0 1 1 30 0 0 0 0 0 0 0 0 0 0 0 0	44,205 0 0 44,205 69 122 0 0 0 0 0 0 0 0 0 24 0 0 2 26 0 0 0 0 0 0 0 0 0 0 0 0 0	44,030 0 0 0 0 0 10 99 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 2 2 2 0 0	44,752 0 0 44,752 149 29 0 0 0 0 0 178 0 0 0 3 3 3 6 0 0 0 0 0 0 0 0 0 0 0 0 0	45,567 0 0 45,567 129 139 0 0 0 0 268 0 0 0 268 0 0 0 0 39 0 0 0 39 0 0 0 0 0 0 0 0 0 0	45,141 0 0 45,141 468 3500 0 0 0 818 0 0 0 0 533 1 2 566 0 0 0 0 0 0 0 0 0 0 0 0 0	4
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Streetlights Total Medium / Large C&I Streetlights Total Under of customers, by customer class, with required deposits with the company at the beginning of th Residential Streetlights Total Low Income Residential Streetlights Total Low Income Residential Streetlights Total Under of customers, by customer class, with required deposits with the company at the beginning of the Residential Streetlights Total under of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Low Income Residential Low Income Residential	42,900 0 42,900 93 44 0 0 0 137 0 0 0 38 0 0 0 0 0 137 0 0 0 0 44 44 44 44 44 44 44	43,404 0 0 0 43,604 43,604 139 0 0 0 139 0 0 139 0 0 0 139 0 0 0 139 0 0 0 139 0 0 139 0 0 0 139 0 0 0 0 0 0 0 0 0 0 0 0 0	43,807 0 0 43,807 104 50 0 0 0 0 154 0 0 45 2 3 50 0 0 59 0 5	44,042 0 0 44,042 56 74 0 0 0 130 0 0 32 2 2 36 0 0 0 45 3 2	44,366 0 0 44,366 132 129 0 0 0 261 0 0 0 51 0 0 0 1 52 0 0 4 8 2 2 2 2 2 2 2 2 2 2 2 2 2	44,150 0 0 0 44,150 143 73 0 0 0 0 0 0 0 0 0 0 0 0 0	44,205 0 0 44,205 69 122 0 0 0 0 191 0 0 0 24 0 0 2 2 2 2 0 0 0 51 1 1	44,030 0 0 0 0 0 0 0 0 110 99 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 3 3	44,752 0 0 0 0 149 29 0 0 0 0 0 178 0 0 0 0 33 3 0 0 0 0 0 0 0 0 0 0 0 0 0	45,567 0 0 45,567 129 139 0 0 0 0 0 0 0 0 0 0 0 0 0	45,141 0 0 45,141 468 350 0 0 0 0 0 0 818 0 0 0 0 0 0 0 0 0 0 0 0 0	4
Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total umber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&1 Medium / Large C&1 Medium / Large C&1 Streetlights Total unber of customers, by customer class, with required deposits with the company at the beginning of th Residential Small C&1 Medium / Large C&1 Weinim / Large C&2 Streetlights Total Low Income Residential Small C&1 Medium / Large C&2 Streetlights Total unber of customers, by customer class, required to submit new deposits or increased deposits during U Residential Low Income Residential Low Income Residential Low Income Residential Small C&1 Medium / Large C&2	42,900 0 0 42,900 93 44 0 0 0 137 1 0 0 0 0 38 0 0 1 39 0 0 0 44 44 0 0 0 0 0 0 0 0 0 0 0 0 0	43,404 0 0 0 43,404 43,404 711 688 0 0 0 0 0 0 0 0 0 0 0 0 0	43,807 0 0 43,807 104 50 0 0 0 154 0 0 45 2 3 50 0 0 59	44,042 0 0 44,042 56 74 0 0 0 0 0 0 0 32 2 2 36 0 0 0 0 32 2 36 0 0 0 32 36 32 36 0 0 0 0 0 0 0 0 0 0 0 0 0	44,366 0 0 44,366 129 0 0 0 0 0 0 0 0 0 0 0 0 129 0 0 0 0 0 0 129 0 0 0 0 129 0 0 0 129 0 0 0 0 0 129 0 0 0 0 0 0 0 0 0 0 0 0 0	44,150 0 0 44,150 143 73 0 0 0 0 0 0 0 0 0 0 0 0 0	44,205 0 0 44,205 69 122 0 0 0 191 0 0 0 24 0 2 26 0 0 0 0 51	44,030 0 0 44,030 99 0 0 0 0 0 0 0 0 0 0 0 0 0	44,752 0 0 44,752 149 29 0 0 0 0 178 0 0 0 33 0 0 33 0 0 0 0 0 0 0 0 0 0 0 0 0	45,567 0 0 45,567 129 139 0 0 0 0 0 0 0 0 0 0 0 0 0	45,141 0 0 45,141 468 350 0 0 0 818 0 0 0 0 818 1 2 56 0 0 0 0 44 44	4
Residential Low Income Residential Small C&I Small C&I Streetlights Total Unber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total unber of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Unber of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&I Streetlights Total unber of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Unber of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Unber of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Unber of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low Income Residential Small C&I Total Unber of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low Income Residential Small C&I Total Unber of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low Income Residential Small C&I Streetlights Total Unber of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low Income Residential Small C&I Streetlights Total Unber of customers, by customer class, required to submit new deposits or increased deposits during th Residential Small C&I Streetlights Total Unber of customers, by customer class, required to submit new deposits or increased deposits during th Residential Small C&I Streetlights Streetlights Stre	42,900 0 42,900 93 44 0 0 0 137 0 0 0 38 0 0 0 0 0 137 0 0 0 0 44 44 44 44 44 44 44	43,404 0 0 0 43,604 43,604 139 0 0 139 0 0 139 0 0 0 139 0 0 0 0 139 0 0 0 139 0 0 0 139 0 0 0 0 0 0 0 0 0 0 0 0 0	43,807 0 0 43,807 104 50 0 0 0 0 154 0 0 45 2 3 50 0 0 59 0 5	44,042 0 0 44,042 56 74 0 0 0 130 0 0 32 2 2 36 0 0 0 45 3 2	44,366 0 0 44,366 132 129 0 0 0 261 0 0 0 51 0 0 0 1 52 0 0 4 8 2 2 2 2 2 2 2 2 2 2 2 2 2	44,150 0 0 0 44,150 143 73 0 0 0 0 0 0 0 0 0 0 0 0 0	44,205 0 0 44,205 69 122 0 0 0 0 191 0 0 0 24 0 0 2 2 2 2 0 0 0 51 1 1	44,030 0 0 0 0 0 0 0 0 110 99 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 3 3	44,752 0 0 0 0 149 29 0 0 0 0 0 178 0 0 0 0 33 3 0 0 0 0 0 0 0 0 0 0 0 0 0	45,567 0 0 45,567 129 139 0 0 0 0 0 0 0 0 0 0 0 0 0	45,141 0 0 45,141 468 350 0 0 0 0 0 0 818 0 0 0 0 0 0 0 0 0 0 0 0 0	4
Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total unber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total unber of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Streetlights Total unber of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Streetlights Total unber of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low Income Residential Streetlights Total Unber of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low Income Residential Streetlights Total Medium / Large	42,900 0 42,900 93 44 0 0 0 137 0 0 0 38 0 0 0 0 0 137 0 0 0 0 44 44 44 44 44 44 44	43,404 0 0 0 43,604 43,604 139 0 0 139 0 0 139 0 0 0 139 0 0 0 0 139 0 0 0 139 0 0 0 139 0 0 0 0 0 0 0 0 0 0 0 0 0	43,807 0 0 43,807 104 50 0 0 0 0 154 0 0 45 2 3 50 0 0 59 0 5	44,042 0 0 44,042 56 74 0 0 0 130 0 0 32 2 2 36 0 0 0 45 3 2	44,366 0 0 44,366 132 129 0 0 0 261 0 0 0 51 0 0 0 1 52 0 0 4 8 2 2 2 2 2 2 2 2 2 2 2 2 2	44,150 0 0 0 44,150 143 73 0 0 0 0 0 0 0 0 0 0 0 0 0	44,205 0 0 44,205 69 122 0 0 0 0 191 0 0 0 24 0 0 2 2 2 2 0 0 0 51 1 1	44,030 0 0 0 0 0 0 0 0 110 99 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 3 3	44,752 0 0 0 0 149 29 0 0 0 0 0 178 0 0 0 0 33 3 0 0 0 0 0 0 0 0 0 0 0 0 0	45,567 0 0 45,567 129 139 0 0 0 0 0 0 0 0 0 0 0 0 0	45,141 0 0 45,141 468 350 0 0 0 0 0 0 818 0 0 0 0 0 0 0 0 0 0 0 0 0	4
Residential Low Income Residential Small C&I Low Income Residential Small C&I Itarge C&I Streetlights Total Low Income Residential Small C&I Residential Small C&I Residential Small C&I Residential Streetlights Total Low Income Residential Streetlights Total Low Income Residential Streetlights Total Low Income Residential Small C&I Residential Low Income Residential Streetlights Total Low Income Residential Streetlights Total Low Income Residential Streetlights Total Residential	42,900 0 0 93 44 0 0 0 137 0 0 137 0 0 1 39 39 0 0 1 39 35 52 52	43,404 0 0 0 43,404 71 68 0 0 0 0 139 	43.807 0 0 0 0 0 43.807 0 43.807 0 104 50 0 0 0 0 154 0 0 0 45 2 3 50 0 0 0 0 50 0 59 0 5 64	44,042 0 0 0 0 0 56 74 0 0 130 0 32 2 26 6 0 0 36 0 0 0 32 2 2 366 0 0 336 2 0 0 0 50	44,366 0 0 44,366 132 129 0 0 0 261 0 0 0 0 1 52 0 0 0 0 44,366 0 0 0 0 0 0 0 0 0 0 0 0 0	44,150 0 0 44,150 44,150 0 0 0 216 0 0 0 0 0 0 0 0 1 30 0 0 0 0 29 0 0 0 4 3 0 0 0 29 0 0 1 3 0 0 0 0 0 0 0 0 0 0 0 0 0	44,205 0 0 0 0 0 44,205 0 0 122 0 0 0 0 0 0 0 0 0 0 24 0 0 0 2 26 0 0 0 0 1 1 53 53	44,030 0 0 0 0 0 110 99 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 446 2 3 51	44,752 0 0 0 44,752 44,752 0 0 0 0 0 0 0 0 0 0 0 0 0	45,567 0 0 45,567 129 139 0 0 0 0 0 0 0 0 0 0 0 0 0	45,141 0 0 45,141 45,141 468 350 0 0 0 0 0 0 0 0 0 0 0 0 0	4
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers dropping off the low-income discount rate program during the period Residential Small C&I Medium / Large C&I Streetlights Total under of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Streetlights Total Medium / Large C&I Streetlights Total Medium / Large C&I Streetlights Total iunber of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low Income Res	42,900 0 0 42,900 93 44 0 0 0 0 0 137 0 0 0 0 0 137 5 52 52 0 0 0 0 0 0 0 0 0 0 0 0 0	43,404 0 0 0 1339 0 0 0 0 0 0 0 0 0 0 0 0 0	43.807 0 0 43.807 104 50 0 0 0 154 0 0 45 2 2 3 50 0 0 59 0 5 64 0 0 0 0 0 0 0 0 0 0 0 0 0	44,042 0 0 44,042 56 74 0 0 0 0 0 0 0 0 0 0 0 0 0	44,366 0 0 44,366 132 129 0 0 0 0 0 0 0 0 0 0 0 0 0	44,150 0 0 44,150 143 73 0 0 0 0 0 11 0 0 0 0 0 0 0 0 0 0 0 0 0	44,205 0 0 44,205 69 122 0 0 0 0 0 0 191 0 0 0 24 26 0 0 0 0 11 1 1 53 0 0 0 0 0 0 0 0 0 0 0 0 0	44,030 0 0 44,030 110 99 0 0 0 0 0 0 0 0 0 0 0 0 0	44,752 0 0 0 44,752 44,752 0 0 0 0 0 0 0 0 0 0 0 0 0	45,567 0 0 45,567 45,567 129 139 0 0 0 0 0 0 0 0 0 0 0 0 0	45,141 0 0 45,141 468 350 0 0 0 0 0 0 0 0 0 0 0 0 1 2 56 0 0 0 0 3 3 44 4 0 0 0 0 0 0 0 0 0 0 0 0 0	4
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Residential Low Income Residential Small CAI Streetlights Total Usup Course Residential Small CAI Residential Small CAI Residential Small CAI Streetlights Total Usup Course Residential Small CAI Residential Residenti	42,900 0 0 42,900 93 44 0 0 0 137 0 0 0 138 0 0 0 0 147 0 0 0 0 0 137 0 0 0 0 0 0 0 0 0 0 0 0 0	43,404 0 0 0 43,404 711 68 0 0 0 0 0 0 139 0 0 0 0 139 0 0 0 0 0 0 139 0 0 0 0 0 0 0 0 0 0 0 0 0	43,807 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 50 0 59 0 5 64 0 0 19 0 2 2	44,042 0 0 0 0 0 56 74 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 32 2 36 0 0 0 0 0 0 50 0 0 13 0 0 0	44,366 0 0 0 0 0 132 129 129 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 52 0 0 0 0 0 0 0 0 0 0 0 0 0 15 0 0 0 0	44,150 0 0 0 0 143 73 0 0 0	44,205 0 0 0 0 0 0 0 122 0 0 0 0 0 0 0 0 0 0 0 0 0 22 26 0 0 51 1 1 1 0 0 1 1	44,030 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 2 42 0 0 0 0 0 0 0 0 10 0 0 0 10 1	44,752 0 0 0 0 44,752 44,752 0 0 0 0 0 0 0 0 0 0 0 0 0	45,567 0 0 45,567 129 139 0 0 0 0 0 0 0 0 0 0 0 0 0	45,141 0 0 45,141 468 350 0 0 0 0 0 0 818 0 0 0 0 8 8 1 2 56 0 0 0 0 1 2 56 447 47 0 0 0 0 0 1 1 2 56 56 1 1 1 1 1 1 1 1 1 1 1 1 1	4
Residential Low Income Residential Small C&I Streetlights Total Vumber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Residential Low Income Residential Small C&I Residential Low Income Residential Small C&I Residential Small C&I Residential Low Income Residential Small C&I Residential Small C&I Residential Low Income Residential Small C&I Residential Small C&I Residential Small C&I Residential Low Income Residential Small C&I Residential Small C&I Residential Low Income Residential Small C&I Residential Residential Residential Small C&I Residential Residential Residential Residential Residential Small C&I Residential Resident	42,900 0 0 42,900 93 44 0 0 0 137 0 0 0 138 0 0 0 0 147 0 0 0 0 0 137 0 0 0 0 0 0 0 0 0 0 0 0 0	43,404 0 0 0 43,404 711 68 0 0 0 0 0 0 139 0 0 0 0 139 0 0 0 0 0 0 139 0 0 0 0 0 0 0 0 0 0 0 0 0	43,807 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 50 0 59 0 5 64 0 0 19 0 2 2	44,042 0 0 0 0 0 56 74 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 32 2 36 0 0 0 0 0 0 50 0 0 13 0 0 0	44,366 0 0 0 0 0 132 129 129 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 1 52 0 0 0 0 0 0 0 0 0 0 0 0 0 15 0 0 0 0	44,150 0 0 0 0 143 73 0 0 0	44,205 0 0 0 0 0 0 0 122 0 0 0 0 0 0 0 0 0 0 0 0 0 22 26 0 0 51 1 1 1 0 0 1 1	44,030 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 2 42 0 0 0 0 0 0 0 0 10 0 0 0 10 1	44,752 0 0 0 0 44,752 44,752 0 0 0 0 0 0 0 0 0 0 0 0 0	45,567 0 0 45,567 129 139 0 0 0 0 0 0 0 0 0 0 0 0 0	45,141 0 0 45,141 468 350 0 0 0 0 0 0 818 0 0 0 0 8 8 1 2 56 0 0 0 0 1 2 56 447 47 0 0 0 0 0 1 1 2 56 56 1 1 1 1 1 1 1 1 1 1 1 1 1	4
Residential Low Income Residential Small C&I Streetlights Total Using C&I Streetlights Total Streetlights Total Streetlights Total Streetlights Total Streetlights Total Streetlights Streetlights Total Low Income Residential Small C&I Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low Income Residential Small C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Small C&I Medium / Large C&I Streetlights Total Come Residen	42,900 0 0 42,900 93 44 0 0 0 0 0 0 0 0 0 0 0 0 0	43,404 0 0 0 43,404 71 68 0 0 0 0 139 	43,807 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 45 2 3 50 0 0 59 0 0 5 64 0 19 0 2 2	44,042 0 0 0 0 0 56 74 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 32 2 2 36 0 0 0 0 0 0 0 0 0 13 0 0 0 13 0 0 13	44,366 0 0 44,366 132 129 0 0 0 261 0 0 0 1 52 0 0 0 1 52 0 0 0 0 1 52 0 0 0 0 1 52 0 0 0 0 1 52 0 0 0 0 0 0 0 0 0 0 0 0 0	44,150 0 0 0 143 73 0 0 0 0 20 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	44,205 0 0 0 0 0 44,205 0 69 122 0 0 0 0 0 0 0 0 0 0 24 0 2 2 0 0 51 1 1 1 0 0 0 14 0 1 1 1 15 1	44,030 0 0 44,030 110 99 0 0 0 0 0 0 0 0 0 0 0 0 0	44,752 0 0 0 149 29 0 0 14752 0 0 0 0 0 0 0 0 0 0 0 0 0 33 36 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	45,567 0 0 45,567 129 139 0 0 0 0 0 0 0 0 0 0 0 0 0	45,141 0 0 45,141 468 350 0 0 0 818 0 0 0 818 0 0 0 818 0 0 0 0 818 1 2 56 56 0 0 0 0 1 2 56 50 0 0 0 1 2 56 56 0 0 0 0 1 2 56 56 0 0 0 0 0 0 0 0 0 0 0 0 0	4
Residential Low home Residential Small C&I Modium / Large C&I Streetlights Total Wumber of customers dropping off the low-income discount rate program during the period Residential Low home Residential Small C&I Modium / Large C&I Streetlights Total Wumber of customers, by customer class, with required deposits with the company at the beginning of th Residential Low home Residential Small C&I Modium / Large C&I Streetlights Total Wumber of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low home Residential Small C&I Modium / Large C&I Streetlights Total Wumber of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low home Residential Small C&I Modium / Large C&I Streetlights Total Wumber of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low home Residential Small C&I Modium / Large C&I Streetlights Total Wumber of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low home Residential Small C&I Modium / Large C&I Streetlights Total Wumber of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low home Residential Small C&I Modium / Large C&I Streetlights Total Wumber of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Small C&I Modium / Large C&I Streetlights Total Wumber of customers, by customer class, whose deposits were reduced in part or foregone duri Residential Small C&I Modium / Large C&I Streetlights Total Number of customers, by customer class, whose deposits were reduced in part or foregone duri Residential Small C&I Modium / Large C&I Streetlights Total Number of customers, by customer class, whose deposits were reduced in part or foregone duri Residential Small C&I Modium / Large C&I Streetlights Total Number of customers, by customer class, whose deposits were reduced in p	42,900 0 0 0 0 933 444 0	43,404 0 0 0 1 3,404 	43.807 0 0 0 0 0 43.807 0 104 50 0 0 0 0 154 0 0 0 45 2 3 50 0 0 0 0 59 0 5 64 0 0 0 0 2 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	44,042 0 0 44,042 56 74 0 0 0 0 0 0 0 0 0 0 0 0 0	44,366 0 0 0 0 0 132 129 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 12 0 0 0 0 0 48 2 2 52 0 0 15 0 0 0 0 0 0 0 0 0	44,150 0 0 143 73 0	44,205 0 0 0 0 0 44,205 0 69 122 0 0 0 0 0 0 0 0 0 0 24 0 0 0 2 26 0 0 53 1 1 1 53 0 0 1 1 15 0 0 0 0 0 0	44,030 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 19 0 1 20 0 0 0 0	44,752 0 0 0 149 29 0 0 0 0 0 0 0 0 0 0 0 0 33 0 0	45,567 0 0 0 45,567 0 129 139 0 0	45,141 0 0 45,141 468 350 0 0 0 0 0 0 0 0 0 0 0 0 0	4
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Womber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Womber of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Womber of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Small C&I Me	42,900 0 0 42,900 0 93 44 0 0 0 0 0 0 0 0 0 0 0 0 0	43,404 0 0 0 1339 0 0 0 0 0 0 0 0 0 0 0 0 0	43.807 0 0 43.807 104 50 0 0 0 154 0 0 45 2 3 50 0 0 59 0 0 59 0 0 59 64 0 19 0 0 2 21 0 0 0 0 0 0 0 0 0 0 0 0 0	44,042 0 0 0 0 0 56 74 0 0 0 0 0 0 0 0 0 0 0 0 0 0 2 2 2 36 0 0 0 0 0 0 0 0 0 0 0 0 13 0	44,366 0 0 0 44,366 132 129 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 15 0 0 0 15 0 0 0	44,150 0 0 0 44,150 0 143 73 0 0 0 0 0 216 0 0 0 0 0 0 0 0 0 0 0 0 0	44,205 0 0 0 44,205 69 122 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 24 4 0 0 0 0 24 0 0 0 0 0 0 0 1 1 15 1 0 0 14 0 1 15	44,030 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 19 0 1 1 0 0	44,752 0 0 0 44,752 44,752 0 0 0 0 0 0 0 0 0 0 3 3 6 0 0 0 0 0 0 0 0 0 0 0 0 0	45,567 0 0 129 139 0 0 0 0 0 0 0 0 0 0 0 0 0	45,141 0 0 45,141 468 350 0 0 0 0 0 0 0 0 0 0 1 2 2 56 0 0 0 0 0 1 2 5 6 0 0 0 0 1 1 2 5 6 0 0 0 0 0 0 0 0 0 0 0 0 0	4
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total umber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Streetlights Total umber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Streetlights Total umber of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Streetlights Total Woltum / Large C&I Streetlights Total Low Income Residential Streetlights Total Unow Income Residential Streetlights Total Wedium / Large C&I Streetlights Total umber of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low Income Residential	42,900 0 0 42,900 93 44 0 0 0 0 0 137 0 0 0 0 0 137 5 52 0 0 0 0 15 0 0 38 8 28 15 0 0 0 0 0 0 0 0 0 0 0 0 0	43,404 0 0 0 13,43,404 0 0 0 0 0 0 0 0 0 0 0 0 0	43,807 0 0 0 0 0 0 0 104 50 0 0 0 0 0 0 0 0 0 0 0 0 45 2 3 3 0 0 0 0 59 0 5 64 0 0 19 0 2 21 0 0 78 78	44,042 0 0 0 0 0 56 74 74 0 0 0 0 0 0 0 0 0 0 0 0 0 2 2 2 36 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 36	44,366 0 0 0 132 129 129 0 0 0 15 0 0 0 15 0 0 0 15 0 0 0 15 0 0 0 15 0 15 0 15 0 16	44,150 0 0 44,150 0 44,150 0 0 0 0 0 0 0 0 0 0 0 0 0	44,205 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 24 0 0 0 24 0 0 0 1 1 15 1 0 0 1 15 0 0 143 143	44,030 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 42 0 0 0 42 2 3 51 0 0 19 0 1 20 0 0 1 20	44,752 0 0 0 44,752 44,752 0 0 0 0 0 0 0 0 0 0 0 0 0	45,567 0 0 0 45,567 0 10 0 45,567 0 129 139 0 0	45,141 0 0 45,141 468 350 0 0 0 818 0 0 0 818 0 0 0 1 1 2 56 0 0 0 1 1 2 56 0 0 0 1 1 2 56 0 0 0 0 1 1 1 2 56 0 0 0 0 0 1 1 1 2 56 0 0 0 0 0 0 0 0 0 0 0 0 0	4

WMA							2024			0				
	Jan	Feb	Mar	Apr	May	Ju	n	Jul	Aug	Sep	(Oct	Nov	D
Number of customers, by customer class Residential	154,012													
Low Income Residential	43,264													
Small C&I	22,734													
Medium / Large C&I	772													
Streetlights	5,121													
Total	225,903													
Number of customers, by customer class, disconnected during the period	220,000													
Residential	122	0	0											
Low Income Residential	3	0	0											
Small C&I	15	0	0											
Medium / Large C&I	0													
Streetlights	0		0											
Total	140													
Number of customers, by customer class, receiving disconnection notices during the period														
Residential	0	0	3,732											
Low Income Residential	0		0											
Small C&I	0													
Medium / Large C&I	0													
Streetlights	0		0											
Total	0		3,938											
Number of customers, by customer class, reconnected during the period	•		5,750											
Residential	144	35	26											
Low Income Residential	7	0	20											1
Small C&I	4													1
Medium / Large C&I	0													1
Streetlights	0		0											1
Total	155	38	30											
Number of customers, by customer class, assessed reconnection fees or charges during the period			20											1
Residential	144													1
Low Income Residential	6													1
Small C&I	5													1
Medium / Large C&I	0													1
Streetlights	0													
Total	155													
Number of customers, by customer class, assessed credit card fees or charges during the period														1
Residential	0	0	0											
Low Income Residential	0		0											
Small C&I														
Medium / Large C&I														
Streetlights														
Total														
Number of customers, by customer class, assessed late payment fees or charges during the period					1									
Residential	0													
Low Income Residential	0													
Small C&I	2,628													
Medium / Large C&I	52													
Streetlights	227													
Total	2,907													
Number of customers, by customer class, taking service at the beginning of the period under existing	def									_				
Residential	1,323													
Low Income Residential	698													
Small C&I	44													
Medium / Large C&I	1													1
Streetlights	4													1
Total	2,070													
Number of customers by customer class, completing deferred payment arrangements during the period														
Residential	719	114	98											
Low Income Residential	205	50	50											
Small C&I	56	8	8											
Medium / Large C&I	1	0	0											
Streetlights	2	0	1											
Total	983	172	157											
Number of customers, by customer class, enrolling in new deferred payment arrangements during the														
	1,233	769	564											
Residential	1,233		262											
	319	309	202										-	1
Residential Low Income Residential Small C&I	319 70	67	33											
Residential Low Income Residential Small C&I Medium / Large C&I	319 70 1	67 0	33											
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights	319 70 1 2	67 0 1	33 0 0											
Residential Low Income Residential Small C&1 Medium / Large C&1 Streetights Toti	319 70 1 2 1,625	67 0 1	33 0 0											
Residential Low Income Residential Small C&I Medium / Large C&I Streetilghts Total Number of customers, by customer class, renegotiating deferred payment arrangements during the p	319 70 1 2 1,625 eric	67 0 1 1,146	33 0 0 859											
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, renegotiating deferred payment arrangements during the p Residential	319 70 1 2 1,625 eric 28	67 0 1 1,146 3	33 0 0 859 4											
Residential Low Income Residential Small C&I Mediam / Large C&I Streetilghts Total Number of customers, by customer class, renegotiating deferred payment arrangements during the p Residential Low Income Residential	319 70 1 2 1,625 eric 28 6	67 0 1 1,146 3 0	33 0 859 4											
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, renegotiating deferred payment arrangements during the p Residential Low Income Residential Small C&I	319 70 1 2 1,625 eric 28 6 1	67 0 1 1,146 3 0 0 0	33 0 0 859 4 1 0											
Residential Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Number of customers, by customer class, renegofiating deferred payment arrangements during the p Residential Low Income Residential Small C&1 Medium / Large C&1	319 70 1 2 1,625 eric 28 6 6 1 1 0	67 0 1 1,146 3 0 0 0 0 0	33 0 0 859 4 1 0 0											
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, renegotiating deferred payment arrangements during the p Residential Low Income Residential Small C&I Medium / Large C&I Streetlights	319 70 1 2 1,625 eric 28 6 1 0 0 0	67 0 1 1,146 3 0 0 0 0 0 0 0	33 0 859 4 1 0 0 0 0											
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, renegotiating deferred payment arrangements during the p Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total	319 70 1 2 1,625 eric 28 6 1 1 0 0 0 35	67 0 1 1,146 3 0 0 0 0 0 0 0	33 0 859 4 1 0 0 0 0											
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, renegotiating deferred payment arrangements during the p Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total	319 70 1 2 1,625 erid 28 6 6 1 1 0 0 0 35 18	67 0 1 1,146 3 0 0 0 0 0 0 0 3	33 0 859 4 1 0 0 0 0											
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, renegotiating deferred payment arrangements during the p Residential Low Income Residential Small C&I Medium / Large C&I Medium / Large C&I Streetlights Total Mumber of customers taking service at the beginning of the period under existing hardship protection Residential	319 70 11 22 1,625 6 1 1 0 0 0 35 18 2,520	67 0 1 1,146 3 0 0 0 0 0 0 0 3	33 0 859 4 1 0 0 0 0											
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, renegotiating deferred payment arrangements during the p Residential Low Income Residential Small C&I Medium / Large C&I Small C&I Medium / Large C&I Streetlights Total Number of customers taking service at the beginning of the period under existing hardship protection	319 70 1 2 1,625 erid 28 6 6 1 1 0 0 0 35 18	67 0 1 1,146 3 0 0 0 0 0 0 0 3	33 0 859 4 1 0 0 0 0											
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, renegotiating deferred payment arrangements during the p Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers taking service at the beginning of the period under existing hardship protection Residential Low Income Residential Streetlights Total Number of customers taking service at the beginning of the period under existing hardship protection Residential Low Income Residential Small C&I	319 70 1 2 1,625 erid 28 6 1 1 0 0 0 0 0 35 35 18 2,520 42,316 42,316 0 0	67 0 1 1,146 0 0 0 0 0 3	33 0 859 4 1 0 0 0 0											
Residential Low Income Residential Small C&I Mediam / Large C&I Streetlights Total Number of customers, by customer class, renegotiating deferred payment arrangements during the p Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers taking service at the beginning of the period under existing hardship protection Residential Low Income Residential Small C&I Montion / Large C&I	319 70 1 2 1,625 eric 28 6 1 1 0 0 0 0 35 18 2,520 42,316 0 0	67 0 1 1,146 0 0 0 0 0 3	33 0 859 4 1 0 0 0 0											
Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, renegotiating deferred payment arrangements during the p Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers taking service at the beginning of the period under existing hardship protection Residential Low Income residential Streetlights Total Number of customers taking service at the beginning of the period under existing hardship protection Residential Low Income Residential Small C&I	319 70 1 2 1,625 erid 28 6 1 1 0 0 0 0 0 35 35 18 2,520 42,316 42,316 0 0	67 0 1 1,146 0 0 0 0 0 3	33 0 859 4 1 0 0 0 0											

							202	4					
- in	WMA	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	De
3]	Number of customers completing hardship protections during the period												
ŀ	Residential Low Income Residential	27 8	119 155	268 187									
ŀ	Small C&I	0	0	0									
t	Medium / Large C&I	0	0	0									
I	Streetlights	0	0	0									
ļ	Total	35	274	455									
1	Number of customers enrolling in new hardship protections during the period												
ŀ	Residential	225 3,135	241	1,560									
ŀ	Low Income Residential Small C&I	3,135	0	26,102 0									
ŀ	Medium / Large C&I	0	0	0									
ŀ	Streetlights	0	0	0									
ľ	Total	3,360	752	27,662									
ľ	Number of customers, by customer class, completing an AMP program during the period												
l	Residential	0	0	0									
ŀ	Low Income Residential	97	17	69									
ŀ	Small C&I Medium / Large C&I	0	0	0									_
ŀ	Streetlights	0	0	0									
ŀ	Total	97	17	69									
ľ	Number of customers, by customer class, enrolling in an AMP program during the period												-
f	Residential	0	0	0									
ľ	Low Income Residential	94	307	486									
ļ	Small C&I	0	0	0					1	_			
ŀ	Medium / Large C&I	0	0	0						_			_
ŀ	Streetlights	0 94	0 307	0 486									
ŀ	Total Number of customers, by customer class, re-enrolling in an AMP program during the period	94	307	480					1				
ŀ	Number of customers, by customer class, re-enrolling in an AMP program during the period Residential	0	0	0									
ŀ	Low Income Residential	57	2	9			1						
F	Small C&I	0	0	0									
F	Medium / Large C&I	0	0	0									
I	Streetlights	0	0	0									
l	Total	57	2	9									
1	Number of customers, by customer class, dropping off an AMP program during the period								_				
ŀ	Residential	0	0	0									
ŀ	Low Income Residential Small C&I (Total C&I)	414 0	4	25									
ŀ	Medium & Large C&I (not available)	0	0	0									
ŀ	Streetlights	0	0	0									
ľ	Total	414	4	25									
Ē	Number of customers enrolling in the low-income discount rate program during the period												
l	Residential	0											
ŀ	Low Income Residential	43,264											
ŀ	Small C&I Medium / Large C&I	0											
ŀ	Streetlights	0											-
ŀ													
F													
16	Total Number of customers dronning off the low-income discount rate program during the period	43,264											
ŀ	Number of customers dropping off the low-income discount rate program during the period Residential		216	347									
ŀ	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential	43,264 805 10	138	671									
	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I	43,264 805 10 0	138 0	671 0									
	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I	43,264 805 10 0	138 0 0	671 0 0									
	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights	43,264 805 10 0 0 0	138 0 0 0	671 0 0 0									
	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Lage C&I Streetlights Total	43,264 805 10 0	138 0 0	671 0 0									
	Number of customers dropping off the low-income discount rate program during the period Residential Low hocome Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, with required deposits with the company at the beginning of th	43,264 805 10 0 0 0 815	138 0 0 0	671 0 0 0									
_	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential	43,264 805 10 0 0 815 0 0	138 0 0 0	671 0 0 0									
	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&I	43,264 805 10 0 0 0 815	138 0 0 0	671 0 0 0									
	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&I Medium / Large C&I	43,264 805 10 0 0 815 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0	138 0 0 0	671 0 0 0									
	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&I Medium / Large C&I Streetlights	43,264 805 10 0 0 815 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0	138 0 0 0	671 0 0 0									
	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Low Income Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Total	43,264 805 10 0 0 815 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0	138 0 0 0	671 0 0 0									
	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Wedium / Large C&I Streetlights Total Number of customers, by customer class, required to submit new deposits or increased deposits during to	43,264 805 10 0 0 815 0 0 0 1 0 0 1 1 1	138 0 0 354	671 0 0 1,018									
	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Medium / Large C&I Streetlights Total Low Income Residential Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Xumber of customers, by customer class, required to submit new deposits or increased deposits during t Residential	43,264 805 10 0 0 815 0 0 1 0 0 1 0 0 1 0 0 0 0 0 0 0 1 0 0 0 0 0 0 0 0 0 0 0 0 0	138 0 0 354	671 0 0 1,018									
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	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Small C&I Streetlights Total Small C&I Streetlights Total Low Income Residential Small C&I Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Small C&I Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Small C&I Netwinn / Large C&I Streetlights Total Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Small C&I Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential	43,264 805 10 0 0 0 815 0 0 1 0 0 0 1 1 0 0 0 1 1 0 0 4 4 1 3 48 0 0 0 0 0 0 0 0 0 0 0 0 0	138 0 0 354 0 354 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	671 0 0 1,018 0 1,018 0 0 18 0 0 18 0 0 0 0 0 0 0 0 0 0 0									
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	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Streetlights Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Streetlights Total Number of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low Income Residential Streetlights Total Number of customers, by customer class, required to submit new deposits or increased deposits during the deposition of the company and the company and the deposition of the company and the deposition of the company and the company and the deposition	43,264 805 10 0 0 0 0 0 815 0 0 1 0 0 1 0 0 0 1 1 0 0 0 444 1 3 48 0 0 0 0 7 1 1 1 1 1 1 1 1 1 1 1 1 1 1	138 0 0 0 0 354 0 0 0 0 13 0 0 0 0 13 0 0 0 0 0 0 0 0 0 0 0 0	671 0 0 1,018 0 0 0 0 0 18 0 0 0 0 18 0 0 0 18 0 0 0 0 0 0 0 0 0 0 0 0 0									
	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, whose deposits were returned in full during the period Number of customers, by customer class, whose deposits were returned in full during the period	43,264 805 10 0 0 0 815 0 0 0 0 0 1 0 0 0 0 1 1 0 0 0 0 1 1 0 0 0 0 1 1 0 0 0 0 0 0 0 0 0 0 0 0 0	138 0 0 354 0 354 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	671 0 0 1,018 0 1,018 0 0 0 18 0 0 18 0 0 18 0 0 0 18 18 18 18 10 10 10 10 10 10 10 10 10 10									
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	Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&I Number of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low Income Residential Small C&I Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low Income Residential Small C&I Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low Income Residential Small C&I Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low Income Residential Small C&I Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low Income Residential Small C&I Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low Income Residential Low Income Residential Small C&I Number of customers, by customer class, whose deposits were returned in full during the period Residential Low Income Residential Small C&I Number of customers, by customer class, whose deposits were returned in full during the period Residential Low Income Residential Small C&I Number of customers, by customer class, whose deposits were returned in full during the period Residential Low Income Residential Small C&I Number of customers, by customer class, whose deposits were returned in full during the period Residential Low Income Residential Small C&I Number of customers, by customer class, whose deposits were returned in full during the period Residential Low Income Residential Small C&I Number of customers, by customer class, whose deposits were returned in full during the period Residential Low Income Residential Small C&I Number Residential	43,264 805 10 0 0 0 815 0 0 0 1 0 0 0 1 0 0	138 0 0 354 0 354 0 0 0 13 0 0 0 13 0 0 0 0 0 0 0 0 0 0 0	671 0 0 1,018 0 1,018 0 0 0 0 18 0 0 0 18 0 0 0 18 0 0 0 1 0 0 0 10 10 0 0 0 0 0 0 0 0 0 0 0 0 0									

Note: Due to the recent implementation of an updated Customer Information System in WMA and EGMA, customer counts are currently unavailable for several customer classes for these operating companies. Unavailable customer counts are identified as yellow highlighted cells above. The Company plans to update and true-up customer counts in the Q4 2024 D.P.U. 20-58-D film;

