FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL
DPU 20-58D DATA
(ELECTRIC DIVISION)

Line #	DATA REQUESTS	2023 JANUARY	2023 FEBRUARY	2023 MARCH	2023 APRIL	2023 MAY	2023 JUNE	2023 JULY	2023 AUGUST	2023 SEPTEMBER	2023 OCTOBER	2023 NOVEMBER	2023 DECEMBER	2024 JANUARY	2024 FEBRUARY	2024 MARCH	2024 APRIL	2024 MAY	2024 JUNE	2024 JULY	2024 AUGUST	2024 SEPTEMBER
1	**B. Bad Debt Expense Cost Tracking:**																					
2	1. Reported Revenues																					
3	Residential	$5,232,194	$4,989,013	$4,507,607	$3,357,130	$3,154,335	$3,298,592	$5,035,285	$4,729,821	$4,237,463	$3,563,598	$3,794,214	$4,520,733	$5,088,680	$5,359,028	$4,249,035	$3,727,379	$3,288,875	$3,880,302	$5,956,992	$5,552,608	$4,044,571
4	Low Income	$957,977	$1,005,861	$951,198	$801,128	$677,141	$638,883	$857,623	$853,227	$743,557	$619,131	$660,808	$817,025	$920,662	$1,077,706	$901,302	$778,296	$692,589	$701,654	$954,112	$928,566	$654,240
5	Small C&I	$235,731	$251,846	$228,378	$176,039	$157,755	$150,385	$166,915	$170,149	$160,749	$157,829	$167,393	$197,318	$219,617	$255,819	$220,855	$195,526	$176,293	$154,692	$177,435	$169,729	$146,810
6	Medium C&I	$2,254,739	$2,481,615	$2,029,320	$1,729,507	$1,681,401	$1,713,661	$2,077,353	$2,105,391	$2,002,109	$1,814,791	$1,778,260	$1,862,454	$2,010,307	$2,349,934	$1,976,731	$1,828,657	$1,865,318	$1,820,442	$2,255,163	$2,104,576	$1,810,019
7	Large C&I	$1,474,158	$1,480,552	$1,359,858	$1,519,800	$1,647,243	$1,777,943	$1,826,121	$1,778,533	$1,842,131	$1,784,138	$1,694,542	$1,555,305	$1,446,947	$1,668,722	$1,673,173	$1,602,672	$1,769,790	$1,691,050	$1,823,229	$1,879,635	$1,645,807
8	**Total**	**$10,154,799**	**$10,208,887**	**$9,076,362**	**$7,583,605**	**$7,317,874**	**$7,579,464**	**$9,963,296**	**$9,637,122**	**$8,986,009**	**$7,939,488**	**$8,095,218**	**$8,952,835**	**$9,686,214**	**$10,711,208**	**$9,021,097**	**$8,132,530**	**$7,792,865**	**$8,248,140**	**$11,166,931**	**$10,635,113**	**$8,301,447**
9	2. Accounts Receivable																					
10	Residential	$2,746,451	$3,199,409	$3,329,375	$3,427,686	$3,295,409	$3,473,216	$3,177,230	$3,358,085	$3,509,389	$3,312,212	$3,250,030	$3,401,529	$3,344,203	$3,589,088	$4,069,345	$4,182,169	$4,751,104	$4,392,509	$4,261,406	$4,949,390	$6,143,086
11	Low Income	$6,968,233	$7,283,623	$7,636,059	$7,983,401	$7,836,273	$7,439,352	$7,566,033	$7,805,346	$7,712,765	$7,603,314	$7,557,788	$7,616,877	$7,892,893	$8,257,781	$8,720,992	$8,912,070	$8,558,143	$8,522,472	$8,691,058	$8,829,000	$7,785,343
12	Small C&I	$79,222	$92,782	$111,283	$112,754	$100,759	$89,532	$84,989	$85,001	$78,902	$72,496	$76,869	$86,037	$91,237	$104,338	$126,216	$145,730	$146,353	$146,023	$132,664	$141,669	$142,597
13	Medium C&I	$374,892	$504,563	$608,356	$526,428	$441,598	$462,983	$411,383	$442,959	$411,829	$425,113	$386,361	$383,246	$328,036	$400,402	$480,037	$522,533	$478,214	$492,212	$436,083	$529,908	$547,478
14	Large C&I	$254,147	$378,235	$248,646	$275,432	$113,946	$470,574	$314,605	$447,427	$684,041	$450,838	$673,217	$436,022	$413,915	$352,796	$439,414	$368,740	$385,813	$386,553	$210,263	$391,537	$523,261
15	**Total**	**$10,422,945**	**$11,458,612**	**$11,833,719**	**$12,325,702**	**$11,787,984**	**$11,935,657**	**$11,554,240**	**$12,138,817**	**$12,396,926**	**$11,863,972**	**$11,944,265**	**$11,923,710**	**$12,070,284**	**$12,704,405**	**$13,836,004**	**$14,131,242**	**$14,319,627**	**$13,939,770**	**$13,731,474**	**$14,841,104**	**$15,141,765**
16	3. Gross Write-offs																					
17	Residential	$88,018	$82,921	$117,250	$44,390	$46,586	$80,716	$54,068	$88,491	$75,487	$87,494	$72,357	$97,037	$107,702	$60,654	$34,405	$46,757	$69,801	$33,043	$46,555	$22,575	$110,017
18	Low Income	$137,555	$144,042	$165,926	$113,395	$127,861	$120,907	$112,571	$144,048	$183,508	$182,507	$127,949	$113,204	$153,753	$106,398	$86,187	$113,263	$86,998	$86,529	$88,481	$88,458	$138,180
19	Small C&I	$12,211	$1,571	$4,023	$870	$6,632	$1,955	$3,364	$1,570	$2,561	$736	$181	$704	$2,036	$1,331	$1,303	$429	$2,218	$254	$844	$234	$4,257
20	Medium C&I	$0	$4,494	$1,618	$3,679	$2,147	$1,174	$9,427	$553	$22,633	$131	$38,078	$1,090	$22,713	$1,831	$7,457	$270	$24,869	$6,525	$31,407	$0	$19,669
21	Large C&I	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0
22	**Total**	**$237,783**	**$233,028**	**$288,817**	**$162,333**	**$183,227**	**$204,752**	**$179,430**	**$234,662**	**$284,189**	**$270,867**	**$238,565**	**$212,035**	**$286,203**	**$170,214**	**$129,352**	**$160,719**	**$183,887**	**$126,351**	**$167,287**	**$111,268**	**$272,122**
23	4. Write off Recoveries																					
24	Residential	$4,157	$3,839	$3,852	$5,926	$6,945	$4,771	$6,447	$8,865	$2,322	$4,570	$7,257	$5,709	$3,120	$7,176	$5,703	$4,836	$4,782	$3,089	$7,268	$4,406	$3,509
25	Low Income	$1,904	$736	$1,079	$1,509	$3,470	$1,017	$1,721	$4,708	$858	$1,104	$5,113	$615	$1,268	$3,871	$2,109	$555	$3,026	$1,543	$2,369	$341	$3,017
26	Small C&I	$327	$300	$54	$268	$450	$141	$0	$230	$0	$0	$0	$289	$0	$0	$152	$704	$202	$0	$2,419	$179	$120
27	Medium C&I	$9	$0	$1,383	$192	$689	$192	$192	$131	$400	$10	$2,948	$200	$200	$154	$200	$400	$22,527	$29	$0	$1,654	$193
28	Large C&I	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0
