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November 1, 2024

Mark D. Marini, Secretary
Department of Public Utilities
One South Station, 3rd Floor
Boston, MA 02110

Re: Inquiry into Establishing Policies and Practices for Electric and Gas Companies – D.P.U. 20-58

Dear Secretary Marini:

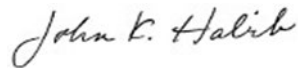
On behalf of NSTAR Electric Company (“NSTAR Electric”), NSTAR Gas Company (“NSTAR Gas”), and Eversource Gas Company of Massachusetts (“EGMA”), each d/b/a Eversource Energy (“Company”), please find enclosed the Company’s Third Quarter 2024 data collection spreadsheet pursuant to D.P.U. 20-58-D issued by the Department of Public Utilities on December 31, 2020. This filing provides all data for the months of April 2024 through September 2024. Throughout 2024, the Company worked to transition to a new customer information system (known as OMNI), during which time several data anomalies were identified and investigated. The Company now believes that all data anomalies have been addressed and corrected to the extent feasible. Please note the following changes:

- For this filing, the Company is providing clean and highlighted versions, with the highlighted version indicating where information or logic has changed, and where information is being reported for the first time after being delayed by the OMNI transition.
 - Highlighted metric descriptions in yellow indicate that the metric underwent a logic or OMNI integration adjustment.
 - Highlighted data cells in light green are new data points.
 - The red “OMNI INTEGRATION” tab contains a brief description of the changes that occurred due to a logic or OMNI integration adjustment.

The Company thanks you for your patience during the transition to OMNI and verification of the logic behind each data point. Now that all operating companies are under the same operating system, we are able to use the same assumptions for each operating company.

Thank you for your attention to this matter.

Sincerely,

A handwritten signature in cursive script that reads "John K. Habib".

John K. Habib, Esq.

Enclosures

cc: Susan Geiser, Esq. – Hearing Officer
Jeanne Voveris, Esq. – Department of Public Utilities
Margaret Sullivan, Esq. – Office of the Attorney General
William Daniels, Esq. – Office of the Attorney General
Robert Hoagland, Esq. – Department of Energy Resources
Charles Harak, Esq. - National Consumer Law Center
Anna Kowanko - National Consumer Law Center
Jerrold Oppenheim, Esq. – LEAN
Brooke Thomson – Associated Industries of Massachusetts
Erin Engstrom – Eversource Energy
Kerry Britland – Eversource Energy