							2020						
E	GMA	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1	umber of customers, by customer class	AF											
-	Residential Low Income Residential	256,542 40,620	256,712 40,784	257,559 40,343	259,307 38,970	259,642 39,065	260,587 38,356	256,792 42,310	256,621 42,434	256,285 42,966	256,196 43,439	256,249 43,961	256,143 44,433
-	Small C&I	23,496	23,485	23,493	23,498	23,512	23,519	23,464	23,426	23,414	23,886	24,012	24,121
	Medium / Large C&I	7,932	7,933	7,937	7,938	7,935	7,939	7,941	7,939	7,944	7,477	7,478	7,499
- E	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
2	Total	328,590	328,914	329,332	329,713	330,154	330,401	330,507	330,420	330,609	330,998	331,700	332,196
2	umber of customers, by customer class, disconnected during the period Residential	16	6	2	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	32	58	22	0	0	0	0	0	0	0	0	0
-	Medium / Large C&I	3	3	1	0	0	0	0	0	0	0	0	0
	Streetlights Total	51	67	25	0	0	0	0	0	0	0	0	0
3.1	umber of customers, by customer class receiving a 1st notice of disconnect during the period				-	-		-	-	-		-	
	Residential	22,253	20,990	10,177	0	0	0	0	1	1	0	0	C
L	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	C
-	Small C&I	1,243	1,266	601 214	0	0	0	0	436	35	387	0	0
	Medium / Large C&I Total	23,846	22,652	10,992	0	0	0	0	587	47	571	0	0
3.2	umber of customers, by customer class, receiving Final/72-hour notice of disconnect during the period		,		-	-	-	-					
Ē	Residential	16,685	13,569	9,404	0	0	0	0	0	0	0	0	C
- F	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
ŀ	Small C&I Medium / Large C&I	748 199	726 189	488 110	0	0	0	0	2	0	0	0	0
	Total	17,632	14,484	10,002	0	0	0	0	3	0	0	0	0
4	umber of customers, by customer class, reconnected during the period												
F	Residential	13	6	7	2	9	4	2	0	2	3	4	4
ŀ	Low Income Residential Small C&I	11 16	8	0	1	2	0	1	1	2	2	4	0
ŀ	Medium / Large C&I	16	2	18	0	0	0	0	0	0	1	0	(
	Total	45	35	25	3	12	5	4	1	5	8	13	7
5	umber of customers, by customer class, assessed reconnection fees or charges from the reconnect order												
-	Residential Low Income Residential	12	6	7	2	8	5	2	0	2	2	5	4
-	Low income Residential Small C&I	12	8 19	17	1	2	0	1	1	2	2	4	3
-	Medium / Large C&I	5	2	0	0	0	0	0	0	0	1	0	0
	Total	44	35	24	3	11	6	4	1	5	7	14	7
6 1	umber of customers, by customer class, assessed credit card fees or charges during the period												
- 1 H													
ľ	Residential	9,314	9,069	8,619	8,201	7,704	7,374	7,712	7,591	7,885	8,044	7,734	9,633
Ē	Residential Low Income Residential	2,699	2,672	2,512	3,112	2,948	2,900	2,707	2,407	2,549	2,510	2,100	2,192
	Residential	2,699 433 63									2,510 268 27	2,100 271 33	2,192 350
	Residential Low Income Residential Small C&I Medium / Large C&I Total	2,699 433	2,672 436	2,512 478	3,112 240	2,948 246	2,900 221	2,707 271	2,407 254	2,549 247	2,510 268	2,100 271	9,633 2,192 350 22 12,197
	Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, assessed late payment fees or charges during the period	2,699 433 63 12,509	2,672 436 101 12,278	2,512 478 99 11,708	3,112 240 50 11,603	2,948 246 27 10,925	2,900 221 33 10,528	2,707 271 35 10,725	2,407 254 37 10,289	2,549 247 22 10,703	2,510 268 27 10,849	2,100 271 33 10,138	2,192 350 22 12,197
	Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, assessed late payment fees or charges during the period Residential	2,699 433 63 12,509 0	2,672 436 101 12,278	2,512 478 99 11,708 0	3,112 240 50 11,603 0	2,948 246 27 10,925 0	2,900 221 33 10,528 0	2,707 271 35 10,725 0	2,407 254 37 10,289 0	2,549 247 22 10,703 0	2,510 268 27 10,849 0	2,100 271 33 10,138 0	2,192 350 22 12,197 0
	Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, assessed late payment fees or charges during the period	2,699 433 63 12,509	2,672 436 101 12,278	2,512 478 99 11,708	3,112 240 50 11,603	2,948 246 27 10,925	2,900 221 33 10,528	2,707 271 35 10,725	2,407 254 37 10,289	2,549 247 22 10,703	2,510 268 27 10,849	2,100 271 33 10,138	2,192 350 22 12,197 0 0 0
	Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, assessed late payment fees or charges during the period Residential Low Income Residential Small C&I Medium / Large C&I	2,699 433 63 12,509 0 0 5,511 1,485	2,672 436 101 12,278 0 0 5,602 1,701	2,512 478 99 11,708 0 0 2,293 735	3,112 240 50 11,603 0 0 64 20	2,948 246 27 10,925 0 0 0 0	2,900 221 33 10,528 0 0 0 0	2,707 271 35 10,725 0 0 1 0	2,407 254 37 10,289 0 0 0 0	2,549 247 22 10,703 0 0 0 0	2,510 268 27 10,849 0 0 0 0	2,100 271 33 10,138 0 0 0 0 0	2,192 350 22 12,197 0 0 0 0 0
7	Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, assessed late payment fees or charges during the period Residential Low Income Residential Small C&I Medium / Large C&I Total	2,699 433 63 12,509 0 5,511 1,485 6,996	2,672 436 101 12,278 0 0 5,602 1,701 7,303	2,512 478 99 11,708 0 0 0 2,293	3,112 240 50 11,603 0 0 64	2,948 246 27 10,925 0 0 0	2,900 221 33 10,528 0 0 0	2,707 271 35 10,725 0 0 1	2,407 254 37 10,289 0 0 0	2,549 247 22 10,703 0 0 0	2,510 268 27 10,849 0 0 0	2,100 271 33 10,138 0 0 0	2,192 350 22 12,197 0 0 0 0 0 0 0
7	Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, assessed late payment fees or charges during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Umber of customers, by customer class, taking service at the beginning of the period under existing defe	2,699 433 63 12,509 0 0 5,511 1,485 6,996 erred payment	2,672 436 101 12,278 0 0 0 5,602 1,701 7,303 arrangements	2,512 478 99 11,708 0 0 2,293 735 3,028	3,112 240 50 11,603 0 0 0 64 20 84	2,948 246 27 10,925 0 0 0 0 0 0 0	2,900 221 33 10,528 0 0 0 0 0 0 0 0	2,707 271 35 10,725 0 0 1 1 0 1	2,407 254 37 10,289 0 0 0 0 0 0 0 0	2,549 247 22 10,703 0 0 0 0 0 0 0 0	2,510 268 27 10,849 0 0 0 0 0 0 0 0	2,100 271 33 10,138 0 0 0 0 0 0 0 0	2,192 350 22 12,197 0 0 0 0 0 0 0 0 0
7	Residential Low Income Residential Small C&I Medium / Large C&I Total Uniber of Customers, by customer class, assessed late payment fees or charges during the period Residential Low Income Residential Small C&I Medium / Large C&I Total uniber of customers, by customer class, taking service at the beginning of the period under existing def Residential	2,699 433 63 12,509 0 5,511 1,485 6,996 erred payment 1,653	2,672 436 101 12,278 0 0 5,602 1,701 7,303 arrangements 2,552	2,512 478 99 11,708 0 0 0 2,293 735 3,028 3,505	3,112 240 50 11,603 0 0 0 64 20 84 84 4,049	2,948 246 27 10,925 0 0 0 0 0 0 0 3,958	2,900 221 33 10,528 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,707 271 35 10,725 0 0 1 1 0 1 3,152	2,407 254 37 10,289 0 0 0 0 0 0 0 0 1,976	2,549 247 22 10,703 0 0 0 0 0 0 0 0 1,451	2,510 268 27 10,849 0 0 0 0 0 1,098	2,100 271 33 10,138 0 0 0 0 0 0 913	2,192 350 22 12,197 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
7	Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, assessed late payment fees or charges during the period Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, taking service at the beginning of the period under existing defo Residential Low Income Residential Small C&I	2,699 433 63 12,509 0 0 5,511 1,485 6,996 erred payment 1,653 336 41	2,672 436 101 12,278 0 0 5,602 1,701 7,303 arrangements 2,552 370 61	2,512 478 99 11,708 0 0 2,293 735 3,028 3,505 3,505 398 71	3,112 240 50 11,603 0 64 20 84 4,049 4,049 455 81	2,948 246 27 10,925 0 0 0 0 0 0 0 0 0 0 0 0	2,900 221 33 10,528 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,707 271 35 10,725 0 0 1 0 1 1 3,152 687 43	2,407 254 37 10,289 0 0 0 0 0 1,976 659 27	2,549 247 22 10,703 0 0 0 0 0 1,451 542 31	2,510 268 27 10,849 0 0 0 0 0 1,098 413 52	2,100 271 33 10,138 0 0 0 0 0 913 306 23	2,192 350 22 12,197 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
7	Residential Low income Residential Small C&I Total umber of customers, by customer class, assessed late payment fees or charges during the period Residential Low income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, taking service at the beginning of the period under existing defo Residential Low income Residential Small C&I Medium / Large C&I	2,699 433 63 12,509 0 5,511 1,485 6,996 erred payment 1,653 336 41 23	2,672 436 101 12,278 0 0 5,602 1,701 7,303 arrangements 2,552 370 61 27	2,512 478 99 11,708 0 0 2,293 735 3,028 3,505 398 71 38	3,112 240 50 11,603 0 0 0 64 20 84 20 84 4,049 455 81 41	2,948 246 27 0,925 0 0 0 0 3,958 550 777 30	2,900 221 33 10,528 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,707 271 35 10,725 0 0 1 1 0 1 3,152 687 43 19	2,407 254 37 10,289 0 0 0 0 1,976 659 27 20	2,549 247 22 10,703 0 0 0 0 0 0 1,451 542 31 26	2,510 268 27 10,849 0 0 0 0 0 0 1,098 413 52 38	2,100 271 33 10,138 0 0 0 0 0 0 913 306 23 36	2,192 350 22 12,197 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
7	Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, assessed late payment fees or charges during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Umber of customers, by customer class, taking service at the beginning of the period under existing def Residential Low Income Residential Small C&I Medium / Large C&I Total	2,699 433 63 12,509 0 0 5,511 1,485 6,996 erred payment 1,653 336 41	2,672 436 101 12,278 0 0 5,602 1,701 7,303 arrangements 2,552 370 61	2,512 478 99 11,708 0 0 2,293 735 3,028 3,505 3,505 398 71	3,112 240 50 11,603 0 64 20 84 4,049 4,049 455 81	2,948 246 27 10,925 0 0 0 0 0 0 0 0 0 0 0 0	2,900 221 33 10,528 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,707 271 35 10,725 0 0 1 0 1 1 3,152 687 43	2,407 254 37 10,289 0 0 0 0 0 1,976 659 27	2,549 247 22 10,703 0 0 0 0 0 1,451 542 31	2,510 268 27 10,849 0 0 0 0 0 1,098 413 52	2,100 271 33 10,138 0 0 0 0 0 913 306 23	2,192 350 22 12,197 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
7	Residential Low Income Residential Smail C&I Medium / Large C&I Total Unow Income Residential Low Income Residential Medium / Large C&I Total umber of customers, by customer class, taking service at the beginning of the period under existing defered Residential Low Income Residential Small C&I Medium / Large C&I Total Unow Income Residential Small C&I Medium / Large C&I Total Ubw Income Residential Small C&I Medium / Large C&I Total Ubw Income Residential Small C&I Medium / Large C&I Total Umber of customers by customer class, completing deferred payment arrangements during the period	2,699 433 633 12,509 0 0 5,511 1,485 6,996 erred payment 1,653 336 41 23 2,053	2,672 436 101 12,278 0 0 5,602 1,701 7,303 arrangements 2,552 370 61 27 3,010	2,512 478 99 11,708 0 0 2,293 735 3,0028 3,505 398 71 38 4,012	3,112 240 50 11,603 0 0 64 20 84 4,049 4,049 455 81 41 4,626	2,948 246 27 10,925 0 0 0 0 0 0 0 0 0 0 0 0	2,900 221 333 0,528 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,707 271 355 10,725 0 0 1 1 0 1 1 3,152 687 43 19 3,901	2,407 254 37 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,549 247 22 10,703 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,510 268 27 10,849 0 0 0 0 0 1,098 413 52 38 1,601	2,100 271 333 10,138 0 0 0 0 0 913 306 23 36 1,278	2,192 35C 22 12,197 C C C C C C C C C C C C C C C C C C C
7	Residential Low Income Residential Small C&I Medium / Large C&I Total Low Income Residential Low Income Residential Low Income Residential Medium / Large C&I Total umber of customers, by customer class, taking service at the beginning of the period under existing defered sesidential Low Income Residential Small C&I Medium / Large C&I Total umber of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Low Income Residential	2,699 433 63 12,509 0 5,511 1,485 6,996 erred payment 1,653 336 41 23	2,672 436 101 12,278 0 5,602 1,701 7,303 arrangements 3,700 61 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 3,010 2,7 4,010 2,7 4,010 2,7 4,010 2,7 4,010 2,7 4,010 2,7 4,010 2,7 4,010 2,7 4,010 2,7 4,010 2,7 4,010 2,7 4,010 2,7 4,010 2,7 4,010 2,7 4,010 2,7 5,010 2,7 7,010 2,7 7,010 3,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,0107,010 2,7 7,010 2,7 7,0107,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,010 2,7 7,0107,0107,07,0107,0107,0107,0107,0107,0107	2,512 478 99 11,708 0 0 0 2,293 7755 3,028 3,505 398 771 38 4,012 163 38	3,112 240 500 11,603 0 0 64 200 84 4,049 4,55 81 4,14 4,626 	2,948 246 27 0,925 0 0 0 0 3,958 550 777 30	2,900 221 333 0,528 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,707 271 355 10,725 0 0 0 1 1 0 0 1 1 3,152 687 43 19 3,901 193 40	2,407 254 377 10,289 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,549 247 22 10,703 0 0 0 0 0 0 1,451 542 31 26	2,510 268 277 10,849 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,100 271 333 10,138 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,192 350 222 12,197 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
7	Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, assessed late payment fees or charges during the period Residential Low Income Residential Small C&I Medium / Large C&I Total more residential Low Income Residential Small C&I Medium / Large C&I Total Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, taking service at the beginning of the period under existing defered sedential Small C&I Medium / Large C&I Total umber of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Low Income Residential	2,699 433 633 12,509 0 0 5,511 1,485 6,996 411 23 336 411 23 2,053 133 2,053	2,672 436 1011 12,278 0 0 5,602 1,701 7,303 arrangemets 2,552 370 61 1 2,7 3,010 135 2,522 3,010 2,4 5 5	2,512 478 99 11,708 0 0 2,293 3,028 3,505 3,98 7,11 3,8 4,012 163 3,8 6 6	3,112 240 50 11,603 0 0 64 4 20 84 4,049 4,049 4,049 4,049 4,626 81 1 4,626 147 55 3 3	2,948 246 277 10,925 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,900 221 333 10,528 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,707 271 35 10,725 0 0 1 1 3,152 687 43 3 9 9 3,901 193 3,901 5	2,407 254 377 10,289 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,549 247 222 10,703 0 0 0 0 0 1,451 542 331 26 2,050 91 91 40 3 3	2,510 268 277 10,849 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,100 271 333 10,138 0 0 0 0 0 0 0 0 0 0 0 0 0	2,192 350 227 12,197 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
7	Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, assessed late payment fees or charges during the period Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Total umber of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Total umber of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Low Income Residential Low Income Residential Medium / Large C&I Medium / Large C&I	2,699 433 63 12,509 0 0 5,511 1,485 6,996 •rred payment 1,653 3366 411 23 2,053 133 26 1 1	2,672 436 101 12,278 0 0 5,660 2,572 3700 61 2,7 3,010 61 135 2,4 5 0 0	2,512 478 99 11,708 0 0 2,293 735 3,028 3,055 3988 7,71 38 4,012 163 38 6 2	3,112 240 50 0 0 0 64 20 0 84 4,049 455 81 41 4,626 147 55 3 3 4	2,948 246 277 10,925 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,900 221 33 10,528 0 0 0 0 0 0 0 0 0 0 0 0 0	2,707 271 35 10,725 0 0 1 1 3,152 687 43 19 3,901 193 40 5 2	2,407 254 377 10,289 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,549 247 222 10,703 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,510 268 277 10,849 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,100 271 333 10,138 0 0 0 0 0 0 0 0 0 0 0 0 0	2,192 350 222 22 22 22 22 22 22 22 22 22 22 22 2
7 M 8 M 9 M	Residential Low income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, assessed late payment fees or charges during the period Residential Low income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, taking service at the beginning of the period under existing defered seidential Low income Residential Low income Residential Small C&I Medium / Large C&I Total Umber of sustomers by customer class, completing deferred payment arrangements during the period Residential Low income Residential Small C&I Total Umber of customers by customer class, completing deferred payment arrangements during the period Residential Low income Residential Small C&I Medium / Large C&I Total Medium / Large C&I Total	2,699 433 63 12,509 0 0 5,511 1,485 6,996 411 23 3 36 411 23 2 ,053 1 33 266 13 2 26 13 2 26 113 26 12 2 133	2,672 436 1011 12,278 0 0 5,602 1,701 7,303 arrangemets 2,552 370 61 1 2,7 3,010 135 2,522 3,010 2,4 5 5	2,512 478 99 11,708 0 0 2,293 3,028 3,505 3,98 7,11 3,8 4,012 163 3,8 6 6	3,112 240 50 11,603 0 0 64 4 20 84 4,049 4,049 4,049 4,049 4,626 81 1 4,626 147 55 3 3	2,948 246 277 10,925 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,900 221 333 10,528 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,707 271 35 10,725 0 0 1 1 3,152 687 43 3 9 9 3,901 193 3,901 5	2,407 254 377 10,289 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,549 247 222 10,703 0 0 0 0 0 1,451 542 331 26 2,050 91 91 40 3 3	2,510 268 277 10,849 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,100 271 333 10,138 0 0 0 0 0 0 0 0 0 0 0 0 0	2,192 350 222 22 22 22 22 22 22 22 22 22 22 22 2
7 M 8 M 9 M	Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, assessed late payment fees or charges during the period Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Total umber of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Total umber of customers by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Low Income Residential Low Income Residential Medium / Large C&I Medium / Large C&I	2,699 433 63 12,509 0 0 5,511 1,485 6,996 411 23 3 36 411 23 2 ,053 1 33 266 13 2 26 13 2 26 113 26 12 2 133	2,672 436 101 12,278 0 0 5,660 2,572 3700 61 2,7 3,010 61 135 2,4 5 0 0	2,512 478 99 11,708 0 0 2,293 735 3,028 3,055 3988 7,71 38 4,012 163 38 6 2	3,112 240 50 0 0 0 64 20 0 84 4,049 455 81 41 4,626 147 55 3 3 4	2,948 246 277 10,925 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,900 221 33 10,528 0 0 0 0 0 0 0 0 0 0 0 0 0	2,707 271 35 10,725 0 0 1 1 3,152 687 43 19 3,901 193 40 5 2	2,407 254 377 10,289 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,549 247 222 10,703 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,510 268 277 10,849 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,100 271 333 10,138 0 0 0 0 0 0 0 0 0 0 0 0 0	2,192 350 225 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
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7 N 8 N 9 N 10 N	Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, assessed late payment fees or charges during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Umber of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, completing deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Total umber of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low Income Residential Small C&I	2,699 433 63 12,509 0 0 5,511 1,485 6,996 41 1,531 23 336 41 1 2 336 41 1 2 2 336 41 1 2 2 3 336 41 1 2 2 3 2 6 5 9 1 4 1 6 5 9 1 6 9 9 6 9 1 6 9 9 6 9 1 6 9 9 6 9 1 6 9 9 6 9 1 6 9 9 6 9 1 6 9 9 6 9 1 1 8 3 3 6 6 9 1 1 1 8 3 5 1 1 1 8 3 5 1 1 1 8 3 5 1 1 1 8 3 5 1 1 1 8 3 5 1 1 1 8 3 6 9 1 1 8 3 3 6 6 9 1 6 9 1 6 9 1 6 9 1 6 9 1 6 9 1 6 9 1 6 9 1 6 9 1 1 8 3 3 6 1 1 1 2 0 6 9 1 1 1 1 1 1 2 0 1 1 1 1 2 0 1 1 1 1 2 0 1 1 1 1	2,672 436 101 102,278 0 0 5,602 1,701 7,303 arrangements 2,552 370 61 27 3,010 135 244 5 0 0 144 14 14 16 65 11 0 1 1 7,77 5,345 26,383	2,512 478 99 11,708 0 0 2,293 7355 3,028 735 3,028 735 3,028 731 1 338 6 6 2 2 735 741 1 338 6 6 2 2 209 209 209 209 20,227 10 1,523 2,800 2,80 2,80 2,80 2,80 2,80 2,80 2,8	3,112 3,112 200 200 11,603 0 0 0 0 64 4,049 4,049 4,049 4,049 4,049 4,049 4,049 4,049 4,049 4,049 4,049 4,049 4,049 1,1,049 4,049 4,049 1,1	2,948 2,948 247 10,925 0 0 0 0 0 0 0 0 0 0 0 0 0	2,900 2,21 2,22 2,21 3 3 10,528 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,707 2,707 2,707 35 10,725 0 0 1 1 0 1 1 3,152 687 43 3 19 3,301 3,152 687 43 3 19 3,302 240 253 76 8 9 9 346 8 9 346 8 9 346 8 9 346 246 8 9 346 246 8 9 346 246 246 246 246 246 246 246 2	2,407 2,407 37 10,289 0 0 0 0 0 0 0 0 0 0 0 0 0	2,549 2,549 22 10,703 0 0 0 0 0 0 0 0 0 0 0 0 0	2,510 2,510 207 10,849 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	2,100 2,100 33 10,138 0 0 0 0 0 0 0 0 0 0 0 0 0	2,192 350 22

							2020						
1	EGMA	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	518	660	3,240	216	190	137	161	172	152	114	155	173
	Low Income Residential Small C&I	916	887 0	5,651	321	234	239 0	194 0	208 0	193	159 0	293	594
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	1,434	1,547	8,891	537	424	376	355	380	345	273	448	767
14	Number of customers enrolling in new hardship protections during the period												
	Residential	754	650	459	52	41	41	89	101	36	40	57	35
	Low Income Residential Small C&I	682 0	618 0	493 0	97 0	101	104 0	113	98 0	97 0	85 0	10,391	307
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	1,436	1,268	952	149	142	145	202	199	133	125	10,448	342
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential Small C&I	9	8	24	41 0	67 0	56 0	20 0	26 0	21	15	610 0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	9	8	24	41	67	56	20	26	21	15	610	0
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential Low Income Residential	25	0	0 49	0 46	0 126	0 136	0 144	0	0 136	0	0 49	0 24
	Low Income Residential Small C&I	25	40	49	46	126	136	144	139	136	111	49	24
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	25	40	49	46	126	136	144	139	136	111	49	24
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential Small C&I	0	0	0	0	3	0	0	0	0	1	0	2
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	0	0	0	0	3	0	1	0	0	1	1	2
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential Low Income Residential	0	0	0	0 88	0 110	0 95	0 80	0 91	0 96	0	0 24	26
	Small C&I (Total C&I)	167	0	0	88	0	95	80	91	96	0	0	26
	Medium & Large C&I (not available)	0	0	0	0	0	0	0	0	0	0	0	0
	Total	167	106	115	88	110	95	80	91	96	100	24	26
19	Number of customers enrolling in the low-income discount rate program during the period			-							-		
	Residential Low Income Residential	0 40,642	0	0	0	0	0	0	0	0	0	0	0
	Eow income residential				28 064			42 206	42 425				
	Small C&I	40,042	40,793 0	36,100 0	38,964 0	39,058 0	38,376 0	42,306 0	42,425 0	42,959 0	43,429 0	43,958 0	44,420
	Small C&I Medium / Large C&I	0	0	0	0	0	0	0	0	42,959 0 0	43,429 0 0	43,958 0 0	44,420 0 0
	Medium / Large C&I Total	0	0	0	0	0	0	0	0	42,959 0	43,429 0	43,958 0	44,420 0 0
20	Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period	0 0 40,642	0 0 40,793	0 0 36,100	0 0 38,964	0 0 39,058	0 0 38,376	0 0 42,306	0 0 42,425	42,959 0 0 42,959	43,429 0 0 43,429	43,958 0 0 43,958	44,420 0 0 44,420
20	Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential	0 0 40,642	0 0 40,793 0	0 0 36,100 0	0 0 38,964 0	0 0 39,058 0	0 0 38,376 0	0 0 42,306 0	0 0 42,425 0	42,959 0 42,959 0	43,429 0 0 43,429 0	43,958 0 0 43,958 0	44,420 0 0 44,420
20	Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period	0 0 40,642	0 0 40,793	0 0 36,100	0 0 38,964	0 0 39,058	0 0 38,376	0 0 42,306	0 0 42,425	42,959 0 0 42,959	43,429 0 0 43,429	43,958 0 0 43,958	44,420 0 44,420 0 44,420
20	Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I	0 0 40,642 0 36 0 0	0 0 40,793 0 283 0 0	0 0 36,100 0 2,674 0 0	0 0 38,964 0 46 0 0	0 0 39,058 0 482 0 0	0 0 38,376 0 197 0 0	0 0 42,306 0 19 0 0	0 0 42,425 0 23 0 0	42,959 0 42,959 0 24 0 0	43,429 0 43,429 0 20 0 0	43,958 0 43,958 0 25 0 0	44,420 0 44,420 0 44,420 0 48 0 0 0
	Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total	0 0 40,642 0 36 0 0 36 36	0 0 40,793 0 283 0	0 0 36,100 0 2,674 0	0 0 38,964 0 46 0	0 0 39,058 0 482 0	0 0 38,376 0 197 0	0 0 42,306 0 19 0	0 0 42,425 0 23 0	42,959 0 0 42,959 0 24 0	43,429 0 43,429 0 20 0	43,958 0 43,958 0 0 25 0	44,420 0 44,420 0 44,420 0 48 0 0 0
	Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of th	0 40,642 0 36 0 0 36 e period	0 0 40,793 0 283 0 0 283 283	0 0 36,100 0 2,674 0 0 2,674	0 0 38,964 0 46 0 0 46 46	0 0 39,058 0 482 0 0 482 4 82	0 0 38,376 0 197 0 0 197 197	0 0 42,306 0 19 0 0 19	0 0 42,425 0 23 0 0 0 23 23	42,959 0 42,959 0 24 0 0 24 24 24	43,429 0 43,429 0 0 20 0 0 0 20 20	43,958 0 43,958 0 25 0 0 25 25	44,420 0 44,420 0 44,420 0 48 0 0 48 48
	Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total	0 0 40,642 0 36 0 0 36 36	0 0 40,793 0 283 0 0	0 0 36,100 0 2,674 0 0	0 0 38,964 0 46 0 0	0 0 39,058 0 482 0 0	0 0 38,376 0 197 0 0	0 0 42,306 0 19 0 0	0 0 42,425 0 23 0 0	42,959 0 42,959 0 24 0 0	43,429 0 43,429 0 20 0 0	43,958 0 43,958 0 25 0 0	44,420 0 44,420 0 44,420 0 48 0 0 48 0 0 0 48
	Medium / Large C&i Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&i	0 0 40,642 0 36 0 0 36 e period 0 2,996	0 0 40,793 0 283 0 0 283 283 0 0 0 0 3,020	0 0 36,100 0 2,674 0 0 2,674 0 0 0 3,041	0 0 38,964 0 46 0 0 46 0 0 0 3,024	0 39,058 0 482 0 0 482 0 0 482 0 0 0 3,007	0 0 38,376 0 197 0 0 197 0 0 0 0 2,968	0 0 42,306 0 19 0 0 19 0 0 0 0 2,923	0 0 42,425 0 0 0 0 23 0 0 0 0 0 0 0 0 0 2,897	42,959 0 42,959 0 24 0 0 24 0 0 24 0 0 0 2,882	43,429 0 43,429 0 20 0 0 0 20 0 0 0 20 0 0 0 20 0 0 0	43,958 0 0 43,958 0 0 25 0 0 0 25 0 0 0 25 0 0 0 25	44,420 0 44,420 0 44,420 0 48 0 0 0 0 2,408
	Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Low income Residential Low income Residential Small C&I Medium / Large C&I Medium / Large C&I	0 0 40,642 0 36 0 0 36 e period 0 0 0,2,996 740	0 0 40,793 0 283 0 0 283 0 0 0 0 3,020 748	0 0 36,100 0 2,674 0 0 2,674 0 0 0 3,041 760	0 0 38,964 0 46 0 0 46 0 0 3,024 751	0 39,058 0 482 0 0 482 0 0 0 0 3,007 743	0 0 38,376 0 197 0 0 0 197 0 0 0 2,968 740	0 0 42,306 0 19 0 0 19 0 0 0 0 2,923 739	0 0 42,425 0 23 0 0 23 23 0 0 0 0 2,897 736	42,959 0 0 42,959 0 24 0 0 24 0 0 0 2,88 729	43,429 0 0 43,429 0 20 0 0 20 0 20 0 0 20 0 0 2,770 698	43,958 0 43,958 0 25 0 0 0 25 0 0 0 0 2,439 589	44,420 0 0 44,420 0 48 0 0 0 48 0 0 0 2,408 583
21	Medium / Large C&i Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&i Medium / Large C&i Total	0 40,642 0 366 10 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 40,793 0 283 0 0 283 283 0 0 0 0 3,020	0 0 36,100 0 2,674 0 0 2,674 0 0 0 3,041	0 0 38,964 0 46 0 0 46 0 0 0 3,024	0 39,058 0 482 0 0 482 0 0 482 0 0 0 3,007	0 0 38,376 0 197 0 0 197 0 0 0 0 2,968	0 0 42,306 0 19 0 0 19 0 0 0 0 2,923	0 0 42,425 0 0 0 0 23 0 0 0 0 0 0 0 0 0 2,897	42,959 0 42,959 0 24 0 0 24 0 0 24 0 0 0 2,882	43,429 0 43,429 0 20 0 0 0 20 0 0 0 20 0 0 0 20 0 0 0	43,958 0 0 43,958 0 0 25 0 0 0 25 0 0 0 25 0 0 0 25	44,420 0 44,420 0 44,420 0 48 0 0 0 0 2,408
21	Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Low income Residential Low income Residential Small C&I Medium / Large C&I Medium / Large C&I	0 40,642 0 366 10 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 40,793 0 283 0 0 283 0 0 0 0 3,020 748	0 0 36,100 0 2,674 0 0 2,674 0 0 0 3,041 760	0 0 38,964 0 46 0 0 46 0 0 3,024 751	0 39,058 0 482 0 0 482 0 0 0 0 3,007 743	0 0 38,376 0 197 0 0 0 197 0 0 0 2,968 740	0 0 42,306 0 19 0 0 19 0 0 0 0 2,923 739	0 0 42,425 0 23 0 0 23 23 0 0 0 0 2,897 736	42,959 0 0 42,959 0 24 0 0 24 0 0 0 2,88 729	43,429 0 0 43,429 0 20 0 0 20 0 20 0 0 20 0 0 2,770 698	43,958 0 43,958 0 25 0 0 0 25 0 0 0 0 2,439 589	44,420 0 0 44,420 0 48 0 0 0 48 0 0 0 2,408 583
21	Medium / Large C&i Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Number of customers, by customer class, required to submit new deposits or increased deposits during to	0 40,642 0 36 0 0 36 e period 0 0 2,996 740 3,736 he period	0 0 40,793 0 283 0 0 283 0 0 283 0 0 0 3,020 748 3,768	0 0 36,100 0 2,674 0 0 0 2,674 0 0 0 3,041 760 3,801	0 0 38,964 0 46 0 0 46 0 0 3,024 751	0 0 39,058 0 482 0 0 482 0 0 0 482 0 0 0 3,007 743 3,750	0 0 38,376 0 197 0 0 0 197 0 0 0 2,968 740 3,708	0 0 42,306 0 19 0 0 19 0 0 0 2,923 739 3,662	0 0 42,425 0 0 0 23 0 0 23 23 0 0 0 0 0 2,897 736 3,633	42,959 0 0 42,959 0 24 0 0 24 24 0 0 24 24 0 0 0 2,882 729 3,611	43,429 0 0 43,429 0 0 0 0 20 0 0 20 0 0 0 0 0 0 0 0 0 0	43,958 0 0 43,958 0 25 0 0 25 25 0 0 0 2,439 589 3,028	44,420 0 44,420 0 44,420 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
21	Medium / Large C&i Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&i Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low income Residential Small C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low income Residential Small C&I Cov income Residential Small C&I	0 40,642 0 366 0 0 0 0 0 2,996 740 2,996 740 3,736 he period 0 0 0 105 105 105 105 105 105	0 40,793 0 283 0 0 283 0 0 283 0 0 0 3,020 748 3,768 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 36,100 0 2,674 0 0 0 3,041 760 3,801 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 38,964 46 0 0 0 3,024 751 3,775 0 0 0 0 0 47	0 33)058 33)058 4822 0 0 0 3,007 743 3,750 0 0 0 0 27	0 38,376 38,376 0 1977 0 0 0 0 2,968 740 3,708 0 0 0 2,88 0 0 0 2,88 0 0 0 2,88 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,306 0 19 0 0 0 0 2,923 739 3,662 0 0 0 0 0 0 0 0 42	0 0 42,425 23 0 0 23 23 0 0 0 0 2,897 736 3,633 0 0 0 0 0 0 0 5 1	42,959 0 0 42,959 0 0 0 0 24 0 0 0 0 24 0 0 0 0 2882 729 3,611 0 0 0 0 4	43,429 0 0 43,429 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,958 0 0 43,958 0 0 0 0 0 0 0 0 0 0 0 0 0	44,420 0 0 44,420 0 0 48 0 0 0 2,408 583 583 583 583 583 583 583 583 583 58
21	Medium / Large C&i Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low income Residential Small C&i Medium / Large C&i	0 0 40,642 0 36 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 40,793 283 0 0 0 283 0 0 0 0 3,020 7,488 3,768 0 0 0 0 3,020 7,488 3,768	0 36,100 0 2,674 0 0 2,674 0 0 3,041 7600 3,801 0 0 0 65 8	0 0 38,964 0 0 46 0 0 46 0 0 0 3,024 751 3,775 0 0 0 0 47 1 1	0 0 39,058 0 482 0 0 482 0 0 482 0 0 0 3,007 743 3,750 0 0 0 2,7 10	0 0 38,376 0 1977 0 0 0 0 2,968 740 3,708 0 0 0 2,857 7 7	0 0 42,306 19 0 0 0 2,923 739 3,662 0 0 0 0 0 42 10	0 0 0 23 0 0 0 23 0 0 0 2,897 7366 3,633 0 0 0 0 0 51 9 9	42,959 0 42,959 0 0 0 0 0 24 0 0 0 24 0 0 0 24 0 0 0 2 8,611 0 0 0 0 0 0 0 0 4,882 729 3,611 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,429 0 0 43,429 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,958 0 0 43,958 0 0 25 0 0 0 2,439 589 3,028 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	44,420 0 0 44,420 0 0 44,420 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
21	Medium / Large C&i Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&i Number of customers, by customer class, with required deposits with the company at the beginning of tt Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, required to submit new deposits or increased deposits during tt Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, required to submit new deposits or increased deposits during tt Residential Low income Residential Small C&i Total Total Total Total	0 0 40,642 0 0 36 e period 2,996 740 3,736 he period 0 0 0 105 115	0 40,793 0 283 0 0 283 0 0 283 0 0 0 3,020 748 3,768 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 36,100 0 2,674 0 0 0 3,041 760 3,801 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 38,964 46 0 0 0 3,024 751 3,775 0 0 0 0 0 47	0 33)058 33)058 4822 0 0 0 3,007 743 3,750 0 0 0 0 27	0 38,376 38,376 0 1977 0 0 0 0 2,968 740 3,708 0 0 0 2,88 0 0 0 2,88 0 0 0 2,88 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,306 0 19 0 0 0 0 2,923 739 3,662 0 0 0 0 0 0 0 0 42	0 0 42,425 23 0 0 23 23 0 0 0 0 2,897 736 3,633 0 0 0 0 0 0 0 5 1	42,959 0 0 42,959 0 0 0 0 24 0 0 0 0 24 0 0 0 0 2882 729 3,611 0 0 0 0 4	43,429 0 0 43,429 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,958 0 0 43,958 0 0 0 0 0 0 0 0 0 0 0 0 0	44,420 0 0 44,420 0 0 44,420 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
21	Medium / Large C&i Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low income Residential Small C&i Medium / Large C&i	0 0 40,642 0 0 36 e period 2,996 740 3,736 he period 0 0 0 105 115	0 0 40,793 283 0 0 0 283 0 0 0 0 3,020 7,488 3,768 0 0 0 0 3,020 7,488 3,768	0 36,100 0 2,674 0 0 2,674 0 0 3,041 7600 3,801 0 0 0 65 8	0 0 38,964 0 0 46 0 0 46 0 0 0 3,024 751 3,775 0 0 0 0 47 1 1	0 0 39,058 0 482 0 0 482 0 0 482 0 0 0 3,007 743 3,750 0 0 0 2,7 10	0 0 38,376 0 1977 0 0 0 0 2,968 740 3,708 0 0 0 2,857 7 7	0 0 42,306 19 0 0 0 2,923 739 3,662 0 0 0 0 0 42 10	0 0 0 23 0 0 0 23 0 0 0 2,897 7366 3,633 0 0 0 0 0 51 9 9	42,959 0 42,959 0 0 0 0 0 24 0 0 0 24 0 0 0 24 0 0 0 2 8,611 0 0 0 0 0 0 0 0 4,882 729 3,611 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,429 0 0 43,429 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,958 0 0 43,958 0 0 25 0 0 0 2,439 589 3,028 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	44,420 0 0 44,420 0 44,420 0 48 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
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21	Medium / Large C&i Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Small C&i Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low income Residential Small C&i	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 283 0 0 283 0 0 283 0 0 0 3,020 7,48 3,768 0,0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 9 8	0 0 36,100 0 2,674 0 0 2,674 0 0 0 3,041 760 3,801 0 0 0 65 8 8 73 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 38,964 0 46 0 0 46 0 0 0 3,024 751 3,775 0 0 0 0 0 0 0 0 0 0 0 0 5 4	0 0 39,058 0 482 0 0 482 0 0 482 0 0 3,007 7,43 3,750 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 9 9	0 0 38,376 0 197 0 0 0 2,968 3,708 3,708 3,708 3,708 3,708 3,708 3,708 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,306 0 0 0 0 0 0 2,923 739 3,662 3,662 3,602 0 0 0 0 0 2,923 739 3,662 3,602 3,602 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,425 0 0 0 23 0 0 0 23 3 0 0 0 0 3,633 0 0 0 0 51 9 9 60 0 0 0 0 0 0 0 0 0 0 0 0 0 2,897 0 1 2 3 5 1 2 3 5 1 2 3 5 5 1 2 3 5 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 0 0 0 2 3 1 2 3 1 0 0 0 0 2 3 1 0 0 0 0 0 2 3 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	42,959 0 42,959 0 24 0 0 24 0 0 24 0 0 24 0 0 0 24 0 0 0 0	43,429 0 0 43,429 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,958 0 0 43,958 0 255 0 0 0 25 0 0 0 25 0 0 0 0 0 25 0 0 0 0	44,420 0 0 44,420 0 44,420 0 48 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
21 22	Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low income Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Low income Residential Low income Residential Low income Residential Medium / Large C&I Medium / Large C&I	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 40,793 0 283 0 0 283 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 36,100 0 2,674 0 0 0 0 3,041 7,600 3,801 0 0 0 65 8 8 73 3 0 0 0 0 0 5 5 8 8 73 3	0 0 38,964 0 46 0 0 46 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 39,058 0 482 0 482 0 0 482 0 0 0 0 0 0 0 0 0 0 0 0 0 0 7 7 3 7 7 0 0 0 7 7	0 0 38,376 0 197 0 0 0 2,968 740 0 0 3,708 7 7 3 5 5 0 0 0 0 0 28 8 7 7 0 0 0 0 0 0 3,708 7 7 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,306 0 19 0 0 0 2,923 739 3,662 0 0 0 0 42 2 10 0 52 53 8	0 0 42,425 0 23 0 0 0 23 23 0 0 0 0 2,897 7366 3,633 3,633 9 9 60 0 0 0 511 9 9 60 0 0 0 551 5 5 2	42,959 0 42,959 0 24 0 0 24 0 0 24 0 0 2 8 8 0 0 0 0 2,882 7,29 3,611 0 0 0 0 4 8 12 5 60 0 0 0 0 0 0 5 5	43,429 0 43,429 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,958 0 43,958 0 255 0 0 25 0 0 0 2,439 3,028 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	44,420 0 0 44,420 0 44,420 0 48 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
21 22 23	Medium / Large C&i Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&i Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low income Residential Small C&i Medium / Large C&i Total	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 283 0 0 283 0 0 283 0 0 0 3,020 7,48 3,768 0,0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 9 8	0 0 36,100 0 2,674 0 0 2,674 0 0 0 3,041 760 3,801 0 0 0 65 8 8 73 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 38,964 0 46 0 0 46 0 0 0 3,024 751 3,775 0 0 0 0 0 0 0 0 0 0 0 0 0 5 4	0 0 39,058 0 482 0 0 482 0 0 482 0 0 3,007 7,43 3,750 0 0 0 0 0 0 3,750 37 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 38,376 0 197 0 0 0 2,968 3,708 3,708 3,708 3,708 3,708 3,708 3,708 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,306 0 0 0 0 0 0 2,923 739 3,662 3,662 3,602 0 0 0 0 0 2,923 739 3,662 3,602 3,602 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 42,425 0 0 0 23 0 0 0 23 3 0 0 0 0 3,633 0 0 0 0 51 9 9 60 0 0 0 0 0 0 0 0 0 0 0 0 0 2,897 0 1 2 3 5 1 2 3 5 6 1 2 3 5 5 1 2 3 5 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 2 3 1 0 0 0 2 3 1 2 3 1 0 0 0 0 2 3 1 0 0 0 0 0 2 3 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	42,959 0 42,959 0 24 0 0 24 0 0 24 0 0 24 0 0 0 24 0 0 0 0	43,429 0 0 43,429 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,958 0 0 43,958 0 255 0 0 0 25 0 0 0 25 0 0 0 0 0 25 0 0 0 0	44,420 0 0 44,420 0 44,420 0 48 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
21 22 23	Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low income Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Low income Residential Low income Residential Low income Residential Medium / Large C&I Medium / Large C&I	0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 40,793 0 283 0 0 283 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 36,100 0 2,674 0 0 0 0 3,041 7,600 3,801 0 0 0 65 8 8 73 3 0 0 0 0 0 5 5 8 8 73 3	0 0 38,964 0 46 0 0 46 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 39,058 0 482 0 482 0 0 482 0 0 0 0 0 0 0 0 0 0 0 0 0 0 7 743 3,750 0 0 0 0 7 7 7	0 0 38,376 0 197 0 0 0 2,968 740 0 0 3,708 7 7 3 5 5 0 0 0 0 0 28 8 7 7 0 0 0 0 0 0 3,708 7 7 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,306 0 19 0 0 0 2,923 739 3,662 0 0 0 0 42 2 10 0 52 53 8	0 0 42,425 0 23 0 0 0 23 23 0 0 0 0 2,897 7366 3,633 3,633 9 9 60 0 0 0 511 9 9 60 0 0 0 551 5 5 2	42,959 0 42,959 0 24 0 0 24 0 0 24 0 0 2 8 8 0 0 0 0 2,882 7,29 3,611 0 0 0 0 4 8 12 5 60 0 0 0 0 0 0 5 5	43,429 0 43,429 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,958 0 43,958 0 255 0 0 25 0 0 0 2,439 3,028 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	44,420 0 0 44,420 0 0 488 0 0 0 2,408 583 2,991 0 0 0 0 2,408 583 2,991 0 0 0 0 0 822 20 0 0 0 0 835 297 7 97
21 22 23	Medium / Large C&i Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Small C&i Medium / Large C&i Total Nummer of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, whose deposits were returned in full during the period Residential <	0 0 0 0 0 0 36 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 40,793 0 283 0 0 283 0 0 3,020 7,48 3,768 3,768 0 0 0 0 0 0 0 0 3,81 3,768 3,768 3,81 3,81 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 36,100 0 2,674 0 0 0 3,641 760 0 0 0 65 8 73 0 0 0 0 1511 15 166 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 38,964 0 46 0 0 46 0 0 46 0 0 0 3,024 751 3,775 0 0 0 0 0 47 13 3,775 0 0 0 0 0 47 75 13 3,775 6 0 0 0 0 0 0 0 13,024 13,024 13,024 14,021 14,020 14,020 14,0200000000000000000000000000000000000	0 0 39,058 0 482 0 0 482 0 0 482 0 0 3,007 743 3,750 0 0 0 0 27 10 10 0 7 7 3 7 7 3 7 7 0 0 0 0 0 0 0 0 0 0	0 0 38,376 0 197 0 0 397 0 0 0 2,968 740 0 0 0 3,708 0 0 0 0 0 3,708 0 0 0 0 3 3 3 3 3 3 0 0 0 0 0 0 0 0 0	0 0 0 42,306 0 19 0 0 0 2,923 3,662 0 0 0 42 10 0 0 0 0 0 0 0 0 53 3 8 61 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,425 0 23 0 0 23 0 0 23 0 0 23 0 0 23 0 0 23 0 0 23 0 0 23 0 0 23 0 0 23 0 0 23 0 0 0 23 0 0 0 23 0 0 0 23 23 0 0 0 23 23 0 0 0 23 23 0 0 0 0 23 23 0 0 0 0 0 28 29 7 7 36 6 3,633 0 0 0 0 0 0 0 0 0 0 0 0 0	42,959 0 42,959 0 2 44 0 0 2 44 0 0 0 2 44 0 0 0 0 2 48 2 729 3,611 0 0 0 0 48 8 122 60 0 0 0 0 5 5 71	43,429 0 0 43,429 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,958 0 0 43,958 0 0 25 0 0 0 0 0 0 0 0 0 3,028 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	44,420 0 0 44,420 0 44,420 0 488 533 2,991 0 0 0 0 2,2408 533 2,991 0 0 0 0 0 2,200 102 2 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
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21 22 23	Medium / Large C&i Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Small C&i Medium / Large C&i Total Nummer of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low income Residential Small C&i Medium / Large C&i Total Number of customers, by customer class, whose deposits were returned in full during the period Residential <	0 0 0 0 0 0 36 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 40,793 0 283 0 0 283 0 0 3,020 7,48 3,768 3,768 0 0 0 0 0 0 0 0 3,81 3,768 3,768 3,81 3,81 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 36,100 0 2,674 0 0 0 3,641 760 0 0 0 65 8 73 0 0 0 0 1511 15 166 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 38,964 0 46 0 0 46 0 0 46 0 0 0 3,024 751 3,775 0 0 0 0 0 47 13 3,775 0 0 0 0 0 47 75 13 3,775 6 0 0 0 0 0 0 0 13,024 13,024 13,024 14,021 14,020 14,020 14,0200000000000000000000000000000000000	0 0 39,058 0 482 0 0 482 0 0 482 0 0 3,007 743 3,750 0 0 0 0 27 10 10 0 7 7 3 7 7 3 7 7 0 0 0 0 0 0 0 0 0 0	0 0 38,376 0 197 0 0 397 0 0 0 2,968 740 0 0 0 3,708 0 0 0 0 0 3,708 0 0 0 0 3 3 3 3 3 3 0 0 0 0 0 0 0 0 0	0 0 0 42,306 0 19 0 0 0 2,923 3,662 0 0 0 42 10 0 0 0 0 0 0 0 0 53 3 8 61 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 42,425 0 23 0 0 23 0 0 23 0 0 23 0 0 23 0 0 23 0 0 23 0 0 23 0 0 23 0 0 23 0 0 23 0 0 0 23 0 0 0 23 0 0 0 23 23 0 0 0 23 23 0 0 0 23 23 0 0 0 0 23 23 0 0 0 0 0 28 29 7 7 36 6 3,633 0 0 0 0 0 0 0 0 0 0 0 0 0	42,959 0 42,959 0 2 44 0 0 2 44 0 0 0 2 44 0 0 0 0 2 48 2 729 3,611 0 0 0 0 48 8 122 60 0 0 0 0 5 5 71	43,429 0 0 43,429 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	43,958 0 0 43,958 0 0 25 0 0 0 0 0 0 0 0 0 3,028 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	44,420 0 44,420 0 44,420 0 48 48 0 0 0 0 2,408 583 583 2,991