29	**Total**	**$9,698**	**$4,876**	**$6,368**	**$7,894**	**$11,553**	**$6,121**	**$8,360**	**$13,935**	**$3,580**	**$5,684**	**$15,318**	**$6,813**	**$4,587**	**$11,201**	**$8,164**	**$6,495**	**$30,537**	**$4,661**	**$12,056**	**$6,581**	**$6,838**
30																						
31	**C. Financial Health Information:**																					
32	1. Any increase, or requested increase, to bank lines of credit																					
33	2. Any issuance of dividends, plans to issue dividends, increase in dividend amounts, and plans to increase dividend amounts	Please refer to DPU 20-58(D) Attachment FG&E (Q1 2023)			Please refer to DPU 20-58(D) Attachment FG&E (Q2 2023)			Please refer to DPU 20-58(D) Attachment FG&E (Q3 2023)			Please refer to DPU 20-58(D) Attachment FG&E (Q4 2023)			Please refer to DPU 20-58(D) Attachment FG&E (Q1 2024)			Please refer to DPU 20-58(D) Attachment FG&E (Q2 2024)			Please refer to DPU 20-58(D) Attachment FG&E (Q3 2024)		
34	3. Capital markets access																					
35	4. Credit Rating Agency actions																					
36																						
37	**D. Customer-specific data, including:**																					
38	1. Number of customers, by customer class;																					
39	Residential	21,034	20,880	20,830	20,596	20,560	20,782	20,890	20,803	20,868	20,911	20,891	20,970	20,971	20,816	20,742	20,864	20,796	21,053	21,038	21,020	21,067
40	Low Income	5,174	5,333	5,381	5,591	5,586	5,366	5,263	5,358	5,298	5,271	5,322	5,261	5,269	5,433	5,516	5,402	5,463	5,202	5,220	5,254	5,220
41	Small C&I	2,521	2,514	2,508	2,500	2,503	2,500	2,500	2,494	2,490	2,492	2,495	2,493	2,487	2,482	2,480	2,484	2,493	2,506	2,509	2,507	2,501
42	Medium C&I	1,531	1,533	1,536	1,545	1,544	1,556	1,554	1,565	1,578	1,584	1,590	1,593	1,591	1,594	1,596	1,604	1,609	1,609	1,605	1,609	1,614
43	Large C&I	31	31	31	31	31	31	31	31	31	31	31	31	31	31	31	31	31	31	31	31	31
44	**Total**	**30,291**	**30,291**	**30,286**	**30,263**	**30,224**	**30,235**	**30,238**	**30,251**	**30,265**	**30,289**	**30,329**	**30,348**	**30,349**	**30,356**	**30,365**	**30,385**	**30,392**	**30,401**	**30,403**	**30,421**	**30,433**
45	2. Number of customers, by customer class, disconnected during the period																					
46	Residential	132	118	48	148	192	243	196	155	171	190	133	88	144	172	144	55	16	147	163	109	128
47	Low Income																					
48	Small C&I	10	3	5	8	7	8	9	5	6	10	6	3	9	5	8	3	0	5	5	8	1
49	Medium C&I	2	5	6	5	6	15	8	2	5	13	9	7	4	10	5	4	0	6	4	4	5
50	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
51	**Total**	**144**	**126**	**59**	**161**	**205**	**266**	**213**	**162**	**182**	**213**	**148**	**98**	**157**	**187**	**157**	**62**	**16**	**158**	**172**	**121**	**134**
52	3. Number of customers, by customer class, receiving disconnection notices during the period																					
53	Residential	1,243	1,214	1,564	1,894	3,076	2,249	2,177	1,878	2,326	2,263	1,359	1,329	1,523	1,254	973	1,287	772	3,144	1,923	1,315	2,365
54	Low Income																					
55	Small C&I	48	63	82	96	92	88	81	68	84	56	65	64	79	57	78	75	24	121	85	60	72
56	Medium C&I	51	56	71	90	74	83	78	63	80	70	85	67	71	57	57	69	24	81	65	61	54
57	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
58	**Total**	**1,342**	**1,333**	**1,717**	**2,080**	**3,242**	**2,420**	**2,336**	**2,009**	**2,490**	**2,389**	**1,509**	**1,460**	**1,673**	**1,368**	**1,108**	**1,431**	**820**	**3,346**	**2,073**	**1,436**	**2,491**
59	4. Number of customers, by customer class, reconnected during the period																					
60	Residential	109	102	34	114	151	180	160	123	147	172	112	74	129	144	125	45	12	107	126	84	104
61	Low Income																					
62	Small C&I	7	5	3	2	4	2	7	1	1	6	5	2	6	3	6	1	0	2	3	7	1
63	Medium C&I	1	4	3	1	5	1	6	1	4	9	7	5	4	7	5	3	0	3	2	2	2
64	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
65	**Total**	**117**	**111**	**40**	**117**	**160**	**183**	**173**	**125**	**152**	**187**	**124**	**81**	**139**	**154**	**136**	**49**	**12**	**112**	**131**	**93**	**107**
66	5. Number of customers, by customer class, assessed reconnection fees or charges during the period																					
67	Residential	119	95	46	62	108	85	153	136	107	204	108	80	90	185	113	24	52	46	103	40	58
68	Low Income	33	15	8	23	93	102	64	31	21	18	11	5	20	33	20	5	7	9	38	68	53
69	Small C&I	5	7	5	3	5	10	11	2	0	6	8	2	5	6	3	1	1	2	5	4	6
70	Medium C&I	3	5	2	3	3	6	10	5	2	8	12	4	6	7	4	4	4	2	6	2	7
71	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
72	**Total**	**160**	**122**	**61**	**91**	**209**	**203**	**238**	**174**	**130**	**236**	**139**	**91**	**121**	**231**	**140**	**34**	**64**	**59**	**152**	**114**	**124**
73	6. Number of customers, by customer class, assessed credit card fees or charges during the period																					
74	Residential	0	0	0	0	0	0	1	8	4	5	10	33	45	46	50	34	37	32	45	45	81
75	Low Income	0	0	0	0	0	0	0	0	1	1	1	2	6	3	7	8	11	4	5	7	17
76	Small C&I	0	0	0	0	0	0	0	0	0	0	0	13	11	22	15	18	14	17	11	15	50
77	Medium C&I	0	0	0	0	0	0	0	0	0	0	3	28	24	25	17	16	18	25	25	9	22
78	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
79	**Total**	**0**	**0**	**0**	**0**	**0**	**0**	**1**	**8**	**5**	**6**	**14**	**76**	**86**	**96**	**89**	**76**	**80**	**78**	**86**	**76**	**170**
