

General

Metavu Benefit #	Metric	Baseline	2011	2012	2013	2014	Steady State
	# of Certified Gas Modules						
	# of Certified Electric Meters						
	# of Duke Energy Ohio Employees - Gas Operations						
	# of Duke Energy Ohio Employees - Power Delivery						
	Line loss & Unaccounted for Electric (Kwh)						
	Total Delivered at Retail - Kwh						
	# of Installed & Certified Communication Nodes						
13	24-365 System Voltage Reduction Strategy	Average System Voltage					
2	Off-Cycle/Off-Season Meter Reads	Remote Order Fulfillments as % of Total Meter Orders					
		# of Manual Electric Meter Reads					
		# of Manual Gas Meter Reads					
		# of Non-pay Disconnects - Electric					
1	Regular Meter Reads	# of Meter Readers, expressed in FTE					
		Certified Meters as % of Planned Total Deployment					
		# of Meter Reading Routes					
6	Meter Operations Capital	# of Handhelds Repaired					
		# of Handhelds Purchased					
		# of Non-AMI Meters Purchased					
		# of Meters Repaired - Mechanical					
		# of Meters Failed - Electric Smart Meter					
		# of Gas Modules Failed					
24	Vehicle Management Costs	# of Meter Reading Vehicles					
		Average Miles per Meter Reading Vehicle					
3	Remote Meter Diagnostics (individual customer)	# of Truck Rolls Avoided (Outage)					
		# of Truck Rolls Related to an Outage					
12	Outage Reductions	# of Node-notified Storm Event Outages					
11	Outage Verification	# of Node-notified Outages					
		# of Self-Healing Teams					
		# of Customer minutes saved from Self Healing events					
4, 5	Power Theft/Theft Recovery Costs	# of AMI Power Theft Cases Billed					
16	VAR Management	% Capacitor Off-line					
		# of Capacitor Banks Installed					