D.P.U. 20-58-D Data Collection (C) Customer Specific Data (EGMA) - 2021

							202	21					
	GMA	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1	lumber of customers, by customer class	255.004	255 601	255 440	257.020	256.025	25.6 400	255 524	255 201	255 470	254.005	254.062	254.07
ŀ	Residential Low Income Residential	255,661 45.102	255,691 45.728	255,149 46,380	257,930 43.512	256,935 44,449	256,408 44,964	255,521 45.880	255,291 46.105	255,176 46,362	254,885 46.910	254,963 47,539	254,978
-	Small C&I	24,152	24,128	24,120	24,050	23,954	23,869	23,741	23,486	23,389	23,694	23,997	24,155
	Medium / Large C&I	7,518	7,539	7,559	7,549	7,548	7,535	7,525	7,500	7,493	7,282	7,332	7,356
-	Streetlights	0	0	0	0	0	0	0	0	0	0	0	(
2	Total Jumber of customers, by customer class, disconnected during the period	332,433	333,086	333,208	333,041	332,886	332,776	332,667	332,382	332,420	332,771	333,831	334,55
2 <u>-</u>	Residential	0	0	0	0	0	0	0	0	10	477	314	
Ē	Low Income Residential	0	0	0	0	0	0	0	0	0	75	39	
	Small C&I	0	0	0	0	0	0	0	237	89	43	49	2
-	Medium / Large C&I	0	0	0	0	0	0	0	10	3	2	0	
-	Streetlights Total	0	0	0	0	0	0	0	247	0	597	0 402	3
3.1	Number of customers, by customer class receiving a 1st notice of disconnect during the period								247		357	402	
Ē	Residential	0	0	0	0	0	1	2	1	5,706	7,687	5,684	12
	Low Income Residential	0	0	0	0	1	5	2	0	1,190	4,136	134	
ŀ	Small C&I	0	0	0	0	32 10	310 104	1,203 329	626	390 214	463 230	442	64 19
-	Medium / Large C&I	0	0	0	0	10 43	104	1,536	242 869	7,500	12,516	201 6,461	19
3.2	Jumber of customers, by customer class, receiving Final/72-hour notice of disconnect during the period	J	0	Ű	v	45	420	1,550	805	7,500	12,510	0,401	50
	Residential	0	0	0	0	0	1	2	3	1,228	4,340	2,553	7
Ē	Low Income Residential	0	0	0	0	0	0	2	0	241	1,509	101	
ŀ	Small C&I	0	0	0	0	0	74	458	628	314	302	318	35
ŀ	Medium / Large C&I Total	0	0	0	0	0	24 99	139 601	148 779	123 1,906	101 6,252	92 3,064	10
4	I otal lumber of customers, by customer class, reconnected during the period	U	U	U	U	U	99	601	//9	1,906	6,252	3,064	53
Ĩ	Residential	3	0	0	0	0	0	0	0	0	188	202	1
	Low Income Residential	0	0	0	0	0	0	0	0	0	55	53	
	Small C&I	1	1	0	0	0	2	9	28	27	55	90	
-	Medium / Large C&I Total	0	0	0	0	0	0	2	8	3 30	5 303	7 352	6
5	I otal Jumber of customers, by customer class, assessed reconnection fees or charges from the reconnect orde	4	1	0	0	0	2	11	36	30	303	352	6
1	Residential	0	0	0	0	0	0	0	0	0	177	199	1
Ē	Low Income Residential	0	0	0	0	0	0	0	0	0	53	56	-
	Small C&I	0	0	0	0	0	0	0	0	0	46	96	3
-	Medium / Large C&I	0	0	0	0	0	0	0	0	0	4	7	
	Total	0	0	0	0	0	0	0	0	0	280	358	6
0	lumber of customers, by customer class, assessed credit card fees or charges during the period Residential	11,573	11,356	12,779	14,798	13,529	12,621	11,721	11,711	11,481	8,885	8.822	8,26
ŀ	Low Income Residential	2,740	2,557	3,252	3,788	3,423	3,286	3,470	3,386	3,206	2,859	2,889	2,66
	Small C&I	434	420	458	793	634	604	662	810	663	330	382	44
-	Medium / Large C&I	18	16	22	33	25	37	43	50	49	17	21	1
7	Total	14,765	14,349	16,511	19,412	17,611	16,548	15,896	15,957	15,399	12,091	12,114	11,39
<i>′</i>	lumber of customers, by customer class, assessed late payment fees or charges during the period Residential	0	0	0	0	0	0	0	0	0	0	0	
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	
	Small C&I	0	0	0	0	0	0	0	0	1	0	2	1,22
-	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	29
	Total	0	0	0	0	0	0	0	0	1	0	2	1,51
8	Iumber of customers, by customer class, taking service at the beginning of the period under existing defendences Residential	762	863	1,101	1,517	1,825	2,133	2,636	2,986	3,119	2,456	3,192	2,81
	Low Income Residential	56	119	211	382	555	677	2,050	2,580	922	497	519	2,81
Ē	Small C&I	29	27	35	40	82	84	86	193	293	177	146	12
	Medium / Large C&I	32	29	37	36	54	60	67	81	93	57	42	3
	Total	879	1,038	1,384	1,975	2,516	2,954	3,646	4,170	4,427	3,187	3,899	3,27
9	lumber of customers by customer class, completing deferred payment arrangements during the period Residential	32	40	44	40	39	65	94	125	107	112	129	g
	Low Income Residential	7	40	14	36	34	39	54	69	40	38	125	2
Ē	Small C&I	5	1	0	2	2	3	7	13	7	8	11	
	Medium / Large C&I	4	0	4	1	2	1	2	6	11	4	5	
	Total	48	53	62	79	77	108	157	213	165	162	159	12
10	lumber of customers, by customer class, enrolling in new deferred payment arrangements during the pe	222	428	651	534	558	700	798	670	1 222	1 709	1 419	22
ŀ	Residential Low Income Residential	323	428	651 315	210	150	790 234	198	670 175	1,332	1,798 366	1,418 232	33
ŀ	Small C&I	7	8	13	52	8	14	133	144	45	44	45	3
t	Medium / Large C&I	1	10	11	29	8	16	27	35	12	14	11	1
1	Total	427	622	990	825	724	1,054	1,155	1,024	1,620	2,222	1,706	45
11	lumber of customers, by customer class, renegotiating deferred payment arrangements during the perio	27	27			57		107	126			48	1
	Residential Low Income Residential	27	27	56 9	35	57	84 14	107	126 21	36 5	41	48	1
- F	Low meente hesidential	3	0	2	5	1	3	12	5	2	3	4	
ŀ	Small C&i			~	-	-	7	3	4	2	1	1	
	Small C&I	0	3	2	3	0	/	3		2	11	1	
-	Small C&I Medium / Large C&I Total	-	3 30	2 69	3 44	0 65	108	143	156	45	52	1 54	1
12	Small C&I Medium / Large C&I Total Aumber of customers taking service at the beginning of the period under existing hardship protections	0 30	30	69	44	65	108	143	156	45	52	54	
12	Small C&I Medium / Large C&I Total Aumber of customers taking service at the beginning of the period under existing hardship protections Residential	0 30 4,002	30 3,988	69 8,184	44 4,022	65 3,948	108 3,906	143 3,853	156 3,804	45 3,768	52 3,726	54 3,733	3,80
12	Small C&I Medium / Large C&I Total Jumber of customers taking service at the beginning of the period under existing hardship protections Residential Low Income Residential	0 30 4,002 28,369	30 3,988 28,717	69 8,184 24,857	44 4,022 2,048	65 3,948 2,079	108 3,906 2,102	143 3,853 2,113	156 3,804 2,122	45 3,768 2,107	52 3,726 2,085	54 3,733 24,827	3,80
12	Small C&I Medium / Large C&I Total Aumber of customers taking service at the beginning of the period under existing hardship protections Residential	0 30 4,002	30 3,988	69 8,184	44 4,022	65 3,948	108 3,906	143 3,853	156 3,804	45 3,768	52 3,726	54 3,733	3,80 27,70

	-						20	21					
	EGMA	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential Low Income Residential	169 472	206 455	252 560	116 170	96 131	101 125	109 149	142 170	120 163	213	3,270 10.040	516 778
	Small C&I	472	455	2	0		0	149	1/0	163	225	10,040	0
	Medium / Large C&I	0	0	3	0		0	0	0	0	0	0	0
	Total	641	661	817	286	227	226	258	312	283	438	13,312	1,294
14	Number of customers enrolling in new hardship protections during the period Residential	89	97	118	59	57	68	89	76	103	329	416	215
	Low Income Residential	459	472	606	104	109	106	107	119	103	280	416	461
	Small C&I	0	0	0	0	0	0	0	0	0	0	2	1
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	548	569	724	163	166	174	196	195	212	609	5,194	677
15	Number of customers, by customer class, completing an AMP program during the period Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	3	22	3	1	2	4	6	5	2	6
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
16	Total Number of customers, by customer class, enrolling in an AMP program during the period	0	0	3	22	3	1	2	4	6	5	2	6
10	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	34	52	151	142	172	300	277	245	439	875	499	152
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I Total	0	0	0	0	0	0	0 277	0 245	0 439	0	0 499	0
17	I otal Number of customers, by customer class, re-enrolling in an AMP program during the period	34	52	151	142	1/2	300	2//	245	439	8/5	499	152
	Residential	0	0	1	0	0	0	0	0	103	0	0	0
	Low Income Residential	1	1	3	1	3	6	10	12	109	11	12	10
	Small C&I	1	3	1	5	0	4	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0		0	0	0	0	0	0	0
18	Number of customers, by customer class, dropping off an AMP program during the period	2		,	0	, ,	10	10	12	212		12	10
-	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	28	12	26	2		73	93	157	192	205	356	575
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I (not available) Total	28	12		2						205	356	575
								93					
19	Number of customers enrolling in the low-income discount rate program during the period	28	12	26	2	50	73	93	157	192	205	356	5/5
19	Number of customers enrolling in the low-income discount rate program during the period Residential	0	0	0	0	0	0	0	0	0	0	0	0
19	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential	0 45,095	0 45,722	0 46,374	0 43,510	0 44,492	0 45,149	0 45,900	0 46,101	0 46,349	0 46,901	0 47,535	0 48,059
19	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I	0 45,095 0	0 45,722 0	0 46,374 0	0 43,510 0	0 44,492 0	0 45,149 0	0 45,900 0	0 46,101 0	0 46,349 0	0 46,901 0	0 47,535 0	0 48,059 0
19	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential	0 45,095	0 45,722	0 46,374	0 43,510	0 44,492 0 0	0 45,149	0 45,900	0 46,101	0 46,349	0 46,901	0 47,535	0 48,059 0 0
	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period	0 45,095 0 0 45,095	0 45,722 0 0 45,722	0 46,374 0 0 46,374	0 43,510 0 0 43,510	0 44,492 0 0 44,492	0 45,149 0 0 45,149	0 45,900 0 0 45,900	0 46,101 0 0 46,101	0 46,349 0 0 46,349	0 46,901 0 0 46,901	0 47,535 0 0 47,535	0 48,059 0 0 48,059
	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential	0 45,095 0 0 45,095	0 45,722 0 0 45,722 0	0 46,374 0 0 46,374 0	0 43,510 0 0 43,510 0	0 44,492 0 0 44,492 0	0 45,149 0 0 45,149 0	0 45,900 0 45,900 45,900	0 46,101 0 0 46,101 0	0 46,349 0 0 46,349 0	0 46,901 0 0 46,901 0	0 47,535 0 0 47,535 0	0 48,059 0 0 48,059 0
	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential	0 45,095 0 0 45,095 0 52	0 45,722 0 0 45,722 0 62	0 46,374 0 0 46,374 0 4,015	0 43,510 0 43,510 43,510 0 204	0 44,492 0 0 44,492 0 66	0 45,149 0 0 45,149 0 62	0 45,900 0 45,900 0 62	0 46,101 0 0 46,101 0 51	0 46,349 0 0 46,349 0 53	0 46,901 0 0 46,901 0 61	0 47,535 0 0 47,535 0 76	0 48,059 0 48,059 0 71
	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I	0 45,095 0 0 45,095	0 45,722 0 0 45,722 0	0 46,374 0 0 46,374 0	0 43,510 0 0 43,510 0	0 44,492 0 0 44,492 0	0 45,149 0 0 45,149 0	0 45,900 0 45,900 45,900	0 46,101 0 0 46,101 0	0 46,349 0 0 46,349 0	0 46,901 0 0 46,901 0	0 47,535 0 0 47,535 0	0 48,059 0 0 48,059 0 71 0
	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential	0 45,095 0 0 45,095 0 52 0	0 45,722 0 45,722 45,722 0 62 0	0 46,374 0 0 46,374 0 46,374 0 4,015 0	0 43,510 0 0 43,510 0 204 0	0 44,492 0 0 44,492 0 66 0 0 0	0 45,149 0 0 45,149 0 62 0	0 45,900 0 45,900 0 62 0	0 46,101 0 46,101 46,101 0 51 0	0 46,349 0 0 46,349 0 53 0	0 46,901 0 0 46,901 0 61 0	0 47,535 0 0 47,535 0 0 76 0	0 48,059 0 48,059 0 71 0 0 0 0 0
20	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of th	0 45,095 0 0 45,095 0 52 0 0 52 52	0 45,722 0 0 45,722 0 62 0 0 62 0 0	0 46,374 0 0 46,374 0 4,015 0 4,015 0 0 0 4,015	0 43,510 0 43,510 0 43,510 0 204 0 0 0 204	0 44,492 0 44,492 0 44,492 0 66 0 0 66	0 45,149 0 0 45,149 0 62 0 0 62 0 0 62	0 45,900 0 0 45,900 0 62 0 0 62 0 0	0 46,101 0 0 46,101 0 51 0 0 51	0 46,349 0 0 46,349 0 53 0 53 53	0 46,901 0 0 46,901 0 61 0 0 61	0 47,535 0 0 47,535 0 47,535 0 76 0 0 76	0 48,059 0 0 48,059 0 71 0 0 71 0 0 71
20	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential	0 45,095 0 0 45,095 0 52 0 0 52 0 0	0 45,722 0 0 45,722 0 62 0 0 62 0 0 0 0 0	0 46,374 0 0 46,374 0 4,015 0 4,015 0 0 0 0 0 0 0	0 43,510 0 43,510 0 43,510 0 204 0 0 0 204 0 0 0 0 0 0 0 0 0 0	0 44,492 0 0 44,492 0 66 0 0 66 66 0 0 0	0 45,149 0 0 45,149 0 62 0 0 62 0 0 0 0 0	0 45,900 0 45,900 0 62 0 62 0 0 0	0 46,101 0 0 46,101 0 51 0 0 0 51 0 0 0 0	0 46,349 0 0 46,349 0 53 0 0 53 0 0 53 0 0 0 53	0 46,901 0 0 46,901 0 61 0 0 0 61 0 0 0 0	0 47,535 0 0 47,535 0 76 0 0 0 76 0 0 0 76 0 0 0	0 48,059 0 0 48,059 0 71 0 0 0 71 0 0 0 0 0 0 0 0 0 0 0 0 0
20	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of th	0 45,095 0 0 45,095 0 52 0 0 52 52	0 45,722 0 0 45,722 0 62 0 0 62 0 0	0 46,374 0 0 46,374 0 4,015 0 4,015 0 0 0 4,015	0 43,510 0 43,510 0 43,510 0 204 0 0 0 204	0 44,492 0 0 44,492 0 66 0 0 66 66 0 0 0	0 45,149 0 0 45,149 0 62 0 0 62 0 0 62	0 45,900 0 0 45,900 0 62 0 0 62 0 0	0 46,101 0 0 46,101 0 51 0 51 51	0 46,349 0 0 46,349 0 53 0 53 53	0 46,901 0 0 46,901 0 61 0 0 61	0 47,535 0 0 47,535 0 47,535 0 76 0 0 76	0 48,059 0 0 48,059 0 71 0 0 0 71 0 0 0 0 0 0 0 0 0 0 0 0 0
20	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&I Medium / Large C&I	0 45,095 0 0 45,095 0 0 52 0 0 52 0 0 0 52 0 0 0 52 54	0 45,722 0 0 45,722 0 0 62 0 0 62 0 0 0 62 0 0 0 584	0 46,374 0 0 46,374 0 4,015 0 0 4,015 0 0 0 4,015 0 0 0 0 0 2,121 585	0 43,510 0 43,510 0 43,510 0 204 0 0 0 204 0 0 0 0 0 0 0 0 0 0 0	0 44,492 0 0 44,492 0 66 0 0 66 66 0 0 0 0 2,176 562	0 45,149 0 0 45,149 0 62 0 0 62 0 62 0 0 0 0 62 0 0 0 569	0 45,900 0 45,900 0 45,900 0 62 0 62 0 0 62 0 0 62 0 0 2,158 558	0 46,101 0 0 46,101 0 0 51 0 0 51 0 0 0 0 2,145 583	0 46,349 0 0 46,349 0 0 53 0 0 53 0 0 0 53 0 0 0 0 2,118 579	0 46,901 0 0 46,901 0 0 61 0 0 61 0 0 0 0 0 0 0 2,115 577	0 47,535 0 0 47,535 0 47,535 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 2,145 542	0 48,059 0 0 48,059 0 71 0 0 71 71 0 0 0 2,192 5,544
20	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&I Number of Customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&I Medium / Large C&I Total Total	0 45,095 0 45,095 0 52 0 0 52 52 0 0 0 52	0 45,722 0 45,722 0 45,722 0 62 62 0 62 0 0 0 2,387	0 46,374 0 46,374 0 4,015 0 4,015 0 4,015 0 0 0 0 2,121	0 43,510 0 43,510 0 204 0 204 0 0 204 0 0 0 0 2,168	0 44,492 0 44,492 0 44,492 0 66 66 0 0 66 0 0 2,176	0 45,149 0 45,149 0 62 0 0 62 62 0 0 0 62 0 0 0 0 0 2,170	0 45,900 0 45,900 0 62 0 62 62 0 0 62 0 0 0 2,158	0 46,101 0 46,101 0 51 0 51 51 0 0 51 0 0 0 0 2,145	0 46,349 0 46,349 0 53 0 0 53 53 0 0 0 53 0 0 0 0 2,118	0 46,901 0 46,901 0 61 0 61 61 0 0 0 0 0 2,115	0 47,535 0 0 47,535 0 76 0 76 0 0 76 0 0 0 76 0 0 0 0 2,145	0 48,059 0 48,059 0 71 0 71 0 71 0 0 0 71 0 0 0 2,192
20	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits or increased deposits during to Income Residential Small C&I Number of customers, by customer class, required to submit new deposits or increased deposits during to Number of customers, by customer class, required to submit new deposits or increased deposits during to	0 45,095 0 45,095 0 52 0 0 52 0 0 0 2,404 594 2,998	0 45,722 0 45,722 0 62 0 0 62 0 0 2,387 584 2,971	0 46,374 0 46,374 0 40,15 0 0 0 4,015 0 0 0 0 2,121 585 2,706	0 43,510 0 43,510 0 204 0 0 204 0 0 0 2,168 569 2,737	0 44,492 0 44,492 0 666 0 0 666 0 0 0 2,176 562 2,738	0 45,149 0 45,149 0 62 0 0 62 62 0 0 0 62 0 0 0 2,170 569 2,739	0 45,900 0 45,900 0 62 0 0 62 0 0 0 2,158 568 2,726	0 46,101 0 46,101 0 51 51 0 0 51 0 0 0 2,145 583 2,728	0 46,349 0 46,349 0 53 0 0 53 53 0 0 0 2,118 579 2,697	0 46,901 0 46,901 0 61 0 0 61 0 0 0 2,115 577 2,692	0 47,535 0 47,535 0 47,535 0 76 0 0 0 2,145 542 2,687	0 48,059 0 48,059 0 48,059 0 71 71 0 0 71 0 0 0 2,192 544 2,736
20	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&I Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential Small C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential	0 45,095 45,095 0 0 52 0 0 52 0 0 0 0 2,404 594 2,998	0 45,722 0 0 45,722 0 0 62 0 0 62 0 0 0 62 0 0 0 584	0 46,374 0 0 46,374 0 4,015 0 4,015 0 0 4,015 0 0 0 2,121 585 2,706 0	0 43,510 0 43,510 0 204 0 0 0 0 0 0 0 0 0 0 0 0 0 2,048 5669 2,737 0	0 44,492 0 44,492 0 66 0 0 66 66 0 0 0 2,176 562 2,738 0	0 45,149 0 0 45,249 0 62 0 0 62 0 0 0 0 2,170 569 2,739 0 0	0 45,900 0 45,900 0 0 62 0 0 0 2,158 568 2,726	0 46,101 0 0 0 46,101 0 0 0 51 0 0 0 0 0 0 2,145 533 2,728 0	0 46,349 0 0 46,349 0 0 53 0 0 53 0 0 0 0 2,118 579 2,697 0 0	0 46,901 46,901 0 0 61 0 0 0 61 0 0 0 0 2,115 577 2,692 0	0 47,535 0 0 47,535 47,535 0 0 0 0 0 0 0 0 0 0 0 0 0 2,145 542 2,687 0 0	0 48,059 0 0 48,059 0 0 71 0 0 0 0 0 0 0 2,192 544 2,736
20	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&I Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low income Residential Small C&I Cal	0 45,095 0 0 45,095 0 0 52 0 0 0 2,400 594 2,998 0 0 0 0 0 0 0 107	0 45,722 0 0 45,722 0 0 62 0 0 0 2,387 2,884 2,971 0 0 0 0 7,11	0 0 46,374 0 0 4,075 0 4,015 0 0 4,015 0 0 0 2,121 585 2,706 0 0 0 0 0 0 0 0 0 0 0 0 0	0 43,510 0 43,510 0 0 0 0 204 0 0 0 204 0 0 0 2,716 569 2,737 0 0 0 0 0 2,745 552	0 44,492 0 0 44,492 0 0 66 66 0 0 0 66 66 2,2176 562 2,738 0 0 0 0 0 0 550	0 0 45,149 0 45,149 0 62 0 0 62 0 0 62 0 0 0 2,170 569 2,739 0 0 0 35	0 45,900 0 45,900 0 0 62 0 0 0 2,158 568 2,726 0 0 0 0 0 3 6	0 46,101 0 0 46,101 0 0 51 0 0 0 51 0 0 0 0 0 0 0 0 0 2,145 538 2,728 0 0 0 0 555	0 0 46,349 0 0 46,349 0 0 53 0 0 0 0 0 0 2,118 579 2,697 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 46,901 0 0 46,901 0 0 61 0 0 0 0 0 0 2,115 5777 2,692 0 0 0 0 70	0 47,535 0 0 0 47,535 0 0 0 76 0 0 0 0 76 0 0 0 2,145 542 2,687 0 0 0 0 108	0 48,059 0 0 48,059 0 0 71 0 0 0 0 2,192 544 2,736 0 0 0 0 7 1
20	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&I Number of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low income Residential Small C&I Number of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low income Residential Small C&I Number of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low income Residential Small C&I Number of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low income Residential Small C&I New Residentia Small C&I	0 45,095 0 0 45,095 0 0 0 52 0 0 0 2,404 594 2,998 2,998 0 0 0 0 0 107 330	0 45,722 0 0 45,722 0 0 0 62 0 0 0 62 0 0 0 0 2,387 5.84 2,971 0 0 0 0 7.1	0 46,374 0 0 46,374 0 4,015 0 4,015 0 4,015 0 0 0 2,121 588 2,706 2,706 0 0 0 1 3	0 43,510 0 43,510 0 0 0 0 0 0 2,04 0 0 0 0 2,737 2,737 0 0 0 0 0 0 0 2,737 2,737 0 0 0 0 0 0 0 0 2,748 569 2,737 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 44,492 0 0 44,492 0 0 66 0 0 0 66 6 6 6 6 6 2,178 562 2,738 0 0 0 0 0 0 562 3,778 0 13	0 45,149 0 0 45,149 0 0 0 62 0 0 0 62 0 0 0 2,170 569 2,739 2,739 2,739 2,739 2,735 569 3,735 0 0 0 0 0 3,555 5 5	0 45,900 0 45,900 0 0 62 0 0 62 0 0 0 2,158 568 2,726 2,726 0 0 0 0 3 6 18	0 46,101 0 0 46,101 0 0 51 0 0 0 0 2,145 583 2,728 0 0 0 0 0 0 0 0 56	0 46,349 0 0 46,349 0 0 53 0 0 0 0 2,118 579 2,697 2,697 0 0 0 0 0 0 0 0 0 12,118	0 46,901 0 0 46,901 0 0 61 0 0 0 2,115 577 2,692 2,00 0 0 0 0 0 70 13	0 47,535 0 0 47,535 0 0 0 0 0 0 2,145 542 2,687 0 0 0 0 2,145 542 2,687 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 48,059 48,059 0 0 711 0 0 0 711 0 0 0 0 2,192 2,736 0 0 0 0 71 2,236
20 21 22	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&I Number of customers, by customer class, required to submit new deposits or increased deposits during ti Residential Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during ti Residential Low income Residential Small C&I Totai Number of customers, by customer class, required to submit new deposits or increased deposits during ti Residential Low income Residential Small C&I Totai Number of customers, by customer class, required to submit new deposits or increased deposits during ti Residential Low income Residential Small C&I Totai	0 45,095 0 0 45,095 0 0 52 0 0 0 2,400 594 2,998 0 0 0 0 0 0 0 107	0 45,722 0 0 45,722 0 0 62 0 0 0 2,387 2,884 2,971 0 0 0 0 7,11	0 0 46,374 0 0 4,075 0 4,015 0 0 4,015 0 0 0 2,121 585 2,706 0 0 0 0 0 0 0 0 0 0 0 0 0	0 43,510 0 43,510 0 0 0 0 204 0 0 0 204 0 0 0 2,716 569 2,737 0 0 0 0 0 2,745 552	0 44,492 0 0 44,492 0 0 66 66 0 0 0 66 66 2,2176 562 2,738 0 0 0 0 0 0 0 550	0 0 45,149 0 45,149 0 62 0 0 62 0 0 62 0 0 0 2,170 569 2,739 0 0 0 35	0 45,900 0 45,900 0 0 62 0 0 0 2,158 568 2,726 0 0 0 0 0 3 6	0 46,101 0 0 46,101 0 0 51 0 0 0 51 0 0 0 0 0 0 0 0 0 2,145 538 2,728 0 0 0 0 555	0 0 46,349 0 0 46,349 0 0 53 0 0 0 0 0 0 2,118 579 2,697 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 46,901 0 0 46,901 0 0 61 0 0 0 0 0 0 2,115 5777 2,692 0 0 0 0 70	0 47,535 0 0 0 47,535 0 0 0 76 0 0 0 0 76 0 0 0 2,145 542 2,687 0 0 0 0 108	0 48,059 48,059 0 0 711 0 0 0 711 0 0 0 0 2,192 2,736 0 0 0 0 71 2,236
20 21 22	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&I Number of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low income Residential Small C&I Number of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low income Residential Small C&I Number of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low income Residential Small C&I Number of customers, by customer class, required to submit new deposits or increased deposits during th Residential Low income Residential Small C&I New Residentia Small C&I	0 45,095 0 0 45,095 0 0 0 52 0 0 0 2,404 594 2,998 2,998 0 0 0 0 0 107 330	0 45,722 0 0 45,722 0 0 0 62 0 0 0 62 0 0 0 0 2,387 5.84 2,971 0 0 0 0 7.1	0 46,374 0 0 46,374 0 4,015 0 4,015 0 4,015 0 0 0 2,121 588 2,706 2,706 0 0 0 1 3	0 43,510 0 43,510 0 0 0 0 0 0 2,04 0 0 0 0 2,737 2,737 0 0 0 0 0 0 0 2,737 2,737 0 0 0 0 0 0 0 0 2,748 569 2,737 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 44,492 0 0 44,492 0 0 66 0 0 0 66 6 6 6 6 6 2,178 562 2,738 0 0 0 0 0 0 562 3,778 0 13	0 45,149 0 0 45,149 0 0 0 62 0 0 0 62 0 0 0 0 2,170 569 2,739 2,739 0 0 0 0 0 3 5 5	0 45,900 0 45,900 0 0 62 0 0 62 0 0 0 2,158 568 2,726 2,726 0 0 0 0 3 6 18	0 46,101 0 0 46,101 0 0 51 0 0 0 0 2,145 583 2,728 0 0 0 0 0 0 0 0 56	0 46,349 0 0 46,349 0 0 53 0 0 0 0 2,118 579 2,697 2,697 0 0 0 0 0 0 0 0 0 12,118	0 46,901 0 0 46,901 0 0 61 0 0 0 2,115 577 2,692 2,00 0 0 0 0 0 70 13	0 47,535 0 0 47,535 0 0 0 0 0 0 2,145 542 2,687 0 0 0 0 0 2,145 542 542 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 48,059 0 0 48,059 0 71 0 0 0 71 0 0 0 0 0 71 2,192 5444 2,736 0 0 0 0 71 1 2,23 93
20 21 22	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&I Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low income Residential Small C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low income Residential Small C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during to Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low income Residential Small C&I Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low income Residential Small C&I Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low income Residential Small C&I Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low income Residential Low income Residential Small C&I Number of customers, by customer class, whose required deposits were reduced in part or foregone duri Residential Low income Re	0 45,095 0 0 45,095 0 0 52 0 0 0 2,404 2,998 0 0 0 0 0 0 107 30 137	0 45,722 0 0 45,722 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 46,374 0 0 46,374 0 4,015 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 43,510 0 43,510 0 204 0 0 204 204 0 0 0 2,168 5,69 2,737 0 0 0 0 5,52 2,99 9 6,11 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 44,492 0 0 44,492 0 0 666 0 0 0 0 0 0 0 2,176 552 2,738 0 0 0 500 13 63 0 0 0 0 0 0 0 0 0 0 0 0 0	0 45,149 0 0 45,149 0 0 0 0 0 62 0 0 0 0 0 0 0 0 0 2,170 569 2,739 0 0 0 0 335 5 5 40 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 45,900 0 45,900 0 45,900 0 0 0 0 0 2,158 568 2,726 0 0 0 0 366 2,726 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 46,101 0 0 46,101 0 0 51 51 0 0 0 551 533 2,728 0 0 0 0 556 51 11 11 67 0 0 0	0 46,349 0 46,349 0 0 0 53 0 0 0 53 3 0 0 0 0 0 0 0 0 0 0	0 46,901 0 46,901 0 0 61 0 0 61 61 0 0 0 0 0 2,115 577 2,692 0 0 0 0 70 0 13 883 0 0 0 0	0 47,535 0 47,535 0 0 47,535 0 0 0 0 0 0 0 0 2,145 5,422 2,687 0 0 0 0 108 20 128 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 48,059 0 0 48,059 0 71 0 0 0 71 71 0 0 0 0 0 71 2,192 544 2,736 0 0 0 0 0 0 0 0 0 0 0 0 0
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D.P.U. 20-58-D Data Collection	
(C) Customer Specific Data (EGMA) - 2022	

							22			-		
EGMA	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Number of customers, by customer class Residential	254,755	254,171	253,608	252.645	252.344	250,518	249.892	249.295	247.745	248.388	249.098	251.6
Low Income Residential	48,706	49,446	49,962	49,815	49,614	51,088	51,438	51,171	52,606	52,132	52,079	51,9
Small C&I	24,283	24,318	24,316	24,294	24,195	24,117	24,063	23,919	23,863	23,926	24,049	24,3
Medium / Large C&I	7,368	7,378	7,383	7,367	7,355	7,347	7,335	7,325	7,332	7,343	7,358	7,4
Streetlights Total	335,112	335,313	335,269		333,508	333,070	332,728	331,710	331,546	331,789	332,584	
Number of customers, by customer class, disconnected during the period	555,112	555,515	555,205	554,121	555,500	555,676	552,725	551,710	551,540	551,765	552,504	555,
Residential	0	0	0	0	0	0	982	1,268	1,060	707	213	
Low Income Residential	0	0	0	0	0	0	22	3	148	1,027	7	
Small C&I	42	60 2	0	0	0	0	120	49	40	75	47	
Medium / Large C&I Streetlights	2	0	0	0	0	0	0	0	4	0	0	
Total	44	62	0	0	0	0	1,138	1,323	1,252	1,819	270	
Number of customers, by customer class receiving a 1st notice of disconnect during the period												
Residential	0	0	0		0		12,859	16,190	7,675	8,109	3,999	
Low Income Residential Small C&I	0 1,334	0	0		0		1,852 1,127	49 1,515	10,470 1,390	4,327 789	616 881	1
Medium / Large C&I	307	23	0				640	755	1,350	635	629	1
Total	1,641	28	0				16,478	18,509	20,350	13,860	6,125	2
Number of customers, by customer class, receiving Final/72-hour notice of disconnect during the period												
Residential	0	0	0		0		10,869	10,752	7,495	6,286	12,673	1
Low Income Residential	0 696	0 541	0		0		412	10 749	3,698	5,656 594	6,041 518	I
Small C&I Medium / Large C&I	696 128	541 83	0					206	366	594 160	518 158	
Total	824	624	0		0			11,717	11,725		19,390	2
Number of customers, by customer class, reconnected during the period												
Residential	12	3	0		0	0	362	836	1,067	675	630	
Low Income Residential	4	0	0		0		14	2	6	946	129	
Small C&I	35	41	4		0		8	20	21	72	78	
Medium / Large C&I	58	46	4		0		384	863	1,096	1,699	849	
Number of customers, by customer class, assessed reconnection fees or charges from the reconnect order				-	-				_,	-,		
Residential	11	2	0		0		301	689	897	458	428	
Low Income Residential	4	0	0					131	92		67	
Small C&I	36	43	4		0	0	10	22	20	34	43	
Medium / Large C&I Total	57	47	4		0			847	1.010	1,280	542	
Number of customers, by customer class, assessed credit card fees or charges during the period	57	47	-	Ū		0	375	047	1,010	1,200	542	
Residential	13,132	12,411	13,075	8,573	7,928	7,734	8,912	9,323	8,842	8,223	7,980	8
Low Income Residential	3,680	3,609	3,907	2,411	2,446	2,488	2,441	2,335	2,355	3,172	2,879	2
Small C&I	948	897 43	746	193	180	219	269	234	223	254	234	
Medium / Large C&I Total	59 17,819	43	28 17,756	113 11,290	48	141 10,582	119 11,741	80 11,972	101 11,521	139 11,788	70	11
Number of customers, by customer class, assessed late payment fees or charges during the period	17,015	10,500	17,750	11,250	10,002	10,502	11,/41	11,572	11,521	11,700	11,105	
Residential	2	0	1	0	0	0	0	0	0	0	0	
Low Income Residential	0	0	0	0	0		0	0	0		0	
Small C&I	5,021	4,559	2,502	0	0	-	0	0	0		0	
Medium / Large C&I Total	1,343 6,366	1,092 5,651	666 3,169	0	0		0	0	0			
Number of customers, by customer class, taking service at the beginning of the period under existing defe	0,500	3,031	5,105	0	0	U	0	U	U	0	0	
Residential	1,595	1,416	1,518	1,898	2,057	2,266	3,555	4,492	4,709	3,988	3,578	2
Low Income Residential	182	199	281	433	493	501	441	461	550	799	625	
Small C&I	94	81	80	70	72		153	136	123	158	145	
Medium / Large C&I	28	33	33				÷.	38	35		41	3
Total Number of customers by customer class, completing deferred payment arrangements during the period	1,899	1,729	1,912	2,422	2,647	2,872	4,186	5,127	5,417	4,990	4,389	-
Residential	66	56	50	21	46	106	13	18	42	57	83	
Low Income Residential	12	7	19	6	10	26	4	4	5	13	25	
Small C&I	6	6	7	2	-			2	1		1	
Medium / Large C&I	3	2	1	1	0	3	2	1	0		2	
Total Number of sustamers, by sustamer sloss, enrolling is new deferred normant arrangements during the ne	87	71	77	30	62	145	24	25	48	73	111	
Number of customers, by customer class, enrolling in new deferred payment arrangements during the pe Residential	468	607	843	527	183	480	1,142	1,839	1,373	591	154	
Low Income Residential	137	201	283	132	59		69	159	223	173	51	
	33	58	38	15	4	17	51	27	39	13	13	
Small C&I	12	23 889	3	12	4	11		11	3	1	3	
Small C&I Medium / Large C&I			1,167	686	250	599	1,272	2,036	1,638	778	221	
Small C&I Medium / Large C&I Total	650	005		1	1		N/A	N/A	N/A	N/A	N/A	N/A
Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the perio	650		17	Ν/Δ	Ν/Δ							
Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the perio Residential		24	17	N/A N/A	N/A N/A	N/A N/A						N/A
Small C&I Medium (Jarge C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the perio Residential Low income Residential Small C&I	650 25	24	7	N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A
Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the perio Residential Low Income Residential Small C&I Medium / Large C&I	650 25 5 0 0	24 6 2 2	7 2 1	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A N/A	N/A N/A
Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the perio Residential Low income Residential Small C&I Medium / Large C&I Total	650 25 5 0	24 6 2	7 2 1	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A N/A	N/A
Small C&I Medium / Large C&I Total Total Number of customers, by customer class, renegotiating deferred payment arrangements during the perio Residential Low income Residential Small C&I Medium / Large C&I Total Total Number of customers taking service at the beginning of the period under existing hardship protections	650 25 5 0 0 30	24 6 2 2 34	7 2 1 27	N/A N/A N/A N/A	N/A N/A N/A N/A	N/A N/A N/A N/A	N/A N/A N/A N/A	N/A N/A N/A N/A	N/A N/A N/A N/A	N/A N/A N/A N/A	N/A N/A N/A N/A	N/A N/A N/A
Small C&I Medium / Large C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the perio Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers taking service at the beginning of the period under existing hardship protections Residential	650 25 5 0 0 30 3,793	24 6 2 2 34 3,757	7 2 1 27 3,739	N/A N/A N/A N/A 3,338	N/A N/A N/A N/A 3,186	N/A N/A N/A N/A 3,213	N/A N/A N/A N/A 4,990	N/A N/A N/A N/A 3,242	N/A N/A N/A N/A 3,439	N/A N/A N/A N/A 3,331	N/A N/A N/A N/A 3,462	N/A N/A N/A
Small C&I Medium / Large C&I Total Total Number of customers, by customer class, renegotiating deferred payment arrangements during the perio Residential Low income Residential Small C&I Medium / Large C&I Total Total Number of customers taking service at the beginning of the period under existing hardship protections	650 25 5 0 0 30	24 6 2 2 34	7 2 1 27	N/A N/A N/A N/A	N/A N/A N/A N/A	N/A N/A N/A N/A 3,213 2,027	N/A N/A N/A N/A	N/A N/A N/A N/A	N/A N/A N/A N/A	N/A N/A N/A N/A	N/A N/A N/A N/A	N/A N/A N/A
Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the perio Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers taking service at the beginning of the period under existing hardship protections Residential Low income Residential	650 25 5 0 0 30 30 3,793 27,891	24 6 2 2 34 3,757 28,493	7 2 1 27 3,739 28,888	N/A N/A N/A N/A 3,338 2,097 0	N/A N/A N/A N/A 3,186 1,955	N/A N/A N/A N/A 3,213 2,027 0	N/A N/A N/A N/A 4,990 1,979	N/A N/A N/A N/A 3,242 2,134	N/A N/A N/A 3,439 2,299	N/A N/A N/A N/A 3,331 2,299 0	N/A N/A N/A N/A 3,462 2,362	N/A N/A N/A