80	7. Number of customers, by customer class, assessed late payment fees or charges during the period																					
81	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
82	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
83	Small C&I	446	445	470	457	440	439	411	435	451	426	125	0	470	424	462	265	549	544	504	478	501
84	Medium C&I	180	177	221	204	232	204	188	205	214	244	72	0	242	229	194	32	227	209	189	215	265
85	Large C&I	1	2	4	2	5	3	5	5	4	3	3	0	2	2	3	1	3	4	1	0	3
86	**Total**	**627**	**624**	**695**	**663**	**677**	**646**	**604**	**645**	**669**	**673**	**200**	**0**	**714**	**655**	**659**	**298**	**779**	**757**	**694**	**693**	**769**
87	8. Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements *Includes Arrears Forgiveness plans																					
88	Residential	665	699	759	856	870	798	794	1,068	774	694	726	631	695	811	777	727	664	1,007	869	793	838
89	Low Income	684	736	772	815	1168	1136	1049	973	882	828	729	594	578	616	705	709	728	996	1021	978	923
90	Small C&I	14	19	17	16	0	23	17	13	15	13	13	12	11	13	18	16	19	25	15	21	16
91	Medium C&I	15	15	17	29	0	31	26	22	24	22	27	24	27	24	21	19	18	25	24	23	19
92	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
93	**Total**	**1378**	**1469**	**1565**	**1716**	**2038**	**1988**	**1886**	**2076**	**1695**	**1557**	**1495**	**1261**	**1311**	**1464**	**1521**	**1471**	**1429**	**2053**	**1929**	**1815**	**1796**
94	9. Number of customers by customer class, completing deferred payment arrangements during the period																					
95	Residential	13	10	13	10	8	12	12	10	14	18	14	15	12	93	19	11	13	18	18	22	9
96	Low Income	5	3	2	5	4	6	6	9	11	9	12	7	6	28	4	3	6	6	11	8	12
97	Small C&I	0	0	0	2	1	0	1	0	0	0	0	0	0	3	0	1	2	1	3	3	0
98	Medium C&I	1	0	2	2	0	0	0	1	1	0	0	2	1	4	0	2	2	0	1	0	2
99	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
100	**Total**	**19**	**13**	**17**	**19**	**13**	**18**	**19**	**20**	**26**	**27**	**26**	**24**	**19**	**128**	**23**	**17**	**22**	**26**	**31**	**33**	**23**
101	10. Number of customers, by customer class, enrolling in new deferred payment arrangements during the period																					
102	Residential	315	372	353	465	364	380	336	330	396	294	294	272	368	448	380	289	270	539	210	290	369
103	Low Income	85	70	102	142	319	210	166	169	169	157	103	70	138	116	136	142	145	302	159	144	193
104	Small C&I	10	12	12	13	13	16	5	9	11	6	8	6	6	8	19	5	10	17	7	14	8
105	Medium C&I	10	13	22	30	19	10	9	20	15	10	18	20	18	11	15	16	8	14	0	13	7
106	Large C&I	0	0	0	0	0	0	0	0	0	0	0	1	1	0	0	0	0	0	0	1	0
107	**Total**	**420**	**467**	**489**	**650**	**715**	**616**	**516**	**528**	**591**	**467**	**423**	**369**	**531**	**583**	**550**	**452**	**433**	**872**	**376**	**462**	**577**
108	11. Number of customers, by customer class, renegotiating deferred payment arrangements during the period																					
109	Residential	11	10	19	22	5	9	10	15	17	14	8	16	11	20	15	10	14	11	16	10	13
110	Low Income	5	2	4	4	7	6	7	12	8	11	5	5	5	10	6	4	2	6	11	7	8
111	Small C&I	0	0	0	1	0	0	0	0	0	0	1	0	1	0	2	0	0	0	0	0	0
112	Medium C&I	1	0	4	1	0	0	0	1	1	0	1	2	0	2	1	0	0	1	1	0	0
113	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
114	**Total**	**17**	**12**	**27**	**28**	**12**	**15**	**17**	**28**	**26**	**25**	**15**	**23**	**17**	**32**	**24**	**14**	**16**	**18**	**28**	**17**	**21**
115	12. Number of customers taking service at the beginning of the period under existing hardship protections																					
116	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
117	Low Income	5,168	5,324	5,345	5,330	5,544	5,315	5,125	5,349	5,293	5,267	5,205	5,058	5,261	5,424	5,451	5,386	5,434	5,178	5,214	5,227	5,054
118	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
119	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
120	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
121	**Total**	**5,168**	**5,324**	**5,345**	**5,330**	**5,544**	**5,315**	**5,125**	**5,349**	**5,293**	**5,267**	**5,205**	**5,058**	**5,261**	**5,424**	**5,451**	**5,386**	**5,434**	**5,178**	**5,214**	**5,227**	**5,054**
122	13. Number of customers completing hardship protections during the period																					
123	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
124	Low Income	170	149	173	333	161	384	338	173	190	185	282	157	171	187	162	169	184	399	158	229	179
125	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
126	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
127	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
128	**Total**	**170**	**149**	**173**	**333**	**161**	**384**	**338**	**173**	**190**	**185**	**282**	**157**	**171**	**187**	**162**	**169**	**184**	**399**	**158**	**229**	**179**
129	14. Number of customers enrolling in new hardship protections during the period																					
130	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
131	Low Income	280	305	194	318	375	155	148	397	134	159	220	250	174	350	189	104	232	143	194	242	6
132	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
133	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
134	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
135	**Total**	**280**	**305**	**194**	**318**	**375**	**155**	**148**	**397**	**134**	**159**	**220**	**250**	**174**	**350**	**189**	**104**	**232**	**143**	**194**	**242**	**6**
136	15. Number of customers, by customer class, completing an AMP program during the period																					
137	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
138	Low Income	5	17	10	10	35	24	75	65	37	32	17	18	15	20	13	21	10	20	25	12	10
139	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
140	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
141	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
142	**Total**	**5**	**17**	**10**	**10**	**35**	**24**	**75**	**65**	**37**	**32**	**17**	**18**	**15**	**20**	**13**	**21**	**10**	**20**	**25**	**12**	**10**

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL
DPU 20-58D DATA
(ELECTRIC DIVISION)

Line #	DATA REQUESTS	2023 JANUARY	2023 FEBRUARY	2023 MARCH	2023 APRIL	2023 MAY	2023 JUNE	2023 JULY	2023 AUGUST	2023 SEPTEMBER	2023 OCTOBER	2023 NOVEMBER	2023 DECEMBER	2024 JANUARY	2024 FEBRUARY	2024 MARCH	2024 APRIL	2024 MAY	2024 JUNE	2024 JULY	2024 AUGUST	2024 SEPTEMBER
143	16. Number of customers, by customer class, enrolling in an AMP program during the period																					
144	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
145	Low Income	32	67	70	75	202	88	75	74	54	43	33	25	57	70	54	55	62	163	97	96	110
146	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
147	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
148	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
149	**Total**	**32**	**67**	**70**	**75**	**202**	**88**	**75**	**74**	**54**	**43**	**33**	**25**	**57**	**70**	**54**	**55**	**62**	**163**	**97**	**96**	**110**
150	17. Number of customers, by customer class, re-enrolling in an AMP program during the period																					
151	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
152	Low Income	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
153	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
154	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
155	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
156	**Total**	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
157	18. Number of customers, by customer class, dropping off an AMP program during the period																					
158	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
159	Low Income	123	33	93	102	52	55	81	119	142	93	73	77	76	45	31	53	47	56	49	63	88
160	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
161	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
162	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
163	**Total**	**123**	**33**	**93**	**102**	**52**	**55**	**81**	**119**	**142**	**93**	**73**	**77**	**76**	**45**	**31**	**53**	**47**	**56**	**49**	**63**	**88**
164	19. Number of customers enrolling in the low-income discount rate program during the period	**281**	**307**	**196**	**374**	**192**	**180**	**166**	**293**	**135**	**161**	**259**	**109**	**179**	**353**	**189**	**117**	**233**	**146**	**192**	**264**	**146**
165	20. Number of customers dropping off the low-income discount rate program during the period	**170**	**152**	**175**	**180**	**404**	**385**	**236**	**177**	**191**	**188**	**259**	**171**	**171**	**188**	**275**	**170**	**182**	**402**	**161**	**233**	**179**
166	21. Number of by customers, by customer class, with required deposits with the Company at the beginning of the period																					
167	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
168	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
169	Small C&I	0	0	2	0	0	0	3	3	5	9	5	7	2	1	9	4	4	5	0	1	0
170	Medium C&I	1	0	3	1	1	0	3	5	4	9	9	11	1	1	9	7	8	5	5	3	2
171	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
172	**Total**	**1**	**0**	**5**	**1**	**1**	**0**	**6**	**8**	**9**	**18**	**14**	**18**	**3**	**2**	**18**	**11**	**12**	**10**	**5**	**4**	**2**
173	22. Number of customers, by customer class, required to submit new deposits or increased deposits during the period																					
174	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
175	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
176	Small C&I	0	0	1	1	4	1	4	2	2	4	0	2	12	9	5	3	1	4	4	0	0
177	Medium C&I	0	0	2	1	4	4	3	3	6	3	2	2	9	20	5	1	2	6	4	7	1
178	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
179	**Total**	**0**	**0**	**3**	**2**	**8**	**5**	**7**	**5**	**8**	**7**	**2**	**4**	**21**	**29**	**10**	**4**	**3**	**10**	**8**	**7**	**1**
180	23. Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period																					
181	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0
182	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
183	Small C&I	0	0	0	0	1	3	0	1	1	1	2	1	0	0	0	0	0	1	1	0	0
184	Medium C&I	0	0	0	1	0	1	1	0	1	1	1	1	1	1	1	1	1	1	1	1	1
185	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
186	**Total**	**0**	**0**	**0**	**1**	**1**	**4**	**1**	**1**	**2**	**2**	**3**	**2**	**1**	**1**	**1**	**2**	**1**	**2**	**2**	**1**	**1**
187	24. Number of customers, by customer class, whose deposits were returned in full during the period																					
188	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
189	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
190	Small C&I	0	0	1	0	1	0	0	0	0	1	4	0	1	0	0	0	0	0	1	0	1
191	Medium C&I	2	2	2	0	1	6	2	2	1	3	2	1	0	1	1	0	1	0	2	0	2
192	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