D.P.U. 20-58-D Data Collection	
(C) Customer Specific Data (EGMA) - 2022	

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Image Image <th< td=""><td>16 Number of customers, by customer class, enrolling in an AMP program during the period</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>	16 Number of customers, by customer class, enrolling in an AMP program during the period												
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Residential Each 0 0 0 0 0 0 0 0 0 0 Each Each 120 00 0 <td>18 Number of customers, by customer class, dropping off an AMP program during the period</td> <td></td>	18 Number of customers, by customer class, dropping off an AMP program during the period												
Small C34 (Find C43) Small C34		0	0	0	0	0	0	0	0	0	0	0	0
Medium & Large CA (not vanishely) Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income discount rate program during the period Image of the low-income disc													1,220
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I.ow income Residential I.o. Income Re		388	188	226	169	271	337	366	433	251	431	442	1,220
Small Càl Small Càl O O	19 Number of customers enrolling in the low-income discount rate program during the period												
Medium / Large Cal Medium	19 Number of customers enrolling in the low-income discount rate program during the period Residential	0	0	0	0	0	0	0	0	0	0	0	0
Total Total Handber of calconers depinged fiel low-income discount rate program during the period 49,962 89,960 50,273 51,656 49,969 51,805 51,807 51,800 51,807 51	19 Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential	0 48,706	0 49,452	0 49,960	0 50,353	0 50,779	0 51,656	0 49,949	0 51,308	0	0	0 52,406	0
Reidential C O O O O	19 Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I	0 48,706 0	0 49,452 0	0 49,960 0	0 50,353 0	0 50,779 0	0 51,656 0	0 49,949 0	0 51,308 0	0 52,855 0	0 51,807 0	0 52,406 0	0 53,668 0
Image Low income Residential Total Form Constrained Constrained <thconstrained< th=""> Co</thconstrained<>	19 Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I	0 48,706 0 0	0 49,452 0 0	0 49,960 0 0	0 50,353 0 0	0 50,779 0 0	0 51,656 0 0	0 49,949 0 0	0 51,308 0 0	0 52,855 0 0	0 51,807 0 0	0 52,406 0 0	0
Small Câl O O O O<	19 Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total	0 48,706 0 0	0 49,452 0 0	0 49,960 0 0	0 50,353 0 0	0 50,779 0 0	0 51,656 0 0	0 49,949 0 0	0 51,308 0 0	0 52,855 0 0	0 51,807 0 0	0 52,406 0 0	0 53,668 0 0
Medium / Large C&I Medium / Large C Medium / LargeC	19 Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total 20 Number of customers dropping off the low-income discount rate program during the period Residential	0 48,706 0 48,706	0 49,452 0 0 49,452 0	0 49,960 0 0 49,960 0	0 50,353 0 0 50,353 0	0 50,779 0 0 50,779 0	0 51,656 0 0 51,656 0	0 49,949 0 0 49,949 0	0 51,308 0 0 51,308	0 52,855 0 0 52,855	0 51,807 0 0 51,807 0	0 52,406 0 0 52,406 0	0 53,668 0 0 53,668 0
Total Total Total Total Total State State <th< td=""><td>19 Number of customers enrolling in the low-income discount rate program during the period Residential </td><td>0 48,706 0 48,706 0 77</td><td>0 49,452 0 0 49,452 0 64</td><td>0 49,960 0 49,960 0 49,960</td><td>0 50,353 0 0 50,353 0 664</td><td>0 50,779 0 50,779 50,779 0 696</td><td>0 51,656 0 51,656 0 646</td><td>0 49,949 0 0 49,949 0 696</td><td>0 51,308 0 0 51,308 0 808</td><td>0 52,855 0 52,855 0 52,855 0 1,137</td><td>0 51,807 0 0 51,807 0 1,104</td><td>0 52,406 0 0 52,406 0 594</td><td>0 53,668 0 0 53,668 0 1,212</td></th<>	19 Number of customers enrolling in the low-income discount rate program during the period Residential	0 48,706 0 48,706 0 77	0 49,452 0 0 49,452 0 64	0 49,960 0 49,960 0 49,960	0 50,353 0 0 50,353 0 664	0 50,779 0 50,779 50,779 0 696	0 51,656 0 5 1,656 0 646	0 49,949 0 0 49,949 0 696	0 51,308 0 0 51,308 0 808	0 52,855 0 52,855 0 52,855 0 1,137	0 51,807 0 0 51,807 0 1,104	0 52,406 0 0 52,406 0 594	0 53,668 0 0 53,668 0 1,212
1 Number of customer, by customer class, with required deposits with the company at the beginning of the Residential Image: Company and Company at the beginning of the Company at the Company at the Company at the beginning of the Company at the Company at the beginning of the Company at the	Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low income Residential Small C&I	0 48,706 0 48,706 48,706	0 49,452 0 0 49,452 0 49,452 0 64	0 49,960 0 49,960 0 49,960 0 84	0 50,353 0 0 50,353 0 664 0	0 50,779 0 50,779 50,779 0 696 0	0 51,656 0 0 51,656 0 646 0	0 49,949 0 49,949 0 49,949 0 696 0	0 51,308 0 0 51,308 0 808 0	0 52,855 0 52,855 52,855 0 52,855 0 1,137 0	0 51,807 0 51,807 51,807 0 1,104	0 52,406 0 52,406 52,406 0 52,406 0	0 53,668 0 0 53,668 0 1,212 0
Residential 0 2 0 0 0 0 0 0 0 0 0 0 Small C&I CAI 2,198 2,230 2,189 5 0 <	19 Number of customers enrolling in the low-income discount rate program during the period Residential	0 48,706 0 48,706 0 77 0 0 0	0 49,452 0 0 49,452 0 64 0 0 0	0 49,960 0 4 9,960 0 84 0 0	0 50,353 0 50,353 50,353 0 664 0 0	0 50,779 0 50,779 0 50,779 0 696 0 0	0 51,656 0 51,656 51,656 0 646 0 0	0 49,949 0 0 49,949 0 49,949 0 696 0 0	0 51,308 0 0 51,308 0 808 0 0 0	0 52,855 0 0 52,855 0 1,137 0 0 0	0 51,807 0 51,807 51,807 0 1,104 0 0	0 52,406 0 52,406 0 594 0 0 0	0 53,668 0 0 53,668 0 1,212 0 0 0
Internal Residential Internal	19 Number of customers enrolling in the low-income discount rate program during the period Residential	0 48,706 0 48,706 0 77 0 0 0	0 49,452 0 0 49,452 0 64 0 0 0	0 49,960 0 4 9,960 0 84 0 0	0 50,353 0 50,353 50,353 0 664 0 0	0 50,779 0 50,779 0 50,779 0 696 0 0	0 51,656 0 51,656 51,656 0 646 0 0	0 49,949 0 0 49,949 0 49,949 0 696 0 0	0 51,308 0 0 51,308 0 808 0 0 0	0 52,855 0 0 52,855 0 1,137 0 0 0	0 51,807 0 51,807 51,807 0 1,104 0 0	0 52,406 0 52,406 0 594 0 0 0	0 53,668 0 0 53,668 0 1,212 0
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$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	19 Number of customers enrolling in the low-income discount rate program during the period Residential	0 48,706 0 48,706 0 77 0 0 0 77 77 0 0 0	0 49,452 0 0 49,452 0 64 0 0 64 0 0 64 2	0 49,960 0 49,960 0 84 0 0 84 0 0	0 50,353 0 50,353 0 664 0 0 664 0 0 0	0 50,779 0 50,779 0 50,779 0 696 0 0 696 696 0 0 0 0 0	0 51,656 0 51,656 0 646 0 0 646	0 49,949 0 0 49,949 0 696 0 0 0 696 696	0 51,308 0 51,308 0 51,308 0 0 808 808 0 0 0 0 0 0 0 0 0 0 0 0	0 52,855 0 0 52,855 0 1,137 0 0 0 1,137 0 0 0	0 51,807 0 0 51,807 0 1,104 0 0 1,104 0 0 0 1,104	0 52,406 0 52,406 0 594 0 0 0 594 0 0 0 594 0 0	0 53,668 0 0 53,668 0 1,212 0 0 0 1,212 0 0 0 0 1,212
22 Number of customer, sby customer class, required to submit new deposits or increased deposits during the period (0)	19 Number of customers enrolling in the low-income discount rate program during the period Residential	0 48,706 0 48,706 0 48,706 0 77 0 0 77 77 0 0 0 0 0 0 0	0 49,452 0 49,452 0 49,452 0 64 64 0 0 64 2 0	0 49,960 0 49,960 0 84 0 0 84 84 0 0 0	0 50,353 0 50,353 0 50,353 0 664 0 0 664 0 0 0 0 0 0 0	0 50,779 0 50,779 0 50,779 0 696 0 0 696 0 0 696 0 0 0 0 0 0 0 0	0 51,656 0 51,656 0 0 646 0 0 646 0 0 646	0 49,949 0 0 49,949 0 49,949 0 6956 0 0 0 6956 0 0 0 0 0 0 0 0	0 51,308 0 0 51,308 0 808 0 0 808 0 0 0 0 0 0 0 0 0 0	0 52,855 0 0 52,855 0 1,137 0 1,137 0 1,137 0 0 0 0 0 0 0 0	0 51,807 0 51,807 0 1,104 0 0 1,104 0 0 1,104 0 0 0 0	0 52,406 0 52,406 0 594 0 0 594 0 0 594 0 0 0 0 0 0 0 0	0 53,668 0 0 53,668 0 1,212 0 0 1,212 0 0 0 1,212
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	19 Number of customers enrolling in the low-income discount rate program during the period Residential	0 48,706 0 48,706 0 77 0 0 0 77 77 0 0 0 0 2,198	0 49,452 0 49,452 0 64 0 64 64 64 0 0 64 62 2 0 2,230	0 49,960 0 49,960 0 84 0 0 84 84 0 0 0 2,189	0 50,353 0 50,353 0 50,353 0 664 0 664 0 664 0 5	0 50,779 0 50,779 0 696 0 0 696 696 696 0 0 0 0 0 0 0 0	0 51,656 0 51,656 0 646 0 0 646 0 0 646 0 0 0 0 0	0 49,949 0 49,949 0 49,949 0 696 0 0 696 696 0 0 0 0 0 0 0 0	0 51,308 0 51,308 0 51,308 0 808 0 0 808 0 0 0 2	0 52,855 0 0 52,855 0 1,137 0 1,137 0 0 1,137 0 0 0 1,137	0 51,807 0 51,807 0 1,104 0 1,104 0 1,104 0 28	0 52,406 0 0 52,406 594 0 0 594 0 0 594 0 0 594 0 0 69	0 53,668 00 0 53,668 0 1,212 0 0 0 0 1,212 0 0 0 0 0 73 73 10
Iow Income Residential Iow Income Residential <thiow income="" residential<="" th=""> Iow Income Residential<!--</td--><td>19 Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential </td><td>0 48,706 0 48,706 48,706 0 77 0 0 77 7 0 0 0 77 0 0 0 2,198 543</td><td>0 49,452 0 49,452 0 49,452 0 0 64 0 0 64 2 2 0 0 2,230 538</td><td>0 49,960 0 49,960 0 49,960 0 84 0 0 84 0 0 0 2,189 532</td><td>0 50,353 0 50,353 0 50,353 0 664 0 664 0 664 0 0 5 0</td><td>0 50,779 0 50,779 0 50,779 0 696 0 0 696 0 0 0 0 0 0 0 0 0 0 0</td><td>0 51,656 0 51,656 0 0 646 646 0 0 0 0 0 0 0 0 0 0 0</td><td>0 49,949 0 49,949 0 49,949 0 696 0 0 696 696 0 0 0 0 0 0 0 0</td><td>0 51,308 0 0 51,308 0 808 0 0 808 0 0 0 0 0 0 0 0 0 0 0</td><td>0 52,855 0 52,855 0 1,137 0 0 1,137 0 0 0 1,137 0 0 0 0 6 6 0</td><td>0 51,807 0 51,807 0 1,104 0 0 1,104 0 0 0 0 0 0 28 7 7</td><td>0 52,406 0 0 52,406 0 594 0 594 0 594 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0</td><td>0 53,668 0 0 53,668 0 1,212 0 0 0 0 0 0 0 0 73</td></thiow>	19 Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential	0 48,706 0 48,706 48,706 0 77 0 0 77 7 0 0 0 77 0 0 0 2,198 543	0 49,452 0 49,452 0 49,452 0 0 64 0 0 64 2 2 0 0 2,230 538	0 49,960 0 49,960 0 49,960 0 84 0 0 84 0 0 0 2,189 532	0 50,353 0 50,353 0 50,353 0 664 0 664 0 664 0 0 5 0	0 50,779 0 50,779 0 50,779 0 696 0 0 696 0 0 0 0 0 0 0 0 0 0 0	0 51,656 0 51,656 0 0 646 646 0 0 0 0 0 0 0 0 0 0 0	0 49,949 0 49,949 0 49,949 0 696 0 0 696 696 0 0 0 0 0 0 0 0	0 51,308 0 0 51,308 0 808 0 0 808 0 0 0 0 0 0 0 0 0 0 0	0 52,855 0 52,855 0 1,137 0 0 1,137 0 0 0 1,137 0 0 0 0 6 6 0	0 51,807 0 51,807 0 1,104 0 0 1,104 0 0 0 0 0 0 28 7 7	0 52,406 0 0 52,406 0 594 0 594 0 594 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 53,668 0 0 53,668 0 1,212 0 0 0 0 0 0 0 0 73
$ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ \ $	19 Number of customers enrolling in the low-income discount rate program during the period Residential	0 48,706 0 48,706 0 77 0 0 77 77 0 0 0 0 2,198 543 2,741	0 49,452 0 49,452 0 64 64 64 2 0 0 2,230 538 2,770	0 49,960 0 49,960 0 84 0 0 0 2,189 532 2,721	0 50,353 0 50,353 0 50,353 0 664 0 0 664 0 0 0 5 0 5 5	0 50,779 0 50,779 0 50,779 0 696 0 0 0 696 0 0 0 0 0 0 0 0 0 0 0	0 51,656 0 0 51,656 0 646 0 0 646 0 0 0 0 0 0 0 0 0 0 0 0	0 49,949 0 49,949 0 6966 0 0 6966 0 0 0 0 0 0 0 0 0 0 0	0 51,308 0 51,308 0 51,308 0 8008 0 0 0 0 0 0 0 0 2 0 0 0 2 2	0 52,855 0 52,855 0 1,137 0 1,137 0 1,137 0 0 0 0 6 6	0 51,807 0 51,807 0 1,104 0 1,104 0 0 1,104 0 0 28 7 35	0 52,406 0 52,406 0 594 0 0 594 0 594 0 0 0 0 0 0 9 10 79	0 53,668 0 0 53,668 0 1,212 0 0 0 1,212 0 0 0 1,212 0 0 0 3,73 10 0 83
Medium/Large C&i 25 12 7 0 0 0 0 15 33 7 Total Total 7 10 0 0 0 15 33 7 Number of customers, by customer class, whose required deposits were reduced in part or foregone during 11 71 73 2 0 0 2 16 65 33 7 Residential 0	19 Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential	0 48,706 48,706 0 0 77 0 0 0 77 77 0 0 0 0 2,198 543 2,741 0 0	0 49,452 0 0 49,452 0 64 64 0 0 64 2 2 0 0 2,230 538 2,770 0	0 49,960 90 49,960 90 84 90 0 0 2,189 532 2,721 0	0 50,353 50,353 0 50,353 0 0 0 0 664 0 0 0 664 0 0 0 0 5 0 0 5 0 0 0 5	0 50,779 0 50,779 0 50,779 0 696 0 696 696 696 696 0 0 0 0 0 0 0	0 51,656 0 0 51,656 0 0 646 0 0 0 0 0 0 0 0 0 0 0 0 0	0 49,949 0 0 49,949 0 0 0 0 696 696 696 0 0 0 0 0 0 0 0 0	0 51,308 0 0 51,308 0 0 0 808 808 0 0 0 0 2 0 0 0 2 2 0 0 0 2 2	0 52,855 0 0 52,855 0 0 1,137 0 0 0 1,137 0 0 0 0 6 6 6 0 0 0	0 51,807 0 51,807 0 0 1,104 0 0 1,104 0 0 0 28 7 8 7 35	0 0 52,406 52,406 0 0 534 0 0 594 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 53,668 0 0 53,668 0 1,212 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0
$ \begin basis basis$	19 Number of customers enrolling in the low-income discount rate program during the period Residential	0 48,706 0 48,706 0 0 77 0 0 0 0 2,198 543 2,741 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 49,452 0 0 49,452 0 0 64 64 2 2,230 538 2,770 0 0 0 0 0	0 49,960 0 49,960 0 84 0 0 0 2,189 532 2,721 0 0 0 0 0 0 0 0	0 50,353 0 0 50,353 0 50,353 0 664 0 0 0 664 0 0 0 0 5 5 0 0 0 0 0 0 0 0 0 0 0 0 0	0 50,779 0 0 50,779 0 0 695 695 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 51,656 0 0 51,656 646 646 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 49,949 0 0 49,949 0 696 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 51,308 0 0 51,308 0 0 0 0 0 0 0 0 2 0 0 2 0 0 0 0 0 0 0 0 0 0 0 0 0	0 52,855 0 52,855 0 1,137 0 1,137 0 0 0 0 0 0 0 6 6 6 0 0 0 0 0 0 0 0 0	0 51,807 0 0 51,807 0 1,104 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 52,406 0 52,406 0 53,406 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 0 0 0 0 0 0 0 0 0 0 0 0 0
23 Number of customer, by customer class, whose required deposits were reduced in part or foregone during in the second sec	19 Number of customers enrolling in the low-income discount rate program during the period Residential Image: Comparison of the low-income discount rate program during the period Medium / Large C&I Total 20 Number of customers dropping off the low-income discount rate program during the period Residential Image: C&I Comparison Residential Low income Residential Image: C&I Total Image: C&I Total Image: C&I 21 Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Smail C&I Image: C&I Total Image: C&I 21 Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential 22 Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential 22 Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential 23 Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential 24 Number of customers, by customer class, required to submit new deposits or increased deposits during the Resi	0 48,706 0 48,706 0 77 0 0 77 77 0 0 0 77 77 0 0 0 0 77 77	0 0 49,452 0 0 49,452 0 0 64 	0 49,960 0 49,960 0 0 84 0 0 0 2,189 532 2,721 2,721 0 0 0 0 446	0 50,353 0 50,353 0 50,353 0 0 664 0 0 664 0 0 0 5 5 0 0 0 5 5 0 0 0 2 2	0 50,779 0 50,779 0 0 0 0 0 0 0 0 0 0 0 0 0	0 51,656 0 0 51,656 0 0 646 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 49,949 0 0 49,949 0 0 6996 0 0 6996 0 0 0 0 0 0 0 0 0 0	0 51,308 0 0 51,308 0 0 808 0 0 0 0 0 0 2 2 0 0 0 0 0 0 0	0 0 52,855 0 0 52,855 0 1,137 0 0 1,137 0 0 0 0 0 0 0 0 0 0 0 0 0	0 51,807 0 51,807 0 1,104 0 0 0 0 0 0 28 7 7 35 7 35 0 0 0 0 330	0 52,406 0 52,406 0 0 594 0 0 0 594 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 53,668 0 0 53,668 0 1,212 0 0 0 1,212 0 0 0 0 0 0 0 0 0 0 0 0 0
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Low income Residential 0	19 Number of customers enrolling in the low-income discount rate program during the period Residential	0 48,706 0 0 48,706 0 77 0 0 0 77 0 0 0 0 2,198 543 2,741 2,743 0 0 0 0 8,77 2,553	0 49,452 0 0 49,452 0 0 64 64 0 64 2,230 5,38 2,770 0 0 0 0 0 0 0 5,38 2,770 0 0 0 1 2 2 3,38 2,770 0 1 2 2,30 5,9 2,12 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 49,960 0 49,960 0 84 0 0 84 0 0 2,189 532 2,721 0 0 0 0 0 0 0 4 6 7 7	0 50,353 0 0 50,353 0 0 664 0 0 0 664 0 0 0 0 5 5 0 0 0 5 5 0 0 0 2 0 0 0 0 0	0 50,779 0 50,779 0 50,779 0 6995 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 51,656 51,656 0 0 51,656 0 0 646 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 49,949 0 0 49,949 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 51,308 0 0 51,308 0 0 0 0 0 0 0 0 0 0 0 0 0	0 52,855 0 0 52,855 0 1,137 0 1,137 0 0 0 0 0 0 0 0 0 0 0 0 0	0 51,807 0 0 51,807 0 1,104 0 0 1,104 0 0 0 0 288 7 3 5 5 0 0 0 0 0 3 3 0 3 0 3 3 0 3 3	0 52,406 0 52,406 0 53,406 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	C C C C C C C C C C C C C C C C C C C
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D.P.U. 20-58-D Data Collection (C) Customer Specific Data (EGMA) - 2023

							2'	023					
	GMA	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1	umber of customers, by customer class			<u> </u>									
ŀ	Residential Low Income Residential	251,917 51,993	251,575 51,994	253,498 52,283	251,160 51,749	251,333 51,616	251,218 51,480	250,982 51,283	250,914 51,169	251,048 51,159	251,520 51,178	252,352 51,291	252,954 51,337
-	Small C&I	24,324	24,249	24,308	23,887	23,739	23,652	23,556	23,505	23,496		23,792	23,851
Ē	Medium / Large C&I	7,409	7,386	7,402	7,338	7,327	7,332	7,313	7,307	7,305	7,307	7,323	7,331
	Streetlights	0	0	0	0	0	0		0	0		0	0
	Total	335,643	335,204	337,491	334,134	334,015	333,682	333,134	332,895	333,008	333,574	334,758	335,473
-	umber of customers, by customer class, disconnected during the period Residential	0	0	0	0	113	915	957	889	845	1,120	160	0
-	Low Income Residential	0	0	0	0	15	419	310	261	243	331	42	
	Small C&I	43		143	182	71				35		45	35
ŀ	Medium / Large C&i Streetlights	5	7	7	9	2	12	7	5	5		7	4
7	Total	48		150		201	1,386		1,201	1,128		254	39
3.1	umber of customers, by customer class receiving a 1st notice of disconnect during the period												
ſ	Residential	5	11	12	5,196	7,352	11,176	10,715	11,034	6,335		3,445	3
	Low Income Residential Small C&I	12 2,497	23	18 3,016	1,410	4,344 451	5,913 1,122	4,597	4,399 970	3,856 591		1,877 681	0
ŀ	Medium / Large C&I	2,497		3,016	196	451				415		578	
ī	Total	3,261	3,322	3,983		12,729	19,099			11,197		6,581	570
3.2	umber of customers, by customer class, receiving Final/72-hour notice of disconnect during the period												
ŀ	Residential	11	4	5	359	1,527	6,361	6,943	7,603	6,196		3,956	0
ŀ	Low Income Residential Small C&I	7 958	0	0	127 839	950 232	3,584	2,916 634	3,002 508	2,483		2,079 326	298
ŀ	Medium / Large C&I	237	252	242	149	64				130		129	119
	Total	1,213	1,421	1,430	1,474	2,773	10,351			9,140		6,490	417
4	umber of customers, by customer class, reconnected during the period												
ŀ	Residential Low Income Residential	52 12	22	22	12	29 5				756 273		701 201	123
ŀ	Small C&I	47		83	76	43				39		174	35
ľ	Medium / Large C&I	4	5	5	7	1	6	2	3	4	0	18	6
	Total	115	117	114	98	78	814	808	1,087	1,072	1,316	1,094	241
5	umber of customers, by customer class, assessed reconnection fees or charges from the reconnect orde			<u> </u>			107						0
ŀ	Residential Low Income Residential	32	8	14	22	36	487			613 157		0	0
-	Small C&I	34	64	72	68				9	20		32	21
ſ	Medium / Large C&I	3		4		0	5			1	0	0	
	Total	71	76	90	99	68	675	641	823	791	950	32	21
6	umber of customers, by customer class, assessed credit card fees or charges during the period Residential	8,869	8,438	8,767	50	0	0	0	0	0	0	0	0
=	Low Income Residential	2,984	2,831	3,078	50	0				0		0	0
Ē	Small C&I	332	338	452	409	249		454	430	422	391	422	410
	Medium / Large C&I	186		254	156	94				284		280	
7	Total	12,371	11,798	12,551	620	343	615	769	681	706	629	702	689
	umber of customers, by customer class, assessed late payment fees or charges during the period Residential	0	0	0	0	0	0	0	0	0	0	0	0
-	Low Income Residential	0		0	0	0	0		0	0		0	0
ſ	Small C&I	0			4,156	3,854				3,734		3,350	4,004
	Medium / Large C&I	0		974	881	891	809		707	803		722	925
	Total umber of customers, by customer class, taking service at the beginning of the period under existing defe	0	0	5,117	5,037	4,745	4,547	4,253	4,143	4,537	4,439	4,072	4,929
0	Residential	1,936	1,880	2,038	1,949	2,016	2,488	4,170	5,077	4,426	4,247	3,150	1,882
Ī	Low Income Residential	318		311	306	357	365	536	649	682	505	376	257
	Small C&I	113	112	153	148	116	83		130	88		39	34
÷	Medium / Large C&I Total	36 2,403	36 2,359	45 2,547	38	40 2,529	34		49 5,905	41 5,237		20 3,585	17 2,190
9	umber of customers by customer class, completing deferred payment arrangements during the period	2,403	2,335	2,347	2,441	2,325	2,570	4,052	3,303	5,237	4,825	3,303	2,150
	Residential	58	37	45	19	13	34	85	91	59	66	56	88
	Low Income Residential	4		5	8	7	5	12		10		16	15
-	Small C&I Medium / Large C&I	3		0	0	1			6	2		1	0
7	Total	65								73		73	-
10	umber of customers, by customer class, enrolling in new deferred payment arrangements during the pe	05											105
ſ	Residential	123		267	246	235				885		257	108
	Low Income Residential Small C&I	35		23	82	78	161			72		72	22
-	Small C&I Medium / Large C&I	15			33	16				1		1	3
ī	Total	176		347		336				958		330	
11	umber of customers, by customer class, renegotiating deferred payment arrangements during the perio												
ſ	Residential	N/A				N/A	N/A	N/A		N/A			N/A
ŀ	Low Income Residential Small C&I	N/A N/A	,		,	N/A N/A	N/A N/A	N/A N/A		N/A N/A			N/A
	Medium / Large C&I	N/A N/A	N/A N/A		N/A N/A	N/A N/A	N/A N/A	N/A N/A		N/A N/A			N/A N/A
ŀ			N/A			N/A	N/A	N/A		N/A	N/A I		N/A
ŀ	Total	N/A	17/4								1		
12	umber of customers taking service at the beginning of the period under existing hardship protections										_		1
12	umber of customers taking service at the beginning of the period under existing hardship protections Residential	3,621	3,680	3,767	3,677	3,791	4,286	4,721	5,158	5,752		3,857	3,909
12	umber of customers taking service at the beginning of the period under existing hardship protections Residential Low income Residential	3,621 2,160	3,680 2,227	2,334	2,325	2,556	3,016	3,313	3,535	4,031	2,313	2,436	2,489
12	umber of customers taking service at the beginning of the period under existing hardship protections Residential	3,621	3,680					3,313 0			2,313 0		3,909 2,489 0 0

D.P.U. 20-58-D Data Collection	
(C) Customer Specific Data (EGMA) - 2023	

						20	23					
EGMA	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13 Number of customers completing hardship protections during the period												
Residential Low Income Residential	38	27	32 28	9	14 55	76	58 25	41 25	55 26	30 105	37 75	10
Small C&I	25	0	28	0	0	38	25	25	26	105	0	53
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
Total	63	54	60	77	69	114	83	66	81	135	112	63
14 Number of customers enrolling in new hardship protections during the period												
Residential	290	257	251	211	279	685	686	622	618	601	441	194
Low Income Residential Small C&I	143 0	157 0	277	220 0	267	563 0	406 0	371 0	351 0	391 0	285	137
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
Total	433	414	528	431	546	1,248	1,092	993	969	992	726	331
15 Number of customers, by customer class, completing an AMP program during the period												
Residential	0	0	0	0	0	0	0	0 47	0	0	0	0
Low Income Residential Small C&I	9	8	16	14	30	32	44	47	126	201	64	21
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
Total	9	8	16	14	30	32	44	47	126	201	64	21
16 Number of customers, by customer class, enrolling in an AMP program during the period												
Residential	0	0	0	0	0	0	0	0	0	0	0	0
Low Income Residential	249	205	374	438	666	1,346	6,847	604	729	763	687	296
Small C&I Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
Total	249	205	374	438	666	1,346	6,847	604	729	763	687	296
17 Number of customers, by customer class, re-enrolling in an AMP program during the period												
Residential	0	0	0	0	0	0	0	0	0	0	0	0
Low Income Residential	86	132	214	206	298	516	1,298	370	584	203	525	231
Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
Medium / Large C&I Total	86	132	214	206	298	516	1,298	370	584	203	525	231
18 Number of customers, by customer class, dropping off an AMP program during the period		152		200	250	510	1,250	570	504	205	525	201
Residential	0	0	0	0	0	0	0	0	0	0	0	0
Low Income Residential	854	534	476	363	529	672	1,040	1,656	4,110	1,869	1,122	1,296
Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
Medium & Large C&I (not available)	0	0	0	0	0	0	0	0	0	0	0	0
	954	524	476	262	520	672	1 040	1 656	4 110			
Total 19 Number of customers enrolling in the low-income discount rate program during the period	854	534	476	363	529	672	1,040	1,656	4,110	1,869	1,122	1,296
Total 19 Number of customers enrolling in the low-income discount rate program during the period Residential	0	534 0	476	363 0	0	672 0	0	0	4,110	0	0	0
19 Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential	0 61,999	0 63,618	0 67,037	0 71,040	0 74,190	0 77,028	0 77,445	0 78,991	0 56,618	0	0 54,486	0 55,546
19 Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I	0 61,999 0	0 63,618 0	0 67,037 0	0 71,040 0	0 74,190 0	0 77,028 0	0 77,445 0	0 78,991 0	0 56,618 0	0 53,339 0	0 54,486 0	0 55,546 0
19 Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Smail C&I Medium / Large C&I	0 61,999 0 0	0 63,618 0 0	0 67,037 0 0	0 71,040 0 0	0 74,190 0 0	0 77,028 0 0	0 77,445 0 0	0 78,991 0 0	0 56,618 0 0	0 53,339 0 0	0 54,486 0 0	55,546 0 0
19 Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total	0 61,999 0	0 63,618 0	0 67,037 0	0 71,040 0	0 74,190 0	0 77,028 0	0 77,445 0	0 78,991 0	0 56,618 0	0 53,339 0	0 54,486 0	0 55,546 0
19 Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Smail C&I Medium / Large C&I	0 61,999 0 0	0 63,618 0 0	0 67,037 0 0	0 71,040 0 0	0 74,190 0 0	0 77,028 0 0	0 77,445 0 0	0 78,991 0 0	0 56,618 0 0	0 53,339 0 0	0 54,486 0 0	0 55,546 0 0
19 Number of customers enrolling in the low-income discount rate program during the period Residential	0 61,999 0 61,999 0 61,999	0 63,618 0 0 63,618	0 67,037 0 67,037 0 67,037 0 233	0 71,040 0 71,040 0 465	0 74,190 0 0 74,190 0 584	0 77,028 0 0 77,028 0 758	0 77,445 0 0 77,445 0 588	0 78,991 0 0 78,991	0 56,618 0 56,618 0 571	0 53,339 0 53,339 53,339 0 2,291	0 54,486 0 0 54,486 0 690	0 55,546 0 55,546 55,546 0 653
19 Number of customers enrolling in the low-income discount rate program during the period Residential	0 61,999 0 61,999 61,999 0 536 0	0 63,618 0 63,618 0 63,618 0 478 0	0 67,037 0 67,037 0 67,037 0 233 0	0 71,040 0 0 71,040 0 465 0	0 74,190 0 74,190 0 584 0	0 77,028 0 77,028 77,028 0 758 0	0 77,445 0 0 77,445 0 77,445 0 588 0	0 78,991 0 78,991 0 78,991 0 597 0	0 56,618 0 56,618 56,618 0 571 0	0 53,339 0 53,339 53,339 0 2,291 0	0 54,486 0 0 54,486 0 54,486 0 690 0	0 55,546 0 55,546 0 55,546 0 653
19 Number of customers enrolling in the low-income discount rate program during the period Residential	0 61,999 0 61,999 61,999 0 536 0 0	0 63,618 0 63,618 0 478 0 0 0	0 67,037 0 67,037 0 233 0 0 0	0 71,040 0 71,040 71,040 0 465 0 0 0	0 74,190 0 74,190 0 584 0 0	0 77,028 0 0 77,028 0 75,028 0 758 0 0	0 77,445 0 0 77,445 0 588 0 0 0	0 78,991 0 78,991 0 78,991 0 597 0 0	0 56,618 0 56,618 0 571 0 0 0	0 53,339 0 53,339 53,339 0 2,291 0 0 0	0 54,486 0 0 54,486 0 690 0 0 0	0 55,546 0 55,546 0 55,546 0 653 0 0 0
19 Number of customers enrolling in the low-income discount rate program during the period Residential	0 61,999 0 61,999 61,999 0 536 0	0 63,618 0 63,618 0 63,618 0 478 0	0 67,037 0 67,037 0 67,037 0 233 0	0 71,040 0 0 71,040 0 465 0	0 74,190 0 74,190 0 584 0	0 77,028 0 77,028 77,028 0 758 0	0 77,445 0 0 77,445 0 77,445 0 588 0	0 78,991 0 78,991 0 78,991 0 597 0	0 56,618 0 56,618 56,618 0 571 0	0 53,339 0 53,339 53,339 0 2,291 0	0 54,486 0 0 54,486 0 54,486 0 690 0	0 55,546 0 5 5,546 0 653 0
19 Number of customers enrolling in the low-income discount rate program during the period Residential	0 61,999 0 61,999 61,999 0 536 0 0	0 63,618 0 63,618 0 478 0 0 0	0 67,037 0 67,037 0 233 0 0 0	0 71,040 0 71,040 71,040 0 465 0 0 0	0 74,190 0 74,190 0 584 0 0	0 77,028 0 0 77,028 0 75,028 0 758 0 0	0 77,445 0 0 77,445 0 588 0 0 0	0 78,991 0 78,991 0 78,991 0 597 0 0	0 56,618 0 56,618 0 571 0 0 0	0 53,339 0 53,339 53,339 0 2,291 0 0 0	0 54,486 0 0 54,486 0 690 0 0 0	0 55,546 0 55,546 0 55,546 0 653 0 0 0
19 Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period 20 Number of customers dropping off the low-income discount rate program during the period 21 Number of customers dropping off the low-income discount rate program during the period 21 Number of customers dropping off the low-income discount rate program during the period 21 Number of customers dropping off the low-income discount rate program during the period 21 Number of customers, by customer class, with required deposits with the company at the beginning of th Residential 22 Number of customers, by customer class, with required deposits with the company at the beginning of th	0 61,999 0 61,999 0 61,999 0 536 0 0 536 0 0 0 536	0 63,618 0 63,618 0 63,618 0 478 0 0 478 0 0 0 0 0 0 0	0 67,037 0 67,037 0 233 0 0 233 0 0 233 0 0 0 233 0 0 0 0	0 71,040 0 71,040 0 465 0 0 465 0 0 465 0 0 0 0 0	0 74,190 0 74,190 0 584 0 584 0 584 0 0 0 0 0	0 77,028 0 0 77,028 0 758 0 0 0 758 0 0 0 758	0 77,445 0 0 77,445 0 588 0 0 588 0 0 588 0 0 0 588	0 78,991 0 0 78,991 0 597 0 0 597 0 0 597 0 0 0 597 0 0 0 0 0	0 56,618 0 56,618 0 571 0 571 0 0 571 0 0 0 571	0 53,339 0 5 3,339 0 2,291 0 0 0 2,291 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 54,486 0 0 54,486 0 690 0 690 0 690 690 0 0 0 0 0 0 0 0	0 55,546 0 55,546 0 653 0 0 653 0 0 653 0 0 0 0 0 0 0 0 0 0 0
19 Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period 20 Number of customers dropping off the low-income discount rate program during the period 21 Number of customers dropping off the low-income discount rate program during the period 21 Number of customers program during the period 22 Number of customers program during the period 23 Number of customers, ps customer class, with required deposits with the company at the beginning of th Residential 24 Number of customers, ps customer class, with required deposits with the company at the beginning of th Residential 24 Nicolar Customers, ps customer class, with required deposits with the company at the beginning of th Residential 24 Nicolar Castomers, ps customer class, with required deposits with the company at the beginning of th Residential	0 61,999 0 61,999 0 536 0 536 0 536 0 536	0 63,618 0 63,618 0 63,618 0 478 0 478 0 478 0 0 85	0 67,037 0 67,037 0 233 0 0 233 0 0 0 233 0 0 0 0 0 0 0 101	0 71,040 0 71,040 0 465 0 0 465 0 0 0 465 0 73	0 74,190 0 74,190 0 584 0 0 584 0 0 584 0 0 584	0 77,028 0 77,028 0 758 0 0 758 0 0 758 0 0 758 0 0 758	0 77,445 0 0 77,445 0 588 0 0 588 0 0 588 0 0 588 0 0 588 0 0 74	0 78,991 0 78,991 0 597 0 0 597 0 597 0 0 597 0 0 597 7 0	0 56,618 0 56,618 0 57,618 0 571 0 0 571 0 0 571 0 0 66	0 53,339 0 53,339 0 2,291 0 0 2,291 0 2,291 0 0 2,291 0 0 68	0 54,486 0 54,486 690 0 0 690 690 0 690 0 0 890 0 0 890 0 0 83	0 55,546 0 55,546 0 55,546 0 653 0 0 0 653 0 0 0 0 553 0 0 0 0 0 0
19 Number of customers enrolling in the low-income discount rate program during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Residential Low income Residential Medium / Large C&I Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Low income Residential Small C&I Small C&I Muther of customers, by customer class, with required deposits with the company at the beginning of th Residential Low income Residential Small C&I Medium / Large C&I Medium / Large C&I	0 61,999 0 61,999 0 536 0 536 0 536 0 0 0 0 0 0 0 0 13	0 63,618 0 63,618 0 478 0 478 0 478 0 0 0 85 16	0 67,037 0 67,037 0 67,037 0 233 0 0 0 233 0 0 0 0 0 0 0 101 16	0 71,040 0 71,040 0 465 0 0 465 0 0 0 465 0 0 0 73 14	0 74,190 0 74,190 0 584 0 0 584 0 0 584 0 0 0 584 8 8 8 8	0 77,028 0 0 77,028 0 77,028 0 77,028 0 758 0 0 0 0 366 0 0	0 77,445 0 0 77,445 0 77,445 0 588 0 0 588 0 0 0 588 0 0 0 74 19	0 78,991 0 78,991 0 0 597 0 0 597 0 0 597 0 0 0 0 0 0 0 0 14	0 56,618 0 0 56,618 0 571 0 0 571 0 0 571 0 0 0 66 6 20	0 53,339 0 53,339 0 53,339 0 2,291 0 0 2,291 0 0 0 2,291 0 0 0 68 3 13	0 54,486 0 0 54,486 0 0 690 0 0 690 0 0 0 833 16	0 55,546 0 55,546 0 0 653 0 0 653 0 0 0 0 123 24
19 Number of customers enrolling in the low-income discount rate program during the period Residential	0 61,999 0 61,999 0 536 0 536 0 536 0 536	0 63,618 0 63,618 0 63,618 0 478 0 478 0 478 0 0 85	0 67,037 0 67,037 0 233 0 0 233 0 0 0 233 0 0 0 0 0 0 0 101	0 71,040 0 71,040 0 465 0 0 465 0 0 0 465 0 73	0 74,190 0 74,190 0 584 0 0 584 0 0 584 0 0 584	0 77,028 0 77,028 0 758 0 0 758 0 0 758 0 0 758 0 0 758	0 77,445 0 0 77,445 0 588 0 0 588 0 0 588 0 0 588 0 0 588 0 0 74	0 78,991 0 78,991 0 597 0 0 597 0 597 0 0 597 0 0 597 7 0	0 56,618 0 56,618 0 57,618 0 571 0 0 571 0 0 571 0 0 66	0 53,339 0 53,339 0 2,291 0 0 2,291 0 2,291 0 0 2,291 0 0 68	0 54,486 0 54,486 690 0 0 690 690 0 690 0 0 890 0 0 890 0 0 83	0 55,546 0 55,546 0 55,546 0 653 0 0 0 653 0 0 0 0 553 0 0 0 0 0 0
19 Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Nor Residential Low Income Residential Medium / Large C&I Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Low Income Residential Small C&I Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential Small C&I Medium / Large C&I Medium / Large C&I	0 61,999 0 61,999 0 536 0 536 0 536 0 0 0 0 0 0 0 0 13	0 63,618 0 63,618 0 478 0 478 0 478 0 0 0 85 16	0 67,037 0 67,037 0 67,037 0 233 0 0 0 233 0 0 0 0 0 0 0 101 16	0 71,040 0 71,040 0 465 0 0 465 0 0 0 465 0 0 0 73 14	0 74,190 0 74,190 0 584 0 0 584 0 0 584 0 0 0 584 8 8 8 8	0 77,028 0 0 77,028 0 77,028 0 77,028 0 758 0 0 0 0 366 0 0	0 77,445 0 0 77,445 0 77,445 0 588 0 0 588 0 0 0 588 0 0 0 74 19	0 78,991 0 78,991 0 0 597 0 0 597 0 0 597 0 0 0 0 0 0 0 0 14	0 56,618 0 0 56,618 0 571 0 0 571 0 0 571 0 0 0 66 6 20	0 53,339 0 53,339 0 53,339 0 2,291 0 0 2,291 0 0 0 2,291 0 0 0 68 3 13	0 54,486 0 0 54,486 0 0 690 0 0 690 0 0 0 833 16	0 55,546 0 0 55,546 0 0 0 653 653 0 0 0 0 0 0 0 0 123 224
19 Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential 20 Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential 21 Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Low Income Residential 22 Number of customers, by customer class, with required deposits with the company at the beginning of th Residential Small C&I 22 Medium / Large C&I 23 Medium / Large C&I 24 Total 25 Number of customers, by customer class, required to submit new deposits or Increased deposits during ti Residential Low Income Residential	0 61,999 0 61,999 0 61,999 0 536 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 63,618 0 0 63,618 0 478 478 478 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 67,037 0 0 0 233 0 0 233 0 0 0 0 0 0 101 116 117 117 0 0 0 0 0	0 71,040 71,040 0 71,040 0 465 0 0 0 73 14 87 8 7 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 74,190 0 74,190 0 74,190 0 584 0 0 0 0 6 3 8 8 71 71 0 0 0 0	0 77,028 0 77,028 0 77,028 0 7758 0 0 0 0 0 0 0 366 0 0 0 0 0 0 0 0 0 0 0 0 0	0 77,445 0 77,445 0 77,445 0 0 588 0 0 0 0 0 0 74 19 93 0 0 0 0 0 0 0 0 0 0 0 0 0	0 78,991 0 78,991 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 14 884 8 0 0	0 56,618 0 56,618 0 56,618 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 53,339 0 53,339 0 0 2,291 0 0 0 2,291 0 0 0 0 68 13 81 81 0 0 0 0 0 0 0 0 0 0 0 0 0	0 54,486 0 0 54,486 0 0 0 0 0 0 0 0 0 0 0 0 0	0 55,546 0 0 55,546 0 0 0 0 0 0 0 0 123 24 24 147 0 0 0 0 0 0 0 0
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D.P.U. 20-58-D Data Collection (C) Customer Specific Data (EGMA) - 2024