193	**Total**	**2**	**2**	**3**	**0**	**2**	**6**	**2**	**2**	**1**	**4**	**6**	**1**	**1**	**1**	**1**	**0**	**1**	**0**	**3**	**0**	**3**

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL
DPU 20-58D DATA
(GAS DIVISION)

Line #	DATA REQUESTS	2023 JANUARY	2023 FEBRUARY	2023 MARCH	2023 APRIL	2023 MAY	2023 JUNE	2023 JULY	2023 AUGUST	2023 SEPTEMBER	2023 OCTOBER	2023 NOVEMBER	2023 DECEMBER	2024 JANUARY	2024 FEBRUARY	2024 MARCH	2024 APRIL	2024 MAY	2024 JUNE	2024 JULY	2024 AUGUST	2024 SEPTEMBER
1	**B. Bad Debt Expense Cost Tracking:**																					
2	1. Reported Revenues																					
3	Residential	$3,808,457	$3,699,300	$3,232,251	$2,059,645	$1,042,668	$499,929	$467,853	$428,771	$439,996	$647,373	$1,478,164	$2,579,923	$2,995,277	$3,605,708	$2,765,983	$2,135,552	$1,069,679	$505,730	$512,063	$534,139	$568,190
4	Low Income	$935,997	$962,753	$894,975	$645,432	$370,527	$225,124	$139,172	$124,970	$110,085	$163,707	$335,315	$627,604	$721,926	$927,783	$732,329	$587,606	$346,494	$169,619	$153,940	$135,749	$133,188
5	Small C&I	$1,044,209	$1,032,445	$922,906	$522,440	$264,995	$140,367	$115,583	$113,096	$112,569	$167,064	$392,290	$702,227	$847,986	$1,092,875	$801,186	$591,613	$288,336	$140,452	$134,637	$141,716	$149,143
6	Medium C&I	$1,300,522	$1,286,756	$1,210,612	$710,027	$372,096	$208,006	$161,246	$162,276	$160,105	$249,926	$596,750	$905,089	$1,061,568	$1,267,334	$938,070	$729,687	$392,757	$201,747	$183,194	$199,328	$202,726
7	Large C&I	$671,490	$614,503	$567,134	$408,700	$348,814	$295,383	$275,450	$269,465	$272,774	$324,083	$526,801	$570,698	$642,059	$713,568	$717,969	$506,763	$362,347	$303,013	$303,967	$321,535	$311,438
8	**Total**	**$7,760,676**	**$7,595,758**	**$6,827,879**	**$4,346,244**	**$2,399,101**	**$1,368,808**	**$1,159,303**	**$1,098,578**	**$1,095,530**	**$1,552,153**	**$3,329,319**	**$5,385,541**	**$6,268,816**	**$7,607,268**	**$5,955,537**	**$4,551,220**	**$2,459,612**	**$1,320,562**	**$1,287,802**	**$1,332,466**	**$1,364,685**
9	2. Accounts Receivable																					
10	Residential	$1,493,731	$1,972,119	$2,319,350	$2,554,186	$2,436,311	$2,227,458	$1,829,785	$1,586,810	$1,409,008	$1,270,244	$1,255,895	$1,400,562	$1,634,919	$1,889,024	$2,406,375	$2,664,385	$2,957,567	$2,540,534	$2,178,258	$2,051,669	$2,542,464
11	Low Income	$3,287,864	$3,780,690	$4,263,137	$4,509,469	$4,409,137	$4,049,593	$3,908,600	$3,734,312	$3,493,377	$3,285,444	$3,215,863	$3,288,908	$3,577,885	$3,956,299	$4,344,016	$4,605,451	$4,582,194	$4,371,565	$4,180,739	$3,978,359	$3,181,492
12	Small C&I	$146,339	$238,730	$261,300	$291,266	$243,083	$209,634	$160,900	$134,837	$105,398	$97,080	$84,451	$119,359	$110,378	$151,747	$233,310	$272,427	$246,959	$204,262	$149,223	$131,418	$97,585
13	Medium C&I	$147,953	$191,746	$149,120	$169,416	$104,570	$112,059	$41,862	$57,235	$72,818	$59,150	$60,717	$94,855	$130,372	$119,372	$196,108	$154,734	$91,093	$111,209	$76,683	$94,782	$90,792
14	Large C&I	$164,869	$270,564	$213,185	$171,904	$90,953	$108,675	$116,524	$108,628	$103,587	$117,402	$142,624	$13,659	$144,541	$238,542	$108,432	$333,381	$66,287	$40,984	$30,586	$81,762	$69,309
15	**Total**	**$5,240,756**	**$6,453,848**	**$7,206,093**	**$7,696,240**	**$7,284,054**	**$6,707,419**	**$6,057,670**	**$5,621,823**	**$5,184,187**	**$4,829,320**	**$4,759,550**	**$4,917,342**	**$5,598,095**	**$6,354,984**	**$7,288,241**	**$8,030,378**	**$7,944,100**	**$7,268,554**	**$6,615,489**	**$6,337,989**	**$5,981,641**
16	3. Gross Write-offs																					
17	Residential	$52,322	$67,149	$30,556	$29,544	$47,404	$55,062	$54,856	$72,683	$85,675	$48,993	$45,263	$63,714	$53,750	$47,350	$26,523	$23,994	$32,764	$41,437	$61,244	$32,005	$82,274
18	Low Income	$115,526	$87,060	$89,388	$78,572	$90,086	$90,502	$76,038	$107,757	$148,933	$139,929	$104,052	$95,017	$84,968	$62,593	$65,435	$50,949	$69,131	$64,760	$60,399	$63,791	$121,830
19	Small C&I	$2,835	$6,139	$5,222	$2,658	$6,440	$1,476	$16,120	$9,769	$20,597	$2,354	$4,197	$1,249	$1,600	$394	$2,021	$51	$37,213	$3,917	$18,239	$0	$25,024
20	Medium C&I	$0	$0	$142	$0	$535	$0	$0	$0	$0	$0	$13,353	$0	$0	$0	$0	$0	$2,206	$0	$0	$0	$2,370
21	Large C&I	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$103,191	$0	$0	$0	$0	$102,013
22	**Total**	**$170,683**	**$160,348**	**$125,309**	**$110,774**	**$144,466**	**$147,040**	**$147,014**	**$190,210**	**$255,205**	**$191,276**	**$166,865**	**$159,980**	**$140,319**	**$110,338**	**$93,978**	**$178,185**	**$141,314**	**$110,114**	**$139,883**	**$95,795**	**$333,511**
23	4. Write off Recoveries																					
24	Residential	$7,688	$4,732	$3,339	$4,206	$4,438	$4,807	$5,611	$10,409	$3,564	$4,168	$6,210	$5,760	$4,835	$4,549	$1,487	$3,200	$4,400	$2,931	$3,723	$3,384	$1,327
25	Low Income	$765	$631	$3,974	$3,114	$2,897	$323	$561	$3,292	$875	$717	$5,236	$1,287	$674	$1,675	$2,986	$1,095	$2,967	$1,733	$5,132	$550	$482
26	Small C&I	$211	$198	$136	$0	$693	$166	$0	$0	$0	$0	$5,042	$203	$0	$0	$45	$546	$58	$164	$200	$200	$1,852
27	Medium C&I	$0	$0	$0	$0	$0	$243	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0
28	Large C&I	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0	$0
29	**Total**	**$8,665**	**$5,561**	**$7,449**	**$7,320**	**$8,028**	**$5,539**	**$6,172**	**$13,701**	**$4,439**	**$4,884**	**$16,489**	**$7,250**	**$5,510**	**$6,224**	**$4,517**	**$4,841**	**$7,425**	**$4,828**	**$9,055**	**$4,134**	**$3,661**
30																						
31	**C. Financial Health Information:**																					
32	1. Any increase, or requested increase, to bank lines of credit																					
33	2. Any issuance of dividends, plans to issue dividends, increase in dividend amounts, and plans to increase dividend amounts	Please refer to DPU 20-58(D) Attachment FG&E (Q1 2023)			Please refer to DPU 20-58(D) Attachment FG&E (Q2 2023)			Please refer to DPU 20-58(D) Attachment FG&E (Q3 2023)			Please refer to DPU 20-58(D) Attachment FG&E (Q4 2023)			Please refer to DPU 20-58(D) Attachment FG&E (Q1 2024)			Please refer to DPU 20-58(D) Attachment FG&E (Q2 2024)			Please refer to DPU 20-58(D) Attachment FG&E (Q3 2024)		
34	3. Capital markets access																					
35	4. Credit Rating Agency actions																					
36																						
37	**D. Customer-specific data, including:**																					
38	1. Number of customers, by customer class;																					
39	Residential	11,194	11,064	11,057	10,922	10,889	11,051	11,090	11,067	11,138	11,165	11,181	11,267	11,301	11,123	11,059	11,158	11,098	11,220	11,188	11,216	11,270
40	Low Income	3,504	3,632	3,640	3,738	3,723	3,564	3,511	3,575	3,510	3,484	3,529	3,482	3,480	3,621	3,680	3,568	3,606	3,464	3,491	3,456	3,425
41	Small C&I	1,453	1,455	1,458	1,454	1,443	1,447	1,445	1,449	1,449	1,457	1,469	1,478	1,480	1,482	1,482	1,478	1,468	1,466	1,463	1,469	1,464
42	Medium C&I	263	262	263	262	263	255	249	249	249	250	252	253	253	252	252	253	251	251	251	245	245
43	Large C&I	27	27	27	27	27	27	27	26	26	26	26	26	26	26	26	26	26	26	26	26	25
44	**Total**	**16,441**	**16,440**	**16,445**	**16,403**	**16,345**	**16,344**	**16,322**	**16,366**	**16,372**	**16,382**	**16,457**	**16,506**	**16,540**	**16,504**	**16,499**	**16,483**	**16,449**	**16,427**	**16,419**	**16,412**	**16,429**
45	2. Number of customers, by customer class, disconnected during the period																					
46	Residential																					
47	Low Income	14	44	2	37	37	40	51	15	16	16	7	6	6	24	37	36	11	13	32	19	16
48	Small C&I	3	2	3	2	5	9	7	0	2	3	1	2	0	3	1	5	0	2	0	4	2
49	Medium C&I	0	0	0	1	0	1	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0
50	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
51	**Total**	**17**	**46**	**5**	**40**	**42**	**50**	**59**	**15**	**18**	**19**	**8**	**8**	**6**	**27**	**38**	**41**	**11**	**15**	**32**	**23**	**18**
52	3. Number of customers, by customer class, receiving disconnection notices during the period																					
53	Residential																					
54	Low Income	129	197	183	279	372	297	232	73	154	136	67	97	119	119	98	321	251	430	272	176	215
55	Small C&I	11	20	24	25	29	21	19	2	13	12	8	10	14	18	20	27	12	34	10	15	3
56	Medium C&I	3	1	3	4	3	5	2	3	4	0	0	2	3	2	4	5	2	4	0	2	4
57	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
58	**Total**	**143**	**218**	**210**	**308**	**404**	**323**	**253**	**78**	**171**	**148**	**75**	**109**	**136**	**139**	**122**	**353**	**265**	**468**	**282**	**193**	**222**
59	4. Number of customers, by customer class, reconnected during the period																					
60	Residential																					
61	Low Income	12	41	2	19	17	24	21	5	7	11	4	6	3	19	27	17	6	6	12	7	12
62	Small C&I	2	1	0	0	1	1	0	0	0	1	1	0	0	1	0	0	0	0	0	1	1
63	Medium C&I	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
64	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
65	**Total**	**14**	**42**	**2**	**20**	**18**	**25**	**21**	**5**	**7**	**12**	**5**	**6**	**3**	**20**	**27**	**17**	**6**	**6**	**12**	**8**	**13**
66	5. Number of customers, by customer class, assessed reconnection fees or charges during the period																					
67	Residential	13	19	25	16	9	22	24	10	5	4	8	4	5	15	22	8	17	3	7	6	8
68	Low Income	2	2	1	3	10	7	1	2	1	2	1	0	1	3	3	0	1	1	2	7	1
69	Small C&I	1	1	0	0	0	1	1	0	0	0	5	0	0	0	2	0	0	0	0	1	2
70	Medium C&I	0	0	0	1	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
71	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
72	**Total**	**16**	**22**	**26**	**20**	**19**	**30**	**26**	**12**	**6**	**6**	**14**	**4**	**6**	**18**	**27**	**8**	**18**	**4**	**9**	**14**	**11**
73	6. Number of customers, by customer class, assessed credit card fees or charges during the period																					
74	Residential	0	0	0	0	0	0	1	6	3	4	4	20	27	31	35	4	7	5	3	5	7
75	Low Income	0	0	0	0	0	0	0	0	0	0	0	1	3	3	3	0	0	0	0	2	1
76	Small C&I	0	0	0	0	0	0	0	0	0	0	1	7	19	17	18	8	7	3	3	2	5
77	Medium C&I	0	0	0	0	0	0	0	0	0	0	1	8	0	0	0	0	0	0	0	0	0
78	Large C&I	0	0	0	0	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0
79	**Total**	**0**	**0**	**0**	**0**	**0**	**0**	**1**	**6**	**3**	**4**	**7**	**36**	**49**	**51**	**56**	**12**	**14**	**8**	**6**	**9**	**13**
80	7. Number of customers, by customer class, assessed late payment fees or charges during the period																					
81	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
82	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
83	Small C&I	184	219	226	190	264	193	185	201	198	177	27	0	182	215	163	519	221	169	203	222	229