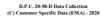
					2024						
EGMA	Jan	Feb	Mar	Apr May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1 Number of customers, by customer class Residential	251,005	251,146	251,503								
Low Income Residential	52,887		52,422								
Small C&I											
Medium / Large C&I											
Streetlights Total	0	0	0								
2 Number of customers, by customer class, disconnected during the period											
Residential	0	0	0								
Low Income Residential	0		0								
Small C&I Medium / Large C&I	15	0	0								
Streetlights	0										
Total	17										
8.1 Number of customers, by customer class receiving a 1st notice of disconnect during the period											
Residential Low Income Residential	0	0	0								
Small C&I	0		524								
Medium / Large C&I	0	58	424								
Total	0	75	948								
3.2 Number of customers, by customer class, receiving Final/72-hour notice of disconnect during the period Residential	0	0	0		+						
Low Income Residential	0		0								
Small C&I	0	0	69						-		
Medium / Large C&I Total	0		100 169								
4 Number of customers, by customer class, reconnected during the period	0	0	105								
Residential	92		26								
Low Income Residential	14	0	0								
Small C&I Medium / Large C&I	45	15	5		+						
Total	154		32								
5 Number of customers, by customer class, assessed reconnection fees or charges from the reconnect ord											
Residential											
Low Income Residential Small C&I											
Medium / Large C&I											
Total											
6 Number of customers, by customer class, assessed credit card fees or charges during the period											
Residential Low Income Residential	0		0								
Small C&I		Ű	Ū								
Medium / Large C&I											
Total											
7 Number of customers, by customer class, assessed late payment fees or charges during the period Residential											
Low Income Residential											
Small C&I											
Medium / Large C&I Total											
8 Number of customers, by customer class, taking service at the beginning of the period under existing de	fe										
Residential	1,813	1,700	1,195								
Low Income Residential	275	310	293		1						
Small C&I Medium / Large C&I	116	126	104	<u> </u>	+						
Total	2,207	2,140	1,593								
9 Number of customers by customer class, completing deferred payment arrangements during the period											
Residential	259	302	99		+						
Low Income Residential Small C&I	30 12	46	25		+ +				+		
Medium / Large C&I	1	0	0								
Total	302	359	132								
10 Number of customers, by customer class, enrolling in new deferred payment arrangements during the p		206	494								
Residential Low Income Residential	184 48		494		+ +						
Small C&I	25	23	49								
Medium / Large C&I	0		0								
Total	257	310	674								
11 Number of customers, by customer class, renegotiating deferred payment arrangements during the per Residential	o N/A	N/A	N/A		+						
Low Income Residential	N/A	N/A	N/A								
Small C&I	N/A	N/A	N/A								
Medium / Large C&I Total	N/A N/A	N/A N/A	N/A N/A								
10tal 12 Number of customers taking service at the beginning of the period under existing hardship protections	N/A	N/A	N/A								
Residential											
Low Income Residential									-		
Small C&I					+						
Medium / Large C&I Total											

1 Image: state		-						20	024					
Image Image <th< th=""><th>]</th><th>EGMA</th><th>Jan</th><th>Feb</th><th>Mar</th><th>Apr</th><th>May</th><th>Jun</th><th>Jul</th><th>Aug</th><th>Sep</th><th>Oct</th><th>Nov</th><th>Dec</th></th<>]	EGMA	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
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I convious hasistential 724 0 <td>10</td> <td>Residential</td> <td>0</td> <td>0</td> <td>0</td> <td></td> <td></td> <td></td> <td></td> <td>1</td> <td></td> <td></td> <td></td> <td></td>	10	Residential	0	0	0					1				
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1) Image of catomer, by catomer date, recording in an AAP program during the period Image of catomer decisional														
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18 Miniber of customer, sy customer class, dropping off an AMP program during the period 1														
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Low income Residential Image Câl	21													
Medium / Large C&i Medium		Low Income Residential									<u> </u>			<u> </u>
Total Image of loss required to submit new deposits or increased deposits during to generalize submit new deposits or increased deposits during to generalize submit new deposits or increased deposits during to generalize submit new deposits or increased deposits during to generalize submit new deposits or increased deposits during to generalize submit new deposits or increased deposits during to generalize submit new deposits or increased deposits during to generalize submit new deposits or increased deposits during to generalize submit new deposits or increased deposits during to generalize submit new deposits or increased deposits during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new deposits were reduced in part or foregone during to generalize submit new d	l													
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24 Number of customer, by customer class, whose deposits were returned in full during the period O														
Low Income Residential 0	24	Number of customers, by customer class, whose deposits were returned in full during the period												
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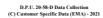
Note: Due to the recent implementation of an updated Customer Information System in WMA and EGMA, customer counts are currently unavailable for several customer classes for these operating companies. Unavailable customer counts are identified as yellow highlighted cells above. The Company plans to update and true-up customer counts in the Q4 2024 D.P.U. 20-58-D filmg.



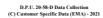
EMA Electric Feh Dec Mar Jun Oct Number of customers, by customer class 964 500 962 353 953.660 963 593 977.005 Residentia 964.41 966 929 065.060 965 149 964 166 940,393 94,327 89,74 91,213 95,036 Low Income Residential 90,679 91,284 90,805 91,02: 91,260 92,556 93,314 91,752 Small C&I 160.05 161,208 160,466 160.71 160,474 158,618 158,925 163 750 155.461 165,204 Medium / Large C&I 4,883 4,930 4,937 4,983 4,929 4,908 4,908 4,978 4.97 4,895 4,908 4,939 13,217 1,233,828 13,214 1,231,564 13,298 1,240,572 Streetlights 13 287 13 240 13 204 13 143 13.066 13 300 Total 1,232,340 1,237,033 1,234,993 1,234,138 1,234,111 1,220,591 1,224,030 1,205,581 1,254,775 2 Number of customers, by customer class, disconnected during the peri-893 1,062 489 Residential 0 0 0 Low Income Residential 0 0 85 0 0 49 0 0 0 0 0 28 Small C&I Medium / Large C&I 0 0 0 0 0 0 Streetlights 0 0 0
28 0 538 0 Total 1.020 0 3.1 Number of customers, by customer class receiving a 1st notice of disconnect during the period Residential Low Income Residential 39,630 19.218 1.549 39.37 8.003 0 118 0 0 0 0 13 15 Small C&I Medium / Large C&I 4,681 2.384 0 0 2.408 3,944 4,893 6,580 Streetlights 14 0 0 0 0 8 1.0 Total 44,223 44,443 21,663 0 0 0 0 0 2,412 11,965 6,465 6,592 3.2 Number of customers, by customer class, receiving Final/72-hour notice of disconnect during the period 22,805 12,235 0 Residential 24,593 0 Low Income Residential 124 0 1,664 3,342 Small C&I 2,850 2,546 0 0 0 0 0 2,777 1,620 Medium / Large C&I 0 0 0 0 0 0 0 0 Streetlights Total 0 0 0 0 8 25,483 13,938 1,624 27,577 2,782 3,348 Number of customers, by customer class, reconnected during the perio Residential 587 738 346 0 0 0 Low Income Residential 18 18 81 13 53 0 0 Small C&I 88 Medium / Large C&I Streetlights 0 0 0 0 0 0 0 693 0 412 14 Total Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders completed during the same period Residential 579 728 343 5 Low Income Residential 18 16 13 0 0 0 0 0 0 0 Small C&I 17 86 0 Medium / Large C&I 0 0 0 0 0 Streetligh Total tlights 407 18 683 824 0 Number of customers, by customer class, assessed credit card fees or charges during the period 26.083 25,005 24,947 24,786 25,544 22,257 26,987 24,607 Residential Low Income Residential 1,013 745 837 1,025 Small C&I 1,304 1,240 715 729 704 Medium / Large C&I 20 21 20 25 18 19 24 29 32 38 Streetlights Total 25,806 25,682 25,523 28,253 27,123 28,504 25 259 26.186 26.274 26.318 23.129 24.992 Number of customers, by customer class, assessed late payment fees or charges during the period Residential Low Income Residential 16 14 8 0 0 0 0 0 0 0 0 Small C&I Medium / Large C& 25,728 564 12,303 0 0 Streetlights 879 875 344 0 0 0 0 0 Total 27,187 26,451 12,927 0 0 0 0 Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements (excluding Newstart and Covid AMP) 1,443 1,567 2,615 2,056 2,831 3,136 Residential 2,715 2,790 2,421 1,893 1,661 Low Income Residential 1.069 663 505 364 400 362 50 376 326 450 567 507 Small C&I 59 53 45 36 46 41 6 Medium / Large C&I 0 0 0 0 0 0 0 Streetlights 3,337 2,830 3.826 3.348 2.266 2.107 1,855 1,984 1.882 2,511 3.404 3.649 Total mber of customers by customer class, completing deferred payment arrangeme luding Newstart and Covid AMP ents during the perio Residential 240 245 254 214 112 Low Income Residential 97 78 55 50 36 79 63 45 31 25 Small C&I 4 14 10 0 0 Medium / Large C&I 0 0 0 Streetlights 0 0 0 Total 327 197 171 148 318 328 311 306 273 146 140 180 10 Number of customers, by customer class, enrolling in new deferred payment arrangements during the period (excluding Newstart and Covid AMP) 1,872 531 863 938 Residential 1,86 Low Income Residential 120 140 136 249 295 146 170 166 278 385 157 185 Small C&I 54 78 50 61 31 0 52 Medium / Large C&I 0 0 0 0 0 0 0 0 0 Streetlights Total 2,107 1,208 729 1,142 1,135 2,651 1,779 3,434 2,059 2,020 2,199 1,693 11 Number of customers, by customer class, renegotiating deferred pays and Covid AMP ig the pe cluding Newst Residential 19 34 44 15 19 17 34 37 58 28 Small C&I 0 0 Medium / Large C&I 0 0 0 0 Streetlights Total 22 20 39 56 12 19 21 22 35 40 59 20 12 Number of customers taking service at the beginning of the period under existing hardship protections (O exceptions with expiry March 31) or M, Y and S protections Residential 9,586 9,740 10,114 10,093 7,852 8,057 7.937 7 897 7,850 7.754 8 889 9,256 42,564 5,904 5,833 5,747 5,604 Low Income Residential 39,644 40,501 41,793 6,331 6,042 45,646 46,619 Small C&I Medium / Large C&I 0 0 0 0 Streetlights Total 0 0 49,230 50,241 51,907 52,657 14,183 14.099 13,841 13,730 13,597 13,358 54,535 55,875



EMA Electric Feh Jun Oct Number of customers completing hardship protections during the period 2,857 Residential Low Income Residential 41.465 1.156 Small C&I Medium / Large C&I Streetlights 44.322 Total Number of customers enrolling in new hardship protections during the period 1,224 4,297 1,087 Residential 1,408 Low Income Residential 1,474 1,173 1.093 Small C&I Medium / Large C&I Streetlights Total 1,576 1,902 1,547 5,521 1,222 1,564 15 Number of customers, by customer class, completing an AMP program during the period Residential Low Income Residential 0 Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, enrolling in an AMP program during the period Residential Low Income Residential 1,105 1,029 Small C&I Medium / Large C&I Streetlights Total 197 422 686 1,105 977 17 Number of customers, by customer class, re-enrolling in an AMP program during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total 1,231 Number of customers, by customer class, dropping off an AMP program during the period Residential 459 613 Low Income Residential Small C&I (Total C&I) Medium & Large C&I Streetlights 459 613 Total Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential 92,578 93,257 91,347 91,152 91,736 91,437 94,469 93,565 94,500 93,900 94,394 Small C&I Medium / Large C&I Streetlights Total 91,347 91,152 92,578 91,736 91,437 94,469 93,257 93,565 94,500 94,394 91,272 93,900 Number of customers dropping off the low-income discount rate program during the period Residential Unable to Obtain Data Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, with required deposits with the company at the beginning of the period Residential Low Income Residential 4,537 4,325 4 602 4 4 4 3 Small C&I 4 729 4 6 9 6 4.661 4 384 2 7 5 4 2.682 2 6 2 9 Medium / Large C&I Streetlights Total 4,778 4,812 4,683 4,402 2,691 4,741 4,617 4,461 2,818 2,747 4,521 2,633 Number of customers, by customer class, required to submit new deposits or increased deposits during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights 26 Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period Residential Unable to Obtain Data Low Income Residential Small C&I Medium / Large C&I Streetlights Total Number of customers, by customer class, whose deposits were returned in full during the period Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total 298 0
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2 Amountable sector Amountabl		Streetlights												13,069
Instant Ind Instant In			1,233,619	1,234,153	1,237,592	1,240,461	1,239,047	1,241,227	1,239,102	1,232,786	1,244,097	1,213,878	1,268,616	1,238,596
International Internat	2 Numb	Der of customers, by customer class, disconnected during the period	0	0	0	0	0	0	500	1.457	2.178	1 219	795	369
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Nome Image: state in the stat		Streetlights									41			32 51,483
Image: solution is a solution in the so	3.2 Numb		5,574	3,319	0,094	88,705	44,004	1,150	20,000	56,624	42,043	41,070	40,047	51,405
band chi jund		Residential												25,197
Name Name <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td>118</td></th<>														118
Noming 1 1 1 0 1 0 1 <td>- I</td> <td></td> <td></td> <td></td> <td>2,981</td> <td></td> <td></td> <td></td> <td>2,324</td> <td></td> <td>2,872</td> <td>2,515</td> <td></td> <td>2,635</td>	- I				2,981				2,324		2,872	2,515		2,635
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Inc. Shown Solumi	5 Numb	per of customers, by customer class, assessed reconnection fees or ch						0	2/7	(10	1.100	2/1	170	257
Sund Cal. Sund. Ca						0								357 12
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Increase Resonant Image:	6 Numi		25.606	23,539	27.361	25.848	26.013	26.768	28 866	31.502	34.184	35 995	33.691	34,063
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Tata XXX7 XXX8 XXX7 XXX7 XXX8 XXX8 XXX8 XXX8 Number decomes/ second lay spaced l		Medium / Large C&I												86
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$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$			168	126	206	172	171	263	195	229	263	284	380	359
Smill CAI O		Low Income Residential				39				68		50	128	199
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Low Income Residential C2 C2 C1 S3 C7 G C7 C2 C7 Small C&I 0 0 1 0 1 0	11 Numb				20		27		50					41
Smill CA1 O	-	Low Income Residential	2	2	20		27			90	95			41
Medium/Large C&I 0		Small C&I	0	0	1	0	1	0	0	0	0	0	0	0
Total Total 10 21 17 33 73 64 97 112 110 76 12 Number of extomers taking service at the beginning of the period under		Medium / Large C&I		0				0		0				0
Number of customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beginning of the period under Image: Customers taking service at the beg														0 43
Residential 10,337 10,463 10,587 7,184 6,828 7,420 7,187 7,353 7,110 6,982 7,105 Low Income Residential 44,746 45,112 46,111 4,700 4,685 5,098 5,171 5,965 6,179 6,391 Small C&I 0 0 0 1 5 9 0 0 1 1 0 Medium / Large C&I 0	12 Numl		18	10	21	17	33	73	64	97	112	110	76	43
Low Income Residential 44,746 44,512 44,111 4,700 4,885 5,098 5,171 5,497 5,505 6,179 6,391 Small C&I 0 0 0 1 5 9 0 0 1 1 0 Medium / Large C&I 0	·- ···	Residential	10,337	10,463		7,184	6,828	7,420	7,187		7,110	6,982	7,105	8,254
Mclium/LargeC&I 0		Low Income Residential	44,746	45,112	46,111	4,790	4,685	5,098	5,171	5,497	5,965	6,179	6,391	45,268
Streetlights 0 <t< td=""><td>- I</td><td></td><td></td><td></td><td></td><td>1</td><td>5</td><td></td><td></td><td></td><td>1</td><td>1</td><td></td><td>0</td></t<>	- I					1	5				1	1		0
		streetlights												0
10tal 25,065 25,575 20,096 11,975 11,518 12,527 12,558 12,850 13,076 13,162 13,496		Total	55,083	55,575	56,698	11,975	11,518	12,527	12,358	12,850	13,076	13,162	13,496	53,522



							20	21					
1	EMA Electric	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	34	16	3,303	67	78	107	135	135	149	149	158	167
	Low Income Residential	221	160	46,697 0	295	185	174	182	215	287	475	397 0	364
	Small C&I Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	255	176	50,000	363	263	281	317	350	436	624	555	531
14	Number of customers enrolling in new hardship protections during the p	125	102	102	130	123	167	200	223	238	191	746	411
	Residential Low Income Residential	1.148	1.363	808	421	346	381	200 407	858	238	604	43 168	411
	Small C&I	0	0	0	6	2	0	0	0.00	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights Total	0	0	0 910	0	0 471	0	0 607	0 1,081	0 928	0	0 43,914	0
15	I of al Number of customers, by customer class, completing an AMP program d	1,2/3	1,405	910	557	4/1	548	607	1,081	928	/95	43,914	1,983
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	57	80	108	190	194	158	196	256	264	343	204	148
	Small C&I Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	57	80	108	190	194	158	196	256	264	343	204	148
16	Number of customers, by customer class, enrolling in an AMP program d												
	Residential	0 644	0	0	0 2,185	0 2,697	0 2,526	0 2,136	0 2,921	0 2,619	0 1,930	0	0
	Low Income Residential Small C&I	644	655	1,055	2,185	2,697	2,526	2,136	2,921	2,619	1,930	1,513	559
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
17	Total Number of customers, by customer class, re-enrolling in an AMP progra	644	655	1,055	2,185	2,697	2,526	2,136	2,921	2,619	1,930	1,513	559
17	Number of customers, by customer class, re-enrolling in an AMP progra Residential	1	2	2	4	2	7	8	14	9	7	5	4
	Low Income Residential	286	227	429	549	459	607	475	1,170	1,002	841	751	248
	Small C&I	536	377	427	253	184	229	209	148	177	154	177	180
	Medium / Large C&I Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	823		858	806	645	843	692	1,332	1,188		933	
18	Number of customers, by customer class, dropping off an AMP program												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential Small C&I (Total C&I)	619 0	459 0	482 0	404 0	499 0	645 0	1,090 0	1,195 0	1,236	1,975	1,989 0	2,238
	Medium & Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	619	459	482	404	499	645	1,090	1,195	1,236	1,975	1,989	2,238
19	Number of customers enrolling in the low-income discount rate program Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	95,293	95,857	97,164	97,219	97,427	98,552	98,847	97,326	98,255	97,752	98,263	92,469
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights Total	95,293	95,857	97,164	97,219	97,427	98,552	98,847	97,326	98,255	97,752	98,263	92,469
20	Number of customers dropping off the low-income discount rate program	33,433	75,657	57,104	51,215	51,421	76,332	20,047	91,520	70,233	91,132	98,205	92,409
	Residential												
	Low Income Residential												
	Small C&I Medium / Large C&I												
	Streetlights												
	Total							_					
21	Number of customers, by customer class, with required deposits with the Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	2,508	2,485	2,459	2,452	2,431	2,401	2,357	2,365	2,362	2,350	2,349	2,337
	Medium / Large C&I	56	56	54 2	50	49	46	47	48	48	48	47	40
	Streetlights Total	2,566	2 2,543	2,515	2,504	2,482	2,449	2,406	2,415	2,412		2,398	2,379
22	Number of customers, by customer class, required to submit new deposit	2,300	24.740	2,313	2,.04	2,402	2,49	2,400	2,413	2,412	2,400	2,378	2,019
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0 47	0	0	0	0	0	0	0	0	0 97	0
	Small C&I Medium / Large C&I	30	47	57 0	73	62	35	62 2	92 2	70	90	97	59 0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	31	50	57	73	64	35	64	94	71	91	98	59
23	Number of customers, by customer class, whose required deposits were re Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Streetlights Total												
· · ·	10tal Number of customers, by customer class, whose deposits were returned in												
- 24		0	0	0	0	0	0	0	0	0	0	0	0
24	Residential												0
24	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
24	Low Income Residential Small C&I	94	70	83	81	83	91	106	84	73	102	98	71
24	Low Income Residential									0 73 1 0 74	102 1 0	0 98 2 0 100	71 7 0 78



	I						202	2					
	Electric	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Numb	er of customers, by customer class												
-	Residential	973,956 98,610	960,324 99,208	974,815 100,920	968,249 101,047	958,556 100,732	975,991 103,952	967,924 102,454	968,890 102,129	967,991 102,442	969,642 102,103	972,729 102.071	972,732 103,188
	Low Income Residential Small C&I	162,661	159,991	163,800	161,698	158,596	164,174	161,642	162,129	162,232	161,251	162,996	162.031
	Medium / Large C&I	5,045	4,838	4,918	4,965	5,005	5,123	5,005	4,962	5,000	5,017	5,008	5,024
	Streetlights	13,072	12,984	13,043	13,006	12,949	13,095	12,998	12,982	12,999	12,984	12,960	12,930
	Total	1,253,344	1,237,346	1,257,495	1,248,966	1,235,837	1,262,334	1,250,024	1,251,111	1,250,664	1,250,996	1,255,764	1,255,906
Numb	er of customers, by customer class, disconnected during the period Residential	206	468	1.377	1,545	2,189	2.108	2.085	3,121	3.238	3,128	1.437	198
	Low Income Residential	200	403	1,577	1,545	2,109	2,108	2,085	3,121	5,258	5,128	0	130
	Small C&I	64	67	111	56	30	65	46	53	32	42	106	73
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
Numb	Total er of customers, by customer class receiving a 1st notice of disconn	270	535	1,488	1,601	2,219	2,173	2,131	3,174	3,270	3,170	1,543	271
Numb	Residential	41,709	36,250	53,731	10.889	10.336	45.037	33.304	47.003	46 395	44.613	40.141	18 608
	Low Income Residential	0	0	0	10,415	3,998	12,602	8,270	10,906	11,001	10,955	4,510	126
	Small C&I	5,507	4,825	6,900	4,673	4,597	5,294	4,664	6,002	5,721	5,966	5,216	5,227
_	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	C
	Streetlights Total	35	30 41,105	54 60,685	35 26,012	10 18,941	23 62,956	27 46,265	42 63.953	37 63,154	33 61,567	34 49,901	40
Numb	er of customers, by customer class, receiving Final/72-hour notice of	47,251	41,105	00,085	26,012	10,941	62,950	40,205	63,955	03,134	61,507	49,901	24,001
	Residential	18,839	19,552	26,179	18.875	8,513	10.398	20.317	20,785	21,770	23,136	22.707	11.464
	Low Income Residential	0	0	0	3,841	4,515	4,235	6,661	6,026	6,095	6,420	2,815	95
	Small C&I	2,438	2,087	3,102	2,827	2,543	2,232	2,280	2,934	2,798	3,064	2,840	2,558
H	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0 27	0	0
-	Streetlights Total	19 21,296	21,650	35 29,316	21 25,564	19	10 16,875	12 29.270	40 29,785	24 30,687	27 32,647	28 28,390	24
Numb	er of customers, by customer class, reconnected during the period	21,290	21,050	27,010	40,004	13,390	10,875	23,270	27,185	30,007	52,047	20,390	14,141
	Residential	164	360	1,120	1,396	866	1,161	1,123	1,799	2,065	1,936	975	191
	Low Income Residential	0	0	0	22	1,253	597	494	751	838	842	388	15
	Small C&I	41	39	59	36	21	49	32	35	18	29	60	53
	Medium / Large C&I Streatlights	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights Total	205	399	1,179	1,454	2,140	1,807	1,649	2,585	2,921	2,807	1,423	259
Numb	er of customers, by customer class, assessed reconnection fees or ch	203	5,5	.,.//	4,45,94	2,1-0	4,007	.,,	2,003	2,721	2,007	1,425	237
	Residential	159	349	1,007	1,206	715	1,109	1,074	1,702	2,011	1,869	942	183
	Low Income Residential	0	0	0	18	1,083	571	451	708	801	817	371	14
-	Small C&I	40 0	39 0	57	34	19	48	30 0	34	17	28	57	50 0
-	Medium / Large C&I Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	199	388	1,064	1,258	1,817	1,728	1,555	2,444	2,829	2,714	1,370	247
Numbe	er of customers, by customer class, assessed credit card fees or cha									-			
	Residential	30,962	29,840	33,466	35,598	35,043	36,661	40,826	42,623	44,754	45,071	40,289	36,398
_	Low Income Residential	0 994	0	0	0	0	0	0	0	0	0	0	0
-	Small C&I Medium / Large C&I	53	1,017	1,206	1,370 87	1,173	1,305	1,282 47	1,460 76	1,523	1,556 88	1,456 45	1,623
	Streetlights	5	8	6	6	9	8	8	6	8	14	10	119
	Total	32,014	30,923	34,728	37,061	36,303	38,068	42,163	44,165	46,330	46,729	41,801	38,153
Numb	er of customers, by customer class, assessed late payment fees or ch												
	Residential Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	31,045	29,858	33,502	10,394	12,367	13,165	10,866	13,179	14,592	11,865	13,206	10,812
	Medium / Large C&I	734	760	804	203	204	243	191	290	329	276	271	151
	Streetlights	877	823	876	487	476	487	398	502	549	489	567	457
	Total	32,656	31,441	35,182	11,084	13,047	13,895	11,455	13,971	15,470	12,630	14,044	11,420
Numb	er of customers, by customer class, taking service at the beginning Residential	10,412	8,711	9,603	9,386	10.578	8,797	7.084	8,378	8,193	8,120	7,929	8,558
-	Low Income Residential	10,412	8,711 852	9,603	9,386	937	8,797	1,012	8,378	2,200	2,382	2,534	8,558 2,918
	Small C&I	28	33	45	44	54	59	49	50	40	36	32	44
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
⊢_	Streetlights Total	0 11,782	0 9.596	0	0	0	0	0 8,145	0 10.018	0 10,433	0	0 10,495	11,520
Numb	10tai er of customers by customer class, completing deferred payment a	11,/82	9,596	10,446	10,186	11,569	9,808	8,145	10,018	10,433	10,538	10,495	11,520
Tunib	Residential	326	297	420	419	448	484	396	392	282	367	415	390
	Low Income Residential	123	46	56	55	69	78	77	198	138	121	147	71
1	Small C&I	1	2	7	9		7	2	8	3	3	8	3
H	Medium / Large C&I Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights Total	450	345	483	483	522	569	475	598	423	491	570	470
Numb	er of customers, by customer class, enrolling in new deferred paym		243	-00	435			4.5	578	420		5.0	470
	Residential	4,728	3,869	5,465	5,273	3,931	3,630	4,821	5,963	4,851	5,615	5,955	5,383
L	Low Income Residential	242	158	331	502	570	1,079	1,173	2,231	1,742	2,045	2,162	1,18
 	Small C&I Medium / Large C&I	23	27	33	30	38	29	31	28	25	26	47	5(
<u> </u>	Streetlights	0	0	0		0	0	0	0	0	0	0	(
	Total	4,993	4,054	5,829	5,805	4,539	4,738	6,025	8,222	6,618	7,686	8,164	6,61
Numb	er of customers, by customer class, renegotiating deferred paymen												
I	Residential	18	14	32	32	33	37	61	88	81	86	101	64
I	Low Income Residential Small C&I	2	1	3	8	9	13	33	43	40 1	36 0	30 0	
<u> </u>	Small C&I Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	(
	Total	20	15	35	41	42	50	94	132	122	122	131	6
Numb	er of customers taking service at the beginning of the period under												
H	Residential Low Income Residential	9,108 43,944	7,920 41,966	9,114 47,364	6,695 5,169	6,950 5,557	7,018 6,494	6,515 6,456	7,234 7,379	6,921 7,540	7,229 7,921	7,133 8,481	8,055
-	Low income Residential Small C&I	43,944	41,966	4/,564	5,169	5,557	6,494	6,456	7,379	7,540	7,921	8,481	40,812
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	(
	Streetlights Total	0 53.052	0 49.886	0 56,484	0	0	0	0 12.975	0	0	0	0	54.872

D.P.U. 20-58-D Data Collection (C) Customer Specific Data (EMA) - 2022

							202	2					
1	EMA Electric	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	131	128	153	2,487	177	129	169	172	187	227	243	147
	Low Income Residential Small C&I	405	578 0	587	46,595	432	253 2	299	400	592	811	1,000	664 0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	536	706	740	49,097	609	384	470	573	779	1,038	1,243	811
14	Number of customers enrolling in new hardship protections during the p Residential	420	413	540	251	230	235	239	297	274	299	1,161	472
	Low Income Residential	1,410	1.422	2.041	703	1,237	829	688	879	910	1.145	48,006	4/2
	Small C&I	0	0	15	1	0	4	1	1	3	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0		0
	Streetlights Total	0	0	0 2,596	0 955	0	0	0 928	0	0	0	0 49,167	0 2,432
15	Number of customers, by customer class, completing an AMP program d	1,830	1,655	2,390	955	1,407	1,008	926	1,177	1,10/	1,444	49,167	2,432
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	190	292	364	426	451	430	379	268	244	202	150	133
	Small C&I	0	0	0	0	0	0	0	0	0	0		0
	Medium / Large C&I Streetlights	0	0	0	0	0	0	0	0	0	0		0
	Total	190	292	364	426	451	430	379	268	244	202	150	133
16	Number of customers, by customer class, enrolling in an AMP program o												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential Small C&I	282	10,324	530 0	1,589	3,690 0	1,907 0	2,201	1,346	1,320	1,597	1,190	540
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	282	10,324	530	1,589	3,690	1,907	2,201	1,346	1,320	1,597	1,190	540
17	Number of customers, by customer class, re-enrolling in an AMP program	107	1		6			-	12	10	12	11	
	Residential Low Income Residential	106 4,716	133	6 466	1,242	21 2,411	1,197	966	13	10 905	958	526	2 167
	Small C&I	147	145	122	125	0	130	82	99	90	115	91	90
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0		0	0	0	0	0	0	0	0	0	0
19	Total Number of customers, by customer class, dropping off an AMP program	4,969	279	594	1,373	2,432	1,334	1,055	1,181	1,005	1,085	628	259
10	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	2,158	1,303	7,846	1,283	1,391	1,439	2,154	1,631	1,637	1,762	1,468	1,972
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	2,158		7,846	1,283	1,391	1,439	2,154	1,631	1,637	1,762		
19	Number of customers enrolling in the low-income discount rate program												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential Small C&I	98,476 0	99,695 0	101,418	102,445	102,422	103,551	102,759	101,843	102,886	102,532	103,639	104,193
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Streetlights	0	0	0	0	0	0	0	0	0	0	0	0
	Total	98,476	99,695	101,418	102,445	102,422	103,551	102,759	101,843	102,886	102,532	103,639	104,193
20	Number of customers dropping off the low-income discount rate program Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Streetlights Total												
21	1 otal Number of customers, by customer class, with required deposits with the												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I Medium / Lance C&L	2,333	2,333 41	2,328	2,354	2,350	2,321 42	2,335	2,352 43	2,406	2,419 47	2,429 49	2,476 42
	Medium / Large C&I Streetlights	44	41	42	41	42	42	2	43	46	4/	49	42
	Total	2,379	2,376	2,372	2,398	2,395	2,365	2,381	2,397	2,454	2,468	2,480	2,520
22	Number of customers, by customer class, required to submit new deposit												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential Small C&I	0 87	91	0 77	0 109	0 71	0 63	111	0 66	110	0 80	0 62	0 102
	Medium / Large C&I	4	0	1	0	3	0	3	0	3	2	2	5
	Streetlights	0	0	0	1	0	0	0	0	0	0	0	0
	Total	91	91	78	110	74	63	114	66	113	82	64	107
23	Number of customers, by customer class, whose required deposits were re												
	Residential Low Income Residential												
	Small C&I												
	Medium / Large C&I		-										
	Streetlights										l		
24	Total Number of customers, by customer class, whose deposits were returned in												
24	Number of customers, by customer class, whose deposits were returned in Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	91	91	99	83	75	92	97	49	56	67	52	45
	Medium / Large C&I Streetlights	0	3	0	1	2	0	1	1	0		0	1
	Total	91	94	99	84	77	93	98	50	56			
			74		04		,,,	70	50		00		40



2023 EMA Electric Feb Mar Oct Apr Ma Jul Aug Sep Number of customers, by customer class 974 106 970 484 967.053 072 750 970 245 968,717 978 378 975.038 076 729 Residentia 060 557 070 694 962 361 109,393 108,93 Low Income Residential 104,173 104,869 106,468 107,602 108,68 108,900 109,122 108,813 109,044 109,059 Small C&I 164,163 163 307 162 62 162.412 162 403 163,498 162 515 161.359 162 942 164.21 163,63 Medium / Large C&I 4,384 4,387 4,440 4,373 4,459 4,428 4,443 4,439 4,442 4,419 4,510 4,413 12,896 Streetlights 12 309 12.334 12 345 12 293 12 241 12 199 12 184 Total 1,254,419 1,256,549 1,257,216 1,254,919 1,263,372 1,258,372 1,256,871 1,249,216 1,267,011 1,265,018 1,265,904 2 Number of customers, by customer class, disconnected during the per 2,051 488 890 1,563 2,026 1,485 1,297 1,842 2,546 1,091 Residential Low Income Residential 0 78 0 n 0 80 0 63 0 68 0 61 0 50 0 67 0 0 277 64 Small C&I Medium / Large C&I 0 0 0 0 0 0 0 0 0 0 Streetlights 0 968 0 352 0 551 1,633 0 0 2,101 0 1.361 2.622 Total 2.094 1.368 390 3.1 Number of customers, by customer class receiving a 1st notice of disc 16.577 Residential Low Income Residential 41.981 32 236 43 781 25 094 39.099 44 827 45 481 41.731 40.623 174 8,654 10,146 69 11,064 10,349 Small C&I Medium / Large C&I 5.412 4.856 6.592 5,058 6,204 5,168 6,335 5,601 5,942 5,680 Streetlights 52 2.7 47 43 69 64 29 46 39 Total 22,131 30,051 45,912 45,194 62,169 59,139 46,097 62,026 57,719 60,240 51,213 45,550 3.2 Number of customers, by customer class, receiving Final/72-hour notice 9,311 21,333 14,128 20,373 22,035 16,778 23,359 20,715 22,952 25,514 20,853 Residential Low Income Residential 114 2 506 9 724 7 141 4.631 7.065 5 849 6.633 3 569 8 2,466 2,262 3,246 2,700 3,585 3,498 2,860 Small C&I 3,206 3,476 2,772 3,078 3,118 Medium / Large C&I 0 0 0 0 0 0 0 0 0 0 Streetligh 46 2.4 rectlights 24,739 19,353 32,735 10,271 33,320 32.686 24,199 34,043 29.676 32,601 23,823 11.666 Number of customers, by customer class, reconnected during the peri 741 997 Residential 237 349 1.145 916 836 567 1.064 1.491 864 Low Income Residential 10 12 41 829 530 412 640 585 296 6 50 22 Small C&I 63 41 4 28 61 Medium / Large C&I Streetlights 0 293 0 422 0 0 0 2,230 1.209 0 0 0 Total 1.789 1.007 359 5 Number of customers, by customer class, assessed reconnection fees or 227 227 707 709 1,092 0.42 1.396 294 9/10 1.000 822 Residential Low Income Residential 4 10 12 21 724 493 380 609 545 656 278 50 39 5 Small C&I 60 4 29 27 27 32 Medium / Large C&I 0 0 0 0 0 0 0 Streetlight Total etlights 281 407 759 1,155 1,614 1,319 943 1,636 1,519 2,089 1,157 334 Number of customers, by customer class, assessed credit card fees or ch 41.470 Residential 0 Low Income Residential 1,495 1,704 1,598 1,941 1,887 1,590 Small C&I 1,536 1,651 1,881 2,842 2,168 1,641 Medium / Large C&I 83 48 105 78 127 188 68 133 Streetlights Total 11 37,090 12 36,717 14 43,236 14 25 3,055 13 1,968 2,316 8 1,924 4 1,724 1,653 2.082 2.001 Number of customers, by customer class, assessed late payment fees or Residential Low Income Residential 0 0 0 0 0 0 0 0 0 0 0 Small C&I Medium / Large C&I 11,506 150 11,885 14.105 14,339 13.654 14,184 13,375 10,964 12.77 14.535 161 244 243 18. 210 Streetlights 492 532 504 464 542 268 482 497 383 513 566 503 Total 12,551 14,880 15,050 12,120 14,379 14,662 12,895 14,094 11,523 13,477 15,345 12,798 Number of customers, by customer class, taking service at the beginning 8,470 8,471 6,408 7,035 6,615 8,227 7,193 7,769 7,179 6,691 6,836 Residential Low Income Residential 2 302 1 310 933 1.050 1.534 1.871 2.056 1.979 2 293 2 2 4 9 2 3 38 Small C&I 56 45 41 42 53 50 38 50 42 33 55 Medium / Large C&I 0
0
8,390 0 0 0 0 0 0 0 0 0 0 Streetlights Total 0 10,828 7,859 7.589 9.319 9.114 9.863 9.208 9.507 8,973 9,229 mber of customers by customer class, completing deferred paymen Residential 314 242 398 443 440 321 376 300 365 453 446 Low Income Residential 113 67 137 150 195 293 106 138 146 99 61 Small C&I 12 6 9 6 8 Medium / Large C&I 0 0 0 0 Streetlights 0 0 607 0 Total 524 413 307 346 583 678 409 510 606 549 10 Number of customers, by customer class, enrolling in new deferred pays 5,425 5,532 5,531 5,498 4,649 Residential Low Income Residential 168 179 258 1.101 1.880 1 272 1.559 1.585 1.573 1.858 964 Small C&I 41 43 47 62 54 49 72 59 63 Medium / Large C&I 0 0 0 0 0 0 0 0 0 0 0 Streetlights Total 3,696 3,357 5,659 5,837 7,465 5,828 7,310 6,293 7,789 6,245 6,661 6,669 11 Number of customers, by customer class, renegotiating deferred pay Residential 44 45 84 61 66 61 60 77 63 85 81 68 30 16 16 Small C&I 4 0 0 0 0 0 0 0 0 Medium / Large C&I 0 0 0 0 0 0 0 0 0 Streetlights 0 Total 51 46 86 69 103 91 81 102 79 107 98 82 12 Number of customers taking service at the beginning of the period un Residential 8,594 8 537 9.586 6,320 6,903 6,811 6,056 7.023 6,411 6.789 6.917 8,235 48,209 50,041 Low Income Residential 45,581 50,903 5,773 6,107 7,070 6,940 8,250 8,208 8,883 9,582 Small C&I Medium / Large C&I 8 8 Streetlights 0 0 0 0 Total 56,809 54,125 60,497 12.098 13,018 13,889 13,002 15,280 14,624 15,678 16.504 58,283