84	Medium C&I	28	34	25	25	34	23	16	25	21	16	8	0	23	18	12	260	28	24	27	23	30
85	Large C&I	4	3	3	4	3	3	2	2	4	1	2	0	4	0	1	3	3	0	0	2	2
86	**Total**	**216**	**256**	**254**	**219**	**301**	**219**	**203**	**228**	**223**	**194**	**37**	**0**	**209**	**233**	**176**	**782**	**252**	**193**	**230**	**247**	**261**
87	8. Number of customers, by customer class, taking service at the beginning of the period under existing deferred payment arrangements *Includes Arrears Forgiveness plans																					
88	Residential	487	534	611	690	700	715	680	606	609	534	543	479	529	683	649	596	552	816	692	603	612
89	Low Income	541	602	643	656	958	955	870	811	721	662	575	456	449	481	552	554	580	795	811	777	839
90	Small C&I	17	16	16	23	27	26	19	16	19	13	14	19	24	19	25	18	20	27	18	21	20
91	Medium C&I	1	4	3	2	2	1	1	0	1	1	2	2	2	2	1	0	0	0	0	0	0
92	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
93	**Total**	**1046**	**1156**	**1273**	**1371**	**1687**	**1697**	**1570**	**1433**	**1350**	**1210**	**1134**	**956**	**1004**	**1185**	**1227**	**1168**	**1152**	**1638**	**1521**	**1401**	**1471**
94	9. Number of customers by customer class, completing deferred payment arrangements during the period.																					
95	Residential	12	5	12	9	6	7	8	10	13	13	10	10	11	72	10	8	9	14	14	17	8
96	Low Income	2	4	3	6	9	8	3	7	6	6	10	5	1	26	6	3	6	8	4	4	6
97	Small C&I	0	0	2	2	0	2	2	0	1	0	1	0	0	5	0	0	2	0	1	2	0
98	Medium C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0	0
99	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
100	**Total**	**14**	**9**	**17**	**17**	**15**	**17**	**13**	**17**	**20**	**19**	**21**	**15**	**12**	**103**	**16**	**11**	**17**	**22**	**20**	**23**	**14**
101	10. Number of customers, by customer class, enrolling in new deferred payment arrangements during the period																					
102	Residential	268	312	293	386	293	326	280	271	276	215	234	213	301	399	336	242	198	418	210	202	251
103	Low Income	70	70	91	98	264	178	126	128	124	122	81	66	113	101	115	103	116	228	159	113	138
104	Small C&I	12	10	22	26	13	18	9	17	15	8	16	15	12	9	24	8	11	15	7	15	6
105	Medium C&I	1	4	1	4	1	0	0	0	2	1	1	1	1	0	0	0	0	0	0	0	0
106	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
107	**Total**	**351**	**396**	**407**	**514**	**571**	**522**	**415**	**416**	**417**	**346**	**332**	**295**	**427**	**509**	**475**	**353**	**325**	**661**	**376**	**330**	**395**
108	11. Number of customers, by customer class, renegotiating deferred payment arrangements during the period																					
109	Residential	8	7	12	15	2	6	8	12	8	9	6	13	14	14	17	6	12	10	10	8	9
110	Low Income	5	1	4	4	3	5	4	10	7	10	4	4	3	7	3	2	2	7	8	5	3
111	Small C&I	0	0	2	1	0	0	0	0	1	0	2	1	1	1	2	0	0	0	0	0	0
112	Medium C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
113	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
114	**Total**	**13**	**8**	**18**	**20**	**5**	**11**	**12**	**22**	**16**	**19**	**12**	**18**	**18**	**22**	**22**	**8**	**14**	**17**	**18**	**13**	**12**
115	12. Number of customers taking service at the beginning of the period under existing hardship protections																					
116	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
117	Low Income	3,499	3,631	3,638	3,645	3,721	3,563	3,491	3,574	3,510	3,484	3,514	3,414	3,476	3,620	3,625	3,560	3,604	3,462	3,490	3,447	3,325
118	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
119	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
120	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
121	**Total**	**3,499**	**3,631**	**3,638**	**3,645**	**3,721**	**3,563**	**3,491**	**3,574**	**3,510**	**3,484**	**3,514**	**3,414**	**3,476**	**3,620**	**3,625**	**3,560**	**3,604**	**3,462**	**3,490**	**3,447**	**3,325**
122	13. Number of customers completing hardship protections during the period																					
123	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
124	Low Income	134	113	153	204	151	282	181	141	156	129	150	126	125	155	146	132	140	253	122	196	127
125	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
126	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
127	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
128	**Total**	**134**	**113**	**153**	**204**	**151**	**282**	**181**	**141**	**156**	**129**	**150**	**126**	**125**	**155**	**146**	**132**	**140**	**253**	**122**	**196**	**127**
129	14. Number of customers enrolling in new hardship protections during the period																					
130	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
131	Low Income	219	245	160	211	227	124	109	224	92	103	180	133	119	299	151	67	184	111	150	153	5
132	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
133	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
134	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
135	**Total**	**219**	**245**	**160**	**211**	**227**	**124**	**109**	**224**	**92**	**103**	**180**	**133**	**119**	**299**	**151**	**67**	**184**	**111**	**150**	**153**	**5**
136	15. Number of customers, by customer class, completing an AMP program during the period																					
137	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
138	Low Income	5	15	9	9	27	23	65	54	32	29	12	16	16	18	11	16	11	20	20	12	4
139	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