D.P.U. 20-58-D Data Collection (C) Customer Specific Data (EMA) - 2023

Instance								20	23					
Image: Solution <	[EMA Electric	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Introne length 100 100 100 <	13	Number of customers completing hardship protections during the period												
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National series National								436						779
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Main A Large CA1 Image CA1			1,363	895	819	9,558	1,795	2,051	2,422	2,166	2,135	2,011	1,895	2,181
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Residenti 10 0 0 0 0 0 0 0 0 0 0 Small CAI 0			1,363	895	819	9,558	1,795	2,051	2,422	2,166	2,135	2,011	1,895	2,181
Image:	19												0	0
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Residential Image: Constant of the second selection of the sec		Total	104,434	106,355	107,458	108,828	109,446	109,492	109,378	109,291	109,142	108,214	109,853	108,356
Image Residential	20	Number of customers dropping off the low-income discount rate program												
Small CA1 Small CA1 Incl														
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Storeflytis Storeflytis Inter of extoarer, by castaner days, with required depositivith in the store of extoarer, by castaner days, with required depositivith in the store of extoarer, by castaner days, with required depositivith in the store of extoarer, by castaner days, with required depositivith in the store of extoarer, by castaner days, with required depositivith in the store of extoarer, by castaner days, with required depositivith in the store of extoarer, by castaner days, with required depositivith in the store of extoarer, by castaner days, with required depositivith in the store of extoarer, by castaner days, with required depositivith in the store of extoarer, by castaner days, with required depositivith in the store of extoarer, by castaner days, required to which we deposite of extoarer, by castaner days, required to which we deposite of extoarer, by castaner days, required to which we deposite of extoarer, by castaner days, required to which we deposite of extoarer, by castaner days, required to which we deposite of extoarer, by castaner days, required to which we deposite of extoarer, by castaner days, wasser equired deposite were free of extoarer, by castaner days, wasser equired deposite were free of extoarer, by castaner days, wasser equired deposite were free of extoarer, by castaner days, wasser equired deposite were free of extoarer, by castaner days, wasser equired deposite were free of extoarer, by castaner days, where equired deposite were free of extoarer, by castaner days, where equired deposite were free of extoarer, by castaner days, where equired deposite were free of extoarer, by castaner days, where equired deposite were free of extoarer, by castaner days, where equired deposite were free of extoarer, by castaner days, where equired deposite were free of extoarer, by castaner days, where equired deposite were free of extoarer, by castaner days, where equired days and extore extoarer, by castaner days, where equired days an														
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Inv income Residential 0	~1		0	0	0	0	0	0	0	0	0	0	0	0
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Teta Teta 2.58 2.423 2.421 2.444 2.468 2.461 2.466 2.676 2.976 2.976 2.661 2.661 2.661 2.666 2.976 2.976 2.976 2.661 2.														42
12 Number of exclosures, by customer dass, required to submit any deposit 0														1
Residential 0 <th< td=""><td>22</td><td></td><td>2,568</td><td>2,623</td><td>2,621</td><td>2,644</td><td>2,645</td><td>2,680</td><td>2,715</td><td>2,661</td><td>2,650</td><td>2,616</td><td>2,576</td><td>2,593</td></th<>	22		2,568	2,623	2,621	2,644	2,645	2,680	2,715	2,661	2,650	2,616	2,576	2,593
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$	22													
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$		Residential												0
Medium Large CAI O														88
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Teal 199														0
		Streetlights	0											88
		Total			73	116								
Snall CA1 Snall CA1 <t< td=""><td>23</td><td>Total Number of customers, by customer class, whose required deposits were r</td><td></td><td></td><td>73</td><td>116</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></t<>	23	Total Number of customers, by customer class, whose required deposits were r			73	116								
Medium/LargeCAI Medium/Lar	23	Total Number of customers, by customer class, whose required deposits were ro Residential			73	116								
Storetights Storetights Image: Storetights <td>23</td> <td>Total Number of customers, by customer class, whose required deposits were r Residential Low Income Residential</td> <td></td> <td></td> <td>73</td> <td>116</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td>	23	Total Number of customers, by customer class, whose required deposits were r Residential Low Income Residential			73	116								
Total Total Image: Castomer, by castomer class, whose deposits were returned is Image: Castomer, by castomer class, whose deposits were returned is Image: Castomer, by castomer class, whose deposits were returned is Image: Castomer, by castomer class, whose deposits were returned is Image: Castomer, by castomer class, whose deposits were returned is Image: Castomer, by castomer class, whose deposits were returned is Image: Castomer, by castomer class, whose deposits were returned is Image: Castomer, by castomer, class, whose deposits were returned is Image: Castomer, by castomer, class, whose deposits were returned is Image: Castomer, by castomer, class, whose deposits were returned is Image: Castomer, by castomer, class, whose deposits were returned is Image: Castomer, by castomer, class, whose deposits were returned is Image: Castomer, by castomer, class, whose deposits were returned is Image: Castomer, class, whose deposits were returned is	23	Total Number of customers, by customer class, whose required deposits were r Residential Low Income Residential Smill C&I			73	116								
14 Number of customer, by customer, dass, whose deposits were returned is 0	23	Total Number of customers, by customer class, whose required deposits were re Residential Low Income Residential Small C&1 Medium/ Large C&1			73	116								
Residential 0 <th< td=""><td>23</td><td>Total Numher of cristomers, by customer class, whose required deposits were r Residential Low Income Residential Small (Al Medium/Large C&I Stretetigds</td><td></td><td></td><td>73</td><td>116</td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>	23	Total Numher of cristomers, by customer class, whose required deposits were r Residential Low Income Residential Small (Al Medium/Large C&I Stretetigds			73	116								
Low Income Residential 0		Total Wonker of customere, by customer class, whose required deposits were re Residential Low Income Residential Small C&I Medium, Jage C&I Streetlights Total			73	116								
Small C&I 48 64 75 93 59 71 88 85 75 79 77 Medium/Large C&I 1 2 0 0 1 0 1 0 1 0		Total Number of existomers, by customer class, whose required deposits were r Residential Low Income Residential Small C&I Medium / Large C&I Stretcligds Total Number of customers, by customer class, whose deposits were returned is	99	121					0					
Medium/Large C&I 1 2 0 1 0 1 6 1 1 0 Steerlights 0 </td <td></td> <td>Total Wonber of existomers, by customer class, whose required deposits were re Residential Low Income Residential Small C&I Medium, Lage C&I Streetlights Total Vaniher of customers, by customer class, whose deposits were returned is Residential</td> <td>99 </td> <td>0</td> <td>0</td> <td>0</td> <td>0</td> <td></td> <td></td> <td></td> <td></td> <td></td> <td></td> <td>0</td>		Total Wonber of existomers, by customer class, whose required deposits were re Residential Low Income Residential Small C&I Medium, Lage C&I Streetlights Total Vaniher of customers, by customer class, whose deposits were returned is Residential	99 	0	0	0	0							0
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Total 49 66 75 93 60 75 72 95 86 76 79 7		Total Wonker of existence, by customer class, whose required deposits were re Residential Low Income Residential Small CAI Streetlights Total Vamber of customers, by customer class, whose deposits were returned is Residential Low Income Residential Simul CAI	99 0 0 48	121 0 0 64	0 0 75	0 0 93	0 0 59	0 75	0 71	0 88	0 85	0 75	0 79	0
		Total Wonker of existence, by customer class, whose required deposits were r Residential Low Income Residential Small C&I Medium / Lage C&I Streetlights Total Residential Residential Low Income Residential Small C&I Medium / Lage C&I Streetlights	99 0 0 48 1 0	121 0 0 64 2 0	0 0 75 0 0	0 0 93 0 0	0 0 59 1 0	0 75 0 0	0 71 1 0	0 88 6 1	0 85 1 0	0 75 1 0	0 79 0 0	0 70 1 0



	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	1
EMA Electric Number of customers, by customer class	sun	1.00	mur	apr	siay	san	JUI	aug	зер	Oct	1400	- 1
Residential	979,599	978,879	979,050									
Low Income Residential	108,358	110,109	111.288									
Small C&I	165,085	165,477	167,454									
Medium / Large C&I	4,520	4,456	4,499									
Streetlights	12,197	12.219	12,138									
Total	1,269,758	1,271,139	1,274,429									
Number of customers, by customer class, disconnected during the period	1,207,100	-,,,										
Residential	562	616	1.890									
Low Income Residential	0	0	0									
Small C&I	89	65	116									
Medium / Large C&I	0	0	0									
Streetlights	0	0	0									
Total	651	681	2,006									
Number of customers, by customer class receiving a 1st notice of disconn			2,000									
Residential	43,605	44,828	44,518									
Low Income Residential	163	129	174									
Small C&I	6,050	6,389	6,467									
Medium / Large C&I	0	0	0									
Streetlights	44	47	47									
Total	49,862	51,393	51,206									
Number of customers, by customer class, receiving Final/72-hour notice o												
Residential	24.322	22,480	25,205									
Low Income Residential	149	112	168									
Small C&I	3,132	2,920	3,310									1
Medium / Large C&I	0	0	0	l	1		l	l	1	1	1	1
Streetlights	26	25	25									1
Total	27,629	25,537	28,708									1
Number of customers, by customer class, reconnected during the period												
Residential	473	607	1,563									1
Low Income Residential	5	8	19									1
Small C&I	49	42	59									1
Medium / Large C&I	0	0	0									1
Streetlights	0	0	0									
Total	527	657	1,641									
Number of customers, by customer class, assessed reconnection fees or ch												
Residential	450	485	1,483									
Low Income Residential	5	7	16									
Small C&I	49	41	58									
Medium / Large C&I	0	0	0									
Streetlights	0	0	0									
Total	504	533	1,557									
Number of customers, by customer class, assessed credit card fees or char												
Residential	0	0	0									
Low Income Residential	0	0	0									
Small C&I	1,696	1,637	1,945									
Medium / Large C&I	59	52	49									
Streetlights	9	8	13									
Total	1,764	1,697	2,007									
Number of customers, by customer class, assessed late payment fees or ch												
Residential	0	0	0									
Low Income Residential	0	0	0									
Small C&I	11,863	12,895	11,255									
Medium / Large C&I	217	270	146									
Streetlights	517	531	446									
Total	12,597	13,696	11,847									
Number of customers, by customer class, taking service at the beginning												
Residential	6,601	4,822	5,122									
Low Income Residential	1,718	1,043	839		1							
Small C&I	61	46	34		1							1
Medium / Large C&I	0	0	0		1					1		1
Streetlights	0 8,380	0	0						l			-
Total	8,380	5,911	5,995									
Number of customers by customer class, completing deferred payment a	<i></i>									1		I
Residential	606	377	442							l		I
Low Income Residential	99	87 7	84							1		I
Small C&I	5		7		1							1
Medium / Large C&I	0	0	0		1							1
Streetlights Total	710	471	533									-
	/10	4/1	533						-			-
Number of customers, by customer class, enrolling in new deferred paym	4,067	4,896	4,289									
Residential Low Income Residential	4,067	4,896	4,289 279							l		1
Low Income Residential Small C&I	42	254	2/9		1					<u> </u>		1
Medium / Large C&I	42	53	60	1	1					1		1
Streetlights	0	0	0	1	1					1		1
Streetlights Total	4,294	5,203	4,628									
Number of customers, by customer class, renegotiating deferred paymen	4,274	3,203	4,020							1		
Number of customers, by customer class, renegotiating deferred paymen Residential	73	57	56		1					<u> </u>		1
Low Income Residential	/3	3/	56		1					1		1
Low income Residential Small C&I	2	3										
Shan Cel	2	0										
Madium / Large C&L	0	0			1					<u> </u>		1
Medium / Large C&I	0 75	0 60			-					-		1
Streetlights	/5	60	57		-							-
Streetlights Total												1
Streetlights Total Number of customers taking service at the beginning of the period under	0.077	0.7	0									
Streetlights Total Number of customers taking service at the beginning of the period under Residential	8,861	9,219	9,636									
Streetlights Total Number of customers taking service at the beginning of the period under Residential Low Income Residential	50,444	51,044	51,984									
Streetlights Total Number of customers taking service at the beginning of the period under Residential Low Income Residential Semill C&1	50,444 7	51,044 7	51,984 7									
Streetlights Total Number of customers taking service at the beginning of the period under Residential Low Income Residential	50,444	51,044	51,984									



EM 4 T							,	2024					
	Electric	Jan	Feb	Mar	Apr	May	Jun	.024 .htl	Aug	Sep	Oct	Nov	Dec
	er of customers completing hardship protections during the period									0.0			
	Residential	159	184	216									
	Low Income Residential	656	694	825									
	Small C&I	2	0	2									
	Medium / Large C&I	0	0	0									
	Streetlights Total	817		1,043									
Numbr	er of customers enrolling in new hardship protections during the p	617	878	1,045									
	Residential	555	528	663									
	Low Income Residential	1,809	1,877	2,081									
	Small C&I	2	2	5									
	Medium / Large C&I	0		0									
	Streetlights Total	2,366	0 2.407	2,750									
		2,366	2,407	2,750									
Numbe	er of customers, by customer class, completing an AMP program d Residential	0	0	0									
	Low Income Residential	197	472	307									
	Small C&I	0	0	0									
	Medium / Large C&I	0		0									
	Streetlights	0	0	0									
	Total	197	472	307									
Numbe	er of customers, by customer class, enrolling in an AMP program d												
	Residential	0	0	0									
	Low Income Residential Small C&I	326		838 0									
	Small C&I Medium / Large C&I	0		0									
	Streetlights	0		0			1	1	1	1		1	
	Total	326	476	838									
Numbe	er of customers, by customer class, re-enrolling in an AMP progra												
	Residential	5	1	6	_								
	Low Income Residential	144		360									
	Small C&I	99	53	74									
	Medium / Large C&I	0	0	0									
	Streetlights Total	248		440									
Numbr	er of customers, by customer class, dropping off an AMP program	240	200	440									
	Residential	0	0	0									
	Low Income Residential	327	361	754									
	Small C&I (Total C&I)	0		0									
	Medium & Large C&I	0	0	0									
	Streetlights	0		0									
	Total	327	361	754									
Numbe	er of customers enrolling in the low-income discount rate program	0	0	0									
	Residential Low Income Residential	109,937	110,751	111,786									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Streetlights	0	0	0									
	Total	109,937	110,751	111,786									
Numbe	er of customers dropping off the low-income discount rate program												
_	Residential												
	Low Income Residential Small C&I												
	Medium / Large C&I												
	Streetlights												
	Total										1	1	1
Numbe	er of customers, by customer class, with required deposits with the												
	Residential	0		0									
	Low Income Residential	0	0	0									
	Low Income Residential Small C&I	0 2,536	0 2,525	0 2,484									
	Low Income Residential Small C&I Medium / Large C&I	0 2,536 42	0 2,525 44	0 2,484 45									
	Low Income Residential Small C&I Medium / Large C&I Streetlights	0 2,536 42 1	0 2,525 44 1	0 2,484 45 1									
Numbe	Low Income Residential Small C&I Medium / Large C&I Streetlights Total	0 2,536 42	0 2,525 44	0 2,484 45									
Numbe	Low Income Residential Small C&1 Medium / Large C&1 Streetlights Total Total or of customers, by customer class, required to submit new deposit	0 2,536 42 1 2,579	0 2,525 44 1 2,570	0 2,484 45 1 2,530									
Numbe	Low Income Residential Small C&I Medium / Large C&I Streetlights Total	0 2,536 42 1	0 2,525 44 1 2,570	0 2,484 45 1									
Numbe	Low Income Residential Smull C&I Structlights Total readential Residential Low Income Residential Smull C&I	0 2,536 42 1 2,579 0 0 0 53	0 2,525 44 1 2,570 0 0 0 62	0 2,484 45 1 2,530 0 0 0 74									
Numbe	Low Income Residential Medium / Large C&I Streetlights Total e of castomere, by constomer class, required to submit new deposit Residential Low Income Residential Smull C&I Medium / Large C&I	0 2,536 42 1 2,579 0 0 0 53 0	0 2,525 44 1 2,570 0 0 0 62 3	0 2,484 45 1 2,530 0 0 0 74 2									
Numbe	Low Income Residential Smull C&I Medium/ Large C&I Streetlights Total e of cassiomers, by customer class, required to submit new deposit Residential Low Income Residential Smull C&I Medium/ Large C&I Streetlights	0 2,536 422 1 2,579 0 0 53 0 0 0 0	0 2,525 44 1 2,570 0 0 62 3 0	0 2,484 45 1 2,530 0 0 74 2 2 0									
	Low Income Residential Medium / Large C&I Streetlights Total Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total	0 2,536 42 1 2,579 0 0 0 53 0	0 2,525 44 1 2,570 0 0 62 3 0	0 2,484 45 1 2,530 0 0 0 74 2									
	Low Income Residential Medium / Large C&I Streetlights Total Residential Low Income Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Total	0 2,536 422 1 2,579 0 0 53 0 0 0 0	0 2,525 44 1 2,570 0 0 62 3 0	0 2,484 45 1 2,530 0 0 74 2 2 0									
	Low Income Residential Medium / Large C&I Streetlights Total Total Residential Low Income Residential Small C&I Medium / Large C&I Streetlights Total Total er of casomers, by customer class, whose required deposits were re Residential	0 2,536 422 1 2,579 0 0 53 0 0 0 0	0 2,525 44 1 2,570 0 0 62 3 0	0 2,484 45 1 2,530 0 0 74 2 2 0									
	Low Income Residential Small C&I Medium / Large C&I Streelights Total ef castomers, by customer class, required to submit new deposit Residential Low Income Residential Small C&I Nedium / Large C&I Nedium / Large C&I Total Total Total Total Low Income Residential	0 2,536 422 1 2,579 0 0 53 0 0 0 0	0 2,525 44 1 2,570 0 0 62 3 0	0 2,484 45 1 2,530 0 0 74 2 2 0									
	Low Income Residential Small C&I Medium / Large C&I Streetlighs Total Context by customer class, required to submit new deposit Residential Low Income Residential Small C&I Total Color Context by customer class, whose required deposits were re Residential Low Income Residential Low Income Residential Small C&I Smal	0 2,536 422 1 2,579 0 0 53 0 0 0 0	0 2,525 44 1 2,570 0 0 62 3 0	0 2,484 45 1 2,530 0 0 74 2 2 0									
	Low Income Residential Small C&I Medium / Large C&I Streelights Total ef castomers, by customer class, required to submit new deposit Residential Low Income Residential Small C&I Nedium / Large C&I Nedium / Large C&I Total Total Total Total Low Income Residential	0 2,536 422 1 2,579 0 0 53 0 0 0 0	0 2,525 44 1 2,570 0 0 62 3 0	0 2,484 45 1 2,530 0 0 74 2 2 0									
Numbe	Low Income Residential Small C&I Medium / Large C&I Total or of sustomers, by eastomer class, required to submit new deposit Residential Low Income Residential Small C&I Total or of customers, by customer class, whose required deposits were re Residential Low Income Residential Small C&I Medium / Large C&I Streetights Total Total Total Total Total	0 2,536 422 1 2,579 0 0 53 0 0 0 0	0 2,525 44 1 2,570 0 0 62 3 0	0 2,484 45 1 2,530 0 0 74 2 2 0									
Numbe	Low Income Residential Small C&I Medium / Large C&I Streetlights Total Total Colored C	0 2,536 42 1 2,579 0 0 0 53 0 53	0 2,525 444 1 2,570 0 0 0 62 3 0 0 65	0 2,484 45 1 2,530 0 0 74 2 0 76									
Numbe	Low Income Residential Small C&I Medium / Large C&I Total or of sustomers, by exstemer class, required to submit new deposit Residential Low Income Residential Small C&I Medium / Large C&I Total or of customers, by customer class, whose required deposits were re Residential Low Income Residential Small C&I Medium / Large C&I Streetights Total or of customers, by customer class, whose deposits were returned is Residential Residential Residential Streetights Total or of customers, by customer class, whose deposits were returned is Residential	0 2,536 42 1 2,579 0 0 0 53 0 0 53 53 0 0 0 0 0 0 0 0 0 0 0 0 0	0 2,525 44 1 2,570 0 0 62 3 0 62 3 0 65	0 2,484 45 1 2,530 0 0 0 74 2 0 74 2 0 76									
Numbe	Low Income Residential Small C&I Medium / Large C&I Streetlighs Total Total Colored Colored Colored Colored Colored Total Colored Colo	0 0 0 2,536 42 3 42 4 1 1 2,579 0 0 0 0 0 5 3 5 3 5 5 5 5 5 5 5 5 5 5 5	0 2,525 44 1 2,570 0 0 62 3 0 65 65 0 0 0 0 0 0 0 0 0 0 0 0 0	0 2,484 45 1 2,530 0 0 0 74 2 2 0 76 76 0 0 0 0 0 0 0 0 0 0									
Numbe	Low Income Residential Small C&H Medium / Large C&H Total Total Total Total Come Residential Low Income Residential Small C&H Total Total Total Total Total Total Total Come Residential Small C&H StreetIghts Total Come Residential Com Residentia	0 2,556 422 1 2,579 0 0 0 0 0 0 3 3 0 0 0 0 0 0 0 0 0 0 0 0 0	0 2.525 444 1 2.570 0 0 0 62 3 0 0 65 65 0 0 0 0 0 73 3	0 2.484 445 1 2.530 0 0 0 74 2 2 0 0 76 76									
Numbe	Low Income Residential Small C&I Medium / Large C&I Streetlighs Total Total Colored Colored Colored Colored Colored Total Colored Colo	0 0 0 2,536 42 3 42 4 1 1 2,579 0 0 0 0 0 5 3 5 3 5 5 5 5 5 5 5 5 5 5 5	0 2.555 44 1 2.570 0 0 0 0 65 65 0 0 0 0 0 0 0 1 1	0 2,484 45 1 2,530 0 0 0 74 2 2 0 76 76 0 0 0 0 0 0 0 0 0 0									

							2020						
	EMA Gas	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1	Number of customers, by customer class				p-				8	<i>sep</i>			
	Residential	242,579	242,120	241,657	241,634	241,654	241,415	241,382	240,317	240,158	240,376	240,752	243,424
	Low Income Residential	29,036	29,560	29,801	30,012	29,948	30,099	29,967	30,820	30,531	30,987	29,748	30,378
	Small C&I	24,802	24,719	24,746	24,642	24,619	24,514	24,508	24,425	24,421	24,477	24,389	24,713
	Medium / Large C&I	4,446	4,232	4,035	4,219	4,393	4,081	4,243	4,206	4,236	4,227	4,159	4,276
	Total	300,863	300,631	300,239	300,507	300,614	300,109	300,100	299,768	299,346	300,067	299,048	302,791
2	Number of customers, by customer class, disconnected during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential Small C&I	0 29	0 86	0	0	0	0	0	0	0	0	0	0 49
	Medium / Large C&I	29	0		0	0	0	0	0	0	0	0	49
	Total	29	86	38	0	0	0	0	0	0	0	3	49
3.1	Number of customers, by customer class receiving a 1st notice of disconnect during the period	27	00	50	v	0	0	U	v	0	0	5	4)
5.1	Residential	4,749	5,648	4,251	0	0	0	0	0	0	0	1	0
	Low Income Residential	20	24	17	0	0	0	0	0	0	0	0	0
	Small C&I	949	1,050	473	0	0	0	0	0	450	222	304	1,061
	Medium / Large C&I	140	147	73	0	0	0	0	0	148	55	61	155
	Total	5,858	6,869	4,814	0	0	0	0	0	598	277	366	1,216
3.2	Number of customers, by customer class, receiving Final/72-hour notice of disconnect during the period												
	Residential	2,797	3,253	1,596	0	0	0	0	0	0	1	1	0
	Low Income Residential	20	21	7	0	0	0	0	0	0	0	0	0
	Small C&I	374	575	407	0	0	0	0	0	0	435	156	375
	Medium / Large C&I	79	79	51	0	0	0	0	0	0	98	9	40
	Total	3,270	3,928	2,061	0	0	0	0	0	0	534	166	415
4	Number of customers, by customer class, reconnected during the period	0		0	10	~		~	~	~	0	0	~
	Residential	0		0	10	0	0	0	0	0	0	0	0
	Low Income Residential Small C&I	11	55	26	11	0	0	0	0	0	0	0	29
	Medium / Large C&I	0	2	20	0	0	0	0	0	0	0	0	2.9
	Total	11	57	26	22	0	0	0	0	0	0	1	29
5	Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders					0	0	0		0	0		27
2	Residential	0		0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	11	47	24	0	0	0	0	0	0	0	1	26
	Medium / Large C&I	0	2	0	0	0	0	0	0	0	0	0	0
	Total	11	49	24	0	0	0	0	0	0	0	1	26
6	Number of customers, by customer class, assessed credit card fees or charges during the period												
	Residential	5,477	5,757	5,640	5,769	5,646	5,322	5,046	4,379	4,641	4,601	4,311	4,715
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I	197	274	201	154	110	140	101	80	72	95	81	130
	Medium / Large C&I	35	30	28	20	19	16	6	6	9	13	16	22
-	Total	5,709	6,061	5,869	5,943	5,775	5,478	5,153	4,465	4,722	4,709	4,408	4,867
7	Number of customers, by customer class, assessed late payment fees or charges during the period Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	3	7	5	0	0	0	0	0	0	0	0	0
	Small C&I	4,378	4,458	2.280	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	599	636	2,200	0	0	0	0	0	0	0	0	0
	Total	4,980	5,101	2,543	0	0	0	0	0	0	0	0	0
8	Number of customers, by customer class, taking service at the beginning of the period under existing defer				vstart and Covi			-		-		-	-
	Residential	514	490	687	878	886	968	855	774	567	575	688	733
	Low Income Residential	108	69	72	80	95	127	113	97	69	68	68	62
	Small C&I	2	2	9	6	5	13	12	10	0	4	1	1
	Medium / Large C&I	1	0	1	1	2	2	1	2	2	4	10	31
	Total	625		769	965	988	1,110	981	883	638	651	767	827
9	Number of customers by customer class, completing deferred payment arrangements during the period(ex												
	Residential	40	21	14	46	58	82	127	118	132	92	55	39
	Low Income Residential	10	6	3	6	10	15	24	18	18	14	3	5
	Small C&I	0		0	1	1	6	1	4	4	3	0	0
	Medium / Large C&I Total	0		0	54	0 69	1 104	0	0 140	2	0	59	0 44
10	10181 Number of customers, by customer class, enrolling in new deferred payment arrangements during the per					09	104	152	140	156	109	59	44
10		iod (excluding 371		713	929	435	276	368	243	357	573	353	659
				/15									30
	Residential	18	38	52	89	77	42	38	27	46	22	28	
			38	52 8	89 10	77	42	38 10	27	46	55	28	0
	Residential Low Income Residential Small C&I	18	11	52 8 0	10	77 18 2		38 10 2					0
	Residential Low Income Residential	18	11 2	8	10	18	9 2	10	3	7	1	0	
11	Residential Low Income Residential Small C&I Medium / Large C&I Total	18 0 0 389	11 2 568	8 0 773	10 2 1,030	18 2	9 2	10 2 418	3 1	7 4 414	1 7 636	0 19	6 695
11	Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential	18 0 0 389 (excluding No 3	11 2 568 wstart and Co 5	8 0 773 vid AMP) 17	10 2 1,030 21	18 2 532 3	9 2 329 7	10 2 418 7	3 1 274 6	7 4 414 9	1 7 636 2	0 19 400 6	6 695 4
11	Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low Income Residential	18 0 389 (excluding Net 3 0	11 2 568 ewstart and Co 5 0	8 0 773 vid AMP) 17 0	10 2 1,030 21 21 2	18 2 532 3 0	9 2 329 7 0	10 2 418 7 0	3 1 274 6 2	7 4 414 9 2	1 7 636 2 3	0 19 400 6 0	6 695 4 0
11	Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low income Residential Small C&I	18 0 389 (excluding No 3 0 0 0	11 2 568 wstart and Co 5 0 0	8 0 773 vid AMP) 17 0 1	10 2 1,030 21 21 2 0	18 2 532 3 0 0	9 2 329 7 0 0	10 2 418 7 0 0	3 1 274 6 2 0	7 4 414 9 2 0	1 7 636 2 3 0	0 19 400 6 0 0	6 695 4 0 0
11	Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I	18 0 0 389 (excluding Net 3 0 0 0 0 0	11 2 568 wstart and Co 5 0 0 0 0	8 0 773 vid AMP) 17 0 1 0	10 2 1,030 21 2 0 0 0	18 2 532 3 0 0 0 0	9 2 329 7 0 0 0	10 2 418 7 0 0 0 0	3 1 274 6 2 0 0 0	7 4 414 9 2 0 0 0	1 7 636 2 3 0 0	0 19 400 6 0 0 0	6 695 4 0 0 0
	Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Total	18 0 0 389 (excluding Ne 3 0 0 0 0 0 3	11 2 568 wstart and Co 5 0 0 0 0 5	8 0 773 vid AMP) 17 0 1 1 0 18	10 2 1,030 21 2 0 0 0 23	18 2 532 3 0 0 0 0 3	9 2 329 7 0 0	10 2 418 7 0 0	3 1 274 6 2 0	7 4 414 9 2 0	1 7 636 2 3 0	0 19 400 6 0 0	6 695 4 0 0 0
	Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers taking service at the beginning of the period under existing hardship protections (C	18 0 0 389 (excluding Ne 3 0 0 0 0 0 3 0 0 0 0 0 0 0 0 0 0 0 0	11 2 568 wstart and Co 5 0 0 0 0 0 5 ith expiry Marc	8 0 773 vid AMP) 17 0 1 0 1 8 ch 31) or M ,	10 2 1,030 21 2 0 0 0 23 Y and S protect	18 2 532 3 0 0 0 0 0 3 3 ttions	9 2 329 7 0 0 0 0 7	10 2 418 7 0 0 0 0 7 7	3 1 274 6 2 0 0 0 8	7 4 414 9 2 0 0 0 11	1 7 636 2 3 0 0 0 5	0 19 400 6 0 0 0 0 6	6 695 4 0 0 0 4
	Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers have used one class, renegotiating deferred payment arrangements during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers taking service at the beginning of the period under existing hardship protections (Residential	18 0 0 389 (excluding Ne 3 0 0 0 0 3 3 exceptions wi 3,209	11 2 568 wstart and Co 5 0 0 0 0 5 5 th expiry Mar 3,238	8 0 773 vid AMP) 17 0 1 0 1 0 8 8 8 1 0 or M , 3,430	10 2 1,030 21 2 0 0 0 23 23 23 23 23 23 23 23 23 23	18 2 532 3 0 0 0 0 0 3 2,586	9 2 329 7 0 0 0 0 7 7 2,698	10 2 418 7 0 0 0 0 7 2,688	3 1 274 6 2 0 0 0 8 8 2,650	7 4 414 9 2 0 0 0 11 2,649	1 7 636 2 3 0 0 0 5 5 2,613	0 19 400 6 0 0 0 6 2,812	6 695 4 0 0 0 0 4 3,053
	Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers taking service at the beginning of the period under existing hardship protections (Residential Low income Residential	18 0 0 389 (excluding Ne 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	11 2 568 wstart and Co 5 0 0 0 0 0 5 5 th expiry Marc 3,238 16,294	8 0 773 vid AMP) 17 0 1 0 18 8 h 31) or M , 3,430 17,109	10 2 1,030 21 2 0 0 0 23 Y and S protec 3,515 17,615	18 2 532 3 0 0 0 0 3 3 ctions 2,586 1,761	9 2 329 7 0 0 0 0 7 7 2,698 1,711	10 2 418 7 0 0 0 0 7 2,688 1,678	3 1 274 6 2 0 0 0 8 8 2,650 1,643	7 4 414 9 2 0 0 0 0 1 1 1 2,649 1,623	1 7 636 2 3 0 0 0 5 5 2,613 1,573	0 19 400 6 0 0 0 6 6 2,812 17,728	6 695 4 0 0 0 4 3,053 17,959
	Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers have been used to be a set of the set of t	18 0 0 389 (excluding Ne (excluding Ne 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	11 2 568 wstart and Co 5 0 0 0 0 5 th expiry Mar 3,238 16,294 0	8 0 773 vid AMP) 17 0 1 1 0 18 8 sh 31) or M, 3,430 17,109 0	10 2 1,030 21 2 0 0 0 23 Y and S protec 3,515 17,615 0	18 2 532 3 0 0 0 0 3 2,586 1,761 0	9 329 7 0 0 0 7 2,698 1,711 0	10 2 418 7 0 0 0 0 7 2,688 1,678 0	3 1 274 6 2 0 0 0 8 8 2,650 1,643 0	7 4 414 9 2 0 0 0 111 2,649 1,623 0	1 7 636 2 3 0 0 0 5 5 2,613 1,573 0	0 19 400 6 0 0 0 6 2,812 17,728 0	6 695 4 0 0 0 4 3,053 17,959 0
	Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers taking service at the beginning of the period under existing hardship protections (Residential Low income Residential	18 0 0 389 (excluding Ne 3 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	11 2 568 0 0 0 0 5 ith expiry Mare 3,238 16,294 0 0 0	8 0 773 vid AMP) 17 0 1 0 18 8 h 31) or M , 3,430 17,109	10 2 1,030 21 2 0 0 0 23 Y and S protec 3,515 17,615	18 2 532 3 0 0 0 0 3 3 ctions 2,586 1,761	9 329 7 0 0 0 7 7 2,698 1,711 0 0	10 2 418 7 0 0 0 0 7 2,688 1,678	3 1 274 6 2 0 0 0 8 8 2,650 1,643	7 4 414 9 2 0 0 0 0 1 1 1 2,649 1,623	1 7 636 2 3 0 0 0 5 5 2,613 1,573	0 19 400 6 0 0 0 6 6 2,812 17,728	6 695 4 0 0 0 4 3,053 17,959

D.P.U. 20-58-D Data Collection	
(C) Customer Specific Data (EMA Gas) - 2020	

						2020						
EMA Gas	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
Number of customers completing hardship protections during the period	1				ć			, i i i i i i i i i i i i i i i i i i i				
Residential	46	39	1,367	31	18	18	9	11	19	12	11	1:
Low Income Residential	203	185	16,757	289	186	69	56	60	82	122	73	48
Small C&I	0	0	0	0	0	0	0	0	0	0	0	(
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
Total	249	224	18,124	320	204	87	65	71	101	134	84	63
Number of customers enrolling in new hardship protections during the period	107	146	173	10	16	10	10	9	14	271	39	33
Residential Low Income Residential	196 883	146 834	580	18 113	16 80	18 60	10 48	42	14 54	1,118	253	500
Small C&I	0	0	0	0	0	0	40	42	0	0	0	0
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
Total	1,079	980	753	131	96	78	58	51	68	1,389	292	533
Number of customers, by customer class, completing an AMP program during the period												
Residential	0	0	0	0	0	0	0	0	0	0	0	0
Low Income Residential	6	17	23	39	51	46	36	26	31	23	6	1
Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
Total	6	17	23	39	51	46	36	26	31	23	6	1
Number of customers, by customer class, enrolling in an AMP program during the period Residential	0	0	0	0	0	0	0	0	0	0	0	0
Low Income Residential	33	95	128	218	239	216	163	212	281	219	206	90
Small C&I	0	0	0	0	0	0	0	0	0	0	200	0
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
Total	33	95	128	218	239	216	163	212	281	219	206	90
Number of customers, by customer class, re-enrolling in an AMP program during the period												
Residential	0	2	2	2	1	3	0	0	2	3	4	0
Low Income Residential	27	72	113	176	174	161	130	140	175	127	97	41
Small C&I	0	0	2	2	5	5	12	27	55	93	50	78
Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
Total	27	74	117	180	180	169	142	167	232	223	151	119
Number of customers, by customer class, dropping off an AMP program during the period	0	0	0	0	0	0	0	0	0	0	0	0
Residential Low Income Residential	0 315	0	0 93	0 90	0 113	0 84	0 90	0 121	0 132	133	0 183	264
Small C&I (Total C&I)	0	0	93	90	0	0	90	0	0	0	0	264
Medium & Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
Total	315	157	93	90	113	84	90	121	132	133	183	264
Number of customers enrolling in the low-income discount rate program during the period												
Residential	0	0	0	0	0	0	0	0	0	0	0	0
Low Income Residential	29,953	29,980	30,019	30,618	30,351	30,307	31,344	30,807	30,884	31,178	30,480	30,547
Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
Medium / Large C&I	0	0	0	0	0	0	0	0 30.807	0	0	0	0 30,547
Total Number of customers dropping off the low-income discount rate program during the period	29,953	29,980	30,019	30,618	30,351	30,307	31,344	30,807	30,884	31,178	30,480	30,547
Number of customers dropping off the low-income discount rate program during the period Residential	Unable to Obta	in Doto										
Low Income Residential	Unable to Obla	ani Data										
Small C&I	-											
Medium / Large C&I												
Total												
Number of customers, by customer class, with required deposits with the company at the beginning of the	he period											
Residential	0	0	0	0	0	0	0	0	0	0	0	0
Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
Small C&I Medium / Large C&I	1,295 193	1,298 199	1,282 197	1,254 193	1,230 191	1,203 191	1,186 191	1,168 190	861 157	844 150	828 149	807
Total	1,488	1,497	1,479	1,447	1,421	1,394	1,377	1,358	1,018	994	977	952
Number of customers, by customer class, required to submit new deposits or increased deposits during t		1,497	1,4/9	1,44/	1,421	1,0,14	1,377	1,558	1,018	774	9/1	952
Residential	0	0	0	0	0	0	0	0	0	0	0	0
	0	0	0	0	0	0	0	0	0	0	0	0
Low Income Residential					6	9	13	7	9	20	7	5
	0	75	0	1								
Low Income Residential	0	13	0	1	2	1	5	0	3	1	3	1
Low Income Residential Small C&1 Medium / Large C&1 Total	0 0 0											1
Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone dur	0 0 0 ing the period	13 88	0	1	2	1	5	0	3	1	3	1
Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone dur Residential	0 0 0	13 88	0	1	2	1	5	0	3	1	3	1
Low Income Residential Small C&1 Medium / Large C&1 Total Number of customers, by customer class, whose required deposits were reduced in part or foregone dur Residential Low Income Residential	0 0 0 ing the period	13 88	0	1	2	1	5	0	3	1	3	6
Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone dur Residential Low Income Residential Small C&I	0 0 0 ing the period	13 88	0	1	2	1	5	0	3	1	3	(
Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone dur Residential Low Income Residential Small C&I Medium / Large C&I	0 0 0 ing the period	13 88	0	1	2	1	5	0	3	1	3	(
Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone dur Residential Low Income Residential Small C&I Medium / Large C&I Total	0 0 0 ing the period	13 88	0	1	2	1	5	0	3	1	3	(
Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone dur Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose deposits were returned in full during the period	0 0 ing the period Unable to Obta	13 88 ain Data	0	1 2	2 8	1 10	5 18	0 7	3 12	1 21	3 10	(
Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone dur Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose deposits were returned in full during the period Residential	0 0 ing the period Unable to Obtr	13 88 ain Data	0 0 0 0 0 0 0 0 0 0 0	1 2	2 8 0	1 10 0	5 18 0	0 7 0 0 0 0 0	3 12 0	1 21 0	3 10	
Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone dur Residential Low Income Residential Medium / Large C&I Total Number of customers, by customer class, whose deposits were returned in full during the period Residential Low Income Residential	0 0 ing the period Unable to Obta	13 88 ain Data 0 0 0	0	1 2	2 8	1 10 0 0 0	5 18 0 0 0	0 7	3 12 0 0 0	1 21	3 10	0
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ī	EMA Gas	Jan	Feb	Mar	Apr	May	202 Jun	Jul	Aug	Con	Oct	Nov	Dec
1	EMA Gas Number of customers, by customer class	Jun	reo	mur	Apr	миу	Jun	Jul	Aug	Sep	001	NOV	Dec
	Residential	242.553	242,635	242,201	242,260	241,781	241,375	241,124	240,015	240,601	239,761	244,178	243,374
	Low Income Residential	30,336	30,706	31,070	31,316	31,504	31,713	31,876	31,917	31,978	30,935	30,932	30,999
	Small C&I	24,620	24,680	24,647	24,630	24,486	24,544	24,445	24,362	24,349	24,299	24,403	24,535
	Medium / Large C&I	4,235	4,404	4,097	4,227	4,220	4,220	4,221	4,181	4,255	4,180	4,224	4,202
	Total	301,744	302,425	302,015	302,433	301,991	301,852	301,666	300,475	301,183	299,175	303,737	303,110
2	Number of customers, by customer class, disconnected during the period Residential	0	0	0	0	0	0	260	318	279	132	46	0
	Low Income Residential	0	0	0	0	0	0	260	0	2/9	0	40	0
	Small C&I	50	40	75	93	71	80	60	35	8	6	3	9
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	50	40	75	93	71	80	320	353	287	138	49	9
3.1	Number of customers, by customer class receiving a 1st notice of disconnect during the period												
	Residential	1	0	0	22,388 8,319	11,896 4,177	1,567 30	2,066	6,823 2,627	7,285	5,208 2,156	1,151 478	3
	Low Income Residential Small C&I	1,192	1,381	1,571	1,217	4,177	30 847	569	2,627 467	3,080	427	4/8	787
	Medium / Large C&I	1,172	1,561	182	1,217	104	124	168	127	140	115	120	186
	Total	1,364	1,546	1,753	32,105	17,086	2,568	3,910	10,044	10,930	7,906	2,172	976
3.2	Number of customers, by customer class, receiving Final/72-hour notice of disconnect during the period												
	Residential	0	0	0	0	0	0	1,580	2,152	5,639	4,245	3,761	158
	Low Income Residential	0	0	0	0	0	0	53	1,121	2,262	1,758	730	2
	Small C&I Madium / Large C&L	423 56	581 59	735 73	685 57	530 51	543 57	480 81	313 44	324	251 67	330 76	312 79
	Medium / Large C&I Total	479	640	808	742	51	600	2,194	3,630	8,295	6,321	4,897	551
4	Number of customers, by customer class, reconnected during the period	,	0.10	003	2	501	000	2,1.74	0,000	0,275	0,021	-,077	551
	Residential	0	0	0	0	0	0	71	67	98	69	23	4
	Low Income Residential	0	0	0	0	0	0	3	33	51	21	17	3
	Small C&I	24	25	31	27	10	18	16	8	2	6	5	4
	Medium / Large C&I	2	3	2	2	1	2	0	0	0	0	0	0
5	Total	26	28	33	29	11	20	90	108	151	96	45	11
5	Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders or Residential	0	0	0	0	0	0	62	66	97	66	23	4
	Low Income Residential	0	0	0	0	0	0	2	33	51	21	17	3
	Small C&I	23	24	29	27	10	18	15	7	2	6	5	3
	Medium / Large C&I	2	3	2	2	1	2	0	0	0	0	0	0
	Total	25	27	31	29	11	20	79	106	150	93	45	10
6	Number of customers, by customer class, assessed credit card fees or charges during the period												
	Residential Low Income Residential	5,835	5,369	6,552	5,848	6,090	5,872	5,975	5,865	6,624 0	6,770	6,234	6,210
	Small C&I	189	186	230	191	128	119	109	82	75	90	104	140
	Medium / Large C&I	15	18	20	191	25	24	8	11	6	11	104	36
	Total	6,039	5,573	6,802	6,057	6,243	6,015	6,092	5,958	6,705	6,871	6,355	6,386
7	Number of customers, by customer class, assessed late payment fees or charges during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	2,670 420
	Total	0	0	0	0	0	0	0	0	0	0	0	3,090
8	Number of customers, by customer class, taking service at the beginning of the period under existing defer	-	-	-	-	-	-	-	-	-	-		2,070
	Residential	920	752	730	740	931	1,548	2,370	3,005	2,958	3,134	3,849	3,481
	Low Income Residential	56	42	60	90	108	150	239	296	278	309	446	374
	Small C&I	1	0	0	0	0	0	0	1	2	4	5	4
	Medium / Large C&I	29	26	28	24	24	24	21	21	20 3.258	14	10	11
9	Total Number of customers by customer class, completing deferred payment arrangements during the period(ex	1,006	820	818	854	1,063	1,722	2,630	3,323	3,258	3,461	4,310	3,870
· /	Residential	24	18	34	26	38	53	76	135	149	213	234	131
	Low Income Residential	6	0	7	7	1	13	16	28	29	34	106	15
	Small C&I	1	0	0	0	0	0	0	0	1	0	0	0
	Medium / Large C&I	1	3	2	0	3	3	3	1	4	4	1	1
16	Total	32	21	43	33	42	69	95	164	183	251	341	147
10	Number of customers, by customer class, enrolling in new deferred payment arrangements during the per	222	2(2	240	450	1.012	1.610	1.502	1.240	1.606	2.252	1.450	1.040
	Residential Low Income Residential	232	263 41	340 62	459 58	1,013	1,618	1,503	1,249	1,686	2,353 380	1,470 273	1,243
	Small C&I	0	0	02	0	1	0	1/1	2	3	3	1	0
	Medium / Large C&I	5	6	6	7	5	6	5	5	3	2	2	0
	Total	252	310	408	524	1,105	1,795	1,680	1,375	1,880	2,738	1,746	1,354
11	Number of customers, by customer class, renegotiating deferred payment arrangements during the period												
	Residential	2	4	5	12	7	23	11	31	27	21	22	4
	Low Income Residential Small C&I	0	1	0	1	4	0	3	1	3	4	3	0
	Small C&I Medium / Large C&I	0	0	0	0	0	0	1	0	0	0	0	0
	Total	2	5	5	13	11	24	15	32	30	25	25	4
12	Number of customers taking service at the beginning of the period under existing hardship protections (O												
	Residential	3,714	3,795	3,800	2,378	2,366	2,465	2,411	2,368	2,331	2,311	2,404	2,895
	Low Income Residential	16,995	17,520	18,190	1,313	1,378	1,459	1,498	1,545	1,665	1,682	1,793	17,251
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I Total	20,709	0 21,315	0 21,990	0 3,691	3,744	0 3,924	0 3,909	0 3,913	3,996	3,993	0 4,197	20,146
	i viai	20,709	21,515	21,990	3,071	3,744	3,924	3,909	3,913	3,990	3,993	4,19/	20,140

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20 Number of customer shopping off the low-income discount rate program during the period 1 <th< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td><td></td></th<>														
Residential Imbodity Im	20		30,903	31,061	31,538	31,559	31,811	32,116	32,289	31,915	32,150	31,407	31,409	29,915
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Small C&I Small CAI Type		Residential	0	0	0	0	0	0	0	0	0	0	0	0
Medium Large C&I Medium Mediation increased deposits during the mediation increased during t		Low Income Residential		0	0	0	0				0			
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	EMA Gas	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1	Number of customers, by customer class				1	ć							
	Residential	243,308	243,095	242,517	243,430	242,533	241,930	241,775	241,336	241,989	243,565	243,728	244,204
	Low Income Residential	31,261	31,569	31,903	32,197	32,447	32,932	32,951	32,975	32,979	32,288	32,431	32,637
	Small C&I Medium / Large C&I	24,654 4,228	24,649 4,231	24,618 4,250	24,620 4,196	24,503 4,204	24,500 4,171	24,375 4,223	24,466 4,202	24,375 4,217	24,422 4,220	24,433 4,196	24,632
	Total	303,451	303,544	303,288	304,443	303,687	303,533	303,324	302,979	303,560	304,495	304,788	305,664
2	Number of customers, by customer class, disconnected during the period												
	Residential	0	0	0	1	4	248	373	235	360	218	121	0
	Low Income Residential	0	0 27	0 27	0 44	0 41	0	0	0	0	0	0	0
	Small C&I Medium / Large C&I	22	0	0	44	41	57	32	0	7	15	10	16
	Total	22	27	27	45	45	305	405	247	367	233	131	16
3.1	Number of customers, by customer class receiving a 1st notice of disconnect during the period												
	Residential	0	0	964	2,007	1,876	8,200	16,266	7,908	6,907	6,839	3,584	6
	Low Income Residential	0 1,060	0	0 1,503	837 929	654	2,412	5,310	3,500	2,847	2,761	1,186	0 802
	Small C&I Medium / Large C&I	1,060	1,139	221	929	1,030	931 177	699 148	653 154	532 159	531 143	613 154	185
	Total	1,243	1,335	2,688	3,939	3,719	11,720	22,423	12,215	10,445	10,274	5,537	993
3.2	Number of customers, by customer class, receiving Final/72-hour notice of disconnect during the period												
	Residential	0	0	0	931	1,821	2,176	5,865	10,245	5,395	5,316	2,682	0
	Low Income Residential	0	0	0	330	531	623	1,931	3,948	2,251	2,149	834	0
	Small C&I Medium / Large C&I	412	538	781 104	804 95	612	603 86	539 71	469 84	383 83	382 95	335 72	389
	Total	486	605	885	2,160	3,046	3,488	8,406	14,746	8,112	7,942	3,923	449
4	Number of customers, by customer class, reconnected during the period												
	Residential	0	0	0	0	1	59	135	81	96	81	60	7
	Low Income Residential	0	0	0	0	0	20	42	33	55	50 7	40	3
	Small C&I Medium / Large C&I	14	13	14	9	8	14	5	2	2	1	0	3
	Total	14	14	15	10	9	94	184	116	154	139	107	21
5	Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders												
	Residential	0	0	0	0	0	59	133	76	94	75	60	7
	Low Income Residential	0	0	0	0	0	19	40	33	53	44	40	2
	Small C&I Medium / Large C&I	14	11	14	9	8	14	5	2	1	5	6	8
	Total	14	12	15	10	8	93	180	111	149	124	106	20
6	Number of customers, by customer class, assessed credit card fees or charges during the period												
	Residential	6,255	6,324	7,121	7,439	7,103	7,029	8,708	8,977	7,696	7,778	7,446	6,983
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I Medium / Large C&I	156	204	244 24	289 50	183	167 44	130 40	132 29	124	148	138 45	189
	Total	6,440	6,546	7,389	7,778	7,326	7,240	8,878	9,138	7,858	7,964	7,629	7,232
7	Number of customers, by customer class, assessed late payment fees or charges during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential Small C&I	0 5,241	0 5,075	0 5,396	0 1,661	0 1,841	0	0 1,652	0 1,903	0 2,144	0	0 2,047	0
	Medium / Large C&I	727	5,075	5,596	1,001	1,841	1,924	1,652	215	2,144	1,780	2,047	1,031
	Total	5,968	5,754	6,133	1,837	2,025	2,108	1,810	2,118	2,379	1,964	2,268	1,771
8	Number of customers, by customer class, taking service at the beginning of the period under existing defer												
	Residential	2,662	1,998	2,001	2,016	2,464	2,150	1,916	2,474	3,526	3,824	3,152	2,909
	Low Income Residential Small C&I	230	161	148	193	273 18	249 15	216	280 17	484 10	661 10	525 8	531
	Medium / Large C&I	2	6	4	2	18	4	4	5	10	7	3	9
	Total	2,903	2,168	2,157	2,219	2,758	2,418	2,148	2,776	4,031	4,502	3,688	3,454
9	Number of customers by customer class, completing deferred payment arrangements during the period(ex												
	Residential	43	37	49	43	54	79	101	204	262	385	316	150
	Low Income Residential	10	4	8	10	10	28	13	40	43	71	59	30
	Small C&I Medium / Large C&I	0	2	1	1	2	2	1	3	2	2	1	0
	Total	54	43	58	54	67	111	115	248	308	458	377	181
10	Number of customers, by customer class, enrolling in new deferred payment arrangements during the per					.,							
	Residential	594	667	1,048	1,222	810	720	1,338	3,399	2,345	1,664	1,582	1,181
	Low Income Residential	50	46	129	180	99	65	123	466	580	341	378	238
	Small C&I Medium / Large C&I	3	4	9	18	15	6	11	7	5	3	7	4
	Medium / Large C&I Total	5 650	719	1,188	1,421	3 927	4 795	4 1,476	3,876	2,931	2,008	1,973	1,428
11	Number of customers, by customer class, renegotiating deferred payment arrangements during the period		,	1,1.50	.,		.75	-,0	2,0.10	-,	_,	.,	-,,,20
	Residential	3	8	5	3	9	14	47	41	24	25	9	10
	Low Income Residential	0	0	0	0	1	0	6	11	7	5	7	0
	Small C&I Medium / Leave C &L	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I Total	0	0	0	0	0	0	0 53	0 52	0	0 30	0	10
12	Number of customers taking service at the beginning of the period under existing hardship protections (O	3	0			10	.14					10	10
	Residential	3,049	2,927	3,151	2,200	2,220	2,203	2,153	2,321	2,102	2,332	2,303	2,706
	Low Income Residential	16,398	17,347	18,399	1,431	1,538	1,697	1,763	1,932	1,973	2,031	2,227	16,508
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I Total	0 19,447	0 20,274	0 21,550	0 3,631	0 3,758	0 3,900	0 3,916	0 4,253	0 4,075	0 4,363	0 4,530	0 19,214
	10(2)	19,44/	20,2/4	21,550	3,031	3,/58	3,900	3,916	4,253	4,0/5	4,303	4,530	19,214

							20	22					
	EMA Gas	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period									4			
	Residential	18	23	30	930	47	33	48	83	53	54	43	26
	Low Income Residential	88	132	142	18,207	90	61	78	107	147	189	208	133
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I Total	0	0	0 172	0 19,137	0	0 94	0 126	0 190	0 200	0 243	0 251	0
14	Number of customers enrolling in new hardship protections during the period	100	155	172	19,137	137	74	120	190	200	243	231	139
	Residential	114	93	109	53	67	64	99	113	66	80	414	118
	Low Income Residential	794	717	824	179	240	166	206	259	209	281	16,907	712
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0		0	0	0	0	0
	Total	908	810	933	232	307	230	305	372	275	361	17,321	830
15	Number of customers, by customer class, completing an AMP program during the period Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	23	47	82	129	143	109	100	91	61	36	20	11
	Small C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	23	47	82	129	143	109	100	91	61	36	20	11
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential Low Income Residential	0	0 88	0 293	0 476	0 501	0	0	0	0	0 486	0 304	0
	Small C&I	3,142	88	293	476	501	575	1,301	1,039	572	486	304	95 0
	Medium / Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
	Total	3,142	88	293	476	501	575	1,301	1,039	572	486	304	95
17	Number of customers, by customer class, re-enrolling in an AMP program during the period												
	Residential	14	2	3	4	9	1	8	3	3	11	3	1
	Low Income Residential	1,300	55	159	239	332	280	508	446	282	309	167	37
	Small C&I Medium / Large C&I	26 0	18 0	27	15	0	20	15	17	16	11	8	12
	Total	1,340	75	190	258	341	301	533	466	301	331	178	51
18	Number of customers, by customer class, dropping off an AMP program during the period	1,040	15	170	230	341	501	555	400	501	551	1/0	51
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential	693	321	2,509	305	367	338	536	440	547	727	587	772
	Small C&I (Total C&I)	0	0	0	0	0	0	0	0	0	0	0	0
	Medium & Large C&I	0	0	0	0	0	0	0	0	0	0	0	0
10	Total	0 693	0 321	0 2,509	0 305	0 367	0 338	0 536	0 440	0 547	0 727	0 587	772
19	Total Number of customers enrolling in the low-income discount rate program during the period	693	321	2,509	305	367	338	536	440	547	727	587	772
19	Total Number of customers enrolling in the low-income discount rate program during the period Residential		321 0	2,509	305 0	36 7	338	536 0	440 0	547 0	727		772
19	Total Number of customers enrolling in the low-income discount rate program during the period	693 0	321	2,509	305	367	338	536	440	547	727	587 0	772
19	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I	693 0 31,407 0 0	321 0 31,831 0 0	2,509 0 32,421 0 0	305 0 32,752 0 0	367 0 32,959 0 0	338 0 33,340 0 0	536 0 33,205 0 0	440 0 32,987 0 0	547 0 33,261 0 0	727 0 32,705 0 0	587 0 33,000 0 0	772 0 33,051 0 0
	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total	693 0 31,407 0	321 0 31,831 0	2,509 0 32,421 0	305 0 32,752 0	367 0 32,959 0	338 0 33,340 0	536 0 33,205 0	440 0 32,987 0	547 0 33,261 0	727 0 32,705 0	587 0 33,000 0	772 0 33,051 0
19 20	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&H Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period	693 0 31,407 0 0	321 0 31,831 0 0	2,509 0 32,421 0 0	305 0 32,752 0 0	367 0 32,959 0 0	338 0 33,340 0 0	536 0 33,205 0 0	440 0 32,987 0 0	547 0 33,261 0 0	727 0 32,705 0 0	587 0 33,000 0 0	772 0 33,051 0 0
	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential	693 0 31,407 0 0	321 0 31,831 0 0	2,509 0 32,421 0 0	305 0 32,752 0 0	367 0 32,959 0 0	338 0 33,340 0 0	536 0 33,205 0 0	440 0 32,987 0 0	547 0 33,261 0 0	727 0 32,705 0 0	587 0 33,000 0 0	772 0 33,051 0 0
	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential	693 0 31,407 0 0	321 0 31,831 0 0	2,509 0 32,421 0 0	305 0 32,752 0 0	367 0 32,959 0 0	338 0 33,340 0 0	536 0 33,205 0 0	440 0 32,987 0 0	547 0 33,261 0 0	727 0 32,705 0 0	587 0 33,000 0 0	772 0 33,051 0 0
	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I	693 0 31,407 0 0	321 0 31,831 0 0	2,509 0 32,421 0 0	305 0 32,752 0 0	367 0 32,959 0 0	338 0 33,340 0 0	536 0 33,205 0 0	440 0 32,987 0 0	547 0 33,261 0 0	727 0 32,705 0 0	587 0 33,000 0 0	772 0 33,051 0 0
	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential	693 0 31,407 0 0	321 0 31,831 0 0	2,509 0 32,421 0 0	305 0 32,752 0 0	367 0 32,959 0 0	338 0 33,340 0 0	536 0 33,205 0 0	440 0 32,987 0 0	547 0 33,261 0 0	727 0 32,705 0 0	587 0 33,000 0 0	772 0 33,051 0 0
	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small (Cal Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of the company	693 0 31,407 0 0 31,407	321 0 31,831 0 0 31,831	2,509 0 32,421 0 0 32,421	305 0 32,752 0 0 32,752	367 0 32,959 0 0 32,959	338 0 33,340 0 0 33,340	536 0 33,205 0 0 33,205	440 0 32,987 0 0 32,987	547 0 33,261 0 0 33,261	727 0 32,705 0 0 32,705	587 0 33,000 0 33,000 33,000	772 0 33,051 0 0
20	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential	693 0 31,407 0 0 31,407 31,407 0 0 0	321 0 31,831 0 0 31,831	2,509 0 32,421 0 0 32,421 32,421 0 0 0 0	305 0 32,752 0 0 32,752 32,752	367 0 32,959 0 0 32,959 32,959	338 0 33,340 0 33,340 33,340	536 0 33,205 0 0 33,205 33,205	440 0 32,987 0 0 32,987 32,987	547 0 33,261 0 33,261	727 0 32,705 0 0 32,705 32,705	587 0 33,000 0 33,000 33,000 0 0	772 0 33,051 0 0 33,051 33,051
20	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential	693 0 31,407 0 0 31,407 0 0 0 0 0 0	321 0 31,831 0 31,831 31,831 0 0 0 0 0 0	2,509 0 32,421 0 0 32,421 32,421 0 0 0 0 0 0 0	305 0 32,752 0 0 32,752 32,752	367 0 32,959 0 0 32,959 32,959 0 0 0 0 0	338 0 33,340 0 33,340 33,340	536 0 33,205 0 33,205 33,205	440 0 32,987 0 0 32,987 32,987 0 0 0 0	547 0 33,261 0 0 33,261 33,261 0 0 0 0 0 0	727 0 32,705 0 0 32,705 32,705	587 0 33,000 0 33,000 33,000 0 0 0 0 0	0 33,051 0 33,051 33,051
20	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, bropping off the low-income discount rate program during the period Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Low Income Residential Small C&I	693 0 31,407 0 0 31,407 31,407 0 0 755	321 0 31,831 0 0 31,831	2,509 0 32,421 0 0 32,421 32,421 32,421 0 0 764	305 0 32,752 0 0 32,752 32,752	367 0 32,959 0 0 32,959 32,959 0 32,959 0 0 754	338 0 33,340 0 0 33,340 33,340 0 33,340	536 0 33,205 0 0 33,205 33,205 0 0 0 743	440 0 32,987 0 0 32,987 32,987 0 0 0 736	547 0 33,261 0 0 33,261 33,261 33,261 0 0 742	727 0 32,705 0 0 32,705 32,705	587 0 33,000 0 0 33,000 33,000 0 33,000 0 0 761	0 33,051 0 33,051 33,051 0 33,051 0 0 0 777
20	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential	693 0 31,407 0 0 31,407 0 0 0 0 0 0	321 0 31,831 0 0 31,831 31,831 0 0 31,831 0 0 761	2,509 0 32,421 0 0 32,421 0 32,421 0 0 0 0 0 0 0	305 0 32,752 0 0 32,752 32,752 0 32,752 0 0 0 749	367 0 32,959 0 0 32,959 32,959 0 0 0 0 0	338 0 33,340 0 33,340 33,340	536 0 33,205 0 33,205 33,205	440 0 32,987 0 0 32,987 32,987 0 0 0 0	547 0 33,261 0 0 33,261 33,261 0 0 0 0 0 0	727 0 32,705 0 0 32,705 32,705	587 0 33,000 0 33,000 33,000 0 0 0 0 0	0 33,051 0 33,051 33,051
20	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Mumber of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Small C&I Medium / Large C&I Total Number of customers hy customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&I Medium / Large C&I	693 0 31,407 0 0 31,407 31,407 0 0 0 0 0 0 755 100	321 0 31,831 0 0 31,831 31,831 0 31,831 0 0 0 761 99	2,509 0 32,421 0 0 32,421 0 32,421 0 0 0 0 764 101	305 0 32,752 0 0 32,752 32,752 0 0 0 32,752 0 0 0 0 749 99	367 0 32,959 0 32,959 32,959 0 32,959 0 0 754 97	338 0 33,340 0 33,340 33,340 0 0 0 742 97	536 0 33,205 0 0 33,205 33,205 0 0 0 743 95	440 0 32,987 0 0 32,987 32,987 0 32,987 0 0 0 736 98	0 33,261 0 33,261 33,261 33,261 0 0 0 733,261 0 0 742 966	727 0 32,705 0 32,705 32,705 0 32,705 0 0 0 750 97	587 0 33,000 0 33,000 33,000 0 0 0 0 761 95	0 33,051 0 33,051 33,051 0 0 0 777 100
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20	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Low Income Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential	693 0 31,407 0 0 31,407 0 0 0 0 755 100 855 855 0 0	321 0 31,831 0 0 31,831 31,831 0 0 31,831 0 0 0 761 99 8600 0 0 0 0 0 0 0 0 0 0 0 0	2,509 0 32,421 0 0 32,421 0 32,421 0 0 0 0 0 764 101 8655 0 0 0 0 0 0 0 0 0 0 0 0 0	305 0 32,752 0 0 332,752 0 332,752 0 0 0 0 0 0 99 848 848 0 0	367 0 32,959 0 0 32,959 32,959 0 0 0 0 754 97 851 851 0 0 0	3338 0 33,340 0 33,340 33,340 0 0 0 742 97 839 839 0 0 0	536 0 33,205 0 0 33,205 0 0 0 0 0 0 0 0 0 0 0 0 0	440 0 32,987 0 0 32,987 32,987 0 0 0 0 736 98 834 0 0 0 0 0 0 0 0 0 0 0 0 0	0 33,261 0 33,261 0 0 33,261 0 0 0 0 742 96 838 838 0 0 0	727 0 32,705 0 0 32,705 0 32,705 0 0 0 750 0 97 750 97 847 847	587 0 33,000 0 0 33,000 33,000 0 0 7 0 7 0 7 0 7 0 7 0 7 0 2 5 856 0 0 0	772 0 33,051 0 33,051 33,051 0
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20 21 22	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Small C&I Mouber of customers, by customer class, required to submit new deposits or increased deposits during the Residential Small C&I Modium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or f	0 31,407 0 0 0 0 31,407 0 0 0 0 0 0 0 0 0 0 0 0 0	321 0 31,831 0 0 31,831 31,831 0 0 0 761 99 860 0 0 0 0 0 6 330 6 36	2,509 0 32,421 0 0 32,421 0 32,421 0 32,421 0 0 0 0 0 0 0 0 0 0 0 0 0	305 0 32,752 0 0 32,752 0 32,752 0 0 0 0 0 0 749 99 848 0 0 0 24 4 28 28	0 32,959 0 0 32,959 32,959 0 32,959 0 0 0 0 754 97 7 851 0 0 0 0 2,8 851 3 1 31	3338 0 33,340 0 0 33,340 0 33,340 0 0 0 742 97 839 0 0 0 0 144 2 2 16	536 0 33,205 0 0 0 33,205 3 0 0 33,205 3 0 0 0 0 0 0 0 0 0 0 0 0 0 3 0 0 33 35 35 35	440 0 32,987 0 0 32,987 0 32,987 0 0 0 0 736 98 834 0 0 9 5 14 14	0 33,261 0 0 33,261 33,261 0 0 0 0 742 966 8388 0 0 0 0 742 966 8388 0 0 0 0 3 3 0 0 277 3 3 0	727 0 32,705 0 0 32,705 32,705 0 0 0 750 97 7 847 0 0 0 33 2 35 35	0 33,000 0 0 33,000 0 0 0 0 0 0 0 0 0 0 0 0	0 33,051 0 0 33,051 33,051 0 0 0 0 777 1000 8777 0 0 0 366 8 8 44
20 21 22 23	Total Number of customers enrolling in the low-income discount rate program during the period Residential Small C&1 Medium / Large C&1 Total Number of customers discount rate program during the period Residential Low Income Residential Small C&1 Medium / Large C&1 Total Number of customers discount rate program during the period Residential Low Income Residential Small C&1 Medium / Large C&1 Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&1 Medium / Large C&1 Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Small C&1 Medium / Large C&1 Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Low Income Residential Small C&1 Medium / Large C&2 Total	693 0 31,407 0 0 31,407 0 0 31,407 0 0 0 0 0 0 0 0 0 0 0 0 0	321 0 31,831 0 0 31,831 0 31,831 0 0 0 0 0 761 99 9860 0 0 0 0 0 30 0 6 6 36 36	2,509 0 32,421 0 0 32,421 0 32,421 0 0 0 0 0 0 0 0 0 0 0 0 0	305 0 32,752 0 0 32,752 0 32,752 0 0 0 0 0 0 0 0 0 0 0 0 0	367 0 32,959 0 0 32,959 0 32,959 0 0 0 0 0 754 97 851 851 851 31 0 0 0 0 0 0 0 0 0 28 3 31	3338 0 33,340 0 0 33,340 0 0 0 0 0 0 0 0 0 0 0 14 16 16 0 0 0 0 0 0 0 0 0 0 0 0 0	536 0 33,205 0 0 0 33,205 0 33,205 0 0 0 743 95 838 8 0 0 23 3 33 35 0 0 0 0 0 0 0 0 32 35 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	440 0 32,987 0 0 32,987 0 0 0 0 0 0 0 0 0 736 98 834 834 14 14 0 0 0 0 0 0 0 0 0 0 0 0 0	547 0 33,261 0 0 33,261 33,261 0	727 0 32,705 0 0 32,705 32,705 0 0 0 0 0 0 750 97 847 0 0 0 0 333 2 2 35	587 0 33,000 0 0 33,000 0 33,000 0 0 0 0 0	0 33,051 0 33,051 0 33,051 0 0 0 0 777 100 877 0 0 0 36 8 44 44 0 0 0 0 0 0 0 0 0 0 0 0 0
20 21 22 23	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Small C&I Mouber of customers, by customer class, required to submit new deposits or increased deposits during the Residential Small C&I Modium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or f	0 31,407 0 0 0 0 31,407 0 0 0 0 0 0 0 0 0 0 0 0 0	321 0 31,831 0 0 31,831 31,831 0 0 0 761 99 860 0 0 0 0 0 6 330 6 36	2,509 0 32,421 0 0 32,421 0 32,421 0 32,421 0 0 0 0 0 0 0 0 0 0 0 0 0	305 0 32,752 0 0 32,752 0 32,752 0 0 0 0 0 0 749 99 848 0 0 0 24 4 28 28	0 32,959 0 0 32,959 32,959 0 32,959 0 0 0 0 754 97 7 851 0 0 0 0 2,8 851 3 1 31	0 33,340 0 0 33,340 0 0 33,340 0 0 0 742 97 839 0 0 0 0 144 2 2 16	536 0 33,205 0 0 0 33,205 3 0 0 33,205 3 0 0 0 0 0 0 0 0 0 0 0 0 0 3 0 0 33 35 35 35	440 0 32,987 0 0 32,987 0 32,987 0 0 0 0 736 98 834 0 0 9 5 14 14	547 0 33,261 0 0 33,261 33,261 0 33,261 0	727 0 32,705 0 0 32,705 32,705 0 0 0 750 97 7 847 0 0 0 33 2 35 35	0 33,000 0 0 33,000 0 0 0 0 0 0 0 0 0 0 0 0	0 33,051 0 0 33,051 33,051 0 0 0 0 777 1000 8777 0 0 0 366 8 8 44
20 21 22 23	Total Number of customers enrolling in the low-income discount rate program during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers dropping off the low-income discount rate program during the period Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Small C&I Mouber of customers, by customer class, required to submit new deposits or increased deposits during the Residential Small C&I Modium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or f	0 31,407 0 0 0 0 0 31,407 0 0 0 0 0 0 0 0 0 0 0 0 0	321 0 31,831 0 0 31,831 0 31,831 0 0 0 0 0 0 0 0 0 0 0 0 0	2,509 0 32,421 0 0 32,421 0 32,421 0 0 0 0 0 0 0 0 0 0 0 0 0	305 0 32,752 0 0 32,752 0 32,752 0 0 0 0 0 0 0 0 0 0 0 0 0	0 32,959 0 0 32,959 32,959 0 32,959 0 0 0 0 754 97 7 851 0 0 0 0 28 851 3 3 3 3 1 0 0 0 0 0 0 0 0 0 0 0 0 0 0	0 33,340 0 0 33,340 0 0 33,340 0 0 0 742 977 839 0 0 0 0 144 2 16	536 0 33,205 0 0 0 33,205 3 33,205 0 0 0 33,205 3 0 0 0 0 0 0 0 0 0 0 0 0 335 35 0 0 0 0 0 0	440 0 32,987 0 0 32,987 0 32,987 0 0 0 0 0 0 0 0 0 0 5 14 14 0 0 0 0 0 0 0 0 0 0 0 0 0	0 33,261 0 0 33,261 33,261 0 0 0 0 742 966 8388 0 0 0 0 742 966 8388 0 0 0 0 742 966 8388 0 0 0 0 742 966 0 8388 0 0 0 0 0 0 0 3,261 0 0 0 0 0 0 3,261 0 0 0 3,261 0 0 0 0 3,261 0 0 0 3,261 0 0 0 0 3,261 0 0 0 3,261 0 0 0 3,261 0 0 0 3,261 0 0 0 3,261 0 0 0 3,261 0 0 0 3,261 0 0 0 3,261 0 0 0 0 3,261 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0 0	727 0 32,705 0 0 32,705 32,705 0 0 0 0 750 97 847 0 0 0 33 2 35 35 0 0 0 0 0 0 0 0 0 0 0 0 0	0 33,000 0 0 33,000 0 0 33,000 0 0 0 0 0 0 0 0 0 0 0 0	0 33,051 0 0 0 33,051 0 0 0 0 0 0 0 0 0 0 0 0 0