140	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
141	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
142	**Total**	**5**	**15**	**9**	**9**	**27**	**23**	**65**	**54**	**32**	**29**	**12**	**16**	**16**	**18**	**11**	**16**	**11**	**20**	**20**	**12**	**4**
143	16. Number of customers, by customer class, enrolling in an AMP program during the period																					
144	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A

FITCHBURG GAS & ELECTRIC LIGHT COMPANY d/b/a UNITIL
DPU 20-58D DATA
(GAS DIVISION)

Line #	DATA REQUESTS	2023 JANUARY	2023 FEBRUARY	2023 MARCH	2023 APRIL	2023 MAY	2023 JUNE	2023 JULY	2023 AUGUST	2023 SEPTEMBER	2023 OCTOBER	2023 NOVEMBER	2023 DECEMBER	2024 JANUARY	2024 FEBRUARY	2024 MARCH	2024 APRIL	2024 MAY	2024 JUNE	2024 JULY	2024 AUGUST	2024 SEPTEMBER
145	Low Income	21	61	58	62	183	79	65	63	44	42	27	19	43	58	40	35	50	148	74	81	83
146	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
147	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
148	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
149	**Total**	**21**	**61**	**58**	**62**	**183**	**79**	**65**	**63**	**44**	**42**	**27**	**19**	**43**	**58**	**40**	**35**	**50**	**148**	**74**	**81**	**83**
150	17. Number of customers, by customer class, re-enrolling in an AMP program during the period																					
151	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
152	Low Income	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
153	Small C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
154	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
155	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
156	**Total**	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
157	18. Number of customers, by customer class, dropping off an AMP program during the period																					
158	Residential	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
159	Low Income	108	29	70	86	43	48	73	97	124	78	64	69	56	42	28	43	34	43	46	62	67
160	Small C&I AFP	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
161	Medium C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
162	Large C&I	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A
163	**Total**	**108**	**29**	**70**	**86**	**43**	**48**	**73**	**97**	**124**	**78**	**64**	**69**	**56**	**42**	**28**	**43**	**34**	**43**	**46**	**62**	**67**
164	19. Number of customers enrolling in the low-income discount rate program during the period	**221**	**240**	**161**	**216**	**130**	**125**	**112**	**207**	**91**	**104**	**186**	**76**	**124**	**296**	**150**	**73**	**178**	**111**	**149**	**161**	**96**
165	20. Number of customers dropping off the low-income discount rate program during the period	**133**	**113**	**155**	**118**	**247**	**284**	**164**	**142**	**156**	**131**	**141**	**124**	**125**	**155**	**160**	**133**	**140**	**254**	**123**	**199**	**128**
166	21. Number of by customers, by customer class, with required deposits with the Company at the beginning of the period																					
167	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
168	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
169	Small C&I	0	0	0	0	0	1	0	0	1	1	2	1	0	0	1	0	0	2	0	0	0
170	Medium C&I	0	0	0	0	0	0	1	1	1	0	1	0	0	0	1	1	1	2	0	0	0
171	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
172	**Total**	**0**	**0**	**0**	**0**	**0**	**1**	**1**	**1**	**2**	**1**	**3**	**1**	**0**	**0**	**2**	**1**	**1**	**4**	**0**	**0**	**0**
173	22. Number of customers, by customer class, required to submit new deposits or increased deposits during the period																					
174	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
175	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
176	Small C&I	0	0	0	0	1	0	1	0	0	0	1	0	0	0	1	0	2	0	0	0	0
177	Medium C&I	0	1	0	0	0	1	0	0	0	0	0	0	1	0	0	0	1	0	0	0	0
178	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
179	**Total**	**0**	**1**	**0**	**0**	**1**	**1**	**1**	**0**	**0**	**0**	**1**	**0**	**1**	**0**	**1**	**0**	**3**	**0**	**0**	**0**	**0**
180	23. Number of customers, by customer class, whose required deposits were reduced in part or foregone during the period																					
181	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
182	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
183	Small C&I	0	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	0	0	0	1	0
184	Medium C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	1	0
185	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
186	**Total**	**0**	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**1**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**2**	**0**
187	24. Number of customers, by customer class, whose deposits were returned in full during the period.																					
188	Residential	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
189	Low Income	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
190	Small C&I	1	0	0	1	0	0	0	0	0	1	0	0	0	1	0	0	0	0	0	5	0
191	Medium C&I	0	1	2	0	1	0	0	0	0	0	0	1	0	0	0	0	0	0	0	1	0
192	Large C&I	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0	0
193	**Total**	**1**	**1**	**2**	**1**	**1**	**0**	**0**	**0**	**0**	**1**	**0**	**1**	**0**	**1**	**0**	**0**	**0**	**0**	**0**	**6**	**0**