							20	23					
	EMA Gas	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1	Number of customers, by customer class									~~~			
	Residential	244,940	242,975	243,752	242,820	243,057	242,519	242,706	242,692	242,611	242,905	243,784	244,268
	Low Income Residential	32,860	33,110	33,859	33,964	34,727	34,943	34,924	34,886	34,831	34,850	34,737	34,252
	Small C&I Medium / Large C&I	24,573 4,210	24,505 4,239	24,568 4,228	24,423 4,186	24,377 4,222	24,368 4,193	24,316 4,202	24,216 4,185	24,228 4,219	24,248 4,215	24,192 4,191	24,204 4,158
	Total	306,583	304,829	306,407	305,393	306,383	306,023	306,148	305,979	305,889	306,218	306,904	306,882
2	Number of customers, by customer class, disconnected during the period			200,101			200,022					2003201	
	Residential	0	0	0	0	154	152	273	386	273	226	70	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I Medium / Large C&I	32 0	35 0	31	70 0	13	18	54 0	21	20	16 0	18	14
	Total	32	35	31	70	167	170	327	407	293	242	88	14
3.1	Number of customers, by customer class receiving a 1st notice of disconnect during the period		00	01		10/	110	027		270	212	00	
	Residential	11	6	7	11,845	21,140	12,246	9,691	8,526	7,278	7,011	2,677	6
	Low Income Residential	0	0	0	4,363	6,108	3,774	3,759	3,626	3,006	2,946	1,586	0
	Small C&I Medium / Large C&I	1,178	1,236 180	1,386 200	1,100 169	1,291 173	855 176	710	681 164	505 137	534 148	545 154	789 185
	Total	1,396	1,422	1,593	17,477	28,712	17,051	138	12,997	10,926	148	4,962	980
3.2	Number of customers, by customer class, receiving Final/72-hour notice of disconnect during the period	1,070	1,122	1,070	17,177	20,712	17,051	14,010	12,777	10,720	10,005	1,702	,00
	Residential	0	0	0	2,577	9,303	10,129	7,670	7,854	5,687	4,687	3,782	0
	Low Income Residential	0	0	0	139	4,051	3,516	2,111	3,174	2,502	2,410	1,309	0
	Small C&I Medium / Loree C &I	490 71	618 69	830 102	746 96	800 92	735	578 70	547 102	411 95	335 74	397 95	370
	Medium / Large C&I Total	561	69 687	932	3,558	92	107 14,487	10,429	102	95 8,695	7,506	5.583	441
4	Number of customers, by customer class, reconnected during the period		007	102	-,	,2.13	- 1,107		,	5,070	1,000	0,000	
	Residential	0	1	0	0	46	53	71	117	83	79	47	2
	Low Income Residential Small C&I	1	0 18	0	0	13	26	25	77	42	36 4	28	0
	Small C&I Medium / Large C&I	19	18	0	15	4	2	6	4	6	4	12	0
	Total	21	20	17	16	63	81	104	199	131	120	87	13
5	Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders												
	Residential	0	1	0	0	43	53	69	115	80	76	45	2
	Low Income Residential	1	0	0	0	13	26	22	75	40	34	28	0
	Small C&I Medium / Large C&I	17	18	16	15	4	2	5	4	6	4	11	11
	Total	19	20	16	16	60	81	98	195	126	115	84	13
6	Number of customers, by customer class, assessed credit card fees or charges during the period												
	Residential	7,662	7,747	8,457	39	0	0	0	0	0	0	0	0
	Low Income Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Small C&I Medium / Large C&I	236	323 48	273	305 68	281	316	285 47	340 94	213 49	207 43	146 40	192 44
	Total	7,975	8,118	8,799	412	337	393	332	434	262	250	186	236
7	Number of customers, by customer class, assessed late payment fees or charges during the period												
	Residential	0	0	0	0	0	0	0	0	0	0	0	0
	Low Income Residential Small C&I	0 1,652	0 2,154	0	0	0	0	0					
	Medium / Large C&I				1 7 2 9			1 0 2 0		0	0	0	0
		148	216	2,219	1,728	2,083	2,201	1,838	2,022	1,609	1,796	2,169	1,775
0	Total	148 1,800	216 2,370	2,219 217 2,436	1,728 179 1,907	2,083 213 2,296	2,201 185 2,386	1,838 157 1,995			-		
0	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer	1,800	216 2,370	217 2,436	179 1,907	213 2,296	185 2,386	157 1,995	2,022 194 2,216	1,609 187 1,796	1,796 170 1,966	2,169 199 2,368	1,775 175 1,950
0	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential	1,800 2,460	216 2,370 1,506	217 2,436 1,485	179 1,907 1,416	213 2,296	185 2,386 2,672	157 1,995 4,026	2,022 194 2,216 4,183	1,609 187 1,796 3,840	1,796 170 1,966 3,347	2,169 199 2,368 2,645	1,775 175 1,950 2,076
0	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential	1,800 2,460 362	216 2,370 1,506 212	217 2,436 1,485 190	179 1,907 1,416 170	213 2,296 1,714 175	185 2,386 2,672 254	157 1,995 4,026 446	2,022 194 2,216 4,183 636	1,609 187 1,796 3,840 572	1,796 170 1,966 3,347 598	2,169 199 2,368 2,645 517	1,775 175 1,950 2,076 469
0	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low income Residential Small (&A	1,800 2,460 362 7	216 2,370 1,506 212 6	217 2,436 1,485 190 6	179 1,907 1,416 170 7	213 2,296 1,714 175 15	185 2,386 2,672 254 13	157 1,995 4,026 446 13	2,022 194 2,216 4,183	1,609 187 1,796 3,840 572 8	1,796 170 1,966 3,347 598 5	2,169 199 2,368 2,645 517 4	1,775 175 1,950 2,076
8	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Medium / Large C&I Total	1,800 2,460 362	216 2,370 1,506 212	217 2,436 1,485 190	179 1,907 1,416 170	213 2,296 1,714 175	185 2,386 2,672 254	157 1,995 4,026 446	2,022 194 2,216 4,183 636 14	1,609 187 1,796 3,840 572	1,796 170 1,966 3,347 598	2,169 199 2,368 2,645 517	1,775 175 1,950 2,076 469 5
9	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(esc)	1,800 2,460 362 7 9 2,838	216 2,370 1,506 212 6 5 1,729	217 2,436 1,485 190 6 5 1,686	179 1,907 1,416 170 7 7 1,600	213 2,296 1,714 175 15 6 1,910	185 2,386 2,672 254 13 4 2,943	157 1,995 4,026 446 13 7 4,492	2,022 194 2,216 4,183 636 14 4,837	1,609 187 1,796 3,840 572 8 5 4,425	1,796 170 1,966 3,347 598 5 1 3,951	2,169 199 2,368 2,645 517 4 1 3,167	1,775 175 1,950 2,076 469 5 0 2,550
9	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(ex Residential	1,800 2,460 362 7 9 2,838 64	216 2,370 1,506 212 6 5 1,729 37	217 2,436 1,485 190 6 5 1,686 27	179 1,907 1,416 170 7 7 1,600 33	213 2,296 1,714 175 15 6 1,910 61	185 2,386 2,672 254 13 4 2,943 113	157 1,995 4,026 446 13 7 4,492 196	2,022 194 2,216 4,183 636 14 4 4,837 345	1,609 187 1,796 3,840 572 8 5 4,425 390	1,796 170 1,966 3,347 598 5 1 1 3,951 458	2,169 199 2,368 2,645 517 4 1 3,167 345	1,775 175 1,950 2,076 469 5 0 2,550 160
° 9	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(ess Residential Low Income Residential	1,800 2,460 362 7 9 2,838 64 13	216 2,370 1,506 212 6 5 1,729 37 11	217 2,436 1,485 190 6 5 1,686 27 9	179 1,907 1,416 170 7 7 1,600 33 11	213 2,296 1,714 175 15 6 1,910 61 19	185 2,386 2,672 254 13 4 2,943 113 50	157 1,995 4,026 446 13 7 4,492 196 44	2,022 194 2,216 4,183 636 14 4,837 345 74	1,609 187 1,796 3,840 572 8 5 4,425 390 75	1,796 170 1,966 3,347 598 5 1 3,951 3,951 458 78	2,169 199 2,368 2,645 517 4 1 3,167 345 49	1,775 175 1,950 2,076 469 5 0 2,550 2,550
9	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(ex Residential Low Income Residential Small C&I	1,800 2,460 362 7 9 2,838 64	216 2,370 1,506 212 6 5 1,729 37	217 2,436 1,485 190 6 5 1,686 27	179 1,907 1,416 170 7 7 1,600 33	213 2,296 1,714 175 15 6 1,910 61	185 2,386 2,672 254 13 4 2,943 113	157 1,995 4,026 446 13 7 4,492 196	2,022 194 2,216 4,183 636 14 4 4,837 345	1,609 187 1,796 3,840 572 8 5 4,425 390	1,796 170 1,966 3,347 598 5 1 1 3,951 458	2,169 199 2,368 2,645 517 4 1 3,167 345	1,775 175 1,950 2,076 469 5 0 2,550 160
° 9	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(ess Residential Low Income Residential	1,800 2,460 362 7 9 2,838 64 13 0	216 2,370 1,506 212 6 5 1,729 37 11 2	217 2,436 1,485 190 6 5 1,686 27 9 1	179 1,907 1,416 170 7 1,600 33 11 1	213 2,296 1,714 175 15 6 1,910 61 19 3	185 2,386 2,672 2,54 13 4 2,943 4 2,943 113 50 1	157 1,995 4,026 446 13 7 4,492 196 44 4	2,022 194 2,216 4,183 636 14 4,837 345 74 4	1,609 187 1,796 3,840 572 8 5 4,425 390 75 1	1,796 170 1,966 3,347 598 5 1 3,951 3,951 458 78 0	2,169 199 2,368 2,645 517 4 1 3,167 345 49 1	1,775 175 1,950 2,076 469 5 0 2,550 160 23 0
8 9 10	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(ex Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(ex Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the period(ex)	1,800 2,460 362 7 9 2,838 64 13 0 1 1 78	216 2,370 1,506 212 6 5 1,729 37 11 2 0 50 50	217 2,436 1,485 190 6 5 1,686 27 9 1 1 2 39 39	179 1,907 1,416 170 7 7 1,600 333 111 1 0 45	213 2,296 1,714 175 15 6 1,910 6 1,910 6 1 9 3 0 83	185 2,386 2,672 254 13 4 2,943 113 50 1 1 1 165	157 1,995 4,026 446 13 7 4,492 196 44 44 4 0 0 244	2,022 194 2,216 4,183 636 14 4 4,837 345 74 4 0 423	1,609 187 1,796 3,840 572 8 5 4,425 390 75 1 0 0 466	1,796 170 1,966 3,347 598 5 1 3,951 458 78 0 1 1 537	2,169 199 2,368 2,645 517 4 1 3,167 345 49 1 1 1 396	1,775 175 1,950 2,076 469 5 0 2,550 2,550 160 23 0 0 0 183
° 9 10	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(ex Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, enrolling in new deferred payment arrangements during the per Residential	1,800 2,460 362 7 9 2,838 64 13 0 1 78 438	216 2,370 1,506 212 6 5 1,729 37 111 2 0 500 504	217 2,436 1,485 190 6 5 1,686 27 9 1 2 39 741	179 1,907 1,416 170 7 7 1,600 33 11 1 0 45 774	213 2,296 1,714 175 15 6 1,910 61 19 3 0 83 83 2,047	185 2,386 2,672 2,54 13 4 2,943 113 50 1 1 1 165 3,888	157 1,995 4,026 446 13 7 4,492 196 44 4 0 2,342	2,022 194 2,216 4,183 636 14 4 4 4 345 74 4 0 423 2,323	1,609 187 1,796 3,840 572 8 5 4,425 390 75 1 0 466 1,650	1,796 170 1,966 3,347 598 5 1 3,951 458 78 0 1 537 1,353	2,169 199 2,368 2,645 517 4 1 3,167 345 49 1 1 1 3396 1,472	1,775 175 1,950 2,076 469 5 0 2,550 160 23 0 0 183 1,050
8 9 10	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(ex Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the period(ex Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the period for the period	1,800 2,460 362 7 9 2,838 64 13 0 1 1 78 78 438 36	216 2,370 1,506 212 6 5 1,729 37 111 2 0 50 504 50	217 2,436 1,485 190 6 5 1,686 27 9 1 2 2 39 741 53	179 1,907 1,416 170 7 7 1,600 33 111 1 1 0 0 45 774 67	213 2,296 1,714 175 15 6 1,910 6 1,910 3 0 83 2,047 185	185 2,386 2,672 254 13 4 2,943 (113 50 1 1 1 1 1 165 3,888 457	157 1,995 4,026 446 13 7 4,492 196 44 4 0 244 2,342 527	2,022 194 2,216 4,183 636 144 4,837 74 4 0 423 2,323 354	1,609 187 1,796 3,840 572 8 5 4,425 390 75 1 0 466 1,650 407	1,796 170 1,966 3,347 598 598 598 1 3,951 458 78 0 1 1 537 537 1,353 366	2,169 199 2,368 2,645 517 4 1 3,167 3,167 1 3,45 49 1 1 1 396 1,472 385	1,775 175 1,950 2,076 469 5 0 2,350 0 2,350 0 0 3,183 1,050 2,13
8 9 10	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(ex Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, enrolling in new deferred payment arrangements during the per Residential	1,800 2,460 362 7 9 2,838 64 13 0 1 78 438	216 2,370 1,506 212 6 5 1,729 37 111 2 0 500 504	217 2,436 1,485 190 6 5 1,686 27 9 1 2 39 741	179 1,907 1,416 170 7 7 1,600 33 11 1 0 45 774	213 2,296 1,714 175 15 6 1,910 61 19 3 0 83 83 2,047	185 2,386 2,672 2,54 13 4 2,943 113 50 1 1 1 165 3,888	157 1,995 4,026 446 13 7 4,492 196 44 4 0 2,342	2,022 194 2,216 4,183 636 14 4 4 4 345 74 4 0 423 2,323	1,609 187 1,796 3,840 572 8 5 4,425 390 75 1 0 466 1,650	1,796 170 1,966 3,347 598 5 1 3,951 458 78 0 1 537 1,353	2,169 199 2,368 2,645 517 4 1 3,167 345 49 1 1 1 3396 1,472	1,775 175 1,950 2,076 469 5 0 2,550 160 23 0 0 183 1,050
	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small (&1 Medium / Large C&1 Total Number of customers by customer class, completing deferred payment arrangements during the period(cs Residential Low Income Residential Small (&1 Medium / Large C&1 Total Number of customers by customer class, completing deferred payment arrangements during the period(cs Residential Low Income Residential Medium / Large C&1 Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the per Residential Low Income Residential Small (.&1 Medium / Large C&1 Medium / Large C&1 Medium / Large C&1 Total	1,800 2,460 362 7 9 2,838 64 13 0 1 78 438 36 5	216 2,370 1,506 212 6 5 1,729 377 111 2 0 50 500 500 9	217 2,436 1,485 190 6 5 1,686 27 9 1 2 39 1 2 39 741 53 20	179 1,907 1,416 170 7 1,600 333 111 1 0 45 7 774 677 16	213 2,296 1,714 175 15 6 6 1,910 	185 2,386 2,672 254 13 4 2,943 113 50 1 1 1 165 3,888 457 11	157 1,995 4,026 446 13 7 4,492 196 44 4 0 244 2,342 527 16	2,022 194 2,216 4,183 636 14 4,4837 345 74 4 4 0 423 	1,609 187 1,796 3,840 572 8 5 4,425 390 75 75 75 1 0 466 466 1,650 407 8	1,796 170 1,966 3,347 55 1 3,951 458 78 0 1 1 3,951 78 0 1 1,353 306 9	2,169 199 2,645 517 4 1 3,167 345 49 1 1 1 396 	1,775 175 2,076 469 5 0 2,550 160 23 0 0 0 183 1,050 213 10
8 9 10	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(es Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the period(es Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the period Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period	1,800 2,460 362 7 9 2,838 64 13 0 0 1 1 78 438 36 5 1 1 438 438	216 2,370 1,506 212 6 5 1,729 1,729 37 11 2 0 50 50 50 50 4 50 9 9 1 564	217 2,436 1,485 1,485 0 6 5 5 1,686 27 9 1 2 2 7 9 1 2 2 39 39 741 53 20 0 5 819	179 1,907 1,416 170 7 7 1,600 33 111 1 0 45 774 67 16 2 859	213 2,296 1,714 175 6 6 1,910 6 1 9 3 0 83 0 83 2,047 185 177 4 2,253	185 2,386 2,672 2,554 4 3 3 4 2,943 11 1 1 1 1 1 1 1 1 1 1 1 5 5 4,361	157 1.995 4.026 4.46 13 7 196 4.492 4.492 4.492 2.342 527 16 6 4 4 2.342 527 16 4 4 2.889	2,022 194 2,216 4,183 636 14 4 4,837 	1,609 187 1,796 3,840 572 8 5 4,425 4,425 1 4,425 1,650 4,650 4,650 4,650 4,650 4,650 8 3 3 2,068	1,796 170 1,966 5 1 3,347 598 5 1 1 3,951 458 78 0 1 1 3,951 1,353 3,66 9 3 3 1,731	2,169 199 2,368 2 345 11 3,167 345 49 1 1 336 345 49 1 1 1,472 385 11 1 1 1,869	1,775 1,750 2,076 469 5 0 2,550 160 23 0 0 183 1,050 213 100 1 1,274
	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small (C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(ex Residential Low Income Residential Small (C&I Medium / Large C&I Total Number of customers, by customer class, convoluting in new deferred payment arrangements during the period (extension) Residential Small (C&I Medium / Large C&I Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the period Residential Small (C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential	1,800 2,460 3,62 7,7 9 9 2,838 64 13 0 1 1 78 8 3,5 5 1 480 9 9	216 2.370 1.506 212 6 5 1.729 37 111 2 0 50 50 50 50 9 9 1 1 564 6 6 6 6 6 6 6 6 6 6 6 7 7 7 7 7 7 7 7 7 7 7 7 7	217 2436 1,485 190 6 5 1,686 7 9 1 2 7 9 1 2 2 39 7 41 53 20 5 819 6	179 1,907 1,416 170 7 7 1,600 10 11 1 0 0 45 774 67 16 2 859 12	213 2,296 1,714 175 155 6 1,910 3 0 8 3 0 8 3 2,047 185 17 4 4 2,253 40	185 2,386 2,672 254 4 2,943 4 2,943 10 1 1 1 1 1 5 3,888 457 11 1 5 4,361 27	157 1.995 4.026 446 13 7 4.492 196 44 4 4 4 4 0 2.44 244 2.527 16 4 4 2.889 26	2,022 194 2,216 4,183 636 14 4 4,837 74 4 4,837 74 4 4 0 2,335 15 5 2,697 22	1,609 187 1,796 3,840 572 8 5 4,425 390 75 1 1 0 0 4,650 407 8 3 3 2,068	1,796 170 1,966 3,347 598 5 1 3,951 3,951 458 78 0 1 1,353 3,366 9 9 3 3 1,731 14	2,169 199 2,368 2,645 517 4 1 1 3,167 3,45 49 1 1 1 1,472 3,869 7 7	1,775 175 1950 2,076 469 5 0 2,550 2,550 160 23 0 0 0 183 100 11 1,050 2,113 10 11 1,274 8
	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(ex Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the period(ex Residential Low Income Residential Small C&I Medium / Large C&I Total Medium / Large C&I Total Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low Income Residential Low Income Residential Low Income Residential	1,800 2,460 362 7 9 2,838 64 13 0 0 1 1 78 438 36 5 1 1 438 438	216 2,370 1,506 212 6 5 1,729 37 17 11 11 2 2 0 0 50 504 504 504 504 6 4 504 6 1	217 2,436 1,485 1,485 0 6 5 5 1,686 27 9 1 2 2 7 9 1 2 2 39 39 741 53 20 0 5 819	179 1,907 1,416 170 7 7 1,600 33 111 1 0 45 774 67 16 2 859	213 2,296 1,714 175 6 6 1,910 6 1 9 3 0 83 0 83 2,047 185 177 4 2,253	185 2,386 2,672 2,554 4 3 3 4 2,943 11 1 1 1 1 1 1 1 1 1 1 1 5 5 4,361	157 1.995 4.026 446 13 7 4.492 196 44 4 0 0 244 2.342 527 16 6 4 2.342 527 16 6 4 2.889 2.889	2,022 194 2,216 4,183 636 14 4 4,837 	1,609 187 1,796 3,840 572 8 5 4,425 4,425 1 4,425 1,650 4,650 4,650 4,650 4,650 4,650 8 3 3 2,068	1.796 1.706 1.966 3.347 598 5 1 1.3,951 3.951 3.951 7 8 7 8 8 0 1 1 537 537 3.66 9 6 3 1.731 1.731 1.453	2,169 199 2,368 2 345 11 3,167 345 49 1 1 336 345 49 1 1 1,472 385 11 1 1 1,869	1,775 175 1950 2,076 469 5 0 2,550 160 23 0 0 183 100 213 100 11,274
	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(ex Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, convolicing in new deferred payment arrangements during the period(ex Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the period Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low Income Residential Low Income Residential	1,800 2,460 362 7 9 9 2,838 64 13 0 1 1 78 36 5 1 1 480 9 9 0 0 0 0	216 2,370 1,506 212 6 5 1,729 7 11 11 2 2 0 0 5 0 50 504 504 504 504 504 504 504	217 2,436 1,485 190 6 5 1.686 27 9 9 1 1 2 2 39 7 41 53 20 5 819 741 6 6 4 4 0 0	179 1,907 1,907 7 7 7 7 1,600 33 11 11 1 0 45 774 67 16 2 859 859 12 1 0 0 0	213 2296 1,714 1755 15 6 1,910 19 3 0 83 0 83 2,047 185 185 185 177 4 2,253 2,2047 185 19 0 0 0 0 0	185 2,386 2,672 2,554 13 4 4 2,943 50 11 1 1 1 5 5 3,888 4357 11 1 5 5 4,361 2,7 8 8 0 0	157 1.995 4.026 446 13 7 4.492 196 44 4 4 4 2.342 527 16 6 4 2.342 527 16 6 4 2.889 2.889 2.6 8 0 0	2.022 194 2.216 4.183 636 14 4 4.837 74 4 4.837 74 4 0 423 354 5 5 2.697 22 8 0 0	1,609 1877 1,796 3,840 572 8 5 4,425 390 755 1 1 0 4466 466 407 8 3 2,0668 3 2,068 8 7 7 0 0 0 0	1.796 1700 1.966 3.347 598 598 598 598 598 598 598 598	2,169 199 2,368 2,645 517 4 1 1 3,45 49 9 1 1 1 3,366 	1,775 175 1950 2,076 469 5 0 2,550 160 2,550 0 2,550 100 133 100 11,050
11	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, completing deferred payment arrangements during the period(ex Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, corrolling in new deferred payment arrangements during the period (ex Residential Small C&I Mumber of customers, by customer class, enrolling in new deferred payment arrangements during the period Residential Small C&I Modium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Small C&I Modium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low Income Residential Low Incomers, by Customer class, renegotiating deferred payment arrangements during the period Residential Low Incomers, By Customer class, renegotiating deferred payment arrangements during the period Residential <	1,800 2,460 3,62 7 9 2,838 	216 2.370 1.506 212 6 5 1.729 37 111 2 0 50 50 504 504 504 504 504 50	217 2,436 1,485 190 6 5 1,686 27 9 1 1 2 2 9 1 1 2 2 39 9 1 2 2 39 9 1 1 2 5 8 19 0 6 4 4 0	179 1907 1,907 1,416 1700 7 7 7 1,600 100 45 	213 2,296 1,714 175 15 6 1,910 6 1 19 3 0 0 83 3 0 0 83 2,047 185 17 4 4 2,253 40 2 0 0	185 2,386 2,672 2,554 13 4 4 2,943 113 50 1 1 1 3,888 457 111 5 4,361 5 4,361 27 8 0 0	157 1.995 4.026 446 13 7 4.492 196 44 4 4 4 0 2.4492 527 16 4 4 2.342 527 16 8 8 9 0	2,022 194 2,216 4,183 636 14 4,483 345 74 4 4 4 2,323 354 15 5 2,697 22 8 0	1,609 1877 1,796 3,840 572 8 8 8 5 4,425 390 75 75 1 0 0 0 407 8 30 0 1,650 407 8 3 2,068 18 7 0 0	1,796 1,796 1,966 3,347 598 5 1 3,951 3,951 458 78 0 1 1 3,951 1 3,951 1 3,951 1 3,951 1 3,365 9 3 3 1,731 1,731 1,44 8 0 0 0 0 0 0 0 0 0 0 0 0 0	2,169 199 2,368 2 2,645 517 4 1 3,167 3,45 49 1 1 1 1 3,96 3,45 3,45 3,45 1 1 1 1,472 3,85 11 1 1 1,869 7 7 7 0	1,775 1,755 1,950 2,076 469 5 0 2,550 160 2,350 0 0 1,050 2,13 10 1,1,274 8 0 0 0 0 1,1,274 1,950 0 0 1,050 0 0 0 0 0 0 0 0 0 0 0 0 0
	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Mumber of customers by customer class, completing deferred payment arrangements during the period(ex Residential Number of customers by customer class, completing deferred payment arrangements during the period(ex Residential Low Income Residential Small C&I Mumber of customers, by customer class, enrolling in new deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I	1,800 2,460 362 7 9 2,838 64 13 0 1 78 438 36 5 1 480 9 9 0 0 0 0 0 9	216 2.370 1.506 212 6 5 1.729 37 111 2 0 50 50 50 50 50 50 50 50 50	217 2,436 1,485 190 6 5 1,686 27 9 1 2 2 39 	179 1,907 1,416 170 7 1,600 33 11 1 0 45 	213 2296 1,714 175 6 6 1,910 0 83 0 83 0 83 0 83 0 83 0 2,047 185 5 117 4 4 2,253 17 4 4 2,254 0 0 0 0 0 0 42	185 2,386 2,672 2,554 4 4 2,943 4 4 3,888 457 11 1 5 4,361 4 5 4,361 277 8 0 0 0 0 3,88	157 1.995 1.995 4.026 446 13 7 4.492 196 44 4 4 0 2.342 527 16 4 4 2.889 226 8 0 0 0 0 34	2.022 194 2.216 4.183 636 14 4 4.837 74 4 4.837 74 4 0 423 354 15 5 2.22 8 0 0 0 30	1,609 1877 1,796 3,840 \$72 8 3,840 \$72 8 4,425 1 3,90 75 1 0 4,425 1 0 4,650 407 8 3 2,066 18 7 1 0 0 1,650 1,850 1,650 1,650 1,650 1,77 1,650 1,650 1,650 1,77 1,650 1,650 1,77 1,650 1,77 1,650 1,77 1,650 1,77 1,650 1,77 1,650 1,77 1,650 1,77 1,650 1,77 1,650 1,77 1,650 1,77 1,77 1,650 1,77 1,77 1,77 1,650 1,77 1,	1.796 1700 1.966 3.347 598 598 51 1 3.951 458 78 0 1 1 3.951 1.353 3.066 9 3 3 1.731 1.735 1.353 3.066 9 3 1.731 1.458 3.066 9 3 3 3.066 9 3 3 2.066 9 3 3 2.066 9 3 3 2.066 9 3 3 2.066 9 3 3.077 2.066 9 3.0777 3.0777 3.0777 3.0777 3.0777 3.0777 3.0777 3.0777 3.07777 3.07777 3.07777 3.077777 3.07777777777	2,169 199 2,368 2,645 517 4 1 3,167 1 3,167 1 1 3,316 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 8,869 7 7 7 7 0 0 0 0	1,775 1,755 1,950 2,076 469 5 0 2,550 2,550 1,050 1,050 1,050 1,050 1,050 0 1,050 0 0 8 8 8 8 8 8 8 8 8 8 8 8 8
11	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(ex Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, completing deferred payment arrangements during the period(ex Residential Low Income Residential Number of customers, by customer class, enrolling in new deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low Income Residential Low Income Residential Small C&I Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Small C&I Medium / Large C&I Total Nemine / Large C&I Total	1,800 2,460 3,62 7 9 2,838 64 13 0 1 1 78 3,6 5 1 1 78 3,6 5 1 1 4,38 3,6 5 1 1 4,80 9 0 0 0 0 0 0 0 0 0 0 0 0 0	216 2.370 1.506 212 6 5 1.729 37 1.1 2 0 50 50 504 504 504 504 504 50	217 2,436 1,485 190 6 5 1,686 27 9 1 1 2 39 1 2 39 7 1 5 3 9 6 6 4 0 0 0 0 10	179 1,907 1,416 170 7 7 1,600 33 11 1 0 45 5 16 2 859 859 12 11 0 0 0 13 13 12 2,077	213 2,296 1,714 1,75 15 6 1,910 	185 2,386 2,672 2,554 4 3 4 2,943 50 1 1 1 1 65 3,888 457 11 1 5 3,888 457 11 1 5 4,361 27 8 8 0 0 0 5 3 5 8 2,136	157 1.995 1.905 1.905 1.902 1.902 1.902 1.904 1.904 1.904 1.904 1.904 1.904 1.904 1.904 1.904 1.904 1.904 1.904 1.904 1.905 1.	2,022 194 2,216 2,216 4,183 636 144 4 4,4837 4 4 4 4 4 4 4 4 4 4 4 4 4	1,609 1877 1,796 3,840 572 8 5 4,425 390 755 1 4,425 390 755 1 1 0 0 466 407 8 3 2,068 18 7 0 0 0 25 2,111	1.796 1.796 1.966 3.347 598 5 5 5 5 5 5 5 5 5 5 5 5 5	2,169 1999 2,368 2,645 517 4 4 1 1 3,367 4 4 1 1 3,366 1 1 1 1,472 3,855 7 7 7 7 7 7 7 7 0 0 0 1 4 4 2,230 8 1 1 1 1 1 1 1 1 1 1 1 1 1	1,775 1,755 1,950 2,076 469 5 0 0 2,350 160 233 0 0 0 183 3 1,050 213 10 11,274 8 0 0 0 8 8 0 0 0 8 8 0 0 2,350 1,950 0 0 0 0 0 0 0 0 0 0 0 0 0
11	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small C&I Mumber of customers by customer class, completing deferred payment arrangements during the period(ex Residential Number of customers by customer class, completing deferred payment arrangements during the period(ex Residential Low Income Residential Small C&I Mumber of customers, by customer class, enrolling in new deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I	1,800 2,460 362 7 9 2,838 64 13 0 1 78 438 36 5 1 480 9 9 0 0 0 0 0 9	216 2.370 1.506 212 6 5 1.729 37 111 2 0 50 50 50 50 50 50 50 50 50	217 2,436 1,485 190 6 5 1,686 27 9 1 2 2 39 	179 1,907 1,416 170 7 1,600 33 11 1 0 45 	213 2296 1,714 175 6 6 1,910 0 83 0 83 0 83 0 83 0 83 0 2,047 185 5 117 4 4 2,253 17 4 4 2,254 0 0 0 0 0 0 42	185 2,386 2,672 2,554 4 4 2,943 4 4 3,888 457 11 1 5 4,361 4 5 4,361 277 8 0 0 0 0 3,88	157 1.995 1.995 4.026 446 13 7 4.492 196 44 4 4 0 2.342 527 16 4 4 2.889 226 8 0 0 0 0 34	2.022 194 2.216 4.183 636 14 4 4.837 74 4 4.837 74 4 0 423 354 15 5 2.22 8 0 0 0 30	1,609 1877 1,796 3,840 \$72 8 3,840 \$72 8 4,425 1 3,90 75 1 0 4,425 1 0 4,650 407 8 3 2,066 18 7 1 0 0 1,650 1,850 1,650 1,650 1,650 1,77 1,650 1,650 1,650 1,77 1,650 1,650 1,77 1,650 1,77 1,650 1,77 1,650 1,77 1,650 1,77 1,650 1,77 1,650 1,77 1,650 1,77 1,650 1,77 1,650 1,77 1,77 1,650 1,77 1,77 1,77 1,650 1,77 1,	1.796 1700 1.966 3.347 598 598 51 1 3.951 458 78 0 1 1 3.951 1.353 3.066 9 3 3 1.731 1.735 1.353 3.066 9 3 1.731 1.458 3.066 9 3 3 3.066 9 3 3 2.066 9 3 3 2.066 9 3 3 2.066 9 3 3 2.066 9 3 3.077 2.066 9 3.0777 3.0777 3.0777 3.0777 3.0777 3.0777 3.0777 3.0777 3.07777 3.07777 3.07777 3.077777 3.07777777777	2,169 199 2,368 2,645 517 4 1 3,167 1 3,167 1 1 3,316 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 8,869 7 7 7 7 0 0 0 0	1,775 1,755 1,950 2,076 469 5 0 2,550 2,550 1,050 1,050 1,050 1,050 1,050 0 1,050 0 0 8 8 8 8 8 8 8 8 8 8 8 8 8
11	Total Number of customers, by customer class, taking service at the beginning of the period under existing defer Residential Low Income Residential Small (C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(ex Residential Low Income Residential Small (C&I Medium / Large C&I Total Number of customers by customer class, completing deferred payment arrangements during the period(ex Residential Low Income Residential Small (C&I Medium / Large C&I Total Number of customers, by customer class, enrolling in new deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, renegotiating deferred payment arrangements during the period Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers taking service at the beginning of the period under existing hardship protections (C	1,800 2,460 362 7 9 2,838 64 13 0 1 78 	216 2.370 1.506 212 6 5 1.729 37 1.11 2 0 50 50 50 50 50 50 50 50 50	217 2436 1485 1900 6 5 1.686 27 9 1 1 2 39 741 53 39 741 53 20 5 819 6 4 4 0 0 0 0 0 0 10	179 1,907 1,416 170 7 7 1,600 33 11 1 0 45 5 16 2 859 859 12 11 0 0 0 13 13 12 2,077	213 2,296 1,714 1,75 15 6 1,910 	185 2,386 2,672 2,554 4 4 2,943 4 4 2,943 11 1 1 5 5 4,361 5 4,361 2,77 8 0 0 0 0 35 5 2,136 4 35	157 1.995 4.026 4.446 13 7 4.492 196 44 4 4 4 4 4 4 4 0 0 2.342 527 16 4 6 2.889 2.06 8 8 0 0 0 34 34	2.022 194 2.216 4.183 636 14 4 4.837 74 4 4.837 74 4 4 0 2.323 354 15 5 7 2.22 8 0 0 0 0 0 0 0 0 0 0 2.216 2.225 2.255 2.5555 2.5555 2.5555 2.5555 2.5555 2.5555 2.5555 2.5555 2.5555	1,609 1877 1,796 3,840 572 8 5 4,422 3 9 0 75 1 1 0 4,650 4,425 8 3 0 4,650 4,077 8 3 3 2,066 18 7 7 0 0 0 2 5 5 2,119 6 10 10 10 10 10 10 10 10 10 10 10 10 10	1.796 1700 1.966 3.347 598 5 1 3.951 	2,169 1999 2,368 2,645 517 4 4 1 1 3,367 4 4 1 1 3,366 1 1 1 1,472 3,855 7 7 7 7 7 7 7 7 0 0 0 1 4 4 2,230 8 1 1 1 1 1 1 1 1 1 1 1 1 1	1,775 1,755 1,950 2,076 469 5 0 0 2,350 160 233 0 0 0 183 3 1,050 213 10 11,274 8 0 0 0 8 8 0 0 0 8 8 0 0 2,350 1,950 0 0 0 0 0 0 0 0 0 0 0 0 0

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Medum / Large CA 0		Low Income Residential	33,118	33,916	34,278	34,882	35,218	35,294	35,150	35,059	35,059	34,562	35,168	34,453
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22 Number of customer, by customer class, required to submit new deposits or increased deposits during the model of the sciential	21	Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low income Residential Small C&I	0 797	0 800	0 806	0 807	0 811	0 817	0 822	0 818	0 815	0 813	0 807	0 790
Residential Image: CAl Image:	21	Total Yumber of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&I Medium / Large C&I	0 797 105	0 800 113	0 806 119	0 807 122	0 811 120	0 817 123	0 822 128	0 818 127	0 815 130	0 813 130	0 807 130	0 790 129
Low Income Residential Small C&I Low Income Residential Medium / Large C&I O		Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low locome Residential Small CA Medium / Large C&I Total	0 797 105	0 800 113	0 806 119	0 807 122	0 811 120	0 817 123	0 822 128	0 818 127	0 815 130	0 813 130	0 807 130	0 790
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Medium / Large C&I Medium		Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&1 Medium / Large C&1 Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential	0 797 105 902 0	0 800 113 913 0	0 806 119 925 0	0 807 122 929 0	0 811 120 931 0	0 817 123 940 0	0 822 128 950	0 818 127 945 0	0 815 130 945 0	0 813 130 943 0	0 807 130 937 0	0 790 129 919 0
$ \begin{array}{ c c c c c c c c c c c c c c c c c c c$		Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low income Residential	0 797 105 902 0 0	0 800 113 913 0 0	0 806 119 925 0 0	0 807 122 929 0 0	0 811 120 931 0 0	0 817 123 940 0 0	0 822 128 950 0 0	0 818 127 945 0 0	0 815 130 945 0 0	0 813 130 943 0 0	0 807 130 937 0 0	0 790 129 919 0 0
Residential C <thc< th=""> C C C C</thc<>		Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Small C&I	0 797 105 902 0 0 0 30	0 800 113 913 0 0 0 20	0 806 119 925 0 0 0 22	0 807 122 929 0 0 0 27	0 811 120 931 0 0 15	0 817 123 940 0 0 23	0 822 128 950 0 0 29	0 818 127 945 0 0 0 12	0 815 130 945 0 0 25	0 813 130 943 0 0 0 19	0 807 130 937 0 0 0 20	0 790 129 919 0
Residential C <thc< th=""> C C C C</thc<>		Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low income Residential Small C&I Medium / Large C&I Total Low income residential Sumall c&I Medium / Large C&I Total	0 797 105 902 0 0 0 30 11	0 800 113 913 0 0 0 20 11	0 806 119 925 0 0 0 22 7	0 807 122 929 0 0 0 27 4	0 811 120 931 0 0 0 15 1	0 817 123 940 0 0 23 7	0 822 128 950 0 0 29 5	0 818 127 945 0 0 0 12 0	0 815 130 945 0 0 0 25 6	0 813 130 943 0 0 0 19 1	0 807 130 937 0 0 0 20 3	0 790 129 919 0 0 0 16
Small C&I Small CAI Image C&I Image C <i< th=""> Image C<i< th=""> Image C<i< th=""> Image C <th< td=""><td>22</td><td>Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Small C&I Medium / Large C&I Total</td><td>0 797 105 902 0 0 0 30 11</td><td>0 800 113 913 0 0 0 20 11</td><td>0 806 119 925 0 0 0 22 7</td><td>0 807 122 929 0 0 0 27 4</td><td>0 811 120 931 0 0 0 15 1</td><td>0 817 123 940 0 0 23 7</td><td>0 822 128 950 0 0 29 5</td><td>0 818 127 945 0 0 0 12 0</td><td>0 815 130 945 0 0 0 25 6</td><td>0 813 130 943 0 0 0 19 1</td><td>0 807 130 937 0 0 0 20 3</td><td>0 790 129 919 0 0 0 16 1</td></th<></i<></i<></i<>	22	Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Small C&I Medium / Large C&I Total	0 797 105 902 0 0 0 30 11	0 800 113 913 0 0 0 20 11	0 806 119 925 0 0 0 22 7	0 807 122 929 0 0 0 27 4	0 811 120 931 0 0 0 15 1	0 817 123 940 0 0 23 7	0 822 128 950 0 0 29 5	0 818 127 945 0 0 0 12 0	0 815 130 945 0 0 0 25 6	0 813 130 943 0 0 0 19 1	0 807 130 937 0 0 0 20 3	0 790 129 919 0 0 0 16 1
Medium/Large C&I Medium/Large C&I<	22	Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low income Residential Small C&I Medium / Large C&I Total Number of customer, sby customer class, required to submit new deposits or increased deposits during the Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential	0 797 105 902 0 0 0 30 11	0 800 113 913 0 0 0 20 11	0 806 119 925 0 0 0 22 7	0 807 122 929 0 0 0 27 4	0 811 120 931 0 0 0 15 1	0 817 123 940 0 0 23 7	0 822 128 950 0 0 29 5	0 818 127 945 0 0 0 12 0	0 815 130 945 0 0 0 25 6	0 813 130 943 0 0 0 19 1	0 807 130 937 0 0 0 20 3	0 790 129 919 0 0 0 16 1
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24 Number of customer, by customer class, whose deposits were returned in full during the period ····	22	Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small CAI Medium / Large CAI Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Small CAI Medium / Large CAI Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Low Income Residential Small CAI Small CAI	0 797 105 902 0 0 0 30 11	0 800 113 913 0 0 0 20 11	0 806 119 925 0 0 0 22 7	0 807 122 929 0 0 0 27 4	0 811 120 931 0 0 0 15 1	0 817 123 940 0 0 23 7	0 822 128 950 0 0 29 5	0 818 127 945 0 0 0 12 0	0 815 130 945 0 0 0 25 6	0 813 130 943 0 0 0 19 1	0 807 130 937 0 0 0 20 3	0 790 129 919 0 0 0 16
Residential 0 <th< td=""><td>22</td><td>Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Low Income Residential Small C&I Medium / Large C&I Total Low Income Residential Small C&I Medium / Large C&I Total</td><td>0 797 105 902 0 0 0 30 11</td><td>0 800 113 913 0 0 0 20 11</td><td>0 806 119 925 0 0 0 22 7</td><td>0 807 122 929 0 0 0 27 4</td><td>0 811 120 931 0 0 0 15 1</td><td>0 817 123 940 0 0 23 7</td><td>0 822 128 950 0 0 29 5</td><td>0 818 127 945 0 0 0 12 0</td><td>0 815 130 945 0 0 0 25 6</td><td>0 813 130 943 0 0 0 19 1</td><td>0 807 130 937 0 0 0 20 3</td><td>0 790 129 919 0 0 0 16</td></th<>	22	Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Low Income Residential Small C&I Medium / Large C&I Total Low Income Residential Small C&I Medium / Large C&I Total	0 797 105 902 0 0 0 30 11	0 800 113 913 0 0 0 20 11	0 806 119 925 0 0 0 22 7	0 807 122 929 0 0 0 27 4	0 811 120 931 0 0 0 15 1	0 817 123 940 0 0 23 7	0 822 128 950 0 0 29 5	0 818 127 945 0 0 0 12 0	0 815 130 945 0 0 0 25 6	0 813 130 943 0 0 0 19 1	0 807 130 937 0 0 0 20 3	0 790 129 919 0 0 0 16
Low Income Residential 0	22 23	Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Low income Residential Small C&I Medium / Large C&I Total Small CAI Low income Residential Small CAI Medium / Large C&I Total	0 797 105 902 0 0 0 30 11	0 800 113 913 0 0 0 20 11	0 806 119 925 0 0 0 22 7	0 807 122 929 0 0 0 27 4	0 811 120 931 0 0 0 15 1	0 817 123 940 0 0 23 7	0 822 128 950 0 0 29 5	0 818 127 945 0 0 0 12 0	0 815 130 945 0 0 0 25 6	0 813 130 943 0 0 0 19 1	0 807 130 937 0 0 0 20 3	0 790 129 919 0 0 0 16
Small C&I 10 17 16 26 11 17 24 16 28 21 26 3 Medium / Large C&I 6 3 1 1 3 4 0 1 3 1 3	22 23	Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Low Income Residential Small CAI Medium / Large C&I Total Number of customers, by customer class, whose deposits were returned in full during the period	0 797 105 902 0 0 30 111 41	0 800 113 913 0 0 20 11 31 31	0 806 119 925 0 0 22 7 29 29	0 807 122 929 0 0 0 27 4 31	0 811 120 931 0 0 15 1 16	0 817 123 940 0 0 23 7 30	0 822 128 950 0 0 29 5 34	0 818 127 945 0 0 12 0 12 12	0 815 130 945 0 0 0 25 6 31	0 813 130 943 0 0 0 19 1 20	0 807 130 937 0 0 20 3 23 23	0 790 129 919 0 0 0 16 16 1 1 7
Medium / Large C&I 6 3 1 1 3 4 0 1 3 1 3	22 23	Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Low Income Residential Small C&I Medium / Large C&I Total Small C&I Medium / Large C&I Total Small CAI Medium / Large C&I Total Small CAI Medium / Large C&I Total Number of customers, by customer class, whose deposits were returned in full during the period Residential	0 797 105 902 0 0 0 30 11 41 41	0 800 113 913 913 0 0 0 20 11 31 31 0 0 0 0 0 0 0 0 0 0 0 0 0	0 806 119 925 0 0 0 22 7 7 29 29	0 807 122 929 0 0 27 4 31	0 811 120 931 0 0 0 0 15 1 16	0 817 123 940 0 0 23 7 30 0 0 0 0 0 0 0 0 0 0 0 0 0	0 822 128 950 0 0 0 29 5 34 34	0 818 127 945 0 0 12 0 12 12	0 815 130 0 0 25 6 31	0 813 130 943 0 0 0 19 1 20	0 807 130 937 0 0 0 20 3 23 23 0 0 0	0 790 129 919 0 0 16 1 17 17
	22 23	Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Low income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Low income Residential Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Low income Residential Number of customers, by customer class, whose deposits were returned in full during the period Residential Low income Residential	0 797 105 902 0 0 30 111 41 41 0 0 0 0	0 800 113 913 0 0 0 200 111 11 31 31	0 806 119 925 0 0 0 22 7 7 7 7 7 29 29 0 0 0 0 0	0 807 122 929 0 0 0 27 4 31 31 0 0 0 0	0 811 120 931 0 0 0 15 15 16 16 0 0 0 0	0 0 817 123 940 0 0 0 23 77 30 0 0 0 0 0 0 0 0 0 0 0 0 0	0 822 128 950 0 0 29 5 34 34	0 818 127 945 0 0 0 12 12 12 12 12 12 0 0 0 0 0 0 0 0	0 815 130 945 0 0 0 225 6 6 6 31	0 813 130 943 0 0 0 19 9 1 1 20 20	0 807 130 0 0 20 3 3 23 23 0 0 0 0 0	0 790 129 919 0 0 0 16 1 1 17 17
	22 23	Total Number of customers, by customer class, with required deposits with the company at the beginning of the Residential Low Income Residential Small C&I Medium / Large C&I Total Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential Nomber of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Low Income Residential Small C&I Modium / Large C&I Total Number of customers, by customer class, whose required deposits were reduced in part or foregone during Residential Small C&I Modium / Large C&I Total Number of customers, by customer class, whose deposits were reduced in part or foregone during Residential Small CAI Medium / Large C&I Total	0 797 105 902 0 0 0 30 11 1 41 41	0 800 113 913 0 0 20 11 31 31 0 0 0 0 0 113 113	0 806 119 925 0 0 22 7 7 29 29 0 0 0 0 0 16	0 807 122 929 0 0 0 27 4 31 31 0 0 0 0 0 0 0 0	0 811 120 931 0 0 15 1 16 0 0 0 0 0 0 11 11	0 817 123 940 0 0 23 7 30 30 0 0 0 17	0 822 128 950 0 0 0 29 5 34 34	0 818 127 945 0 0 0 12 0 12 12 0 12 0 0 0 0 0 0 0 0 0	0 815 130 945 0 0 25 6 31 31	0 813 130 0 943 0 0 19 19 1 20 20 0 0 0 21	0 807 130 0 20 3 23 23 0 0 0 0 0 0 0 0 0 26	0 790 129 919 0 0 16 1 17 17

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1	EMA Gas	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
1	Number of customers, by customer class					~							
	Residential	246,092	244,717	245,130									
	Low Income Residential	34,494	34,646	35,051									
	Small C&I	24,493	24,470 4.225	24,402									
	Medium / Large C&I Total	309,319	308,058	308,828									
2	Number of customers, by customer class, disconnected during the period	005,015	200,020	000,020									
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	30	42	67									
	Medium / Large C&I Total	0	0	0 67									
3.1	Number of customers, by customer class receiving a 1st notice of disconnect during the period	30	42	0/									
5.1	Residential	683	7	10,517									
	Low Income Residential	0	0	6									
	Small C&I	1,134	1,209	1,269									
	Medium / Large C&I	195	212	199									
3.2	Total Number of customers, by customer class, receiving Final/72-hour notice of disconnect during the period	2,012	1,428	11,991									
3.2	Number of customers, by customer class, receiving Final/12-nour notice of disconnect during the period Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	508	643	746									
	Medium / Large C&I	110	94	116									
,	Total	618	737	862									
4	Number of customers, by customer class, reconnected during the period	1	1	2									
	Residential Low Income Residential	1	0	2									
	Small C&I	14	17	24									
	Medium / Large C&I	0	2	1									
	Total	16	20	28									
5	Number of customers, by customer class, assessed reconnection fees or charges from the reconnect orders e												
	Residential Low Income Residential	1	0	2									
	Small C&I	14	16	24									
	Medium / Large C&I	0	2	1									
	Total	16	18	28									
6	Number of customers, by customer class, assessed credit card fees or charges during the period												
	Residential	0	0	0									
	Low Income Residential	0 287	0 299	0 328									
	Small C&I Medium / Large C&I	287	299	328 55									
	Total	340	355	383									
7	Number of customers, by customer class, assessed late payment fees or charges during the period												
	Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I Medium / Large C&I	1,844	2,077	1,683 165									
	Total	2,039	2,318	1,849									
8	Number of customers, by customer class, taking service at the beginning of the period under existing defer	2,057	2,010	1,047									
	Residential	1,578	775	710									
	Low Income Residential	286	137	148									
	Small C&I	9	3	3									
	Medium / Large C&I	0	0	1	_					_			
9	Total Number of customers by customer class, completing deferred payment arrangements during the period(ex	1,873	915	862									
<i>´</i>	Number of customers by customer class, completing deterred payment arrangements during the period(ex Residential	90	27	39									
	Low Income Residential	18	14	14									
	Small C&I	0	1	0									
	Medium / Large C&I	0	0	0				-					
10	Total Number of sustaments by sustament along envelling in new deformed normant amongoments during the new	108	42	53									
10	Number of customers, by customer class, enrolling in new deferred payment arrangements during the per Residential	347	449	637									
	Low Income Residential	49	91	110									
	Small C&I	7	6	14									
	Medium / Large C&I	1	3	2									
	Total	404	549	763									
11	Number of customers, by customer class, renegotiating deferred payment arrangements during the period	8	6	6									
	Residential Low Income Residential	8	6	6				<u> </u>					
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Total	9	6	7									
12	Number of customers taking service at the beginning of the period under existing hardship protections (O												
	Residential	2,932 17,198	2,984	3,152 18,364									
	Low Income Residential Small C&I	17,198	17,525	18,364									
	Medium / Large C&I	0	0	0									
	Total	20,132	20,511	21,519									

							20	24					
	EMA Gas	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
13	Number of customers completing hardship protections during the period												
	Residential	21	41	42									
	Low Income Residential	162	147	179									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Total	183	188	221									
14	Number of customers enrolling in new hardship protections during the period Residential	96	99	175									
	Low Income Residential	1,001	99	983									
	Small C&I	1,001	0	/05									
	Medium / Large C&I	0	0	0									
	Total	1,098	1,018	1,159									
15	Number of customers, by customer class, completing an AMP program during the period												
	Residential	0	0	0									
	Low Income Residential	13	65	42									
	Small C&I	0	0	0									
	Medium / Large C&I	0	0	0									
	Total	13	65	42									
16	Number of customers, by customer class, enrolling in an AMP program during the period												
	Residential	0	0	0									
	Low Income Residential	50	99	236									
	Small C&I Medium / Large C&I	0	0	0									
	Total	50	99	236									
17	1 otal Number of customers, by customer class, re-enrolling in an AMP program during the period		99	230									
17	Residential	0	1	0									
	Low Income Residential	29	41	106									
	Small C&I	6	7	11									
	Medium / Large C&I	0	0	0									
	Total	35	49	117									
18	Number of customers, by customer class, dropping off an AMP program during the period												
	Residential	0	0	0									
	Low Income Residential	46	65	208									
	Small C&I (Total C&I)	0	0	0									
	Medium & Large C&I	0	0										
	Total	46	65	208									
19	Number of customers enrolling in the low-income discount rate program during the period												
	Residential Low Income Residential	0 35,021	0 35,096	0 35,503									
	Small C&I	35,021	35,096	35,503									
	Medium / Large C&I	0	0	0									
	Total	35,021	35,096	35,503									
20	Number of customers dropping off the low-income discount rate program during the period	00,021	00,070	00,000									
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
21	Number of customers, by customer class, with required deposits with the company at the beginning of the												
	Residential	0	0			L							
	Low Income Residential	0	0	0									
	Small C&I	795	788	769									
	Medium / Large C&I Total	928	132 920	130 899									
22		928	920	899		-							
22	Number of customers, by customer class, required to submit new deposits or increased deposits during the Residential	0	0	0									
	Low Income Residential	0	0	0									
	Small C&I	24	17	15									
	Medium / Large C&I	9	2	5									
	Total	33	19	20									
23	Number of customers, by customer class, whose required deposits were reduced in part or foregone during					1							
	Residential												
	Low Income Residential												
	Small C&I												
	Medium / Large C&I												
	Total												
24	Number of customers, by customer class, whose deposits were returned in full during the period												
	Residential	0	0	0		L							
	Low Income Residential	0	0	0		L							
	Small C&I	19	24	34									
	Medium / Large C&I	5	3	7									
	Total	24	27	41									